

ISSUER TESTING STATUS
Reporting as of 9/23/13

Features	FFM Functionality	Direct Enrollment Functionality
Individual eligibility	Limited: APTC/CSR problems continue	Very Limited: Can't process applications with APTC / CSR
Family eligibility	Very Limited: APTC/CSR problems continue; Some applications don't process at all	Same
Calculate correct subsidy/premium	Limited: APTC not always calculating correctly	Very Limited: APTC/CSR not being returned
Shop on Plan Compare	Reliability issues; Data errors; missing QHPs (Was not available to test yesterday due to problem. Was supposed to be fixed in NotResp last night.)	N/A
Enroll in QHP	Limited: submit applications; 834 is inconsistent, lacking data or inaccurate data	Limited: inconsistent results; missing data in 834
Ability for consumer to arrange payment	Not yet: Data transfer and URL assignment errors	N/A
Ability for consumer to cancel QHP	Not yet	Same

Important to Note:

- Testing is on relatively simple scenarios, with simulated test data (as it relates to applicants, eligibility and subsidy).
- Inconsistent testing results have led to concern about overall integrity
- Only 7 issuers (Alpha Team) have had full insights and therefore lead time to prepare mitigation strategies; all remaining issuers have less than 1 week to prepare for significant issues and workarounds
- Scheduled to start yesterday (9/23); issuers were not allowed to start testing in NotResp until this morning (9/24)
- Must fix agent landing page for direct enrollment to work