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Todd Coutts

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7700 Wisconsin Ave Bethesda MD 20814 | Location: 9308

From: Schankweiler, Thomas W. (CMS/OIS)

Sent: Tuesday, November 26, 2013 12:41 PM

To: Coutts, Todd (CMS/OIS); Kane, David (CMS/OIS); Michael Finkel

Cc: Warren, Kevin (CMS/OIS); Fletcher, John A. (CMS/OIS); Van, Hung B. (CMS/OIS); Grothe, Kirk A. (CMS/OIS); Lyles, Darrin V. (CMS/OIS)

Subject: INC000002589982 Need details regarding DocumentFromECM?fileIdentifier=

Todd,

I would like to escalate this ticket NC000002589982 as being high risk on the defect list. I know that a bunch of security risk have recently appeared on the list but I wanted to let you know this one is considered high priority. In total we now have two tickets that are considered high priority. Contact me if you have any questions.

Thanks,

Tom

From: Ramamoorthy, Balaji Manikandan (CGI Federal) [<mailto:balajimanikandan.ramamoorthy@cgifederal.com>]

Sent: Tuesday, November 26, 2013 10:52 AM

To: Schankweiler, Thomas W. (CMS/OIS); Willard, Adam (CMS/CTR)

Cc: Warren, Kevin (CMS/OIS); Quaintance, Eric (CGI Federal); Dhas, Navin (CGI Federal); Alford, Justin (CGI Federal); Martin, Rich (CGI Federal)

Subject: RE: artf160711 / INC000002589982 Need details regarding DocumentFromECM?fileIdentifier=

Hi Tom,

We promoted the code fix into production. Apparently the security enforcement is turned off.

The **NotResp** documents (notices) that are saved are not having the proper meta data populated to turn on the enforcement. So in addition to the fix that has been rolled in the following actions needs to occur.

1. Do a manual batch job to update the meta data for all the existing notices.
2. Have the developers fix the code so that any new notices that are saved has the proper metadata for enforcement.

These 2 action items are being coordinated internally right now. We don't have an ETA yet.

Thanks

Balaji M. Ramamoorthy

From: Schankweiler, Thomas W. (CMS/OIS) [<mailto:thomas.schankweiler@cms.hhs.gov>]
Sent: Tuesday, November 26, 2013 10:42 AM
To: Ramamoorthy, Balaji Manikandan (CGI Federal); Willard, Adam (CMS/CTR)
Cc: Warren, Kevin (CMS/OIS); Quaintance, Eric (CGI Federal); Dhas, Navin (CGI Federal)
Subject: artf160711 / INC000002589982 Need details regarding DocumentFromECM?fileIdentifier=

Balaji, Adam, and Kevin

I am looking for an update on this ticket. Can someone provide be a status of where we are with this item? Has it been corrected? Is the situation still occurring?

Thanks,

Tom

From: Ramamoorthy, Balaji Manikandan (CGI Federal) [<mailto:balajimanikandan.ramamoorthy@cgifederal.com>]
Sent: Wednesday, November 06, 2013 12:39 PM
To: Willard, Adam (CMS/CTR)
Cc: Warren, Kevin (CMS/OIS); Schankweiler, Thomas W. (CMS/OIS); Quaintance, Eric (CGI Federal); Dhas, Navin (CGI Federal)
Subject: RE: Need details regarding DocumentFromECM?fileIdentifier=

Hi Adam,

There are multiple instances of NotResp We expect NotResp guarantees for the uniqueness across JVM's. We did go this route to see if there were duplicates.

So far the root cause has not been determined for the notices. In this particular instance we did see that the username were closely identical between the user1 and user2. There was a special character "-" at the end (and that was the only difference). We are also looking into the NotResp to see how it behaves and whether it has to be tweaked.

Thanks

Balaji M. Ramamoorthy

From: Willard, Adam (CMS/CTR) [<mailto:Adam.Willard@cms.hhs.gov>]
Sent: Wednesday, November 06, 2013 12:05 PM
To: Ramamoorthy, Balaji Manikandan (CGI Federal)
Cc: Warren, Kevin (CMS/OIS); Schankweiler, Thomas W. (CMS/OIS); Quaintance, Eric (CGI Federal); Dhas, Navin (CGI Federal)
Subject: RE: Need details regarding DocumentFromECM?fileIdentifier=

Is NotResp just 1 instance or are there several instances in production? If there are multiple systems generating a GUID there could be collisions.

What was the analysis from the Users who said they saw someone's Notice instead of theirs. Was there any check to see if the GUID for that user and the other user was the same?