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**From:** Lerner Lois G  
**Sent:** Wednesday, May 01, 2013 2:13 PM  
**To:** Grant Joseph H  
**Subject:** RE: Holly's List of Changes for Processes.

**Thanks--as soon as we can hear back please**

*Lois G. Lerner*

Director of Exempt Organizations

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**From:** Grant Joseph H  
**Sent:** Wednesday, May 01, 2013 2:49 PM  
**To:** Lerner Lois G  
**Subject:** Re: Holly's List of Changes for Processes.

Lois,

With any luck I will be able to touch base with Steve on Friday. I am currently on his calendar for another issue, but sometimes he has to change things.

Joseph

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Sent from my BlackBerry Wireless Handheld

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**From:** Lerner Lois G  
**Sent:** Wednesday, May 01, 2013 02:31 PM Eastern Standard Time  
**To:** Grant Joseph H  
**Cc:** Paz Holly O  
**Subject:** Holly's List of Changes for Processes.

**I assume you need to raise with Miller before we can implement? We are especially interested in having the Quality staff start doing Determs cases. Do you have a sense when that could start?**

*Lois G. Lerner*

Director of Exempt Organizations