

**From:** [Bowen, Marianne \(CMS/OA\)](#)  
**To:** [Doo, Lorraine T. \(CMS/OEM\)](#); [Maatta, Lori P. \(CMS/OEM\)](#); [Adelberg, Michael \(CMS/CCIIO\)](#); [Alicia C. Anderson \(alicia@mitre.org\)](#); [Berardino, Bridget K. \(CMS/OIS\)](#); [Block, Lauren M. \(CMS/CCIIO\)](#); [Brauer, Randy S. \(CMS/CM\)](#); [Colgan, Erin B. \(CMS/OIS\)](#); [Collura, Paul R. \(CMS/CMHPO\)](#); [Couts, Todd \(CMS/OIS\)](#); [Franklin, Julie G. \(CMS/OC\)](#); [Fregeolle, Mary \(CMS/OEM\)](#); [Galvin, Lisa A. \(CMS/OIS\)](#); [Glaze, Jackie L. \(CMS/CMCHO\)](#); [Grothe, Kirk A. \(CMS/OIS\)](#); [Lowanda Studevent \(lstudevent@mitre.org\)](#); [Maenner, Kristine S. \(CMS/OEM\)](#); [Matsumoto, Jennifer \(CMS/OIS\)](#); [Mayan, Risa A](#); [McWright, Laurie \(CMS/CCIIO\)](#); [Oelrich, Mike](#); [Reilly, Megan C. \(CMS/OC\)](#); [Richards, Barbara K. \(CMS/CMCS\)](#); [Serio, Lois M. \(CMS/OPE\)](#); [Stolbach, Jennifer B. \(CMS/CCIIO\)](#); [Summer, Sarah M. \(CMS/CCIIO\)](#); [Trolley, Devon J. \(CMS/CCIIO\)](#)  
**Subject:** RE: Agent Broker - CIRT PM UPDATE  
**Date:** Wednesday, October 02, 2013 3:07:43 PM  
**Attachments:** [image002.jpg](#)  
[image003.jpg](#)

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Lorraine—the Congressional issue (68 attempts for Direct enrollment) was an issue stemming from incomplete applications being sent through (started, not finished, sent anyway) and the way the issuers are assigning unique numbers. Turns out there were only 4 complete Direct Enrollment applications that went through, the other 64 were not complete. OIS has worked with the issuers to get this fixed both on the issuer side and the FFM side. There's a fix in test today to sync up the issuer unique ID into the FFM. If all goes well it will go into production on 10/3. Hope this helps.



Please consider the environment before printing my e-mail.

Marianne Bowen

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**From:** Doo, Lorraine T. (CMS/OEM)  
**Sent:** Wednesday, October 02, 2013 2:29 PM  
**To:** [Maatta, Lori P. \(CMS/OEM\)](#); [Adelberg, Michael \(CMS/CCIIO\)](#); [Alicia C. Anderson \(alicia@mitre.org\)](#); [Berardino, Bridget K. \(CMS/OIS\)](#); [Block, Lauren M. \(CMS/CCIIO\)](#); [Bowen, Marianne \(CMS/OA\)](#); [Brauer, Randy S. \(CMS/CM\)](#); [Colgan, Erin B. \(CMS/OIS\)](#); [Collura, Paul R. \(CMS/CMHPO\)](#); [Couts, Todd \(CMS/OIS\)](#); [Franklin, Julie G. \(CMS/OC\)](#); [Fregeolle, Mary \(CMS/OEM\)](#); [Galvin, Lisa A. \(CMS/OIS\)](#); [Glaze, Jackie L. \(CMS/CMCHO\)](#); [Grothe, Kirk A. \(CMS/OIS\)](#); [Lowanda Studevent \(lstudevent@mitre.org\)](#); [Maenner, Kristine S. \(CMS/OEM\)](#); [Matsumoto, Jennifer \(CMS/OIS\)](#); [Mayan, Risa A](#); [McWright, Laurie \(CMS/CCIIO\)](#); [Oelrich, Mike](#); [Reilly, Megan C. \(CMS/OC\)](#); [Richards, Barbara K. \(CMS/CMCS\)](#); [Serio, Lois M. \(CMS/OPE\)](#); [Stolbach, Jennifer B. \(CMS/CCIIO\)](#); [Summer, Sarah M. \(CMS/CCIIO\)](#); [Trolley, Devon J. \(CMS/CCIIO\)](#)  
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Agents/Brokers – Update – still gathering data from SMEs. This will be updated shortly. Need to verify some information with each person.