

	NotResp (initial registration and confirmation )								
1	Execute Webservices for 2 Step Registration of LOA#1 NotResp (initial registration and confirmation )	1 User Per 2 Seconds	9/29/2013 11:31	9/29/2013 12:18	47	898	1	0.11 %	1,800

Thanks

Jayaprakash Thambusamy, PMP

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Testing Lead – CMS NotResp p project

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(301) 977-7884 x 356(Work)

(b)(6) (Mobile)

**From:** Purcell, Timothy J. (CMS/OIS) [mailto:Timothy.Purcell@CMS.hhs.gov]

**Sent:** Monday, September 30, 2013 4:00 PM

**To:** Jayaprakash Thambusamy; Bavani Murari; Rakhmatouline, Marat (CMS/CTR); Venkat Basavaraju; Girish Shetty; Minze Chien; CMS ETC\_Consolidated Testing; Vass, Paul A.(CMS/CTR); Srinivasulu Anala; Sathish Murugiah; Sandeep Pokala; Srinivas Bellamkonda; Mohan Aitham (aitham@gmail.com)

**Cc:** NotRes Team\_Leads; Yuri Radams; Krishnamoorthi Ganesan; Michael Finkel; Vignesh Srinivasan; CMS - ETC; Thompson, William L. (CMS/OIS); Boblitz, John R. (CMS/OIS); Michael Finkel; Krishnamoorthi Ganesan; Kovilvenni Ramaswamy; Nitin Matta; CMS - NotRes CMS Team

**Subject:** RE: NotResp Performance Testing - Update - 09/26/2013 \*\*\*\* Risk ????? \*\*\*\*

JP,  
Bavani,

Thanks for the update A few question from the team are below.

I re bulleted Marat's question to numbers for ease of reference.

I am curious about #1,2 and 3, please explain how this impacts NotRes system and customer experience?

I have been asking to do #4 and #, When will we be Perf. Testing all the multiple [NotResp] functionalities at the same time?

This will help the report to Henry about what [NotResp] handle.

Also Venkat asked:

I am not sure how to translate rows 7, 8 and 9. What caused the error rate to go high in row 8. Is it possible to list the box (weakest link among following [NotResp] utilization stats that contributed to the error rate or stop command.

Thanks,

**Timothy Purcell** ✉ [timothy.purcell@cms.hhs.gov](mailto:timothy.purcell@cms.hhs.gov) ☎ 410.786.0501 ✎ [b)(6)] (BB)

IT Specialist, Innovative Healthcare Delivery Systems Group (IHDSG), Office of Information Services (OIS), Centers for Medicare & Medicaid Services (CMS)

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**From:** Rakhmatouline, Marat (CMS/CTR)

**Sent:** Monday, September 30, 2013 1:51 PM

**To:** Basavaraju, Venkat (CMS/OIS); 'Jayaprakash Thambusamy'; Richardson, Marc D. (CMS/OIS); Purcell, Timothy J. (CMS/OIS); Girish Shetty; Minze Chien; CMS ETC\_Consolidated Testing; Vass, Paul A.(CMS/CTR); Srinivasulu Anala; Sathish Murugiah; Sandeep Pokala; Srinivas Bellamkonda; Mohan Aitham ([aitham@gmail.com](mailto:aitham@gmail.com))

**CC:** [NotResp] Team\_Leads; Yuri Radams; Krishnamoorthi Ganesan; Michael Finkel; Bartley, Don L. (CMS/OIS); Burger, Robert (CMS/OIS); Jones, Carla D. (CMS/OIS); Mansaray, Sharlene (CMS/OIS); Wongus, Alethia C. (CMS/OIS); Nitin Matta; Vignesh Srinivasan; CMS - ETC; Thompson, William L. (CMS/OIS); Boblitz, John R. (CMS/OIS); Michael Finkel; Krishnamoorthi Ganesan; Kovilvenni Ramaswamy

**Subject:** RE: [NotResp] Performance Testing - Update - 09/26/2013 \*\*\*\* Risk ????? \*\*\*\*

JP,

Couple questions to these results (just to last run as example):

1. Is any reason you are reporting results only for one type of transactions ("Access URL" + "Login") and not mention "Click Links". Error rate for these transactions related to access 'Dummy' pages is 7%

[QSSI]- At this point time of time we are concentrating on login logout transaction. We will be analyzing on the dummy pages and click links in our further scenarios.

2. Response time to access "Dummy" pages from 3.3 to 205.9 seconds with average 21 Sec. (90% of all responses are under 46.3 sec.) It includes more than 10 dummy pages, and all this response time spent in [NotResp] access control. Is it acceptable to add at least 2 second for each application page just for "access control"?

[QSSI]-The Response time we are reporting includes the time required to complete the transaction for all the dummy pages 1-10. Between each dummy page we have 5 Sec of think time.

- What happens at the end of the test, when "logout" response time jump to 1200 seconds (20 minutes !!! – really reached timeout, never logout). Any investigation/insight on that behavior?

[QSSI]-We are analyzing the logout behavior with NotResp team. We will update once we get updates from the team.

Why scenario is scheduled in such way that maximum planned # users (5K) is never reached in parallel – first users done before last are started. Maximum running VUsers reached only 3248.

[QSSI]-At this point of time, we are concentrating on login/logout with iterations. We will be doing scenarios with steady state later. With the steady state scenario, we will have the maximum number of VUsers at the same time.

- Can scenario be reorganized (with the same base script) to simulate natural end-user behavior (somebody login, somebody logout, somebody scrolling through pages) and run scenario for at least 1 hour? It will simulate more production oriented performance load instead of everybody login, everybody iterate, everybody logout (and first logout before last can start)

[QSSI] We have a plan to run mix of scenarios to simulate natural end user behavior. We have requested additional time to execute the scenarios.

The screenshot displays a performance testing software interface with a menu bar (File, Edit, View, Graph, Reports, Tools, Windows, Help) and a toolbar. The main window is titled 'Session1.ira' and contains a 'Session Explorer' on the left, a 'Summary Report' on the right, and a 'Properties' pane at the bottom left.

**Session Explorer:** Shows a tree view with 'Reports' (Summary Report) and 'Graphs' (Running Vusers, Hits per Second, Throughput, Transaction Summary, Average Transaction Response Time).

**Summary Report:** Displays various statistics and a table of transaction results.

**User Notes:**

- Statistics Summary
- Maximum Running Vusers: 3,248
- Total Throughput (bytes): 9,820,916,712
- Average Throughput (bytes/second): 3,533,975
- Total Hits: 450,542
- Average Hits per Second: 162.124
- [View HTTP Responses Summary](#)

**Total Errors:** 10,414,461

You can define SLA data using the [SLA configuration wizard](#)

You can analyze transaction behavior using the [Analyze Transaction mechanism](#)

**Transaction Summary**

Transactions: Total Passed: 51,857 Total Failed: 2,112 Total Stopped: 370 Average Response Time

Transaction Name	SLA Status	Minimum	Average	Maximum	Std. Deviation	90 Percent	Pass	Fail	Stop
Home Link	Pass	1.025	4.44	199.355	8.189	9.293	4,949	17	34
Action Transaction	Pass	3.323	21.977	205.896	16.803	46.357	13,704	1,014	47
Click Links	Pass	3.323	21.977	205.896	16.803	46.357	13,704	1,014	47
Login	Pass	0.222	6.493	35.223	4.263	11.67	4,930	11	8
Logout	Pass	0.312	1.604	1,200.004	30.046	0.953	4,820	14	96
User and Transaction	Pass	0.312	1.604	1,200.004	30.046	0.953	4,820	14	96
User link Transaction	Pass	2.5	10.922	206.078	9.392	18.367	4,930	28	42

**Service Level Agreement Legend:** Pass Fail No Data

**HTTP Responses Summary**

Thanks,

Marat Rakhmatouline

CMS CITIC Lockheed Martin

(b)(6)

(BB)

**From:** Basavaraju, Venkat (CMS/OIS)

**Sent:** Monday, September 30, 2013 12:35 PM

**To:** 'Jayaprakash Thambusamy'; Richardson, Marc D. (CMS/OIS); Purcell, Timothy J. (CMS/OIS); Girish Shetty; Minze Chien; CMS ETC\_Consolidated Testing; Vass, Paul A.(CMS/CTR); Srinivasulu Anala; Sathish Murugiah; Sandeep Pokala; Srinivas Bellamkonda; Mohan Aitham ([aitham@gmail.com](mailto:aitham@gmail.com))

**Cc:** **NotRes**Team\_Leads; Yuri Radams; Krishnamoorthi Ganesan; Michael Finkel; Bartley, Don L. (CMS/OIS); Burger, Robert (CMS/OIS); Jones, Carla D. (CMS/OIS); Mansaray, Sharlene (CMS/OIS); Wongus, Alethia C. (CMS/OIS); Nitin Matta; Vignesh Srinivasan; CMS - ETC; Thompson, William L. (CMS/OIS); Boblitz, John R. (CMS/OIS); Michael Finkel; Krishnamoorthi Ganesan; Kovilvenni Ramaswamy

**Subject:** RE: **NotRes** Performance Testing - Update - 09/26/2013 \*\*\*\* Risk ????? \*\*\*\*

Couple of questions for clarification:

I am not sure how to translate rows 7, 8 and 9. What caused the error rate to go high in row 8. Is it possible to list the box (weakest link among following **NotRes** utilization stats that contributed to the error rate or stop command.

[QSSI] Regarding scenario 8, we identified some anomalies in **NotR** index. We reached out to product development team to analyze further. We will get a some clarity on the weakest link after our analysis.

-Venkat

**From:** Jayaprakash Thambusamy [<mailto:jthambusamy@qssinc.com>]

**Sent:** Monday, September 30, 2013 12:26 PM

**To:** Richardson, Marc D. (CMS/OIS); Purcell, Timothy J. (CMS/OIS); Girish Shetty; Minze Chien; Basavaraju, Venkat (CMS/OIS); CMS ETC\_Consolidated Testing; Vass, Paul A.(CMS/CTR); Srinivasulu Anala; Sathish Murugiah; Sandeep Pokala; Srinivas Bellamkonda; Mohan Aitham ([aitham@gmail.com](mailto:aitham@gmail.com))

**Cc:** **NotRes**Team\_Leads; Yuri Radams; Krishnamoorthi Ganesan; Michael Finkel; Bartley, Don L. (CMS/OIS); Burger, Robert (CMS/OIS); Jones, Carla D. (CMS/OIS); Mansaray, Sharlene (CMS/OIS); Wongus, Alethia C. (CMS/OIS); Nitin Matta; Vignesh Srinivasan; CMS - ETC; Thompson, William L. (CMS/OIS); Boblitz, John R. (CMS/OIS); Michael Finkel; Krishnamoorthi Ganesan; Kovilvenni Ramaswamy

**Subject:** RE: **NotRes** Performance Testing - Update - 09/26/2013 \*\*\*\* Risk ????? \*\*\*\*

All,

Please find the Performance Testing status as of 09/30/2013 12 PM.

We run both **NotRes** scenarios. The failure rate for **NotRes** less than 2% and web services is <1 % approximately. We are currently working on higher number of VUsers for **NotRes**

Iteration	Web Services Registration	Ramp Up Rate	Start Time	End Time	Elapsed Time (minutes)	Success	Failure	Error %	Projected registrations per hour
	NotResp								
12	NotResp Login using (5K VUsers)	10 User per Second	9/30/2013 9:32	9/30/2013 10:18	46	4930	28	0.56%	
11	NotResp Login using (5000 VUsers)	5 users per second	9/29/2013 11:45	9/30/2013 0:15	30	4938	62	1.24%	
10	NotResp Login using (5000 VUsers)	5 users per second	9/29/2013 11:00	9/29/2013 11:30	30	4903	97	1.94%	
9	Execute Webservices for 2 Step Registration of LOA#1 NotResp initial registration and confirmation )	4 users per second	9/29/2013 20:06	9/29/2013 20:17	11	2996	4	0.13%	14,400
8	Execute Webservices for 2 Step Registration of LOA#1 NotResp initial registration and confirmation )	5 users per second	9/29/2013 19:11	9/29/2013 19:33	21	2271	693	23.38 %	18,000
7	Execute Webservices for 2 Step Registration of LOA#1 NotResp ( initial	6 users per second	9/29/2013 18:05	9/29/2013 18:21	16	2933	54	1.81%	21,600

	registration and confirmation )								
6	Execute Webservices for 2 Step Registration of LOA#1 NotResp (initial registration and confirmation )	3 users per second	9/29/2013 17:04	9/29/2013 17:22	18	2998	2	0.07%	10,800
5	Execute Webservices for 2 Step Registration of LOA#1 NotResp (initial registration and confirmation )	3 users per second	9/29/2013 16:20	9/29/2013 16:25	5	997	2	0.20%	10,800
4	Execute Webservices for 2 Step Registration of LOA#1 NotResp (initial registration and confirmation )	2 Users Per second	9/29/2013 15:35	9/29/2013 15:45	10	998	1	0.10%	7,200
3	Execute Webservices for 2 Step Registration of LOA#1 NotResp (initial registration and	1 User Per Second	9/29/2013 14:25	9/29/2013 14:59	34	915	2	0.22%	3,600

	confirmation )								
2	Execute Webservices for 2 Step Registration of LOA#1: <b>NotRes</b> initial registration and confirmation )	1 User Per 2 Seconds	9/29/2013 12:58	9/29/2013 13:46	48	912	0	0.00%	1,800
1	Execute Webservices for 2 Step Registration of LOA#1: <b>NotRes</b> initial registration and confirmation )	1 User Per 2 Seconds	9/29/2013 11:31	9/29/2013 12:18	47	898	1	0.11%	1,800

Thanks

Jayaprakash Thambusamy, PMP

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Testing Lead – CM **NotRes** Project

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(b)(6)

(Mobile)

**From:** Richardson, Marc D. (CMS/OIS) [mailto:Marc.Richardson@cms.hhs.gov]**Sent:** Sunday, September 29, 2013 7:29 PM**To:** Jayaprakash Thambusamy; Timothy Purcell\_con; Girish Shetty; Minze Chien; Venkat Basavaraju; CMS ETC\_Consolidated Testing; Vass, Paul A.(CMS/CTR); Srinivasulu Anala; Sathish Murugiah; Sandeep Pokala; Srinivas Bellamkonda; Mohan Aitham (aitham@gmail.com)**Cc:** NotResp; Team\_Leads; Yuri Radams; Krishnamoorthi Ganesan; Michael Finkel; Don Bartley; Robert Burger; Carla Jones; Sharlene Mansaray; Alethia Wongus; Nitin Matta; Vignesh Srinivasan; CMS - ETC; Thompson, William L. (CMS/OIS); Boblitz, John R. (CMS/OIS); Michael Finkel; Krishnamoorthi Ganesan**Subject:** RE: NotResp Performance Testing - Update - 09/26/2013 \*\*\*\*\* Risk ????? \*\*\*\*\*

Positive progress. Let's keep it going team!

**From:** Jayaprakash Thambusamy [mailto:jthambusamy@qssinc.com]**Sent:** Sunday, September 29, 2013 6:33 PM**To:** Richardson, Marc D. (CMS/OIS); Purcell, Timothy J. (CMS/OIS); Girish Shetty; Minze Chien; Basavaraju, Venkat (CMS/OIS); CMS ETC\_Consolidated Testing; Vass, Paul A.(CMS/CTR); Srinivasulu Anala; Sathish Murugiah; Sandeep Pokala; Srinivas Bellamkonda; Mohan Aitham (aitham@gmail.com)**Cc:** NotResp; Team\_Leads; Yuri Radams; Krishnamoorthi Ganesan; Michael Finkel; Bartley, Don L. (CMS/OIS); Burger, Robert (CMS/OIS); Jones, Carla D. (CMS/OIS); Mansaray, Sharlene (CMS/OIS); Wongus, Alethia C. (CMS/OIS); Nitin Matta; Vignesh Srinivasan; CMS - ETC; Thompson, William L. (CMS/OIS); Boblitz, John R. (CMS/OIS); Michael Finkel; Krishnamoorthi Ganesan**Subject:** RE: NotResp Performance Testing - Update - 09/26/2013 \*\*\*\*\* Risk ????? \*\*\*\*\*

All,

Please find the NotResp Performance Testing Status as of 6 PM (09/29/2013) Today.

We executed the registration and confirmation web services scenario during the afternoon session with varying ramp up rate. We are getting favorable results with less than 1% error rate. We continuing the testing with higher ramp rate. We will provide the results later.

Iteration	Web Services Registration	Ramp Up Rate	Start Time	End Time	Elapsed Time (minutes)	Success	Failure	Error %	Projected registrations submitted per hour
6	Execute Webservice for 2 Step Registration of LOA#1	3 users per second	9/29/2013 17:04	9/29/2013 17:22	18	2998	2	0.067 %	10,800



	NotResp initial registratio n and confirmati on)								
5	Execute Webservic es for 2 Step Registratio n of LOA#1 NotResp ( initial registratio n and confirmati on)	3 users per second	9/29/2013 16:20	9/29/2013 16:25	5	997	2	0.200 %	10,800
4	Execute Webservic es for 2 Step Registratio n of LOA#1 NotResp initial registratio n and confirmati on)	2 Users Per second	9/29/2013 15:35	9/29/2013 15:45	10	998	1	0.100 %	7,200
3	Execute Webservic es for 2 Step Registratio n of LOA#1 NotResp initial registratio n and confirmati on)	1 User Per Second	9/29/2013 14:25	9/29/2013 14:59	34	915	2	0.218 %	3,600

2	Execute Webservice for 2 Step Registration of LOA#1 NotResp initial registration and confirmation)	1 User Per 2 Seconds	9/29/2013 12:58	9/29/2013 13:46	48	912	0	0.000 %	1,800
1	Execute Webservice for 2 Step Registration of LOA#1 NotResp initial registration and confirmation)	1 User Per 2 Seconds	9/29/2013 11:31	9/29/2013 12:18	47	898	1	0.111 %	1,800

Thanks

Jayaprakash Thambusamy, PMP

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**From:** Jayaprakash Thambusamy

**Sent:** Sunday, September 29, 2013 2:26 PM

**To:** Marc Richardson; Timothy Purcell\_con; Girish Shetty; Minze Chien; Venkat Basavaraju; CMS ETC\_Consolidated Testing; Vass, Paul A.(CMS/CTR); Srinivasulu Anala; Sathish Murugiah; Sandeep Pokala; Srinivas Bellamkonda; Mohan Aitham ([aitham@gmail.com](mailto:aitham@gmail.com))

**CC:** NotResp Team\_Leads; Yuri Radams; Krishnamoorthi Ganesan; Michael Finkel; Don Bartley; Robert Burger; Carla Jones; Sharlene Mansaray; Alethia Wongus; Nitin Matta; Vignesh Srinivasan; CMS - ETC; Thompson, William L. (CMS/OIS); Boblitz, John R. (CMS/OIS); Michael Finkel; Krishnamoorthi Ganesan

**Subject:** RE: NotResp Performance Testing - Update - 09/26/2013 \*\*\*\* Risk ????? \*\*\*\*

Marc,

We will provide the next update by 6 PM Today.

Thanks

Jayaprakash Thambusamy, PMP

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Testing Lead – CMS[NotRe] Project

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**From:** Richardson, Marc D. (CMS/OIS) [<mailto:Marc.Richardson@cms.hhs.gov>]

**Sent:** Sunday, September 29, 2013 2:21 PM

**To:** Jayaprakash Thambusamy; Timothy Purcell\_con; Girish Shetty; Minze Chien; Venkat Basavaraju; CMS ETC\_Consolidated Testing; Vass, Paul A.(CMS/CTR); Srinivasulu Anala; Sathish Murugiah; Sandeep Pokala; Srinivas Bellamkonda; Mohan Aitham ([aitham@gmail.com](mailto:aitham@gmail.com))

**Cc:**[NotResp]Team\_Leads; Yuri Radams; Krishnamoorthi Ganesan; Michael Finkel; Don Bartley; Robert Burger; Carla Jones; Sharlene Mansaray; Alethia Wongus; Nitin Matta; Vignesh Srinivasan; CMS - ETC; Thompson, William L. (CMS/OIS); Boblitz, John R. (CMS/OIS); Michael Finkel; Krishnamoorthi Ganesan

**Subject:** RE: [NotResp] Performance Testing - Update - 09/26/2013 \*\*\*\* Risk ????? \*\*\*\*

**Importance:** High

When can we expect that next update. I need to tell my boss something in about 15 minutes.

**From:** Jayaprakash Thambusamy [<mailto:jthambusamy@qssinc.com>]

**Sent:** Sunday, September 29, 2013 1:17 PM

**To:** Purcell, Timothy J. (CMS/OIS); Girish Shetty; Minze Chien; Basavaraju, Venkat (CMS/OIS); Richardson, Marc D. (CMS/OIS); CMS ETC\_Consolidated Testing; Vass, Paul A.(CMS/CTR); Srinivasulu Anala; Sathish Murugiah; Sandeep Pokala; Srinivas Bellamkonda; Mohan Aitham ([aitham@gmail.com](mailto:aitham@gmail.com))

**Cc:**[NotResp]Team\_Leads; Yuri Radams; Krishnamoorthi Ganesan; Michael Finkel; Bartley, Don L. (CMS/OIS); Burger, Robert (CMS/OIS); Jones, Carla D. (CMS/OIS); Mansaray, Sharlene (CMS/OIS); Wongus, Alethia C. (CMS/OIS); Nitin Matta; Vignesh Srinivasan; CMS - ETC; Thompson, William L. (CMS/OIS); Boblitz, John R. (CMS/OIS); Michael Finkel; Krishnamoorthi Ganesan

**Subject:** RE: [NotResp] Performance Testing - Update - 09/26/2013 \*\*\*\* Risk ????? \*\*\*\*

Hi All,

Please find the [NotResp] Performance Testing Status as of 12 PM (09/29/2013) Today.

1. We run the [NotResp] Scenarios for login and Logout for 6000 VUsers yesterday after noon . The Team encountered several issues during the run and involved CMS ETC Team last night to resolve the issues. We are planning to rerun the [NotResp] today afternoon.
2. Today morning after we performed an environment shakedown testing, for 50 minutes we ran a 900 users web services registration and confirmation test with the ramp up rate of 1 user for every 2 seconds. During this test we observed 0.2 % error rate. We are currently re-running this test to confirm its results and establish them as a baseline for the next test.

We will update the statistics spreadsheet with results and send it in the next update.

Thanks

Jayaprakash Thambusamy, PMP

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Testing Lead – CMS [NotRe] Project

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[b)(6)] (Mobile)

**From:** Purcell, Timothy J. (CMS/OIS) [mailto:Timothy.Purcell@CMS.hhs.gov]

**Sent:** Saturday, September 28, 2013 2:35 PM

**To:** Girish Shetty; Minze Chien; Jayaprakash Thambusamy; Venkat Basavaraju; Marc Richardson; CMS ETC\_Consolidated Testing; Vass, Paul A.(CMS/CTR); Srinivasulu Anala; Sathish Murugiah; Sandeep Pokala; Srinivas Bellamkonda; Mohan Aitham (aitham@gmail.com)

**Cc:** [NotRes] Team\_Leads; Yuri Radams; Krishnamoorthi Ganesan; Michael Finkel; Don Bartley; Robert Burger; Carla Jones; Sharlene Mansaray; Alethia Wongus; Nitin Matta; Vignesh Srinivasan; CMS - ETC; Thompson, William L. (CMS/OIS); Boblitz, John R. (CMS/OIS); Michael Finkel; Krishnamoorthi Ganesan

**Subject:** RE: [NotResp] Performance Testing - Update - 09/26/2013 \*\*\*\* Risk ????? \*\*\*\*

**Importance:** High

JP,  
Girish,  
Minze,

What is today's update on this performance testing, we need updates 12pm and 6pm?  
Has the plan changed?

Question below still needed as well.

Thanks,

*Timothy Purcell* [img alt="signature icon"] timothy.purcell@cms.hhs.gov [img alt="phone icon"] 410.786.0501 [img alt="BB icon"] [b)(6)] (BB)

IT Specialist, Innovative Healthcare Delivery Systems Group (IHDSG), Office of Information Services (OIS), Centers for Medicare & Medicaid Services (CMS)

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**From:** Purcell, Timothy J. (CMS/OIS)

**Sent:** Friday, September 27, 2013 9:03 PM

**To:** 'Jayaprakash Thambusamy'; Basavaraju, Venkat (CMS/OIS); Richardson, Marc D. (CMS/OIS); CMS ETC\_Consolidated Testing; Vass, Paul A.(CMS/CTR); Srinivasulu Anala; Sathish Murugiah; Sandeep Pokala; Srinivas Bellamkonda; Mohan Aitham (aitham@gmail.com)

**Cc:** ~~NotResp~~ Team\_Leads; Yuri Radams; Krishnamoorthi Ganesan ([kganesan@gssinc.com](mailto:kganesan@gssinc.com)); Michael Finkel ([mfinkel@gssinc.com](mailto:mfinkel@gssinc.com)) ([mfinkel@gssinc.com](mailto:mfinkel@gssinc.com)); Bartley, Don L. (CMS/OIS); Basavaraju, Venkat (CMS/OIS); Burger, Robert (CMS/OIS); Jones, Carla D. (CMS/OIS); Mansaray, Sharlene (CMS/OIS); Purcell, Timothy J. (CMS/OIS); Wongus, Alethia C. (CMS/OIS); Nitin Matta ([nmatta@gssinc.com](mailto:nmatta@gssinc.com)); Minze Chien ([MChien@gssinc.com](mailto:MChien@gssinc.com)); Vignesh Srinivasan; CMS - ETC; Thompson, William L. (CMS/OIS); Boblitz, John R. (CMS/OIS) ([John.Boblitz@cms.hhs.gov](mailto:John.Boblitz@cms.hhs.gov))  
**Subject:** RE: ~~NotResp~~ Performance Testing - Update - 09/26/2013 \*\*\*\* Risk ????? \*\*\*\*  
**Importance:** High

QSSI Team,

Maybe missed at the Status meeting but I need to understand:

- What are the details?
- What are the details behind 65% failure rates?
- What are we doing to have more testing and more tuning?
- How are we going to support 10/1 with these type of failures? What is the plan to success here?
- Do we need a meeting tomorrow to discuss this?

(b)(5)

Any road blocks on this testing I expect phone call to my cell, home, and then to Marc.

Date	Time	NotResp	Heap (GB)	Vuser	Ramp Up Rate (Sec/User	Total no.of User Created	Failures	CPU MAX @	CPU MAX @	RAM MAX @	RAM MAX @	Changes made
								NotResp				
								1(%)	2(%)	(%)	(%)	
26-Sep	10:43- 11:19	2	4	100	3	100	0%	8%	6%	100%	100%	
26-Sep	13:27- 13:49	2	4	2500	10	1133	54%	8%	6%	100%	100%	
26-Sep	17:45- 18:01	2	4	2500	10	1001	60%	6%	4%	95%	100%	Reduced think time ( 38 sec) and executed
26-Sep	18:31- 18:47	2	4	2500	10	1981	20%	7%	2%	100%	100%	
26-Sep	11:51:00 - 12:04	2	4	10000	10	0.00	100%	2%	1%	100%	100%	Failed because of service account locked error.
27-Sep	10:51-11:42	2	4	1000	10	3570	65%			100%	100%	

Thanks,

**Timothy Purcell** ✉ [timothy.purcell@cms.hhs.gov](mailto:timothy.purcell@cms.hhs.gov) ☎ 410.786.0501 📠 (b)(6) (BB)

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**From:** Jayaprakash Thambusamy [<mailto:jthambusamy@qssinc.com>]

**Sent:** Friday, September 27, 2013 2:20 PM

**To:** Basavaraju, Venkat (CMS/OIS); CMS - EIDM CMS Team; CMS ETC\_Consolidated Testing; Richardson, Marc D. (CMS/OIS); Vass, Paul A.(CMS/CTR); Srinivasulu Anala; Sathish Murugiah; Sandeep Pokala; Srinivas Bellamkonda; Mohan Aitham ([aitham@gmail.com](mailto:aitham@gmail.com))

**Cc:** [NotRes]Team\_Leads; Yuri Radams

**Subject:** RE: [NotResp] Performance Testing - Update - 09/26/2013

All,

Please find the updated report as of today noon(09/27/2013 12.00 PM)

We are concentrating web services scenario now with 1000 vUsers with 100 User per second. While running the scenario we had some issues in performance center which has been resolved with the help of ETC Team. For portal scenario, we are getting 35% success rate for 1000 VUsers with 10 User/Second rate.

The SAR Report for yesterday's run is also attached.

Thanks

Jayaprakash Thambusamy, PMP

QSSI | [www.qssinc.com](http://www.qssinc.com)

Testing Lead – CMS [NotRe]Project

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**From:** Basavaraju, Venkat (CMS/OIS) [<mailto:Venkat.Basavaraju@cms.hhs.gov>]

**Sent:** Friday, September 27, 2013 8:17 AM

**To:** Jayaprakash Thambusamy; CMS [NotResp]CMS Team; CMS ETC\_Consolidated Testing; Marc Richardson; Vass, Paul A.(CMS/CTR)

**Cc:** [NotResp]Team\_Leads; Yuri Radams

**Subject:** RE: [NotResp] Performance Testing - Update - 09/26/2013

JP/ QSSI – Thanks for the quick report.