Message

From:	Schankweiler, Thomas W. (CMS/OIS) NotResp NotResp
Sent:	11/26/2013 11:56:58 PM
To:	Fender, Rebecca (CMS/CCSQ) NotResp Outerbridge, Monique (CMS/OIS) NotResp NotResp Basavaraju, Venkat (CMS/OIS) NotResp NotResp
CC:	Grothe, Kirk A. (CMS/OIS) NotResp Oh, Mark U. (CMS/OIS) NotResp NotResp Van, Hung B. (CMS/OIS) NotResp NotResp Margush, Doug C. (CMS/OIS) NotResp Couts, Todd (CMS/OIS) NotResp NotResp Lyles, Darrin V. (CMS/OIS) NotResp NotResp Fletcher, John A. (CMS/OIS) NotResp
Subject:	RE: NotResp

Here is my concern. This change will also effect the way consumers pull data. If we launch and we get a drove of people show up on the 30th and their are presented with exposure of PII, we will have a very bad situation on our hands. So now we are faced with the possibility that NotResp could be down for days, when it MUST be up, and the possibility of exposing PII and experiencing a new round of political attacks.

I think if we coordinate decisively that we can all make this work. It would mean identifying a roll-back plan, and implementing the changes on Friday morning, testing by NotResp and rolling-back quickly if it is not successful. I am not sure what all would need to happen to make this happen, but I think we need to launch on the 30th with a reduced risk of PII exposure; that should be the goal.

I'll be on the 9pm call, and hope maybe we can talk about this near the conclusion of the call.

Thanks,

Tom

From: Fender, Rebecca (CMS/CCSQ)
Sent: Tuesday, November 26, 2013 6:28 PM
To: Schankweiler, Thomas W. (CMS/OIS); Outerbridge, Monique (CMS/OIS); Basavaraju, Venkat (CMS/OIS)
Cc: Grothe, Kirk A. (CMS/OIS); Oh, Mark U. (CMS/OIS); Van, Hung B. (CMS/OIS); Margush, Doug C. (CMS/OIS); Couts, Todd (CMS/OIS); Lyles, Darrin V. (CMS/OIS); Fletcher, John A. (CMS/OIS)
Subject: RE: NotResp

Hi All,

I just had a quick call with Tom. I am attaching a document I asked CGI to put together a few days ago when this first came to my attention.   Again, I agree this needs to take place and is very important but each time we do something with URLs/Servers or Logins we are down for many days with NotResp fact we were down today due to changes NotResp made. We need to make sure our timing is coordinated(across all contractors), we have appropriate resources available, a rollback plan and possibly do it after hours/early morning. Whatever timing is decided, we need to make sure all leadership understands the risks to doing it (taking NotResp down) and not doing it (exposing PII). I'm not sure something prior to the 30th and our immediate push to clear NotRe coordinates well with this effort. I will leave it to the group to make recommendations to leadership on timing and priorities.

Defect numbers are in [NotResp] artf161121 / artf161124 and this is part of the List of 65, it is N3 which again was identified to better secure the sessions for both [NotResp] If you have further concerns/questions please reach out to Tom Schankweiler.

To Test: Go through normal process as an [NotResp] while someone from our security team is in the backend ensures that new sessions go to Layer 7 and L7 clears out old sessions (ie. When an [NotResp] closes a completed application) and creates new sessions when they search and choose another application to work on or when they click the "Create Application" link.

Let me know if you have questions.

Becky

Becky Fender PMP®
CMS
Cell [(b)(6)]
Office 410-786-1006

From: Schankweiler, Thomas W. (CMS/OIS)
Sent: Tuesday, November 26, 2013 5:19 PM
To: Outerbridge, Monique (CMS/OIS); Basavaraju, Venkat (CMS/OIS); Fender, Rebecca (CMS/CCSQ)
Cc: Grothe, Kirk A. (CMS/OIS); Oh, Mark U. (CMS/OIS); Van, Hung B. (CMS/OIS); Margush, Doug C. (CMS/OIS); Couts, Todd (CMS/OIS); Lyles, Darrin V. (CMS/OIS); Fletcher, John A. (CMS/OIS)
Subject: RE: [NotResp]

Did this get resolved today? I can participate in a call later tonight.

Tom

From: Schankweiler, Thomas W. (CMS/OIS)
Sent: Tuesday, November 26, 2013 12:47 PM
To: Fender, Rebecca (CMS/CCSQ); Outerbridge, Monique (CMS/OIS); Basavaraju, Venkat (CMS/OIS)
Cc: Grothe, Kirk A. (CMS/OIS); Oh, Mark U. (CMS/OIS); Van, Hung B. (CMS/OIS); Margush, Doug C. (CMS/OIS); Couts, Todd (CMS/OIS); Lyles, Darrin V. (CMS/OIS) (Darrin.Lyles@cms.hhs.gov); Fletcher, John A. (CMS/OIS)
Subject: RE: [NotResp]

Rebecca and Monique,

I am inclined to say yes we need this fix put in place. The fix is intended to resolve a serious issue where data, which is not a consumers, is showing up in searches and in [NotResp] This is starting to result in a high number of security and privacy incidents, and has a public view to it. We should have a quick meeting about this so CMS can make a final determination. Maybe it could come down, if needed, during this weekend to allow for the test?

Also I am not sure why testing can only be done in prod? Can't another set of self-signed certificates be issued to address this? or is it the case where there is not a matching environment to perform the testing in?

Tom

From: Fender, Rebecca (CMS/CCSQ)
Sent: Tuesday, November 26, 2013 10:52 AM
To: Schankweiler, Thomas W. (CMS/OIS); Outerbridge, Monique (CMS/OIS); Basavaraju, Venkat (CMS/OIS)
Subject: FW: [NotResp]
Importance: High

Hi Tom and Monique,

I have serious concerns about this "fix". Every time we do something with the URL we are down for days at SERCO. We can only test this in PROD due to the [NotResp] that goes to [NotResp] nd gets passed to [NotResp] Can you all let me know if you feel we need to take the risk of [NotResp] being down for a few days? Trust me when I say there is lots of pressure and focus on [NotResp] and any downtime they incur due to a CGI fix.

Becky

Becky Fender PMP®
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From: Fender, Rebecca (CMS/CCSQ)
Sent: Tuesday, November 26, 2013 10:48 AM
To: 'O'Mara, Katyanne J (CGI Federal)'; Minze Chien; Venky Natarajan; Basavaraju, Venkat (CMS/OIS); Niranjan Santhamoorthy; greg.greshman.health@gmail.com; Nitin Matta; Girish Shetty; Sundar, Raj N (CGI Federal); Thangavelu, Raja (Non-Member); Ivan Vinogradov; Ramamoorthy, Balaji Manikandan (CGI Federal); Anbu, Bala (Non-Member); Cecilio, Sal (CGI Federal); Roche, Jacqueline R. (CMS/CCIIO)
Subject: [NotResp]

I still do not feel that this is urgent and must happen as a priority. I will discuss with Tom and Monique. I do agree it should happen but I know this will take us down for several days and that simply can't happen at this time. There is NO way to test this other than in prod due to the [NotResp] assertion of their federated login.

Becky Fender PMP®
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From: O'Mara, Katyanne J (CGI Federal) [mailto:katyanne.omara@cgifederal.com]
Sent: Tuesday, November 26, 2013 10:45 AM
To: Fender, Rebecca (CMS/CCSQ); Minze Chien; Venky Natarajan; Basavaraju, Venkat (CMS/OIS); Niranjan Santhamoorthy; greg.greshman.health@gmail.com; Nitin Matta; Girish Shetty; Sundar, Raj N (CGI Federal); Thangavelu, Raja (Non-Member); Ivan Vinogradov; Ramamoorthy, Balaji Manikandan (CGI Federal); Anbu, Bala (Non-Member); Cecilio, Sal (CGI Federal); Roche, Jacqueline R. (CMS/CCIIO)
Subject: RE: [NotResp]

Hi Becky,

I understand your concern.

Defect numbers are in [NotResp] artf161121 / artf161124 and this is part of the List of 65, it is N3 which again was identified to better secure the sessions for both [NotResp] If you have further concerns/questions please reach out to Tom Shankweiler.

To Test: Go through normal process as an [NotResp] while someone from our security team is in the backend ensures that new sessions go to Layer 7 and L7 clears out old sessions (ie. When an [NotResp] closes a completed application) and creates new sessions when they search and choose another application to work on or when they click the "Create Application" link.

Soumya, Manisha, Eddie and others, even Shaina can be part of the front end testing and Balaji will be assigning someone from his security team to work with us in a coordinated testing effort tomorrow to confirm that the sessions are being created and cleared appropriately.

Our Ops and Security team have completed their tasks. Sal will complete his tasks today. I just need confirmation from [NotResp] team that they made their change. We will be ready for the coordinated test tomorrow.

I will update the document I sent out with this information.

I hope this answers your questions and alleviates your concerns regarding testing. This is about closing the loop on open sessions, not changing your workflow or affecting your current workflow it's about making your current sessions more secure.

Thanks,
KO

Katy O'Mara | Manager | Health and Compliance Group | CGI Federal
W: 703-227-6411 | C: [(b)(6)] | **www.cgi.com**

From: Fender, Rebecca (CMS/CCSQ) [mailto:Rebecca.Fender@cms.hhs.gov]
Sent: Tuesday, November 26, 2013 9:58 AM
To: O'Mara, Katyanne J (CGI Federal); Minze Chien; Venky Natarajan; Venkat.Basavaraju; Niranjan Santhamoorthy; greg.greshman.health@gmail.com; Nitin Matta; Girish Shetty; Sundar, Raj N (CGI Federal); Thangavelu, Raja (Non-Member); Ivan Vinogradov; Ramamoorthy, Balaji Manikandan (CGI Federal); Anbu, Bala (Non-Member); Cecilio, Sal (CGI Federal); Roche, Jacqueline R. (CMS/CCIIO)
Subject: RE: [NotResp]

I will try to call in later but have a conflicting meeting with NPC and leadership about the notices issues. Sorry. I really do NOT want to move forward with this until I understand how we plan to test and why this is such a rush as well as how it was discovered. As we know from past experience changes like this can keep [NotResp] down for days and we cannot afford that at this time.

Becky Fender PMP®
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-----Original Appointment-----
From: O'Mara, Katyanne J (CGI Federal) [mailto:katyanne.omara@cgifederal.com]
Sent: Monday, November 25, 2013 4:20 PM
To: O'Mara, Katyanne J (CGI Federal); Minze Chien; Venky Natarajan; Basavaraju, Venkat (CMS/OIS); Niranjan Santhamoorthy; greg.greshman.health@gmail.com; Nitin Matta; Girish Shetty; Sundar, Raj N (CGI Federal); Thangavelu, Raja (Non-Member); Ivan Vinogradov; Ramamoorthy, Balaji Manikandan (CGI Federal); Anbu, Bala (Non-Member); Cecilio, Sal (CGI Federal); Fender, Rebecca (CMS/CCSQ); Roche, Jacqueline R. (CMS/CCIIO)
Subject: NotResp
When: Tuesday, November 26, 2013 10:00 AM-10:30 AM (UTC-05:00) Eastern Time (US & Canada).
Where: dial: (b)(6)

Hi Everyone,
I'd like to get an update on the tasks below and ensure we are on target for completion for tomorrow afternoon for testing to begin tomorrow night or Wednesday morning in Test 2.

Detailed Technical Action Items:

EIDM Team Tasks
1. Currently NotResp SD s protecting the URL https:// NotResp Change the policy to protect the following URL pattern. https:// NotResp
2. All the header variables remains the same. (NO CHANGES REQUIRED)

NotResp

FFM Ops Team Tasks
1. Add the following NotResp ules for the English

NotResp

2. Restart the NotResp for the English

FFM Security Team Tasks
1. Create a dummy policy for /marketplace NotResp
2. Create a layer7 policy for /marketplace NotResp

3. Read information from the HTTP headers set by the **NotResp** vebgate
4. Invalidate the existing **NotResp**
5. Recreate a new **NotResp**
6. Redirect to the individual application
7. Create a new flow and show the difference from the existing flow.

Application Team Tasks

1. Do a ping to https:// **NotResp** every 10 or 15 minutes to keep the **NotResp** on active from the main **NotResp** page. (Please get the guidance from Jeremy)
2. Currently in the **NotResp** page when the **NotRes** worker searches for an **NotResp** and clicks on the link, it takes the user to the **NotResp** Instead do a **NotResp** to https:/ **NotResp** The **NotResp** Parameter should be **NotResp**