

Date of Post	Time of Post	Platform	Screenshot/Text/Link
11/12/2020	6:20:00 PM	Twitter	<p>Audit every California ballot. Election fraud is rampant nationwide and we all know California is one of the culprits. Do it to protect the integrity of that state's elections</p> <p><a href="https://twitter.com/DC_Draino/status/1327073866578096129">https://twitter.com/DC_Draino/status/1327073866578096129</a></p>



11/9/2020	N/A	YouTube	<p>This individual made a youtube video of himself registering to vote (or attempting to) under a fake alias ("Marco Fernandez") in Los Angeles County, California, in hopes of the video going viral. (He is also spreading false information about CA voter laws.)</p> <p><a href="https://www.youtube.com/watch?v=r-hyOI_10E4&amp;t=130s">https://www.youtube.com/watch?v=r-hyOI_10E4&amp;t=130s</a></p>
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11/3/2020

6:47 AM Twitter

**Jane Kane** @JanePK · 1h  
 Replying to @TeamTrump and @realDonaldTrump  
**Voting fraud in Dem States**

California Cheating, cheating..  
 They give me paper to fill out  
 Then I scan it into a scanner  
 This is stored in a hard drive  
 This hard drive will be loaded into internet on Election Day  
 They can reject this hard drive and load their default hard drive

**Jane Kane** @JanePK · 1h  
 Replying to @TeamTrump and @realDonaldTrump  
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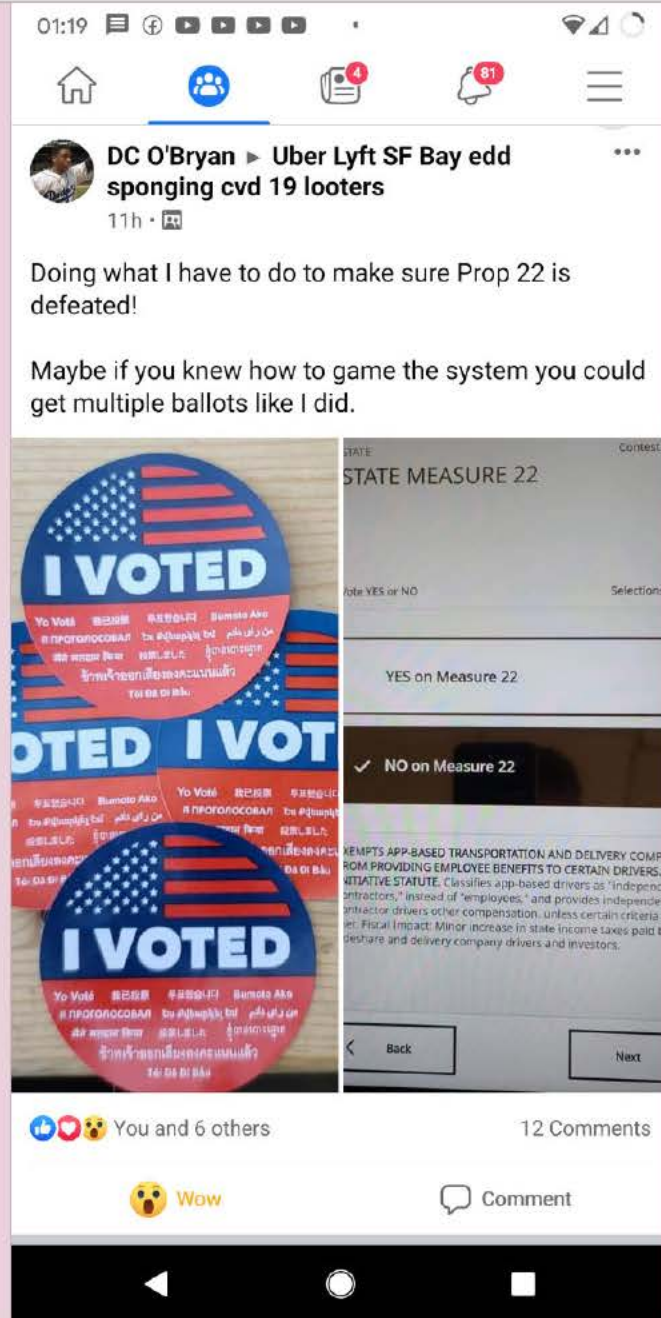
**Jane Kane** @JanePK · 1h  
 Replying to @WhiteHouse and @realDonaldTrump  
**Voting fraud in Dem States**

California Cheating, cheating..  
 They give me paper to fill out  
 Then I scan it into a scanner  
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 They can reject this hard drive and load their default hard drive



11/3/2020	11:27 AM	Twitter	<p>No worries i used an alias when voting in person. No id needed so it was easy. Thinking of going back later today if the lines arent too long.</p> <p><a href="https://twitter.com/dailyTT3/status/1323708441127350272">https://twitter.com/dailyTT3/status/1323708441127350272</a></p>
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10/31/2020 N/A

Facebook



10/31/2020

Twitter



**Roxie Joyce**  
@RoxieCorleone



TRANSLATION-we will be cheating like a MoFo. (Fun fact - They register EVERYONE automatically through DMV—including illegal aliens).



**CA SOS Vote**  @CASOSvote

87.87% of eligible Californians are registered to vote! That's the highest level of registration in 80 years!! Make sure you're ready with your #PlanToVote and #VoteEarly if you can: [CAEarlyVoting.sos.ca.gov](https://CAEarlyVoting.sos.ca.gov) #VoteSafeCA

7:35 PM · Oct 30, 2020



9



See Roxie Joyce's other Tweets





10/28/2020

12:00 AM Instagram



			<p>A system of mass mail outs does not work as there are many mistakes and high potential for fraud. This is especially evident in blue states because Democrats have terrible leadership and love to cheat.</p> <p><a href="https://twitter.com/moll1021/status/1313874739903954949">https://twitter.com/moll1021/status/1313874739903954949</a></p>
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			<p>The coming California voting disaster CA is facing:</p> <ul style="list-style-type: none"><li>• Millions of inactive voters receiving ballots</li><li>• USPS alarm not all ballots will be received on time</li><li>• Voter fraud as seen by the homeless bribing Prepare yourself for what is coming My latest.</li></ul> <p><a href="https://twitter.com/CaliConsNews/status/1313484215045025792">https://twitter.com/CaliConsNews/status/1313484215045025792</a></p>
10/6/2020	7:20:00 AM	Twitter	



Citizen



9/27/2020	7:36:00 PM	Twitter	<p>Tweets falsely alleges ballots were found in Sonoma dumpster - does not mention they were recycled materials from 2018.</p> <p><a href="https://twitter.com/sandyleevincent/status/1310407902511935488">https://twitter.com/sandyleevincent/status/1310407902511935488</a></p>
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9/26/2020	12:52:00 PM	Twitter	<p>California! You need to check your voting registration NOW. (Along with a video that falsely claims all Californians have been moved to permanent vote by mail).</p> <p><a href="https://twitter.com/intheMatrixxx/status/1309943907413827587">https://twitter.com/intheMatrixxx/status/1309943907413827587</a></p>
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			<p>In my State of California, my Governor, Nancy Pelosi's nephew, by executive order unilaterally change voting law and mandated, "All voters will be mailed a ballot" What in California's constitution gives him authority to make law? We have a legislative body. Unconstitutional?</p> <p><a href="https://twitter.com/alaphiah/status/1309836193907965953">https://twitter.com/alaphiah/status/1309836193907965953</a></p>
9/26/2020	5:44:00 AM	Twitter	



**BrianGoodlife**  **Democrats are AnarchoTerrorists**  
@BrianGoodlife

Replying to @carolablessing1 and @CASOSvote

Easy target. Would you be concerned if largely Democrat precinct boxes might be targeted?

I'm concerned mostly Republican precincts will be targeted.

The rioters have shown they will sow whatever division and chaos they can. Use common sense Ms. PhD



**Mail-in Ballot Drop Boxes are unmanned and unmonitored**

**VOTE IN-PERSON**

**Antifa/BLM can destroy 1000s of ballots with bleach, acid and gas**

8:23 AM · Sep 24, 2020 · Twitter for Android

2 Likes

9/25/20

7:50 AM Twitter



			<p>California Man Finds THOUSANDS of What Appear to be Unopened Ballots in Garbage Dumpster —Workers Quickly Try to Cover Them Up Last night we received these photos from a reader in Petaluma, Ca. My dad was throwing away trash and saw them took pictures</p> <p><a href="https://twitter.com/darhar981/status/1309533853967671297">https://twitter.com/darhar981/status/1309533853967671297</a></p>
9/25/20	9:42 AM	Twitter	



			<p data-bbox="682 1263 1906 1372">Easy target. Would you be concerned if largely Democrat precinct boxes might be targeted? I'm concerned mostly Republican precincts will be targeted. The rioters have shown they will sow whatever division and chaos they can. Use common sense Ms. PhD. Mail in drop boxes are unmanned and unmonitored. Vote in person. Antifa/BLM can destroy 1000s of ballots with bleach, acid and gas.</p> <p data-bbox="682 1398 1335 1425"><a href="https://twitter.com/BrianGoodlife/status/1309151581556924419">https://twitter.com/BrianGoodlife/status/1309151581556924419</a></p>
9/24/20	8:23 AM	Twitter	



9/24/20	6:59 AM	Twitter	<p data-bbox="680 1263 1919 1317">Vote In Person at your polling place. CA SOS has closed hundreds of poll locations so use your local County Registrars website to locate the nearest one.</p> <p data-bbox="680 1344 999 1370">Oh and Dropboxes are unsafe.</p> <p data-bbox="680 1398 1335 1424"><a href="https://twitter.com/BrianGoodlife/status/1309130427899277313">https://twitter.com/BrianGoodlife/status/1309130427899277313</a></p>
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9/22/2020	2:00:00 PM	YouTube	<p>"The states are taking reasonable steps to clean up the rolls and that led in part to a settlement with Los Angeles county in Californian Michigan they chant the court uh one court judge changed the rules to allow them to count ballots 14 days after the election and mandated ballot harvesting and what is ballot harvesting it basically means anybody can take anyone's ballot and bring it to the polling place again more opportunity".</p> <p><a href="https://www.youtube.com/watch?v=rYhZobZ-5IM#:~:text=california&amp;text=ballot&amp;text=harvesting&amp;text=california&amp;text=california">https://www.youtube.com/watch?v=rYhZobZ-5IM#:~:text=california&amp;text=ballot&amp;text=harvesting&amp;text=california&amp;text=california</a></p>
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9/21/2020	10:18 AM	Twitter	<p>CALIFORNIA! Check your voter status. Newsom's brood of vipers moved most of us to Permanent Mail voting. If you don't want that then you need to go to <a href="http://registertovote.ca.gov">http://registertovote.ca.gov</a> to change it. It also appears that absentee ballots are now Vote by Mail which are handled differently.</p> <p><a href="https://twitter.com/lminHisbook/status/1307730820417818624">https://twitter.com/lminHisbook/status/1307730820417818624</a></p>
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samaire.xoxo • Follow



samaire.xoxo #recallnewsom



Doing our duty. 🇺🇸



Draining the swamp. 🇺🇸



@chief\_and\_the\_americano

@chrispaul

@jenniferhollidayesq

@andreigillott



#trump2020 #trump2020 🇺🇸

3d



dbilhshames Why isn't anyone



39,113 views

3 DAYS AGO

Add a comment...

Post

9/17/2020

9:00:00 AM

Instagram








9/16/20

5:58 AM Facebook





9/10/20	9:08 AM	Twitter	<div data-bbox="709 771 814 873"></div> <div data-bbox="835 779 1150 857"><b>Michelle</b> @Michell76950584</div> <div data-bbox="709 917 1864 1230"><p><a href="#">@realDonaldTrump</a> I just found out that Gov. Newsom just changed everyone in the state of California to mail in ballots. I had to re-register to vote so I can vote in person <a href="#">@IngrahamAngle</a> <a href="#">@seanhannity</a> <a href="#">@TuckerCarlson</a></p><p>9:08 AM · Sep 10, 2020 · Twitter for Android</p><div data-bbox="840 1364 886 1409"></div><div data-bbox="1134 1364 1192 1409"></div><div data-bbox="1438 1364 1486 1409"></div><div data-bbox="1743 1364 1795 1409"></div></div>
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**ATTENTION CALIFORNIA - NEWSOM CHANGED YOUR VOTING PREFERENCE WITHOUT YOUR CONSENT. EVERY single voter in CA has had their voting preference changed to "vote by mail". This means if you go to the polls to vote in person WITHOUT changing your preference ahead of time, you will be TURNED AWAY & CANNOT VOTE. This also means you are at the mercy of the USPS to receive & then return your ballot. To change this status you MUST go to sos.ca.gov then click the Elections icon & scroll down to click Voter Status icon. There you can check your status & check NO to mail in voting. This is different than requesting an Absentee Ballot**

9/1/20 N/A

Instagram





**Richard mccullough**  
@RieneRichard

Replying to [@SaraCarterDC](#) [@CongressmanHice](#) and [@realDonaldTrump](#)

The Democrats are taking away our option to vote in person! The Democrats are making mail in voting our only option knowing full well that the USPS has already informed us that they might not be able to deliver our votes in time to be counted before the election!!

The following media includes potentially sensitive content. [Change settings](#)

[View](#)

6:46 AM · Sep 1, 2020 · [Twitter for iPhone](#)

9/1/20

6:46 AM Twitter





**Donald J. Trump** ✓  
@realDonaldTrump

...

California hired a pure Sleepy Joe Democrat firm to count and "harvest" votes. No way Republicans get a fair shake. Lawyers, get started!!! @GOPLeader  
California is in big trouble. Vote Trump and watch the greatest comeback of them all!!! Also, New York and Illinois - go for it!

4:44 AM · Oct 13, 2020 · Twitter for iPhone

**20.4K** Retweets   **966** Quote Tweets   **66.9K** Likes



10/13/2020

4:44 AM Twitter



9/27/2020	7:52:00 PM	Twitter	<div data-bbox="709 683 810 789"></div> <div data-bbox="835 699 1052 776"><b>God above all</b> @lizglock40</div> <div data-bbox="1885 708 1923 724">...</div> <div data-bbox="709 824 1822 1008"><p>Thousands of ballots found in California dumpster. VOTER Fraud is running rapid. Vote in person. <a href="#">twitter.com/OrlandoCamper/...</a></p></div> <div data-bbox="741 1057 1136 1094"><p>This Tweet is unavailable.</p></div> <div data-bbox="709 1154 1381 1192"><p>7:52 PM · Sep 27, 2020 · Twitter for Android</p></div> <div data-bbox="720 1263 1371 1300"><p><b>25</b> Retweets   <b>2</b> Quote Tweets   <b>20</b> Likes</p></div> <div data-bbox="835 1365 877 1409"></div> <div data-bbox="1136 1365 1192 1409"></div> <div data-bbox="1444 1365 1486 1409"></div> <div data-bbox="1749 1365 1791 1409"></div>
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9/21/20

9:48 PM Twitter





<p>9/16/20</p>	<p>5:58 AM</p>	<p>Twitter</p>	<div><div><div>9/16/2020</div><div>(1) anti-lawn activist on Twitter: "i'll vote for biden if one of his supporters sends me \$500 dollars. if you're a biden supporter and decide t...</div></div><div><div><div>Home</div><div>Explore</div><div>Notifications</div><div>Messages</div><div>Bookmarks</div><div>Lists</div><div>Profile</div><div>More</div></div><div><div>Tweet</div></div><div><div><div><div><div>anti-lawn activist</div><div>@antihoa</div></div><div>i'll vote for biden if one of his supporters sends me \$500 dollars. if you're a biden supporter and decide to not send me \$500 you're voting for trump</div><div>5:58 AM · Sep 16, 2020 · Twitter for iPhone</div><div>12.2K Retweets · 860 Quote Tweets · 72.9K Likes</div></div><div><div><div>anti-lawn activist</div><div>@antihoa · Sep 16</div></div><div>Replying to @antihoa</div><div>tagging for visibility every vote counts #bidenharris2020 #BidenHarrisLandslide2020 #khive</div><div>4 · 35 · 1.3K</div></div><div><div><div>anti-lawn activist</div><div>@antihoa · Sep 16</div></div><div>i encourage everyone whose votes can be bought to post their venmo/cashapp/paypal beneath this tweet as well as their set price, together we can vote away fascism</div><div>58 · 72 · 1.5K</div></div><div><div><div>anti-american maoist, marxist weirdo</div><div>@MaristTwink · Sep 16</div></div><div>Replying to @antihoa</div><div>This tweet is so funny i keep coming back and laughing</div><div>1 · 1 · 338</div></div><div><div><div>anti-lawn activist</div><div>@antihoa · Sep 16</div></div><div>this is not a joke i am very serious!</div><div>5 · 1 · 768</div><div>2 more replies</div></div><div><div><div>red.commune</div><div>@red_commune_ · Sep 16</div></div><div>Replying to @antihoa</div><div>i have an asking price of 700 but i'm open to bargaining</div><div>3 · 1 · 562</div></div><div><div><div>anti-lawn activist</div><div>@antihoa · Sep 16</div></div><div>start high and go low, classic</div><div>3 · 1 · 553</div><div>1 more reply</div></div><div><div><div>Penelope Plesiosaur</div><div>@plesiospyromanic · Sep 16</div></div><div>Replying to @antihoa and @commiewife</div><div>make that \$500 and a pizza</div><div>1 · 1 · 122</div></div><div><div><div>anti-lawn activist</div><div>@antihoa · Sep 16</div></div><div>i'll take anything but pizza hut</div><div>1 · 1 · 154</div><div>1 more reply</div></div><div><div><div>lammie</div><div>@LOONA 12:00 · pyramidhusband · Sep 16</div></div><div>Replying to @antihoa</div><div>THE REPLIES HERE ARE DRIVING ME NUTS</div><div>1 · 1 · 34</div></div></div><div><div><div>Rude Zombies</div><div>@Rude_Zombies</div></div></div></div><div><div>Relevant people</div><div><div>anti-lawn activist</div><div>@antihoa</div><div>healthyyards.org</div><div>they/m</div></div></div><div><div>What's happening</div><div><div>#SuperMario3DAllStars</div><div>Hang onto your caps! #Supe now available!</div><div>Promoted by Nintendo of Am</div></div><div><div>etalk</div><div>Yesterday</div><div>Tatiana Maslany lands lead 'She-Hulk' series</div></div><div><div>COVID-19 · 2 hours ago</div><div>Van Morrison's new lockdown protest songs are 'dangerous'</div><div>Northern Ireland's health minister says</div><div>Trending with Van Morrison</div></div><div><div>US news · Last night</div><div>Cheer star Jerry Harris arrested for charges of producing pornography</div></div><div><div>Show more</div></div><div><div>Search Twitter</div></div><div><div>© 2020 Twitter, Inc.</div></div></div></div></div>	<p>1/4</p>
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**James P. Bradley** ✓

@BradleyCongress

🏠 US House candidate, CA-33

If California can locate illegals to give them free money and voting ballots, then they should be able to find them to deport them.

5:52 PM · Sep 15, 2020 · Buffer

**123** Retweets   **3** Quote Tweets   **412** Likes



**legion** @legion38825043 · 15h

Replying to @BradleyCongress

Lead the charge.



**MC32** @michaelculler32 · 14h

Replying to @BradleyCongress

Amen!



9/15/2020

5:52 PM Twitter





Did you know:

In 244 U.S. counties, there are more registered voters than there are people legally eligible to vote.

Twenty-nine states have counties with more registered voters than legal residents.

And eight states have more registered voters than actual voting-age people.



1 Min

## 3 WAYS THAT VOTER FRAUD IS HAPPENING RIGHT NOW

- 1 **VOTER** REGISTRATION ROLLS ARE ACCURATE AND SECURE FROM FRAUDULENT REGISTRATIONS
- 2 NO ONE IS TRYING TO MANIPULATE THE RESULTS FOR POLITICAL PURPOSES



9/13/20

7:27 PM Twitter





**V. W. M. Falcon**   
@vwmfalcon21

Replying to @Oust451 @nisegrimm93 and 2 others

Yes, he did. I plan on voting several times. I can only vote once in my state because we have to show ID. But, I'm flying to California where I'll vote as many times as I can, plus I should be able to send in quite a few mail-in ballots.  
How about you?

11:22 PM · Sep 10, 2020 · Twitter for iPad



9/10/2020

11:22:00 PM Twitter



**To:** Dresner, Jenna[jdresner@sos.ca.gov]; Mahood, Sam[SMahood@sos.ca.gov]; Miller, Chris[cmiller@sos.ca.gov]  
**From:** Records[reports@content.facebook.com]  
**Sent:** Mon 9/14/2020 4:16:00 PM (UTC-07:00)  
**Subject:** Re: Election Issue

Hi,

Thanks for your report. It looks like the content you reported has already been removed.

If you're still seeing the content on Facebook, please reply with the link (URL) to the specific content you're reporting.

Regards,  
Facebook Community Operations

On Mon, Aug 31, 2020 at 02:33 PM, Miller, Chris <cmiller@sos.ca.gov> wrote:

> Hello,  
>  
> We have been alerted to a post from the Instagram account handle @freedom\_angels\_foundation that purports misinformation regarding the administration of California's elections. A screenshot of the post has been attached and this is a link to the profile:  
[https://gcc02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.instagram.com%2Ffreedom\\_angels\\_foundation%2F%3Futm\\_source%3Dig\\_embed&data=02%7C01%7Ccmiller%40sos.ca.gov%7C4eefcb3a70c94f62d19208d859042abf%7C03580c5db6cf44cab63b4361acc7c739%7C1%7C0%7C637357221724054033&sdata=qIOMksGMstWNcWz%2FZlWK%2BHTolYbmtoVwkOZpJqMawN0%3D&reserved=0](https://gcc02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.instagram.com%2Ffreedom_angels_foundation%2F%3Futm_source%3Dig_embed&data=02%7C01%7Ccmiller%40sos.ca.gov%7C4eefcb3a70c94f62d19208d859042abf%7C03580c5db6cf44cab63b4361acc7c739%7C1%7C0%7C637357221724054033&sdata=qIOMksGMstWNcWz%2FZlWK%2BHTolYbmtoVwkOZpJqMawN0%3D&reserved=0)  
>  
> The post claims that the voting preference of California voters has been changed by Governor Newsom. This is incorrect.  
>  
> Earlier this year, Governor Newsom issued an executive order that directed California's counties to send every active, registered voter a vote-by-mail ballot ahead of the November 3, 2020 General Election. This Executive Order was followed up by AB860, which was signed into law by Governor Newsom.  
>  
> This order only pertains to the November 3, 2020 General Election. The permanent voting preference of voters has not been changed.  
>  
> There will also be in-person voting options available to any Californian voter that would like to vote in-person.  
>  
> Best,  
> --  
> Chris Miller  
> Pronouns: He/Him/His  
> Communications Coordinator  
> Office of Secretary of State Alex Padilla  
> 916-695-1652 | cmiller@sos.ca.gov<mailto:cmiller@sos.ca.gov>



**To:** Mahood, Sam[SMahood@sos.ca.gov]; Dresner, Jenna[jdresner@sos.ca.gov]  
**Cc:** Thogmartin, Max[mthogmartin@sos.ca.gov]  
**From:** Miller, Chris[O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=E6D1BA5F3A7F47348FFBF20BA10773C7-MILLER, CHR]  
**Sent:** Mon 8/31/2020 2:33:35 PM (UTC-07:00)  
**Subject:** RE: seeking a response on what appears to be some CA voting misinformation

This is done.

---

**From:** Mahood, Sam <SMahood@sos.ca.gov>  
**Sent:** Monday, August 31, 2020 2:29 PM  
**To:** Dresner, Jenna <jdresner@sos.ca.gov>; Miller, Chris <cmiller@sos.ca.gov>  
**Cc:** Thogmartin, Max <MThogmartin@sos.ca.gov>  
**Subject:** RE: seeking a response on what appears to be some CA voting misinformation

Please copy me on the reporting email, so I can flag for their gov relations team as well.

---

**From:** Dresner, Jenna <jdresner@sos.ca.gov>  
**Sent:** Monday, August 31, 2020 2:28 PM  
**To:** Miller, Chris <cmiller@sos.ca.gov>; Mahood, Sam <SMahood@sos.ca.gov>  
**Cc:** Thogmartin, Max <MThogmartin@sos.ca.gov>  
**Subject:** Re: seeking a response on what appears to be some CA voting misinformation

Oh! I'm trying to do this whilst on a call. Here's info:

### **Facebook/Instagram**

- Send an email to [reports@content.facebook.com](mailto:reports@content.facebook.com) and your Facebook point of contact; include "election issue" in subject line. Please include as much information as possible: screenshots, profile names, links, descriptions of what is incorrect, etc. The more information you include, the more likely Facebook will be able to act on it.
- Content that should be reported is:
  - Any content containing statements of intent, calls for action, or advocating for violence due to voting, voter registration, or the outcome of an election.
  - Any offers to buy or sell votes with cash or gifts.
  - Misrepresentation of the dates, locations, and times, and methods for voting or voter registration.
  - Misrepresentation of who can vote, qualifications for voting, whether a vote will be counted, and what information and/or materials must be provided in order to vote.

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**From:** Miller, Chris <cmiller@sos.ca.gov>  
**Sent:** Monday, August 31, 2020 2:26 PM  
**To:** Dresner, Jenna <jdresner@sos.ca.gov>; Mahood, Sam <SMahood@sos.ca.gov>  
**Cc:** Thogmartin, Max <MThogmartin@sos.ca.gov>  
**Subject:** RE: seeking a response on what appears to be some CA voting misinformation

Hey Jenna, I can report it, but it looks like the link provided was to an Instagram post, not a twitter post. Is there an expedited reporting process for Instagram?

---

**From:** Dresner, Jenna <jdresner@sos.ca.gov>



**Sent:** Monday, August 31, 2020 2:24 PM  
**To:** Mahood, Sam <[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)>; Miller, Chris <[cmiller@sos.ca.gov](mailto:cmiller@sos.ca.gov)>  
**Cc:** Thogmartin, Max <[MThogmartin@sos.ca.gov](mailto:MThogmartin@sos.ca.gov)>  
**Subject:** Re: seeking a response on what appears to be some CA voting misinformation

Absolutely agree. Think the misinformation lends itself to voter suppression for anyone who believes they will be turned away at the polls or their VBM won't be sent in time.

Chris - can you submit on the portal?

- Here's the link <https://help.twitter.com/forms> to get started to report mis/disinfo.
  - You should have a green box at the top.
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**Sent:** Monday, August 31, 2020 1:59 PM  
**To:** Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>; Miller, Chris <[cmiller@sos.ca.gov](mailto:cmiller@sos.ca.gov)>  
**Cc:** Thogmartin, Max <[MThogmartin@sos.ca.gov](mailto:MThogmartin@sos.ca.gov)>  
**Subject:** FW: seeking a response on what appears to be some CA voting misinformation

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[@ChrisTheJourno @CAPolitiFact](#)

Obtained via FOIA by Judicial Watch, Inc.

[capradio.org](#) | Sacramento, CA



**sos.ca.gov**

Obtained via FOIA by Judicial Watch, Inc.

**RECALL  
GAVIN NEWSOM**

**ATTENTION CALIFORNIA - NEWSOM**  
CHANGED YOUR VOTING PREFERENCE WITHOUT YOUR  
CONSENT. EVERY single voter in CA has had their voting  
preference changed to "vote by mail". This means if you go  
to the polls to vote in person WITHOUT changing your  
preference ahead of time, you will be TURNED AWAY &  
CANNOT VOTE. This also means you are at the mercy of  
the USPS to receive & then return your ballot. To change  
this status you MUST go to [sos.ca.gov](https://sos.ca.gov) then click the  
Elections icon & scroll down to click Voter Status icon.  
There you can check your status & check NO to mail in  
voting. This is different than requesting an Absentee Ballot



**To:** reports@content.facebook.com[reports@content.facebook.com]  
**Cc:** Mahood, Sam[SMahood@sos.ca.gov], Dresner, Jenna[jdresner@sos.ca.gov]  
**From:** Miller, Chris[O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=E6D1BA5F3A7F47348FFBF20BA10773C7-MILLER, CHR]  
**Sent:** Mon 8/31/2020 2:33:21 PM (UTC-07:00)  
**Subject:** Election Issue  
[Turned Away At Polls.JPG](#)

Hello,

We have been alerted to a post from the Instagram account handle @freedom\_angels\_foundation that purports misinformation regarding the administration of California's elections. A screenshot of the post has been attached and this is a link to the profile: [https://www.instagram.com/freedom\\_angels\\_foundation/?utm\\_source=ig\\_embed](https://www.instagram.com/freedom_angels_foundation/?utm_source=ig_embed)

The post claims that the voting preference of California voters has been changed by Governor Newsom. This is incorrect.

Earlier this year, Governor Newsom issued an executive order that directed California's counties to send every active, registered voter a vote-by-mail ballot ahead of the November 3, 2020 General Election. This Executive Order was followed up by AB860, which was signed into law by Governor Newsom.

This order only pertains to the November 3, 2020 General Election. The permanent voting preference of voters has not been changed.

There will also be in-person voting options available to any Californian voter that would like to vote in-person.

Best,

--

Chris Miller  
Pronouns: He/Him/His  
Communications Coordinator  
Office of Secretary of State Alex Padilla  
916-695-1652 | [cmiller@sos.ca.gov](mailto:cmiller@sos.ca.gov)



**To:** Dresner, Jenna[jdresner@sos.ca.gov]; Miller, Chris[cmiller@sos.ca.gov]  
**Cc:** Thogmartin, Max[MThogmartin@sos.ca.gov]  
**From:** Mahood, Sam[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5ADE179F920245A594801E1F9BC7464F-MAHOOD, SAM]  
**Sent:** Mon 8/31/2020 2:28:50 PM (UTC-07:00)  
**Subject:** RE: seeking a response on what appears to be some CA voting misinformation

Please copy me on the reporting email, so I can flag for their gov relations team as well.

---

**From:** Dresner, Jenna <jdresner@sos.ca.gov>  
**Sent:** Monday, August 31, 2020 2:28 PM  
**To:** Miller, Chris <cmiller@sos.ca.gov>; Mahood, Sam <SMahood@sos.ca.gov>  
**Cc:** Thogmartin, Max <MThogmartin@sos.ca.gov>  
**Subject:** Re: seeking a response on what appears to be some CA voting misinformation

Oh! I'm trying to do this whilst on a call. Here's info:

### **Facebook/Instagram**

- Send an email to [reports@content.facebook.com](mailto:reports@content.facebook.com) and your Facebook point of contact; include “election issue” in subject line. Please include as much information as possible: screenshots, profile names, links, descriptions of what is incorrect, etc. The more information you include, the more likely Facebook will be able to act on it.
- Content that should be reported is:
  - Any content containing statements of intent, calls for action, or advocating for violence due to voting, voter registration, or the outcome of an election.
  - Any offers to buy or sell votes with cash or gifts.
  - Misrepresentation of the dates, locations, and times, and methods for voting or voter registration.
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Absolutely agree. Think the misinformation lends itself to voter suppression for anyone who believes they will be



turned away at the polls or their VBM won't be sent in time.  
Obtained via FOIA by Judicial Watch, Inc.

Chris - can you submit on the portal?

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[capradio.org](http://capradio.org) | Sacramento, CA



**From:** Jimenez, Jerry[JJimenez@sos.ca.gov]  
**Location:** Phone  
**Importance:** Normal  
**Subject:** Intro with new Facebook contact  
**Start Time:** Thur 4/25/2019 11:00:01 AM (UTC-07:00)  
**End Time:** Thur 4/25/2019 11:15:01 AM (UTC-07:00)  
**Required Attendees:** Jimenez, Jerry; Grambusch, Claire  
**Optional Attendees:** Lapsley, Susan; Valle, Paula; Reyes, Steve; Mahood, Sam

- Introductions with new Facebook contact for social media reporting: Javier Hernandez, Politics & Government Outreach
- Review reporting format/procedures

**TOLL FREE:** [REDACTED]

**ACCESS CODE:** [REDACTED]

Here is Facebook's social media monitoring guidelines for reporting misinformation in 2018:

"Facebook is opening up a reporting channel to the electoral authorities in every state, that will allow you to report instances of voter suppression on Facebook directly to our team, so we can look at them quickly and remove them from the site.

Through this channel we will take down any content with:

- Statements of intent, calls for action, or advocating for violence due to voting, voter registration, or the outcome of an election
- Offers to buy or sell votes with cash or gifts.
- Misrepresentation of the dates, locations, and times, and methods for voting or voter registration.
- Misrepresentation of who can vote, qualifications for voting, whether a vote will be counted, and what information and/or materials must be provided in order to vote

In order to report this content to us for takedown, please:

1. Send email to [reports@content.facebook.com](mailto:reports@content.facebook.com); copy Eva Guidarini ([eguidarini@fb.com](mailto:eguidarini@fb.com)); include "voter suppression" in subject line
2. Identify specific pieces of content that potentially violate our voter suppression policy using links to content on FB; if you believe pages or profiles are inauthentic, send links to pages or profiles
3. If there is a statute or regulation on point (e.g., if misrepresentation concerns voting requirements), please include that information in email"



**To:** Valle, Paula[pvalle@sos.ca.gov]; Dresner, Jenna[jdresner@sos.ca.gov]; Jones, Akilah[ajones@sos.ca.gov]; Mahood, Sam[SMahood@sos.ca.gov] [Obtained via FOIA by Judicial Watch, Inc.](#)  
**Cc:** Heather Wilson[hwilson@skdknick.com]; Emily Campbell[ecampbell@skdknick.com]; Jason Rosenbaum[jrosenbaum@skdknick.com]  
**From:** Zeke Sandoval[zsandoval@skdknick.com]  
**Sent:** Fri 9/11/2020 5:31:35 PM (UTC-07:00)  
**Subject:** Misinformation Daily Briefing: 9/11

## Weekly Summary:

- Tuesday saw a significant increase from the weekend in conversations about [the video surveillance footage alleging bags of dumped mail in CA parking lot](#). Conversations continued on [Twitter](#) and on [Reddit multiple](#) times.
- On Wednesday, [Rep Adam Schiff of CA tweeted his support for vote by mail](#); various [chatter in support](#) and [against Schiff's statement on Twitter](#).
- On Thursday, Trump claimed via tweet that 80 million ballots are being sent out leading to "a total fraud in the making."
- Friday saw continued social chatter after Trump's [9/10 misinformed tweet](#) about mail in voting. [FactCheck.org debunked the tweet: article mentions CA](#), "California and Utah were among four other states that allowed certain jurisdictions "to conduct all-vote-by-mail elections" in 2018."

## 9/11 National:

- [Popular Information](#) published an article about a Facebook Pages misinformation network . The article notes "the network of pages that promote Conservative Brief has generated 30.65 million engagements (a combination of likes, comments, and shares). That's more engagement than the main New York Times Facebook page generated over the same period of time (26.48 million)" yet Facebook has done nothing to label the pages as misinformation. CA, including the USPS mail dumping story, is mentioned throughout.
- [Washington Post article](#) cites "Trump has spread false claims or threats about voting by mail more than 100 times this year"
- [Industry News Today article](#) covers USPS delays and how " limiting late deliveries and cracking down on overtime pay that resulted in delays in service across the country, have drawn scrutiny from lawmakers and customers, with particular concerns about how they affect mail-in ballots and prescription medication deliveries."
- [Washington Examiner article](#) shared, "Election experts are warning that because of a huge increase in mail-in voting, it [may take weeks to know the election result](#)."

## 9/11 California:

- Washington Post article titled "[Trump's fusillade of falsehoods on mail voting](#)" -- Trump incorrectly claimed, "Anybody that walks in California is going to get a ballot." WP article clarifies "Ballots are not being mailed to anyone and everyone. Some states are mailing ballots to all registered voters, accounting for 51 million voters combined, [according to a Post tally](#). In California alone, that means 20 million ballots will be mailed."
- [San Francisco Chronicle article titled "Some California Latinos spooked by Trump's disinformation about voting"](#) talks about how Trump's "disinformation is affecting some California Latino voters."
- LA Times article covers "[A million mail ballots may go uncounted this fall, mostly because states push deadlines](#)."
- After Trump's [9/10 misinformed tweet](#) about mail in voting, [FactCheck.org debunked the tweet: article mentions CA](#), "California and Utah were among four other states that allowed certain jurisdictions "to conduct all-vote-by-mail elections" in 2018"

*Tracking narratives over the past week, ballot harvesting is still more prevalent than democrats stealing the election or other narratives including voting in person, vote by mail, and USPS. Sept 8 saw a spike in stories about ballot harvesting. This could be related to stories that CA plans to count mail in ballots that arrive up to 17 days after the election.*

## Sample Raw Data:

## Questions:

- If I can vote in person, should I? [Via Twitter](#).



- If mail-in voting is safe, why are folks complaining that Trump said vote twice? Wouldn't a safe system prevent any problems with double voting? [Via Quora.](#)

**Narrative: Continued social chatter claiming to have been mailed an incorrect ballot**

[I just talked to a man who lives in Southern California and got a democratic voting ballot from Arizona! This is something else that needs to be watched! Wow the voter fraud! He wasn't sure what to do with it I told him to take it to a trump victory office ! So please share!](#)

diehardpatrot - Twitter - 09-10-20

**Narrative: Democrats and previous year fraudulent absentees ballots**

- [Twitter user claims](#) 15 US election from 2003-2018 were overturned by fraud absentee ballots

- [Rep Buzz Patterson CA-7](#), claims Democrats have spent time since 1016 "perfecting their methods of voter fraud"

**Narrative: California ballot harvesting**

[California buys 1,000 tractors in preparation for ballot harvest](#)

u/Silverback49 - Reddit - 9-20-20

[voter fraud, election meddling, china, human, trade deals, japan, uk](#)

Brodel Nation - YouTube - 09-11-20

in the face of the american people they are in your you couldn't be more in your face if you tried if they tried so um you know like out in *california* look what they did in 2018 in your face *ballot harvesting* i mean you had republican after republican being ahead at the end of uh november 3rd

[In California we're up against ballot harvesting. Democrats literally get votes out of nowhere.](#)

viewed2020 - Twitter - 09-11-20

In *California* we're up against *ballot harvesting*. Democrats literally get votes out of nowhere.

[Right?! It's bad enough they want amnesty for illegals so they're guaranteed to stay in office. In California they make it so easy for an illegal to vote and have ballot harvesting. I want a specific voter ID not just driver licenses because illegals get those in California.](#)

realusalove - Twitter - 09-11-20

In *California* they make it so easy for an illegal to vote and have *ballot harvesting*. I want a specific voter ID not just driver licenses because illegals get those in *California*.

[I am from California, I never voted on Pelosi, schiff, waters except on feinstein she is the only one in the ballot sometime, even I check the empty box and put mickey mouse on it , she still wins. Ballot harvesting? maybe.](#)

maryannoyanib - Twitter - 09-11-20

I am from *California*, I never voted on Pelosi, schiff, waters except on feinstein she is the only one in the ballot sometime, even I check the *Ballot harvesting?* maybe.

[In California, the top two vote earners get to be on November ballot; usually its two Democrats. We don't even get a choice for a Republican; also Ballot Harvesting, Illegals voting, and Fraud in LA County.](#)

muffinandelliot - Twitter - 09-11-20

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[I actually have realized I do not think people voted for Pelosi, Feinstein, Schiff, or Waters with all the mail in voter fraud, ballot harvesting, and muddy waters of the swamp I am convinced they have been cheating. Just look at all the Trump rally's happening in California.](#)

skpgolden - Twitter - 09-11-20

I actually have realized I do not think people voted for Pelosi, Feinstein, Schiff, or Waters with all the mail in voter fraud, *ballot harvesting* Just look at all the Trump rally's happening in *California*.

[Because California is about as liberal as it gets. Part of the problem is the ballot harvesting they pulled in 2018 and voter rolls that need cleaning up. Hopefully Californians wake up. Scoff, Waters, Pelosi and Feinstein are crooked and terrible for this country twitter.com/mag... ...](#)

robertbrack - Twitter - 09-11-20

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Yes I do know that...when the jungle primary was instituted and ballot harvesting became a general practice (both liberal institutions)I knew California would forced forever under Dem control...it's sad...that's what they do...look at Nevada right now... Sisolak is doing it there

thetroybullock - Twitter - 09-11-20

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###

Zeke Sandoval | Associate | **SKD**Knickerbocker

o: 323.488.2768 | c: 310.754.9702 | [www.SKDKnick.com](http://www.SKDKnick.com)

Pronouns: he/him/his





**To:** Mahood, Sam[SMahood@sos.ca.gov]  
**Cc:** Reyes, Steve[SReyes@sos.ca.gov], Valle, Paula[pvalle@sos.ca.gov]  
**From:** Kevin Kane[kkane@twitter.com]  
**Sent:** Tue 12/31/2019 7:51:23 AM (UTC-08:00)  
**Subject:** Re: Fw: Case# 0136918935: partner\_election [ref:00DA0000000K0A8.5004A00001qaD26:ref]

Sam-

Thank you for reporting, this Tweet has been removed. Please don't hesitate to contact me if there is anything else we can do.

Best regards,

Kevin

On Mon, Dec 30, 2019 at 9:05 PM Mahood, Sam <[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)> wrote:

Hi Kevin,

Flagging the following tweet that I reported through the partner portal. This tweet is sharing a doctored image of a California Voter Registration Card (inaccurately claiming that the Republican Party is not an option):  
[https://twitter.com/Paul\\_USAPatriot/status/1211709756311621633](https://twitter.com/Paul_USAPatriot/status/1211709756311621633)

We would like this tweet taken down ASAP to avoid the spread of election misinformation.

Please let us know if there is anything else we can do to facilitate this request.

Thank you,

-Sam

Sam Mahood - Press Secretary, California Secretary of State Alex Padilla  
510-459-6290

---

**From:** Twitter Support <[support@twitter.com](mailto:support@twitter.com)>  
**Sent:** Monday, December 30, 2019 6:02 PM  
**To:** Mahood, Sam <[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)>  
**Subject:** Case# 0136918935: partner\_election [ref:00DA0000000K0A8.5004A00001qaD26:ref]

  
Hello,

This is a confirmation that we've received your request. Someone from our team will review it and reply to you shortly.

Thanks,

Twitter Support

ref:00DA0000000K0A8.5004A00001qaD26:ref

[Help](#) | [Privacy](#)

Twitter, Inc. [1355 Market Street, Suite 900 San Francisco, CA 94103](#)





Kevin Kane  
Twitter Public Policy  
703.304.6911



**To:** Reyes, Steve[SReyes@sos.ca.gov]; Schwab, James[JSchwab@sos.ca.gov]; Valle, Paula[pvalle@sos.ca.gov]  
**From:** Mahood, Sam[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5ADE179F920245A594801E1F9BC7464F-MAHOOD, SAM]  
**Sent:** Sun 2/23/2020 9:21:39 AM (UTC-08:00)  
**Subject:** Fw: NASS Communications: Twitter News & Mis/Disinformation Reporting Process Reminder

This is from a NASS email on Friday regarding what Facebook will take down.

- Send an email to your Facebook point of contact and copy Eva Guidarini ([eguidarini@fb.com](mailto:eguidarini@fb.com)) and [reports@content.facebook.com](mailto:reports@content.facebook.com); include “election issue” in subject line. If you aren’t sure who your point of contact is, just email Eva and copy the reports email. Please include as much information as possible: screenshots, profile names, links, descriptions of what is incorrect, etc. The more information you include, the more likely Facebook will be able to act on it.
- Content that should be reported is:
  - Any content containing statements of intent, calls for action, or advocating for violence due to voting, voter registration, or the outcome of an election.
  - Any offers to buy or sell votes with cash or gifts.
  - Misrepresentation of the dates, locations, and times, and methods for voting or voter registration.
  - Misrepresentation of who can vote, qualifications for voting, whether a vote will be counted, and what information and/or materials must be provided in order to vote.

---

**From:** Maria Benson <[mbenson@sso.org](mailto:mbenson@sso.org)>  
**Sent:** Friday, February 21, 2020 6:46 AM  
**To:** Maria Benson <[mbenson@sso.org](mailto:mbenson@sso.org)>  
**Cc:** Reynolds, Leslie <[reynolds@sso.org](mailto:reynolds@sso.org)>; Milhofer, John <[jmilhofer@sso.org](mailto:jmilhofer@sso.org)>; Dodd, Stacy <[sdodd@sso.org](mailto:sdodd@sso.org)>; Lindsey Forson <[lforsen@sso.org](mailto:lforsen@sso.org)>  
**Subject:** NASS Communications: Twitter News & Mis/Disinformation Reporting Process Reminder

Good Morning Communications Directors,

Yesterday, a few news outlets broke that Twitter is experimenting with directly labeling mis/disinformation. You can read an article about it [here](#). I pinged Twitter Government about it yesterday, but they didn’t have more information beyond the statement in the article. I asked when they have more information to relay it to me so I can pass it along to y’all.

I’ve put the election mis/disinformation reporting process for the platforms out to you several times, but I don’t think it ever hurts repeating (especially with Super Tuesday around the corner)...so here it is again:

○ **Facebook/Instagram-**

- Send an email to your Facebook point of contact and copy Eva Guidarini ([eguidarini@fb.com](mailto:eguidarini@fb.com)) and [reports@content.facebook.com](mailto:reports@content.facebook.com); include “election issue” in subject line. If you aren’t sure who your point of contact is, just email Eva and copy the reports email. Please include as much information as possible: screenshots, profile names, links, descriptions of what is incorrect, etc. The more information you include, the more likely Facebook will be able to act on it.
- Content that should be reported is:
  - Any content containing statements of intent, calls for action, or advocating for violence due to voting, voter registration, or the outcome of an election.
  - Any offers to buy or sell votes with cash or gifts.
  - Misrepresentation of the dates, locations, and times, and methods for voting or voter registration.



- Misrepresentation of who can vote, qualifications for voting, whether a vote will be counted, and what information and/or materials must be provided in order to vote.

Obtained via FOIA by Judicial Watch, Inc.

○ **Twitter-**

- If your state is onboarded into the partner reporting portal, it provides a mechanism to report election issues and get them bumped to the head of the queue. Fill in the report with as much information as possible, including links if you have them.
- If your state is not onboarded, send me a screenshot of the content as well as what is incorrect about it. I will report it to Twitter and flag it as an election issue which moves it to the front of the queue.
  - **Note:** Want to skip this step and be part of the partner reporting portal? You can join by emailing me ([mbenson@sso.org](mailto:mbenson@sso.org)) with **(1)** The Twitter handle(s) to be enrolled and **(2)** the email address affiliated with the Twitter handle. As a reminder, please have an email domain affiliated with your state email domain. (No gmail or other commercially available domains will be accepted). Once I receive those, I can pass them along to Kevin Kane at Twitter. If you need more than 2 handles enrolled in the partner portal, please include the reason why and we can go from there.
- In addition to reporting through the portal, you should report it to Twitter by clicking on the arrow in the top-right corner and clicking "Report Tweet."

○ **Google/YouTube-**

- If you see dis/misinformation on Google or YouTube, please get a screenshot and then send it, a link to the issue, and a description of what is inaccurate to all of the following people: Erica Arbetter ([arbetter@google.com](mailto:arbetter@google.com)); Joe Dooley ([jdooley@google.com](mailto:jdooley@google.com)); John Ruxton ([johnruxton@google.com](mailto:johnruxton@google.com)); and Andrea Holtermann ([holtermann@google.com](mailto:holtermann@google.com)).

Happy Friday!

***Maria (Dill) Benson***

Director of Communications

National Association of Secretaries of State (NASS)

444 N. Capitol Street NW, Suite 401 | Washington, DC 20001

Desk: 202-624-3528 | Cell: 423-504-1351

[www.nass.org](http://www.nass.org)



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**To:** Valle, Paula[pvalle@sos.ca.gov]  
**From:** Thogmartin, Max[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=E9B5E6A4713440EAB64AB797FA6496D7-THOGMARTIN,]  
**Sent:** Fri 2/21/2020 12:15:44 PM (UTC-08:00)  
**Subject:** RE: Reporting Profile Posing as Secretary of State

Will do.

---

**From:** Valle, Paula <pvalle@sos.ca.gov>  
**Sent:** Friday, February 21, 2020 12:14 PM  
**To:** Thogmartin, Max <MThogmartin@sos.ca.gov>  
**Subject:** Fwd: Reporting Profile Posing as Secretary of State

Can you add this link and the outcome to our tracking grid? Thanks

Sent from my Verizon, Samsung Galaxy smartphone  
Get [Outlook for Android](#)

---

**From:** Eva Guidarini <[eguidarini@fb.com](mailto:eguidarini@fb.com)>  
**Sent:** Friday, February 21, 2020 6:21:42 AM  
**To:** Mahood, Sam <[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)>; Javier Hernandez (Policy) <[jdjh@fb.com](mailto:jdjh@fb.com)>; [reports@content.facebook.com](mailto:reports@content.facebook.com)  
<[reports@content.facebook.com](mailto:reports@content.facebook.com)>  
**Cc:** Valle, Paula <[pvalle@sos.ca.gov](mailto:pvalle@sos.ca.gov)>; Reyes, Steve <[SReyes@sos.ca.gov](mailto:SReyes@sos.ca.gov)>  
**Subject:** Re: Reporting Profile Posing as Secretary of State

Thanks Sam – the profile has been removed!  
Best,  
Eva

---

**From:** "Mahood, Sam" <[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)>  
**Date:** Thursday, February 20, 2020 at 4:57 PM  
**To:** "Javier Hernandez (Policy)" <[jdjh@fb.com](mailto:jdjh@fb.com)>, "[reports@content.facebook.com](mailto:reports@content.facebook.com)" <[reports@content.facebook.com](mailto:reports@content.facebook.com)>  
**Cc:** "Valle, Paula" <[pvalle@sos.ca.gov](mailto:pvalle@sos.ca.gov)>, "Reyes, Steve" <[SReyes@sos.ca.gov](mailto:SReyes@sos.ca.gov)>, Eva Guidarini <[eguidarini@fb.com](mailto:eguidarini@fb.com)>  
**Subject:** Re: Reporting Profile Posing as Secretary of State

Certainly

Sent from my Verizon, Samsung Galaxy smartphone  
Get [Outlook for Android](#)

---

**From:** Javier Hernandez (Policy) <[jdjh@fb.com](mailto:jdjh@fb.com)>  
**Sent:** Thursday, February 20, 2020 1:27:56 PM  
**To:** Mahood, Sam <[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)>; [reports@content.facebook.com](mailto:reports@content.facebook.com) <[reports@content.facebook.com](mailto:reports@content.facebook.com)>  
**Cc:** Valle, Paula <[pvalle@sos.ca.gov](mailto:pvalle@sos.ca.gov)>; Reyes, Steve <[SReyes@sos.ca.gov](mailto:SReyes@sos.ca.gov)>; Eva Guidarini <[eguidarini@fb.com](mailto:eguidarini@fb.com)>  
**Subject:** Re: Reporting Profile Posing as Secretary of State

Hi Sam,

Do you mind looping Eva in on all these request going forward?

Thank you!

**Javier D. Hernandez**





---

**From:** "Mahood, Sam" <[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)>

**Date:** Thursday, February 20, 2020 at 3:29 PM

**To:** "[reports@content.facebook.com](mailto:reports@content.facebook.com)" <[reports@content.facebook.com](mailto:reports@content.facebook.com)>

**Cc:** "Javier Hernandez (Policy)" <[jd@fb.com](mailto:jd@fb.com)>, "Valle, Paula" <[pvalle@sos.ca.gov](mailto:pvalle@sos.ca.gov)>, "Reyes, Steve" <[SReyes@sos.ca.gov](mailto:SReyes@sos.ca.gov)>

**Subject:** Reporting Profile Posing as Secretary of State

Hi,

Our agency asks that this unauthorized, fake profile claiming to be California Secretary of State Alex Padilla be taken down, as it is likely to lead to voter confusion and could spread misinformation.

Link to profile: <https://www.facebook.com/Alex-Padilla-California-Secretary-Of-State-106347670729317/>

Please let us know if you need further information.

Thank you,

-Sam

Sam Mahood

Press Secretary - California Secretary of State Alex Padilla

916-653-6575



**From:** Jimenez, Jerry [JJimenez@sos.ca.gov]  
**Attendees:** Jimenez, Jerry; Grambusch, Claire; Lapsley, Susan; Valle, Paula; Reyes, Steve; Mahood, Sam  
**Location:** Phone  
**Importance:** Normal  
**Subject:** Intro with new Facebook contact  
**Start Time:** Thur 4/25/2019 11:00:01 AM (UTC-07:00)  
**End Time:** Thur 4/25/2019 11:15:01 AM (UTC-07:00)  
**Required Attendees:** Jimenez, Jerry; Grambusch, Claire  
**Optional Attendees:** Lapsley, Susan; Valle, Paula; Reyes, Steve; Mahood, Sam

- Introductions with new Facebook contact for social media reporting: Javier Hernandez, Politics & Government Outreach
- Review reporting format/procedures

**TOLL FREE:** [REDACTED]

**ACCESS CODE:** [REDACTED]

Here is Facebook's social media monitoring guidelines for reporting misinformation in 2018:

"Facebook is opening up a reporting channel to the electoral authorities in every state, that will allow you to report instances of voter suppression on Facebook directly to our team, so we can look at them quickly and remove them from the site.

Through this channel we will take down any content with:

- Statements of intent, calls for action, or advocating for violence due to voting, voter registration, or the outcome of an election
- Offers to buy or sell votes with cash or gifts.
- Misrepresentation of the dates, locations, and times, and methods for voting or voter registration.
- Misrepresentation of who can vote, qualifications for voting, whether a vote will be counted, and what information and/or materials must be provided in order to vote

In order to report this content to us for takedown, please:

1. Send email to [reports@content.facebook.com](mailto:reports@content.facebook.com); copy Eva Guidarini ([eguidarini@fb.com](mailto:eguidarini@fb.com)); include "voter suppression" in subject line
2. Identify specific pieces of content that potentially violate our voter suppression policy using links to content on FB; if you believe pages or profiles are inauthentic, send links to pages or profiles
3. If there is a statute or regulation on point (e.g., if misrepresentation concerns voting requirements), please include that information in email"



**From:** Jimenez, Jerry[JJimenez@sos.ca.gov]  
**Location:** Phone  
**Importance:** Normal  
**Subject:** FW: Intro with new Facebook contact  
**Start Time:** Thur 4/25/2019 11:00:01 AM (UTC-07:00)  
**End Time:** Thur 4/25/2019 11:15:01 AM (UTC-07:00)  
**Required Attendees:** Jimenez, Jerry; Grambusch, Claire  
**Optional Attendees:** Lapsley, Susan; Valle, Paula; Reyes, Steve; Mahood, Sam

-----Original Appointment-----

**From:** Jimenez, Jerry  
**Sent:** Wednesday, April 24, 2019 10:14 AM  
**To:** Jimenez, Jerry; Grambusch, Claire  
**Cc:** Lapsley, Susan; Valle, Paula; Reyes, Steve; Mahood, Sam  
**Subject:** Intro with new Facebook contact  
**When:** Thursday, April 25, 2019 11:00 AM-11:15 AM (UTC-08:00) Pacific Time (US & Canada).  
**Where:** Phone

- Introductions with new Facebook contact for social media reporting: Javier Hernandez, Politics & Government Outreach
- Review reporting format/procedures

**TOLL FREE:** [REDACTED]

**ACCESS CODE:** [REDACTED]

Here is Facebook's social media monitoring guidelines for reporting misinformation in 2018:

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2. Identify specific pieces of content that potentially violate our voter suppression policy using links to content on FB; if you believe pages or profiles are inauthentic, send links to pages or profiles
3. If there is a statute or regulation on point (e.g., if misrepresentation concerns voting requirements), please include that information in email"



**Organizer:** Jimenez, Jerry[JJimenez@sos.ca.gov] Obtained via FOIA by Judicial Watch, Inc.  
**From:** Jimenez, Jerry[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=CB7019405DCE45DF93F3D5E5CD8969FD-JIMENEZ, JE]  
**Attendees:** Grambusch, Claire; Lapsley, Susan; Valle, Paula; Reyes, Steve; Mahood, Sam  
**Location:** Phone  
**Importance:** Normal  
**Subject:** Intro with new Facebook contact  
**Start Time:** Thur 4/25/2019 11:00:01 AM (UTC-07:00)  
**End Time:** Thur 4/25/2019 11:15:01 AM (UTC-07:00)  
**Required Attendees:** Grambusch, Claire  
**Optional Attendees:** Lapsley, Susan; Valle, Paula; Reyes, Steve; Mahood, Sam

- Introductions with new Facebook contact for social media reporting: Javier Hernandez, Politics & Government Outreach
- Review reporting format/procedures

**TOLL FREE:** [REDACTED]

**ACCESS CODE:** [REDACTED]

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In order to report this content to us for takedown, please:

1. Send email to [reports@content.facebook.com](mailto:reports@content.facebook.com); copy Eva Guidarini ([eguidarini@fb.com](mailto:eguidarini@fb.com)); include "voter suppression" in subject line
2. Identify specific pieces of content that potentially violate our voter suppression policy using links to content on FB; if you believe pages or profiles are inauthentic, send links to pages or profiles
3. If there is a statute or regulation on point (e.g., if misrepresentation concerns voting requirements), please include that information in email"



**To:** Mahood, Sam[SMahood@sos.ca.gov]  
**Cc:** Maria Benson[mbenson@sso.org]; Valle, Paula[pvalle@sos.ca.gov], Reyes, Steve[SReyes@sos.ca.gov]  
**From:** Kevin Kane[kkane@twitter.com]  
**Sent:** Thur 10/31/2019 7:32:21 AM (UTC-07:00)  
**Subject:** Re: New Ad Policy Feedback CA

Good Morning Sam -

I'm happy to discuss this with you further. Do you have any time available for a brief call tomorrow at 2 pm EST?

On Wed, Oct 30, 2019 at 6:01 PM Mahood, Sam <[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)> wrote:

Thank you Maria.

Kevin,

I am copying our Communications Director Paula Valle and Chief Counsel Steve Reyes. Please let us know when you can connect regarding the new policy. Our agency ran ads (that were classified as issue ads in 2018) and plan to do so again in 2020 to promote election information from trusted sources, educate voters, and combat misinformation and election myths.

Thank you,

-Sam

Sam Mahood

Press Secretary - California Secretary of State Alex Padilla

916-653-6575

---

**From:** Maria Benson <[mbenson@sso.org](mailto:mbenson@sso.org)>  
**Sent:** Wednesday, October 30, 2019 2:58 PM  
**To:** Kevin Kane <[kkane@twitter.com](mailto:kkane@twitter.com)>  
**Cc:** Mahood, Sam <[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)>  
**Subject:** New Ad Policy Feedback CA

Hey Kevin,

CC'd is Sam Mahood, Press Secretary for CA Secretary of State Alex Padilla. California has run Twitter election information ads previously for the 2018 elections and had plans to do so again in 2020.

Could you please touch base with him so CA can give you feedback as Twitter crafts the Nov. 15 written ad policy?



Here is his contact info:

Obtained via FOIA by Judicial Watch, Inc.

Sam Mahood

Press Secretary - California Secretary of State Alex Padilla

916-653-6575

[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)

Thanks!

***Maria (Dill) Benson***

Director of Communications

National Association of Secretaries of State (NASS)

444 N. Capitol Street NW, Suite 401 | Washington, DC 20001

Desk: 202-624-3528 | Cell: 423-504-1351

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--



Kevin Kane  
Twitter Public Policy  
703.304.6911



**To:** Mahood, Sam [SMahood@sos.ca.gov]  
**From:** Valle, Paula [O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5786676DDED74297B09E52E84E46D3EA-VALLE, PAUL]  
**Sent:** Wed 10/30/2019 3:03:54 PM (UTC-07:00)  
**Subject:** RE: New Ad Policy Feedback CA

Thank you!!

---

**From:** Mahood, Sam <SMahood@sos.ca.gov>  
**Sent:** Wednesday, October 30, 2019 3:02 PM  
**To:** Maria Benson <mbenson@sso.org>; Kevin Kane <kkane@twitter.com>  
**Cc:** Valle, Paula <pvalle@sos.ca.gov>; Reyes, Steve <SReyes@sos.ca.gov>  
**Subject:** RE: New Ad Policy Feedback CA

Thank you Maria.

Kevin,  
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Thank you,

-Sam

Sam Mahood  
Press Secretary - California Secretary of State Alex Padilla  
916-653-6575

---

**From:** Maria Benson <[mbenson@sso.org](mailto:mbenson@sso.org)>  
**Sent:** Wednesday, October 30, 2019 2:58 PM  
**To:** Kevin Kane <[kkane@twitter.com](mailto:kkane@twitter.com)>  
**Cc:** Mahood, Sam <[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)>  
**Subject:** New Ad Policy Feedback CA

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Here is his contact info:

Sam Mahood  
Press Secretary - California Secretary of State Alex Padilla  
916-653-6575  
[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)

Thanks!



***Maria (Dill) Benson***

Director of Communications

National Association of Secretaries of State (NASS)

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**To:** Maria Benson[mbenson@sso.org]; Kevin Kane[kkane@twitter.com]  
**Cc:** Valle, Paula[pvalle@sos.ca.gov]; Reyes, Steve[SReyes@sos.ca.gov]  
**From:** Mahood, Sam[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5ADE179F920245A594801E1F9BC7464F-MAHOOD, SAM]  
**Sent:** Wed 10/30/2019 3:01:38 PM (UTC-07:00)  
**Subject:** RE: New Ad Policy Feedback CA

Thank you Maria.

Kevin,

I am copying our Communications Director Paula Valle and Chief Counsel Steve Reyes. Please let us know when you can connect regarding the new policy. Our agency ran ads (that were classified as issue ads in 2018) and plan to do so again in 2020 to promote election information from trusted sources, educate voters, and combat misinformation and election myths.

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-Sam

Sam Mahood

Press Secretary - California Secretary of State Alex Padilla  
916-653-6575

---

**From:** Maria Benson <mbenson@sso.org>  
**Sent:** Wednesday, October 30, 2019 2:58 PM  
**To:** Kevin Kane <kkane@twitter.com>  
**Cc:** Mahood, Sam <SMahood@sos.ca.gov>  
**Subject:** New Ad Policy Feedback CA

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Sam Mahood

Press Secretary - California Secretary of State Alex Padilla  
916-653-6575

[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)

Thanks!

***Maria (Dill) Benson***

Director of Communications  
National Association of Secretaries of State (NASS)  
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**To:** Thogmartin, Max[MThogmartin@sos.ca.gov]  
**From:** Valle, Paula[O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5786676DDED74297B09E52E84E46D3EA-VALLE, PAUL]  
**Sent:** Fri 2/21/2020 12:14:27 PM (UTC-08:00)  
**Subject:** Fwd: Reporting Profile Posing as Secretary of State

Can you add this link and the outcome to our tracking grid? Thanks

Sent from my Verizon, Samsung Galaxy smartphone  
Get [Outlook for Android](#)

---

**From:** Eva Guidarini <eguidarini@fb.com>  
**Sent:** Friday, February 21, 2020 6:21:42 AM  
**To:** Mahood, Sam <SMahood@sos.ca.gov>; Javier Hernandez (Policy) <jdh@fb.com>; reports@content.facebook.com <reports@content.facebook.com>  
**Cc:** Valle, Paula <pvalle@sos.ca.gov>; Reyes, Steve <SReyes@sos.ca.gov>  
**Subject:** Re: Reporting Profile Posing as Secretary of State

Thanks Sam – the profile has been removed!  
Best,  
Eva

---

**From:** "Mahood, Sam" <SMahood@sos.ca.gov>  
**Date:** Thursday, February 20, 2020 at 4:57 PM  
**To:** "Javier Hernandez (Policy)" <jdh@fb.com>, "reports@content.facebook.com" <reports@content.facebook.com>  
**Cc:** "Valle, Paula" <pvalle@sos.ca.gov>, "Reyes, Steve" <SReyes@sos.ca.gov>, Eva Guidarini <eguidarini@fb.com>  
**Subject:** Re: Reporting Profile Posing as Secretary of State

Certainly

Sent from my Verizon, Samsung Galaxy smartphone  
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---

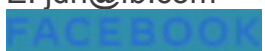
**From:** Javier Hernandez (Policy) <jdh@fb.com>  
**Sent:** Thursday, February 20, 2020 1:27:56 PM  
**To:** Mahood, Sam <SMahood@sos.ca.gov>; reports@content.facebook.com <reports@content.facebook.com>  
**Cc:** Valle, Paula <pvalle@sos.ca.gov>; Reyes, Steve <SReyes@sos.ca.gov>; Eva Guidarini <eguidarini@fb.com>  
**Subject:** Re: Reporting Profile Posing as Secretary of State

Hi Sam,

Do you mind looping Eva in on all these request going forward?

Thank you!

**Javier D. Hernandez**  
U.S. Politics & Government Outreach  
E: [jdh@fb.com](mailto:jdh@fb.com)





**From:** "Mahood, Sam" <SMahood@sos.ca.gov>

Obtained via FOIA by Judicial Watch, Inc.

**Date:** Thursday, February 20, 2020 at 3:29 PM

**To:** "reports@content.facebook.com" <reports@content.facebook.com>

**Cc:** "Javier Hernandez (Policy)" <jdh@fb.com>, "Valle, Paula" <pvalle@sos.ca.gov>, "Reyes, Steve" <SReyes@sos.ca.gov>

**Subject:** Reporting Profile Posing as Secretary of State

Hi,

Our agency asks that this unauthorized, fake profile claiming to be California Secretary of State Alex Padilla be taken down, as it is likely to lead to voter confusion and could spread misinformation.

Link to profile: <https://www.facebook.com/Alex-Padilla-California-Secretary-Of-State-106347670729317/>

Please let us know if you need further information.

Thank you,

-Sam

Sam Mahood

Press Secretary - California Secretary of State Alex Padilla

916-653-6575



**To:** Maria Benson[mbenson@sso.org]  
**Cc:** Reynolds, Leslie[reynolds@sso.org]; Milnorer, John[milnorer@sso.org]; Dodd, Stacy[sdodd@sso.org]; Lindsey Forson[lforson@sso.org]  
**From:** Maria Benson[mbenson@sso.org]  
**Sent:** Fri 2/21/2020 6:46:01 AM (UTC-08:00)  
**Subject:** NASS Communications: Twitter News & Mis/Disinformation Reporting Process Reminder

Good Morning Communications Directors,

Yesterday, a few news outlets broke that Twitter is experimenting with directly labeling mis/disinformation. You can read an article about it [here](#). I pinged Twitter Government about it yesterday, but they didn't have more information beyond the statement in the article. I asked when they have more information to relay it to me so I can pass it along to y'all.

I've put the election mis/disinformation reporting process for the platforms out to you several times, but I don't think it ever hurts repeating (especially with Super Tuesday around the corner)...so here it is again:

○ **Facebook/Instagram-**

- Send an email to your Facebook point of contact and copy Eva Guidarini ([eguidarini@fb.com](mailto:eguidarini@fb.com)) and [reports@content.facebook.com](mailto:reports@content.facebook.com); include "election issue" in subject line. If you aren't sure who your point of contact is, just email Eva and copy the reports email. Please include as much information as possible: screenshots, profile names, links, descriptions of what is incorrect, etc. The more information you include, the more likely Facebook will be able to act on it.
- Content that should be reported is:
  - Any content containing statements of intent, calls for action, or advocating for violence due to voting, voter registration, or the outcome of an election.
  - Any offers to buy or sell votes with cash or gifts.
  - Misrepresentation of the dates, locations, and times, and methods for voting or voter registration.
  - Misrepresentation of who can vote, qualifications for voting, whether a vote will be counted, and what information and/or materials must be provided in order to vote.

○ **Twitter-**

- If your state is onboarded into the partner reporting portal, it provides a mechanism to report election issues and get them bumped to the head of the queue. Fill in the report with as much information as possible, including links if you have them.
- If your state is not onboarded, send me a screenshot of the content as well as what is incorrect about it. I will report it to Twitter and flag it as an election issue which moves it to the front of the queue.
  - **Note:** Want to skip this step and be part of the partner reporting portal? You can join by emailing me ([mbenson@sso.org](mailto:mbenson@sso.org)) with **(1)** The Twitter handle(s) to be enrolled and **(2)** the email address affiliated with the Twitter handle. As a reminder, please have an email domain affiliated with your state email domain. (No gmail or other commercially available domains will be accepted). Once I receive those, I can pass them along to Kevin Kane at Twitter. If you need more than 2 handles enrolled in the partner portal, please include the reason why and we can go from there.
- In addition to reporting through the portal, you should report it to Twitter by clicking on the arrow in the top-right corner and clicking "Report Tweet."

○ **Google/YouTube-**

- If you see dis/misinformation on Google or YouTube, please get a screenshot and then send it, a link to the issue, and a description of what is inaccurate to all of the following people: Erica Arbetter ([arbetter@google.com](mailto:arbetter@google.com)); Joe Dooley ([jdooley@google.com](mailto:jdooley@google.com)); John Ruxton ([johnruxton@google.com](mailto:johnruxton@google.com)); and Andrea Holtermann ([holtermann@google.com](mailto:holtermann@google.com)).

Happy Friday!



***Maria (Dill) Benson***

Director of Communications

Obtained via FOIA by Judicial Watch, Inc.

National Association of Secretaries of State (NASS)

444 N. Capitol Street NW, Suite 401 | Washington, DC 20001

Desk: 202-624-3528 | Cell: 423-504-1351

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**To:** Kevin Kane[kkane@twitter.com]; Mahood, Sam[SMahood@sos.ca.gov]  
**Cc:** Maria Benson[mbenson@sso.org]; Valle, Paula[pvalle@sos.ca.gov]  
**From:** Reyes, Steve[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=6CC56E42174C44CB88B5FE32EA9EC837-REYES, STEV]  
**Sent:** Fri 11/1/2019 2:37:30 PM (UTC-07:00)  
**Subject:** Re: New Ad Policy Feedback CA

I'll make it work!

---

**From:** Kevin Kane <kkane@twitter.com>  
**Sent:** Friday, November 1, 2019 2:36:25 PM  
**To:** Mahood, Sam <SMahood@sos.ca.gov>  
**Cc:** Maria Benson <mbenson@sso.org>; Reyes, Steve <SReyes@sos.ca.gov>; Valle, Paula <pvalle@sos.ca.gov>  
**Subject:** Re: New Ad Policy Feedback CA

Of course, how does noon EST work for you?

On Fri, Nov 1, 2019 at 12:13 PM Mahood, Sam <[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)> wrote:

Hi Kevin,  
It's looking like 2:00pm eastern wont work for us today. Do you have any time next Tuesday?

Thank you,

Sam

Sent from my Verizon, Samsung Galaxy smartphone  
Get [Outlook for Android](#)

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**From:** Kevin Kane <[kkane@twitter.com](mailto:kkane@twitter.com)>  
**Sent:** Thursday, October 31, 2019 7:32:20 AM  
**To:** Mahood, Sam <[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)>  
**Cc:** Maria Benson <[mbenson@sso.org](mailto:mbenson@sso.org)>; Valle, Paula <[pvalle@sos.ca.gov](mailto:pvalle@sos.ca.gov)>; Reyes, Steve <[SReyes@sos.ca.gov](mailto:SReyes@sos.ca.gov)>  
**Subject:** Re: New Ad Policy Feedback CA

Good Morning Sam -  
I'm happy to discuss this with you further. Do you have any time available for a brief call tomorrow at 2 pm EST?

On Wed, Oct 30, 2019 at 6:01 PM Mahood, Sam <[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)> wrote:

Thank you Maria.

Kevin,

I am copying our Communications Director Paula Valle and Chief Counsel Steve Reyes. Please let us know when you can connect regarding the new policy. Our agency ran ads (that were classified as issue ads in 2018) and plan to do so again in 2020 to promote election information from trusted sources, educate voters, and combat misinformation and election myths.

Thank you,



-Sam

Sam Mahood

Press Secretary - California Secretary of State Alex Padilla

916-653-6575

---

**From:** Maria Benson <[mbenson@sso.org](mailto:mbenson@sso.org)>  
**Sent:** Wednesday, October 30, 2019 2:58 PM  
**To:** Kevin Kane <[kkane@twitter.com](mailto:kkane@twitter.com)>  
**Cc:** Mahood, Sam <[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)>  
**Subject:** New Ad Policy Feedback CA

Hey Kevin,

CC'd is Sam Mahood, Press Secretary for CA Secretary of State Alex Padilla. California has run Twitter election information ads previously for the 2018 elections and had plans to do so again in 2020.

Could you please touch base with him so CA can give you feedback as Twitter crafts the Nov. 15 written ad policy?

Here is his contact info:

Sam Mahood

Press Secretary - California Secretary of State Alex Padilla

916-653-6575

[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)

Thanks!

***Maria (Dill) Benson***

Director of Communications

National Association of Secretaries of State (NASS)

[444 N. Capitol Street NW, Suite 401](#) | Washington, DC 20001



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--



Kevin Kane  
Twitter Public Policy  
703.304.6911

--



Kevin Kane  
Twitter Public Policy  
703.304.6911



**To:** Dresner, Jenna[jdresner@sos.ca.gov]; Mahood, Sam[SMahood@sos.ca.gov]; Valle, Paula[pvalle@sos.ca.gov]  
**From:** Jones, Akilah[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=A8B395B2C4124F98851C85B7DE79AA38-JONES, AKIL]  
**Sent:** Mon 9/21/2020 12:55:49 PM (UTC-07:00)  
**Subject:** Re: elections issue

Tracker is updated.

Thanks,  
Akilah

---

**From:** Dresner, Jenna <jdresner@sos.ca.gov>  
**Sent:** Monday, September 21, 2020 12:53 PM  
**To:** Mahood, Sam <SMahood@sos.ca.gov>; Valle, Paula <pvalle@sos.ca.gov>  
**Cc:** Jones, Akilah <ajones@sos.ca.gov>  
**Subject:** Fw: elections issue

Post from this morning was removed (and fast!). Akilah - we can update tracker.

---

**From:** Records <reports@content.facebook.com>  
**Sent:** Monday, September 21, 2020 12:50 PM  
**To:** Dresner, Jenna <jdresner@sos.ca.gov>; Jones, Akilah <ajones@sos.ca.gov>; cristinaflores@fb.com <cristinaflores@fb.com>  
**Subject:** Re: elections issue

Hi,

Thank you for your report.

We have reviewed the following content and can confirm that the content has been removed for violating our Community Standards:

<https://gcc02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.instagram.com%2Fp%2FCFQqnFMDSbR%2F&data=02%7C01%7Cjdresner%40sos.ca.gov%7C34ba4c75b1664a99949b08d85e67a6d1%7C03580c5db6cf44cab63b4361acc7c739%7C1%7C0%7C637363146554686868&amp;sdata=k3yOre5RpwRI2toE7LuYw2wS0LviTFhWHXYN3gRqMTw%3D&reserved=0>

Kind regards,

Facebook Community Operations

On Mon, Sep 21, 2020 at 11:43 AM, Dresner, Jenna <jdresner@sos.ca.gov> wrote:

> Hi Cristina and team,

>

>

>We wanted to flag this Instagram post:

<https://gcc02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.instagram.com%2Fp%2FCFQqnFMDSbR%2F&data=02%7C01%7Cjdresner%40sos.ca.gov%7C34ba4c75b1664a99949b08d85e67a6d1%7C03580c5db6cf44cab63b4361acc7c739%7C1%7C0%7C637363146554686868&amp;sdata=k3yOre5RpwRI2toE7LuYw2wS0LviTFhWHXYN3gRqMTw%3D&reserved=0>

from user @Samaire.xoxo. In the video - the participants claim that Gavin Newsom changed everyone's voting status to automatic, permanent mail in votes. We are concerned for the spread of this misinformation as it already has upwards of 40K views.

>

>



>The truth is that because of COVID-19, California passed a law to send every active, registered voter a vote-by-mail ballot for the November 3rd election, and only the November 3rd election. This does not change individuals voter preferences permanently and this misrepresentation of the method to vote/register this year has the potential for voter suppression and confusion.

>

>

>Thanks,

>Jenna



**To:** Mahood, Sam[SMahood@sos.ca.gov]; Valle, Paula[pvalle@sos.ca.gov]  
**Cc:** Jones, Akilah[ajones@sos.ca.gov] [Obtained via FOIA by Judicial Watch, Inc.](#)  
**From:** Dresner, Jenna[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=F4A4F8E820504621B354866221CFFA1E-JDRESNER]  
**Sent:** Mon 9/21/2020 12:53:11 PM (UTC-07:00)  
**Subject:** Fw: elections issue

Post from this morning was removed (and fast!). Akilah - we can update tracker.

---

**From:** Records <reports@content.facebook.com>  
**Sent:** Monday, September 21, 2020 12:50 PM  
**To:** Dresner, Jenna <jdresner@sos.ca.gov>; Jones, Akilah <ajones@sos.ca.gov>; cristinaflores@fb.com <cristinaflores@fb.com>  
**Subject:** Re: elections issue

Hi,

Thank you for your report.

We have reviewed the following content and can confirm that the content has been removed for violating our Community Standards:

<https://gcc02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.instagram.com%2Fp%2FCFQqnFMDsB%2F&data=02%7C01%7Cjdresner%40sos.ca.gov%7C34ba4c75b1664a99949b08d85e67a6d1%7C03580c5db6cf44cab63b4361acc7c739%7C1%7C0%7C637363146554686868&data=k3yOre5RpwRI2toE7LuYw2wS0LviTFhWHXYN3gRqMTw%3D&reserved=0>

Kind regards,

Facebook Community Operations

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> Hi Cristina and team,

>

>

>We wanted to flag this Instagram post:

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from user @Samaire.xoxo. In the video - the participants claim that Gavin Newsom changed everyone's voting status to automatic, permanent mail in votes. We are concerned for the spread of this misinformation as it already has upwards of 40K views.

>

>

>The truth is that because of COVID-19, California passed a law to send every active, registered voter a vote-by-mail ballot for the November 3rd election, and only the November 3rd election. This does not change individuals voter preferences permanently and this misrepresentation of the method to vote/register this year has the potential for voter suppression and confusion.

>

>

>Thanks,

>Jenna



**To:** Mahood, Sam[SMahood@sos.ca.gov]  
**Cc:** Valle, Paula[pvalle@sos.ca.gov]; Reyes, Steve[SReyes@sos.ca.gov]  
**From:** Kevin Kane[kkane@twitter.com]  
**Sent:** Fri 11/8/2019 6:15:26 AM (UTC-08:00)  
**Subject:** Re: California Secretary of State Feedback on Advertising Policy

Thank you Sam -

I appreciate this feedback, which we will include in our discussions as we work to finalize our new policy.

Look forward to speaking further once it is released.

Best,

Kevin

On Thu, Nov 7, 2019 at 4:37 PM Mahood, Sam <[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)> wrote:

Kevin,

Thank you very much for the call on Tuesday to discuss Twitter's new decision to no longer accept political advertising, but to still permit other types of election related advertising.

As we discussed during our call, the California Secretary of State's office wanted to highlight some issues as you prepare to release your policy on November 15, 2019.

We believe that Twitter can be a very useful tool to get information out to constituents/voters/registrants/news media very quickly. We want to ensure that Twitter's new political advertising policy does not impact our ability (or 58 county elections offices) to get important information out to voters in a timely fashion. In 2018 we ran Twitter ads that were classified as "issue ads" to educate voters and direct them to elections information from trusted sources. These ads went beyond encouraging voter registration, but of course did not advocate for any candidate or policy. We plan to do the same in 2020.

Ads that we may want to run, include, but are not limited to:

1. **Encouraging Voter Registration** – This includes information about how, where, and when (deadlines) to register to vote; options for checking voter registration status; processes for updating voter registration information; and registration eligibility requirements.
2. **Combatting Election Misinformation** – We have used social media platforms to dispel election related misinformation and false rumors (whether maliciously spread or not). Election misinformation can include incorrect information about on election dates; polling place hours; permissible voting methods; polling place locations, or election processes and protocols (i.e. impact of provisional ballots).
3. **Trusted Election Information** – We continually encourage Californians to get election information from trusted sites: Secretary of State and county election offices.



4. **Outreach** – We send out reminders about where and when to vote to encourage voter turnout.

Obtained via FOIA by Judicial Watch, Inc.

5. **Education** -- We also provide updated information about new laws to explain changes affecting voting. This includes, for example information related to the options “No Party Preference” voters have when seeking to vote in a the upcoming Presidential Primary Election (2020); or options related to provisional ballots or Conditional Voter Registration.

6. **Emergency Information** -- If an natural disaster, fire, cyberattack or other emergency incident occurs, providing timely access to information for Californians -- including voters, election officials, and other stakeholders – is critical. This may include dissemination of notices for court-ordered extensions of polling place hours.

We thank you for your willingness to consider how your policies can accommodate the important informational and outreach functions of the California Secretary of State, our county elections officials, or emergency response partners for upcoming elections.

If you would like to see specific examples of the ads we ran in 2018, please let me know.

If you have any questions, please feel free to contact me.

Thank you,

-Sam

Sam Mahood

Press Secretary - California Secretary of State Alex Padilla

916-653-6575

--



Kevin Kane  
Twitter Public Policy  
703.304.6911



**To:** Mahood, Sam[SMahood@sos.ca.gov]  
**From:** Valle, Paula[O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5786676DDED74297B09E52E84E46D3EA-VALLE, PAUL]  
**Sent:** Thur 11/7/2019 1:43:41 PM (UTC-08:00)  
**Subject:** RE: California Secretary of State Feedback on Advertising Policy

Thanks Sam!

---

**From:** Mahood, Sam <SMahood@sos.ca.gov>  
**Sent:** Thursday, November 07, 2019 1:38 PM  
**To:** Kevin Kane <kkane@twitter.com>  
**Cc:** Valle, Paula <pvalle@sos.ca.gov>; Reyes, Steve <SReyes@sos.ca.gov>  
**Subject:** California Secretary of State Feedback on Advertising Policy

Kevin,

Thank you very much for the call on Tuesday to discuss Twitter's new decision to no longer accept political advertising, but to still permit other types of election related advertising.

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Thank you,

-Sam

Sam Mahood  
Press Secretary - California Secretary of State Alex Padilla  
916-653-6575



**To:** Kevin Kane[kkane@twitter.com]  
**Cc:** Valle, Paula[pvalle@sos.ca.gov]; Reyes, Steve[SReyes@sos.ca.gov]  
**From:** Mahood, Sam[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5ADE179F920245A594801E1F9BC7464F-MAHOOD, SAM]  
**Sent:** Thur 11/7/2019 1:37:39 PM (UTC-08:00)  
**Subject:** California Secretary of State Feedback on Advertising Policy

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1. **Encouraging Voter Registration** – This includes information about how, where, and when (deadlines) to register to vote; options for checking voter registration status; processes for updating voter registration information; and registration eligibility requirements.
2. **Combatting Election Misinformation** – We have used social media platforms to dispel election related misinformation and false rumors (whether maliciously spread or not). Election misinformation can include incorrect information about on election dates; polling place hours; permissible voting methods; polling place locations, or election processes and protocols (i.e. impact of provisional ballots).
3. **Trusted Election Information** – We continually encourage Californians to get election information from trusted sites: Secretary of State and county election offices.
4. **Outreach** – We send out reminders about where and when to vote to encourage voter turnout.
5. **Education** -- We also provide updated information about new laws to explain changes affecting voting. This includes, for example information related to the options "No Party Preference" voters have when seeking to vote in a the upcoming Presidential Primary Election (2020); or options related to provisional ballots or Conditional Voter Registration.
6. **Emergency Information** -- If an natural disaster, fire, cyberattack or other emergency incident occurs, providing timely access to information for Californians -- including voters, election officials, and other stakeholders -- is critical. This may include dissemination of notices for court-ordered extensions of polling place hours.

We thank you for your willingness to consider how your policies can accommodate the important informational and outreach



functions of the California Secretary of State, our county elections officials, or emergency response partners for upcoming elections.

Obtained via FOIA by Judicial Watch, Inc.

If you would like to see specific examples of the ads we ran in 2018, please let me know.

If you have any questions, please feel free to contact me.

Thank you,

-Sam

**Sam Mahood**

Press Secretary - California Secretary of State Alex Padilla  
916-653-6575



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**From:** Valle, Paula[O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5786676DDED74297B09E52E84E46D3EA-VALLE, PAUL]  
**Sent:** Tue 11/5/2019 8:59:49 AM (UTC-08:00)  
**Subject:** Re: New Ad Policy Feedback CA

Thank you for heads up

Sent from my Verizon, Samsung Galaxy smartphone  
Get [Outlook for Android](#)

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**From:** Kevin Kane <kkane@twitter.com>  
**Sent:** Tuesday, November 5, 2019 8:57:14 AM  
**To:** Valle, Paula <pvalle@sos.ca.gov>  
**Cc:** Mahood, Sam <SMahood@sos.ca.gov>; Maria Benson <mbenson@sso.org>; Reyes, Steve <SReyes@sos.ca.gov>  
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**Cc:** Heather Wilson[hwilson@skdknick.com]; Emily Campbell[ecampbell@skdknick.com]; Jason Rosenbaum[jrosenbaum@skdknick.com]  
**From:** Zeke Sandoval[zsandoval@skdknick.com]  
**Sent:** Tue 9/8/2020 5:46:18 PM (UTC-07:00)  
**Subject:** Misinformation Daily Briefing: 9/8



#### National 9/8:

- Claims about Trump working with Russia, mail fraud & voter fraud on [Twitter](#).
- [Instagram post](#) claims that NBA "now wants to set up polling places which may be illegal."
- Trump tweeted "[Democrats will open up their states on Nov 4, the day after the Election](#)" --lots of response on social about mail fraud.
- [Instagram post](#) insinuates Democrats will steal the election.
- Instagram video claims "[programmer under oath admits computers rig elections](#)"
- [Twitter user claims](#) "democrats attempt to mail in enough to flip election"
- Carryover from last week, [misinformation on Twitter](#) that mail in voter ballots are marked with an R or a D

#### California 9/8:

- Significant increase in conversations about the [video surveillance footage alleging bags of dumped mail in CA](#) parking lot. On [Twitter](#), on [Reddit](#) multiple times.
- Twitter user [@RealJamesWoods claims](#) "ballot harvesting vote scam invented in" California.
- Discussion surrounding CA counting mail in votes 17 days after the election. [Twitter user reacts](#).
- [Twitter user](#) claims "my daughters (15) got a mail-in-ballot, a friend of mine living Texas got a mail-in-ballot for California". Another [twitter user claims he got a stranger's CA ballot](#).
- [Article from Front Page Mag](#) discusses claims of vote by mail fraud in California. [Twitter user @AmericanaPort spreads the article](#).
- [Twitter user asserts](#) "California 2018 was the test run and it worked" for Democrats to steal the election.
- [Twitter user suggests vote harvesting is legal in California](#)

#### 9/5-7 Weekend Recap (ad hoc alerts sent via email summarized below):

- Continued discussion on [social](#) about [Twitter user Jarrett Stepman's claim](#) that he left CA a decade ago but his parents were sent a ballot for him. Additional comments from Twitter users [here](#); Jarrett's original tweet [reposted on Instagram](#).
- [Tweet](#) claims "Investigations found voter fraud in the California districts that "miraculously" flipped blue days after the 2018 midterms election night."
- [Twitter user](#) from CA claimed "local officials do not answer questions" about vote by mail
- [Twitter user claims](#) states + California are "sacrificing their people's freedom to keep COVID top-of-mind until the election."
- [Twitter user discusses claim](#) about "voter fraud through ballot harvesting"
- Continued [discussion](#) about misinformed claim that CA voter ballots were changed to mail in without permission. [Similar narrative on Instagram](#). Additional [tweets about voter status/political party being changed](#). [Article alerting Californians to check their registration status](#). Additional [Twitter discussion](#).
- [Twitter user claims](#) Newsom decreed CA is a mail in ballot only state
- [Instagram post makes claims](#) about "the problems" with absentee and universal mail in ballots
- [Tweet claims that James O'keefe and Project Veritas](#) will have a story coming soon about voter fraud
- [Video surveillance footage](#) is claimed to show "huge bags of US Postal Service mail" dumped in CA parking lot. [Tweet updates](#) that an investigation has been launched. [Additional tweets](#) about the bags of mail. [Article](#) made the rounds about the bag of mail.
- [Viral tweet](#) shares "California will count ballots that arrive as late as 17 days after Election Day." [Twitter discussion](#) about original tweet insinuates "houses full of photocopied ballots."



*Interesting to see how conversations about the USPS briefly spiked yesterday vs other narratives we're tracking, but also noteworthy to see that "ballot harvesting" and "democrats stealing the election" both increased today - suggesting that the narrative could be merging.*

#### Sample Raw Data:



[If you vote by mail it's 50/50](#)

kaplan\_noa - Twitter - 09-08-20



[If you vote by mail it's 50/50](#)

#### Narrative: Election rigging

[Election Rigging Computer Companies. No wonder Dems can't get over Killary losing. They've been rigging the system for 20 years and it's always worked in their favor. Makes you wonder about Obummer.#voterfraudisreal #voterfraud #electionfraud #electionrigging #computerscience #mailinvoting #notomailinvoting #rigthesystem #trump2020](#)

voterfraud - Instagram - 09-08-20

No wonder *Dems* can't get over Killary losing. They've been rigging the system for 20 years and it's always worked in their favor.

[#voterfraudisreal #voterfraud #electionfraud #electionrigging #computerscience #mailinvoting #notomailinvoting #rigthesystem #trump2020](#)

[The ONLY WAY to control all the mail in ballots is to go in and vote in person. Get the numbers on the record. When the Democrats attempt to](#)



[mail in enough to flip the election, you have the population of the district, numbers from the census, voter registration of real people.](#)  
[twitter.com/mar....](#) Obtained via FOIA by Judicial Watch, Inc.

tedgage300 - Twitter - 09-08-20

The ONLY WAY to control all the *mail in ballots* is to go *in* and *vote in person*. Get the numbers on the record. When the *Democrats* attempt to mail in enough to flip the election, you have the population of the district, numbers from the census, voter registration

**Narrative: Democrats use mail in ballots to commit fraud.**

[Right. We know. What is being fine to stop and counteract the voter fraud. Democrats will just keep "finding" votes until they declare victory. How do we stop this? Do we have to "find" our own??? twitter.com/tom....](#)

april\_wertz - Twitter - 09-08-20

*Right.* We know. What is being fine to stop and counteract the *voter fraud*. *Democrats* will just keep "finding" votes until they declare victory. How do we stop this? Do we have to "find" our own???

[Biden is only ahead if Democrats can use mail in ballots to commit fraud.](#)

engagedpatriot - Twitter - 09-08-20

Biden is only ahead if *Democrats* can use *mail in ballots* to commit *fraud*.

[Everyone of the leftist organisations is rapidly positioning themselves to promote voter FRAUD on an epic scale. The Dems have quietly been changing laws for years to prepare for it ! Right under our noses! WAKE UP PEOPLE! twitter.com/ben....](#)

commonsense2al - Twitter - 09-08-20

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[Joe Biden might be ahead in the FAKE polls, but he's NOT ahead in the race. The Democrats are planning to CHEAT THEIR WAY into the White House. Vote in PERSON. twitter.com/tur....](#)

terriacarter - Twitter - 09-08-20

*Vote in PERSON.* <https://twitter.com/turneydallas/status/1303029139541078016> ...

**Narrative: COVID 19 precautions or "continuing lockdowns" as a cover for voter fraud**

[Because Democrats are will to let their cities be decimated to get rid of Trump, his economy and let Communism step in with Kamala. That's why the are continuing lockdowns. If people vote by mail, it's easier to cheat. Like they tried in 2016. pic.twitter.com/YUxAKSUUHa](#)

joywood49789830 - Twitter - 09-08-20

Because *Democrats* are will to let their cities be decimated to get rid of *Trump*, his economy and let Communism step in with Kamala. If people *vote by mail*, it's easier to *cheat*. Like they tried in 2016. <pic.twitter.com/YUxAKSUUHa>

**Narrative: Mail in ballots arriving for strangers, pets, deceased, etc in CA**

[I just got a mail in ballot in California for a stranger and I've had this house for 9 years.](#)

realtruthkings - Twitter - 09-06-20

I just *got a mail in ballot* in *California* for a stranger and I've had this house for 9 years.

[They are working the steal after the election... based on slow counting paper ballots . Like they do in California.](#)

nicholasmjames - Twitter - 09-08-20

**Narrative: Election fraud as California will count ballots that arrive as late as 17 days after the election.**

[ELECTION FRAUD! #California twitter.com/Tom....](#)

gboone56 - Twitter - 09-08-20

[That's how they stole Orange County in California. Election ended and then suddenly mail in votes started pouring in. CBS' David Goldstein uncovers signs of voter fraud every election season but nothing is done. The deceased rise from their graves to cast votes.](#)

purgeheresy - Twitter - 09-08-20

[California says it is allowing 17 days for all ballots postmarked by the election night to be received in the elections offices. I keep asking how it could take 17 days to retrieve and deliver a ballot box to that county's election office? No one can tell me. #VoterFraud twitter.com/suy....](#)

uswpam11 - Twitter - 09-08-20

**Questions & Common Themes:**

**How do I find a ballot box?**

[Now it's time in North Carolina to start looking for state dropboxes and avoid putting your ballot in the USPS mailbox. The post office will not post mark your ballot or they will dump it in a parking lot like they did with mail in Glendale California](#)

carol4\_mona - Twitter - 09-08-20

**If I requested a vote by mail ballot and change my mind, do I have to bring the vote by mail ballot with me when I want to vote in person?**



[Someone in California posted you could vote in person and you HAVE to bring the ballot you received in the mail with you or you would have to use a provisional ballot. I would definitely look into it.](#) [Obtained via FOIA by Judicial Watch, Inc.](#)

butterf1ylover - Twitter - 09-08-20

**Is my online voter registration accurate? How do I check voter registration?**

[I had the same issue after moving to California, but when I CALLED the Board of Electors, they confirmed my reg and absentee ballot. Said that the system to CHECK on-line wasn't accurate. Call your local Election Board.](#)

cjoneshead - Twitter - 09-08-20

[US citizens from California living abroad - did anyone else register thru FVAP.gov to vote? I haven't heard anything back after sending my application to receive my ballot via email.](#)

jadesangel - Reddit - 09-08-20

[Going to the county registrar's office in the morning to turn in my voting registration for the third time this summer. Hopefully this time Virginia will actually process my move from California. This does not fill me with hope for the election.](#)

brian\_d\_vaughn - Twitter - 09-08-20

###

Zeke Sandoval | Associate | **SKD**Knickerbocker

o: 323.488.2768 | c: 310.754.9702 | [www.SKDKnick.com](http://www.SKDKnick.com)

Pronouns: he/him/his





 Replies**Melissa Weese Mallory**

[Traci](#), this is NOT true. I have no idea why you would think this, but there is zero truth to this statement.

16m Like Reply

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Write a reply...





Replies



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4m Like Reply



Write a reply...





**To:** Valle, Paula[pvalle@sos.ca.gov] **Obtained via FOIA by Judicial Watch, Inc.**  
**Cc:** Jones, Akilah[ajones@sos.ca.gov]  
**From:** Dresner, Jenna[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=F4A4F8E820504621B354866221CFFA1E-JDRESNER]  
**Sent:** Wed 11/4/2020 12:15:39 PM (UTC-08:00)  
**Subject:** Fw: Fw: Election Conspiracy FB Post

Confirming using a ballot does not in fact invalidate ballots?

---

**From:** Cosimo Mortola <cosimo.mortola@groupsense.io>  
**Sent:** Wednesday, November 4, 2020 12:11 PM  
**To:** Dresner, Jenna <jdresner@sos.ca.gov>  
**Cc:** Bryanne Ravettine <brye.ravettine@groupsense.io>; Bryce Webster-Jacobsen <b.websterjacobsen@groupsense.io>; Valle, Paula <pvalle@sos.ca.gov>; Jones, Akilah <ajones@sos.ca.gov>  
**Subject:** Re: Fw: Election Conspiracy FB Post

Hi Jenna,  
This narrative appears to originate with radio host and conspiracy theorist Michael Savage, who [tweeted](#) today at 8:18 AM PST "ARE MAIL IN BALLOTS BEING MODIFIED AS WE SPEAK IN CORRUPT DEM DISTRICTS? have you heard about Dems distributing sharpie pens to Trump voters and then invalidating their ballots?"

The narrative this morning centered on Arizona. However, it is increasingly impacting other states, including California. Snopes and BuzzFeed have reported on this:

<https://www.snopes.com/fact-check/sharpie-trump-ballots-arizona/>  
[https://www.thedailybeast.com/2020-election-live-results-for-the-presidential-race-between-joe-biden-and-donald-trump?via=twitter\\_page](https://www.thedailybeast.com/2020-election-live-results-for-the-presidential-race-between-joe-biden-and-donald-trump?via=twitter_page)

The hashtag #sharpiegate is prominently being used to promote this conspiracy theory. We are seeing growing mentions of this by residents of California. For example:

<https://twitter.com/trumpisyyuurprez/status/1324076602590859264>  
<https://twitter.com/Wisegirl1978/status/1324075440659603458>  
<https://twitter.com/jennaro64950591/status/1324074379555172352>

We are continuing to monitor, including for any indications that bots are amplifying this narrative. Please let me know if you have any follow up questions.

Cosimo

On Wed, Nov 4, 2020 at 2:58 PM Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)> wrote:

Hi team,

Happy post-election day! There's a conspiracy going around about voting with Sharpie and we're trying to understand where it's coming from and how widespread it is.

Let us know if you're able to look into it!  
Jenna

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**To:** Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>; Jones, Akilah <[ajones@sos.ca.gov](mailto:ajones@sos.ca.gov)>; Valle, Paula <[pvalle@sos.ca.gov](mailto:pvalle@sos.ca.gov)>

**Subject:** FW: Election Conspiracy FB Post

FYI.

**Mike Somers**  
Election Cybersecurity Manager  
(916) 695-1563

---

**From:** Cristina Flores <[cristinaflores@fb.com](mailto:cristinaflores@fb.com)>

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**To:** Cathy Darling Allen <[cdarling@co.shasta.ca.us](mailto:cdarling@co.shasta.ca.us)>; Misinformation Reports <[misinformation@cisecurity.org](mailto:misinformation@cisecurity.org)>; ElectionCyberSecurity <[electioncybersecurity@sos.ca.gov](mailto:electioncybersecurity@sos.ca.gov)>

**Cc:** Joanna Francescut <[jfrancescut@co.shasta.ca.us](mailto:jfrancescut@co.shasta.ca.us)>; Sarah Murrietta <[smurrietta@co.shasta.ca.us](mailto:smurrietta@co.shasta.ca.us)>; Anna Rodriguez <[arodriguez@co.shasta.ca.us](mailto:arodriguez@co.shasta.ca.us)>

**Subject:** Re: Election Conspiracy FB Post

Hi Cathy,

Thanks for sharing this with us. Our team will take a look and I will follow up if there's any additional information we need and once I have an update.

Thanks,

**Cristina Flores**  
U.S. Politics & Government Outreach  
E: [cristinaflores@fb.com](mailto:cristinaflores@fb.com)

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**Cc:** Joanna Francescut <[jfrancescut@co.shasta.ca.us](mailto:jfrancescut@co.shasta.ca.us)>, Sarah Murrietta <[smurrietta@co.shasta.ca.us](mailto:smurrietta@co.shasta.ca.us)>, Anna Rodriguez <[arodriguez@co.shasta.ca.us](mailto:arodriguez@co.shasta.ca.us)>

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530.225.5166  
Website: [www.shastavotes.org](http://www.shastavotes.org)  
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Here you go...


Melissa M. Mallory  
Accountant Auditor II  
Shasta County Clerk/Elections  
1643 Market Street  
Redding, CA. 96001  
(530) 225-5165  
[mmmallory@co.shasta.ca.us](mailto:mmmallory@co.shasta.ca.us)

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19m •

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Like



Comment



Send

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Write a reply...



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
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
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**Mike Somers**  
**Election Cybersecurity Manager**  
**(916) 695-1563**

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Accountant Auditor II  
Shasta County Clerk/Elections  
1643 Market Street  
Redding, CA. 96001  
(530) 225-5165  
[mmmallory@co.shasta.ca.us](mailto:mmmallory@co.shasta.ca.us)

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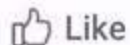
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**Cc:** Emily Campbell[ecampbell@skdknick.com]; Jason Rosenbaum[jrosenbaum@skdknick.com]; Zeke Sandoval[zsandoval@skdknick.com]  
**From:** Heather Wilson[hwilson@skdknick.com]  
**Sent:** Thur 9/3/2020 6:51:49 PM (UTC-07:00)  
**Subject:** Misinformation Daily Briefing: 9/3

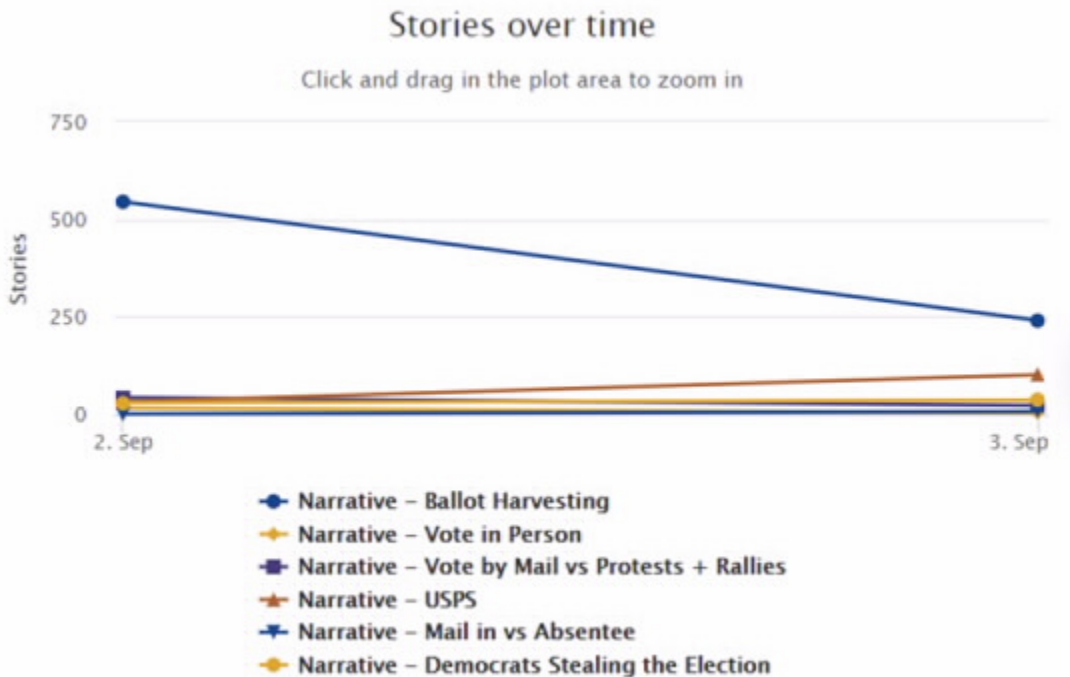
#### National:

- The big story of the day was #VoteTwice -- where Trump sparked outrage after [suggesting Americans 'vote twice'](#)
- Facebook, other social media giants, are [restricting political advertisements leading up to the election](#)
- William Barr questioned [the validity of mail-in voting](#) in an interview

#### California:

- Continued focus on Gavin Newsom (#RecallNewsom), [Pelosi accusing her hair salon of setting her up](#), and Democrats facilitating voter fraud in California
- No major new narratives that we're seeing except for CA getting attached to the #VoteTwice narrative (samples below)

- The "ATTENTION CALIFORNIA - NEWSOM CHANGED YOUR VOTING PREFERENCES WITHOUT YOUR CONSENT" image continues to get shared on social media.



Continuing to track narratives from yesterday, where today we saw a dip in interest around ballot harvesting and an uptick in stories related to USPS. This is likely because the USPS is back in the news around #VoteTwice.

#### Sample coverage posted below

##### News/Blogs:

[Uproar after Trump suggests voting twice in North Carolina, an illegal act](#)

Reuters UK - 09-03-20

Trump has repeatedly asserted, without evidence, that *mail-in voting* - expanded by some states because of the coronavirus pandemic - would increase "On Election Day, or Early Voting go to your Polling Place to see whether or not your *Mail In Vote* has been Tabulated (Counted)," Trump wrote "If you put a ballot in the mail, and it hasn't arrived yet, and then you *vote in-person* before your *absentee ballot* has arrived, your in-person Many Americans *vote by mail* because they cannot make it to the polls in person. The coronavirus pandemic is expected to result in a record number of *mail-in ballots* this year as voters seek to avoid the risk of infection.

[Trump campaign bracing for legal battle over election, forming 'coalition' of lawyers](#)

Fox News - 09-03-20

TRUMP URGES VOTERS TO CHECK MAIL-IN BALLOTS AT COUNTED POLLS AFTER SAYING THEY SHOULD TRY TO VOTE TWICE

"Democrats are working to shred *election integrity* measures one state at a time, and there's no question they'll continue their shenanigans from now to November and beyond," Morgan The coalition is being led by Texas Attorney General Ken Paxton and Arkansas Attorney General Leslie Rutledge, as well as *California* Committeewoman



Obtained via FOIA by Judicial Watch, Inc.  
[Facebook to limit last-minute political ads before US elections, label premature victory claims](#)

Channel NewsAsia - 09-03-20

President Donald *Trump* is running for a second term, facing Democratic challenger Joe Biden, and there are also congressional and gubernatorial elections earlier this summer, including one that contained misleading claims about *mail-in ballots*. and the *right-wing* media that serves him." The company will also widen the criteria for content to be removed as *voter suppression* and will remove posts with misinformation about COVID -19 and voting, which Zuckerberg said could be used to scare people away from exercising their *right* to vote.

[Pinterest says it will no longer allow ads on elections-related content, employees get time off to vote](#)

CNBC - 09-03-20

But when users search for "*Trump*," "*Biden*," "*voting*" or other related terms, they will not see sponsored posts where they may have previously. For instance, you might see a "*Trump 2020*" face mask when searching for "*Trump*." In addition to removing ads from election-related terms, Pinterest said when users search for terms like "*vote by mail*" or "*voting 2020*," the

[Barr: Universal mail-in voting 'playing with fire'](#)

Fox News - 09-03-20

The debate regarding *mail-in voting* comes just two months ahead of the November presidential election, when some U.S. citizens may choose to. Those in favor of *mail-in voting* say it is the safer option and are calling on Congress to provide more aid to the nearly bankrupt U.S. Those against *mail-in voting* — including Trump, who has expressed concerns with the practice on social media — have expressed concern with the TRUMP SAYS MAIL-IN VOTING WILL LEAD TO RIGGED ELECTION. The attorney general made similar comments in an Aug. 13 interview on Fox News' "Hannity" that the *mail-in voting* debate raises "serious questions about the integrity of the election."

[Intelligence bulletin warns Russia amplifying false claims mail-in voting will lead to widespread fraud - KESQ](#)

kesq - 09-03-20

"We assess that Russia is likely to continue amplifying criticisms of *vote-by-mail* and shifting voting processes amidst the COVID-19 pandemic. The warning comes one day after Attorney General Bill Barr condemned states for encouraging *mail-in voting* in an interview with CNN's Wolf Blitzer. And second, among the range of measures it is pursuing, Russia is echoing destructive and false narratives around *vote by mail* that President Barr doubles down on *mail-in voting* conspiracy theory. In his interview with CNN Wednesday, Barr doubled down on a conspiracy theory that foreign *in voting* process.

**California Conversations Around Trump Encouraging Voting Twice:**

[Hey California y'all ready to VOTE TWICE ??? Let's GET THIS MFER OUT OF THE WH! Trump said NC. Can vote twice. SO FUK IT Let's ROLL Let's DO THIS #VoteTwice](#)

loveliveenjoy76 - Twitter - 8-04-20

[Trump encourages North Carolina residents to vote twice to test mail-in system : https://aol.it/3bku1F8 via @AOLTHE DEMO CRAPPS WILL PROBABLY BE DOING THAT IN CALIFORNIA, ILLINOIS AND NEW YORK.](#)

tazman621 - Twitter - 8-04-20

[I guess if California says they should get more seats in Congress because the Census confirms they harbor tens of millions of illegal immigrants. Trump can "joke" that people in North Carolina should mail-in vote twice to test the system](#)

didymus77 - Twitter - 8-04-20

[Just to be sure vote twice. California lets you SO CORRUPT.](#)

iceecynthia - Twitter - 08-04-20

Just to be sure *vote twice*. California lets you SO CORRUPT.

[If you live in California, like I do, DO NOT DO THIS. If you are caught, it is voter fraud. twitter.com/rea...](#)

condorianfm - Twitter - 09-03-20

**Response to AG Barr's Interview on Mail-In Voting:**

Opens the gateway to mass fraud Will be a Mess They want to overturn voter Id laws via this push to vote by mail! -Let your State and federal representatives know you don't agree with Vote by mail! -#ROMANIANSWITHTRUMP #romaniansfortrump #fourmoreyears #communismsucks #trump Pence #jobs #economy #americafirst #rnc #rnc2020 #republicannationalconvention #democratsfortrump #radicalleft #america #2020 #trump2020 #trump

trump - Instagram - 09-03-20

Opens the gateway to mass fraud Will be a Mess They want to overturn voter Id laws via this push to *vote by mail*! -Let your State and federal representatives know you don't agree with *Vote by mail*!

[Barr laying groundwork to contest election. Create so much "confusion" about vote by mail that voters may unknowingly break the law. USPS is part of the plan: delayed/undelivered ballots/ballot requests\). #EVIL twitter.com/DWU...](#)

mdgriffin44 - Twitter - 09-02-20

USPS is part of the plan: delayed/undelivered ballots/ballot requests).

**Democrat Endorsed Voter Fraud :**

[Do-NOTHING Democrats have said & done NOTHING to stop violence in our cities, held up First & Second Chinese COVID relief Checks! Vote against Democrat TAX increases & Policy failures! Hold Democrats Accountable! Vote IN PERSON against Democrats twitter.com/Dan...](#)

ajaanrob - Twitter - 09-03-20

Vote IN PERSON against Democrats <https://twitter.com/DanielTurnerPTF/status/1301311136814501889> ...

[Ya is that what you think?! You obviously don't live in California where we have 117% voter turnout there is no security measure that won't stop Dems from committing voter fraud especially when these are house proposed bills.](#)

430tenminslate - Twitter - 09-03-20



**Gavin Newsom Facilitating Voter Fraud in California:**

Newsom had every one switched to mandatory mail in ballot. He even said he is closing some of the polling stations. This is voter interference. The covid is done

sofiegeorge - Twitter - 09-03-20

Newsom had every one switched to mandatory mail in ballot. He even said he is closing some of the polling stations, This is *voter* interference, The covid is done

Boss, California is doing massive vote fraud, using registration fraud, in which GOP are being switched to Democrat, or being deregistered by The Attorney General of California, and making permanent mail in voter, which cannot be corrected. Please arrest Newsom for Insurrection

jonathandbrook1 - Twitter - 09-03-20

fraud, in which GOP are being switched to Democrat, or being deregistered by The Attorney General of California, and making permanent mail in voter Please arrest *Newsom* for Insurrection

@Cagovernor frauded us in California and changed my entire family from voting in person to voting by mail without our consent. THIS IS VOTER FRAUD and I intend to do something about it #RecallGavin2020 recallgavin2020.... to find a petition location near you!


soccermom818 - Twitter - 09-03-20

**Other Items to Review, California:**

This is in CA... Does this "ballot box" look safe to you? #MailInVoterFraud pic.twitter.com/IX9C2Z8Hxr

censoredc1 - Twitter - 09-02-20

#MailInVoterFraud pic.twitter.com/IX9C2Z8Hxr

Good ask Mike...but with mail in ballots in California next to impossible...here's a picture of Blank ballots found..outside an Apt complex in Calif...2016..ya may have to tap the pic to see it..good thought though...  pic.twitter.com/KGH1h0aGvQ

allforamerica1 - Twitter - 09-03-20

###



**To:** Mahood, Sam[SMahood@sos.ca.gov]; Valle, Paula[pvalle@sos.ca.gov]; Dresner, Jenna[jdresner@sos.ca.gov]  
**Cc:** Emily Campbell[ecampbell@skdknick.com]; Jason Rosenbaum[jrosenbaum@skdknick.com]; Zeke Sandoval[zsandoval@skdknick.com]  
**From:** Heather Wilson[hwilson@skdknick.com]  
**Sent:** Wed 9/2/2020 7:53:46 PM (UTC-07:00)  
**Subject:** Misinformation Daily Briefing: 9/2

Here is today's disinformation monitoring report.  
Thanks



- National:**
- Nancy Pelosi's hair salon photo has received a lot of [media attention](#) and is inciting conversations for why voting in person should be safe, amplified by Trump's retweet.
  - New conversations emerging about fake ballots being printed and sent through USPS to jam the system.
- CA Specific:**
- New narrative that "2018 Orange County and California mid-terms were a test-run for mail-in ballot fraud."
  - Continuing conversations around CA automatically changing Californians voting status to mail-in voting and facilitating voter fraud through outdated rolls.
  - Gavin Newsom is being accused of promoting voter fraud.



*Among narratives we're tracking, ballot harvesting is picking up vs USPS, voting in-person, etc...*

**Sample coverage posted below**

**News/Blogs:**

[Over 1 million ballots delivered to voters late during primaries, USPS watchdog finds](#)

The Hill - 09-02-20

test before debates, claims Biden 'is on some kind of an enhancement' How Markey took down a Kennedy MORE and his allies have railed against *mail-in voting*, alleging without supporting evidence that the practice can lead to widespread voter fraud.

[Internet companies urge FCC to reject Trump bid to impose new social media regulations](#)

Reuters - 09-02-20

Commerce Department to file the petition after Twitter Inc in May warned readers to fact-check his posts about unsubstantiated claims of fraud in *mail-in voting*.

**Conversations Around Nancy Pelosi's Hair Salon Video**

[Why is she running?? I thought she loved the media. Ohhh you fucked up @speakerpelosi PLANNEDEMIC@gavinnewsom what is going to be done about this lawlessness? When will you address the public on your rogue aunt?...](#)

recallnewsom - Instagram - 09-02-20

First step is signing the Recall *Newsom* Petitions, and the second is STOP VOTING FOR OIECES OF SHIT LIKE THIS EVERY TIME!!!!!!

[If Nancy Pelosi can get her hair cut in San Francisco and Ruth Bader Ginsburg can officiate a wedding... YOU CAN VOTE IN PERSON](#)

suspendedtruth - Twitter - 09-02-20

If *Nancy Pelosi* can get her *hair* cut in San Francisco and Ruth Bader Ginsburg can officiate a wedding... YOU CAN VOTE IN PERSON

[If sloppy drunkard Nancy Pelosi can show up to a salon and get her hair done, you CAN and SHOULD go to vote IN PERSON! #Trump2020 #VoteRed in all seriousness, the Democrats are counting on their fear-mongering tactics to conduct voter fraud. Do not let this happen.](#)

lisa\_furmama - Twitter - 09-02-20

If sloppy drunkard *Nancy Pelosi* can show up to a salon and get her *hair* done, you CAN and SHOULD go to vote IN PERSON!

[Another hilarious post by @wwg1\\_wga\\_2020 . . . Nancy Pelosi on the way to the hair salon #nancypelosi #nancypelosisucks #democrat #democrats #liberal #tencity #liberals #usa #america #funny #funnyvideos #videooftheday #vote #trump2020 #instafunny](#)

vote - Instagram - 09-02-20

Another hilarious post by @wwg1\_wga\_2020 . . . *Nancy Pelosi* on the way to the *hair* salon #nancypelosi #nancypelosisucks #democrat #democrats #liberal #tencity #liberals #usa #america #funny #funnyvideos #videooftheday #vote #trump2020 #instafunny

**2018 Orange County as a Test Run for Mail-In Ballot Fraud:**

[Several 2018 congressional races from largely GOP Orange County CA. turned blue days later thanks to "Ballot Harvesting" \(allowing ANYONE to collect and deliver--if they wanted to--mail in ballots to the polls\)! pic.twitter.com/e8Zqu05lab](#)

kirkrg - Twitter - 09-02-20

[Yes. 2018 Orange County was a dry run for nation-wide cheat by mail and ballot harvesting](#)

sandlapperesq - Twitter - 09-02-20

Yes. 2018 Orange County was a dry run for nation-wide cheat by mail and *ballot harvesting*

[It worked just like that in CA during the 2018 mid terms. 'Ballot harvesting'...how many states are going to allow it this year? Who will monitor it? twitter.com/Kel....](#)

radgeekpartduex - Twitter - 09-02-20

'*Ballot harvesting*'...how many states are going to allow it this year? Who will monitor it?

[The 2018 California midterms was a successful test run of the Democrat's Presidential election fraud strategy. Election Fraud Expert: California's Ballot Harvesting Favored Democrats www.breitbart.c.... via @BreitbartNews](#)

sandmanactual - Twitter - 09-02-20

Election Fraud Expert: California's *Ballot Harvesting* Favored Democrats <https://www.breitbart.com/politics/2018/11/30/exclusive-election-fraud-expert-californias-ballot-harvesting-favored-democrats>

**Conversations Justifying Voting in Person being Safe:**



[@SpeakerPelosi California has BALLOT HARVESTING It needs to end. The reality of it is dangerous vote at the polls in a booth It's private more sanitary then grocery shopping & gas pumping processes. In door dining, hair cut, are open etc. OPEN IN PERSON VOTING IT IS OUR RIGHT](#)

bahmadi - Twitter - 09-02-20

[Can't vote in person, but hair styling is ok. Can't vote in person, but mass protests are ok. Wake up...they are laughing at you America.](#)

chriconsaved - Twitter - 09-02-20

Can't vote in person, but mass *protests* are ok. Wake up...they are laughing at you America.

[The spread! But Walmart's ok. The DMV I just waited an hr and a half in, that's ok. Home Depot is ok. Protests are ok. Restaurants are ok. Gas stations are ok. God forbid we vote In person. That's where we must draw the line, right?](#)

ursuaflan - Twitter - 09-02-20

*Protests* are ok. Restaurants are ok. Gas stations are ok. God forbid we vote In person. That's where we must draw the line, right?

#### **California Facilitating Voter Fraud:**

[We need to recognize voter fraud is real, especially in CA where I used to live. Moved 9 months ago and still registered there. Newsom admitted he hasn't cleaned the rolls in over 10 years - @GOP @TrumpWarRoom @POTUS @WomenforTrump #VoterFraudIsReal #2020Election twitter.com/rah....](#)

news\_daisy - Twitter - 09-02-20

[You should be looking at domestic California voter fraud. There s 120% registered voters in Los Angeles. More people leaving the state than arriving the last several years. What does that say about this corrupt state? It's corrupt. That's what it says. twitter.com/FBI....](#)

stephenrodak2 - Twitter - 09-01-20

[California has voter fraud down to a science! Newsom is already having the mail in ballots printed up. That's how America got Pelosi, Schiff, Feinstein Kamala etc!](#)

nogrowthcole - Twitter - 09-02-20

California has *voter* fraud down to a science! *Newsom* is already having the mail in ballots printed up.

#### **Continued Conversation around California Residents Voting Status Changed to Permanently Vote by Mail:**

[@KaitMarieox KB, can you help? Unbeknownst to us, ALL California residents had their voting status changed to "PERMANENTLY VOTE BY MAIL". I checked and mine actually was changed. How many more millions don't know? Can you get the word out? Isn't this blatant voter fraud? pic.twitter.com/FmP7TMeY1t](#)

bill\_hates\_hill - Twitter - 09-02-20

[Calif Pro-Trumpers...go & change your voting preference! Newsom defaulted everyone to vote by mail. If you vote by mail, your vote will NOT COUNT or count for the WRONG PARTY! 1\) Go to voterstatus.sos... 2\) Type in your info 3\) Go to Voter Preference and click NO! 4\) SAVE! pic.twitter.com/5refEkW4B8](#)

batedbreath2fly - Twitter - 09-01-20

*Newsom* defaulted everyone to vote by mail. If you vote by mail, your vote will NOT COUNT or count for the WRONG PARTY! 1) Go to <http://voterstatus.sos.ca.gov> 2) Type in your info 3) Go to *Voter* Preference and click NO! 4) SAVE! [pic.twitter.com/5refEkW4B8](http://pic.twitter.com/5refEkW4B8)

[This instructs California voters to vote by mail and that polling places will not be open. "Voting assistance center" is a deceptive word for the polling place. If you want your vote to count find out where your "voting assistance center" is, and you will find your polling place.](#)

[pic.twitter.com/95mEftjote](http://pic.twitter.com/95mEftjote)

johnaed89737192 - Twitter - 09-01-20

#### **Attacks on Gavin Newsom and Nancy Pelosi:**

[Decent Californian votes haven't counted in decades because of MASSIVE voter fraud...she has committed voter fraud her entire career-We the People did NOT elect her nephew Newsom for Governor-3 times we have tried to RECALL him Treason,Sedition,Coup D'eta pic.twitter.com/4SydLZJ0Zr](#)

wonderbunny7 - Twitter - 09-02-20

Decent Californian votes haven't counted in decades because of MASSIVE *voter* fraud...she has committed *voter* fraud her entire career-We the People did NOT elect her nephew *Newsom* for Governor-3 times we have tried to RECALL him Treason,Sedition,Coup D'eta

[pic.twitter.com/4SydLZJ0Zr](http://pic.twitter.com/4SydLZJ0Zr)

[REALLY? First @gavinnewsom finds a way to keep his winery open while other wineries must stay closed. Now @speakerpelosi gets a blowout while my friends who work in salons are fighting to survive until they can reopen??The politicians running California are #CLOWNS](#)

[#HYPOCRITES #FRAUDKudos to the salon owner in SF for getting the security footage. She deserves a clap.](#)

[.....#DefundThePoliticians #destroythe2partysystem #independentthinkersunite #Californiansstartingtowakeup](#)

[#lookaroundyouareyouOKwiththestateofourstate #recallNewsom #recallGarcetti #NancyPelosisucks #DoAsISayNotAsIDo](#)

recallnewsom - Instagram - 09-02-20

[DefundThePoliticians #destroythe2partysystem #independentthinkersunite #Californiansstartingtowakeup](#)

[#lookaroundyouareyouOKwiththestateofourstate #recallNewsom](#)

#### **Fake Ballots Printed to Skew Results:**

[In addition to ballot harvesting, they are literally printing blank ballots right now and filing them out for @JoeBiden. The plan is to flood the elections office with thousands of these. There will be no fair way to determine if a ballot is real or fake.](#)

arthurmercutio - Twitter - 09-02-20

In addition to *ballot harvesting*, they are literally printing blank ballots right now and filing them out for @JoeBiden.

[THE DEMO KKK PART HAS SENT 80 MILLION MAIL IN BALLOTS INTO THE USPS ALREADY TO JAM THE SYSTEM THEY SAID EVEN IF TRUMP WINS HE WILL BE PHYSICALLY REMOVED FROM THE WHITE HOUSE EITHER WAY SO THAT MEANS CIVIL WAR IN OUR STREETS SOON ! BIDEN IS ALREADY MEETING WITH MS 13 LEADER !](#)

anthony97837999 - Twitter - 09-02-20

THE DEMO KKK PART HAS SENT 80 MILLION MAIL IN BALLOTS INTO THE *USPS* ALREADY TO JAM THE SYSTEM THEY SAID EVEN IF TRUMP WINS HE WILL BE PHYSICALLY

#### **Other Items to Review, California:**

[Google "ballot harvesting" and California. Third parties conveying ballots. Ballots of seniors in nursing homes being stolen and filled out. Jimmy Carter warned of mail-in voting. m.facebook.com/....](#)

milwspinny - Twitter - 09-02-20

Google "*ballot harvesting*" and California. Third parties conveying ballots.

[Investigations found voter fraud in the California districts that "miraculously" flipped blue days after the 2018 midterms election night. The usual Dem shenanigans \(multiple voting, people "rising from the grave" to vote\) were found, but the results stood. "Cowboy up" GOP !!](#)

[twitter.com/ter....](http://twitter.com/ter....)

terrenc43516485 - Twitter - 09-01-20



Investigations found *voter fraud* in the California districts that "miraculously" flipped blue days after the 2018 midterms election night.

■■■■■ CALIFORNIA FAM!!!! Be on The Look Out Via #Email !!! DO NOT VOTE BY MAIL !! Delete This Email !!!VOTE IN PERSON !!!!  
Obtained via FOIA by Judicial Watch, Inc.

LET US MAKE OUR VOTE COUNT !!! LET US TURN #CALIFORNIA RED #VOTERED #TRUMP2020 #RECALLNEWSOM

#TAKECALIFORNIABACK ■■■■■

recallnewsom - Instagram - 09-01-20

VOTE IN PERSON !!!! LET US MAKE OUR VOTE COUNT !!! LET US TURN #CALIFORNIA RED #VOTERED #TRUMP2020

#RECALLNEWSOM #TAKECALIFORNIABACK ■■■■■

The 2020 push for Mail-in-Voting leaves room for wide-ranging corruption and fraud. Ballot harvesting, the mass collection of mail-in ballots, is "legal" in California, where they have already sent a ballot to every resident in the state. pic.twitter.com/XgVgExER7P

rmd05775074 - Twitter - 09-02-20

*Ballot harvesting*, the mass collection of mail-in ballots, is "legal" in California, where they have already sent a ballot to every resident

###



**To:** Mahood, Sam[SMahood@sos.ca.gov]; Dresner, Jenna[jdresner@sos.ca.gov]  
**Cc:** Valle, Paula[pvalle@sos.ca.gov]; Emily Campbell[ecampbell@skdknick.com]; Jason Rosenbaum[jrosenbaum@skdknick.com]  
**From:** Heather Wilson[hwilson@skdknick.com]  
**Sent:** Tue 9/1/2020 7:07:01 PM (UTC-07:00)  
**Subject:** Misinformation Daily Briefing: 9/1

#### National:

- Significant pickup of an [Axios story](#) that warned of a major swing after election day due to delays in mail-in ballots, accusing Democrats of setting the ground for Biden winning in November through fraud.
- Continued fraud accusations following the "[I was a master at fixing mail-in ballots](#)" story, ballots sent to deceased people/pets, "CA would be red if it weren't for voter fraud" and the idea of an election-redo because of voter fraud.
- Attempts to delegitimize USPS and feasibility of mail-in ballots based on volume of mail-in ballots.

#### CA Specific:

- Rise in concerns about "The Democrats are taking away our option to vote in person!" and reducing polling locations.
- "[Operation California Liberation](#): Recall Newsom" is an event that's scheduled for 9/5 in Newport Beach with 621 responses on Facebook.

*Over the last few days, we've seen conversations increase around Ballot Harvesting vs USPS -- which is a change from last week.*

#### Example coverage posted below

##### News/Blogs

[Exclusive: Bloomberg group warns Trump will appear to win big on election night](#)

Axios - 09-01-20

[How the Trump Campaign Pushes Voting by Mail on Facebook](#)

NY Times - 09-01-20

[USPS's internal watchdog raises election mail concerns in audit](#)

CNN Politics - 09-01-20

implemented several controversial changes, it raises serious concerns about November's election, in which millions of Americans are expected to *vote by mail*. According to the USPS Office of the Inspector General, the report was done to evaluate the readiness of the USPS for the [election](#). In addition USPS has repeatedly encouraged election officials across the US to send *mail-in ballots* to voters with first class postage. voters after the state's ballot-mailing deadline. Another worrying statistic in the report: Fewer than 4.1 million (13%) of the 31.1 million *vote-by-mail*. [Top Democrats demand intelligence chief resume election security briefings to Congress](#)

CNN Politics - 09-01-20

," House Speaker Nancy Pelosi of California, House Intelligence Chairman Adam Schiff of California and Rep. week that they have "no information or intelligence" that foreign countries, including Russia, are attempting to undermine any part of the *mail-in* foreign actors mass-producing fake ballots to interfere in the November elections, again breaking with Trump, who has continued to insist that *mail-in voting* poses a significant threat to election security." We have no information or intelligence that any nation-state threat actor is engaging in activity ... to undermine any part of the *mail-in vote*

#### Ongoing Conversation Around Democrat Operative "Revealing" Massive Voter Fraud Operation

[BREAKING: Democrat Whistleblower Reveals Massive Voter Fraud Operation By Democrats To Steal Election Using Mail-In Ballots en-volve.com/20... via @en\\_volve](#)

cindylb56\_black - Twitter - 09-01-20

BREAKING: Democrat Whistleblower Reveals Massive Voter Fraud Operation By Democrats To Steal Election Using Mail-In Ballots <https://en-volve.com/2020/09/01/breaking-democrat-whistleblower-reveals-massive-voter-fraud-operation-by-democrats-to-steal-election-using-mail-in-ballots/> ... via

[These criminals hire forgers onto their campaigns to handle mail in and ballot harvesting. It's a whole operation at this point. They steal the primary and no one questions it so in a heavy dem district they win.](#)

concern09017991 - Twitter - 09-01-20

These criminals hire forgers onto their campaigns to handle mail in and *ballot harvesting*. It's a whole operation at this point. They *steal* the primary and no one questions it so in a heavy dem district they win.

[@RepMoBrooks Confessions of a voter fraud: I was a master at fixing mail-in ballots. Can you do something with this information? nypost.com/2020... via @nypost](#)

voice4citizens1 - Twitter - 08-31-20

[@RepMoBrooks Confessions of a voter fraud: I was a master at fixing mail-in ballots. Can you do something with this information? https://nypost.com/2020/08/29/political-insider-explains-voter-fraud-with-mail-in-ballots/?](#)

#### Voting Fraud Will Lead to a Cancelled Election

[Democrats are already promoting their post Election Day fraud with producing the required votes. Why would Democrats vote-by-mail substantially more than Republicans? www.axios.com/b... via](#)

mfmarschall - Twitter - 09-01-20

*Democrats* are already promoting their post Election Day *fraud* with producing the required votes. Why would *Democrats* *vote-by-mail* substantially more than *Republicans*?



[I'm not sure the plan is to have an election. Game theory gets interesting. The next president will be a democrat if there is no election. Congress elects president if states don't supply one through voting. If they can't print mail-in ballots for the election, they'll skip it](#)

\_drgo - Twitter - 09-01-20

If they can't print *mail in ballots* for the election, they'll skip it

### USPS Tampering and Inability to Deliver Large Volumes of Votes

[US postal workers interfere with vote by mail elections in Washington State](#) [youtu.be/BEiPNpR5QUA](https://youtu.be/BEiPNpR5QUA) via @YouTube

wpopeyec - Twitter - 09-01-20

US postal workers interfere with *vote by mail* elections in Washington State <https://youtu.be/BEiPNpR5QUA> via @YouTube

[Hmm, just checked on 4 orders I place that's being shipped through USPS, and they went to the wrong addresses in 3 different States! And the want Vote by mail.. Ah NO!!!!](#)

einnoreoj - Twitter - 08-31-20

Hmm, just checked on 4 orders I place that's being shipped through *USPS*, and they went to the wrong addresses in 3 different States! And the want *Vote by mail*.. Ah NO!!!!

[The postal service is not equipped to handle millions of ballots and can't be, at this late date. Democrats are pushing this nonsense to discredit the election and cause trouble when Trump wins. If we can go to Walmart, we can vote in person.](#)

carlworsham - Twitter - 08-31-20

*Democrats* are pushing this nonsense to discredit the election and cause trouble when Trump wins. If we can go to Walmart, we can *vote in person*.

[COMING up in 1 hour at 11pm Is the US Postal Service up to the task of delivering potentially tens of millions of mail-in-ballots this November? #weinvestigate and test the system. See what we found @TheUnitNBC @nbcbayarea](#) [youtu.be/x9IPmc...](https://youtu.be/x9IPmc...)

stephenstocktv - Twitter - 08-31-20

COMING up in 1 hour at 11pm Is the US Postal Service up to the task of delivering potentially tens of millions of *mail-in-ballots* this November

### "California would be red if it weren't for voter fraud"

[If not for activist judges/ illegal immigration and voter fraud/ ballot harvesting California would be deep red. There is a simple reason why US citizens are fleeing our once great state.... DEMOCRATS](#)

mikepfingston2 - Twitter - 08-31-20

If not for activist judges/ illegal immigration and *voter fraud/ ballot harvesting* California would be deep red. *DEMOCRATS*

[Republicans won on election night then two weeks later they lost 7 seats after vote by mail drop offs In Orange County alone, where every House seat went Democratic, "the number of Election Day vote-by-mail dropoffs was unprecedented — over 250,000,"](#) [www.sfchronicle.com/politics](http://www.sfchronicle.com/politics)...

imhobyjj - Twitter - 09-01-20

*Republicans* won on election night then two weeks later they lost 7 seats after *vote by mail* drop offs In Orange County alone, where every House seat went Democratic, "the number of Election Day *vote-by-mail* dropoffs was unprecedented — over 250,000,"

<https://www.sfchronicle.com/politics/article/California-s-late-votes-broke-big-for-13432727.php> ...

[Yep - if you ask me, voter fraud is REAL and has perpetuated the liberal government here. When I moved here 27 yrs ago, it was much more balanced. We have plans to move in 2021 & establish residency in the mid-west where we are from - especially if Newsome is still in office.](#)

galiforniasocal - Twitter - 08-31-20

Yep - if you ask me, *voter fraud* is REAL and has perpetuated the liberal government here.

[Thats how they hold california hostage for decades. I sense that there are more republicans, libertarians and mild liberals around me. How the heck they win every time? Aha, maybe its mail in voter fraud.](#)

marko\_kripto - Twitter - 08-31-20

Thats how they hold *california* hostage for decades. I sense that there are more *republicans*, libertarians and mild *liberals* around me. Aha, maybe its mail in *voter fraud*.

### Other Items to Review, California:

[Bloomberg called it the "California Model." He contributed only 100 million to finance "Ballot Harvesting" that flipped the house that allowed the dems to Impeach Trump What do you think they will do with the One Billion that they are now laundering thru BLM to Biden ???](#)

[twitter.com/Jac...](https://twitter.com/Jac...) ...

vlabsllc - Twitter - 09-01-20

Bloomberg called it the "*California Model*." He contributed only 100 million to finance "*Ballot Harvesting*" that flipped the house that allowed the *dems* to Impeach Trump What do you think

[Like what happened to California? The Dems took major Republican counties over last election thanks to passing ballot harvesting and ignoring illegal immigration. The only way to counter this is Voter ID laws and stopping student/ worker visas and illegal immigration.](#)

sweetmcnasty - Twitter - 09-01-20

Like what happened to *California*? The *Dems* took major Republican counties over last election thanks to passing *ballot harvesting* and ignoring illegal immigration. The only way to counter this is *Voter ID* laws and stopping student/ worker visas and illegal immigration.

<https://twitter.com/RieneRichard/status/1300792119716491264>

"The Democrats are taking away our option to vote in person! The Democrats are making mail in voting our only option knowing full well that the USPS has already informed us that they might not be able to deliver our votes in time to be counted before the election!!!" (Merced, CA)

[https://www.instagram.com/p/CEf-Y\\_5jbdu/](https://www.instagram.com/p/CEf-Y_5jbdu/)

"Gavin Newsom limiting polling sites is a form of voter suppression. In the recent mailer we received about our voting options in CA, we were blatantly warned - "don't be surprised, lines may be long" CA is laying down the ground work to deter in person voting.

"A study from the Joint Center for Political and Economic Studies reported that long lines were estimated to have deterred at least 730,000 Americans from voting in the 2012 elections. Furthermore, according to a nationwide study, in 2016, roughly 3 percent of people standing in line at voting locations left before they could vote as a result of long lines. Polling place closures disproportionately affect communities of color, low-income Americans, and young people. For example, since 2012, local officials in Georgia closed 214 polling locations across the state—a move that has disproportionately affected poor and minority voters and made it tougher for them to travel to other voting sites."

[The mail-in voting fraud game will give Dems a few days leeway after Trump wins to 'fix' the results...Source: www.axios.com/b...](#)

[#DemocratsHateAmerica #ElectionFraud #MailInBallots #Voting #Trump2020 #USpolitics #Democrats](#)

voting - Instagram - 09-01-20

The *mail-in voting fraud* game will give Dems a few days leeway after Trump wins to 'fix' the results...Source: <https://www.axios.com/bloomberg-group-trump-election-night-scenarios-a554e8f5>



###



**To:** Mahood, Sam[SMahood@sos.ca.gov]; Dresner, Jenna[jdresner@sos.ca.gov]  
**Cc:** Valle, Paula[pvalle@sos.ca.gov]; Emily Campbell[ecampbell@skdknick.com]; Jason Rosenbaum[jrosenbaum@skdknick.com]  
**From:** Heather Wilson[hwilson@skdknick.com]  
**Sent:** Mon 8/31/2020 4:52:09 PM (UTC-07:00)  
**Subject:** RE: Daily Misinformation Monitoring 8 31 20

Thanks for sharing that!

---

**From:** Mahood, Sam <SMahood@sos.ca.gov>  
**Sent:** Monday, August 31, 2020 4:51 PM  
**To:** Heather Wilson <hwilson@skdknick.com>; Dresner, Jenna <jdresner@sos.ca.gov>  
**Cc:** Valle, Paula <pvalle@sos.ca.gov>; Emily Campbell <ecampbell@skdknick.com>; Jason Rosenbaum <jrosenbaum@skdknick.com>  
**Subject:** RE: Daily Misinformation Monitoring 8 31 20

Thank you Heather.

FYI, the attached email has an Instagram post with misinformation that got a lot of traction.

We reported to Facebook, and it has been deleted.

I also did an interview with Capital Public Radio about it that will run tomorrow.

-Sam

---

**From:** Heather Wilson <[hwilson@skdknick.com](mailto:hwilson@skdknick.com)>  
**Sent:** Monday, August 31, 2020 4:23 PM  
**To:** Mahood, Sam <[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)>; Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>  
**Cc:** Valle, Paula <[pvalle@sos.ca.gov](mailto:pvalle@sos.ca.gov)>; Emily Campbell <[ecampbell@skdknick.com](mailto:ecampbell@skdknick.com)>; Jason Rosenbaum <[jrosenbaum@skdknick.com](mailto:jrosenbaum@skdknick.com)>  
**Subject:** Daily Misinformation Monitoring 8 31 20

Hi Sam and Jenna,  
Below please find today's disinformation monitoring report.

Thanks,  
Heather



## Summary

- One of the top national headlines is the [NY Post story of a Democratic Operative claiming fixing mail-in-ballots](#), which received pickup by Townhall, Breitbart and many others. While it focused more on elections in the Greater New York/New Jersey area, it had implications for national elections. The NY Post story received over 378k engagements on social. [The Daily Caller](#) also highlighted instances of alleged CA voter fraud today.
- We noticed a couple social posts that suggested violence, such as the [2nd amendment as a way to take back CA](#). This seems like an outlier but we'll track to see if this trends.
- There appears to be momentum building around "CA would be red if it weren't for voter fraud". This includes Breitbart examples of voter fraud, the claim that LA had 112% voter turn out in 2016 (and 1.6M ineligible voters on the LA county voter rolls), and Pelosi's long tenure as a San Francisco rep.
- Continued questions around verification of the vote and when mail-in-ballots will be submitted. There was some good coverage of the "Where's my Ballot?" app and continued promotion of the app would help to answer some of these concerns. We expect the volume of questions getting asked online to increase moving into Oct.

**Example coverage posted below**

## News/Blogs

### [Democratic Operative Goes Into Detail About How He Rigged Elections](#)

Townhall - 08-30-20

With the Wuhan coronavirus pandemic still raging on, most states are looking at some sort of *mail-in voting* for the November General Election President Donald Trump has repeatedly called into question just how secure main-in voting really is and the potential for *fraud*. Despite what we know, there's still a debate over whether or not vote *fraud* is an issue... until now.

### [FARRELL: Mail-In Voting Fraud Is Growing But Not New](#)

The Daily Caller - 08-31-20

This will present tremendous opportunities for fraud, through unregulated *ballot harvesting*, forgery, intimidation and threats, as well as collecting We have already seen the extent of problems that can arise through using *mail-in ballots* even absent corruption and ill intent. Mail-in *voter fraud* was a problem in the original Civil War as well. The Washington Post ran an interesting feature article on a plot to rig the *mail-in ballots* of Union servicemen during the 1864 election

## California would be red if it weren't for voter fraud



[Get rid of the voter fraud in California and you will have a nice red state.](#)

Obtained via FOIA by Judicial Watch, Inc.

420olivieri - Twitter - 08-28-20

[That would be awesome, but i doubt California can be red, too much voter fraud. Like LA co. Having 112% voter turnout in 2016](#)

trumpfan1972 - Twitter - 08-28-20

[If it wasn't for voter fraud in California NO democrat would hold office. They found over 200,000 dead people still voting and 1.5 million illegal aliens voting. Click the links below for more examples. www.breitbart.c... ... www.breitbart.c... ... www.lifesitenew... ... twitter.com/pat... ...](#)

hokeypo62242131 - Twitter - 08-29-20

[BREAKING!!! NANCY PELOSI WON HER PRIMARY AND WILL NOT BE CHALLENGED IN THE GENERAL ELECTION BECAUSE CALIFORNIA AND SAN FRANCISCO MADE IT ILLEGAL FOR REPUBLICANS TO BE ON THE BALLOT!!! TALK ABOUT RIGGED!!! THE D.O.J. SHOULD FILE CHARGES FOR VOTER FRAUD!!!](#)

mojomike13 - Twitter - 08-30-20

[I live in California. Don't lecture me that there is no voter fraud and that ballot harvesting does not produce voter fraud. Your TDS makes you incapable of grasping that mass mailings of ballots to the general public will produce a host of problems, including fraud.](#)

leeelle14271909 - Twitter - 08-29-20

[I told you #california was a conservative state robbed by dems voter fraud. We were red for decades until they needed our electoral votes. We have a yuuuge chunk.](#)

thephoe77443971 - Twitter - 08-29-20

[You can't beat Schiff as long as California has vote by mail, Democrats collect and count the ballots, then announce the winners! It's called tyranny, and the 2nd amendment is your only hope to take back your government!](#)

starr1\_harold - Twitter - 08-29-20

## Questions

[I'm just so confused if I vote by mail will it get there? Will a lame ass Republican judge throw my vote out? If I vote early voting in person will the machines and my vote be tampered with? pic.twitter.com/8A0NhULijt](#)

melinda81823376 - Twitter - 08-31-20

[Does anyone know when mail-in ballots are being sent out?](#)

annabel420 - Reddit - 08-29-20

###



[sos.ca.gov](https://sos.ca.gov)

Obtained via FOIA by Judicial Watch, Inc.

**RECALL**  
**GAVIN NEWSOM**

**ATTENTION CALIFORNIA - NEWSOM**  
CHANGED YOUR VOTING PREFERENCE WITHOUT YOUR CONSENT. EVERY single voter in CA has had their voting preference changed to "vote by mail". This means if you go to the polls to vote in person WITHOUT changing your preference ahead of time, you will be TURNED AWAY & CANNOT VOTE. This also means you are at the mercy of the USPS to receive & then return your ballot. To change this status you MUST go to [sos.ca.gov](https://sos.ca.gov) then click the Elections icon & scroll down to click Voter Status icon. There you can check your status & check NO to mail in voting. This is different than requesting an Absentee Ballot



**To:** Dresner, Jenna[jdresner@sos.ca.gov]  
**Cc:** Bryeanne Ravettine[brye.ravettine@groupsense.io]; Bryce Webster-Jacobsen[b.websterjacobsen@groupsense.io]; Valle, Paula[pvalle@sos.ca.gov]; Jones, Akilah[ajones@sos.ca.gov]  
**From:** Cosimo Mortola[cosimo.mortola@groupsense.io]  
**Sent:** Wed 11/4/2020 12:11:44 PM (UTC-08:00)  
**Subject:** Re: Fw: Election Conspiracy FB Post

Hi Jenna,

This narrative appears to originate with radio host and conspiracy theorist Michael Savage, who [tweeted](#) today at 8:18 AM PST "ARE MAIL IN BALLOTS BEING MODIFIED AS WE SPEAK IN CORRUPT DEM DISTRICTS? have you heard about Dems distributing sharpie pens to Trump voters and then invalidating their ballots?"

The narrative this morning centered on Arizona. However, it is increasingly impacting other states, including California. Snopes and Buzzfeed have reported on this:

<https://www.snopes.com/fact-check/sharpie-trump-ballots-arizona/>  
[https://www.thedailybeast.com/2020-election-live-results-for-the-presidential-race-between-joe-biden-and-donald-trump?via=twitter\\_page](https://www.thedailybeast.com/2020-election-live-results-for-the-presidential-race-between-joe-biden-and-donald-trump?via=twitter_page)

The hashtag #sharpiegate is prominently being used to promote this conspiracy theory. We are seeing growing mentions of this by residents of California. For example:

<https://twitter.com/trumpisyuurprez/status/1324076602590859264>  
<https://twitter.com/Wisegirl1978/status/1324075440659603458>  
<https://twitter.com/jennaro64950591/status/1324074379555172352>

We are continuing to monitor, including for any indications that bots are amplifying this narrative. Please let me know if you have any follow up questions.

Cosimo

On Wed, Nov 4, 2020 at 2:58 PM Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)> wrote:

Hi team,

Happy post-election day! There's a conspiracy going around about voting with Sharpie and we're trying to understand where it's coming from and how widespread it is.

Let us know if you're able to look into it!

Jenna

---

**From:** ElectionCyberSecurity <[electioncybersecurity@sos.ca.gov](mailto:electioncybersecurity@sos.ca.gov)>  
**Sent:** Wednesday, November 4, 2020 11:53 AM  
**To:** Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>; Jones, Akilah <[ajones@sos.ca.gov](mailto:ajones@sos.ca.gov)>; Valle, Paula <[pvalle@sos.ca.gov](mailto:pvalle@sos.ca.gov)>  
**Subject:** FW: Election Conspiracy FB Post

FYI.

**Mike Somers**  
Election Cybersecurity Manager  
(916) 695-1563

---

**From:** Cristina Flores <[cristinaflores@fb.com](mailto:cristinaflores@fb.com)>  
**Sent:** Wednesday, November 4, 2020 10:21 AM



**To:** Cathy Darling Allen <[cdarling@co.shasta.ca.us](mailto:cdarling@co.shasta.ca.us)>; Misinformation Reports <[misinformation@cisecurity.org](mailto:misinformation@cisecurity.org)>; ElectionCyberSecurity <[electioncybersecurity@sos.ca.gov](mailto:electioncybersecurity@sos.ca.gov)>  
Obtained via FOIA by Judicial Watch, Inc.  
**Cc:** Joanna Francescut <[jfrancescut@co.shasta.ca.us](mailto:jfrancescut@co.shasta.ca.us)>; Sarah Murrietta <[smurrietta@co.shasta.ca.us](mailto:smurrietta@co.shasta.ca.us)>; Anna Rodriguez <[arodriguez@co.shasta.ca.us](mailto:arodriguez@co.shasta.ca.us)>  
**Subject:** Re: Election Conspiracy FB Post

Hi Cathy,

Thanks for sharing this with us. Our team will take a look and I will follow up if there's any additional information we need and once I have an update.

Thanks,

**Cristina Flores**  
U.S. Politics & Government Outreach  
E: [cristinaflores@fb.com](mailto:cristinaflores@fb.com)

---

**From:** Cathy Darling Allen <[cdarling@co.shasta.ca.us](mailto:cdarling@co.shasta.ca.us)>  
**Date:** Wednesday, November 4, 2020 at 1:14 PM  
**To:** Misinformation Reports <[misinformation@cisecurity.org](mailto:misinformation@cisecurity.org)>, [reports@content.facebook.com](mailto:reports@content.facebook.com) <[reports@content.facebook.com](mailto:reports@content.facebook.com)>, ElectionCyberSecurity <[electioncybersecurity@sos.ca.gov](mailto:electioncybersecurity@sos.ca.gov)>, Cristina Flores <[cristinaflores@fb.com](mailto:cristinaflores@fb.com)>  
**Cc:** Joanna Francescut <[jfrancescut@co.shasta.ca.us](mailto:jfrancescut@co.shasta.ca.us)>, Sarah Murrietta <[smurrietta@co.shasta.ca.us](mailto:smurrietta@co.shasta.ca.us)>, Anna Rodriguez <[arodriguez@co.shasta.ca.us](mailto:arodriguez@co.shasta.ca.us)>  
**Subject:** FW: Election Conspiracy FB Post

Good morning, please see the attached screenshots (and scroll down). We are seeing quite a few posts like this, alleging that voters who voted with a sharpie will not have their votes counted. I have a city council candidate coming in to inquire about these rumors today. Please let me know if I can provide any other information – this is very damaging. Thank you very much.

Cathy Darling Allen  
Shasta County Clerk  
530.225.5166  
Website: [www.shastavotes.org](http://www.shastavotes.org)  
Facebook: [www.facebook.com/ShastaCountyClerkElections](https://www.facebook.com/ShastaCountyClerkElections)  
Twitter: <https://twitter.com/IClerkUVote>

---

**From:** Melissa Mallory <[mmmallory@co.shasta.ca.us](mailto:mmmallory@co.shasta.ca.us)>  
**Sent:** Wednesday, November 4, 2020 9:39 AM  
**To:** Cathy Darling Allen <[cdarling@co.shasta.ca.us](mailto:cdarling@co.shasta.ca.us)>  
**Subject:** FW: Election Conspiracy FB Post

Here you go...

Melissa M. Mallory  
Accountant Auditor II  
Shasta County Clerk/Elections  
1643 Market Street  
Redding, CA. 96001  
(530) 225-5165  
[mmmallory@co.shasta.ca.us](mailto:mmmallory@co.shasta.ca.us)



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---


**From:** Melissa Mallory <[mkmallory@hotmail.com](mailto:mkmallory@hotmail.com)>

**Sent:** Wednesday, November 4, 2020 9:37 AM

**To:** Melissa Mallory <[mmmallory@co.shasta.ca.us](mailto:mmmallory@co.shasta.ca.us)>

**Subject:** Election Conspiracy FB Post



 Traci Wolff**Traci Wolff**

19m •

Who went to a polling place and was given a sharpie? If so your vote did not count!



Like



Comment



Send

Be the first to like this

**Debbie Diane Webb**

We all got a sharpie! Right here in Shasta County! what do you mean our vote didn't count?

22m Like Reply

**Traci Wolff** Debbie Diane Webb your...**Charity Ann Bray** Debbie Diane Web...**Susan Thomas Horton**

No sharpie at Shasta county election office by dam burger

20m Like Reply


1



Write a comment...





 Replies**Debbie Diane Webb**

We all got a sharpie! Right here in Shasta County! what do you mean our vote didn't count?

22m Like Reply

**Traci Wolff**

[Debbie Diane Webb](#) your vote did not count

18m Like Reply

**Charity Ann Bray**

[Debbie Diane Webb](#)  
<https://www.facebook.com/100000456822729/posts/4938910852800760/?sfnsn=mo>


16m Like Reply



Write a reply...





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1 **Melissa Weese Mallory**

[Traci](#), this is NOT true. I have no idea why you would think this, but there is zero truth to this statement.

16m Like Reply

**Traci Wolff** Melissa Weese Mallory...**Traci Wolff** Melissa Weese Mallory c...**Melissa Weese Mallory** Traci, yes....

Write a comment...





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15m Like Reply

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14m Like Reply

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Write a reply...





 Replies

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4m Like Reply



Write a reply...



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The content of this email is confidential and intended for the recipient specified in message only. It is strictly forbidden to share any part of this message with any third party without a written consent of the sender. If you received this message by mistake, please reply to this message and follow with its deletion so that we can ensure such a mistake does not occur in the future.



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Comment



Send

Be the first to like this

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Write a comment...





## ← Replies

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
16m Like Reply



Write a reply...





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### [FARRELL: Mail-In Voting Fraud Is Growing But Not New](#)

The Daily Caller - 08-31-20

This will present tremendous opportunities for fraud, through unregulated *ballot harvesting*, forgery, intimidation and threats, as well as collecting We have already seen the extent of problems that can arise through using *mail-in ballots* even absent corruption and ill intent. Mail-in *voter fraud* was a problem in the original Civil War as well. The Washington Post ran an interesting feature article on a plot to rig the *mail-in ballots* of Union servicemen during the 1864 election

## California would be red if it weren't for voter fraud

### [Get rid of the voter fraud in California and you will have a nice red state.](#)

420olivieri - Twitter - 08-28-20



[That would be awesome, but i doubt California can be red, too much voter fraud. Like LA co. Having 112% voter turnout in 2016](#)

Obtained via FOIA by Judicial Watch, Inc.

trumpfan1972 - Twitter - 08-28-20

[If it wasn't for voter fraud in California NO democrat would hold office. They found over 200,000 dead people still voting and 1.5 million illegal aliens voting. Click the links below for more examples. www.breitbart.c... www.breitbart.c... www.lifesitenew... twitter.com/pat...](#)

hokeypo62242131 - Twitter - 08-29-20

[BREAKING!!! NANCY PELOSI WON HER PRIMARY AND WILL NOT BE CHALLENGED IN THE GENERAL ELECTION BECAUSE CALIFORNIA AND SAN FRANCISCO MADE IT ILLEGAL FOR REPUBLICANS TO BE ON THE BALLOT!!! TALK ABOUT RIGGED!!! THE D.O.J. SHOULD FILE CHARGES FOR VOTER FRAUD!!!](#)

mojomike13 - Twitter - 08-30-20

[I live in California. Don't lecture me that there is no voter fraud and that ballot harvesting does not produce voter fraud. Your TDS makes you incapable of grasping that mass mailings of ballots to the general public will produce a host of problems, including fraud.](#)

leeelle14271909 - Twitter - 08-29-20

[I told you #california was a conservative state robbed by dems voter fraud. We were red for decades until they needed our electoral votes. We have a yuuge chunk.](#)

thephoe77443971 - Twitter - 08-29-20

[You can't beat Schiff as long as California has vote by mail, Democrats collect and count the ballots, then announce the winners! It's called tyranny, and the 2nd amendment is your only hope to take back your government!](#)

starr1\_harold - Twitter - 08-29-20

## Questions

[I'm just so confused if I vote by mail will it get there? Will a lame ass Republican judge throw my vote out? If I vote early voting in person will the machines and my vote be tampered with? pic.twitter.com/8AONhULljt](#)

melinda81823376 - Twitter - 08-31-20

[Does anyone know when mail-in ballots are being sent out?](#)

annabel420 - Reddit - 08-29-20

###



**To:** Valle, Paula[pvalle@sos.ca.gov]  
**Cc:** Emily Campbell[ecampbell@skdknick.com]; Jason Rosenbaum[jrosenbaum@skdknick.com]  
**From:** Heather Wilson[hwilson@skdknick.com]  
**Sent:** Sat 8/29/2020 12:05:01 PM (UTC-07:00)  
**Subject:** Vote Safe Disinformation monitoring: 8/28

Obtained via FOIA by Judicial Watch, Inc.

Below is this week's recap on disinformation tracking.

## Summary

- Across CA news outlets, LA Times covered the national story of [US officials not seeing foreign targeting of mail-in-votes](#) while local publications, such as [LAist](#) and [KESQ](#) covered what the public should know about vote-by-mail.
- Nationally, the [NBA will transform arenas into voting locations](#), a [judge ordered an Iowa county Thursday to invalidate 50,000 requests for absentee ballots](#) (agreeing with Trump's campaign that its elections commissioner overstepped his authority by pre-filling them with voters' personal information), [Michigan authorities are investigating a robocall targeting Detroiters](#) that falsely claims mail-in voting could lead to arrest, debt collection, or mandatory vaccines, and [Google is under fire for showing misleading ads](#) related to mail-in-voting.
- Across social, we heard concerns about ballots getting rejected, "aggressive" vote by mail reminders, and questions about being able to mail in a ballot and also vote in-person.
- Narratives we're tracking include "Democrats Stealing the Election", with the sub-narrative of ballot harvesting, "The USPS", which dominates about half of the conversations we're seeing, and the fight between "absentee ballots" vs "mail-in ballots"

**Detailed breakdowns below.**

## Top California Stories

### [U.S. officials see no signs of foreign targeting of mail-in vote, despite Trump's claims](#)

Los Angeles Times - 08-27-20

U.S. officials say there has been no intelligence to suggest that foreign countries are working to undermine *mail-in voting* and no signs of any coordinated effort to commit widespread *fraud* through the *vote-by-mail* process, despite numerous claims made by President Trump in recent months. The *voting* was proving to be a "catastrophic disaster" and added: "The Dems talk of foreign influence in voting, but they know that *Mail-In Voting* A senior FBI official said the agency had not to date seen a coordinated, nationwide effort to corrupt *mail-in voting*. The officials who spoke did not mention Trump in answering questions about threats to the *vote-by-mail* process, but their answers to reporters

### [Q&A: What To Know About Voting By Mail In Southern California](#)

LAist - 08-27-20

WHAT'S THE DEAL WITH VOTER *FRAUD*? President Trump and conservative watchdog groups have attacked universal *vote-by-mail*. And despite the expansion of *mail-in voting* in recent years, there is zero evidence of systematic voter *fraud* in California — the kind that could It's also important to point out that President Trump has claimed *mail-in voting* helps Democrats at the polls. Postal Service funding bill supported by Democrats because it would allow expanded *mail-in voting*. But the expansion of *vote-by-mail* will help.

### [I-Team: Voting in a Pandemic - KESQ](#)

kesq - 08-28-20

All registered voters in California will be getting a *vote-by-mail* ballot for this November's election. "Riverside County is already at 75 percent *vote-by-mail* before the pandemic," says Registrar of Voters Rebecca Spencer. She also points out that in her twenty plus years in the registrar's office, she's never seen any *vote-by-mail* voter *fraud* convictions. *Vote-by-mail* was already expanding in California. There will also be 80 ballot drop-off centers for anyone who would prefer to turn-in their *vote-by-mail* ballot that way.

## Top National Stories

### [NBA Commits To Transforming Every Arena Into A 2020 Voting Location](#)

[zerothedge.com](#) - 08-28-20



Somebody should probably tell them that the last thing Democrats want is a workaround that deflates their argument for *mail-in voting*.  
Obtained via FOIA by Judicial Watch, Inc.

### [Judge voids 50,000 absentee ballot requests in Iowa county](#)

NBC News - 08-28-20

the order, pledging to void the returned requests and send out new blank forms to voters next [month](#). At issue was Miller's decision to send *absentee ballot* request forms to 140,000 voters in July that were already filled with their personal information, including names, dates of birth and *ballot* request forms mailed to voters must be blank in order to ensure uniformity. Absentee voting, in which voters send their ballots by mail. Another hearing is set for Friday in Woodbury County, where 14,000 of the *absentee ballot* requests have been returned. He found that they demonstrated a likelihood of being harmed, noting that not all Iowa counties have the money to send out pre-filled *absentee*

### [Ignoring FBI And Fellow Republicans, Trump Continues Assault On Mail-In Voting](#)

NPR - 08-28-20

Initial data shows Democratic voters far outpacing Republicans when it comes to requesting an *absentee ballot*, including in battleground states. Republicans in a bind, considering in-person voting could be a dangerous proposition in some areas depending on the state of the pandemic, and *mail-in voting* has traditionally been a reliable turnout booster for Republicans in many states. Bishop called questions about ballot security when it comes to *mail-in voting* "conspiratorial hype."

### ['Racist' robocall dissuades Detroiters from mail-in voting ahead of presidential election](#)

Detroit Metro Times - 08-28-20

click to enlarge Shutterstock Michigan authorities are investigating a robocall targeting Detroiters that falsely claims *mail-in voting* could. In a news release, Nessel and Benson assured residents that *mail-in voting* is a "safe, secure, and time-tested method" that "does not expose. Since May, President Donald Trump has pushed the false narrative that *mail-in voting* will produce "tremendous fraud," and he threatened to withhold

### [US Postal Service: Officials report no evidence of foreign mail-in vote meddling](#)

BBC - 08-27-20

Image copyright Reuters Image caption The US president has cast doubt on the security of *mail-in voting*. US intelligence officials say there is no evidence of foreign efforts to meddle with *mail-in voting*, refuting President Donald Trump's claims. The report comes amid an ongoing row. "We have no information or intelligence that any nation-state threat actor is engaging in any kind of activity to undermine any part of the *mail-in vote* or ballots." voting or to change votes". He noted that Russia, China and Iran were still attempting to interfere. But the president has claimed that expanded *mail-in*

### [Google reportedly allowed ads that spread mail-in voting misinformation](#)

Yahoo News - 08-28-20

## **Common Questions Asked**

[How do I qualify to vote by mail in Texas? What could cause my mail-in ballot to be rejected? Who can I call to make sure my ballot is received? Answers to your questions here: \[bit.ly/2QygHml...\]\(https://bit.ly/2QygHml...\)](#)

texastribune - Twitter - 08-27-20

[HOW DID I GET SIGNED UP FOR ALL THESE VOTE BY MAIL TEXTS AND MORE IMPORTANTLY, HOW DO I STOP THEM???????](#)

histephhh - Twitter - 08-27-20

[@JesseBWatters Republican: I need someone to explain something to me. If I go to a voting poll place to vote and then I get a mail in ballot to vote by mail. What keeps me from voting twice. Since all liberals are liars, I promise the left is thinking about it.](#)

markber15937906 - Twitter - 08-26-20

## **Common Narratives**

### **Voter Fraud (specific to CA)**

[The corrupt democrats in #California have perfected voter fraud](#) [0021 #recallgavin2020](#)  [pic.twitter.com/e8MrOVO7jc](https://pic.twitter.com/e8MrOVO7jc)

bk\_morrow - Twitter - 08-27-20



Let the voter fraud commence u0021 @GavinNewsom Come on California wake up u0021 When will you have enough?  
https://twitter.com/realjameswoods/status/1299243020282331136 ...

apltre - Twitter - 08-28-20

If she gets mail in ballots, she will be voted back in. California has the largest voter FRAUD. The dead, illegals and Double voting. It's the only way they got the house in 2018. George Soros is their open bank.

jackie13911256 - Twitter - 08-27-20

## Absentee Ballots vs Mail-in Ballots

Received a vote by mail application that I didn't ask for from a state I don't live in by the GOP. "I think mail-in voting is going to rig the election, I really do," - Trump #usps #votebymail

votebymail - Instagram - 08-28-20

Received a *vote by mail* application that I didn't ask for from a state I don't live in by the GOP. "I think *mail-in voting* is going to rig the election, I really do," - Trump #usps #votebymail

Nice try the only ones pushing voting issues are the Democrats, either vote in Person or ask for Absentee ballot. Mass mailing out ballots is fraudulent and leads to major issues. Already having a issue causing one state to already request for a redo of theirs.

indiashotts - Twitter - 08-28-20

So the dirtydems are trying to fool the AMERICAN PEOPLE by a simple name change, AGAIN FOR ALL you dumb dems in denial, ABSENTEE Is not the same as mass mailout and mass mail in ballots, dems new ad is, REGISTER FOR MAIL IN BALLOT, try try try, pic.twitter.com/Eh2HYcn6Qg

igotcha16 - Twitter - 08-27-20

So the dirtydems are trying to fool the AMERICAN PEOPLE by a simple name change, AGAIN FOR ALL you dumb dems *in* denial, ABSENTEE Is *not the same* as mass mailout and mass *mail in* ballots, dems new ad is, REGISTER FOR MAIL IN BALLOT, try try try, pic.twitter.com/Eh2HYcn6Qg

After weeks of this being a top trending topic how can anyone still not understand the difference b/w the absentee ballot process in states vs universal mail out. Some states vote by mail as standard process, yes & that's not the same as universal ballot process being proposed.

bsloc2020 - Twitter - 08-26-20

After weeks of this being a top trending topic how can anyone still not understand the difference b/w the *absentee ballot* process in states vs universal *mail* out.

You're kidding right?? Pay attention, an absentee ballot is NOT the same as a mail in . Mail ins are sent to anyone, absentee require that you request and fill out forms to receive a ballot insuring you actually exist.

marathonernyc - Twitter - 08-26-20

Pay attention, an *absentee* ballot is *NOT the same* as a *mail in* . Mail ins are sent to anyone, *absentee* require that you request and fill out forms to receive a ballot insuring you actually exist.

This moron doesn't know difference between absentee ballot voting vs mass mail-in voting u0021 #RNCConvention #RNC twitter.com/ani... ..

therealmagatr0n - Twitter - 08-26-20

This moron doesn't know difference between *absentee ballot* voting vs mass *mail-in* voting u0021

## Macro Trends

### Week of Aug 21st - 28th

These represent baseline trends and we expect volume to increase over the coming weeks now that PeakMetrics is actively tracking these topics.



Looking at four major narratives that we're tracking over the past week (sampling across online news, Twitter, Reddit, YouTube and blogs), references to USPS dominate the conversation but momentum appears to be slowing. Ballot harvesting had a notable mid week spike.







**To:** Mahood, Sam[SMahood@sos.ca.gov]  
**From:** Nichols, Chris[chris.nichols@capradio.org]  
**Sent:** Mon 8/31/2020 1:54:45 PM (UTC-07:00)  
**Subject:** seeking a response on what appears to be some CA voting misinformation  
[Turned Away At Polls.JPG](#)

Hi Sam,  
We noticed what looks like some California voting misinformation pop up on social media this morning -- a screenshot is attached and here's a [link](#).  
I wanted to see if you have a couple moments this afternoon to help clarify what's true and what's not?  
The part that I think would be most helpful to get clarity on is the claim that California voters would be **"turned away"** from the polls and won't be able to vote in-person unless they change their voting preference to "No mail-in voting." I broke down the statements in this post into sections.  
Would you be able to offer brief thoughts (by email initially if that works?) on each section?  
Thanks for your help. It would be great to hear back this afternoon or Tuesday morning.  
Regards,  
Chris Nichols

I highlighted the part in the second section that we are most interested in a response on:

1. *"ATTENTION CALIFORNIA. NEWSOM CHANGED YOUR VOTING PREFERENCE WITHOUT YOUR CONSENT. EVERY single voter in CA has had their voting preference changed to 'vote by mail.'"*
2. *"If you go to the polls to vote in person WITHOUT changing your preference ahead of time, you will be **TURNED AWAY & CANNOT VOTE.**"*
3. *"This also means you are at the mercy of USPS to receive & then return your ballot."*
4. *"To change this status you MUST go to sos.ca.gov then click the Elections icon and scroll down to click Voter Status Icon. There you can check your status & check NO to mail in voting. This is different than requesting an Absentee Ballot."*

**Chris Nichols**

News Reporter

Capital Public Radio

cell 209-663-9062

chris.nichols@capradio.org

[@ChrisTheJourn](#) [@CAPolitiFact](#)

[capradio.org](#) | Sacramento, CA







**To:** Heather Wilson[hwilson@skdknick.com]; Dresner, Jenna[jdresner@sos.ca.gov]  
**Cc:** Valle, Paula[pvalle@sos.ca.gov]; Emily Campbell[ecampbell@skdknick.com]; Jason Rosenbaum[jrosenbaum@skdknick.com]  
**From:** Mahood, Sam[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5ADE179F920245A594801E1F9BC7464F-MAHOOD, SAM]  
**Sent:** Mon 8/31/2020 4:51:17 PM (UTC-07:00)  
**Subject:** RE: Daily Misinformation Monitoring 8 31 20  
[seeking a response on what appears to be some CA voting misinformation](#)

Thank you Heather.

FYI, the attached email has an Instagram post with misinformation that got a lot of traction.

We reported to Facebook, and it has been deleted.

I also did an interview with Capital Public Radio about it that will run tomorrow.

-Sam

---

**From:** Heather Wilson <hwilson@skdknick.com>  
**Sent:** Monday, August 31, 2020 4:23 PM  
**To:** Mahood, Sam <SMahood@sos.ca.gov>; Dresner, Jenna <jdresner@sos.ca.gov>  
**Cc:** Valle, Paula <pvalle@sos.ca.gov>; Emily Campbell <ecampbell@skdknick.com>; Jason Rosenbaum <jrosenbaum@skdknick.com>  
**Subject:** Daily Misinformation Monitoring 8 31 20

Hi Sam and Jenna,  
Below please find today's disinformation monitoring report.

Thanks,  
Heather



## Summary

- One of the top national headlines is the [NY Post story of a Democratic Operative claiming fixing mail-in-ballots](#), which received pickup by Townhall, Breitbart and many others. While it focused more on elections in the Greater New York/New Jersey area, it had implications for national elections. The NY Post story received over 378k engagements on social. [The Daily Caller](#) also highlighted instances of alleged CA voter fraud today.
- We noticed a couple social posts that suggested violence, such as the [2nd amendment as a way to take back CA](#). This seems like an outlier but we'll track to see if this trends.
- There appears to be momentum building around "CA would be red if it weren't for voter fraud". This includes Breitbart examples of voter fraud, the claim that LA had 112% voter turn out in 2016 (and 1.6M ineligible voters on the LA county voter rolls), and Pelosi's long tenure as a San Francisco rep.
- Continued questions around verification of the vote and when mail-in-ballots will be submitted. There was some good coverage of the "Where's my Ballot?" app and continued promotion of the app would help to answer some of these concerns. We expect the volume of questions getting asked online to increase moving into Oct.

**Example coverage posted below**

## News/Blogs

### [Democratic Operative Goes Into Detail About How He Rigged Elections](#)

Townhall - 08-30-20

With the Wuhan coronavirus pandemic still raging on, most states are looking at some sort of *mail-in voting* for the November General Election President Donald Trump has repeatedly called into question just how secure main-in voting really is and the potential for *fraud*. Despite what we know, there's still a debate over whether or not vote *fraud* is an issue... until now.

### [FARRELL: Mail-In Voting Fraud Is Growing But Not New](#)

The Daily Caller - 08-31-20

This will present tremendous opportunities for fraud, through unregulated *ballot harvesting*, forgery, intimidation and threats, as well as collecting We have already seen the extent of problems that can arise through using *mail-in ballots* even absent corruption and ill intent. Mail-in *voter fraud* was a problem in the original Civil War as well. The Washington Post ran an interesting feature article on a plot to rig the *mail-in ballots* of Union servicemen during the 1864 election

## California would be red if it weren't for voter fraud



[Get rid of the voter fraud in California and you will have a nice red state.](#)

Obtained via FOIA by Judicial Watch, Inc.

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starr1\_harold - Twitter - 08-29-20

## Questions

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melinda81823376 - Twitter - 08-31-20

[Does anyone know when mail-in ballots are being sent out?](#)

annabel420 - Reddit - 08-29-20

###



**To:** Valle, Paula[pvalle@sos.ca.gov]; Reyes, Steve[SReyes@sos.ca.gov]; jd@fb.com[jd@fb.com]; Mahood, Sam[SMahood@sos.ca.gov] [Obtained via FOIA by Judicial Watch, Inc.](#)  
**From:** Records[reports@content.facebook.com]  
**Sent:** Thur 2/20/2020 5:22:00 PM (UTC-08:00)  
**Subject:** Re: Reporting Profile Posing as Secretary of State

Hi,

Thank you for your report. Please note that we have now reviewed the related content and taken appropriate action. Do not hesitate to let us know if you require further assistance.

Regards,  
Facebook Community Operations

On Thu, Feb 20, 2020 at 12:29 PM, Mahood, Sam <smahood@sos.ca.gov> wrote:

> Hi,  
>  
> Our agency asks that this unauthorized, fake profile claiming to be California Secretary of State Alex Padilla be taken down, as it is likely to lead to voter confusion and could spread misinformation.  
>  
> Link to profile: <https://gcc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.facebook.com%2FAlex-Padilla-California-Secretary-Of-State-106347670729317%2F&data=02%7C01%7Cpvalle%40sos.ca.gov%7C7f740ed41d4045fa908308d7b66c7aff%7C03580c5db6cf44cab63b4361acc7c739%7C1%7C1%7C637178449382540992&sdata=YVUmF74thrsyPRrQwH1%2BpAHjBE631B2UVw0pWazGEfY%3D&reserved=0>  
>  
> Please let us know if you need further information.  
>  
> Thank you,  
>  
> -Sam  
>  
> Sam Mahood  
> Press Secretary - California Secretary of State Alex Padilla  
> 916-653-6575



**To:** reports@content.facebook.com[reports@content.facebook.com]  
**Cc:** Javier Hernandez (Policy)[jdh@fb.com]; Vale, Paula[pvaille@sos.ca.gov]; Reyes, Steve[SReyes@sos.ca.gov]  
**From:** Mahood, Sam[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5ADE179F920245A594801E1F9BC7464F-MAHOOD, SAM]  
**Sent:** Thur 2/20/2020 12:29:04 PM (UTC-08:00)  
**Subject:** Reporting Profile Posing as Secretary of State

Hi,

Our agency asks that this unauthorized, fake profile claiming to be California Secretary of State Alex Padilla be taken down, as it is likely to lead to voter confusion and could spread misinformation.

Link to profile: <https://www.facebook.com/Alex-Padilla-California-Secretary-Of-State-106347670729317/>

Please let us know if you need further information.

Thank you,

-Sam

Sam Mahood  
Press Secretary - California Secretary of State Alex Padilla  
916-653-6575



**To:** Dresner, Jenna[jdresner@sos.ca.gov]  
**Cc:** Jones, Akilah[ajones@sos.ca.gov] [Obtained via FOIA by Judicial Watch, Inc.](#)  
**From:** Valle, Paula[O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5786676DDED74297B09E52E84E46D3EA-VALLE, PAUL]  
**Sent:** Wed 10/21/2020 4:17:30 PM (UTC-07:00)  
**Subject:** RE: Voter fraud report

Not really isn't this an ongoing issue – we could flag it for VoteCal I suppose

---

**From:** Dresner, Jenna <jdresner@sos.ca.gov>  
**Sent:** Wednesday, October 21, 2020 4:12 PM  
**To:** Valle, Paula <pvalle@sos.ca.gov>  
**Cc:** Jones, Akilah <ajones@sos.ca.gov>  
**Subject:** Fw: Voter fraud report

Hi! Anything we should do on this besides track it?

---

**From:** Somers, Mike <[MSomers@sos.ca.gov](mailto:MSomers@sos.ca.gov)>  
**Sent:** Wednesday, October 21, 2020 3:54 PM  
**To:** Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>; Jones, Akilah <[ajones@sos.ca.gov](mailto:ajones@sos.ca.gov)>; Valle, Paula <[pvalle@sos.ca.gov](mailto:pvalle@sos.ca.gov)>  
**Subject:** FW: Voter fraud report

Making sure this is on your radar for investigation and in your tracking tool. There are additional responses from the EI-ISAC Misinformation reports in the Election Cyber Inbox as well.

Thanks,

**Mike Somers**  
Election Cybersecurity Manager  
(916) 695-1563

---

**From:** Cathy Darling Allen <[cdarling@co.shasta.ca.us](mailto:cdarling@co.shasta.ca.us)>  
**Sent:** Wednesday, October 21, 2020 11:00 AM  
**To:** [misinformation@cisecurity.org](mailto:misinformation@cisecurity.org); [reports@content.facebook.com](https://www.facebook.com/content); ElectionCyberSecurity <[electioncybersecurity@sos.ca.gov](mailto:electioncybersecurity@sos.ca.gov)>  
**Cc:** Joanna Francescut <[jfrancescut@co.shasta.ca.us](mailto:jfrancescut@co.shasta.ca.us)>  
**Subject:** FW: Voter fraud report

Please see the email report below that we received late yesterday. Seems like a case of mistaken election – seeing as the return address on the envelope is a local water district.

Please let me know if I can assist further.

Cathy Darling Allen  
Shasta County Clerk  
530.225.5166  
Website: [www.shastavotes.org](http://www.shastavotes.org)  
Facebook: [www.facebook.com/ShastaCountyClerkElections](https://www.facebook.com/ShastaCountyClerkElections)  
Twitter: <https://twitter.com/IClerkUVote>



## Make a plan to vote Nov 3!

Ballots will be mailed to all voters in early October.



**From:** Kelly Harding <[kharding@shastacoe.org](mailto:kharding@shastacoe.org)>  
**Sent:** Tuesday, October 20, 2020 10:16 PM  
**To:** County Clerk <[countyclerk@co.shasta.ca.us](mailto:countyclerk@co.shasta.ca.us)>  
**Subject:** Voter fraud report

Hi Ms. Darling,

I'm not sure who to send this to, but I know of an individual who is voting with a ballot that was mailed out by mistake to their deceased father. The individual in question is Rob Shiner of Redding California. I am not sure of his fathers name. He boldly posted how he was doing so on Facebook and I am forwarding the information because I believe in the integrity of our system.

Thank you so much!

Kelly Harding



# Obtained via FOIA by Judicial Watch, Inc. Make a plan to vote Nov 3!

Ballots will be mailed to all voters in early October.

Sign up!

Sign up to vote or update your info at **RegistertoVote.ca.gov**

Check up!

Check your info at **VoterStatus.sos.ca.gov**

Track it!

Sign up to track your ballot at **WheresMyBallot.sos.ca.gov**



**To:** Dresner, Jenna[jdresner@sos.ca.gov]; Jones, Akilah[ajones@sos.ca.gov]; Valle, Paula[pvalle@sos.ca.gov]  
**From:** Somers, Mike[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=8AFAA17F4E9B47089565A53B92671F82-SOMERS, MIK]  
**Sent:** Wed 10/21/2020 3:54:52 PM (UTC-07:00)  
**Subject:** FW: Voter fraud report  
[Screenshot\\_20201020-220912\\_Facebook.jpg](#)  
[Screenshot\\_20201020-220921\\_Facebook.jpg](#)

Making sure this is on your radar for investigation and in your tracking tool. There are additional responses from the EI-ISAC Misinformation reports in the Election Cyber Inbox as well.

Thanks,

**Mike Somers**  
**Election Cybersecurity Manager**  
**(916) 695-1563**

---

**From:** Cathy Darling Allen <cdarling@co.shasta.ca.us>  
**Sent:** Wednesday, October 21, 2020 11:00 AM  
**To:** misinformation@cisecurity.org; reports@content.facebook.com; ElectionCyberSecurity <electioncybersecurity@sos.ca.gov>  
**Cc:** Joanna Francescut <jfrancescut@co.shasta.ca.us>  
**Subject:** FW: Voter fraud report

Please see the email report below that we received late yesterday. Seems like a case of mistaken election – seeing as the return address on the envelope is a local water district.

Please let me know if I can assist further.

Cathy Darling Allen  
Shasta County Clerk  
530.225.5166  
Website: [www.shastavotes.org](http://www.shastavotes.org)  
Facebook: [www.facebook.com/ShastaCountyClerkElections](https://www.facebook.com/ShastaCountyClerkElections)  
Twitter: <https://twitter.com/IClerkUVote>

## Make a plan to vote Nov 3!

Ballots will be mailed to all voters in early October.



**From:** Kelly Harding <[kharding@shastacoe.org](mailto:kharding@shastacoe.org)>  
**Sent:** Tuesday, October 20, 2020 10:16 PM  
**To:** County Clerk <[countyclerk@co.shasta.ca.us](mailto:countyclerk@co.shasta.ca.us)>  
**Subject:** Voter fraud report

Hi Ms. Darling,



I'm not sure who to send this to, but I know of an individual who is voting with a ballot that was mailed out by mistake to their deceased father. The individual in question is Rob Shiner of Redding California. I am not sure of his fathers name. He boldly posted how he was doing so on Facebook and I am forwarding the information because I believe in the integrity of our system. Thank you so much!

Kelly Harding



**To:** Valle, Paula[pvalle@sos.ca.gov]; Dresner, Jenna[jdresner@sos.ca.gov]; Jones, Akilah[ajones@sos.ca.gov]; Mahood, Sam[SMahood@sos.ca.gov] [Obtained via FOIA by Judicial Watch, Inc.](#)  
**Cc:** Heather Wilson[hwilson@skdknick.com]; Emily Campbell[ecampbell@skdknick.com]; Jason Rosenbaum[jrosenbaum@skdknick.com]  
**From:** Zeke Sandoval[zsandoval@skdknick.com]  
**Sent:** Mon 9/14/2020 5:18:34 PM (UTC-07:00)  
**Subject:** Misinformation Daily Briefing: 9/14



#### National:

- [Vox article](#) claims "Although proponents of such laws often argue they are necessary to prevent voter fraud, voter impersonation at the polls is [so rare that it is virtually nonexistent](#)."
- [National Post article](#) breaks down new Facebook policies in which they will "will also attach labels to Facebook posts that seek to "delegitimize the outcome of the election" or claim that lawful voting methods will lead to fraud."
- ACLU launches new "[Let People Vote](#)" campaign to share vote by mail info.
- [Article from KUNR.org](#) shares "unsubstantiated claims that mail-in-voting leads to increased voter fraud, Trump all but told his supporters to expect invalid results this November."
- [Article from The Dan Bongino Show](#) claims "Hastily thrown together mail-in-voting on a nationwide scale invites fraud, widespread confusion, multiple lawsuits, could easily lead to accusations of a rigged election and yes, could be so problematic that we may never really know who won the election."

#### California:

- [Article from Mountain View Voice](#) about New "Where's my Ballot" system rolled out by California Secretary of State "details access to voting by mail or I person this November"
- [CA mention in Sentinel Source](#) article titled "1M mail-in ballots could go uncounted this fall: Blame misinformation" article: "In California, more than 100,000 ballots went uncounted during this year's primary, about 1.5 percent of the nearly 7 million cast. More than two-thirds of those were discarded because they arrived too late. Most of the rest had a missing or defective signatures."
- [KPBS reports on a lawsuit](#) started by a new CA political party that "enlisted voters without their consent to get on the ballot"
- [PolitiFact fact](#) checks about a "U.S. Postal Service postcard causes confusion about mail-in voting in California" last week. Postcard encouraged USPS customers to request a ballot, however, California "would like to remind residents that in California, you do not need to request an absentee ballot – all active and registered voters will be mailed a ballot beginning October 5th."
- [NBC Boston debunks](#) Trump's statement from his Saturday Nevada rally; "if you go to California, look at some of these races, every one of these races was a fraud, missing ballots."
- [Instagram post discusses](#) "There is an internet rumor that Governor Newsom quietly changed everyone's voter preference settings to "mail in" instead of "in person". This is NOT true (thank goodness), but in verifying my voter status on the Sec State website, I was surprised that I HAD TO provide my Drivers License number to log in, in addition to my SSN and DOB."

#### 9/12-13 Weekend Recap (ad hoc alerts sent via email summarized below):

- Twitter video had 2M views, unclear if the original poster is from CA. Video has since been removed from Twitter. <https://twitter.com/johnbarrowman/status/1304530250487836672?s=21>

- [Twitter users discussed USPS postcard](#) with vote by mail information across the country. CA Twitter user shared, "I received the same postcard yesterday not to mention it was the only piece of mail we received in two days. I found the instructions to be super odd and confusing. Especially living in California where we all get sent mail in ballots."

- Twitter discussion about Trump encouraging voting twice, [Twitter user said](#), "I plan on voting several times. I can only vote once in my state because we have to show ID. But, I'm flying to California where I'll vote as many times as I can, plus I should be able to send in quite a few mail in [ballots.How](#) about you?"

#### Questions:

"How secure is Orange County's election?"

[Via Orange County Register](#)

#### Narrative: Ballot Harvesting

[Can't win California, the ballot harvesting scam keeps the democrats and liberals in place.](#)

joesmith89d40 - Twitter - 09-14-20

[IT IS A GIVEN. THEY STOLE ORANGE COUNTY CALIFORNIA HOUSE SEATS IN 2018 BY CHEATING THROUGH BALLOT HARVESTING. SINCE THEY HAVE NO ETHICS, CHEATING IN NO WAY BOTHERS THEM AND THEY WILL DO ANYTHING TO STEAL AN ELECTION.](#)

[twitter.com/tx\\_...\\_...](#)

buckinut2020 - Twitter - 09-14-20

[Let's be frank. #Democrats are Thugs. Class pay attention. Here is a proof: why is California Blue? .....it's beeebecause of ballot harvesting. Democrats BLOCK the PURGING of the DEAD & those who do not LIVE there from voter roles. Class! Listen! Why! Beeebecause they vote too!](#)

patriot4856 - Twitter - 09-14-20

[Ballot harvesting isn't illegal in California. That is how @YoungKimCA lost #CA39 two weeks after election day.](#)

knittinkittens\_ - Twitter - 09-14-20

[I don't believe there has been an honest election in California is 20-years. Nowadays ballot harvesting guarantees long tenure for the Pelosis, Schiffs, Swallwells, etc... all you have to do is toe the line and they stuff the ballots for you.](#)



raddishland - Twitter - 09-14-20

Obtained via FOIA by Judicial Watch, Inc.

[There's at least 1 million votes in California thru illegals, dodgy counting & ballot harvesting. California will remain as a socialist republic&the middle class will flee. People are stupid in California, a blind adherence to stupidity is entrenched. www.breitbart.c... ..](#)

rdennis3wj7 - Twitter - 09-14-20

[Ballot Harvesting was new in California in 2018. SIX Republican Congressmen from southern California won their races on Election Night, were already in DC going through orientation, when weeks later, they were told they ALL LOST. BAN Ballot Harvesting! Voter FRAUD is REAL!](#)

bigestorm - Twitter - 09-14-20

[Elections are routinely stolen in California, where #CorruptToTheCore #MaliciousLiberalLeftDemocrats have perfected election-stealing: -NO voter ID -Same-day voter registration -Ballot-harvesting -Motor-voter -Open borders -Dead people registered/voting](#)

geracechris - Twitter - 09-13-20

### **Narrative: Conversations on Twitter about Absentee versus Mail In Ballots**

[FactCheck.org article](#) clarifies "Voting experts told us the verification process is the same for absentee and mail-in ballots, and many states consider them to be the same thing". The rise in questions around the difference between the two appears to be the result of the USPS election mailer that was sent out.

### **Social conversations debate the difference between absentee and mail in ballots:**

[Absentee and mail in ballots are the same. www.factcheck.o... ..](#)

1socrfan - Twitter - 09-14-20

[An absentee ballot is not the same as a mail in ballot. You REQUEST a absentee ballot rather than they send out mail in ballots to everyone! Regardless whether you still live at the address the have for you or not!](#)

amydunlop7 - Twitter - 09-13-20

[Just a reminder absentee ballot is NOT the same as mail in ballot. Mail in ballots can be sent to dead people, people that have changed last names, and have changed addresses. Corruption.](#)

thomas\_johnn - Twitter - 09-13-20

[There's a huge difference in integrity when you individually request a ballot and have to get it notarized \(absentee ballot\) vs unsolicited mail in ballot verified by signature](#)

smickles - Twitter - 09-12-20

[@USPS A mail in ballot is not the same thing as an absentee ballot. Why are you lying in the mail insert you sent?](#)

stewart63818860 - Twitter - 09-12-20



*As we see an increase in conversations around mail-in-voting vs absentee ballots, it's interesting to see how online news uses the two at about the same rate.*

###

Zeke Sandoval | Associate | **SKD**Knickerbocker  
o: 323.488.2768 | c: 310.754.9702 | [www.SKDKnick.com](http://www.SKDKnick.com)  
Pronouns: he/him/his







Search

**Candace Benting**

5h • 🌐



Most people know I'm not a big Facebook person. I don't post a whole lot unless I'm traveling or sending someone birthday wishes.

This, however, I cannot get past.

This ballot is for [Rob Shiner](#)'s father. Not only has he never resided at this residence, but he also died in 2001. No family member has ever received a ballot for him since his passing, 19 YEARS AGO, until this week. For the 2020 election. Just saying.



[#voterfraudisreal](#) [Donald J. Trump](#) Joe Biden

DISTRICT SECRETARY  
WESTLANDS WATER DISTRICT  
P.O. Box 6056  
Fresno, CA 93703-6056  
Ph: (559) 224-1523

RETURN SERVICE REQUESTED

PRESORTED  
FIRST CLASS



U.S. POSTAGE & METS BOWES  
ZIP 93703 \$ 000.46<sup>0</sup>  
02 1W  
0001403569 OCT 05 2020



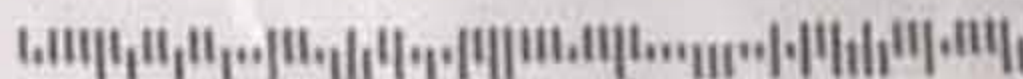
OFFICIAL ELECTION BALLOT AND VOTER INFORMATION

WW-E304 (1120)

SHINER WILLIAM B  
[REDACTED]  
REDDING CA 96001

3762

31 IRCNNMP 96001





 33 >**Boris Podtetenieff**

I got a ballot from Reno and I have not been registered there for 5 years.

5h Like Reply

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Guess what? My dad just voted for Donald Trump.

5h Like Reply

23   **Ross Shiner** Rob Shiner the man's still got it**Dan Ryan** Rob Shiner**Elizabeth Bailey**

Vote for Trump 🤔



Write a comment...



1 2 3 4 5 6 7 8 9 0

Q W E R T Y U I O P

A S D F G H J K L



Z X C V B N M



!#1

,

English (US)

.





**To:** Valle, Paula[pvalle@sos.ca.gov]  
**Cc:** Jones, Akilah[ajones@sos.ca.gov] [Obtained via FOIA by Judicial Watch, Inc.](#)  
**From:** Dresner, Jenna[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=F4A4F8E820504621B354866221CFFA1E-JDRESNER]  
**Sent:** Wed 10/21/2020 4:11:44 PM (UTC-07:00)  
**Subject:** Fw: Voter fraud report  
[Screenshot\\_20201020-220912\\_Facebook.jpg](#)  
[Screenshot\\_20201020-220921\\_Facebook.jpg](#)

Hi! Anything we should do on this besides track it?

---

**From:** Somers, Mike <MSomers@sos.ca.gov>  
**Sent:** Wednesday, October 21, 2020 3:54 PM  
**To:** Dresner, Jenna <jdresner@sos.ca.gov>; Jones, Akilah <ajones@sos.ca.gov>; Valle, Paula <pvalle@sos.ca.gov>  
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Making sure this is on your radar for investigation and in your tracking tool. There are additional responses from the EI-ISAC Misinformation reports in the Election Cyber Inbox as well.

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**Election Cybersecurity Manager**  
**(916) 695-1563**

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**Sent:** Wednesday, October 21, 2020 11:00 AM  
**To:** misinformation@cisecurity.org; reports@content.facebook.com; ElectionCyberSecurity <electioncybersecurity@sos.ca.gov>  
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Twitter: <https://twitter.com/IClerkUVote>



## Make a plan to vote Nov 3!

Ballots will be mailed to all voters in early October.



**From:** Kelly Harding <[kharding@shastacoe.org](mailto:kharding@shastacoe.org)>  
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**To:** County Clerk <[countyclerk@co.shasta.ca.us](mailto:countyclerk@co.shasta.ca.us)>  
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Thank you so much!

Kelly Harding



# Obtained via FOIA by Judicial Watch, Inc. Make a plan to vote Nov 3!

Ballots will be mailed to all voters in early October.

Sign up!

Sign up to vote or update your info at **RegistertoVote.ca.gov**

Check up!

Check your info at **VoterStatus.sos.ca.gov**

Track it!

Sign up to track your ballot at **WheresMyBallot.sos.ca.gov**





Search

**Candace Benting**

5h • 🌐

Most people know I'm not a big Facebook person. I don't post a whole lot unless I'm traveling or sending someone birthday wishes.

This, however, I cannot get past.

This ballot is for [Rob Shiner](#)'s father. Not only has he never resided at this residence, but he also died in 2001. No family member has ever received a ballot for him since his passing, 19 YEARS AGO, until this week. For the 2020 election. Just saying.



[#voterfraudisreal](#) [Donald J. Trump](#) Joe Biden

DISTRICT SECRETARY  
WESTLANDS WATER DISTRICT  
P.O. Box 6056  
Fresno, CA 93703-6056  
Ph: (559) 224-1523

RETURN SERVICE REQUESTED

PRESORTED  
FIRST CLASS



U.S. POSTAGE & METS BOWES  
ZIP 93703 \$ 000.46<sup>0</sup>  
02 1W  
0001403569 OCT 05 2020



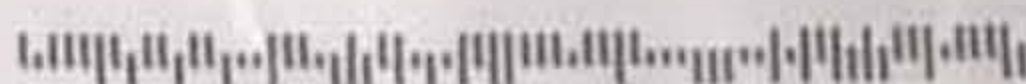
OFFICIAL ELECTION BALLOT AND VOTER INFORMATION

WW-E304 (1120)

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[REDACTED]  
REDDING CA 96001

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33 &gt;

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5h Like Reply

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Guess what? My dad just voted for Donald Trump.

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23

**Ross Shiner** Rob Shiner the man's still got it**Dan Ryan** Rob Shiner**Elizabeth Bailey**

Vote for Trump



Write a comment...



1 2 3 4 5 6 7 8 9 0

Q W E R T Y U I O P

A S D F G H J K L



Z X C V B N M



!#1

,

English (US)

.





**To:** Mahood, Sam[SMahood@sos.ca.gov]; Valle, Paula[pvalle@sos.ca.gov]  
**From:** Dresner, Jenna[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=F4A4F8E820504621B354866221CFFA1E-JDRESNER]  
**Sent:** Mon 9/14/2020 4:19:25 PM (UTC-07:00)  
**Subject:** Re: Election Issue

Sure - I'm 98% sure this is the one you chased with an email directly to our FB contacts which resulted in it taken down that day.

I can confirm that process works for the future?

Jenna

---

**From:** Mahood, Sam <SMahood@sos.ca.gov>  
**Sent:** Monday, September 14, 2020 4:18 PM  
**To:** Dresner, Jenna <jdresner@sos.ca.gov>; Valle, Paula <pvalle@sos.ca.gov>  
**Subject:** FW: Election Issue

It looks like it took Facebook 2 weeks to respond to Chris. This is way too long, we should raise to FB and make sure we know best method to report posts.

-----Original Message-----

From: Records <reports@content.facebook.com>  
Sent: Monday, September 14, 2020 4:16 PM  
To: Dresner, Jenna <jdresner@sos.ca.gov>; Mahood, Sam <SMahood@sos.ca.gov>; Miller, Chris <cmiller@sos.ca.gov>  
Subject: Re: Election Issue

Hi,

Thanks for your report. It looks like the content you reported has already been removed.

If you're still seeing the content on Facebook, please reply with the link (URL) to the specific content you're reporting.

Regards,  
Facebook Community Operations

On Mon, Aug 31, 2020 at 02:33 PM, Miller, Chris <cmiller@sos.ca.gov> wrote:

> Hello,  
>  
> We have been alerted to a post from the Instagram account handle @freedom\_angels\_foundation that purports misinformation regarding the administration of California's elections. A screenshot of the post has been attached and this is a link to the profile: [https://gcc02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.instagram.com%2Ffreedom\\_angels\\_foundation%2F%3Futm\\_source%3Dig\\_embed&data=02%7C01%7Csmahood%40sos.ca.gov%7C9ae67ba0cc8d4ec0b53108d859042a60%7C03580c5db6cf44cab63b4361acc7c739%7C1%7C0%7C637357221713731918&data=PX%2BGCqwgG%2BNKk11Z%2F1bGVXoCFZWLY%2F87kTMJRKJ2KE%3D&reserved=0](https://gcc02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.instagram.com%2Ffreedom_angels_foundation%2F%3Futm_source%3Dig_embed&data=02%7C01%7Csmahood%40sos.ca.gov%7C9ae67ba0cc8d4ec0b53108d859042a60%7C03580c5db6cf44cab63b4361acc7c739%7C1%7C0%7C637357221713731918&data=PX%2BGCqwgG%2BNKk11Z%2F1bGVXoCFZWLY%2F87kTMJRKJ2KE%3D&reserved=0)  
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> The post claims that the voting preference of California voters has been changed by Governor Newsom. This is incorrect.  
>  
> Earlier this year, Governor Newsom issued an executive order that directed California's counties to send every active, registered voter a vote-by-mail ballot ahead of the November 3, 2020 General Election. This Executive Order was followed up by AB860, which was signed into law by Governor Newsom.  
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> This order only pertains to the November 3, 2020 General Election. The permanent voting preference of voters has not been changed.  
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> There will also be in-person voting options available to any Californian voter that would like to vote in-person.  
>  
> Best,



>--

>Chris Miller

Obtained via FOIA by Judicial Watch, Inc.

>Pronouns: He/Him/His

>Communications Coordinator

>Office of Secretary of State Alex Padilla

>916-695-1652 | [cmiller@sos.ca.gov](mailto:cmiller@sos.ca.gov)<<mailto:cmiller@sos.ca.gov>>



**To:** Dresner, Jenna[jdresner@sos.ca.gov]; Valle, Paula[pvalle@sos.ca.gov]  
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> --  
> Chris Miller  
> Pronouns: He/Him/His  
> Communications Coordinator  
> Office of Secretary of State Alex Padilla  
> 916-695-1652 | cmiller@sos.ca.gov<mailto:cmiller@sos.ca.gov>





**Michael Marie**

@Marie\_from\_CA

Obtained via FOIA by Judicial Watch, Inc.



EMERGENCY!!

100% of early walk-in voters @ Registrar of Voters in San Diego & probably California, R being given regular ballots in PROVISIONAL envelopes, 2B counted up to 30 days POST-election, if Ever. Crooked DNC

Please retweet!

@thehill @latimes @joesegal @cenkuygur  
@realDonaldTrump

1:04 PM · Mar 2, 2020 · [Twitter for iPad](#)

---

1 Like

---



**To:** Mahood, Sam[SMahood@sos.ca.gov]  
**From:** Twitter Support[support@twitter.com]  
**Sent:** Mon 3/2/2020 2:15:30 PM (UTC-08:00)  
**Subject:** Case# 0144688537: partner\_election [ref:00DA0000000K0A8.5004A00001tzPB8:ref]



Hello,

This is a confirmation that we've received your request. Someone from our team will review it and reply to you shortly.

Thanks,

Twitter Support

ref:00DA0000000K0A8.5004A00001tzPB8:ref

[Help](#) | [Privacy](#)

Twitter, Inc. 1355 Market Street, Suite 900 San Francisco, CA 94103



**To:** Schwab, James[JSchwab@sos.ca.gov]; Reyes, Steve[SReyes@sos.ca.gov]; Valle, Paula[pvalle@sos.ca.gov]  
**Cc:** Miller, Chris[cmiller@sos.ca.gov]; Thogmartin, Max[MThogmartin@sos.ca.gov]; Rodriguez, Danielle[DRodriguez@sos.ca.gov]  
**From:** Mahood, Sam[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5ADE179F920245A594801E1F9BC7464F-MAHOOD, SAM]  
**Sent:** Mon 3/2/2020 2:16:37 PM (UTC-08:00)  
**Subject:** RE: Misinformation  
[Case# 0144688537: partner\\_election \[ref:00DA0000000K0A8.5004A00001tzPB8:ref\]](#)

This tweet has been reported.

Hi,  
After speaking with the San Diego Registrar of Voters we have determined that the incident alleged in this tweet did not occur:  
[https://twitter.com/Marie\\_from\\_CA/status/1234585411005009920?s=20](https://twitter.com/Marie_from_CA/status/1234585411005009920?s=20)

This tweet is claiming that votes may never be counted--which is false. It may dissuade voters from turning out.



**Michael Marie**  
@Marie\_from\_CA

EMERGENCY!!

100% of early walk-in voters @ Registrar of Voters in San Diego & probably California, R being given regular ballots in PROVISIONAL envelopes, 2B counted up 2 30 days POST-election, if Ever. Crooked DNC

Please retweet!

@thehill @latimes @joesegal @cenkuygur  
@realDonaldTrump

1:04 PM · Mar 2, 2020 · Twitter for iPad

1 Like

---

**From:** Mahood, Sam  
**Sent:** Monday, March 2, 2020 1:21 PM  
**To:** Schwab, James <JSchwab@sos.ca.gov>; Reyes, Steve <SReyes@sos.ca.gov>; Valle, Paula <pvalle@sos.ca.gov>  
**Subject:** Misinformation

This is a post that is hard for me to directly correct as it is conspiracy theory allegations about San Diego:  
[https://twitter.com/Marie\\_from\\_CA/status/1234585411005009920?s=20](https://twitter.com/Marie_from_CA/status/1234585411005009920?s=20)

Sam Mahood  
Press Secretary - California Secretary of State Alex Padilla  
916-653-6575



**From:** Padilla, Alpha[apadilla@sos.ca.gov]  
**Attendees:** Padilla, Alpha; Melgar, Jesse  
**Location:** Twitter Office, 800 Connecticut Avenue NW, 5th Floor (Check-in at front desk)  
**Importance:** Normal  
**Subject:** Meet w/ Bridget Coyne, Senior Manager, Public Policy at Twitter Re: Office of Election Cybersecurity/partnering to monitor misinformation  
**Start Time:** Wed 9/12/2018 8:15:01 AM (UTC-07:00)  
**End Time:** Wed 9/12/2018 8:45:01 AM (UTC-07:00)  
**Required Attendees:** Padilla, Alpha; Melgar, Jesse

Contact: [bridget@twitter.com](mailto:bridget@twitter.com)  
Staff: JM



**To:** Mahood, Sam[SMahood@sos.ca.gov]; Grambusch, Claire[CGrambusch@sos.ca.gov]; Lapsley, Susan[SLapsley@sos.ca.gov]; Reyes, Steve[SReyes@sos.ca.gov]; Valle, Paula[pvalle@sos.ca.gov]  
**From:** Jimenez, Jerry[O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=CB7019405DCE45DF93F3D5E5CD8969FD-JIMENEZ, JE]  
**Sent:** Tue 4/30/2019 12:06:20 PM (UTC-07:00)  
**Subject:** RE: NASS Communications: Reporting Social Media Mis/Disinformation

Got it. Thanks!  
Jerry

---

**From:** Mahood, Sam <SMahood@sos.ca.gov>  
**Sent:** Tuesday, April 30, 2019 9:23 AM  
**To:** Jimenez, Jerry <JJimenez@sos.ca.gov>; Grambusch, Claire <CGrambusch@sos.ca.gov>; Lapsley, Susan <SLapsley@sos.ca.gov>; Reyes, Steve <SReyes@sos.ca.gov>; Valle, Paula <pvalle@sos.ca.gov>  
**Subject:** Fw: NASS Communications: Reporting Social Media Mis/Disinformation

Jerry, Claire, Susan, Steve,

Please see this email from NASS about reporting social media misinformation to various social media platforms.

-Sam

---

**From:** Maria Benson <[mbenson@sso.org](mailto:mbenson@sso.org)>  
**Sent:** Tuesday, April 30, 2019 9:19 AM  
**To:** Maria Benson  
**Cc:** Reynolds, Leslie; Milhofer, John; Dodd, Stacy; Lindsey Forson  
**Subject:** NASS Communications: Reporting Social Media Mis/Disinformation

Good Afternoon Communications Directors,

We all know that mis/disinformation on social media does not disappear when we aren't running major elections. If you see something on a platform, please report it. In addition, please pass this on to your local election officials as well. **I would also appreciate a heads up so I know what is going on, this helps us create a more national narrative.**

Reporting mechanisms currently in place:

**Facebook**

Send email to [reports@content.facebook.com](mailto:reports@content.facebook.com); copy Eva Guidarini ([eguidarini@fb.com](mailto:eguidarini@fb.com)) and your state Facebook representative; include "election mis/disinformation" or something similar in subject line. Identify specific pieces of content that potentially violate their [voter fraud and suppression policy](#) using links to content on FB; if you believe pages or profiles are inauthentic, send links to pages or profiles. If there is a statute or regulation on point (e.g., if misrepresentation concerns voting requirements), please include that information in email.

**Twitter**

To report something, Twitter has an election partner portal which NASS has access to. You will need to email me ([mbenson@sso.org](mailto:mbenson@sso.org)) as much information as you have and I will submit it through the portal as soon as possible, including Twitter handle, tweet content, link, why you believe it is mis/disinformation, etc. I will also include your contact information in the report so Twitter can get back to you about it directly.

**Google**



When there is a question about the legality of an election advertisement or how it falls under a Google policy, please email [civic-outreach@google.com](mailto:civic-outreach@google.com) and copy Erica Arbetter ([arbetter@google.com](mailto:arbetter@google.com)) and John Ruxton ([johnruxton@google.com](mailto:johnruxton@google.com)).  
Obtained via FOIA by Judicial Watch, Inc.

If any of the items you reported do not get prompt attention, please let me know and I can also reach out to the companies. Also, if a post needs to be escalated to DHS's Countering Foreign Influence Taskforce I can reach out to them as well.

Finally, last week you may have seen Twitter [announce](#) a new reporting mechanism for election mis/disinformation. **This is currently only available abroad, specifically the EU and India.** Twitter Government told us this will most likely be available for the U.S. before the 2020 election. I will keep you posted on that progress.

Thanks!

***Maria (Dill) Benson***

Director of Communications

National Association of Secretaries of State (NASS)

444 N. Capitol Street NW, Suite 401 | Washington, DC 20001

Desk: 202-624-3528 | Cell: 423-504-1351

[www.nass.org](http://www.nass.org)



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This email has been scanned for viruses and malware, and may have been automatically archived by **Mimecast Ltd**, an innovator in Software as a Service (SaaS) for business. Providing a **safer** and **more useful** place for your human generated data. Specializing in; Security, archiving and compliance. To find out more [Click Here](#).



**To:** Mahood, Sam[SMahood@sos.ca.gov]; Jimenez, Jerry[JJimenez@sos.ca.gov]; Grambusch, Claire[CGrambusch@sos.ca.gov]; Reyes, Steve[SReyes@sos.ca.gov]; Valle, Paula[pvalle@sos.ca.gov]  
**From:** Lapsley, Susan[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=F8A6DB86052646BABC03217B587ADCB3-LAPSLEY, SU]  
**Sent:** Tue 4/30/2019 9:38:59 AM (UTC-07:00)  
**Subject:** RE: NASS Communications: Reporting Social Media Mis/Disinformation

Thanks, this is helpful.

---

**From:** Mahood, Sam  
**Sent:** Tuesday, April 30, 2019 9:23 AM  
**To:** Jimenez, Jerry; Grambusch, Claire; Lapsley, Susan; Reyes, Steve; Valle, Paula  
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This email has been scanned for viruses and malware, and may have been automatically archived by **Mimecast Ltd**, an innovator in Software as a Service (SaaS) for business. Providing a **safer** and **more useful** place for your human generated data. Specializing in; Security, archiving and compliance. To find out more [Click Here](#).



**To:** Valle, Paula[pvalle@sos.ca.gov]; Dresner, Jenna[jdresner@sos.ca.gov]  
**From:** Mahood, Sam[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5ADE179F920245A594801E1F9BC7464F-MAHOOD, SAM]  
**Sent:** Mon 9/14/2020 5:12:11 PM (UTC-07:00)  
**Subject:** RE: Election Issue

2 weeks feels like a long time ago

---

**From:** Valle, Paula <pvalle@sos.ca.gov>  
**Sent:** Monday, September 14, 2020 4:20 PM  
**To:** Dresner, Jenna <jdresner@sos.ca.gov>; Mahood, Sam <SMahood@sos.ca.gov>  
**Subject:** RE: Election Issue

Oh in that case – LOL

---

**From:** Dresner, Jenna <jdresner@sos.ca.gov>  
**Sent:** Monday, September 14, 2020 4:19 PM  
**To:** Mahood, Sam <SMahood@sos.ca.gov>; Valle, Paula <pvalle@sos.ca.gov>  
**Subject:** Re: Election Issue

Sure - I'm 98% sure this is the one you chased with an email directly to our FB contacts which resulted in it taken down that day.

I can confirm that process works for the future?  
Jenna

---

**From:** Mahood, Sam <SMahood@sos.ca.gov>  
**Sent:** Monday, September 14, 2020 4:18 PM  
**To:** Dresner, Jenna <jdresner@sos.ca.gov>; Valle, Paula <pvalle@sos.ca.gov>  
**Subject:** FW: Election Issue

It looks like it took Facebook 2 weeks to respond to Chris. This is way too long, we should raise to FB and make sure we know best method to report posts.

-----Original Message-----

From: Records <reports@content.facebook.com>  
Sent: Monday, September 14, 2020 4:16 PM  
To: Dresner, Jenna <jdresner@sos.ca.gov>; Mahood, Sam <SMahood@sos.ca.gov>; Miller, Chris <cmiller@sos.ca.gov>  
Subject: Re: Election Issue

Hi,

Thanks for your report. It looks like the content you reported has already been removed.

If you're still seeing the content on Facebook, please reply with the link (URL) to the specific content you're reporting.

Regards,  
Facebook Community Operations

On Mon, Aug 31, 2020 at 02:33 PM, Miller, Chris <cmiller@sos.ca.gov> wrote:

> Hello,  
>



Obtained via FOIA by Judicial Watch, Inc.

>We have been alerted to a post from the Instagram account handle @freedom\_angels\_foundation that purports misinformation regarding the administration of California's elections. A screenshot of the post has been attached and this is a link to the profile:

[https://gcc02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.instagram.com%2Ffreedom\\_angels\\_foundation%2F%3Futm\\_source%3Dig\\_embed&data=02%7C01%7Csmahood%40sos.ca.gov%7C9ae67ba0cc8d4ec0b53108d859042a60%7C03580c5db6cf44cab63b4361acc7c739%7C1%7C0%7C637357221713731918&data=PX%2BGCqwgG%2BNKk11Z%2FbGVXoCFZWLY%2F87kTMJRKkJ2KE%3D&reserved=0](https://gcc02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.instagram.com%2Ffreedom_angels_foundation%2F%3Futm_source%3Dig_embed&data=02%7C01%7Csmahood%40sos.ca.gov%7C9ae67ba0cc8d4ec0b53108d859042a60%7C03580c5db6cf44cab63b4361acc7c739%7C1%7C0%7C637357221713731918&data=PX%2BGCqwgG%2BNKk11Z%2FbGVXoCFZWLY%2F87kTMJRKkJ2KE%3D&reserved=0)

>

>The post claims that the voting preference of California voters has been changed by Governor Newsom. This is incorrect.

>

>Earlier this year, Governor Newsom issued an executive order that directed California's counties to send every active, registered voter a vote-by-mail ballot ahead of the November 3, 2020 General Election. This Executive Order was followed up by AB860, which was signed into law by Governor Newsom.

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>This order only pertains to the November 3, 2020 General Election. The permanent voting preference of voters has not been changed.

>

>There will also be in-person voting options available to any Californian voter that would like to vote in-person.

>

>Best,

>--

>Chris Miller

>Pronouns: He/Him/His

>Communications Coordinator

>Office of Secretary of State Alex Padilla

>916-695-1652 | [cmiller@sos.ca.gov](mailto:cmiller@sos.ca.gov)<<mailto:cmiller@sos.ca.gov>>



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**From:** Valle, Paula[O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5786676DDED74297B09E52E84E46D3EA-VALLE, PAUL]  
**Sent:** Mon 9/14/2020 4:20:02 PM (UTC-07:00)  
**Subject:** RE: Election Issue

Oh in that case – LOL

---

**From:** Dresner, Jenna <jdresner@sos.ca.gov>  
**Sent:** Monday, September 14, 2020 4:19 PM  
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>Chris Miller

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>916-695-1652 | [cmiller@sos.ca.gov](mailto:cmiller@sos.ca.gov)<<mailto:cmiller@sos.ca.gov>>



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**Sent:** Mon 9/14/2020 4:19:45 PM (UTC-07:00)  
**Subject:** RE: Election Issue

Oh no good. Yes. Let's email Eva and Cristina

-----Original Message-----

From: Mahood, Sam <SMahood@sos.ca.gov>  
Sent: Monday, September 14, 2020 4:18 PM  
To: Dresner, Jenna <jdresner@sos.ca.gov>; Valle, Paula <pvalle@sos.ca.gov>  
Subject: FW: Election Issue

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Obtained Via FOIA by Judicial Watch, Inc.

If any of the items you reported do not get prompt attention, please let me know and I can also reach out to the companies. Also, if a post needs to be escalated to DHS's Countering Foreign Influence Taskforce I can reach out to them as well.

Finally, last week you may have seen Twitter [announce](#) a new reporting mechanism for election mis/disinformation. **This is currently only available abroad, specifically the EU and India.** Twitter Government told us this will most likely be available for the U.S. before the 2020 election. I will keep you posted on that progress.

Thanks!

***Maria (Dill) Benson***

Director of Communications

National Association of Secretaries of State (NASS)

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[www.nass.org](http://www.nass.org)



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**To:** Jones, Akilah[ajones@sos.ca.gov]  
**Cc:** Dresner, Jenna[jdresner@sos.ca.gov]  
**From:** Heather Wilson[hwilson@skdknick.com]  
**Sent:** Thur 9/3/2020 6:53:23 PM (UTC-07:00)  
**Subject:** FW: Misinformation Daily Briefing: 9/3

Obtained via FOIA by Judicial Watch, Inc.

Sorry Akilah – didn't mean to leave you off this.

---

**From:** Heather Wilson

**Sent:** Thursday, September 3, 2020 6:52 PM

**To:** Dresner, Jenna <jdresner@sos.ca.gov>; Mahood, Sam <SMahood@sos.ca.gov>; Valle, Paula <pvalle@sos.ca.gov>

**Cc:** Emily Campbell <ecampbell@skdknick.com>; Jason Rosenbaum (jrosenbaum@skdknick.com) <jrosenbaum@skdknick.com>; Zeke Sandoval <zsandoval@skdknick.com>

**Subject:** Misinformation Daily Briefing: 9/3



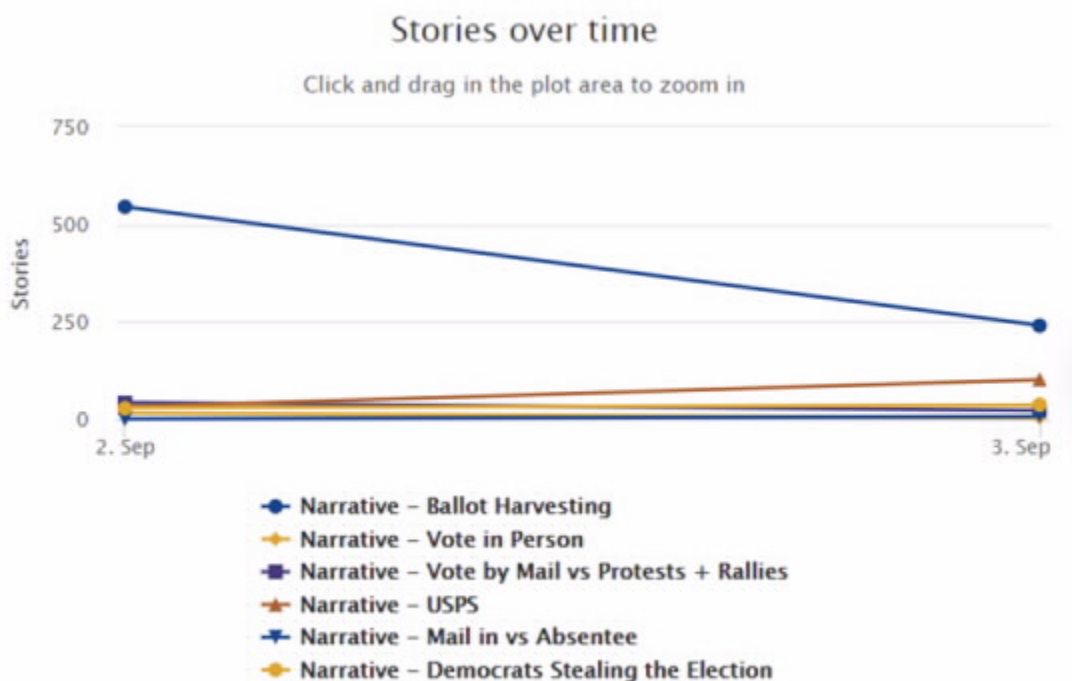
**National:**

- The big story of the day was #VoteTwice -- where Trump sparked outrage after [suggesting Americans 'vote twice'](#)
- Facebook, other social media giants, are [restricting political advertisements leading up to the election](#)
- William Barr questioned [the validity of mail-in voting](#) in an interview

**California:**

- Continued focus on Gavin Newsom (#RecallNewsom), [Pelosi accusing her hair salon of setting her up](#), and Democrats facilitating voter fraud in California
- No major new narratives that we're seeing except for CA getting attached to the #VoteTwice narrative (samples below)

- The "ATTENTION CALIFORNIA - NEWSOM CHANGED YOUR VOTING PREFERENCES WITHOUT YOUR CONSENT" image continues to get shared on social media.



Continuing to track narratives from yesterday, where today we saw a dip in interest around ballot harvesting and an uptick in stories related to USPS. This is likely because the USPS is back in the news around #VoteTwice.

**Sample coverage posted below**

**News/Blogs:**

[Uproar after Trump suggests voting twice in North Carolina, an illegal act](#)

Reuters UK - 09-03-20

Trump has repeatedly asserted, without evidence, that *mail-in voting* - expanded by some states because of the coronavirus pandemic - would



increase "On Election Day, or Early Voting go to your Polling Place to see whether or not your *Mail In Vote* has been Tabulated (Counted)," *Trump* wrote "If you put a ballot in the mail, and it hasn't arrived yet, and then you vote in person before your *absentee ballot* has arrived, your in-person Many Americans *vote by mail* because they cannot make it to the polls in person. The coronavirus pandemic is expected to result in a record number of *mail-in ballots* this year as voters seek to avoid the risk of infection.

#### [Trump campaign bracing for legal battle over election, forming 'coalition' of lawyers](#)

Fox News - 09-03-20

TRUMP URGES VOTERS TO CHECK MAIL-IN BALLOTS AT COUNTED POLLS AFTER SAYING THEY SHOULD TRY TO VOTE TWICE "Democrats are working to shred *election integrity* measures one state at a time, and there's no question they'll continue their shenanigans from now to November and beyond," Morgan The coalition is being led by Texas Attorney General Ken Paxton and Arkansas Attorney General Leslie Rutledge, as well as *California* Committeewoman

#### [Facebook to limit last-minute political ads before US elections, label premature victory claims](#)

Channel NewsAsia - 09-03-20

President Donald *Trump* is running for a second term, facing Democratic challenger Joe Biden, and there are also congressional and gubernatorial earlier this summer, including one that contained misleading claims about *mail-in ballots*. and the *right-wing* media that serves him." The company will also widen the criteria for content to be removed as *voter* suppression and will remove posts with misinformation about COVID -19 and voting, which Zuckerberg said could be used to scare people away from exercising their *right* to vote.

#### [Pinterest says it will no longer allow ads on elections-related content, employees get time off to vote](#)

CNBC - 09-03-20

But when users search for "*Trump*," "*Biden*," "voting" or other related terms, they will not see sponsored posts where they may have previously For instance, you might see a "*Trump* 2020" face mask when searching for "*Trump*." In addition to removing ads from election-related terms, Pinterest said when users search for terms like "*vote by mail*" or "voting 2020," the

#### [Barr: Universal mail-in voting 'playing with fire'](#)

Fox News - 09-03-20

The debate regarding *mail-in voting* comes just two months ahead of the November presidential election, when some U.S. citizens may choose to Those in favor of *mail-in voting* say it is the safer option and are calling on Congress to provide more aid to the nearly bankrupt U.S. Those against *mail-in voting* — including Trump, who has expressed concerns with the practice on social media — have expressed concern with the TRUMP SAYS MAIL-IN VOTING WILL LEAD TO RIGGED ELECTION The attorney general made similar comments in an Aug. 13 interview on Fox News' "Hannity " that the *mail-in voting* debate raises "serious questions about the integrity of the election."

#### [Intelligence bulletin warns Russia amplifying false claims mail-in voting will lead to widespread fraud - KESQ](#)

kesq - 09-03-20

"We assess that Russia is likely to continue amplifying criticisms of *vote-by-mail* and shifting voting processes amidst the COVID-19 pandemic The warning comes one day after Attorney General Bill Barr condemned states for encouraging *mail-in voting* in an interview with CNN's Wolf Blitzer And second, among the range of measures it is pursuing, Russia is echoing destructive and false narratives around *vote by mail* that President Barr doubles down on *mail-in voting* conspiracy theory In his interview with CNN Wednesday, Barr doubled down on a conspiracy theory that foreign *in voting* process.

#### **California Conversations Around Trump Encouraging Voting Twice:**

[Hey California y'all ready to VOTE TWICE ??? Let's GET THIS MFER OUT OF THE WH! Trump said NC. Can vote twice. SO FUK IT Let's ROLL Let's DO THIS #VoteTwice](#)

loveliveenjoy76 - Twitter - 8-04-20

[Trump encourages North Carolina residents to vote twice to test mail-in system : https://aol.it/3bku1F8 via @AOLTHE DEMO CRAPPS WILL PROBABLY BE DOING THAT IN CALIFORNIA, ILLINOIS AND NEW YORK.](#)

tazman621 - Twitter - 8-04-20

[I guess if California says they should get more seats in Congress because the Census confirms they harbor tens of millions of illegal immigrants. Trump can "joke" that people in North Carolina should mail-in vote twice to test the system](#)

didymus77 - Twitter - 8-04-20

[Just to be sure vote twice. California lets you SO CORRUPT.](#)

iceecynthia - Twitter - 08-04-20

Just to be sure *vote twice*. *California* lets you SO CORRUPT.

[If you live in California, like I do, DO NOT DO THIS. If you are caught, it is voter fraud. twitter.com/rea....](#)

condorianfm - Twitter - 09-03-20

#### **Response to AG Barr's Interview on Mail-In Voting:**

Opens the gateway to mass fraud Will be a Mess They want to overturn voter Id laws via this push to vote by mail! -Let your State and federal representatives know you don't agree with Vote by mail! -#ROMANIANSWITHTRUMP #romaniansfortrump #fourmoreyears #communismsucks #trump Pence #jobs #economy #americafirst #rnc #rnc2020 #republicannationalconvention #democratsfortrump #radicalleft #america #2020 #trump2020 #trump

trump - Instagram - 09-03-20

Opens the gateway to mass *fraud* Will be a Mess They want to overturn voter Id laws via this push to vote by mail! -Let your State and federal representatives know you don't agree with *Vote by mail*!

[Barr laying groundwork to contest election. Create so much "confusion" about vote by mail that voters may unknowingly break the law. USPS is part of the plan: delayed/undelivered ballots/ballot requests\). #EVIL twitter.com/DWU....](#)

mdgriffin44 - Twitter - 09-02-20

USPS is part of the plan: delayed/undelivered ballots/ballot requests).



**Democrat Endorsed Voter Fraud :**

Obtained via FOIA by Judicial Watch, Inc.

Do-NOTHING Democrats have said & done NOTHING to stop violence in our cities, held up First & Second Chinese COVID relief Checks! Vote against Democrat TAX increases & Policy failures! Hold Democrats Accountable! Vote IN PERSON against Democrats [twitter.com/Dan...](https://twitter.com/Dan...)

ajaanrob - Twitter - 09-03-20

Vote IN PERSON against Democrats <https://twitter.com/DanielTurnerPTF/status/1301311136814501889>...

Ya is that what you think?! You obviously don't live in California where we have 117% voter turnout there is no security measure that won't stop dems from committing voter fraud especially when these are house proposed bills.

430tenminslate - Twitter - 09-03-20

**Gavin Newsom Facilitating Voter Fraud in California:**

Newsom had every one switched to mandatory mail in ballot. He even said he is closing some of the polling stations. This is voter interference. The covid is done

sofiegeorge - Twitter - 09-03-20

Newsom had every one switched to mandatory mail in ballot. He even said he is closing some of the polling stations, This is voter interference, The covid is done

Boss, California is doing massive vote fraud, using registration fraud, in which GOP are being switched to Democrat, or being deregistered by The Attorney General of California, and making permanent mail in voter, which cannot be corrected. Please arrest Newsom for Insurrection

jonathandbrook1 - Twitter - 09-03-20

fraud, in which GOP are being switched to Democrat, or being deregistered by The Attorney General of California, and making permanent mail in voter Please arrest Newsom for Insurrection

@CAgovernor frauded us in California and changed my entire family from voting in person to voting by mail without our consent. THIS IS VOTER FRAUD and I intend to do something about it #RecallGavin2020 recallgavin2020... to find a petition location near you!

soccermom818 - Twitter - 09-03-20

**Other Items to Review, California:**

This is in CA... Does this "ballot box" look safe to you? #MailInVoterFraud [pic.twitter.com/IX9C2Z8Hxr](https://pic.twitter.com/IX9C2Z8Hxr)

censoredc1 - Twitter - 09-02-20

#MailInVoterFraud [pic.twitter.com/IX9C2Z8Hxr](https://pic.twitter.com/IX9C2Z8Hxr)

Good ask Mike...but with mail in ballots in California next to impossible...here's a picture of Blank ballots found..outside an Apt complex in Calif...2016..ya may have to tap the pic to see it..good thought though... [pic.twitter.com/KGH1h0aGvQ](https://pic.twitter.com/KGH1h0aGvQ)

allforamerica1 - Twitter - 09-03-20

###



**To:** Jones, Akilah[ajones@sos.ca.gov]  
**From:** Dresner, Jenna[/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=f4a4f8e820504621b354866221cffa1e-jdresner]  
**Sent:** Wed 9/2/2020 8:00:55 PM (UTC-07:00)  
**Subject:** Fw: Misinformation Daily Briefing: 9/2

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**From:** Heather Wilson <hwilson@skdknick.com>

**Sent:** Wednesday, September 2, 2020 7:53 PM

**To:** Mahood, Sam <SMahood@sos.ca.gov>; Valle, Paula <pvalle@sos.ca.gov>; Dresner, Jenna <jdresner@sos.ca.gov>

**Cc:** Emily Campbell <ecampbell@skdknick.com>; Jason Rosenbaum <jrosenbaum@skdknick.com>; Zeke Sandoval <zsandoval@skdknick.com>

**Subject:** Misinformation Daily Briefing: 9/2

Here is today's disinformation monitoring report.

Thanks



**National:**

- Nancy Pelosi's hair salon photo has received a lot of [media attention](#) and is inciting conversations for why voting in person should be safe, amplified by Trump's retweet.
- New conversations emerging about fake ballots being printed and sent through USPS to jam the system.

**CA Specific:**

- New narrative that "2018 Orange County and California mid-terms were a test-run for mail-in ballot fraud."
- Continuing conversations around CA automatically changing Californians voting status to mail-in voting and facilitating voter fraud through outdated rolls.
- Gavin Newsom is being accused of promoting voter fraud.



*Among narratives we're tracking, ballot harvesting is picking up vs USPS, voting in-person, etc...*

**Sample coverage posted below**

**News/Blogs:**

[Over 1 million ballots delivered to voters late during primaries, USPS watchdog finds](#)

The Hill - 09-02-20

test before debates, claims Biden 'is on some kind of an enhancement' How Markey took down a Kennedy MORE and his allies have railed against *mail-in voting*, alleging without supporting evidence that the practice can lead to widespread voter fraud.

[Internet companies urge FCC to reject Trump bid to impose new social media regulations](#)

Reuters - 09-02-20

Commerce Department to file the petition after Twitter Inc in May warned readers to fact-check his posts about unsubstantiated claims of fraud in *mail-in voting*.

**Conversations Around Nancy Pelosi's Hair Salon Video**

[Why is she running?? I thought she loved the media. Ohhh you fucked up @speakerpelosi PLANNEDMILIC@gavinnewsom what is going to be done about this lawlessness? When will you address the public on your rogue aunt?...](#)

recallnewsom - Instagram - 09-02-20

First step is signing the Recall *Newsom* Petitions, and the second is STOP VOTING FOR OIECES OF SHIT LIKE THIS EVERY TIME!!!!!!

[If Nancy Pelosi can get her hair cut in San Francisco and Ruth Bader Ginsburg can officiate a wedding... YOU CAN VOTE IN PERSON](#)

suspendedtruth - Twitter - 09-02-20

If *Nancy Pelosi* can get her *hair* cut in San Francisco and Ruth Bader Ginsburg can officiate a wedding... YOU CAN VOTE IN PERSON

[If sloppy drunkard Nancy Pelosi can show up to a salon and get her hair done, you CAN and SHOULD go to vote IN PERSON! #Trump2020 #VoteRed in all seriousness, the Democrats are counting on their fear-mongering tactics to conduct voter fraud. Do not let this happen.](#)

lisa\_furmama - Twitter - 09-02-20

If sloppy drunkard *Nancy Pelosi* can show up to a salon and get her *hair* done, you CAN and SHOULD go to vote IN PERSON!

[Another hilarious post by @wwg1\\_wga\\_2020 . . . Nancy Pelosi on the way to the hair salon #nancypelosi #nancypelosisucks #democrat #democrats #liberal #tencity #liberals #usa #america #funny #funnyvideos #videooftheday #vote #trump2020 #instafunny](#)

vote - Instagram - 09-02-20

Another hilarious post by @wwg1\_wga\_2020 . . . *Nancy Pelosi* on the way to the *hair* salon #nancypelosi #nancypelosisucks #democrat #democrats #liberal #tencity #liberals #usa #america #funny #funnyvideos #videooftheday #vote #trump2020 #instafunny

**2018 Orange County as a Test Run for Mail-In Ballot Fraud:**

[Several 2018 congressional races from largely GOP Orange County CA, turned blue days later thanks to "Ballot Harvesting" \(allowing ANYONE to collect and deliver--if they wanted to--mail in ballots to the polls\) pic.twitter.com/e8Zqu05lab](#)

kirkrg - Twitter - 09-02-20

[Yes, 2018 Orange County was a dry run for nation-wide cheat by mail and ballot harvesting](#)

sandlappresq - Twitter - 09-02-20



Yes. 2018 Orange County was a dry run for nation-wide cheat by mail and ballot harvesting  
It worked just like that in CA during the 2018 mid terms. Ballot harvesting...how many states are going to allow it this year? Who will monitor it?  
[twitter.com/Kel...](https://twitter.com/Kel...)...

radgeekpartduex - Twitter - 09-02-20

'Ballot harvesting'...how many states are going to allow it this year? Who will monitor it?

The 2018 California midterms was a successful test run of the Democrat's Presidential election fraud strategy. Election Fraud Expert: California's Ballot Harvesting Favored Democrats [www.breitbart.com](http://www.breitbart.com)... via @BreitbartNews

sandmanactual - Twitter - 09-02-20

Election Fraud Expert: California's *Ballot Harvesting* Favored Democrats <https://www.breitbart.com/politics/2018/11/30/exclusive-election-fraud-expert-californias-ballot-harvesting-favored-democrats>

#### **Conversations Justifying Voting in Person being Safe:**

@SpeakerPelosi California has **BALLOT HARVESTING** It needs to end. The reality of it is dangerous vote at the polls in a booth It's private more sanitary then grocery shopping & gas pumping processes. In door dining, hair cut, are open etc. OPEN IN PERSON VOTING IT IS OUR RIGHT

bahmadi - Twitter - 09-02-20

Can't vote in person, but hair styling is ok. Can't vote in person, but mass protests are ok. Wake up...they are laughing at you America.

chriconsaved - Twitter - 09-02-20

Can't vote in person, but mass protests are ok. Wake up...they are laughing at you America.

The spread! But Walmart's ok. The DMV I just waited an hr and a half in, that's ok. Home Depot is ok. Protests are ok. Restaurants are ok. Gas stations are ok. God forbid we vote In person. That's where we must draw the line, right?

ursuafan - Twitter - 09-02-20

Protests are ok. Restaurants are ok. Gas stations are ok. God forbid we vote In person. That's where we must draw the line, right?

#### **California Facilitating Voter Fraud:**

We need to recognize voter fraud is real, especially in CA where I used to live. Moved 9 months ago and still registered there. Newsom admitted he hasn't cleaned the rolls in over 10 years - @GOP @TrumpWarRoom @POTUS @WomenforTrump #VoterFraudIsReal #2020Election  
[twitter.com/rah...](https://twitter.com/rah...)...

news\_daisy - Twitter - 09-02-20

You should be looking at domestic California voter fraud. There s 120% registered voters in Los Angeles. More people leaving the state than arriving the last several years. What does that say about this corrupt state? It's corrupt. That's what it says. [twitter.com/FBI...](https://twitter.com/FBI...)...

stephenrodak2 - Twitter - 09-01-20

California has voter fraud down to a science! Newsom is already having the mail in ballots printed up. That's how America got Pelosi, Schiff, Feinstein Kamala etc!

nogrowthcole - Twitter - 09-02-20

California has *voter* fraud down to a science! *Newsom* is already having the mail in ballots printed up.

#### **Continued Conversation around California Residents Voting Status Changed to Permanently Vote by Mail:**

@KaitMarieox KB, can you help? Unbeknownst to us, ALL California residents had their voting status changed to "PERMANENTLY VOTE BY MAIL". I checked and mine actually was changed. How many more millions don't know? Can you get the word out? Isn't this blatant voter fraud?  
[pic.twitter.com/FmP7TMeY1t](https://pic.twitter.com/FmP7TMeY1t)

bill\_hates\_hill - Twitter - 09-02-20

Calif Pro-Trumpers...go & change your voting preference! Newsom defaulted everyone to vote by mail. If you vote by mail, your vote will NOT COUNT or count for the WRONG PARTY! 1) Go to [voterstatus.sos...](http://voterstatus.sos.ca.gov) 2) Type in your info 3) Go to Voter Preference and click NO! 4) SAVE!  
[pic.twitter.com/5refEKW4B8](https://pic.twitter.com/5refEKW4B8)

batedbreath2fly - Twitter - 09-01-20

Newsom defaulted everyone to vote by mail. If you vote by mail, your vote will NOT COUNT or count for the WRONG PARTY! 1) Go to <http://voterstatus.sos.ca.gov> 2) Type in your info 3) Go to Voter Preference and click NO! 4) SAVE! [pic.twitter.com/5refEKW4B8](https://pic.twitter.com/5refEKW4B8)

This instructs California voters to vote by mail and that polling places will not be open. "Voting assistance center" is a deceptive word for the polling place. If you want your vote to count find out where your "voting assistance center" is, and you will find your polling place.

[pic.twitter.com/95mEftjote](https://pic.twitter.com/95mEftjote)

johnaed89737192 - Twitter - 09-01-20

#### **Attacks on Gavin Newsom and Nancy Pelosi:**

Decent Californian votes haven't counted in decades because of MASSIVE voter fraud...she has committed voter fraud her entire career-We the People did NOT elect her nephew Newsom for Governor-3 times we have tried to RECALL him Treason,Sedition,Coup D'eta  
[pic.twitter.com/4SydLZJ0Zr](https://pic.twitter.com/4SydLZJ0Zr)

wonderbunny7 - Twitter - 09-02-20

Decent Californian votes haven't counted in decades because of MASSIVE *voter* fraud...she has committed *voter* fraud her entire career-We the People did NOT elect her nephew *Newsom* for Governor-3 times we have tried to RECALL him Treason,Sedition,Coup D'eta

[pic.twitter.com/4SydLZJ0Zr](https://pic.twitter.com/4SydLZJ0Zr)

REALLY? First @gavinnewsom finds a way to keep his winery open while other wineries must stay closed. Now @speakerpelosi gets a blowout while my friends who work in salons are fighting to survive until they can reopen??The politicians running California are #CLOWNS

#HYPOCRITES #FRAUDKudos to the salon owner in SF for getting the security footage. She deserves a clap. ■■■■■■

.....#DefundThePoliticians #destroythe2partysystem #independentthinkersunite ■■■■ #Californiansstartingtowakeup

#lookaroundyouareyouOKwiththestateofourstate #recallNewsom #recallGarcetti #NancyPelosisucks #DoAsISayNotAsIDo

recallnewsom - Instagram - 09-02-20

DefundThePoliticians #destroythe2partysystem #independentthinkersunite ■■■■ #Californiansstartingtowakeup

#lookaroundyouareyouOKwiththestateofourstate #recallNewsom

#### **Fake Ballots Printed to Skew Results:**

In addition to ballot harvesting, they are literally printing blank ballots right now and filing them out for @JoeBiden. The plan is to flood the elections office with thousands of these. There will be no fair way to determine if a ballot is real or fake.

arthurmercutio - Twitter - 09-02-20

In addition to *ballot harvesting*, they are literally printing blank ballots right now and filing them out for @JoeBiden.

THE DEMO KKK PART HAS SENT 80 MILLION MAIL IN BALLOTS INTO THE USPS ALREADY TO JAM THE SYSTEM THEY SAID EVEN IF TRUMP WINS HE WILL BE PHYSICALLY REMOVED FROM THE WHITE HOUSE EITHER WAY SO THAT MEANS CIVIL WAR IN OUR STREETS SOON ! BIDEN IS ALREADY MEETING WITH MS 13 LEADER !

anthony97837999 - Twitter - 09-02-20



THE DEMO KKK PART HAS SENT 80 MILLION MAIL IN BALLOTS INTO THE USPS ALREADY TO JAM THE SYSTEM THEY SAID EVEN IF TRUMP WINS HE WILL BE PHYSICALLY [Obtained via FOIA by Judicial Watch, Inc.](#)

**Other Items to Review, California:**

[Google "ballot harvesting" and California. Third parties conveying ballots. Ballots of seniors in nursing homes being stolen and filled out. Jimmy Carter warned of mail-in voting. m.facebook.com/... ...](#)

milwspinny - Twitter - 09-02-20

Google "*ballot harvesting*" and California. Third parties conveying ballots.

[Investigations found voter fraud in the California districts that "miraculously" flipped blue days after the 2018 midterms election night. The usual Dem shenanigans \(multiple voting, people "rising from the grave" to vote\) were found, but the results stood. "Cowboy up" GOP !!](#)

[twitter.com/ter... ...](#)

terrenc43516485 - Twitter - 09-01-20

Investigations found *voter fraud* in the California districts that "miraculously" flipped blue days after the 2018 midterms election night.

■■■■ [CALIFORNIA FAM!!! Be on The Look Out via #Email !!! DO NOT VOTE BY MAIL !! Delete This Email !!!VOTE IN PERSON !!!!](#)

[LET US MAKE OUR VOTE COUNT !!! LET US TURN #CALIFORNIA RED #VOTERED #TRUMP2020 #RECALLNEWSOM](#)

[#TAKECALIFORNIABACK](#) ■■■■■

recallnewsom - Instagram - 09-01-20

*VOTE IN PERSON !!!! LET US MAKE OUR VOTE COUNT !!! LET US TURN #CALIFORNIA RED #VOTERED #TRUMP2020*

*#RECALLNEWSOM #TAKECALIFORNIABACK* ■■■■■

[The 2020 push for Mail-in-Voting leaves room for wide-ranging corruption and fraud. Ballot harvesting, the mass collection of mail-in ballots, is "legal" in California, where they have already sent a ballot to every resident in the state. pic.twitter.com/XgVgExER7P](#)

rmd05775074 - Twitter - 09-02-20

*Ballot harvesting*, the mass collection of mail-in ballots, is "legal" in California, where they have already sent a ballot to every resident

###



# Reporting Misinformation to the EI-ISAC

*If you spot misinformation or disinformation about your election jurisdiction on social media, you can submit it to the Election Infrastructure Information Sharing and Analysis Center @EI-ISAC. We'll work with the platforms and other partners to get it addressed.*

## WHAT TO REPORT

Anything on social media that's about your jurisdiction, pertains to the administration or security of the 2020 general election, and is false. Examples include, but aren't limited to, dates of the election, mail ballot rules, information on ballots, polling place status, and election reporting procedures.

## HOW TO REPORT IT

Send an email to [misinformation@cisecurity.org](mailto:misinformation@cisecurity.org). Copy others in your organization or state whom should also see the information, such as your chief state election official. Include the following information:

- A screenshot of the social media post and, if possible, the URL
- Your name, role, jurisdiction, and official email address
- A description of why this is misinformation. This doesn't have to be more than a couple sentences, but more detail is better. Citing a law is even better.

## WHAT WILL HAPPEN

After the EI-ISAC receives your email, we will:

### 1 Verify the information

We ensure you are a verified election official or their representative, and that you included all the necessary information. If we don't know you, we may contact you or someone else in your office to verify your identity.

### 2 Forward it to our partners

- a The Cyber and Infrastructure Security Agency (CISA) at the Department of Homeland Security (DHS). They will submit it to the relevant social media platform(s) for review.
- b The Election Integrity Partnership at Stanford University. They will analyze the report to see if it is part of a larger disinformation effort.

### 3 Provide updates

Anytime we receive meaningful information about your case, we'll follow up with you. This can be minutes, hours, or days, depending on the platforms and what they discover.

### 4 Monitor the issue

If we don't hear anything from the platforms, we'll check in with them every 24 hours. In the days before the election, we'll do so every few hours. We'll also check in with you every 24 hours to let you know we're still on it. Close to the election, it will be more frequent.

## WHAT YOU SHOULD DO

If you are from a local jurisdiction, share the report with your chief state election official or their office. While we have shared it with the relevant social media platform(s), this is your report so there is no restriction on whether you share with them directly or anyone else if you want to do so. Some options:

- **FBI:** [cywatch@fbi.gov](mailto:cywatch@fbi.gov) or your local field office
- **Facebook/Instagram:** [reports@content.facebook.com](mailto:reports@content.facebook.com)
- **Twitter:** <https://help.twitter.com/forms> (if already enrolled in the Partner Support Portal) or [gov@twitter.com](mailto:gov@twitter.com)
- **Google:** [civics-outreach@google.com](mailto:civics-outreach@google.com)
- **TikTok:** [tiktok-integrity-escalations@tiktok.com](mailto:tiktok-integrity-escalations@tiktok.com)
- **Nextdoor:** [2020electionreports@nextdoor.com](mailto:2020electionreports@nextdoor.com)
- **Snapchat:** [gina@snap.com](mailto:gina@snap.com)

Reports of Election Infrastructure Misinformation ("Misinformation") submitted to the EI-ISAC via this email address will be shared with the following organizations: (1) the applicable social media platform provider in order to address the Misinformation identified in the report; (2) the Cybersecurity & Infrastructure Security Agency and the Election Integrity Partnership, for analysis of the Misinformation, in conjunction with other relevant information, to identify potential threats to election security; (3) with the National Association for Secretaries of State and National Association of State Election Directors for situational awareness. The Misinformation may also be shared with other federal agencies, as appropriate, for situational awareness or in the context of a law enforcement investigation.



**To:** Valle, Paula[pvalle@sos.ca.gov]; Reyes, Steve[SReyes@sos.ca.gov]  
**Cc:** Mahood, Sam[SMahood@sos.ca.gov]  
**From:** Dresner, Jenna[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=F4A4F8E820504621B354866221CFFA1E-JDRESNER]  
**Sent:** Tue 1/12/2021 6:29:40 PM (UTC-08:00)  
**Subject:** Re: Request for interview  
[EI-ISAC Reporting Misinformation Sheet Final.pdf](#)

Attorney Client Privileged Communication

Hi - I'd drafted this note below with a stern word up top... let me know your thoughts.

Jenna

Hey Freddy,

I've responded to your questions below. I want to stress to you that election mis- and disinformation is dangerous. We've now seen the result of a mis and disinformation campaign about the 2020 election amplified by foreign actors taking a violent toll on Washington, D.C.

Elections officials have watched mis and disinformation from everyday Californians being spread by bots and fake news sites created by foreign actors in effort to sow confusion and distrust in our elections. We are here only to ensure everyone has the accurate election information they need to cast their vote and protect everyday Californians from lies about our elections that might hinder their ability to do so.

Trust in our elections and the people who run them is the greatest defense against foreign interference in our elections.

I hope you consider this reality as you continue your story.

Jenna

--

I reached out to the users on page 7 and page 21 of the Misinformation Tracker request I received. Both individuals wanted to know how their posts ended up being labeled misinformation and how, given their relatively small following, they came to the attention of the Office of Election Cybersecurity?

We've discussed the pathways by which election mis and disinformation is reported to us. It's important to remember we regularly encourage voters to report election misinformation themselves so many of the posts come from everyday Californians whose privacy we want to protect.

Another user named "DC O'Bryan" had his post taken down (page 5 of the Misinformation Tracker). In an email, you highlight a report sent to the state that says, "I don't know if this is hot air meant to provoke. If it is, a call from an official might get the point across that you don't joke about election fraud." Was O'Bryan called to confirm that his post was a joke?

How does the Office of Election Cybersecurity differentiate between parody and satire and misinformation?

Did CISA, Facebook, or any other partners provide guidance on how to spot and define misinformation?

If someone has their posts in the Misinformation Tracker, are there plans to contact those individuals and is there a way for them to petition the state to delete them?

The California Secretary of State's Office is the arbiter of California's election codes. We investigate claims by having our legal team determine if they are in violation of California's election laws and codes. I've included EI-ISAC's reporting guide as it defines election misinformation quite simply - information about our state's elections that is false - and it's a consistent definition across the organizations you mention.

Voting is the foundation of our democracy and elections officials work tirelessly to ensure no eligible voter is denied their chance to cast a ballot. If someone, intentionally or unintentionally, spreads a lie about our elections - inaccuracies from voter eligibility to registration deadlines and much more - it could easily hinder a Californian's ability to vote.

Because we take Californian's right to free speech incredibly seriously, we were intentionally selective in reporting just 32 posts ahead of the November General Election. When we reported the 32 posts, it's because the Office of Election Cybersecurity has greater insights into the role foreign interference plays in amplifying mis and disinformation about our elections.

We keep records because we want to maintain a paper trail for the sake of transparency (for reporters like yourself), as well as evidence in cases of potential voter fraud. We do not refer back to these posts otherwise. We'd encourage any Californian to reach out to [VoteSure@sos.ca.gov](mailto:VoteSure@sos.ca.gov) if they have any questions about this process.

The Electronic Frontier Foundation said they aren't overly surprised by the Office of Election Cybersecurity's monitoring



efforts, but were surprised by the lack of transparency around a program designed to surveil for misinformation. You have been very forthcoming and open about what your duties entail, but I would like to ask if there was ever a press release issued detailing your surveillance efforts and the Misinformation Tracker that I may have missed, and if one was not issued, then why not?

We have and always will be transparent about our efforts to protect election integrity from foreign and domestic adversaries seeking to undermine our elections through the spread of mis and disinformation. We are not only forthcoming with information about our office's efforts to maintain the spread of inaccurate election information, but we promote it so Californians are aware of the role foreign adversaries have played in amplifying misinformation and the need to be cautious when reading or sharing information online.

We simply use a spreadsheet as a 'misinformation tracker' to organize mis and disinformation, since it gets reported to us from multiple pathways. By organizing the mis and disinformation circulating, we can detect trends so that we can confront common fallacies with research-backed messaging and materials detailing accurate election information. Promoting accurate election information is a more effective way to confront mis and disinformation.

According to emails between yourself and officials at Facebook, you said a user named @LeoAlpine, is "closely affiliated or operated by the same actors who set up the NAECB website," essentially deeming this user a Russian actor. I am wondering if you could elaborate on how you reached this conclusion and who else in the Office of Election Cybersecurity helped you reach this decision.

As we've discussed, the Office of Election Cybersecurity works with a defense contractor who researches mis and disinformation for ties to foreign actors so that we can continue to understand the role foreign actors play in amplifying mis and disinformation. We also alert and receive alerts from organizations like EI-ISAC regarding mis and disinformation trends involving foreign actors.

In several emails you state that "While we investigate internally..." What was the internal investigative process like for labeling posts misinformation?

The California Secretary of State's Office is the arbiter of California's election codes. We investigate claims by having our legal team determine if they are in violation of California's election laws and codes.

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**From:** Valle, Paula <pvalle@sos.ca.gov>  
**Sent:** Tuesday, January 12, 2021 1:35 PM  
**To:** Dresner, Jenna <jdresner@sos.ca.gov>; Reyes, Steve <SReyes@sos.ca.gov>  
**Cc:** Mahood, Sam <SMahood@sos.ca.gov>  
**Subject:** RE: Request for interview

Attorney Client Privileged Communication

Hi Steve – Please see below – the reporter at Cal Matters who PRA'd us is doing a follow-up story. We asked him to send us his questions. I am not necessarily comfortable with his line of questions and the additional doors that this will open. I want to get your feedback I would simply like to give him a statement about what our goal is and leave it at that. Thoughts?

Sam feel free to chime in too – read below.

---

**From:** Dresner, Jenna <jdresner@sos.ca.gov>  
**Sent:** Tuesday, January 12, 2021 10:15 AM  
**To:** Valle, Paula <pvalle@sos.ca.gov>  
**Subject:** Fw: Request for interview

FYI

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**From:** Fred Brewster <fred.brewster01@gmail.com>  
**Sent:** Tuesday, January 12, 2021 9:21 AM  
**To:** Dresner, Jenna <jdresner@sos.ca.gov>  
**Subject:** Re: Request for interview



Hey Jenna,

No worries, thanks for getting back to me.

Here are the questions I have:

I reached out to the users on page 7 and page 21 of the Misinformation Tracker request I received. Both individuals wanted to know how their posts ended up being labeled misinformation and how, given their relatively small following, they came to the attention of the Office of Election Cybersecurity?

Another user named "DC O'Bryan" had his post taken down (page 5 of the Misinformation Tracker). In an email, you highlight a report sent to the state that says, "I don't know if this is hot air meant to provoke. If it is, a call from an official might get the point across that you don't joke about election fraud." Was O'Bryan called to confirm that his post was a joke?

How does the Office of Election Cybersecurity differentiate between parody and satire and misinformation?

Did CISA, Facebook, or any other partners provide guidance on how to spot and define misinformation?

If someone has their posts in the Misinformation Tracker, are there plans to contact those individuals and is there a way for them to petition the state to delete them?

The Electronic Frontier Foundation said they aren't overly surprised by the Office of Election Cybersecurity's monitoring efforts, but were surprised by the lack of transparency around a program designed to surveil for misinformation. You have been very forthcoming and open about what your duties entail, but I would like to ask if there was ever a press release issued detailing your surveillance efforts and the Misinformation Tracker that I may have missed, and if one was not issued, then why not?

According to emails between yourself and officials at Facebook, you said a user named @LeoAlpine, is "closely affiliated or operated by the same actors who set up the NAEBEC website," essentially deeming this user a Russian actor. I am wondering if you could elaborate on how you reached this conclusion and who else in the Office of Election Cybersecurity helped you reach this decision.

In several emails you state that "While we investigate internally..." What was the internal investigative process like for labeling posts misinformation?

Thanks for your help again,  
Freddy

On Jan 11, 2021, at 5:48 PM, Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)> wrote:

Hey Freddy,

Sorry about that. Can you send along the questions you're looking for answers to?

Jenna

---

**From:** Fred Brewster <[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>

**Sent:** Monday, January 11, 2021 3:20:25 PM

**To:** Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>

**Subject:** Re: Request for interview

Hey Jenna,

Just following up with this email here to see if you have anytime today or tomorrow for a phone call.

I reached out to a couple of voters whose posts are in the database and wanted to ask you a few questions about some of their reactions and to ask you a few questions on their behalf.



On Jan 11, 2021, at 8:13 AM, Fred Brewster <[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)> wrote:

Hey Jenna,

Thanks for working with my editor to clear up any discrepancies. I am wondering if you have any time to chat today or tomorrow?

Freddy

On Dec 28, 2020, at 1:34 PM, Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)> wrote:

Sure that works!

---

**From:** Fred Brewster <[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>

**Sent:** Monday, December 28, 2020 1:14 PM

**To:** Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>

**Subject:** Re: Request for interview

Hey Jenna,

It is mostly clarifications about the tracker and some of the numbers, as well as some quick fact checks. Does 10 a.m. work for you?

On Dec 28, 2020, at 10:57 AM, Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)> wrote:

Hey Freddy - I can talk tomorrow on background! Are you able to send along some questions prior?

---

**From:** Fred Brewster <[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>

**Sent:** Monday, December 28, 2020 8:51 AM

**To:** Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>

**Subject:** Re: Request for interview

Hey Jenna,

I hope the holidays have been treating you well so far. Do you have time for a few questions this afternoon or tomorrow?

Sent from my iPhone

On Dec 21, 2020, at 5:36 PM, Dresner, Jenna  
<[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)> wrote:

Hi Freddy,

Here are responses in red. Let me know if you have additional questions, tomorrow should be less busy.

Jenna



Why does the Office of Election Cybersecurity operate under the Sec. of State's Communications department?

After the 2016 Election, the federal intelligence community determined foreign actors interfered in our elections primarily through the spread of mis and disinformation. Fighting misinformation is primarily a communications challenge. As a result, the California Secretary of State's Office set up the Office of Election Cybersecurity as a communications department to monitor and combat mis/disinformation.

To meet the challenge of the evolving threats to our democracy, the California Legislature appropriate funds to establish the Office of Election Cybersecurity and Enterprise Risk Management. The Office of Enterprise Risk Management coordinates efforts between the Secretary of State and local elections officials to enhance cyber-attack prevention capabilities and establish improved cyber incident response.

What was happening at the Office of Election Cybersecurity from its inception up until you started working there?

When the Office of Election Cybersecurity was created, it was the first of its kind. Since its inception, the OEC has focused on:

- Monitoring/reporting misinformation that could prevent Californians from exercising their voting rights
- Building partnerships with social media platforms to address misinformation in a more timely manner
- Educating Californians about the threat of election mis/disinformation, to prevent mis/disinformation campaigns from disenfranchising voters and undermining democracy (see details on award-winning Vote Sure campaign below)
- Developing public education materials about election mis/disinformation that could be used by partners, including county elections officials

Details on our 2018 Vote Sure California Campaign, for which we won the NASS IDEAS Award, can be found at the link here: <https://www.nass.org/sites/default/files/awards/2020/CA-IDEAS-Award-2020.pdf>

And then just clarification about one thing. You said, "This year the National Association of Secretaries of State has partnered with CISA, EAI-ISAC -- these are all elections intelligence organizations -- to develop a single source at which elections officials could report misinformation they found on social media."

I was probably citing CISA and EI-ISAC as examples but it's CISA, EI-ISAC, NASS, NASED & Stanford University. Here are the details they provided: To help combat misinformation in elections, the EI-ISAC has teamed up with CISA, NASS, NASED, and Stanford University to establish a single source at which election officials can report misinformation found on social



media. [Obtained via FOIA by Judicial Watch, Inc.](#)

Election officials and their representatives can report misinformation to the misinformation email. The EI-ISAC will get the report to federal partners, the social media platforms through CISA, and the [Election Integrity Partnership](#) at Stanford University, where it will undergo analysis to determine if it's part of a broader disinformation campaign. The EI-ISAC will also inform officials when its partners identify a campaign. You'll get an email informing you of what they've seen and what actions are being taken.

Where is this information reported to and who runs it?  
Does this mean that there is a national database like the "Misinformation Tracker" the state has?  
If so, what is it called and what states have contributed to it?

The extent of information I have on their internal processes is in my prior answer. Those organizations would be able to provide more details.

Thanks again for your help,

---

**From:** Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>  
**Sent:** Monday, December 21, 2020 2:51 PM  
**To:** Valle, Paula <[pvalle@sos.ca.gov](mailto:pvalle@sos.ca.gov)>; Mahood, Sam <[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)>  
**Subject:** Re: Request for interview

Hi all - because this is turning into a larger story it seems with the PRA - wanted to run answers by you --mainly the question on what the OEC has been doing since I started here...

Jenna

---

**From:** Fred Brewster <[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>  
**Sent:** Monday, December 21, 2020 2:23 PM  
**To:** Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>  
**Subject:** Re: Request for interview

Oh cool, thanks.

Just a few questions really.

Why does the Office of Election Cybersecurity operate under the Sec. of State's Communications department?

After the 2016 Election, the federal government and intelligence community determined foreign actors interfered



in our elections primarily through the spread of mis and disinformation. As a result, the California Secretary of State's Office set up the Office of Election Cybersecurity as a communications department to monitor and combat mis/disinformation as misinformation is, by nature, a communications challenge.

That said, when the California Legislature established the Office of Election Cybersecurity, it also appropriated funds for Enterprise Risk Management which coordinates efforts between the Secretary of State and local elections officials to enhance cyber attack prevention capabilities and establish improved cyber incident response.

What was happening at the Office of Election Cybersecurity from its inception up until you started working there?

When the Office of Election Cybersecurity was created, it was in many cases the first of its kind. As a result, the OEC has been laying the groundwork for statewide election security in preparation for each subsequent election cycle. Preparation included developing partnerships and pathways with federal intelligence communities and social media companies where it did not otherwise exist and further developing its understanding of the role foreign governments played in our election. The OEC took those findings to educate Counties and the public through webinars and public education campaigns, respectively.

You can read about an earlier public education campaign here: <https://www.nass.org/sites/default/files/awards/2020/CA-IDEAS-Award-2020.pdf>

And then just clarification about one thing. You said, "This year the National Association of Secretaries of State has partnered with CISA, EAI-ISAC -- these are all elections intelligence organizations -- to develop a single source at which elections officials could report misinformation they found on social media."

**I was probably citing CISA and EI-ISAC as examples but it's CISA, EI-ISAC, NASS, NASED & Stanford University. Here's the details they provided:**

To help combat misinformation in elections, the EI-ISAC has teamed up with CISA, NASS, NASED, and Stanford University to establish a single source at which election officials can report misinformation found on social media.

Election officials and their representatives can report misinformation to the misinformation email. The EI-ISAC will get the report to federal partners, the social media platforms through CISA, and the Election Integrity Partnership at Stanford University, where it will undergo analysis to determine if it's part of a broader disinformation campaign. The EI-ISAC will also inform officials when its partners identify a campaign. **You'll get an email informing you of what they've seen and what actions are being taken.**

Where is this information reported to and who runs it?  
Does this mean that there is a national database like the



“Misinformation Tracker” the state has?  
Obtained via FOIA by Judicial Watch, Inc.  
If so, what is it called and what states have contributed to it?

The extent of information I have on their internal processes is in my prior answer. Those organizations would be able to provide more details.

Thanks again for your help,

On Dec 21, 2020, at 1:53 PM, Dresner, Jenna  
<[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)> wrote:

Hi Freddy, I'm actually in the process of pulling together the rest of your PRA.

Anything I can respond to via email?  
Otherwise can probably talk closer to 4PM.

Jenna

---

**From:** Fred Brewster  
<[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>  
**Sent:** Monday, December 21, 2020 1:14 PM  
**To:** Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>  
**Subject:** Re: Request for interview

Hey Jenna,

I am wondering if you have time today for a quick call.

On Dec 11, 2020, at 2:04 PM, Fred Brewster  
<[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)> wrote:

Oh great, thanks!!

On Dec 11, 2020, at 2:03 PM, Dresner, Jenna  
<[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)> wrote:

Hey Freddy,

Still working on it, just getting cleared by our attorney but we entered your original request as a PRA as well so should have that for you soon.

Jenna

---



From: Fred Brewster  
Obtained via FOIA by Judicial Watch, Inc.  
<[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>  
[mail.com](mailto:fred.brewster01@gmail.com)>

**Sent:** Friday,  
December 11, 2020  
1:28 PM

**To:** Dresner, Jenna  
<[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)  
v>

**Subject:** Re: Request  
for interview

Hey Jenna,

Just following up to see  
if you are able to get  
those training  
manuals?

Thanks again for your  
help,

On Dec  
4, 2020,  
at 2:34  
PM,  
Fred  
Brewster  
<[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>  
wrote:

Ok  
thanks.

On Dec 4, 2020, at 2:33 PM, Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>  
wrote:

Hi Freddy,

I'm working on this for you now, just flagging it'll take  
some time as I need to get approvals to share our internal  
documents.

Let me know if you have questions in the interim,  
Jenna

---

**From:** Fred Brewster <[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>  
**Sent:** Friday, December 4, 2020 1:15 PM  
**To:** Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>  
**Subject:** Re: Request for interview

Hey Jenna,

Thanks for getting back to me. I would like to respectfully ask for the  
screenshots again. I feel that it is in the best interest of the public to  
know what their government is considering to be misinformation and  
requesting for it to be removed from the internet.

Could you also send me any training manuals and/or handbooks that  
you were provided by the state to define your role and how to spot and



define misinformation?

Obtained via FOIA by Judicial Watch, Inc.

Thanks again,

Freddy

On Dec 2, 2020, at 2:48 PM, Dresner, Jenna  
<[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)> wrote:

Hey Freddy,

So looks like it's the same funding for the Office of Election Cybersecurity as is listed on our website ([Oec.sos.ca.gov](http://Oec.sos.ca.gov)). As far as getting you copies of reported posts - because we do take the privacy of Californian's so seriously and because we don't want to risk misinformation re-circulating, we'd rather provide examples at this point.

A couple:

- In one video post, a voter documented himself registering under an alias which needed to be investigated and reported - it was subsequently removed from YouTube.
- Another, a Twitter user claimed there were thousands of 2020 ballots being thrown out, which was being perpetuated widely. As it could serve as a form of voter suppression, we elected to report it with the accurate story so the CA public trusted their vote would count.

Again, we do the work of investigating and understanding misinformation as a form of voter suppression or proof/intent of voter fraud and deliver that finding for social media companies to determine based on their community standards.

Let me know if there's anything else.

Jenna

---

**From:** Fred Brewster <[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>

**Sent:** Tuesday, December 1, 2020 9:59 AM

**To:** Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>

**Subject:** Re: Request for interview

Ok great. Does the number you called me from previously work?

On Dec 1, 2020, at 9:59 AM, Dresner, Jenna  
<[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)> wrote:

Hi Freddy,

Apologies missed this! Can talk any time before 2PM.



Jenna

---

**From:** Fred Brewster  
<[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>  
**Sent:** Monday, November 30, 2020 2:19 PM  
**To:** Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>  
**Subject:** Re: Request for interview

Hey Jenna,

Thanks for this information. Do you have time tomorrow for an interview?

On Nov 25, 2020, at 8:16 AM, Dresner, Jenna  
<[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)> wrote:

Hi Freddy,

I was able to track down a few items for you, just slow going as some folks I need to hear from are on vacation.

Attached is the statement from Dominion and some details about the Secretary's stance on open-source voting. I also

*The Secretary has long been a supporter of open-source voting technology. As State Senator, he wrote the legislation authorizing open source voting systems for use in California.*

*However, an open-source voting system, made entirely of American made components, does not currently exist and would likely be cost prohibitive for most (probably all) jurisdictions to develop. LA County—the largest voting jurisdiction in the country—took years to develop the the first **and only** publicly owned and designed voting system certified for use in the United States.*

*This is from the bottom of our release on the first certification of LA County's VSAP system:*

*"In addition to a publicly owned voting system option, I have been a long time believer in the promise of 'open source' voting technology, but source code disclosure must be done prudently. Accessibility can and must be balanced with security," Padilla added.*



Secretary Padilla is therefore asking Los Angeles County to regularly update the Secretary of State's office on its consultation with stakeholders in the governance of and plan for disclosure of VSAP's source code.

As a State Senator, Secretary Padilla authored SB 360 (2013) to authorize "open source" voting systems where the source code is made publicly available.

<https://www.sos.ca.gov/administration/news-releases-and-advisories/2020-news-releases-and-advisories/ap20009-secretary-state-alex-padilla-conditionally-certifies-los-angeles-county-vsap-system>

Also item #28 on our re-certification of VSAP: <https://votingsystems.cdn.sos.ca.gov/vendors/LAC/vsap2-1/vsap21-cert.pdf>

Regarding our approach to misinformation, I'm waiting to see if I can share one of the presentations from our partners on responding to misinformation best practices we used in our presentation to Counties. It also looks like we reported around 30 posts, around 25 of which were removed.

Happy to talk next week, generally free Tuesday.

Happy Thanksgiving!  
Jenna

---

**From:** Fred Brewster  
<[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>  
**Sent:** Tuesday, November 24, 2020 9:21 PM  
**To:** Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>  
**Subject:** Re: Request for interview

Hey Jenna,

Just following up on our conversation from yesterday and wondering if you will be able to provide me with those documents this week or should I be expecting them next week?

I am also hoping to schedule another interview with you next week for a few follow up questions I have.

Thanks for your help and I hope you enjoy the upcoming holiday,



Freddy

On Nov 23, 2020, at 1:00 PM, Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)> wrote:

Sounds good - will try you then.

---

**From:** Fred Brewster  
<[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>  
**Sent:** Monday, November 23, 2020 12:48 PM  
**To:** Dresner, Jenna  
<[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>  
**Subject:** Re: Request for interview

Yeah, that works.

You can call me at 513.379.7522

On Nov 23, 2020, at 12:44 PM, Dresner, Jenna  
<[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)> wrote:

Does 1:30pm work by chance?

Get [Outlook for iOS](#)

---

**From:** Fred Brewster  
<[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>  
>  
**Sent:** Monday, November 23, 2020 12:39:49 PM  
**To:** Dresner, Jenna  
<[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>  
**Subject:** Re: Request for interview

Hey Jenna,

Today works. How about 1 p.m.?

On Nov 23, 2020, at 12:32 PM, Dresner, Jenna  
<[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>  
wrote:

Hi Freddy,

I can talk today  
around 3PM or  
tomorrow before  
12PM!

Let me know if either  
work.  
Jenna

---



**From:** Fred Brewster  
<[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>  
[il.com](mailto:fred.brewster01@gmail.com)>

**Sent:** Monday,  
November 23, 2020  
12:04 PM

**To:** Dresner, Jenna  
<[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>

**Subject:** Re: Request  
for interview

Hey Jenna,

Thank you for your  
response. Do you have  
time for a phone call today  
or in the next two days?

Thanks,

On Nov 18, 2020,  
at 3:15 PM,  
Dresner, Jenna  
<[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>  
[gov](mailto:jdresner@sos.ca.gov)> wrote:

Hi Freddy,

Received your  
inquiry below. I  
lead  
communication  
s for the Office  
of Election  
Cybersecurity  
for the CA  
Secretary of  
State which is  
tasked with  
handling  
mis/disinforma  
tion.

I just wrote  
down some  
preliminary  
responses  
below to  
provide some  
context - but  
happy to speak  
on the phone  
as well.

Let me know  
what works  
best for you.  
Jenna



-----Original  
Message-----  
From: Fred  
Brewster  
<[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>  
Sent:  
Wednesday,  
November 18,  
2020 2:04 PM  
To: Secretary of  
State, Press  
<[SOSPRESS@sos.ca.gov](mailto:SOSPRESS@sos.ca.gov)>  
Subject: Request  
for interview

Hello,

My name is  
Freddy Brewster  
and I am a  
reporter with  
CalMatters. I am  
working on a  
story about  
misinformation  
during the past  
election and  
wanted to ask a  
few questions.

My deadline is  
Friday at 12:00  
p.m.

Here are my  
questions:

Did the Secretary  
of State's office  
receive very  
many reports of  
voter  
misinformation  
during the past  
election cycle?

If so, what was  
reported the  
most?  
How many  
reports came in?

We have several  
pathways to



monitor for  
mis/disinformati  
on online. We  
have a dedicated  
email line, voter  
hotlines, media  
monitoring tools,  
contractors, etc.  
to stay apprised  
on  
misinformation  
and give voters  
an outlet to  
report. We  
always see an  
influx in  
misinformation  
around elections,  
but this year it  
was louder than  
ever.

Given the sheer  
volume and  
nature of social  
media, we at the  
State level  
monitor for  
trends and  
themes more  
often than we do  
individual pieces  
of  
misinformation  
in order to  
ensure we're  
countering  
misinformation  
with fact-based  
messaging.

Since  
September, our  
office has  
tracked  
somewhere  
around 200  
social  
media/media  
posts, but our  
priority is  
working closely  
with social media  
companies to be  
proactive so  
when there's a  
source  
of misinformatio



n, we can contain it. It would be difficult to quantify what what reported the MOST, as misinformation surged around different things in the news or events.

Did the Secretary of State's office reach out to any social media companies to help them combat misinformation? If so, who was contacted, what concerns were expressed and how did the social media company respond?

We have working relationships and dedicated reporting pathways at each major social media company. When we receive a report of misinformation on a source where we don't have a pre-existing pathway to report, we find one. We've found that many social media companies are taking responsibility on themselves to do this work as well.

We worked closely and proactively with



social media companies to keep misinformation from spreading, take down sources of misinformation as needed, and promote our accurate, official election information at every opportunity. In your opinion did misinformation play an influential role in dissuading voters during this election cycle?

Misinformation led to greater voter anxiety, but it didn't dissuade voters from voting. We saw record breaking numbers across all fronts, including those metrics that indicate a deep desire to vote but a need for more assurance in the process like voting early and signing up for Where's My Ballot to track the status of their ballot throughout the process.

How did the Secretary of State's office deal with misinformation?

Monitoring misinformation



and responding appropriately is a full-time job. Misinformation by nature is a communications challenge - it's why the California Secretary of State created the Office of Election Cybersecurity as a communications department to monitor and respond to the influx of mis/disinformation.

We have several pathways to monitor for mis/disinformation online, but given the sheer volume and nature of social media, we at the State level monitor for trends and themes more often than we do individual pieces of misinformation in order to ensure we're countering misinformation with fact-based messaging.

Were county officials trained on how to combat misinformation at a local level?

On several occasions, yes. We know the best defense to misinformation



is accurate information presented widely and consistently. Many organizations, including the Office of Election Cybersecurity - provided proactive messaging and trainings over the past year to equip Counties protocols to respond to misinformation. For example, we at the Office of Election Cybersecurity led County PIOs in a presentation on crisis communications, equipped them with a toolkit on possible scenarios, and a presentation on best practices the week prior to the election.

Thank you for your help,  
Freddy Brewster  
513.379.7522

<DVS-Statement-Voting-System-Facts-110720.pdf>



**To:** Dresner, Jenna[jdresner@sos.ca.gov]; Jones, Akilah[ajones@sos.ca.gov]; cristinaflores@fb.com[cristinaflores@fb.com]  
**From:** Records[reports@content.facebook.com]  
**Sent:** Mon 9/21/2020 12:50:42 PM (UTC-07:00)  
**Subject:** Re: elections issue

Hi,

Thank you for your report.

We have reviewed the following content and can confirm that the content has been removed for violating our Community Standards:

<https://gcc02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.instagram.com%2Fp%2FCFQqnFMDSbR%2F&data=02%7C01%7Cjdresner%40sos.ca.gov%7C34ba4c75b1664a99949b08d85e67a6d1%7C03580c5db6cf44cab63b4361acc7c739%7C1%7C0%7C637363146554686868&sdata=k3yOre5RpwRI2toE7LuYw2wS0LviTFhWHXYN3gRqMTw%3D&reserved=0>

Kind regards,

Facebook Community Operations

On Mon, Sep 21, 2020 at 11:43 AM, Dresner, Jenna <jdresner@sos.ca.gov> wrote:

> Hi Cristina and team,

>

>

>We wanted to flag this Instagram post:

<https://gcc02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.instagram.com%2Fp%2FCFQqnFMDSbR%2F&data=02%7C01%7Cjdresner%40sos.ca.gov%7C34ba4c75b1664a99949b08d85e67a6d1%7C03580c5db6cf44cab63b4361acc7c739%7C1%7C0%7C637363146554686868&sdata=k3yOre5RpwRI2toE7LuYw2wS0LviTFhWHXYN3gRqMTw%3D&reserved=0> from user @Samaire.xoxo. In the video - the participants claim that Gavin Newsom changed everyone's voting status to automatic, permanent mail in votes. We are concerned for the spread of this misinformation as it already has upwards of 40K views.

>

>

>The truth is that because of COVID-19, California passed a law to send every active, registered voter a vote-by-mail ballot for the November 3rd election, and only the November 3rd election. This does not change individuals voter preferences permanently and this misrepresentation of the method to vote/register this year has the potential for voter suppression and confusion.

>

>

>Thanks,

>Jenna



**To:** Dresner, Jenna[jdresner@sos.ca.gov]  
**From:** Cristina Flores[cristinaflores@fb.com]  
**Sent:** Mon 9/21/2020 12:09:41 PM (UTC-07:00)  
**Subject:** Re: elections issue

Obtained via FOIA by Judicial Watch, Inc.

Jenna,

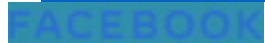
Thanks for sending this over. Our team is looking into this and will follow up once they have an update.

Thanks,

**Cristina Flores**

U.S. Politics & Government Outreach

E: [cristinaflores@fb.com](mailto:cristinaflores@fb.com)



---

**From:** "Dresner, Jenna" <jdresner@sos.ca.gov>

**Date:** Monday, September 21, 2020 at 2:43 PM

**To:** Records <reports@content.facebook.com>, Cristina Flores <cristinaflores@fb.com>

**Cc:** "Jones, Akilah" <ajones@sos.ca.gov>

**Subject:** elections issue

Hi Cristina and team,

We wanted to flag this Instagram post: <https://www.instagram.com/p/CFQqnFMDSbR/> from user @Samaire.xoxo. In the video - the participants claim that Gavin Newsom changed everyone's voting status to automatic, permanent mail in votes. We are concerned for the spread of this misinformation as it already has upwards of 40K views.

The truth is that because of COVID-19, California passed a law to send every active, registered voter a vote-by-mail ballot for the November 3rd election, and only the November 3rd election. This does not change individuals voter preferences permanently and this misrepresentation of the method to vote/register this year has the potential for voter suppression and confusion.

Thanks,  
Jenna



**To:** Records[reports@content.facebook.com]; cristinaflores@fb.com[cristinaflores@fb.com]  
**Cc:** Jones, Akilah[ajones@sos.ca.gov] [Obtained via FOIA by Judicial Watch, Inc.](#)  
**From:** Dresner, Jenna[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=F4A4F8E820504621B354866221CFFA1E-JDRESNER]  
**Sent:** Mon 9/21/2020 11:43:35 AM (UTC-07:00)  
**Subject:** elections issue

Hi Cristina and team,

We wanted to flag this Instagram post: <https://www.instagram.com/p/CFQqnFMDsBR/> from user @Samaire.xoxo. In the video - the participants claim that Gavin Newsom changed everyone's voting status to automatic, permanent mail in votes. We are concerned for the spread of this misinformation as it already has upwards of 40K views.

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Thanks,  
Jenna



**To:** Dresner, Jenna[jdresner@sos.ca.gov]  
**From:** Jones, Akilah[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=A8B395B2C4124F98851C85B7DE79AA38-JONES, AKIL]  
**Sent:** Thur 9/17/2020 8:25:54 PM (UTC-07:00)  
**Subject:** Re: Misinformation Daily Briefing: 9/17

Hi Jenna,

You and Paula mentioned how cluttered the daily briefings look so I tried to create a template SKDK could follow to make the information we receive more clear. Please let me know your thoughts on how we can streamline this template further.

Thanks,

Akilah

## News Articles:

### National:

Empty trucks, falsified records: How Louis DeJoy's changes at the Postal Service brought chaos

<https://www.latimes.com/world-nation/story/2020-09-17/louis-dejoy-usps-changes-delays>

Trump appointees stymie recommendations to boost minority voting: report

<https://thehill.com/homenews/administration/516840-trump-appointees-stymie-recommendations-to-boost-minority-voting>

Fact-checking William Barr: Is your vote no longer secret with mail-in ballots?

<https://www.newswise.com/articles/fact-checking-william-barr-is-your-vote-no-longer-secret-with-mail-in-ballots>

### California:

Thousands of California voters will need language services to understand the November ballot

<https://calmatters.org/commentary/my-turn/2020/09/thousands-of-california-voters-will-need-language-services-to-understand-the-november-ballot/>

Groundbreaking National Voter Roll Study Reveals Alarming Trends as States Prepare to Vote by Mail

<https://www.prnewswire.com/news-releases/groundbreaking-national-voter-roll-study-reveals-alarming-trends-as-states-prepare-to-vote-by-mail-301133587.html#:~:text=California&text=California&text=election&text=election&text=election>

## Social Media Posts:

Add to [Misinformation Tracker](#).

**Overall Themes of Misinformation/ Hot Topics/ Narrative:**



1. Democrats cheating and/or rigging the election
2. Social discussions about ballot harvesting.

Obtained via FOIA by Judicial Watch, Inc.

## Questions:

"If I vote by mail, can I vote for everyone in my household?"

[Via Twitter.](#)

(Should questions just be entered in the tracker or should we just send responses)

---

**From:** Zeke Sandoval <zsandoval@skdknick.com>  
**Sent:** Thursday, September 17, 2020 5:29 PM  
**To:** Valle, Paula <pvalle@sos.ca.gov>; Dresner, Jenna <jdresner@sos.ca.gov>; Mahood, Sam <SMahood@sos.ca.gov>; Jones, Akilah <ajones@sos.ca.gov>  
**Cc:** Heather Wilson <hwilson@skdknick.com>; Emily Campbell <ecampbell@skdknick.com>; Jason Rosenbaum <jrosenbaum@skdknick.com>; Grace Gill Qayoumi <gqayoumi@skdknick.com>; Tania Mercado <tmercado@skdknick.com>; Julia Schechter <jschechter@skdknick.com>  
**Subject:** Misinformation Daily Briefing: 9/17

## National:

- [Trump tweeted](#), "The big Unsolicited Ballot States should give it up NOW, before it is too late, and ask people to go to the Polling Booths and, like always before, VOTE. Otherwise, MAYHEM!!! Solicited Ballots (absentee) are OK," and Twitter was quick to fact check and shared a link with [info about how voting by mail is safe and secure. Viral reply on Twitter from Tom Fitton](#) asserting, "Mailing 51 million ballots to those who haven't asked for increases risk of voter fraud and voter intimidation!"
- USPS Postmaster General Louis DeJoy ordered "drivers to start leaving post offices and distribution centers exactly on schedule and curtailed extra trips to pick up any mail that missed earlier cutoffs. [The Los Angeles Times reports](#), "Weeks-long delays began to ripple through a system already reeling from COVID-19 absences and a surge in package delivery during the pandemic, shaking Americans' faith in one of the country's most popular services and raising concerns about how the Postal Service will handle mail-in ballots in November."
- Postmaster General and USPS Affirm Readiness for Election In Call with National Association of Secretaries of State [via PR Newswire](#).
- [Trump-appointed U.S. Commission on Civil rights voted to](#) "shelve a report on threats to minority voting rights," and "issues raised in the report, including difficulties with in-person and mail-in balloting faced by voters of color, people with disabilities, and those with medical conditions that make them vulnerable to the virus" will no longer be released.
- [Newswire fact check's William Barr](#) "Is your vote no longer secret with mail-in ballots?"; Newswire clarifies, "Elections experts say Barr is wrongly suggesting that mail-in ballots somehow violate people's privacy and that he is ignoring safeguards that are in place to ensure the security of people's ballots when they vote by mail."
- [In a CNN television interview](#), Al Gore shared, "one of the possible outcomes is that those who vote in-person on the day of the election may tilt one way. When they count this flood of mail-in ballots, it will reverse. At least, that's what some of the analysts are telling us to watch out for."

## California:

- Jarrett Stepman who claimed in a [viral tweet](#) that CA sent ballots to his parents house even tho he hasn't lived there in a decade, wrote a commentary piece for the [Daily Signal](#), claiming "Although the official mail my parents received isn't the actual ballot, it informed me that I would receive one along with every other California voter. Unless something changes, a ballot will be sent to me in a town where I haven't lived or voted for a decade."
- Hans von Spakovsky of [The Daily Signal](#) claims, "Public Interest Legal Foundation found four individuals who claimed NPR West headquarters in Culver City, California, as their residence and voted in 2018 via mail-in absentee ballots."
- [Public Interest Legal Foundation claims](#), "An independent, nationwide analysis of voter rolls in 42 states has identified thousands of probable deceased and duplicate registrants, as well as cases of individuals credited for voting more than once." PILF claims, "349,773 apparently deceased registrants across 41 states' voter rolls, with New York, Texas, Michigan, Florida and California alone accounting for 51 percent of the total."
- [Cal Matters article](#) claims, "thousands of California voters will be unable to cast an informed vote in the November election. It will not be for lack of interest in this election, or for lack of access to a physical ballot. It will be because government officials failed to provide them with the language services they needed to understand what and whom they are voting for."
- [Continued discussion](#) about the USPS postcard about mail-in ballots, specifically CA counties share "advice from the Postal Service — about requesting a ballot — just doesn't apply to most voters here in California."

*Trump's tweet today about "unsolicited ballots" created an increase in "unsolicited ballot" stories from online news. The phrase appears to be used by Trump with increased frequency. He first tweeted the term Aug 25th, then Sept 2nd, and twice today. Conversations have ebbed and flowed about absentee ballots, however stories about unsolicited ballots were nearly nonexistent before Trump's tweet.*

## Questions:



"If I vote by mail, can I vote for everyone in my household?"

[Via Twitter.](#)

[Obtained via FOIA by Judicial Watch, Inc.](#)

**Narrative: Social discussions about ballot harvesting.**

[Ben-California is NOT BLUE! We have a VOTER FRAUD problem out here. The media has convinced everyone the state is filled to the brim with Liberals...not so! Take away motor voter, the illegal votes & ballot harvesting and we're RED to the core](#)  
politstrip - Twitter - 09-17-20

[I agree about the fraud and mid-trust. Each State has their own processes. NC's is fairly safe, but I don't completely trust the USPS to transport a ballot. States like California that allow ballot harvesting will be rife with fraud.](#)  
rbutton4nchouse - Twitter - 09-17-20

[More people in California voted for Donald Trump in 2016 than those who voted for Gavin Newsom. Democrats would lose California if they didn't cheat. In the 2018 Election Republicans won house seats until a week later after ballot harvesting, then they went to the Democrats.](#)  
musejania - Twitter - 09-17-20

[Nunes literally said on national tv that he and his crew are ballot harvesting in California. I thought it was the only state left that allows it.](#)  
freestyle\_mom - Twitter - 09-17-20

[I am a native Californian.... I do not trust vote by mail....ballot Harvesting....Motor Voter ALL ways that California politicians like Pelosi, Maxine Waters, Schiff use to maintain their elected offices. IF Russia agrees with me....and many many American... Good for them](#)  
econno1 - Twitter - 09-17-20

[I have had three different solicitations email me for a mail in ballot application ! two out of the three came from California; that's called ballot harvesting... I don't think there's going to be any lack of voting from anyone that's a democrat or scared of voting](#)  
ccstn4 - Twitter - 09-17-20

[Ballot harvesting is literally legal in some states like California. Just because you only heard of one case doesn't mean it's not widespread. The idiot in NC only got caught because he got greedy and the numbers stood out. Smart vote harvesters fly under the radar.](#)  
nyaraditokes - Twitter - 09-17-20

[Ballot harvesting, perfected in California, sweeps the country. Red, white and blue becomes only blue. They probably have a replacement for the stars and stripes already.](#)  
rlonestar1 - Twitter - 09-17-20

[Yet California legalized ballot harvesting. Horrible democrats run the state & have actually legalized criminal activity.](#)  
blumyst - Twitter - 09-17-20

**Narrative: Democrats cheating and/or rigging the election**

[Voter Fraud is how Democrats cheat to win. The primary victims: Black and Hispanic voters. Now that President Trump is winning over these groups, the Democrats are desperate to make sure their votes won't count. VOTE IN PERSON! pic.twitter.com/ljb4nVvMvG](#)  
bigbertiet - Twitter - 09-17-20

[The only way the democrats can win is by doing what they do best. Lie and Cheat!! Even for those who claim they don't like @realDonaldTrump personally, but what's not to like, need to love what he's doing for America. I will vote in person...Trump 2020!!](#)  
beardntats1 - Twitter - 09-17-20

[Voting by mail is the only way that the Democrats can win! Cause they out the Conservatives votes in the Trash! We want to vote in person! Vote by mail is cheating by the Democrats party 100%](#)  
jo\_kimmer - Twitter - 09-17-20

[Tell Democrats they better Block Putin & Others From Hacking Voter Machines! @RepAdamSchiff @HouseIntel @dsc @TomPerez Mail In Ballots MUST Be Counted & Verified RIGHT AWAY Deliver your Ballot in Person or VOTE In Person All Questions answered at BetterKnowABall...](#)  
mujerpescado - Twitter - 09-17-20

[The only way the Angry Democrats can win is if they rig the election. Put in the effort to request an absentee ballot or vote in person](#)  
[twitter.com/GOP....](#)  
thezigzagman2 - Twitter - 09-17-20

###



WASHINGTON • NEW YORK • LOS ANGELES • ALBANY

**SKD**Knickerbocker

2015, 2016, 2017 & 2018 PUBLISHED AS PART OF THE YEAR HOLMES REPORT

Obtained via FOIA by Judicial Watch, Inc.



**To:** Dresner, Jenna[jdresner@sos.ca.gov]; Jones, Akilah[ajones@sos.ca.gov]  
**Cc:** Records[reports@content.facebook.com]  
**From:** Cristina Flores[cristinaflores@fb.com]  
**Sent:** Wed 10/28/2020 3:27:50 PM (UTC-07:00)  
**Subject:** Re: Election Issue

Jenna and Akilah,

Following up to share that the post has been removed for violating our community standards.

Please don't hesitate to reach out if you have any questions.

Thanks,

**Cristina Flores**

U.S. Politics & Government Outreach

E: [cristinaflores@fb.com](mailto:cristinaflores@fb.com)

---

**From:** Cristina Flores <cristinaflores@fb.com>

**Date:** Wednesday, October 28, 2020 at 3:40 PM

**To:** Dresner, Jenna <jdresner@sos.ca.gov>, Jones, Akilah <ajones@sos.ca.gov>, Records <reports@content.facebook.com>

**Subject:** Re: Election Issue

Jenna and Akilah,

Confirming we have received this and are taking a look. We will follow up as soon as we have an update.

Thanks,

**Cristina Flores**

U.S. Politics & Government Outreach

E: [cristinaflores@fb.com](mailto:cristinaflores@fb.com)

---

**From:** Dresner, Jenna <jdresner@sos.ca.gov>

**Date:** Wednesday, October 28, 2020 at 3:23 PM

**To:** Jones, Akilah <ajones@sos.ca.gov>, Records <reports@content.facebook.com>, Cristina Flores <cristinaflores@fb.com>

**Subject:** Re: Election Issue

Here's the link: <https://www.instagram.com/p/CG0ax-YA0Ms/>

---

**From:** Jones, Akilah <ajones@sos.ca.gov>

**Sent:** Wednesday, October 28, 2020 12:20 PM

**To:** Records <reports@content.facebook.com>; cristinaflores@fb.com <cristinaflores@fb.com>

**Cc:** Dresner, Jenna <jdresner@sos.ca.gov>

**Subject:** Election Issue

Good afternoon,

We want to flag this Instagram post from: @Screenplaywale. In the post voters are being asked to gerrymander and voter



suppress their “trump supporting father’s ballots”. This is a clear example of voter suppression and we are concerned about the spread of misinformation this may cause as well as the distrust in the voting process and security of ballots this may present as well. Purposefully losing or destroying and keeping someone from exercising their right to vote is a crime.

I am unable to find a link, but I have attached a screenshot for your review. Please let me know if you need any more information.

Thank you,  
Akilah



10:45  
7:31



nessb0o 8h



Wale  
@Screenplaywale

Y'all well-meaning millennial v







**To:** Dresner, Jenna[jdresner@sos.ca.gov]; Jones, Akilah[ajones@sos.ca.gov]; Records[reports@content.facebook.com]  
**From:** Cristina Flores[cristinaflores@fb.com]  
**Sent:** Wed 10/28/2020 12:40:47 PM (UTC-07:00)  
**Subject:** Re: Election Issue

Jenna and Akilah,

Confirming we have received this and are taking a look. We will follow up as soon as we have an update.

Thanks,

**Cristina Flores**

U.S. Politics & Government Outreach

E: [cristinaflores@fb.com](mailto:cristinaflores@fb.com)



---

**From:** Dresner, Jenna <jdresner@sos.ca.gov>

**Date:** Wednesday, October 28, 2020 at 3:23 PM

**To:** Jones, Akilah <ajones@sos.ca.gov>, Records <reports@content.facebook.com>, Cristina Flores <cristinaflores@fb.com>

**Subject:** Re: Election Issue

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7:31



nessb0o 8h



Wale  
@Screenplaywale

Y'all well-meaning millennial v







**To:** Jones, Akilah[ajones@sos.ca.gov]; Records[reports@content.facebook.com]; cristinaflores@fb.com[cristinaflores@fb.com]  
**From:** Dresner, Jenna[/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=f4a4f8e820504621b354866221cffa1e-jdresner]  
**Sent:** Wed 10/28/2020 12:22:37 PM (UTC-07:00)  
**Subject:** Re: Election Issue

Here's the link: <https://www.instagram.com/p/CG0ax-YA0Ms/>

---

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**Sent:** Wednesday, October 28, 2020 12:20 PM  
**To:** Records <reports@content.facebook.com>; cristinaflores@fb.com <cristinaflores@fb.com>  
**Cc:** Dresner, Jenna <jdresner@sos.ca.gov>  
**Subject:** Election Issue

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10:45  
7:31



nessb0o 8h



Wale  
@Screenplaywale

Y'all well-meaning millennial w







**To:** Records[reports@content.facebook.com]; cristinaflores@fb.com[cristinaflores@fb.com]  
**Cc:** Dresner, Jenna[jdresner@sos.ca.gov] [Obtained via FOIA by Judicial Watch, Inc.](#)  
**From:** Jones, Akilah[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=A8B395B2C4124F98851C85B7DE79AA38-JONES, AKIL]  
**Sent:** Wed 10/28/2020 12:20:37 PM (UTC-07:00)  
**Subject:** Election Issue

Good afternoon,

We want to flag this Instagram post from: @Screenplaywale. In the post voters are being asked to gerrymander and voter suppress their “trump supporting father’s ballots”. This is a clear example of voter suppression and we are concerned about the spread of misinformation this may cause as well as the distrust in the voting process and security of ballots this may present as well. Purposefully losing or destroying and keeping someone from exercising their right to vote is a crime.

I am unable to find a link, but I have attached a screenshot for your review. Please let me know if you need any more information.

Thank you,  
Akilah



10:45  
7:31



nessb0o 8h



Wale  
@Screenplaywale

Y'all well-meaning millennial w







**To:** Jones, Akilah[ajones@sos.ca.gov]  
**From:** Dresner, Jenna[/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=f4a4f8e820504621b354866221cffa1e-jdresner]  
**Sent:** Wed 9/2/2020 11:04:10 AM (UTC-07:00)  
**Subject:** Fw: Misinformation Daily Briefing: 9/1

---

**From:** Heather Wilson <hwilson@skdknick.com>  
**Sent:** Tuesday, September 1, 2020 7:07 PM  
**To:** Mahood, Sam <SMahood@sos.ca.gov>; Dresner, Jenna <jdresner@sos.ca.gov>  
**Cc:** Valle, Paula <pvalle@sos.ca.gov>; Emily Campbell <ecampbell@skdknick.com>; Jason Rosenbaum <jrosenbaum@skdknick.com>  
**Subject:** Misinformation Daily Briefing: 9/1



**National:**

- Significant pickup of an [Axios story](#) that warned of a major swing after election day due to delays in mail-in ballots, accusing Democrats of setting the ground for Biden winning in November through fraud.
- Continued fraud accusations following the "[I was a master at fixing mail-in ballots](#)" story, ballots sent to deceased people/pets, "CA would be red if it weren't for voter fraud" and the idea of an election-redo because of voter fraud.
- Attempts to delegitimize USPS and feasibility of mail-in ballots based on volume of mail-in ballots.

**CA Specific:**

- Rise in concerns about "The Democrats are taking away our option to vote in person!" and reducing polling locations.
- "[Operation California Liberation](#): Recall Newsom" is an event that's scheduled for 9/5 in Newport Beach with 621 responses on Facebook.



*Over the last few days, we've seen conversations increase around Ballot Harvesting vs USPS -- which is a change from last week.*

**Example coverage posted below**

**News/Blogs**

[Exclusive: Bloomberg group warns Trump will appear to win big on election night](#)

Axios - 09-01-20

[How the Trump Campaign Pushes Voting by Mail on Facebook](#)

NY Times - 09-01-20

[USPS's internal watchdog raises election mail concerns in audit](#)

CNN Politics - 09-01-20

implemented several controversial changes, it raises serious concerns about November's election, in which millions of Americans are expected to *vote by mail*. According to the USPS Office of the Inspector General, the report was done to evaluate the readiness of the USPS for the [election](#). In addition USPS has repeatedly encouraged election officials across the US to send *mail-in ballots* to voters with first class postage. voters after the state's ballot-mailing deadline. Another worrying statistic in the report: Fewer than 4.1 million (13%) of the 31.1 million *vote-by-mail*

[Top Democrats demand intelligence chief resume election security briefings to Congress](#)

CNN Politics - 09-01-20

, "House Speaker Nancy Pelosi of California, House Intelligence Chairman Adam Schiff of California and Rep. week that they have "no information or intelligence" that foreign countries, including Russia, are attempting to undermine any part of the *mail-in* foreign actors mass-producing fake ballots to interfere in the November elections, again breaking with Trump, who has continued to insist that *mail-in voting* poses a significant threat to election security." We have no information or intelligence that any nation-state threat actor is engaging in activity ... to undermine any part of the *mail-in vote*

**Ongoing Conversation Around Democrat Operative "Revealing" Massive Voter Fraud Operation**

[BREAKING: Democrat Whistleblower Reveals Massive Voter Fraud Operation By Democrats To Steal Election Using Mail-In Ballots en-volve.com/20... via @en\\_volve](#)

cindylb56\_black - Twitter - 09-01-20

BREAKING: Democrat Whistleblower Reveals Massive Voter Fraud Operation By Democrats To Steal Election Using Mail-In Ballots <https://en-volve.com/2020/09/01/breaking-democrat-whistleblower-reveals-massive-voter-fraud-operation-by-democrats-to-steal-election-using-mail-in-ballots/> ... via

[These criminals hire forgers onto their campaigns to handle mail in and ballot harvesting. It's a whole operation at this point. They steal the primary and no one questions it so in a heavy dem district they win.](#)

concern09017991 - Twitter - 09-01-20

These criminals hire forgers onto their campaigns to handle mail in and *ballot harvesting*. It's a whole operation at this point. They *steal* the primary and no one questions it so in a heavy dem district they win.



[@RepMoBrooks Confessions of a voter fraud: I was a master at fixing mail-in ballots. Can you do something with this information?](#)  
[nypost.com/2020/08/29/political-insider-explains-voter-fraud-with-mail-in-ballots/?](#) via @nypost  
Obtained via FOIA by Judicial Watch, Inc.

voice4citizens1 - Twitter - 08-31-20

@RepMoBrooks Confessions of a *voter fraud*: I was a master at fixing *mail-in ballots*. Can you do something with this information?  
<https://nypost.com/2020/08/29/political-insider-explains-voter-fraud-with-mail-in-ballots/?>

### Voting Fraud Will Lead to a Cancelled Election

[Democrats are already promoting their post Election Day fraud with producing the required votes. Why would Democrats vote-by-mail substantially more than Republicans? www.axios.com/b...](#)

mfmarschall - Twitter - 09-01-20

*Democrats* are already promoting their post Election Day *fraud* with producing the required votes. Why would *Democrats* vote-by-mail substantially more than *Republicans*?

[I'm not sure the plan is to have an election. Game theory gets interesting. The next president will be a democrat if there is no election. Congress elects president if states don't supply one through voting. If they can't print mail in ballots for the election, they'll skip it](#)

\_drgo - Twitter - 09-01-20

If they can't print *mail in ballots* for the election, they'll skip it

### USPS Tampering and Inability to Deliver Large Volumes of Votes

[US postal workers interfere with vote by mail elections in Washington State youtu.be/BEiPNp...](#) via @YouTube

wpopeyec - Twitter - 09-01-20

US postal workers interfere with *vote by mail* elections in Washington State <https://youtu.be/BEiPNpR5QUA> via @YouTube

[Hmm, just checked on 4 orders I place that's being shipped through USPS, and they went to the wrong addresses in 3 different States! And the want Vote by mail.. Ah NO!!!!](#)

einnoreoj - Twitter - 08-31-20

Hmm, just checked on 4 orders I place that's being shipped through *USPS*, and they went to the wrong addresses in 3 different States! And the want *Vote by mail*.. Ah NO!!!!

[The postal service is not equipped to handle millions of ballots and can't be, at this late date. Democrats are pushing this nonsense to discredit the election and cause trouble when Trump wins. If we can go to Walmart, we can vote in person.](#)

carlworsham - Twitter - 08-31-20

*Democrats* are pushing this nonsense to discredit the election and cause trouble when Trump wins. If we can go to Walmart, we can *vote in person*.

[COMING up in 1 hour at 11pm Is the US Postal Service up to the task of delivering potentially tens of millions of mail-in-ballots this November? #weinvestigate and test the system. See what we found @TheUnitNBC @nbcbayarea youtu.be/x9IPmc...](#)

stephenstocktv - Twitter - 08-31-20

COMING up in 1 hour at 11pm Is the US Postal Service up to the task of delivering potentially tens of millions of *mail-in-ballots* this November

### "California would be red if it weren't for voter fraud"

[If not for activist judges/ illegal immigration and voter fraud/ ballot harvesting California would be deep red. There is a simple reason why US citizens are fleeing our once great state.... DEMOCRATS](#)

mikepfingston2 - Twitter - 08-31-20

If not for activist judges/ illegal immigration and *voter fraud/ ballot harvesting* California would be deep red. *DEMOCRATS*

[Republicans won on election night then two weeks later they lost 7 seats after vote by mail drop offs In Orange County alone, where every House seat went Democratic, "the number of Election Day vote-by-mail dropoffs was unprecedented — over 250,000," www.sfchronicle....](#)

imhobyjj - Twitter - 09-01-20

*Republicans* won on election night then two weeks later they lost 7 seats after *vote by mail* drop offs In Orange County alone, where every House seat went Democratic, "the number of Election Day *vote-by-mail* dropoffs was unprecedented — over 250,000,"

<https://www.sfchronicle.com/politics/article/California-s-late-votes-broke-big-for-13432727.php> ...

[Yep - if you ask me, voter fraud is REAL and has perpetuated the liberal government here. When I moved here 27 yrs ago, it was much more balanced. We have plans to move in 2021 & establish residency in the mid-west where we are from - especially if Newsome is still in office.](#)

galiforniasocal - Twitter - 08-31-20

Yep - if you ask me, *voter fraud* is REAL and has perpetuated the liberal government here.

[Thats how they hold california hostage for decades. I sense that there are more republicans, libertarians and mild liberals around me. How the heck they win every time? Aha, maybe its mail in voter fraud.](#)

marko\_kripto - Twitter - 08-31-20

Thats how they hold *california* hostage for decades. I sense that there are more *republicans*, libertarians and mild *liberals* around me. Aha, maybe its mail in *voter fraud*.

### Other Items to Review, California:

[Bloomberg called it the "California Model." He contributed only 100 million to finance "Ballot Harvesting" that flipped the house that allowed the dems to Impeach Trump What do you think they will do with the One Billion that they are now laundering thru BLM to Biden ???](#)

[twitter.com/Jac...](#) ...

vlabsllc - Twitter - 09-01-20

Bloomberg called it the "*California* Model." He contributed only 100 million to finance "*Ballot Harvesting*" that flipped the house that allowed the *dems* to Impeach Trump What do you think

[Like what happened to California? The Dems took major Republican counties over last election thanks to passing ballot harvesting and ignoring illegal immigration. The only way to counter this is Voter ID laws and stopping student/ worker visas and illegal immigration.](#)

sweetmcnasty - Twitter - 09-01-20

Like what happened to *California*? The *Dems* took major Republican counties over last election thanks to passing *ballot harvesting* and ignoring illegal immigration. The only way to counter this is *Voter* ID laws and stopping student/ worker visas and illegal immigration.

<https://twitter.com/RieneRichard/status/1300792119716491264>

"The Democrats are taking away our option to vote in person! The Democrats are making mail in voting our only option knowing full well that the USPS has already informed us that they might not be able to deliver our votes in time to be counted before the election!!" (Merced, CA)

[https://www.instagram.com/p/CEf-Y\\_5jbdud/](https://www.instagram.com/p/CEf-Y_5jbdud/)



"Gavin Newsom limiting polling sites is a form of voter suppression. In the recent mailer we received about our voting options in CA, we were blatantly warned - "don't be surprised, lines may be long. CA is laying down the ground work to deter in person voting."

"A study from the Joint Center for Political and Economic Studies reported that long lines were estimated to have deterred at least 730,000 Americans from voting in the 2012 elections. Furthermore, according to a nationwide study, in 2016, roughly 3 percent of people standing in line at voting locations left before they could vote as a result of long lines. Polling place closures disproportionately affect communities of color, low-income Americans, and young people. For example, since 2012, local officials in Georgia closed 214 polling locations across the state—a move that has disproportionately affected poor and minority voters and made it tougher for them to travel to other voting sites."

[The mail-in voting fraud game will give Dems a few days leeway after Trump wins to 'fix' the results...Source: www.axios.com/b...#DemocratsHateAmerica #ElectionFraud #MailInBallots #Voting #Trump2020 #USpolitics #Democrats](#)

voting - Instagram - 09-01-20

The *mail-in voting fraud* game will give Dems a few days leeway after Trump wins to 'fix' the results...Source: <https://www.axios.com/bloomberg-group-trump-election-night-scenarios-a554e8f5>

###



**To:** Jones, Akilah[ajones@sos.ca.gov]  
**From:** Dresner, Jenna[/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=f4a4f8e820504621b354866221cffa1e-jdresner]  
**Sent:** Tue 9/1/2020 9:26:33 AM (UTC-07:00)  
**Subject:** Fw: Daily Misinformation Monitoring 8 31 20

---

**From:** Heather Wilson <hwilson@skdknick.com>  
**Sent:** Monday, August 31, 2020 4:23 PM  
**To:** Mahood, Sam <SMahood@sos.ca.gov>; Dresner, Jenna <jdresner@sos.ca.gov>  
**Cc:** Valle, Paula <pvalle@sos.ca.gov>; Emily Campbell <ecampbell@skdknick.com>; Jason Rosenbaum <jrosenbaum@skdknick.com>  
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Hi Sam and Jenna,  
Below please find today's disinformation monitoring report.

Thanks,  
Heather

## Summary

- One of the top national headlines is the [NY Post story of a Democratic Operative claiming fixing mail-in-ballots](#), which received pickup by Townhall, Breitbart and many others. While it focused more on elections in the Greater New York/New Jersey area, it had implications for national elections. The NY Post story received over 378k engagements on social. [The Daily Caller](#) also highlighted instances of alleged CA voter fraud today.
- We noticed a couple social posts that suggested violence, such as the [2nd amendment as a way to take back CA](#). This seems like an outlier but we'll track to see if this trends.
- There appears to be momentum building around "CA would be red if it weren't for voter fraud". This includes Breitbart examples of voter fraud, the claim that LA had 112% voter turn out in 2016 (and 1.6M ineligible voters on the LA county voter rolls), and Pelosi's long tenure as a San Francisco rep.
- Continued questions around verification of the vote and when mail-in-ballots will be submitted. There was some good coverage of the "Where's my Ballot?" app and continued promotion of the app would help to answer some of these concerns. We expect the volume of questions getting asked online to increase moving into Oct.

**Example coverage posted below**

## News/Blogs

[Democratic Operative Goes Into Detail About How He Rigged Elections](#)

Townhall - 08-30-20

With the Wuhan coronavirus pandemic still raging on, most states are looking at some sort of *mail-in voting* for the November General Election President Donald Trump has repeatedly called into question just how secure main-in voting really is and the potential for *fraud*. Despite what we know, there's still a debate over whether or not vote *fraud* is an issue... until now.

[FARRELL: Mail-In Voting Fraud Is Growing But Not New](#)

The Daily Caller - 08-31-20

This will present tremendous opportunities for fraud, through unregulated *ballot harvesting*, forgery, intimidation and threats, as



well as collecting We have already seen the extent of problems that can arise through using *mail-in ballots* even absent corruption and ill intent. Mail-in *voter fraud* was a problem in the original Civil War as well. The Washington Post ran an interesting feature article on a plot to rig the *mail-in ballots* of Union servicemen during the 1864 election

## California would be red if it weren't for voter fraud

[Get rid of the voter fraud in California and you will have a nice red state.](#)

420olivieri - Twitter - 08-28-20

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hokeypo62242131 - Twitter - 08-29-20

[BREAKING!!! NANCY PELOSI WON HER PRIMARY AND WILL NOT BE CHALLENGED IN THE GENERAL ELECTION BECAUSE CALIFORNIA AND SAN FRANCISCO MADE IT ILLEGAL FOR REPUBLICANS TO BE ON THE BALLOT!!! TALK ABOUT RIGGED!!! THE D.O.J. SHOULD FILE CHARGES FOR VOTER FRAUD!!!](#)

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[I live in California. Don't lecture me that there is no voter fraud and that ballot harvesting does not produce voter fraud. Your TDS makes you incapable of grasping that mass mailings of ballots to the general public will produce a host of problems, including fraud.](#)

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starr1\_harold - Twitter - 08-29-20

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melinda81823376 - Twitter - 08-31-20

[Does anyone know when mail-in ballots are being sent out?](#)

annabel420 - Reddit - 08-29-20

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**To:** Heather Wilson[hwilson@skdknick.com]; Mahood, Sam[SMahood@sos.ca.gov]  
**Cc:** Valle, Paula[pvalle@sos.ca.gov]; Emily Campbell[ecampbell@skdknick.com]; Jason Rosenbaum[jrosenbaum@skdknick.com]  
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**Sent:** Mon 8/31/2020 4:23:44 PM (UTC-07:00)  
**Subject:** Re: Daily Misinformation Monitoring 8 31 20

Thanks, Heather!

---

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**Sent:** Monday, August 31, 2020 4:23 PM  
**To:** Mahood, Sam <SMahood@sos.ca.gov>; Dresner, Jenna <jdresner@sos.ca.gov>  
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**From:** Lean, Jana[O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=D436837CCE6A41C5A0B26336BCE28CFB-LEAN, JANA]  
**Sent:** Wed 10/7/2020 3:47:54 PM (UTC-07:00)  
**Subject:** FW: Reminder: FB/IG Misinformation Reporting Channel

FYI ~

**From:** Jannelle Watson <jannelle@fb.com>  
**Sent:** Wednesday, October 7, 2020 2:10 PM  
**To:** Jannelle Watson <jannelle@fb.com>  
**Subject:** Reminder: FB/IG Misinformation Reporting Channel

Hi All,

As we are now in the final month before the presidential election, I wanted to send a friendly reminder that the fastest and most efficient way to **report voting-related misinformation on Facebook or Instagram** is by emailing the url link/s to [reports@content.facebook.com](mailto:reports@content.facebook.com) and copying me ([jannelle@fb.com](mailto:jannelle@fb.com)). This is the dedicated channel that we set up exclusively for state election authorities and is managed 24 hours a day. Reminder – when you email the channel please make sure you are using your approved government emails that have been whitelisted for the channel.

For all other platform related issues or Community Standards violations, please email us directly.

For reference, you can find out [Voter Fraud and Voter Interference Policies](#) in full below:

Do not post content that falls into the following categories:

Voter and/or Census Fraud

- Offers to buy or sell votes with cash or gifts
- Statements that advocate, provide instructions, or show explicit intent to illegally participate in a voting or census process

Voter and/or Census Interference

- Misrepresentation of the dates, locations, and times, and methods for voting or voter registration or census participation
- Misrepresentation of who can vote, qualifications for voting, whether a vote will be counted, and what information and/or materials must be provided in order to vote.
- Misrepresentation of whether a candidate is running or not
- Misrepresentation of who can participate in the census and what information or materials must be provided in order to participate
- Calls for coordinated interference that would affect an individual’s ability to participate in the census or an election
- Content stating that census or voting participation may or will result in law enforcement consequences (e.g., arrest, deportation, imprisonment)
- Content claiming that the U.S. Immigration and Customs Enforcement (ICE) is at a voting location
- Misrepresentation of government involvement in the census, including that an individual’s census information will be shared with another government agency.
- Explicit claims that people will be infected by COVID (or another communicable disease) if they participate in the voting process.
- Other misrepresentations related to voting in an official election or census participation may be subject to false news standards, as referenced in [section 20](#)



Please let me know if you have any questions or concerns, and thank you for all the work that you are doing!

--

**Jannelle Watson**

U.S. Politics & Government Outreach

E: [jannelle@fb.com](mailto:jannelle@fb.com)

FACEBOOK



**To:** Dresner, Jenna[jdresner@sos.ca.gov]; Misinformation Reports[misinformation@cisecurity.org]  
**From:** Misinformation Reports[misinformation@cisecurity.org]  
**Sent:** Thur 10/1/2020 1:30:24 PM (UTC-07:00)  
**Subject:** Case #CIS-MIS000024: Misinformation re: Sonoma County elections - Promoted by Russian Actors

Jenna,

Thank you for submitting your misinformation report to the Election Infrastructure Information Sharing and Analysis Center. We have received it and have all the information we need to move forward with it.

What's next:

1. We have already forwarded your report to our partners:
  - a. The Cyber and Infrastructure Security Agency at the Department of Homeland Security. They will submit it to the relevant social media platform(s) for review.
  - b. The [Election Integrity Partnership](#) at Stanford University. They will analyze the report to see if it is part of a larger disinformation effort.
2. Update you. Any time we receive any meaningful information about your case, we'll get back to you. This can be minutes, hours, or days, depending the platforms and what they discover.
3. Keep on it. If we don't hear anything from the platforms, we'll check in with them every 24 hours. In the days before the election, we'll do so every few hours.
4. Track your case until you feel it's resolved. We'll check in with you every 24 hours to let you know we're still on it. Closer to the election, it will be more frequent.

Our recommendations:

- If you are from a local jurisdiction and haven't already shared with your chief state election official, we recommend you do so. They may have additional resources to help you.
- This is your report. While we have already forwarded this report to DHS/CISA and the relevant social media platform(s), there is no restriction on whether you share with them directly or with anyone else that you feel may be of value to you. Some options:
  - FBI: [cywatch@fbi.gov](mailto:cywatch@fbi.gov) or your [local field office](#)
  - Facebook: [reports@content.facebook.com](https://www.facebook.com/content/reports)
  - Twitter: <https://help.twitter.com/forms> (if already enrolled in the Partner Support Portal) or [gov@twitter.com](mailto:gov@twitter.com) (if not)
  - Google: [civics-outreach@google.com](mailto:civics-outreach@google.com)
  - TikTok: [tiktok-integrity-escalations@tiktok.com](mailto:tiktok-integrity-escalations@tiktok.com)
  - Nextdoor: [2020electionreports@nextdoor.com](mailto:2020electionreports@nextdoor.com)
  - Snapchat: [gina@snap.com](mailto:gina@snap.com)
- If you have not already done so, activate your Mis/Disinformation Response Plan. Use the Belfer Center's [guide](#) to help you. Given an incident has already occurred, we recommend you focus on the "Communicate" section.

Don't hesitate to contact us if you would like a status update or have other information.

Best,

Election Infrastructure Information Sharing and Analysis Center  
Center for Internet Security

Email: [misinformation@cisecurity.org](mailto:misinformation@cisecurity.org)

[www.cisecurity.org](http://www.cisecurity.org)

Follow us @CISecurity

Note: Reports of Elections Infrastructure Misinformation ("Misinformation") submitted to the EI-ISAC via this email address will be shared with the following organizations: (1) the applicable social media platform provider in order to address the Misinformation identified in the report; (2) the Cybersecurity & Infrastructure Security Agency and the Election Integrity Partnership, for analysis of the Misinformation, in conjunction with other relevant information, to identify potential threats to election security; (3) with the National Association for Secretaries of State and National Association of State Elections Directors for situational awareness. The Misinformation may also be shared with other federal agencies, as appropriate, for situational awareness or in the context of a law enforcement investigation.



**From:** Dresner, Jenna <jdresner@sos.ca.gov>

**Sent:** Thursday, October 1, 2020 4:14 PM

**To:** Misinformation Reports <misinformation@cisecurity.org>

**Subject:** Misinformation re: Sonoma County elections - Promoted by Russian Actors

Hello,

My name is Jenna Dresner, I'm the Senior Communication Manager for the California Secretary of State Office of Election Cybersecurity.

My email address is [jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov).

We've been monitoring a situation in our state where an image of ballots was circulated as evidence of voter fraud - Sonoma County has explained that this was part of a routine process to discard old 2018 ballots, as allowed by law, and has nothing to do with the 2020 election.

<https://twitter.com/darhar981/status/1309533853967671297>

Debunked

here: [https://twitter.com/CountyofSonoma/status/1309588979545645056?ref\\_src=twsrc%5Etfw%7Ctwcamp%5Etweetembed%7Ctwterm%5E1309588979545645056%7Ctwgr%5Eshare\\_3&ref\\_url=https%3A%2F%2Fobservers.france24.com%2Fen%2F20201001-debunked-viral-photos-mail-ballots-california-dumpster](https://twitter.com/CountyofSonoma/status/1309588979545645056?ref_src=twsrc%5Etfw%7Ctwcamp%5Etweetembed%7Ctwterm%5E1309588979545645056%7Ctwgr%5Eshare_3&ref_url=https%3A%2F%2Fobservers.france24.com%2Fen%2F20201001-debunked-viral-photos-mail-ballots-california-dumpster)

While all posts around this topic are misinformation, we were just alerted to the fact that Russian Actors Amplified False Claim of Mail-in Ballots Discarded in Sonoma County Dumpster

On Oct. 1, 2020, Reuters and the security firm Graphika [reported](#) that actors associated with the St. Petersburg-based Internet Research Agency (IRA) established a pseudo news site called the Newsroom for American and European Based Citizens "NAEBC" (naebc[.]com) which attempted to influence U.S. voters ahead of the 2020 Presidential election.

It was observed that on Sept. 25, 2020, the NAEBC-associated user @LeoAlpine on the platform Parler [amplified](#) the false narrative that mail-in-ballots were recently found in a dumpster in Sonoma County. @LeoAlpine posted:

*"More than a thousand mail-in-ballots found in a dumpster in California! The zip code "94928" on the ballots matches the county. This is why everyone should vote in person! #MAGA2020 #TRUMP2020 #KAG" (Figure 1).*

We consider @LeoAlpine's post as evidence that Russian actors are amplifying reports of mail-in ballots.

- 
- 
- In addition to reposting articles from U.S.-based news outlets, @LeoAlpine frequently posted articles from the NAEBC website, with the most recent NAEBC post on Oct. 1, 2020.

- This is an indication that @LeoAlpine is closely affiliated or operated by the same actors who set up the NAEBC website.
- 
- 
- 

- Our assessment that Russian actors are amplifying mail-in ballot errors and disinformation is consistent with American intelligence officials recent assessments, as [reported](#) by Representative Adam B. Schiff, chairman of the House Intelligence Committee.
- 

Our monitoring software is investigating other NAEBC-affiliated accounts for potential investigatory leads into





Figure 1: @LeoAlpine amplified a false mail-in ballot narrative; the narrative was subsequently debunked as the mail-in ballots seen in the photo were from 2018

.....  
This message and attachments may contain confidential information. If it appears that this message was sent to you by mistake, any retention, dissemination, distribution or copying of this message and attachments is strictly prohibited. Please notify the sender immediately and permanently delete the message and any attachments.

.....



# Reporting Misinformation to the EI-ISAC

*If you spot misinformation or disinformation about your election jurisdiction on social media, you can submit it to the Election Infrastructure Information Sharing and Analysis Center® (EI-ISAC®). We'll work with the platforms and other partners to get it addressed.*

## WHAT TO REPORT

Anything on social media that's about your jurisdiction, pertains to the administration or security of the 2020 general election, and is false. Examples include, but aren't limited to, dates of the election, mail ballot rules, information on ballots, polling place status, and election reporting procedures.

## HOW TO REPORT IT

Send an email to [misinformation@cisecurity.org](mailto:misinformation@cisecurity.org). Copy others in your organization or state whom should also see the information, such as your chief state election official. Include the following information:

- A screenshot of the social media post and, if possible, the URL
- Your name, role, jurisdiction, and official email address
- A description of why this is misinformation. This doesn't have to be more than a couple sentences, but more detail is better. Citing a law is even better.

## WHAT WILL HAPPEN

After the EI-ISAC receives your email, we will:

### 1 Verify the information

We ensure you are a verified election official or their representative, and that you included all the necessary information. If we don't know you, we may contact you or someone else in your office to verify your identity.

### 2 Forward it to our partners

- a The Cyber and Infrastructure Security Agency (CISA) at the Department of Homeland Security (DHS). They will submit it to the relevant social media platform(s) for review.
- b The Election Integrity Partnership at Stanford University. They will analyze the report to see if it is part of a larger disinformation effort.

### 3 Provide updates

Any time we receive meaningful information about your case, we'll follow up with you. This can be minutes, hours, or days, depending on the platforms and what they discover.

### 4 Monitor the issue

If we don't hear anything from the platforms, we'll check in with them every 24 hours. In the days before the election, we'll do so every few hours. We'll also check in with you every 24 hours to let you know we're still on it. Closer to the election, it will be more frequent.

## WHAT YOU SHOULD DO

If you are from a local jurisdiction, share the report with your chief state election official or their office. While we have shared it with the relevant social media platform(s), this is your report so there is no restriction on whether you share with them directly or anyone else if you want to do so. Some options:

- **FBI:** [cywatch@fbi.gov](mailto:cywatch@fbi.gov) or your local field office
- **Facebook/Instagram:** [reports@content.facebook.com](https://www.facebook.com/reports)
- **Twitter:** <https://help.twitter.com/forms> (if already enrolled in the Partner Support Portal) or [gov@twitter.com](mailto:gov@twitter.com)
- **Google:** [civics-outreach@google.com](mailto:civics-outreach@google.com)
- **TikTok:** [tiktok-integrity-escalations@tiktok.com](https://www.tiktok.com/@tiktok-integrity-escalations)
- **Nextdoor:** [2020electionreports@nextdoor.com](mailto:2020electionreports@nextdoor.com)
- **Snapchat:** [gina@snap.com](mailto:gina@snap.com)



**To:** Maria Benson[mbenson@sso.org]  
**Cc:** Reynolds, Leslie[reynolds@sso.org], Milhofer, John[jmilhofer@sso.org], Lindsey Forson[lforson@sso.org]; Dodd, Stacy[sdodd@sso.org]  
**From:** Maria Benson[mbenson@sso.org]  
**Sent:** Thur 10/1/2020 7:33:43 AM (UTC-07:00)  
**Subject:** NASS Communications: CIS 1 pager and Twitter updates  
[EI-ISAC Reporting Misinformation Sheet Final.pdf](#)  
[8.28.20 Copy of NASS and NASED Twitter Portal List.xlsx](#)

Good Morning Communications Directors,

I wanted to pass along the **attached** one pager on the new CIS single source mis/disinformation reporting channel I updated you on 9/29 (**original email below**).

Twitter also asked me to let you guys know about a couple items...copy/pasted below:

*(1) State and Local Election Officials: Please join Twitter on Thursday, October 8 from 3:30 - 4:30 pm EST for a training on creative and effective content strategies on Twitter in advance of the U.S. Election. You will hear the latest on product updates, best practices, and strategy for creating engaging content! Time for Q&A will be reserved at the end. RSVP here: <https://trainingforuselectionpartners.splashthat.com/>*

*(2) We are onboarding state and local election officials onto Twitter's Partner Support Portal. The Partner Support Portal is a dedicated way for critical stakeholders -- like you -- to flag concerns directly to Twitter. These concerns can include technical issues with your account and content on the platform that may violate our policies. Email [PSPOnboarding@Twitter.com](mailto:PSPOnboarding@Twitter.com) to enroll.*

If you do decide to join the PSP please cc' me for awareness. Attached is the last list I have, which I've asked Twitter to cross reference with those they have in their files. But alas, if you'd like to just report to the new CIS reporting structure that works too! Up to you!

Two last things... I bcc'd you all on the press release for the new NASS 2020 Election FAQs but just in case you didn't see it you can find the FAQs [here](#); and today begins National Cybersecurity Awareness Month and American Archives Month.

Onward,

**Maria Benson**

Director of Communications

National Association of Secretaries of State (NASS)

444 N. Capitol Street NW, Suite 401 | Washington, DC 20001

Desk: 202-624-3528 | Cell: 423-504-1351

[www.nass.org](http://www.nass.org)



---

**From:** Maria Benson

**Sent:** Tuesday, September 29, 2020 11:40 AM

**To:** Maria Benson <mbenson@sso.org>

**Cc:** 'Reynolds' <reynolds@sso.org>; 'John Milhofer (jmilhofer@sso.org)' <jmilhofer@sso.org>; Lindsey Forson <lforson@sso.org>; 'Stacy Dodd' <sdodd@sso.org>

**Subject:** NASS Communications: Several Updates

Good Afternoon Communications Directors,

Don't TL;DR at me, but I have several odds and ends updates that I wanted to package together:

**NEW Single Source CIS Mis/Disinformation Reporting Email**

To help combat misinformation in elections, the EI-ISAC has teamed up with CISA, NASS, NASED, and Stanford University to



establish a single source at which election officials can report misinformation found on social media.

Obtained via FOIA by Judicial Watch, Inc.

Election officials and their representatives (that means you) can report misinformation to [misinformation@cisecurity.org](mailto:misinformation@cisecurity.org). The EI-ISAC will get the report to federal partners, the social media platforms through CISA, and the [Election Integrity Partnership](#) at Stanford University, where it will undergo analysis to determine if it's part of a broader disinformation campaign. The EI-ISAC will also inform officials when its partners identify a campaign. **You'll get an email informing you of what they've seen and what actions are being taken.**

**When submitting, include a screenshot of the post; the URL (whenever possible); your name, role, jurisdiction, and official email address; and a description of why the post is misinformation.** The EI-ISAC will process the report and keep you informed of its progress.

You can choose this streamlined route **and/or** still report directly to the platforms. It is up to you. **(Attached is the 8/28 email I sent detailing the respective processes for Facebook, Twitter, Google/YouTube and TikTok.)**

### **Business Insider Inquiry**

I got word from a state that another *Business Insider* press inquiry is coming your way (if it hasn't already). Here's a snippet from the reporter's email:

*I'm writing a story on a new report coming out Wednesday that says you're one of 44 states whose vote-by-mail application is not accessible to people with disabilities.*

*The organization putting the report (embargoed until Wednesday) together is planning to unveil on its site a space where disabled voters can access an application from your state. Those applications will be found here when the report drops: <https://accessibility.deque.com/vote-by-mail-applications>*

I do not have a copy of the report, but I'd recommend conveying to the BI reporter your accessible voting by mail applications and other accessible measures you already have in place.

### **TikTok Utilizing Canivote.org**

In the spirit of #TrustedInfo2020, we have been working with TikTok to ensure their 2020 Election Guide information links to your state-specific sites via NASS's [canivote.org](https://canivote.org) for voter registration, voter ID and find your polling place categories, and **not** third-party sites for those! **YAY!** Here's their [blog post release](#) for more information on their guide. **Please let your IT Director know you may receive higher website traffic with today's launch.**

### **Google Ad Plans After Nov. 3**

Joe Dooley reached out to me to provide an update on their plans for political advertising after the general election. Here's his email copy/pasted:

*We will be implementing a [sensitive event](#) policy for political ads after polls close on November 3rd. While this policy is in place, advertisers will not be able to run ads referencing candidates, the election, or its outcome given that an [unprecedented amount of votes](#) will be counted after election day this year.*

*This policy will be broadly scoped across ads running through Google Ads, DV360, YouTube, and AdX Authorized Buyer and is intended to block all ads related to the election. It will include ads that are currently in-scope of our [election ads policy](#) (mentioning a current state or federal officeholder or candidate, political party, or ballot measure), ads that reference federal or state elections within the ad, and any ads running on election-related search queries. We will carefully examine a number of factors before deciding to lift this policy for advertisers and share updates as we have them.*

If you have questions please contact Joe at [jdooley@google.com](mailto:jdooley@google.com).

### **National Months**

As September closes out tomorrow, so does National Voter Registration Month. October brings us National Cybersecurity Awareness Month and American Archives Month. Also of note is [Electronic Records Day](#), which is Saturday, October 10. Since it falls on the weekend, many people may choose to recognize it on Friday, October 9. NASS will recognize these on Twitter.



Thank you for reading my novel,

Obtained via FOIA by Judicial Watch, Inc.

***Maria Benson***

Director of Communications

National Association of Secretaries of State (NASS)

444 N. Capitol Street NW, Suite 401 | Washington, DC 20001

Desk: 202-624-3528 | Cell: 423-504-1351

[www.nass.org](http://www.nass.org)



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**To:** Cristina Flores[cristinaflores@fb.com]; Mahood, Sam[SMahood@sos.ca.gov]  
**Cc:** Eva Guidarini[eguidarini@fb.com]; Vaile, Paula[pvaile@sos.ca.gov]  
**From:** Dresner, Jenna[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=F4A4F8E820504621B354866221CFFA1E-JDRESNER]  
**Sent:** Mon 9/14/2020 4:22:43 PM (UTC-07:00)  
**Subject:** Re: Election Issue

Hi Cristina and Eva,

We just now received an email back from the FB team - reports@content.facebook.com, Facebook Community Operations - saying they looked into this post and that it was already taken down.

That indicates to us it takes about 2 weeks to go through the traditional reporting route.

We mostly wanted to confirm on protocol

---

**From:** Cristina Flores <cristinaflores@fb.com>  
**Sent:** Monday, August 31, 2020 4:16 PM  
**To:** Mahood, Sam <SMahood@sos.ca.gov>  
**Cc:** Dresner, Jenna <jdresner@sos.ca.gov>; Eva Guidarini <eguidarini@fb.com>  
**Subject:** Re: Election Issue

Sam,

I wanted to circle back and say the post has been deleted.

Thanks,

**Cristina Flores**  
U.S. Politics & Government Outreach  
E: [cristinaflores@fb.com](mailto:cristinaflores@fb.com)



---

**From:** "Mahood, Sam" <SMahood@sos.ca.gov>  
**Date:** Monday, August 31, 2020 at 5:36 PM  
**To:** Eva Guidarini <eguidarini@fb.com>, Cristina Flores <cristinaflores@fb.com>  
**Cc:** "Dresner, Jenna" <jdresner@sos.ca.gov>  
**Subject:** FW: Election Issue

Hi Eva and Cristina,

We have been alerted to following misinformation on Instagram about California elections. We have reported, but I wanted to flag for you ASAP.

Thank you,

-Sam

Sam Mahood  
Press Secretary - California Secretary of State Alex Padilla  
Cell: 510-459-6290



---

**From:** Miller, Chris <cmiller@sos.ca.gov>  
**Sent:** Monday, August 31, 2020 2:33 PM  
**To:** reports@content.facebook.com  
**Cc:** Mahood, Sam <SMahood@sos.ca.gov>; Dresner, Jenna <jdresner@sos.ca.gov>  
**Subject:** Election Issue

Hello,

We have been alerted to a post from the Instagram account handle @freedom\_angels\_foundation that purports misinformation regarding the administration of California's elections. A screenshot of the post has been attached and this is a link to the profile: [https://www.instagram.com/freedom\\_angels\\_foundation/?utm\\_source=ig\\_embed](https://www.instagram.com/freedom_angels_foundation/?utm_source=ig_embed)

The post claims that the voting preference of California voters has been changed by Governor Newsom. This is incorrect.

Earlier this year, Governor Newsom issued an executive order that directed California's counties to send every active, registered voter a vote-by-mail ballot ahead of the November 3, 2020 General Election. This Executive Order was followed up by AB860, which was signed into law by Governor Newsom.

This order only pertains to the November 3, 2020 General Election. The permanent voting preference of voters has not been changed.

There will also be in-person voting options available to any Californian voter that would like to vote in-person.

Best,

--

Chris Miller  
Pronouns: He/Him/His  
Communications Coordinator  
Office of Secretary of State Alex Padilla  
916-695-1652 | [cmiller@sos.ca.gov](mailto:cmiller@sos.ca.gov)



# Reporting Misinformation to the EI-ISAC

*If you spot misinformation or disinformation about your election jurisdiction on social media, you can submit it to the Election Infrastructure Information Sharing and Analysis Center @EI-ISAC. We'll work with the platforms and other partners to get it addressed.*

## WHAT TO REPORT

Anything on social media that's about your jurisdiction, pertains to the administration or security of the 2020 general election, and is false. Examples include, but aren't limited to, dates of the election, mail ballot rules, information on ballots, polling place status, and election reporting procedures.

## HOW TO REPORT IT

Send an email to [misinformation@cisecurity.org](mailto:misinformation@cisecurity.org). Copy others in your organization or state whom should also see the information, such as your chief state election official. Include the following information:

- A screenshot of the social media post and, if possible, the URL
- Your name, role, jurisdiction, and official email address
- A description of why this is misinformation. This doesn't have to be more than a couple sentences, but more detail is better. Citing a law is even better.

## WHAT WILL HAPPEN

After the EI-ISAC receives your email, we will:

### 1 Verify the information

We ensure you are a verified election official or their representative, and that you included all the necessary information. If we don't know you, we may contact you or someone else in your office to verify your identity.

### 2 Forward it to our partners

- a The Cyber and Infrastructure Security Agency (CISA) at the Department of Homeland Security (DHS). They will submit it to the relevant social media platform(s) for review.
- b The Election Integrity Partnership at Stanford University. They will analyze the report to see if it is part of a larger disinformation effort.

### 3 Provide updates

Anytime we receive meaningful information about your case, we'll follow up with you. This can be minutes, hours, or days, depending on the platforms and what they discover.

### 4 Monitor the issue

If we don't hear anything from the platforms, we'll check in with them every 24 hours. In the days before the election, we'll do so every few hours. We'll also check in with you every 24 hours to let you know we're still on it. Close to the election, it will be more frequent.

## WHAT YOU SHOULD DO

If you are from a local jurisdiction, share the report with your chief state election official or their office. While we have shared it with the relevant social media platform(s), this is your report so there is no restriction on whether you share with them directly or anyone else if you want to do so. Some options:

- **FBI:** [cywatch@fbi.gov](mailto:cywatch@fbi.gov) or your local field office
- **Facebook/Instagram:** [reports@content.facebook.com](mailto:reports@content.facebook.com)
- **Twitter:** <https://help.twitter.com/forms> (if already enrolled in the Partner Support Portal) or [gov@twitter.com](mailto:gov@twitter.com)
- **Google:** [civics-outreach@google.com](mailto:civics-outreach@google.com)
- **TikTok:** [tiktok-integrity-escalations@tiktok.com](mailto:tiktok-integrity-escalations@tiktok.com)
- **Nextdoor:** [2020electionreports@nextdoor.com](mailto:2020electionreports@nextdoor.com)
- **Snapchat:** [gina@snap.com](mailto:gina@snap.com)

Reports of Election Infrastructure Misinformation ("Misinformation") submitted to the EI-ISAC via this email address will be shared with the following organizations: (1) the applicable social media platform provider in order to address the Misinformation identified in the report; (2) the Cybersecurity & Infrastructure Security Agency and the Election Integrity Partnership, for analysis of the Misinformation, in conjunction with other relevant information, to identify potential threats to election security; (3) with the National Association for Secretaries of State and National Association of State Election Directors for situational awareness. The Misinformation may also be shared with other federal agencies, as appropriate, for situational awareness or in the context of a law enforcement investigation.



**To:** Fred Brewster[fred.brewster01@gmail.com]  
**From:** Dresner, Jenna[/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=f4a4f8e820504621b354866221cffa1e-jdresner]  
**Sent:** Wed 1/13/2021 4:09:30 PM (UTC-08:00)  
**Subject:** Re: Request for interview  
[EI-ISAC Reporting Misinformation Sheet Final \(1\).pdf](#)

Hey Freddy,

Answers to your questions below and attached.

Jenna

--

I reached out to the users on page 7 and page 21 of the Misinformation Tracker request I received. Both individuals wanted to know how their posts ended up being labeled misinformation and how, given their relatively small following, they came to the attention of the Office of Election Cybersecurity?

Following the 2016 General Election and under the directive of the Californian legislature, the Office of Election Cybersecurity was tasked with monitoring for election mis and disinformation to protect our elections from foreign interference. We get complaints of election mis and disinformation from a number of sources, including social media platforms, local and federal partners, and everyday Californians, as well as monitor for mis and disinformation ourselves.

We don't know how viral any post might go, so we investigate every complaint we receive to understand the extent by which it meets the criteria for election misinformation and report or respond as needed.

Another user named "DC O'Bryan" had his post taken down (page 5 of the Misinformation Tracker). In an email, you highlight a report sent to the state that says, "I don't know if this is hot air meant to provoke. If it is, a call from an official might get the point across that you don't joke about election fraud." Was O'Bryan called to confirm that his post was a joke? **[To be clear, the "report" you mention was a direct quote from a complaint from a constituent, not something any one on our team said]**

How does the Office of Election Cybersecurity differentiate between parody and satire and misinformation?

We were given an express statutory directive under AB 3075 that established the Office of Election Cybersecurity to monitor and respond to mis and disinformation in California.

In 2016, United States federal intelligence agencies unanimously concluded that foreign actors launched a sophisticated misinformation campaign on social media to stoke divisions among Americans ahead of the November 2016 Presidential Election.

In response, the Budget Act of 2018, provided funding to establish and operate the Office of Elections Cybersecurity within the office of the California Secretary of State. Subsequently, the Governor approved Assembly Bill 3075 which formally established the Office of Election Cybersecurity to: "monitor and counteract false or misleading information regarding the electoral process that is published online or on other platforms and that may suppress voter participation or cause confusion and disruption of



the orderly and secure administration of elections.”

Obtained via FOIA by Judicial Watch, Inc.

Did CISA, Facebook, or any other partners provide guidance on how to spot and define misinformation? [Attached]

If someone has their posts in the Misinformation Tracker, are there plans to contact those individuals and is there a way for them to petition the state to delete them?

The California Secretary of State's Office is the arbiter of California's election codes. We investigate claims by having our legal team determine if they are in violation of California's election laws and codes. I've included EI-ISAC's reporting guide as it defines election misinformation quite simply - information about our state's elections that is false.

Voting is the foundation of our democracy and elections officials work tirelessly to ensure no eligible voter is denied their chance to cast a ballot. If someone, intentionally or unintentionally, spreads a lie about our elections - inaccuracies from voter eligibility to registration deadlines and much more - it could easily hinder a Californian's ability to vote.

Because we take Californian's right to free speech incredibly seriously, we were intentionally selective in reporting just 32 posts ahead of the November General Election. We keep records for the sake of transparency, as well as evidence in cases of potential voter fraud. We do not refer back to these posts otherwise. If any Californian has a question about this process, they can contact [VoteSure@sos.ca.gov](mailto:VoteSure@sos.ca.gov).

The Electronic Frontier Foundation said they aren't overly surprised by the Office of Election Cybersecurity's monitoring efforts, but were surprised by the lack of transparency around a program designed to surveil for misinformation. You have been very forthcoming and open about what your duties entail, but I would like to ask if there was ever a press release issued detailing your surveillance efforts and the Misinformation Tracker that I may have missed, and if one was not issued, then why not?

We were given an express statutory directive under AB 3075 that established the Office of Election Cybersecurity to monitor and respond to mis and disinformation in California.

Secretary Padilla has mentioned these efforts in a number of press releases and media interviews both at the time of its creation and since, and we continue to promote the Office of Election Cybersecurity to build trust in our elections through our communications channels.

We have and always will be transparent about our efforts to protect election integrity from foreign and domestic adversaries seeking to undermine our elections through the spread of mis and disinformation. We are not only forthcoming with information about our office's efforts to maintain the spread of inaccurate election information, but we promote it so Californians are aware of the role foreign adversaries have played in amplifying misinformation and the need to be cautious when reading or sharing information online.

According to emails between yourself and officials at Facebook, you said a user named @LeoAlpine, is "closely affiliated or operated by the same actors who set up the NAEBC website," essentially deeming this user a Russian actor. I am wondering if you could elaborate on how you reached this conclusion and who else in the Office of Election



We regularly receive alerts from federal intelligence partners like CISA regarding potential malicious and foreign activity that may impact our elections. When we flag posts that may include election mis and disinformation, we note if those partners have identified any potential connections to foreign actors so that our social media partners can utilize their own tools to determine if a post violates their community standards.

In several emails you state that "While we investigate internally..." What was the internal investigative process like for labeling posts misinformation?

The California Secretary of State's Office is the arbiter of California's election codes. We investigate claims by having our legal team determine if they are in violation of California's election laws and codes.

---

**From:** Fred Brewster <fred.brewster01@gmail.com>  
**Sent:** Tuesday, January 12, 2021 9:21 AM  
**To:** Dresner, Jenna <jdresner@sos.ca.gov>  
**Subject:** Re: Request for interview

Hey Jenna,  
No worries, thanks for getting back to me.

Here are the questions I have:

I reached out to the users on page 7 and page 21 of the Misinformation Tracker request I received. Both individuals wanted to know how their posts ended up being labeled misinformation and how, given their relatively small following, they came to the attention of the Office of Election Cybersecurity?

Another user named "DC O'Bryan" had his post taken down (page 5 of the Misinformation Tracker). In an email, you highlight a report sent to the state that says, "I don't know if this is hot air meant to provoke. If it is, a call from an official might get the point across that you don't joke about election fraud." Was O'Bryan called to confirm that his post was a joke?

How does the Office of Election Cybersecurity differentiate between parody and satire and misinformation?

Did CISA, Facebook, or any other partners provide guidance on how to spot and define misinformation?  
If someone has their posts in the Misinformation Tracker, are there plans to contact those individuals and is there a way for them to petition the state to delete them?

The Electronic Frontier Foundation said they aren't overly surprised by the Office of Election Cybersecurity's monitoring efforts, but were surprised by the lack of transparency around a program designed to surveil for misinformation. You have been very forthcoming and open about what your duties entail, but I would like to ask if there was ever a press release issued detailing your surveillance efforts and the Misinformation Tracker that I may have missed, and if one was not issued, then why not?

According to emails between yourself and officials at Facebook, you said a user named @LeoAlpine, is "closely affiliated or operated by the same actors who set up the NAEBBC website," essentially deeming this user a Russian actor. I am wondering if you could elaborate on how you reached this conclusion and who else in the Office of Election Cybersecurity helped you reach this decision.



In several emails you state that “While we investigate internally.” What was the internal investigative process like for labeling posts misinformation? Obtained via FOIA by Judicial Watch, Inc.

Thanks for your help again,  
Freddy

On Jan 11, 2021, at 5:48 PM, Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)> wrote:

Hey Freddy,

Sorry about that. Can you send along the questions you're looking for answers to?

Jenna

---

**From:** Fred Brewster <[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>

**Sent:** Monday, January 11, 2021 3:20:25 PM

**To:** Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>

**Subject:** Re: Request for interview

Hey Jenna,  
Just following up with this email here to see if you have anytime today or tomorrow for a phone call.

I reached out to a couple of voters whose posts are in the database and wanted to ask you a few questions about some of their reactions and to ask you a few questions on their behalf.

On Jan 11, 2021, at 8:13 AM, Fred Brewster <[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)> wrote:

Hey Jenna,  
Thanks for working with my editor to clear up any discrepancies. I am wondering if you have any time to chat today or tomorrow?

Freddy

On Dec 28, 2020, at 1:34 PM, Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)> wrote:

Sure that works!

---

**From:** Fred Brewster <[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>

**Sent:** Monday, December 28, 2020 1:14 PM

**To:** Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>

**Subject:** Re: Request for interview

Hey Jenna,  
It is mostly clarifications about the tracker and some of the numbers, as well as some quick fact checks. Does 10 a.m. work for you?

On Dec 28, 2020, at 10:57 AM, Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)> wrote:

Hey Freddy - I can talk tomorrow on background! Are you able to send along some questions prior?



**From:** Fred Brewster <[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>  
**Sent:** Monday, December 28, 2020 8:51 AM  
**To:** Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>  
**Subject:** Re: Request for interview

Hey Jenna,  
I hope the holidays have been treating you well so far. Do you have time for a few questions this afternoon or tomorrow?

Sent from my iPhone

On Dec 21, 2020, at 5:36 PM, Dresner, Jenna  
<[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)> wrote:

Hi Freddy,

Here are responses in red. Let me know if you have additional questions, tomorrow should be less busy.

Jenna

Why does the Office of Election Cybersecurity operate under the Sec. of State's Communications department?

After the 2016 Election, the federal intelligence community determined foreign actors interfered in our elections primarily through the spread of mis and disinformation. Fighting misinformation is primarily a communications challenge. As a result, the California Secretary of State's Office set up the Office of Election Cybersecurity as a communications department to monitor and combat mis/disinformation.

To meet the challenge of the evolving threats to our democracy, the California Legislature appropriate funds to establish the Office of Election Cybersecurity and Enterprise Risk Management. The Office of Enterprise Risk Management coordinates efforts between the Secretary of State and local elections officials to enhance cyber-attack prevention capabilities and establish improved cyber incident response.

What was happening at the Office of Election Cybersecurity from its inception up until you started working there?

When the Office of Election Cybersecurity was created, it was the first of its kind. Since its inception, the OEC has focused on:

- Monitoring/reporting misinformation that could prevent Californians from exercising their voting rights
- Building partnerships with social media platforms to address



- misinformation in a more timely manner
- Educating Californians about related Election mis/disinformation, to prevent mis/disinformation campaigns from disenfranchising voters and undermining democracy (see details on award-winning Vote Sure campaign below)
  - Developing public education materials about election mis/disinformation that could be used by partners, including county elections officials

Details on our 2018 Vote Sure California Campaign, for which we won the NASS IDEAS Award, can be found at the link here: <https://www.nass.org/sites/default/files/awards/2020/CA-IDEAS-Award-2020.pdf>

And then just clarification about one thing. You said, "This year the National Association of Secretaries of State has partnered with CISA, EAI-ISAC -- these are all elections intelligence organizations -- to develop a single source at which elections officials could report misinformation they found on social media."

I was probably citing CISA and EI-ISAC as examples but it's CISA, EI-ISAC, NASS, NASED & Stanford University. Here are the details they provided: To help combat misinformation in elections, the EI-ISAC has teamed up with CISA, NASS, NASED, and Stanford University to establish a single source at which election officials can report misinformation found on social media.

Election officials and their representatives can report misinformation to the misinformation email. The EI-ISAC will get the report to federal partners, the social media platforms through CISA, and the [Election Integrity Partnership](#) at Stanford University, where it will undergo analysis to determine if it's part of a broader disinformation campaign. The EI-ISAC will also inform officials when its partners identify a campaign. You'll get an email informing you of what they've seen and what actions are being taken.

Where is this information reported to and who runs it?  
Does this mean that there is a national database like the "Misinformation Tracker" the state has?  
If so, what is it called and what states have contributed to it?

The extent of information I have on their internal processes is in my prior answer. Those organizations would be able to provide more details.

Thanks again for your help,

---

**From:** Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>  
**Sent:** Monday, December 21, 2020 2:51 PM  
**To:** Valle, Paula <[pvalle@sos.ca.gov](mailto:pvalle@sos.ca.gov)>; Mahood, Sam <[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)>  
**Subject:** Re: Request for interview



Hi all - because this is turning into a larger story it seems with the PRA - wanted to run answers by you --mainly the question on what the OEC has been doing since I started here...

Jenna

---

**From:** Fred Brewster <[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>  
**Sent:** Monday, December 21, 2020 2:23 PM  
**To:** Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>  
**Subject:** Re: Request for interview

Oh cool, thanks.

Just a few questions really.

Why does the Office of Election Cybersecurity operate under the Sec. of State's Communications department?

After the 2016 Election, the federal government and intelligence community determined foreign actors interfered in our elections primarily through the spread of mis and disinformation. As a result, the California Secretary of State's Office set up the Office of Election Cybersecurity as a communications department to monitor and combat mis/disinformation as misinformation is, by nature, a communications challenge.

That said, when the California Legislature established the Office of Election Cybersecurity, it also appropriated funds for Enterprise Risk Management which coordinates efforts between the Secretary of State and local elections officials to enhance cyber attack prevention capabilities and establish improved cyber incident response.

What was happening at the Office of Election Cybersecurity from its inception up until you started working there?

When the Office of Election Cybersecurity was created, it was in many cases the first of its kind. As a result, the OEC has been laying the groundwork for statewide election security in preparation for each subsequent election cycle. Preparation included developing partnerships and pathways with federal intelligence communities and social media companies where it did not otherwise exist and further developing its understanding of the role foreign governments played in our election. The OEC took those findings to educate Counties and the public through webinars and public education campaigns, respectively.

You can read about an earlier public education campaign here: <https://www.nass.org/sites/default/files/awards/2020/CA-IDEAS-Award-2020.pdf>



And then just clarification about one thing. You said, "This year the National Association of Secretaries of State has partnered with CISA, EAI-ISAC -- these are all elections intelligence organizations -- to develop a single source at which elections officials could report misinformation they found on social media."

**I was probably citing CISA and EI-ISAC as examples but it's CISA, EI-ISAC, NASS, NASED & Stanford University. Here's the details they provided:**

To help combat misinformation in elections, the EI-ISAC has teamed up with CISA, NASS, NASED, and Stanford University to establish a single source at which election officials can report misinformation found on social media.

Election officials and their representatives can report misinformation to the misinformation email. The EI-ISAC will get the report to federal partners, the social media platforms through CISA, and the Election Integrity Partnership at Stanford University, where it will undergo analysis to determine if it's part of a broader disinformation campaign. The EI-ISAC will also inform officials when its partners identify a campaign. **You'll get an email informing you of what they've seen and what actions are being taken.**

Where is this information reported to and who runs it?  
Does this mean that there is a national database like the "Misinformation Tracker" the state has?  
If so, what is it called and what states have contributed to it?

The extent of information I have on their internal processes is in my prior answer. Those organizations would be able to provide more details.

Thanks again for your help,

On Dec 21, 2020, at 1:53 PM, Dresner, Jenna  
<[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)> wrote:

Hi Freddy, I'm actually in the process of pulling together the rest of your PRA.

Anything I can respond to via email?  
Otherwise can probably talk closer to 4PM.

Jenna

---

**From:** Fred Brewster  
<[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>  
**Sent:** Monday, December 21, 2020 1:14 PM  
**To:** Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>  
**Subject:** Re: Request for interview

Hey Jenna,

I am wondering if you have time today for a quick



On Dec 11, 2020, at 2:04 PM, Fred  
Brewster  
<[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)> wrote:

Oh great, thanks!!

On Dec 11, 2020, at  
2:03 PM, Dresner,  
Jenna  
<[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>  
wrote:

Hey Freddy,

Still working on it,  
just getting cleared  
by our attorney but  
we entered your  
original request as  
a PRA as well so  
should have that  
for you soon.

Jenna

---

**From:** Fred Brewster  
<[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>  
**Sent:** Friday,  
December 11, 2020  
1:28 PM  
**To:** Dresner, Jenna  
<[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)  
[v](#)>  
**Subject:** Re: Request  
for interview

Hey Jenna,

Just following up to see  
if you are able to get  
those training  
manuals?

Thanks again for your  
help,

On Dec  
4, 2020,  
at 2:34  
PM,



Fred  
Brewster  
<[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>  
wrote:

Ok  
thanks.

On Dec 4, 2020, at 2:33 PM, Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>  
wrote:

Hi Freddy,

I'm working on this for you now, just flagging it'll take  
some time as I need to get approvals to share our internal  
documents.

Let me know if you have questions in the interim,  
Jenna

---

**From:** Fred Brewster <[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>  
**Sent:** Friday, December 4, 2020 1:15 PM  
**To:** Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>  
**Subject:** Re: Request for interview

Hey Jenna,

Thanks for getting back to me. I would like to respectfully ask for the  
screenshots again. I feel that it is in the best interest of the public to  
know what their government is considering to be misinformation and  
requesting for it to be removed from the internet.

Could you also send me any training manuals and/or handbooks that  
you were provided by the state to define your role and how to spot and  
define misinformation?

Thanks again,

Freddy

On Dec 2, 2020, at 2:48 PM, Dresner, Jenna  
<[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)> wrote:

Hey Freddy,

So looks like it's the same funding for the Office of  
Election Cybersecurity as is listed on our website  
([Oec.sos.ca.gov](https://Oec.sos.ca.gov)). As far as getting you copies of  
reported posts - because we do take the privacy of  
Californian's so seriously and because we don't want  
to risk misinformation re-circulating, we'd rather  
provide examples at this point.



A couple:

- In one video post, a voter documented himself registering under an alias which needed to be investigated and reported - it was subsequently removed from YouTube.
- Another, a Twitter user claimed there were thousands of 2020 ballots being thrown out, which was being perpetuated widely. As it could serve as a form of voter suppression, we elected to report it with the accurate story so the CA public trusted their vote would count.

Again, we do the work of investigating and understanding misinformation as a form of voter suppression or proof/intent of voter fraud and deliver that finding for social media companies to determine based on their community standards.

Let me know if there's anything else.

Jenna

---

**From:** Fred Brewster <[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>

**Sent:** Tuesday, December 1, 2020 9:59 AM

**To:** Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>

**Subject:** Re: Request for interview

Ok great. Does the number you called me from previously work?

On Dec 1, 2020, at 9:59 AM, Dresner, Jenna  
<[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)> wrote:

Hi Freddy,

Apologies missed this! Can talk any time before 2PM.

Jenna

---

**From:** Fred Brewster

<[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>

**Sent:** Monday, November 30, 2020 2:19 PM

**To:** Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>

**Subject:** Re: Request for interview

Hey Jenna,

Thanks for this information. Do you have time tomorrow for an interview?



On Nov 25, 2020, at 8:16 AM, Dresner, Jenna  
<[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)> wrote:

Hi Freddy,

I was able to track down a few items for you, just slow going as some folks I need to hear from are on vacation.

Attached is the statement from Dominion and some details about the Secretary's stance on open-source voting. I also

*The Secretary has long been a supporter of open-source voting technology. As State Senator, he wrote the legislation authorizing open source voting systems for use in California.*

*However, an open-source voting system, made entirely of American made components, does not currently exist and would likely be cost prohibitive for most (probably all) jurisdictions to develop. LA County—the largest voting jurisdiction in the country—took years to develop the the first **and only** publicly owned and designed voting system certified for use in the United States.*

*This is from the bottom of our release on the first certification of LA County's VSAP system:*

*"In addition to a publicly owned voting system option, I have been a long time believer in the promise of 'open source' voting technology, but source code disclosure must be done prudently. Accessibility can and must be balanced with security," Padilla added. Secretary Padilla is therefore asking Los Angeles County to regularly update the Secretary of State's office on its consultation with stakeholders in the governance of and plan for disclosure of VSAP's source code. As a State Senator, Secretary Padilla authored SB 360 (2013) to authorize "open source" voting systems where the source code is made publicly available. <https://www.sos.ca.gov/administration/ne>*



Also item #28 on our re-certification of VSAP: <https://votingsystems.cdn.sos.ca.gov/vendors/LAC/vsap2-1/vsap21-cert.pdf>

Regarding our approach to misinformation, I'm waiting to see if I can share one of the presentations from our partners on responding to misinformation best practices we used in our presentation to Counties. It also looks like we reported around 30 posts, around 25 of which were removed.

Happy to talk next week, generally free Tuesday.

Happy Thanksgiving!  
Jenna

---

**From:** Fred Brewster  
<[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>  
**Sent:** Tuesday, November 24, 2020 9:21 PM  
**To:** Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>  
**Subject:** Re: Request for interview

Hey Jenna,

Just following up on our conversation from yesterday and wondering if you will be able to provide me with those documents this week or should I be expecting them next week?

I am also hoping to schedule another interview with you next week for a few follow up questions I have.

Thanks for your help and I hope you enjoy the upcoming holiday,

Freddy

On Nov 23, 2020, at 1:00 PM, Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)> wrote:

Sounds good - will try you then.

---



**From:** Fred Brewster  
<[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>  
**Sent:** Monday, November 23, 2020  
12:48 PM  
**To:** Dresner, Jenna  
<[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>  
**Subject:** Re: Request for interview

Yeah, that works.

You can call me at 513.379.7522

On Nov 23, 2020, at 12:44 PM,  
Dresner, Jenna  
<[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)> wrote:

Does 1:30pm work by chance?

Get [Outlook for iOS](#)

---

**From:** Fred Brewster  
<[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>  
>  
**Sent:** Monday, November 23,  
2020 12:39:49 PM  
**To:** Dresner, Jenna  
<[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>  
**Subject:** Re: Request for  
interview

Hey Jenna,

Today works. How about 1 p.m.?

On Nov 23, 2020, at 12:32  
PM, Dresner, Jenna  
<[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>  
wrote:

Hi Freddy,

I can talk today  
around 3PM or  
tomorrow before  
12PM!

Let me know if either  
work.  
Jenna

---

**From:** Fred Brewster  
<[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>



[il.com](#)>

**Sent:** Monday,  
November 23, 2020  
12:04 PM

**To:** Dresner, Jenna  
<[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>

**Subject:** Re: Request  
for interview

Hey Jenna,

Thank you for your  
response. Do you have  
time for a phone call today  
or in the next two days?

Thanks,

On Nov 18, 2020,  
at 3:15 PM,  
Dresner, Jenna  
<[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)> wrote:

Hi Freddy,

Received your  
inquiry below. I  
lead  
communication  
s for the Office  
of Election  
Cybersecurity  
for the CA  
Secretary of  
State which is  
tasked with  
handling  
mis/disinforma  
tion.

I just wrote  
down some  
preliminary  
responses  
below to  
provide some  
context - but  
happy to speak  
on the phone  
as well.

Let me know  
what works  
best for you.



Jenna

Obtained via FOIA by Judicial Watch, Inc.

-----Original  
Message-----  
From: Fred  
Brewster  
<[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>  
Sent:  
Wednesday,  
November 18,  
2020 2:04 PM  
To: Secretary of  
State, Press  
<[SOSPRESS@sos.ca.gov](mailto:SOSPRESS@sos.ca.gov)>  
Subject: Request  
for interview

Hello,

My name is  
Freddy Brewster  
and I am a  
reporter with  
CalMatters. I am  
working on a  
story about  
misinformation  
during the past  
election and  
wanted to ask a  
few questions.

My deadline is  
Friday at 12:00  
p.m.

Here are my  
questions:

Did the Secretary  
of State's office  
receive very  
many reports of  
voter  
misinformation  
during the past  
election  
cycle?  
If so, what was  
reported the  
most?  
How many  
reports came in?

We have several



pathways to monitor for mis/disinformation online. We have a dedicated email line, voter hotlines, media monitoring tools, contractors, etc. to stay apprised on misinformation and give voters an outlet to report. We always see an influx in misinformation around elections, but this year it was louder than ever.

Given the sheer volume and nature of social media, we at the State level monitor for trends and themes more often than we do individual pieces of misinformation in order to ensure we're countering misinformation with fact-based messaging.

Since September, our office has tracked somewhere around 200 social media/media posts, but our priority is working closely with social media companies to be proactive so when there's a source



of misinformation, we can contain it. It would be difficult to quantify what what reported the MOST, as misinformation surged around different things in the news or events.

Did the Secretary of State's office reach out to any social media companies to help them combat misinformation?

If so, who was contacted, what concerns were expressed and how did the social media company respond?

We have working relationships and dedicated reporting pathways at each major social media company. When we receive a report of misinformation on a source where we don't have a pre-existing pathway to report, we find one. We've found that many social media companies are taking responsibility on themselves to do this work as well.

We worked



closely and proactively with social media companies to keep misinformation from spreading, take down sources of misinformation as needed, and promote our accurate, official election information at every opportunity.

In your opinion did misinformation play an influential role in dissuading voters during this election cycle?

Misinformation led to greater voter anxiety, but it didn't dissuade voters from voting. We saw record breaking numbers across all fronts, including those metrics that indicate a deep desire to vote but a need for more assurance in the process like voting early and signing up for Where's My Ballot to track the status of their ballot throughout the process.

How did the Secretary of State's office deal with misinformation?



Monitoring misinformation and responding appropriately is a full-time job. Misinformation by nature is a communications challenge - it's why the California Secretary of State created the Office of Election Cybersecurity as a communications department to monitor and respond to the influx of mis/disinformation.

We have several pathways to monitor for mis/disinformation online, but given the sheer volume and nature of social media, we at the State level monitor for trends and themes more often than we do individual pieces of misinformation in order to ensure we're countering misinformation with fact-based messaging.

Were county officials trained on how to combat misinformation at a local level?

On several occasions, yes.



We know the best defense to misinformation is accurate information presented widely and consistently. Many organizations, including the Office of Election Cybersecurity - provided proactive messaging and trainings over the past year to equip Counties protocols to respond to misinformation. For example, we at the Office of Election Cybersecurity led County PIOs in a presentation on crisis communications, equipped them with a toolkit on possible scenarios, and a presentation on best practices the week prior to the election.

Thank you for your help,  
Freddy Brewster  
513.379.7522



<b>State</b>	<b>Handle</b>
1 Alaska	@Itgovmeyer
1 Alabama	@alasecofstate
1 Arizona	@SecretaryHobbs
1 California	@casosvote
1 Colorado	@COSecofState
1 Connecticut	@sotsmerrill
1 Delaware	@NCCElectionsDE
1 Florida	@FLSecofState
1 Idaho	@IDSecOfState
1 Illinois	@illinoissbe
1 Indiana	@secretarylawson
1 Iowa	@iowasos
1 Kansas	@kansasSOS
Kansas	@BACaskey
1 Louisiana	@Louisiana_sos
1 Maine	@MESecofState
1 Maryland	@md_sbe
1 Massachusetts	@VotingInMass
Massachusetts	@SecretaryOfMass
1 Michigan	@MichSoS
1 Minnesota	@MNSecofState
1 Mississippi	@MississippiSOS
1 Missouri	@MissouriSOS
1 Nevada	@NVSOS
Nevada	@NVElect
1 New Jersey	@SecretaryWay
1 New York	@NYSBOE
North Carolina	@NCSecState
1 North Carolina	@NCSBE
1 Ohio	@SecLaRoseComms
1 Oklahoma	@OKelections.gov
1 Oregon	@OregonElections
1 Pennsylvania	@PAStateDept
1 Rhode Island	@RISecState
1 South Carolina	@SCVotes
1 Tennessee	@sectrehargett
1 Texas	@TXsecofstate; @VoteTexas
1 Utah	@ElectionsUtah
1 Vermont	@VermontSOS
1 Virginia	@VaElect
1 Washington	@secstatewa
1 West Virginia	@wvsosoffice
1 Wisconsin	@WI_Elections





If you aren't finding what you need in the Help Center, **submit a request** and we'll help you as quickly as we can. ✕



**To:** Maria Benson[mbenson@sso.org]  
**Cc:** Reynolds, Leslie[reynolds@sso.org], Milnorer, John[milnorer@sso.org], Lindsey Forson[lforson@sso.org]; Dodd, Stacy[sdodd@sso.org]  
**From:** Maria Benson[mbenson@sso.org]  
**Sent:** Fri 8/28/2020 9:30:40 AM (UTC-07:00)  
**Subject:** NASS Communications: Mis/disinformation Social Media Platform Reporting Processes  
[8.28.20 Copy of NASS and NASED Twitter Portal List.xlsx](#)  
[Twitter portal.PNG](#)

Good Afternoon Communications Directors,

I know I've sent out how to report mis/disinformation to social media platforms before, but a few things have changed and TikTok is new to our game. Please, please, please take a look at these carefully, save it somewhere you'll remember, also print it out and duct tape/super glue it to something next to your computer \*\*

### Facebook/Instagram

- Send an email to [reports@content.facebook.com](mailto:reports@content.facebook.com) and your Facebook point of contact; include "election issue" in subject line. Please include as much information as possible: screenshots, profile names, links, descriptions of what is incorrect, etc. The more information you include, the more likely Facebook will be able to act on it.
- Content that should be reported is:
  - Any content containing statements of intent, calls for action, or advocating for violence due to voting, voter registration, or the outcome of an election.
  - Any offers to buy or sell votes with cash or gifts.
  - Misrepresentation of the dates, locations, and times, and methods for voting or voter registration.
  - Misrepresentation of who can vote, qualifications for voting, whether a vote will be counted, and what information and/or materials must be provided in order to vote.
- **Facebook Regional Contacts (which are newly updated):**
  - Jannelle Watson ([Jannelle@fb.com](mailto:Jannelle@fb.com))
    - AZ, CO, IA, KS, NE, NM, NV, OK, TX, UT
  - Khalid Pagan ([kpagan@fb.com](mailto:kpagan@fb.com))
    - CT, DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VT,
  - Tracy Rohrbach ([trohrbach@fb.com](mailto:trohrbach@fb.com))
    - IL, IN, MI, MN, ND, OH, SD, WI
  - Cristina Flores ([cristinaflores@fb.com](mailto:cristinaflores@fb.com))
    - CA and the US territories
  - Rachel Holland ([rachelholland@fb.com](mailto:rachelholland@fb.com))
    - AL, AR, FL, GA, KY, LA, MO, MS, NC, SC, TN, VA, WV
  - Eva Guidarini ([eguidarini@fb.com](mailto:eguidarini@fb.com))
    - AK, HI, ID, MT, OR, WA, WY

### Twitter

- If your state is onboarded into the partner support portal, it provides a mechanism to report election issues and get them bumped to the head of the queue. Fill in the report with as much information as possible, including links if you have them. **Attached** is a list of the 38 on-boarded states.
  - If you're **not** on the list and would like to get on-boarded please email [psponboarding@twitter.com](mailto:psponboarding@twitter.com), cc' [gov@twitter.com](mailto:gov@twitter.com) and me for my awareness. These lists don't keep themselves \*\*
- Here's the link <https://help.twitter.com/forms> to get started to report mis/disinfo.
  - You should have a green box at the top. **Attached** is a screenshot from my screen.
  - Then to report you click submit form. Then regarding and choose "integrity." It used to say election integrity, but with COVID-19 they changed it just to integrity.
    - Let me know if yours doesn't have those features.
- NEW: Local election officials' Twitter accounts can now be onboarded into the partner support portal by emailing [psponboarding@twitter.com](mailto:psponboarding@twitter.com), so please pass along to your locals. Please email [gov@twitter.com](mailto:gov@twitter.com) if you have questions about this since it is so new.



### **Google/YouTube**

- If you see dis/misinformation on Google or YouTube, please get a screenshot and then send it, a link to the issue, and a description of what is inaccurate to this email [civics-outreach@google.com](mailto:civics-outreach@google.com) **and** cc' these people: Erica Arbetter ([arbetter@google.com](mailto:arbetter@google.com)); Joe Dooley ([jdooley@google.com](mailto:jdooley@google.com)); John Ruxton ([johnruxton@google.com](mailto:johnruxton@google.com)); and Andrea Holtermann ([holtermann@google.com](mailto:holtermann@google.com)).

### **Tik Tok**

- Email [tiktok-integrity-escalations@tiktok.com](mailto:tiktok-integrity-escalations@tiktok.com) with the video and the specifics of what is incorrect or misleading.
- Here is a link to their [Community Standards](#). They specifically prohibit "Content that misleads community members about elections or other civic processes." Please feel free to share this information and email with your local election officials.
  - **Important note:** Videos from Tik Tok are often shared on other platforms and they are branded with the Tik Tok logo. Videos do not need to be posted on Tik Tok to have the Tik Tok branding. A user can create a video, download it, and post it on other platforms and it will have the Tik Tok brand. So, if you see Tik Tok videos on other platforms and you report it, you may ultimately learn that it was never posted on TikTok. So be sure to report it to the platform you see it on (Ex: Tik Tok branded video viewed on Facebook should be reported to Facebook through the above method)

Happy Friday,

***Maria Benson***

Director of Communications

National Association of Secretaries of State (NASS)

444 N. Capitol Street NW, Suite 401 | Washington, DC 20001

Desk: 202-624-3528 | Cell: 423-504-1351

[www.nass.org](http://www.nass.org)





**To:** Dresner, Jenna[jdresner@sos.ca.gov]; Mahood, Sam[SMahood@sos.ca.gov]; Miller, Chris[cmiller@sos.ca.gov]  
**From:** Records[reports@content.facebook.com]  
**Sent:** Mon 9/14/2020 4:16:00 PM (UTC-07:00)  
**Subject:** Re: Election Issue

Hi,

Thanks for your report. It looks like the content you reported has already been removed.

If you're still seeing the content on Facebook, please reply with the link (URL) to the specific content you're reporting.

Regards,  
Facebook Community Operations

On Mon, Aug 31, 2020 at 02:33 PM, Miller, Chris <cmiller@sos.ca.gov> wrote:

> Hello,  
>  
> We have been alerted to a post from the Instagram account handle @freedom\_angels\_foundation that purports misinformation regarding the administration of California's elections. A screenshot of the post has been attached and this is a link to the profile:  
[https://gcc02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.instagram.com%2Ffreedom\\_angels\\_foundation%2F%3Futm\\_source%3Dig\\_embed&data=02%7C01%7Cjdresner%40sos.ca.gov%7C3f14299f39d34a5ce54708d859042a60%7C03580c5db6cf44cab63b4361acc7c739%7C1%7C0%7C637357221720158302&sdata=2b63eLtGuB4OW2Rq9LflSc48x6ByLm9BAAYE3HHTWio%3D&reserved=0](https://gcc02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.instagram.com%2Ffreedom_angels_foundation%2F%3Futm_source%3Dig_embed&data=02%7C01%7Cjdresner%40sos.ca.gov%7C3f14299f39d34a5ce54708d859042a60%7C03580c5db6cf44cab63b4361acc7c739%7C1%7C0%7C637357221720158302&sdata=2b63eLtGuB4OW2Rq9LflSc48x6ByLm9BAAYE3HHTWio%3D&reserved=0)  
>  
> The post claims that the voting preference of California voters has been changed by Governor Newsom. This is incorrect.  
>  
> Earlier this year, Governor Newsom issued an executive order that directed California's counties to send every active, registered voter a vote-by-mail ballot ahead of the November 3, 2020 General Election. This Executive Order was followed up by AB860, which was signed into law by Governor Newsom.  
>  
> This order only pertains to the November 3, 2020 General Election. The permanent voting preference of voters has not been changed.  
>  
> There will also be in-person voting options available to any Californian voter that would like to vote in-person.  
>  
> Best,  
> --  
> Chris Miller  
> Pronouns: He/Him/His  
> Communications Coordinator  
> Office of Secretary of State Alex Padilla  
> 916-695-1652 | cmiller@sos.ca.gov<mailto:cmiller@sos.ca.gov>



# Reporting Misinformation to the EI-ISAC

*If you spot misinformation or disinformation about your election jurisdiction on social media, you can submit it to the Election Infrastructure Information Sharing and Analysis Center @EI-ISAC. We'll work with the platforms and other partners to get it addressed.*

## WHAT TO REPORT

Anything on social media that's about your jurisdiction, pertains to the administration or security of the 2020 general election, and is false. Examples include, but aren't limited to, dates of the election, mail ballot rules, information on ballots, polling place status, and election reporting procedures.

## HOW TO REPORT IT

Send an email to [misinformation@cisecurity.org](mailto:misinformation@cisecurity.org). Copy others in your organization or state whom should also see the information, such as your chief state election official. Include the following information:

- A screenshot of the social media post and, if possible, the URL
- Your name, role, jurisdiction, and official email address
- A description of why this is misinformation. This doesn't have to be more than a couple sentences, but more detail is better. Citing a law is even better.

## WHAT WILL HAPPEN

After the EI-ISAC receives your email, we will:

### 1 Verify the information

We ensure you are a verified election official or their representative, and that you included all the necessary information. If we don't know you, we may contact you or someone else in your office to verify your identity.

### 2 Forward it to our partners

- a The Cyber and Infrastructure Security Agency (CISA) at the Department of Homeland Security (DHS). They will submit it to the relevant social media platform(s) for review.
- b The Election Integrity Partnership at Stanford University. They will analyze the report to see if it is part of a larger disinformation effort.

### 3 Provide updates

Anytime we receive meaningful information about your case, we'll follow up with you. This can be minutes, hours, or days, depending on the platforms and what they discover.

### 4 Monitor the issue

If we don't hear anything from the platforms, we'll check in with them every 24 hours. In the days before the election, we'll do so every few hours. We'll also check in with you every 24 hours to let you know we're still on it. Close to the election, it will be more frequent.

## WHAT YOU SHOULD DO

If you are from a local jurisdiction, share the report with your chief state election official or their office. While we have shared it with the relevant social media platform(s), this is your report so there is no restriction on whether you share with them directly or anyone else if you want to do so. Some options:

- **FBI:** [cywatch@fbi.gov](mailto:cywatch@fbi.gov) or your local field office
- **Facebook/Instagram:** [reports@content.facebook.com](mailto:reports@content.facebook.com)
- **Twitter:** <https://help.twitter.com/forms> (if already enrolled in the Partner Support Portal) or [gov@twitter.com](mailto:gov@twitter.com)
- **Google:** [civics-outreach@google.com](mailto:civics-outreach@google.com)
- **TikTok:** [tiktok-integrity-escalations@tiktok.com](mailto:tiktok-integrity-escalations@tiktok.com)
- **Nextdoor:** [2020electionreports@nextdoor.com](mailto:2020electionreports@nextdoor.com)
- **Snapchat:** [gina@snap.com](mailto:gina@snap.com)

Reports of Election Infrastructure Misinformation ("Misinformation") submitted to the EI-ISAC via this email address will be shared with the following organizations: (1) the applicable social media platform provider in order to address the Misinformation identified in the report; (2) the Cybersecurity & Infrastructure Security Agency and the Election Integrity Partnership, for analysis of the Misinformation, in conjunction with other relevant information, to identify potential threats to election security; (3) with the National Association for Secretaries of State and National Association of State Election Directors for situational awareness. The Misinformation may also be shared with other federal agencies, as appropriate, for situational awareness or in the context of a law enforcement investigation.



<b>State</b>	<b>Handle</b>
1 Alaska	@Itgovmeyer
1 Alabama	@alasecofstate
1 Arizona	@SecretaryHobbs
1 California	@casosvote
1 Colorado	@COSecofState
1 Connecticut	@sotsmerrill
1 Delaware	@NCCElectionsDE
1 Florida	@FLSecofState
1 Idaho	@IDSecOfState
1 Illinois	@illinoissbe
1 Indiana	@secretarylawson
1 Iowa	@iowasos
1 Kansas	@kansasSOS
Kansas	@BACaskey
1 Louisiana	@Louisiana_sos
1 Maine	@MESecofState
1 Maryland	@md_sbe
1 Massachusetts	@VotingInMass
Massachusetts	@SecretaryOfMass
1 Michigan	@MichSoS
1 Minnesota	@MNSecofState
1 Mississippi	@MississippiSOS
1 Missouri	@MissouriSOS
1 Nevada	@NVSOS
Nevada	@NVElect
1 New Jersey	@SecretaryWay
1 New York	@NYSBOE
North Carolina	@NCSecState
1 North Carolina	@NCSBE
1 Ohio	@SecLaRoseComms
1 Oklahoma	@OKelections.gov
1 Oregon	@OregonElections
1 Pennsylvania	@PAStateDept
1 Rhode Island	@RISecState
1 South Carolina	@SCVotes
1 Tennessee	@sectrehargett
1 Texas	@TXsecofstate; @VoteTexas
1 Utah	@ElectionsUtah
1 Vermont	@VermontSOS
1 Virginia	@VaElect
1 Washington	@secstatewa
1 West Virginia	@wvsosoffice
1 Wisconsin	@WI_Elections





If you aren't finding what you need in the Help Center, **submit a request** and we'll help you as quickly as we can. ✕



**To:** Maria Benson[mbenson@sso.org]  
**Cc:** Reynolds, Leslie[reynolds@sso.org]; Milhofer, John[jmilhofer@sso.org]; Lindsey Forson[lforson@sso.org]; Dodd, Stacy[sdodd@sso.org]; Will Dinneen[wdinneen@sso.org]; Sarah Miranda[smiranda@sso.org]  
**From:** Maria Benson[mbenson@sso.org]  
**Sent:** Mon 11/2/2020 11:53:11 AM (UTC-08:00)  
**Subject:** NASS Communications: Mis/Disinformation Social Media Reporting Process  
[EI-ISAC Reporting Misinformation Sheet Final.pdf](#)  
[8.28.20 Copy of NASS and NASED Twitter Portal List.xlsx](#)  
[Twitter portal.PNG](#)

Good Afternoon Communications and IT Directors,

I wanted to resend this (**original email below**) so it'd be at the top of your inboxes as you prepare for battle \*\*. Be sure to have it handy!

Best of luck!

**Maria Benson**

Director of Communications  
National Association of Secretaries of State (NASS)  
444 N. Capitol Street NW, Suite 401 | Washington, DC 20001  
Desk: 202-624-3528 | Cell: 423-504-1351

[www.nass.org](http://www.nass.org)



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**From:** Maria Benson  
**Sent:** Thursday, October 22, 2020 10:08 AM  
**To:** Maria Benson <mbenson@sso.org>  
**Cc:** 'Reynolds' <reynolds@sso.org>; John Milhofer (jmilhofer@sso.org) <jmilhofer@sso.org>; Lindsey Forson <lforson@sso.org>; Stacy Dodd <sdodd@sso.org>  
**Subject:** NASS Communications: Mis/Disinformation Social Media Reporting Process  
**Importance:** High

Good Morning Communications Directors and IT Directors,

I've sent out how to report mis/disinformation before, but since we are less than two weeks out from Election Day I wanted to resend. (Communications Directors are often the lead on social media, but I wanted to include IT Directors for awareness. It is important to coordinate on reporting when possible.)

I know this is a long email, but please take a look at these carefully, save it somewhere you'll remember, also print it out and super glue it to something next to your computer \*\*. There are two avenues to report. 1) report to via the CIS single source reporting email. 2) report to the platform(s) directly. **It is up to you how you choose to report. Info on processes below:**

**Single Source CIS Mis/Disinformation Reporting Email**

To help combat misinformation in elections, the EI-ISAC has teamed up with CISA, NASS, NASED, and Stanford University to establish a single source at which election officials can report misinformation found on social media. **Attached** is a one pager on this process.

Election officials and their representatives (that means you) can report misinformation to [misinformation@cisecurity.org](mailto:misinformation@cisecurity.org). The EI-ISAC will get the report to federal partners, the social media platforms through CISA, and the [Election Integrity Partnership](#) at Stanford University, where it will undergo analysis to determine if it's part of a broader disinformation campaign. The EI-ISAC will also inform officials when its partners identify a campaign. **You'll get an email informing you of what they've seen and what actions are being taken.**

**When submitting, include a screenshot of the post; the URL (whenever possible); your name, role, jurisdiction, and official email address; and a description of why the post is misinformation.** The EI-ISAC will process the report and keep you informed



of its progress.

Obtained via FOIA by Judicial Watch, Inc.

You can choose this streamlined route **or** still report directly to the platforms. Again, it is up to you.

### **Here are the direct to platform reporting mechanisms:**

#### **Facebook/Instagram**

- Send an email to [reports@content.facebook.com](mailto:reports@content.facebook.com) and your Facebook point of contact; include “election issue” in subject line. Please include as much information as possible: screenshots, profile names, links, descriptions of what is incorrect, etc. The more information you include, the more likely Facebook will be able to act on it.
- Content that should be reported is:
  - Any content containing statements of intent, calls for action, or advocating for violence due to voting, voter registration, or the outcome of an election.
  - Any offers to buy or sell votes with cash or gifts.
  - Misrepresentation of the dates, locations, and times, and methods for voting or voter registration.
  - Misrepresentation of who can vote, qualifications for voting, whether a vote will be counted, and what information and/or materials must be provided in order to vote.
- **Facebook Regional Contacts:**
  - Jannelle Watson ([Jannelle@fb.com](mailto:Jannelle@fb.com))
    - AZ, CO, IA, KS, NE, NM, NV, OK, TX, UT
  - Khalid Pagan ([kpagan@fb.com](mailto:kpagan@fb.com))
    - CT, DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VT,
  - Tracy Rohrbach ([trohrbach@fb.com](mailto:trohrbach@fb.com))
    - IL, IN, MI, MN, ND, OH, SD, WI
  - Cristina Flores ([cristinaflores@fb.com](mailto:cristinaflores@fb.com))
    - CA and the US territories
  - Rachel Holland ([rachelholland@fb.com](mailto:rachelholland@fb.com))
    - AL, AR, FL, GA, KY, LA, MO, MS, NC, SC, TN, VA, WV
  - Eva Guidarini ([eguidarini@fb.com](mailto:eguidarini@fb.com))
    - AK, HI, ID, MT, OR, WA, WY

#### **Twitter**

- If your state is onboarded into the partner support portal, it provides a mechanism to report election issues and get them bumped to the head of the queue. Fill in the report with as much information as possible, including links if you have them. **Attached** is a list of the 38 on-boarded states.
  - If you’re **not** on the list and would like to get on-boarded please email [psponboarding@twitter.com](mailto:psponboarding@twitter.com), cc’ [gov@twitter.com](mailto:gov@twitter.com) and me for my awareness. These lists don’t keep themselves \*\*
- Here’s the link <https://help.twitter.com/forms> to get started to report mis/disinfo.
  - You should have a green box at the top. **Attached** is a screenshot from my screen.
  - Then to report you click submit form. Then regarding and choose “integrity.” It used to say election integrity, but with COVID-19 they changed it just to integrity.
    - Let me know if yours doesn’t have those features.
- NEW: Local election officials’ Twitter accounts can now be onboarded into the partner support portal by emailing [psponboarding@twitter.com](mailto:psponboarding@twitter.com), so please pass along to your locals. Please email [gov@twitter.com](mailto:gov@twitter.com) if you have questions about this since it is so new.

#### **Google/YouTube**

- If you see dis/misinformation on Google or YouTube, please get a screenshot and then send it, a link to the issue, and a description of what is inaccurate to this email [civics-outreach@google.com](mailto:civics-outreach@google.com) **and** cc’ these people: Erica Arbetter ([arbetter@google.com](mailto:arbetter@google.com)); Joe Dooley ([jdooley@google.com](mailto:jdooley@google.com)); John Ruxton ([johnruxton@google.com](mailto:johnruxton@google.com)); and Andrea Holtermann ([holtermann@google.com](mailto:holtermann@google.com)).



## Tik Tok

- Email [tiktok-integrity-escalations@tiktok.com](mailto:tiktok-integrity-escalations@tiktok.com) with the video and the specifics of what is incorrect or misleading.
- Here is a link to their [Community Standards](#). They specifically prohibit “Content that misleads community members about elections or other civic processes.” Please feel free to share this information and email with your local election officials.
  - **Important note:** Videos from Tik Tok are often shared on other platforms and they are branded with the Tik Tok logo. Videos do not need to be posted on Tik Tok to have the Tik Tok branding. A user can create a video, download it, and post it on other platforms and it will have the Tik Tok brand. So, if you see Tik Tok videos on other platforms and you report it, you may ultimately learn that it was never posted on TikTok. So be sure to report it to the platform you see it on (Ex: Tik Tok branded video viewed on Facebook should be reported to Facebook through the above method)

Last thing to be aware of, as you know individuals may seek to sow confusion by impersonating your office’s account or creating parody accounts. If you see any please report these to CIS or the platform(s) directly. For Twitter specifically, my pro-tip is to email [gov@twitter.com](mailto:gov@twitter.com) to “freeze” account names that are similar to yours. For instance, the NASS account is @NASSorg. I reached out and had accounts frozen that resembled NASS (ex: @orgNASS).

Thanks,

***Maria Benson***

Director of Communications

National Association of Secretaries of State (NASS)

444 N. Capitol Street NW, Suite 401 | Washington, DC 20001

Desk: 202-624-3528 | Cell: 423-504-1351

[www.nass.org](http://www.nass.org)



## Disclaimer

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived by **Mimecast Ltd**, an innovator in Software as a Service (SaaS) for business. Providing a **safer** and **more useful** place for your human generated data. Specializing in; Security, archiving and compliance. To find out more [Click Here](#).



**To:** Cristina Flores[cristinaflores@fb.com]  
**Cc:** Records[reports@content.facebook.com] [Obtained via FOIA by Judicial Watch, Inc.](#)  
**Sent:** Wed 10/21/2020 10:55:52 AM (UTC-07:00)  
**Subject:** Misinformation



**To:** Dresner, Jenna [jdresner@sos.ca.gov]  
**From:** Jones, Akilah [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=A8B395B2C4124F98851C85B7DE79AA38-JONES, AKIL]  
**Sent:** Thur 10/1/2020 2:12:28 PM (UTC-07:00)  
**Subject:** Re: Case #CIS-MIS000024: Misinformation re: Sonoma County elections - Promoted by Russian Actors

Ok. Got it.

Get [Outlook for iOS](#)

---

**From:** Dresner, Jenna <jdresner@sos.ca.gov>  
**Sent:** Thursday, October 1, 2020 2:08:51 PM  
**To:** Jones, Akilah <ajones@sos.ca.gov>  
**Subject:** Fw: Case #CIS-MIS000024: Misinformation re: Sonoma County elections - Promoted by Russian Actors

FYI (for tracker) - this should be tracking specifically from Groupsense the Russian piece of the alert.

---

**From:** Misinformation Reports <misinformation@cisecurity.org>  
**Sent:** Thursday, October 1, 2020 1:30 PM  
**To:** Dresner, Jenna <jdresner@sos.ca.gov>; Misinformation Reports <misinformation@cisecurity.org>  
**Subject:** Case #CIS-MIS000024: Misinformation re: Sonoma County elections - Promoted by Russian Actors

Jenna,

Thank you for submitting your misinformation report to the Election Infrastructure Information Sharing and Analysis Center. We have received it and have all the information we need to move forward with it.

What's next:

1. We have already forwarded your report to our partners:
  - a. The Cyber and Infrastructure Security Agency at the Department of Homeland Security. They will submit it to the relevant social media platform(s) for review.
  - b. The [Election Integrity Partnership](#) at Stanford University. They will analyze the report to see if it is part of a larger disinformation effort.
2. Update you. Any time we receive any meaningful information about your case, we'll get back to you. This can be minutes, hours, or days, depending the platforms and what they discover.
3. Keep on it. If we don't hear anything from the platforms, we'll check in with them every 24 hours. In the days before the election, we'll do so every few hours.
4. Track your case until you feel it's resolved. We'll check in with you every 24 hours to let you know we're still on it. Closer to the election, it will be more frequent.

Our recommendations:

- If you are from a local jurisdiction and haven't already shared with your chief state election official, we recommend you do so. They may have additional resources to help you.
- This is your report. While we have already forwarded this report to DHS/CISA and the relevant social media platform(s), there is no restriction on whether you share with them directly or with anyone else that you feel may be of value to you. Some options:
  - FBI: [cywatch@fbi.gov](mailto:cywatch@fbi.gov) or your [local field office](#)
  - Facebook: [reports@content.facebook.com](mailto:reports@content.facebook.com)
  - Twitter: <https://help.twitter.com/forms> (if already enrolled in the Partner Support Portal) or [gov@twitter.com](mailto:gov@twitter.com) (if not)
  - Google: [civics-outreach@google.com](mailto:civics-outreach@google.com)



- [TikTok: tiktok-integrity-escalations@tiktok.com](mailto:tiktok-integrity-escalations@tiktok.com)
  - Nextdoor: [2020electionreports@nextdoor.com](mailto:2020electionreports@nextdoor.com)
  - Snapchat: [gina@snap.com](mailto:gina@snap.com)
- If you have not already done so, activate your Mis/Disinformation Response Plan. Use the Belfer Center's [guide](#) to help you. Given an incident has already occurred, we recommend you focus on the "Communicate" section.

Don't hesitate to contact us if you would like a status update or have other information.

Best,

Election Infrastructure Information Sharing and Analysis Center

Center for Internet Security

Email: [misinformation@cisecurity.org](mailto:misinformation@cisecurity.org)

[www.cisecurity.org](http://www.cisecurity.org)

Follow us @CISecurity

Note: Reports of Elections Infrastructure Misinformation ("Misinformation") submitted to the EI-ISAC via this email address will be shared with the following organizations: (1) the applicable social media platform provider in order to address the Misinformation identified in the report; (2) the Cybersecurity & Infrastructure Security Agency and the Election Integrity Partnership, for analysis of the Misinformation, in conjunction with other relevant information, to identify potential threats to election security; (3) with the National Association for Secretaries of State and National Association of State Elections Directors for situational awareness. The Misinformation may also be shared with other federal agencies, as appropriate, for situational awareness or in the context of a law enforcement investigation.

---

**From:** Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>

**Sent:** Thursday, October 1, 2020 4:14 PM

**To:** Misinformation Reports <[misinformation@cisecurity.org](mailto:misinformation@cisecurity.org)>

**Subject:** Misinformation re: Sonoma County elections - Promoted by Russian Actors

Hello,

My name is Jenna Dresner, I'm the Senior Communication Manager for the California Secretary of State Office of Election Cybersecurity.

My email address is [jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov).

We've been monitoring a situation in our state where an image of ballots was circulated as evidence of voter fraud - Sonoma County has explained that this was part of a routine process to discard old 2018 ballots, as allowed by law, and has nothing to do with the 2020 election.

<https://twitter.com/darhar981/status/1309533853967671297>

Debunked

here: [https://twitter.com/CountyofSonoma/status/1309588979545645056?ref\\_src=twsrc%5Eetfw%7Ctwcamp%5Etweetembed%7Ctwterm%5E1309588979545645056%7Ctwgr%5Eshare\\_3&ref\\_url=https%3A%2F%2Fobservers.france24.com%2Fen%2F20201001-debunked-viral-photos-mail-ballots-california-dumpster](https://twitter.com/CountyofSonoma/status/1309588979545645056?ref_src=twsrc%5Eetfw%7Ctwcamp%5Etweetembed%7Ctwterm%5E1309588979545645056%7Ctwgr%5Eshare_3&ref_url=https%3A%2F%2Fobservers.france24.com%2Fen%2F20201001-debunked-viral-photos-mail-ballots-california-dumpster)

While all posts around this topic are misinformation, we were just alerted to the fact that Russian Actors Amplified False Claim of Mail-in Ballots Discarded in Sonoma County Dumpster

On Oct. 1, 2020, Reuters and the security firm Graphika [reported](#) that actors associated with the St. Petersburg-based Internet Research Agency (IRA) established a pseudo news site called the Newsroom for American and European Based Citizens "NAEBC" ([naebc\[.\]com](http://naebc[.]com)) which attempted to influence U.S. voters ahead of the 2020 Presidential election.



It was observed that on Sept. 25, 2020, the NAEBC-associated user @LeoAlpine on the platform Parler [amplified](#) the false narrative that mail-in-ballots were recently found in a dumpster in Sonoma County. @LeoAlpine posted:

*"More than a thousand mail-in-ballots found in a dumpster in California! The zip code "94928" on the ballots matches the county. This is why everyone should vote in person! #MAGA2020 #TRUMP2020 #KAG"* (Figure 1).

We consider @LeoAlpine's post as evidence that Russian actors are amplifying reports of mail-in ballots.

In addition to reposting articles from U.S.-based news outlets, @LeoAlpine frequently posted articles from the NAEBC website, with the most recent NAEBC post on Oct. 1, 2020. This is an indication that @LeoAlpine is closely affiliated or operated by the same actors who set up the NAEBC website.

Our assessment that Russian actors are amplifying mail-in ballot errors and disinformation is consistent with American intelligence officials recent assessments, as [reported](#) by Representative Adam B. Schiff, chairman of the House Intelligence Committee.

Our monitoring software is investigating other NAEBC-affiliated accounts for potential investigatory leads into additional Russian information operations and any impact to California voters.



Figure 1: @LeoAlpine amplified a false mail ballot narrative; the narrative was subsequently debunked as the mail-in ballots seen in the photo were from 2018

.....  
This message and attachments may contain confidential information. If it appears that this message was sent to you by mistake, any retention, dissemination, distribution or copying of this message and attachments is strictly prohibited. Please notify the sender immediately and permanently delete the message and any attachments.

.....



**To:** Jones, Akilah[ajones@sos.ca.gov]  
**From:** Dresner, Jenna[/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=f4a4f8e820504621b354866221cffa1e-jdresner]  
**Sent:** Thur 10/1/2020 2:08:51 PM (UTC-07:00)  
**Subject:** Fw: Case #CIS-MIS000024: Misinformation re: Sonoma County elections - Promoted by Russian Actors

FYI (for tracker) - this should be tracking specifically from Groupsense the Russian piece of the alert.

---

**From:** Misinformation Reports <misinformation@cisecurity.org>  
**Sent:** Thursday, October 1, 2020 1:30 PM  
**To:** Dresner, Jenna <jdresner@sos.ca.gov>; Misinformation Reports <misinformation@cisecurity.org>  
**Subject:** Case #CIS-MIS000024: Misinformation re: Sonoma County elections - Promoted by Russian Actors

Jenna,

Thank you for submitting your misinformation report to the Election Infrastructure Information Sharing and Analysis Center. We have received it and have all the information we need to move forward with it.

What's next:

1. We have already forwarded your report to our partners:
  - a. The Cyber and Infrastructure Security Agency at the Department of Homeland Security. They will submit it to the relevant social media platform(s) for review.
  - b. The [Election Integrity Partnership](#) at Stanford University. They will analyze the report to see if it is part of a larger disinformation effort.
2. Update you. Any time we receive any meaningful information about your case, we'll get back to you. This can be minutes, hours, or days, depending the platforms and what they discover.
3. Keep on it. If we don't hear anything from the platforms, we'll check in with them every 24 hours. In the days before the election, we'll do so every few hours.
4. Track your case until you feel it's resolved. We'll check in with you every 24 hours to let you know we're still on it. Closer to the election, it will be more frequent.

Our recommendations:

- If you are from a local jurisdiction and haven't already shared with your chief state election official, we recommend you do so. They may have additional resources to help you.
- This is your report. While we have already forwarded this report to DHS/CISA and the relevant social media platform(s), there is no restriction on whether you share with them directly or with anyone else that you feel may be of value to you. Some options:
  - FBI: [cywatch@fbi.gov](mailto:cywatch@fbi.gov) or your [local field office](#)
  - Facebook: [reports@content.facebook.com](mailto:reports@content.facebook.com)
  - Twitter: <https://help.twitter.com/forms> (if already enrolled in the Partner Support Portal) or [gov@twitter.com](mailto:gov@twitter.com) (if not)
  - Google: [civics-outreach@google.com](mailto:civics-outreach@google.com)
  - TikTok: [tiktok-integrity-escalations@tiktok.com](mailto:tiktok-integrity-escalations@tiktok.com)
  - Nextdoor: [2020electionreports@nextdoor.com](mailto:2020electionreports@nextdoor.com)
  - Snapchat: [gina@snap.com](mailto:gina@snap.com)
- If you have not already done so, activate your Mis/Disinformation Response Plan. Use the Belfer Center's [guide](#) to help you. Given an incident has already occurred, we recommend you focus on the "Communicate" section.

Don't hesitate to contact us if you would like a status update or have other information.

Best,



Election Infrastructure Information Sharing and Analysis Center

Center for Internet Security

Email: [misinformation@cisecurity.org](mailto:misinformation@cisecurity.org)

[www.cisecurity.org](http://www.cisecurity.org)

Follow us @CISecurity

Note: Reports of Elections Infrastructure Misinformation ("Misinformation") submitted to the EI-ISAC via this email address will be shared with the following organizations: (1) the applicable social media platform provider in order to address the Misinformation identified in the report; (2) the Cybersecurity & Infrastructure Security Agency and the Election Integrity Partnership, for analysis of the Misinformation, in conjunction with other relevant information, to identify potential threats to election security; (3) with the National Association for Secretaries of State and National Association of State Elections Directors for situational awareness. The Misinformation may also be shared with other federal agencies, as appropriate, for situational awareness or in the context of a law enforcement investigation.

---

**From:** Dresner, Jenna <jdresner@sos.ca.gov>

**Sent:** Thursday, October 1, 2020 4:14 PM

**To:** Misinformation Reports <misinformation@cisecurity.org>

**Subject:** Misinformation re: Sonoma County elections - Promoted by Russian Actors

Hello,

My name is Jenna Dresner, I'm the Senior Communication Manager for the California Secretary of State Office of Election Cybersecurity.

My email address is [jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov).

We've been monitoring a situation in our state where an image of ballots was circulated as evidence of voter fraud - Sonoma County has explained that this was part of a routine process to discard old 2018 ballots, as allowed by law, and has nothing to do with the 2020 election.

<https://twitter.com/darhar981/status/1309533853967671297>

Debunked

here: [https://twitter.com/CountyofSonoma/status/1309588979545645056?ref\\_src=twsrc%5Etfw%7Ctwcamp%5Etweetembed%7Ctwterm%5E1309588979545645056%7Ctwgr%5Eshare\\_3&ref\\_url=https%3A%2F%2Fobservers.france24.com%2Fen%2F20201001-debunked-viral-photos-mail-ballots-california-dumpster](https://twitter.com/CountyofSonoma/status/1309588979545645056?ref_src=twsrc%5Etfw%7Ctwcamp%5Etweetembed%7Ctwterm%5E1309588979545645056%7Ctwgr%5Eshare_3&ref_url=https%3A%2F%2Fobservers.france24.com%2Fen%2F20201001-debunked-viral-photos-mail-ballots-california-dumpster)

While all posts around this topic are misinformation, we were just alerted to the fact that Russian Actors Amplified False Claim of Mail-in Ballots Discarded in Sonoma County Dumpster

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In addition to reposting articles from U.S.-based news outlets, @LeoAlpine frequently posted articles from the



NAEBC website, with the most recent NAEBC post on Oct. 1, 2020.

Obtained via FOIA by Judicial Watch, Inc.

This is an indication that @LeoAlpine is closely affiliated or operated by the same actors who set up the NAEBC website.

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Figure 1: @LeoAlpine amplified a false mail-in ballot narrative; the narrative was subsequently debunked as the mail-in ballots seen in the photo were from 2018

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.....



**To:** Jones, Akilah[ajones@sos.ca.gov]  
**From:** Dresner, Jenna[/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=f4a4f8e820504621b354866221cffa1e-jdresner]  
**Sent:** Tue 9/29/2020 9:01:29 AM (UTC-07:00)  
**Subject:** Fw: NASS Communications: Several Updates  
[NASS Communications: Mis/disinformation Social Media Platform Reporting Processes](#)

Something we should discuss!

---

**From:** Maria Benson <mbenson@sso.org>  
**Sent:** Tuesday, September 29, 2020 8:40 AM  
**To:** Maria Benson <mbenson@sso.org>  
**Cc:** Reynolds, Leslie <reynolds@sso.org>; Milhofer, John <jmilhofer@sso.org>; Lindsey Forson <lforson@sso.org>; Dodd, Stacy <sdodd@sso.org>  
**Subject:** NASS Communications: Several Updates

Good Afternoon Communications Directors,

Don't TL;DR at me, but I have several odds and ends updates that I wanted to package together:

### **NEW Single Source CIS Mis/Disinformation Reporting Email**

To help combat misinformation in elections, the EI-ISAC has teamed up with CISA, NASS, NASED, and Stanford University to establish a single source at which election officials can report misinformation found on social media.

Election officials and their representatives (that means you) can report misinformation to [misinformation@cisecurity.org](mailto:misinformation@cisecurity.org). The EI-ISAC will get the report to federal partners, the social media platforms through CISA, and the [Election Integrity Partnership](#) at Stanford University, where it will undergo analysis to determine if it's part of a broader disinformation campaign. The EI-ISAC will also inform officials when its partners identify a campaign. **You'll get an email informing you of what they've seen and what actions are being taken.**

**When submitting, include a screenshot of the post; the URL (whenever possible); your name, role, jurisdiction, and official email address; and a description of why the post is misinformation.** The EI-ISAC will process the report and keep you informed of its progress.

You can choose this streamlined route **and/or** still report directly to the platforms. It is up to you. **(Attached is the 8/28 email I sent detailing the respective processes for Facebook, Twitter, Google/YouTube and TikTok.)**

### **Business Insider Inquiry**

I got word from a state that another *Business Insider* press inquiry is coming your way (if it hasn't already). Here's a snippet from the reporter's email:

*I'm writing a story on a new report coming out Wednesday that says you're one of 44 states whose vote-by-mail application is not accessible to people with disabilities.*

*The organization putting the report (embargoed until Wednesday) together is planning to unveil on its site a space where disabled voters can access an application from your state. Those applications will be found here when the report drops: <https://accessibility.deque.com/vote-by-mail-applications>*

I do not have a copy of the report, but I'd recommend conveying to the BI reporter your accessible voting by mail applications and other accessible measures you already have in place.

### **TikTok Utilizing Canivote.org**

In the spirit of #TrustedInfo2020, we have been working with TikTok to ensure their 2020 Election Guide information links to your state-specific sites via NASS's [canivote.org](https://canivote.org) for voter registration, voter ID and find your polling place categories, and **not** third-party sites for those! **YAY!** Here's their [blog post release](#) for more information on their guide. **Please let your IT Director know you may receive higher website traffic with today's launch.**



### **Google Ad Plans After Nov. 3**

Joe Dooley reached out to me to provide an update on their plans for political advertising after the general election. Here's his email copy/pasted:

*We will be implementing a [sensitive event](#) policy for political ads after polls close on November 3rd. While this policy is in place, advertisers will not be able to run ads referencing candidates, the election, or its outcome given that an [unprecedented amount of votes](#) will be counted after election day this year.*

*This policy will be broadly scoped across ads running through Google Ads, DV360, YouTube, and AdX Authorized Buyer and is intended to block all ads related to the election. It will include ads that are currently in-scope of our [election ads policy](#) (mentioning a current state or federal officeholder or candidate, political party, or ballot measure), ads that reference federal or state elections within the ad, and any ads running on election-related search queries. We will carefully examine a number of factors before deciding to lift this policy for advertisers and share updates as we have them.*

If you have questions please contact Joe at [jdooley@google.com](mailto:jdooley@google.com).

### **National Months**

As September closes out tomorrow, so does National Voter Registration Month. October brings us National Cybersecurity Awareness Month and American Archives Month. Also of note is [Electronic Records Day](#), which is Saturday, October 10. Since it falls on the weekend, many people may choose to recognize it on Friday, October 9. NASS will recognize these on Twitter.

Thank you for reading my novel,

***Maria Benson***

Director of Communications

National Association of Secretaries of State (NASS)

444 N. Capitol Street NW, Suite 401 | Washington, DC 20001

Desk: 202-624-3528 | Cell: 423-504-1351

[www.nass.org](http://www.nass.org)



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**To:** Jones, Akilah [ajones@sos.ca.gov]  
**From:** Dresner, Jenna [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=F4A4F8E820504621B354866221CFFA1E-JDRESNER]  
**Sent:** Sun 9/27/2020 8:12:33 PM (UTC-07:00)  
**Subject:** Re: Case# 0174581693: partner\_election [ref:00DA0000000K0A8.5004A000020NZZr:ref]

---

**From:** Jones, Akilah <ajones@sos.ca.gov>  
**Sent:** Sunday, September 27, 2020 8:12 PM  
**To:** Dresner, Jenna <jdresner@sos.ca.gov>  
**Subject:** Re: Case# 0174581693: partner\_election [ref:00DA0000000K0A8.5004A000020NZZr:ref]

Hi Jenna,

I'll add it to the tracker right now.

Hope you're having a great weekend.

-Akilah

Get [Outlook for iOS](#)

---

**From:** Dresner, Jenna <jdresner@sos.ca.gov>  
**Sent:** Sunday, September 27, 2020 8:08:22 PM  
**To:** Jones, Akilah <ajones@sos.ca.gov>  
**Subject:** Fw: Case# 0174581693: partner\_election [ref:00DA0000000K0A8.5004A000020NZZr:ref]

Hi Akilah - I reported this tweet today. All details are here - the text here is what I submitted. Could you add to tracker? And we should discuss this story and do a dive for it specifically.

Hello, I'd like to report this tweet: <https://twitter.com/darhar981/status/1309533853967671297>  
from user @darhar981

This is a story being circulated on social media about ballots being thrown out in Sonoma County. This is a dangerous lie - Sonoma County has explained that they were empty envelopes and other election materials from the 2018 election, that were disposed of per their retention schedule. They were not in any way related to the current election. They were sent to processing immediately and are no longer accessible. This misinformation perpetuates a narrative about fraud in our elections that leads to voter suppression of voters who are misled to believe their vote doesn't count or the election is 'rigged'. The article the user shared was flagged as dangerous by Twitter.

Tweet from Sonoma County explaining misinformation: <https://twitter.com/countyofsonoma/status/1309588979545645056?s=21>

---

**From:** Twitter Support <support@twitter.com>  
**Sent:** Sunday, September 27, 2020 8:05 PM  
**To:** Dresner, Jenna <jdresner@sos.ca.gov>  
**Subject:** Case# 0174581693: partner\_election [ref:00DA0000000K0A8.5004A000020NZZr:ref]

  
Hello,

Thank you for reporting this issue to us. Our goal is to create a safe environment for everyone on Twitter to express themselves freely.

We're investigating the reported material(s) for violations of the [Twitter Rules](#). We'll follow up with you if we



need additional information.

[Obtained via FOIA by Judicial Watch, Inc.](#)

Thank you again for reporting this issue to us. Reports like this help us identify issues, making your communities and Twitter better.

Twitter

ref:00DA0000000K0A8.5004A000020NZZr:ref

[Help](#) | [Privacy](#)

Twitter, Inc. 1355 Market Street, Suite 900 San Francisco, CA 94103



**To:** Heather Wilson[hwilson@skdknick.com]  
**Cc:** Dresner, Jenna[jdresner@sos.ca.gov]  
**From:** Jones, Akilah[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=A8B395B2C4124F98851C85B7DE79AA38-JONES, AKIL]  
**Sent:** Thur 9/3/2020 7:13:59 PM (UTC-07:00)  
**Subject:** Re: Misinformation Daily Briefing: 9/3

No worries. Thanks Heather!

Get [Outlook for iOS](#)

---

**From:** Heather Wilson <hwilson@skdknick.com>  
**Sent:** Thursday, September 3, 2020 6:53:22 PM  
**To:** Jones, Akilah <ajones@sos.ca.gov>  
**Cc:** Dresner, Jenna <jdresner@sos.ca.gov>  
**Subject:** FW: Misinformation Daily Briefing: 9/3

Sorry Akilah – didn't mean to leave you off this.

---

**From:** Heather Wilson  
**Sent:** Thursday, September 3, 2020 6:52 PM  
**To:** Dresner, Jenna <jdresner@sos.ca.gov>; Mahood, Sam <SMahood@sos.ca.gov>; Valle, Paula <pvalle@sos.ca.gov>  
**Cc:** Emily Campbell <ecampbell@skdknick.com>; Jason Rosenbaum (jrosenbaum@skdknick.com) <jrosenbaum@skdknick.com>; Zeke Sandoval <zsandoval@skdknick.com>  
**Subject:** Misinformation Daily Briefing: 9/3



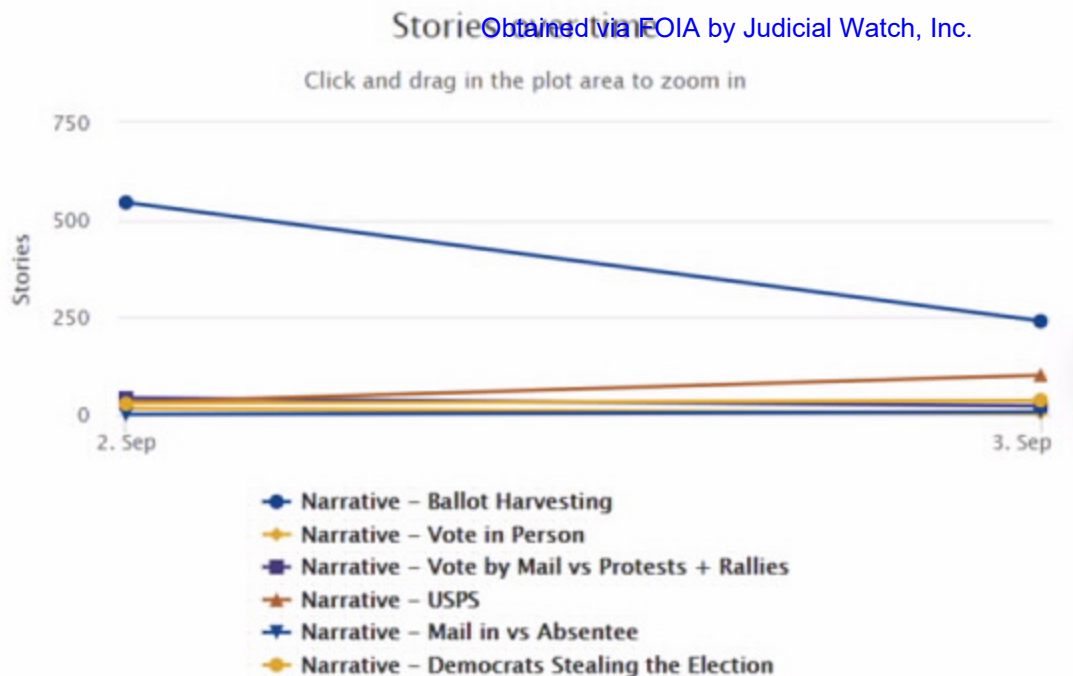
**National:**

- The big story of the day was #VoteTwice -- where Trump sparked outrage after [suggesting Americans 'vote twice'](#)
- Facebook, other social media giants, are [restricting political advertisements leading up to the election](#)
- William Barr questioned [the validity of mail-in voting](#) in an interview

**California:**

- Continued focus on Gavin Newsom (#RecallNewsom), [Pelosi accusing her hair salon of setting her up](#), and Democrats facilitating voter fraud in California
- No major new narratives that we're seeing except for CA getting attached to the #VoteTwice narrative (samples below)
- The "ATTENTION CALIFORNIA - NEWSOM CHANGED YOUR VOTING PREFERENCES WITHOUT YOUR CONSENT" image continues to get shared on social media.





Continuing to track narratives from yesterday, where today we saw a dip in interest around ballot harvesting and an uptick in stories related to USPS. This is likely because the USPS is back in the news around #VoteTwice.

#### Sample coverage posted below

##### News/Blogs:

[Uproar after Trump suggests voting twice in North Carolina, an illegal act](#)

Reuters UK - 09-03-20

Trump has repeatedly asserted, without evidence, that *mail-in voting* - expanded by some states because of the coronavirus pandemic - would increase "On Election Day, or Early Voting go to your Polling Place to see whether or not your *Mail In Vote* has been Tabulated (Counted)," Trump wrote "If you put a ballot in the mail, and it hasn't arrived yet, and then you *vote in-person* before your *absentee ballot* has arrived, your in-person Many Americans *vote by mail* because they cannot make it to the polls in person. The coronavirus pandemic is expected to result in a record number of *mail-in ballots* this year as voters seek to avoid the risk of infection.

[Trump campaign bracing for legal battle over election, forming 'coalition' of lawyers](#)

Fox News - 09-03-20

TRUMP URGES VOTERS TO CHECK MAIL-IN BALLOTS AT COUNTED POLLS AFTER SAYING THEY SHOULD TRY TO VOTE TWICE "Democrats are working to shred *election integrity* measures one state at a time, and there's no question they'll continue their shenanigans from now to November and beyond," Morgan The coalition is being led by Texas Attorney General Ken Paxton and Arkansas Attorney General Leslie Rutledge, as well as *California* Committeewoman

[Facebook to limit last-minute political ads before US elections, label premature victory claims](#)

Channel NewsAsia - 09-03-20

President Donald Trump is running for a second term, facing Democratic challenger Joe Biden, and there are also congressional and gubernatorial earlier this summer, including one that contained misleading claims about *mail-in ballots*. and the *right-wing* media that serves him." The company will also widen the criteria for content to be removed as *voter suppression* and will remove posts with misinformation about COVID -19 and voting, which Zuckerberg said could be used to scare people away from exercising their *right* to vote.

[Pinterest says it will no longer allow ads on elections-related content, employees get time off to vote](#)

CNBC - 09-03-20

But when users search for "Trump," "Biden," "voting" or other related terms, they will not see sponsored posts where they may have previously For instance, you might see a "Trump 2020" face mask when searching for "Trump." In addition to removing ads from election-related terms, Pinterest said when users search for terms like "vote by mail" or "voting 2020," the

[Barr: Universal mail-in voting 'playing with fire'](#)

Fox News - 09-03-20

The debate regarding *mail-in voting* comes just two months ahead of the November presidential election, when some U.S. citizens may choose to Those in favor of *mail-in voting* say it is the safer option and are calling on Congress to provide more aid to the nearly bankrupt U.S. Those against *mail-in voting* — including Trump, who has expressed concerns with the practice on social media — have expressed concern with the TRUMP SAYS MAIL-IN VOTING WILL LEAD TO RIGGED ELECTION The attorney general made similar comments in an Aug. 13 interview on Fox News' "Hannity " that the *mail-in voting* debate raises "serious questions about the integrity of the election."

[Intelligence bulletin warns Russia amplifying false claims mail-in voting will lead to widespread fraud - KESQ](#)

kesq - 09-03-20

"We assess that Russia is likely to continue amplifying criticisms of *vote-by-mail* and shifting voting processes amidst the COVID-19 pandemic The warning comes one day after Attorney General Bill Barr condemned states for encouraging *mail-in voting* in an interview with CNN's Wolf



Blitzer And second, among the range of measures it is pursuing, Russia is echoing destructive and false narratives around *vote by mail* that President Barr doubles down on *mail-in voting* conspiracy theory in his interview with CNN. Wednesday, Barr doubled down on a conspiracy theory that foreign *in voting* process.

### California Conversations Around Trump Encouraging Voting Twice:

[Hey California y'all ready to VOTE TWICE ??? Let's GET THIS MFER OUT OF THE WH! Trump said NC. Can vote twice. SO FUK IT Let's ROLL Let's DO THIS #VoteTwice](#)

loveliveenjoy76 - Twitter - 8-04-20

[Trump encourages North Carolina residents to vote twice to test mail-in system : https://aol.it/3bku1F8 via @AOLTHE DEMO CRAPPS WILL PROBABLY BE DOING THAT IN CALIFORNIA, ILLINOIS AND NEW YORK.](#)

tazman621 - Twitter - 8-04-20

[I guess if California says they should get more seats in Congress because the Census confirms they harbor tens of millions of illegal immigrants. Trump can "joke" that people in North Carolina should mail-in vote twice to test the system](#)

didymus77 - Twitter - 8-04-20

[Just to be sure vote twice. California lets you SO CORRUPT.](#)

iceecynthia - Twitter - 08-04-20

Just to be sure *vote twice*. *California* lets you SO CORRUPT.

[If you live in California, like I do, DO NOT DO THIS. If you are caught, it is voter fraud. twitter.com/rea...](#)

condorianfm - Twitter - 09-03-20

### Response to AG Barr's Interview on Mail-In Voting:

[Opens the gateway to mass fraud Will be a Mess They want to overturn voter Id laws via this push to vote by mail! -Let your State and federal representatives know you don't agree with Vote by mail! -#ROMANIANSWITHTRUMP #romaniansfortrump #fourmoreyears #communismsucks #trump Pence #jobs #economy #americafirst #rnc #rnc2020 #republicannationalconvention #democratsfortrump #radicalleft #america #2020 #trump2020 #trump](#)

trump - Instagram - 09-03-20

[Opens the gateway to mass fraud Will be a Mess They want to overturn voter Id laws via this push to vote by mail! -Let your State and federal representatives know you don't agree with Vote by mail!](#)

[Barr laying groundwork to contest election. Create so much "confusion" about vote by mail that voters may unknowingly break the law. USPS is part of the plan: delayed/undelivered ballots/ballot requests\). #EVIL twitter.com/DWU...](#)

mdgriffin44 - Twitter - 09-02-20

USPS is part of the plan: delayed/undelivered ballots/ballot requests).

### Democrat Endorsed Voter Fraud :

[Do-NOTHING Democrats have said & done NOTHING to stop violence in our cities, held up First & Second Chinese COVID relief Checks! Vote against Democrat TAX increases & Policy failures! Hold Democrats Accountable! Vote IN PERSON against Democrats twitter.com/Dan....](#)

aajaanrob - Twitter - 09-03-20

Vote IN PERSON against Democrats <https://twitter.com/DanielTurnerPTF/status/1301311136814501889> ...

[Ya is that what you think?! You obviously don't live in California where we have 117% voter turnout there is no security measure that won't stop Dems from committing voter fraud especially when these are house proposed bills.](#)

430tenminslate - Twitter - 09-03-20

### Gavin Newsom Facilitating Voter Fraud in California:

[Newsom had every one switched to mandatory mail in ballot. He even said he is closing some of the polling stations. This is voter interference. The covid is done](#)

sofiegeorge - Twitter - 09-03-20

*Newsom* had every one switched to mandatory mail in ballot. He even said he is closing some of the polling stations, This is *voter* interference, The covid is done

[Boss, California is doing massive vote fraud, using registration fraud, in which GOP are being switched to Democrat, or being deregistered by The Attorney General of California, and making permanent mail in voter, which cannot be corrected. Please arrest Newsom for Insurrection](#)

jonathandbrook1 - Twitter - 09-03-20

fraud, in which GOP are being switched to Democrat, or being deregistered by The Attorney General of California, and making permanent mail in voter Please arrest *Newsom* for Insurrection

[@CAgovernor frauded us in California and changed my entire family from voting in person to voting by mail without our consent. THIS IS VOTER FRAUD and I intend to do something about it #RecallGavin2020 recallgavin2020... to find a petition location near you!](#)

soccermom818 - Twitter - 09-03-20

### Other Items to Review, California:

[This is in CA... Does this "ballot box" look safe to you? #MailInVoterFraud pic.twitter.com/IX9C2Z8Hxr](#)

censoredc1 - Twitter - 09-02-20

[#MailInVoterFraud pic.twitter.com/IX9C2Z8Hxr](#)

[Good ask Mike...but with mail in ballots in California next to impossible...here's a picture of Blank ballots found..outside an Apt complex in Calif...2016..ya may have to tap the pic to see it..good thought though... pic.twitter.com/KGH1h0aGvQ](#)



###



**To:** Cristina Flores[cristinaflores@fb.com]; Jones, Akilah[ajones@sos.ca.gov]  
**From:** Dresner, Jenna[/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=f4a4f8e820504621b354866221cffa1e-jdresner]  
**Sent:** Thur 10/29/2020 11:26:46 AM (UTC-07:00)  
**Subject:** Re: Election Issue

Thanks, Cristina!

---

**From:** Cristina Flores <cristinaflores@fb.com>  
**Sent:** Wednesday, October 28, 2020 3:27 PM  
**To:** Dresner, Jenna <jdresner@sos.ca.gov>; Jones, Akilah <ajones@sos.ca.gov>  
**Cc:** Records <reports@content.facebook.com>  
**Subject:** Re: Election Issue

Jenna and Akilah,

Following up to share that the post has been removed for violating our community standards.

Please don't hesitate to reach out if you have any questions.

Thanks,

**Cristina Flores**  
U.S. Politics & Government Outreach  
E: [cristinaflores@fb.com](mailto:cristinaflores@fb.com)  


---

**From:** Cristina Flores <cristinaflores@fb.com>  
**Date:** Wednesday, October 28, 2020 at 3:40 PM  
**To:** Dresner, Jenna <jdresner@sos.ca.gov>, Jones, Akilah <ajones@sos.ca.gov>, Records <reports@content.facebook.com>  
**Subject:** Re: Election Issue

Jenna and Akilah,

Confirming we have received this and are taking a look. We will follow up as soon as we have an update.

Thanks,

**Cristina Flores**  
U.S. Politics & Government Outreach  
E: [cristinaflores@fb.com](mailto:cristinaflores@fb.com)  


---

**From:** Dresner, Jenna <jdresner@sos.ca.gov>  
**Date:** Wednesday, October 28, 2020 at 3:23 PM  
**To:** Jones, Akilah <ajones@sos.ca.gov>, Records <reports@content.facebook.com>, Cristina Flores <cristinaflores@fb.com>  
**Subject:** Re: Election Issue

Here's the link: <https://www.instagram.com/p/CG0ax-YA0Ms/>



**From:** Jones, Akilah <ajones@sos.ca.gov>

Obtained via FOIA by Judicial Watch, Inc.

**Sent:** Wednesday, October 28, 2020 12:20 PM

**To:** Records <reports@content.facebook.com>; cristinaflores@fb.com <cristinaflores@fb.com>

**Cc:** Dresner, Jenna <jdresner@sos.ca.gov>

**Subject:** Election Issue

Good afternoon,

We want to flag this Instagram post from: @Screenplaywale. In the post voters are being asked to gerrymander and voter suppress their "trump supporting father's ballots". This is a clear example of voter suppression and we are concerned about the spread of misinformation this may cause as well as the distrust in the voting process and security of ballots this may present as well. Purposefully losing or destroying and keeping someone from exercising their right to vote is a crime.

I am unable to find a link, but I have attached a screenshot for your review. Please let me know if you need any more information.

Thank you,

Akilah



10:45  
7:31



nessb0o 8h



Wale  
@Screenplaywale

Y'all well-meaning millennial v







 Traci Wolff**Traci Wolff**19m • 

Who went to a polling place and was given a sharpie? If so your vote did not count!



Like



Comment



Send

Be the first to like this

**Debbie Diane Webb**

We all got a sharpie! Right here in Shasta County! what do you mean our vote didn't count?

22m Like Reply

**Traci Wolff** Debbie Diane Webb your...**Charity Ann Bray** Debbie Diane Web...**Susan Thomas Horton**

No sharpie at Shasta county election office by dam burger

20m Like Reply

1 

Write a comment...





## ← Replies

**Debbie Diane Webb**

We all got a sharpie! Right here in Shasta County! what do you mean our vote didn't count?

22m Like Reply

**Traci Wolff**

[Debbie Diane Webb](#) your vote did not count

18m Like Reply

**Charity Ann Bray**

[Debbie Diane Webb](#)  
<https://www.facebook.com/100000456822729/posts/4938910852800760/?sfnsn=mo>


16m Like Reply



Write a reply...





 Traci Wolff**Debbie Diane Webb**

We all got a sharpie! Right here in Shasta County! what do you mean our vote didn't count?

23m Like Reply

**Traci Wolff** Debbie Diane Webb your...**Charity Ann Bray** Debbie Diane Web...**Susan Thomas Horton**

No sharpie at Shasta county election office by dam burger

20m Like Reply

**Melissa Weese Mallory**

[Traci](#), this is NOT true. I have no idea why you would think this, but there is zero truth to this statement.

16m Like Reply

**Traci Wolff** Melissa Weese Mallory...**Traci Wolff** Melissa Weese Mallory c...**Melissa Weese Mallory** Traci, yes....

Write a comment...





**To:** Dresner, Jenna[jdresner@sos.ca.gov]  
**From:** Jones, Akilah[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=A8B395B2C4124F98851C85B7DE79AA38-JONES, AKIL]  
**Sent:** Sun 9/27/2020 8:12:19 PM (UTC-07:00)  
**Subject:** Re: Case# 0174581693: partner\_election [ref:00DA0000000K0A8.5004A000020NZZr:ref]

Hi Jenna,

I'll add it to the tracker right now.

Hope you're having a great weekend.

-Akilah

Get [Outlook for iOS](#)

---

**From:** Dresner, Jenna <jdresner@sos.ca.gov>  
**Sent:** Sunday, September 27, 2020 8:08:22 PM  
**To:** Jones, Akilah <ajones@sos.ca.gov>  
**Subject:** Fw: Case# 0174581693: partner\_election [ref:00DA0000000K0A8.5004A000020NZZr:ref]

Hi Akilah - I reported this tweet today. All details are here - the text here is what I submitted. Could you add to tracker? And we should discuss this story and do a dive for it specifically.

Hello, I'd like to report this tweet: <https://twitter.com/darhar981/status/1309533853967671297>  
from user @darhar981

This is a story being circulated on social media about ballots being thrown out in Sonoma County. This is a dangerous lie - Sonoma County has explained that they were empty envelopes and other election materials from the 2018 election, that were disposed of per their retention schedule. They were not in any way related to the current election. They were sent to processing immediately and are no longer accessible. This misinformation perpetuates a narrative about fraud in our elections that leads to voter suppression of voters who are misled to believe their vote doesn't count or the election is 'rigged'. The article the user shared was flagged as dangerous by Twitter.

Tweet from Sonoma County explaining misinformation :<https://twitter.com/countyofsonoma/status/1309588979545645056?s=21>

---

**From:** Twitter Support <support@twitter.com>  
**Sent:** Sunday, September 27, 2020 8:05 PM  
**To:** Dresner, Jenna <jdresner@sos.ca.gov>  
**Subject:** Case# 0174581693: partner\_election [ref:00DA0000000K0A8.5004A000020NZZr:ref]



Hello,

Thank you for reporting this issue to us. Our goal is to create a safe environment for everyone on Twitter to express themselves freely.

We're investigating the reported material(s) for violations of the [Twitter Rules](#). We'll follow up with you if we need additional information.

Thank you again for reporting this issue to us. Reports like this help us identify issues, making your communities and Twitter better.

Twitter



ref:00DA0000000K0A8.5004A000020NZZr:ref

[Help](#) | [Privacy](#)

Twitter, Inc. 1355 Market Street, Suite 900 San Francisco, CA 94103



**To:** Jones, Akilah[ajones@sos.ca.gov]  
**From:** Dresner, Jenna[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=F4A4F8E820504621B354866221CFFA1E-JDRESNER]  
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 Replies**Melissa Weese Mallory**

[Traci](#), this is NOT true. I have no idea why you would think this, but there is zero truth to this statement.

16m Like Reply

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[Melissa Weese Mallory](#) well my mother in law said they were all given sharpies at their polling station in Shasta county. Sharpies cannot be read by machines

15m Like Reply

**Traci Wolff**

[Melissa Weese Mallory](#) can voting machines read sharpies?

14m Like Reply

**Melissa Weese Mallory**

[Traci](#), yes. The voting machines do read Sharpies.



Write a reply...





Replies



county. Sharpies cannot be read by machines

15m Like Reply



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14m Like Reply



**Melissa Weese Mallory**

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4m Like Reply



Write a reply...





**To:** Jones, Akilah[ajones@sos.ca.gov]  
**From:** Dresner, Jenna[/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=f4a4f8e820504621b354866221cffa1e-jdresner]  
**Sent:** Wed 11/4/2020 12:01:10 PM (UTC-08:00)  
**Subject:** Fw: Election Conspiracy FB Post

Can you add to tracker?

---

**From:** Dresner, Jenna <jdresner@sos.ca.gov>  
**Sent:** Wednesday, November 4, 2020 11:58 AM  
**To:** Bryeanne Ravettine <brye.ravettine@groupsense.io>; Bryce Webster-Jacobsen <b.websterjacobsen@groupsense.io>; Cosimo Mortola <cosimo.mortola@groupsense.io>  
**Cc:** Valle, Paula <pvalle@sos.ca.gov>; Jones, Akilah <ajones@sos.ca.gov>  
**Subject:** Fw: Election Conspiracy FB Post

Hi team,

Happy post-election day! There's a conspiracy going around about voting with Sharpie and we're trying to understand where it's coming from and how widespread it is.

Let us know if you're able to look into it!

Jenna

---

**From:** ElectionCyberSecurity <electioncybersecurity@sos.ca.gov>  
**Sent:** Wednesday, November 4, 2020 11:53 AM  
**To:** Dresner, Jenna <jdresner@sos.ca.gov>; Jones, Akilah <ajones@sos.ca.gov>; Valle, Paula <pvalle@sos.ca.gov>  
**Subject:** FW: Election Conspiracy FB Post

FYI.

**Mike Somers**  
**Election Cybersecurity Manager**  
**(916) 695-1563**

---

**From:** Cristina Flores <cristinaflores@fb.com>  
**Sent:** Wednesday, November 4, 2020 10:21 AM  
**To:** Cathy Darling Allen <cdarling@co.shasta.ca.us>; Misinformation Reports <misinformation@cisecurity.org>; ElectionCyberSecurity <electioncybersecurity@sos.ca.gov>  
**Cc:** Joanna Francescut <jfrancescut@co.shasta.ca.us>; Sarah Murrietta <smurrietta@co.shasta.ca.us>; Anna Rodriguez <arodriguez@co.shasta.ca.us>  
**Subject:** Re: Election Conspiracy FB Post

Hi Cathy,

Thanks for sharing this with us. Our team will take a look and I will follow up if there's any additional information we need and once I have an update.

Thanks,

**Cristina Flores**  
U.S. Politics & Government Outreach



---

**From:** Cathy Darling Allen <cdarling@co.shasta.ca.us>

**Date:** Wednesday, November 4, 2020 at 1:14 PM

**To:** Misinformation Reports <misinformation@cisecurity.org>, reports@content.facebook.com <reports@content.facebook.com>, ElectionCyberSecurity <electioncybersecurity@sos.ca.gov>, Cristina Flores <cristinaflores@fb.com>

**Cc:** Joanna Francescut <jfrancescut@co.shasta.ca.us>, Sarah Murrietta <smurrietta@co.shasta.ca.us>, Anna Rodriguez <arodriguez@co.shasta.ca.us>

**Subject:** FW: Election Conspiracy FB Post

Good morning, please see the attached screenshots (and scroll down). We are seeing quite a few posts like this, alleging that voters who voted with a sharpie will not have their votes counted. I have a city council candidate coming in to inquire about these rumors today. Please let me know if I can provide any other information – this is very damaging. Thank you very much.

Cathy Darling Allen  
Shasta County Clerk  
530.225.5166

Website: [www.shastavotes.org](http://www.shastavotes.org)

Facebook: [www.facebook.com/ShastaCountyClerkElections](https://www.facebook.com/ShastaCountyClerkElections)

Twitter: <https://twitter.com/IClerkUVote>

---

**From:** Melissa Mallory <mmmallory@co.shasta.ca.us>

**Sent:** Wednesday, November 4, 2020 9:39 AM

**To:** Cathy Darling Allen <cdarling@co.shasta.ca.us>

**Subject:** FW: Election Conspiracy FB Post

Here you go...

Melissa M. Mallory  
Accountant Auditor II  
Shasta County Clerk/Elections  
1643 Market Street  
Redding, CA. 96001  
(530) 225-5165  
[mmmallory@co.shasta.ca.us](mailto:mmmallory@co.shasta.ca.us)

CONFIDENTIALITY NOTICE: This e-mail message including any attachments, is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorized review, use, disclosure, or distribution is prohibited. If you are not the intended recipient, please contact the sender by reply e-mail and destroy all copies of the original message. Thank you.

---


**From:** Melissa Mallory <[mkmallory@hotmail.com](mailto:mkmallory@hotmail.com)>

**Sent:** Wednesday, November 4, 2020 9:37 AM

**To:** Melissa Mallory <[mmmallory@co.shasta.ca.us](mailto:mmmallory@co.shasta.ca.us)>

**Subject:** Election Conspiracy FB Post



 Traci Wolff**Traci Wolff**19m • 

Who went to a polling place and was given a sharpie? If so your vote did not count!



Like



Comment



Send

Be the first to like this

**Debbie Diane Webb**

We all got a sharpie! Right here in Shasta County! what do you mean our vote didn't count?

22m Like Reply

**Traci Wolff** Debbie Diane Webb your...**Charity Ann Bray** Debbie Diane Web...**Susan Thomas Horton**

No sharpie at Shasta county election office by dam burger


20m Like Reply

1 

Write a comment...





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**Traci Wolff**

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**Charity Ann Bray**

[Debbie Diane Webb](#)  
<https://www.facebook.com/100000456822729/posts/4938910852800760/?sfnsn=mo>


16m Like Reply



Write a reply...





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Write a comment...





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4m Like Reply



Write a reply...





# Reporting Misinformation to the EI-ISAC

*If you spot misinformation or disinformation about your election jurisdiction on social media, you can submit it to the Election Infrastructure Information Sharing and Analysis Center @EI-ISAC. We'll work with the platforms and other partners to get it addressed.*

## WHAT TO REPORT

Anything on social media that's about your jurisdiction, pertains to the administration or security of the 2020 general election, and is false. Examples include, but aren't limited to, dates of the election, mail ballot rules, information on ballots, polling place status, and election reporting procedures.

## HOW TO REPORT IT

Send an email to [misinformation@cisecurity.org](mailto:misinformation@cisecurity.org). Copy others in your organization or state whom should also see the information, such as your chief state election official. Include the following information:

- A screenshot of the social media post and, if possible, the URL
- Your name, role, jurisdiction, and official email address
- A description of why this is misinformation. This doesn't have to be more than a couple sentences, but more detail is better. Citing a law is even better.

## WHAT WILL HAPPEN

After the EI-ISAC receives your email, we will:

### 1 Verify the information

We ensure you are a verified election official or their representative, and that you included all the necessary information. If we don't know you, we may contact you or someone else in your office to verify your identity.

### 2 Forward it to our partners

- a The Cyber and Infrastructure Security Agency (CISA) at the Department of Homeland Security (DHS). They will submit it to the relevant social media platform(s) for review.
- b The Election Integrity Partnership at Stanford University. They will analyze the report to see if it is part of a larger disinformation effort.

### 3 Provide updates

Anytime we receive meaningful information about your case, we'll follow up with you. This can be minutes, hours, or days, depending on the platforms and what they discover.

### 4 Monitor the issue

If we don't hear anything from the platforms, we'll check in with them every 24 hours. In the days before the election, we'll do so every few hours. We'll also check in with you every 24 hours to let you know we're still on it. Close to the election, it will be more frequent.

## WHAT YOU SHOULD DO

If you are from a local jurisdiction, share the report with your chief state election official or their office. While we have shared it with the relevant social media platform(s), this is your report so there is no restriction on whether you share with them directly or anyone else if you want to do so. Some options:

- **FBI:** [cywatch@fbi.gov](mailto:cywatch@fbi.gov) or your local field office
- **Facebook/Instagram:** [reports@content.facebook.com](mailto:reports@content.facebook.com)
- **Twitter:** <https://help.twitter.com/forms> (if already enrolled in the Partner Support Portal) or [gov@twitter.com](mailto:gov@twitter.com)
- **Google:** [civics-outreach@google.com](mailto:civics-outreach@google.com)
- **TikTok:** [tiktok-integrity-escalations@tiktok.com](mailto:tiktok-integrity-escalations@tiktok.com)
- **Nextdoor:** [2020electionreports@nextdoor.com](mailto:2020electionreports@nextdoor.com)
- **Snapchat:** [gina@snap.com](mailto:gina@snap.com)

Reports of Election Infrastructure Misinformation ("Misinformation") submitted to the EI-ISAC via this email address will be shared with the following organizations: (1) the applicable social media platform provider in order to address the Misinformation identified in the report; (2) the Cybersecurity & Infrastructure Security Agency and the Election Integrity Partnership, for analysis of the Misinformation, in conjunction with other relevant information, to identify potential threats to election security; (3) with the National Association for Secretaries of State and National Association of State Election Directors for situational awareness. The Misinformation may also be shared with other federal agencies, as appropriate, for situational awareness or in the context of a law enforcement investigation.



**From:** Dresner, Jenna [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=F4A4F8E820504621B354806221CFFA7E-JDRESNER]  
**Sent:** Tue 1/12/2021 5:07:24 PM (UTC-08:00)  
**Subject:** Fw: Request for interview  
[EI-ISAC Reporting Misinformation Sheet Final.pdf](#)

Attorney Client Privileged Communications

---

**From:** Fred Brewster <fred.brewster01@gmail.com>  
**Sent:** Tuesday, January 12, 2021 9:21 AM  
**To:** Dresner, Jenna <jdresner@sos.ca.gov>  
**Subject:** Re: Request for interview

Hey Jenna,  
No worries, thanks for getting back to me.

Here are the questions I have:

I reached out to the users on page 7 and page 21 of the Misinformation Tracker request I received. Both individuals wanted to know how their posts ended up being labeled misinformation and how, given their relatively small following, they came to the attention of the Office of Election Cybersecurity?

Another user named "DC O'Bryan" had his post taken down (page 5 of the Misinformation Tracker). In an email, you highlight a report sent to the state that says, "I don't know if this is hot air meant to provoke. If it is, a call from an official might get the point across that you don't joke about election fraud." Was O'Bryan called to confirm that his post was a joke?

How does the Office of Election Cybersecurity differentiate between parody and satire and misinformation?

Did CISA, Facebook, or any other partners provide guidance on how to spot and define misinformation?  
If someone has their posts in the Misinformation Tracker, are there plans to contact those individuals and is there a way for them to petition the state to delete them?

The Electronic Frontier Foundation said they aren't overly surprised by the Office of Election Cybersecurity's monitoring efforts, but were surprised by the lack of transparency around a program designed to surveil for misinformation. You have been very forthcoming and open about what your duties entail, but I would like to ask if there was ever a press release issued detailing your surveillance efforts and the Misinformation Tracker that I may have missed, and if one was not issued, then why not?

According to emails between yourself and officials at Facebook, you said a user named @LeoAlpine, is "closely affiliated or operated by the same actors who set up the NAEBBC website," essentially deeming this user a Russian actor. I am wondering if you could elaborate on how you reached this conclusion and who else in the Office of Election Cybersecurity helped you reach this decision.

In several emails you state that "While we investigate internally..." What was the internal investigative process like for labeling posts misinformation?

Thanks for your help again,  
Freddy

On Jan 11, 2021, at 5:48 PM, Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)> wrote:



Hey Freddy,

Obtained via FOIA by Judicial Watch, Inc.

Sorry about that. Can you send along the questions you're looking for answers to?

Jenna

---

**From:** Fred Brewster <[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>

**Sent:** Monday, January 11, 2021 3:20:25 PM

**To:** Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>

**Subject:** Re: Request for interview

Hey Jenna,

Just following up with this email here to see if you have anytime today or tomorrow for a phone call.

I reached out to a couple of voters whose posts are in the database and wanted to ask you a few questions about some of their reactions and to ask you a few questions on their behalf.

On Jan 11, 2021, at 8:13 AM, Fred Brewster <[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)> wrote:

Hey Jenna,

Thanks for working with my editor to clear up any discrepancies. I am wondering if you have any time to chat today or tomorrow?

Freddy

On Dec 28, 2020, at 1:34 PM, Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)> wrote:

Sure that works!

---

**From:** Fred Brewster <[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>

**Sent:** Monday, December 28, 2020 1:14 PM

**To:** Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>

**Subject:** Re: Request for interview

Hey Jenna,

It is mostly clarifications about the tracker and some of the numbers, as well as some quick fact checks. Does 10 a.m. work for you?

On Dec 28, 2020, at 10:57 AM, Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)> wrote:

Hey Freddy - I can talk tomorrow on background! Are you able to send along some questions prior?

---

**From:** Fred Brewster <[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>

**Sent:** Monday, December 28, 2020 8:51 AM

**To:** Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>

**Subject:** Re: Request for interview

Hey Jenna,



I hope the holidays have been treating you well so far. Do you have time for a few questions this afternoon or tomorrow?

Obtained via FOIA by Judicial Watch, Inc.

Sent from my iPhone

On Dec 21, 2020, at 5:36 PM, Dresner, Jenna  
<[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)> wrote:

Hi Freddy,

Here are responses in red. Let me know if you have additional questions, tomorrow should be less busy.

Jenna

Why does the Office of Election Cybersecurity operate under the Sec. of State's Communications department?

After the 2016 Election, the federal intelligence community determined foreign actors interfered in our elections primarily through the spread of mis and disinformation. Fighting misinformation is primarily a communications challenge. As a result, the California Secretary of State's Office set up the Office of Election Cybersecurity as a communications department to monitor and combat mis/disinformation.

To meet the challenge of the evolving threats to our democracy, the California Legislature appropriate funds to establish the Office of Election Cybersecurity and Enterprise Risk Management. The Office of Enterprise Risk Management coordinates efforts between the Secretary of State and local elections officials to enhance cyber-attack prevention capabilities and establish improved cyber incident response.

What was happening at the Office of Election Cybersecurity from its inception up until you started working there?

When the Office of Election Cybersecurity was created, it was the first of its kind. Since its inception, the OEC has focused on:

- Monitoring/reporting misinformation that could prevent Californians from exercising their voting rights
- Building partnerships with social media platforms to address misinformation in a more timely manner
- Educating Californians about the threat of election mis/disinformation, to prevent mis/disinformation campaigns from disenfranchising voters and undermining democracy (see details on award-winning Vote Sure campaign below)
- Developing public education materials about election mis/disinformation that could be used by partners, including county elections officials

Details on our 2018 Vote Sure California Campaign, for which we won the NASS IDEAS Award, can be found at the link



And then just clarification about one thing. You said, "This year the National Association of Secretaries of State has partnered with CISA, EAI-ISAC -- these are all elections intelligence organizations -- to develop a single source at which elections officials could report misinformation they found on social media."

I was probably citing CISA and EI-ISAC as examples but it's CISA, EI-ISAC, NASS, NASED & Stanford University. Here are the details they provided: To help combat misinformation in elections, the EI-ISAC has teamed up with CISA, NASS, NASED, and Stanford University to establish a single source at which election officials can report misinformation found on social media.

Election officials and their representatives can report misinformation to the misinformation email. The EI-ISAC will get the report to federal partners, the social media platforms through CISA, and the Election Integrity Partnership at Stanford University, where it will undergo analysis to determine if it's part of a broader disinformation campaign. The EI-ISAC will also inform officials when its partners identify a campaign. You'll get an email informing you of what they've seen and what actions are being taken.

Where is this information reported to and who runs it?  
Does this mean that there is a national database like the "Misinformation Tracker" the state has?  
If so, what is it called and what states have contributed to it?

The extent of information I have on their internal processes is in my prior answer. Those organizations would be able to provide more details.

Thanks again for your help,

---

**From:** Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>  
**Sent:** Monday, December 21, 2020 2:51 PM  
**To:** Valle, Paula <[pvalle@sos.ca.gov](mailto:pvalle@sos.ca.gov)>; Mahood, Sam <[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)>  
**Subject:** Re: Request for interview

Hi all - because this is turning into a larger story it seems with the PRA - wanted to run answers by you --mainly the question on what the OEC has been doing since I started here...

Jenna



**From:** Fred Brewster <[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>  
**Sent:** Monday, December 21, 2020 2:23 PM  
**To:** Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>  
**Subject:** Re: Request for interview

Oh cool, thanks.

Just a few questions really.

Why does the Office of Election Cybersecurity operate under the Sec. of State's Communications department?

After the 2016 Election, the federal government and intelligence community determined foreign actors interfered in our elections primarily through the spread of mis and disinformation. As a result, the California Secretary of State's Office set up the Office of Election Cybersecurity as a communications department to monitor and combat mis/disinformation as misinformation is, by nature, a communications challenge.

That said, when the California Legislature established the Office of Election Cybersecurity, it also appropriated funds for Enterprise Risk Management which coordinates efforts between the Secretary of State and local elections officials to enhance cyber attack prevention capabilities and establish improved cyber incident response.

What was happening at the Office of Election Cybersecurity from its inception up until you started working there?

When the Office of Election Cybersecurity was created, it was in many cases the first of its kind. As a result, the OEC has been laying the groundwork for statewide election security in preparation for each subsequent election cycle. Preparation included developing partnerships and pathways with federal intelligence communities and social media companies where it did not otherwise exist and further developing its understanding of the role foreign governments played in our election. The OEC took those findings to educate Counties and the public through webinars and public education campaigns, respectively.

You can read about an earlier public education campaign here: <https://www.nass.org/sites/default/files/awards/2020/CA-IDEAS-Award-2020.pdf>

And then just clarification about one thing. You said, "This year the National Association of Secretaries of State has partnered with CISA, EAI-ISAC -- these are all elections intelligence organizations -- to develop a single source at which elections officials could report misinformation they found on social media."

**I was probably citing CISA and EI-ISAC as examples but it's CISA, EI-ISAC, NASS, NASED & Stanford University. Here's the details they provided:**



To help combat misinformation in elections, the EI-ISAC has teamed up with CISA, NAEF, and Stanford University to establish a single source at which election officials can report misinformation found on social media.

Election officials and their representatives can report misinformation to the misinformation email. The EI-ISAC will get the report to federal partners, the social media platforms through CISA, and the Election Integrity Partnership at Stanford University, where it will undergo analysis to determine if it's part of a broader disinformation campaign. The EI-ISAC will also inform officials when its partners identify a campaign. **You'll get an email informing you of what they've seen and what actions are being taken.**

Where is this information reported to and who runs it?  
Does this mean that there is a national database like the "Misinformation Tracker" the state has?  
If so, what is it called and what states have contributed to it?

The extent of information I have on their internal processes is in my prior answer. Those organizations would be able to provide more details.

Thanks again for your help,

On Dec 21, 2020, at 1:53 PM, Dresner, Jenna  
<[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)> wrote:

Hi Freddy, I'm actually in the process of pulling together the rest of your PRA.

Anything I can respond to via email?  
Otherwise can probably talk closer to 4PM.

Jenna

---

**From:** Fred Brewster  
<[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>  
**Sent:** Monday, December 21, 2020 1:14 PM  
**To:** Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>  
**Subject:** Re: Request for interview

Hey Jenna,

I am wondering if you have time today for a quick call.

On Dec 11, 2020, at 2:04 PM, Fred Brewster  
<[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)> wrote:

Oh great, thanks!!



On Dec 11, 2020, at  
2:03 PM, Dresner,  
Jenna  
<[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>  
wrote:

Hey Freddy,

Still working on it,  
just getting cleared  
by our attorney but  
we entered your  
original request as  
a PRA as well so  
should have that  
for you soon.

Jenna

---

**From:** Fred Brewster  
<[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>  
**Sent:** Friday,  
December 11, 2020  
1:28 PM  
**To:** Dresner, Jenna  
<[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>  
**Subject:** Re: Request  
for interview

Hey Jenna,

Just following up to see  
if you are able to get  
those training  
manuals?

Thanks again for your  
help,

On Dec  
4, 2020,  
at 2:34  
PM,  
Fred  
Brewster  
<[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>  
wrote:

Ok  
thanks.



On Dec 4, 2020, at 2:33 PM, Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)> wrote:

Hi Freddy,

I'm working on this for you now, just flagging it'll take some time as I need to get approvals to share our internal documents.

Let me know if you have questions in the interim,  
Jenna

---

**From:** Fred Brewster <[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>  
**Sent:** Friday, December 4, 2020 1:15 PM  
**To:** Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>  
**Subject:** Re: Request for interview

Hey Jenna,

Thanks for getting back to me. I would like to respectfully ask for the screenshots again. I feel that it is in the best interest of the public to know what their government is considering to be misinformation and requesting for it to be removed from the internet.

Could you also send me any training manuals and/or handbooks that you were provided by the state to define your role and how to spot and define misinformation?

Thanks again,

Freddy

On Dec 2, 2020, at 2:48 PM, Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)> wrote:

Hey Freddy,

So looks like it's the same funding for the Office of Election Cybersecurity as is listed on our website ([Oec.sos.ca.gov](http://Oec.sos.ca.gov)). As far as getting you copies of reported posts - because we do take the privacy of Californian's so seriously and because we don't want to risk misinformation re-circulating, we'd rather provide examples at this point.

A couple:

- In one video post, a voter documented himself registering under an alias which needed to be investigated and reported - it was subsequently removed from YouTube.
- Another, a Twitter user claimed there were thousands of 2020 ballots being thrown out, which was being perpetuated widely. As it could serve as a



form of voter suppression, we elected to report it with the accurate story so the CA public trusted their vote would count.

Again, we do the work of investigating and understanding misinformation as a form of voter suppression or proof/intent of voter fraud and deliver that finding for social media companies to determine based on their community standards.

Let me know if there's anything else.  
Jenna

---

**From:** Fred Brewster <[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>  
**Sent:** Tuesday, December 1, 2020 9:59 AM  
**To:** Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>  
**Subject:** Re: Request for interview

Ok great. Does the number you called me from previously work?

On Dec 1, 2020, at 9:59 AM, Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)> wrote:

Hi Freddy,

Apologies missed this! Can talk any time before 2PM.

Jenna

---

**From:** Fred Brewster <[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>  
**Sent:** Monday, November 30, 2020 2:19 PM  
**To:** Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>  
**Subject:** Re: Request for interview

Hey Jenna,

Thanks for this information. Do you have time tomorrow for an interview?

On Nov 25, 2020, at 8:16 AM, Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)> wrote:

Hi Freddy,

I was able to track down a few items for you, just slow going as some folks I need to hear from are on vacation.



Attached is the statement from Dominion and some details about the Secretary's stance on open-source voting. I also

*The Secretary has long been a supporter of open-source voting technology. As State Senator, he wrote the legislation authorizing open source voting systems for use in California.*

*However, an open-source voting system, made entirely of American made components, does not currently exist and would likely be cost prohibitive for most (probably all) jurisdictions to develop. LA County—the largest voting jurisdiction in the country—took years to develop the the first **and only** publicly owned and designed voting system certified for use in the United States.*

*This is from the bottom of our release on the first certification of LA County's VSAP system:*

*"In addition to a publicly owned voting system option, I have been a long time believer in the promise of 'open source' voting technology, but source code disclosure must be done prudently. Accessibility can and must be balanced with security," Padilla added. Secretary Padilla is therefore asking Los Angeles County to regularly update the Secretary of State's office on its consultation with stakeholders in the governance of and plan for disclosure of VSAP's source code.*

*As a State Senator, Secretary Padilla authored SB 360 (2013) to authorize "open source" voting systems where the source code is made publicly available. <https://www.sos.ca.gov/administration/news-releases-and-advisories/2020-news-releases-and-advisories/ap20009-secretary-state-alex-padilla-conditionally-certifies-los-angeles-county-vsap-system>*

*Also item #28 on our re-certification of VSAP: <https://votingsystems.cdn.sos.ca.gov/vendors/LAC/vsap2-1/vsap21-cert.pdf>*

Regarding our approach to misinformation, I'm waiting to see if I



can share one of the presentations from our partners on responding to misinformation best practices we used in our presentation to Counties. It also looks like we reported around 30 posts, around 25 of which were removed.

Happy to talk next week, generally free Tuesday.

Happy Thanksgiving!  
Jenna

---

**From:** Fred Brewster  
<[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>  
**Sent:** Tuesday, November 24, 2020 9:21 PM  
**To:** Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>  
**Subject:** Re: Request for interview

Hey Jenna,

Just following up on our conversation from yesterday and wondering if you will be able to provide me with those documents this week or should I be expecting them next week?

I am also hoping to schedule another interview with you next week for a few follow up questions I have.

Thanks for your help and I hope you enjoy the upcoming holiday,

Freddy

On Nov 23, 2020, at 1:00 PM, Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)> wrote:

Sounds good - will try you then.

---

**From:** Fred Brewster  
<[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>  
**Sent:** Monday, November 23, 2020 12:48 PM  
**To:** Dresner, Jenna  
<[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>  
**Subject:** Re: Request for interview

Yeah, that works.

You can call me at 513.379.7522



On Nov 23, 2020, at 12:44 PM,  
Dresner, Jenna  
<[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)> wrote:

Does 1:30pm work by chance?

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---

**From:** Fred Brewster  
<[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>  
>

**Sent:** Monday, November 23,  
2020 12:39:49 PM

**To:** Dresner, Jenna  
<[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>

**Subject:** Re: Request for  
interview

Hey Jenna,

Today works. How about 1 p.m.?

On Nov 23, 2020, at 12:32  
PM, Dresner, Jenna  
<[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>  
wrote:

Hi Freddy,

I can talk today  
around 3PM or  
tomorrow before  
12PM!

Let me know if either  
work.  
Jenna

---

**From:** Fred Brewster  
<[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>

**Sent:** Monday,  
November 23, 2020  
12:04 PM

**To:** Dresner, Jenna  
<[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>

**Subject:** Re: Request  
for interview

Hey Jenna,

Thank you for your



response. Do you have  
time for a phone call today  
or in the next two days?

Obtained via FOIA by Judicial Watch, Inc.

Thanks,

On Nov 18, 2020,  
at 3:15 PM,  
Dresner, Jenna  
<[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)> wrote:

Hi Freddy,

Received your  
inquiry below. I  
lead  
communication  
s for the Office  
of Election  
Cybersecurity  
for the CA  
Secretary of  
State which is  
tasked with  
handling  
mis/disinforma  
tion.

I just wrote  
down some  
preliminary  
responses  
below to  
provide some  
context - but  
happy to speak  
on the phone  
as well.

Let me know  
what works  
best for you.  
Jenna

-----Original  
Message-----  
From: Fred  
Brewster  
<[fred.brewster01@gmail.com](mailto:fred.brewster01@gmail.com)>  
Sent:  
Wednesday,  
November 18,  
2020 2:04 PM



To: Secretary of  
State, Press  
<[SOSPRESS@sos.  
ca.gov](mailto:SOSPRESS@sos.ca.gov)>

Subject: Request  
for interview

Hello,

My name is  
Freddy Brewster  
and I am a  
reporter with  
CalMatters. I am  
working on a  
story about  
misinformation  
during the past  
election and  
wanted to ask a  
few questions.

My deadline is  
Friday at 12:00  
p.m.

Here are my  
questions:

Did the Secretary  
of State's office  
receive very  
many reports of  
voter  
misinformation  
during the past  
election  
cycle?

If so, what was  
reported the  
most?  
How many  
reports came in?

We have several  
pathways to  
monitor for  
mis/disinformati  
on online. We  
have a dedicated  
email line, voter  
hotlines, media  
monitoring tools,  
contractors, etc.  
to stay apprised  
on  
misinformation  
and give voters



an outlet to report. We always see an influx in misinformation around elections, but this year it was louder than ever.

Given the sheer volume and nature of social media, we at the State level monitor for trends and themes more often than we do individual pieces of misinformation in order to ensure we're countering misinformation with fact-based messaging.

Since September, our office has tracked somewhere around 200 social media/media posts, but our priority is working closely with social media companies to be proactive so when there's a source of misinformation, we can contain it. It would be difficult to quantify what what reported the MOST, as misinformation surged around different things in the news or events.



Did the Secretary of State's office reach out to any social media companies to help them combat misinformation?

If so, who was contacted, what concerns were expressed and how did the social media company respond?

We have working relationships and dedicated reporting pathways at each major social media company. When we receive a report of misinformation on a source where we don't have a pre-existing pathway to report, we find one. We've found that many social media companies are taking responsibility on themselves to do this work as well.

We worked closely and proactively with social media companies to keep misinformation from spreading, take down sources of misinformation as needed, and promote our accurate, official



election  
information at  
every  
opportunity.

In your opinion  
did  
misinformation  
play an  
influential role in  
dissuading voters  
during this  
election cycle?

Misinformation  
led to greater  
voter anxiety,  
but it didn't  
dissuade voters  
from voting. We  
saw record  
breaking  
numbers across  
all fronts,  
including those  
metrics that  
indicate a deep  
desire to vote  
but a need for  
more assurance  
in the process  
like voting early  
and signing up  
for Where's My  
Ballot to track  
the status of  
their ballot  
throughout the  
process.

How did the  
Secretary of  
State's office  
deal with  
misinformation?

Monitoring  
misinformation  
and responding  
appropriately is a  
full-time  
job. Misinformati  
on by nature is a  
communications  
challenge - it's  
why the  
California  
Secretary of



State created the Office of Election Cybersecurity as a communications department to monitor and respond to the influx of mis/disinformation.

We have several pathways to monitor for mis/disinformation online, but given the sheer volume and nature of social media, we at the State level monitor for trends and themes more often than we do individual pieces of misinformation in order to ensure we're countering misinformation with fact-based messaging.

Were county officials trained on how to combat misinformation at a local level?

On several occasions, yes. We know the best defense to misinformation is accurate information presented widely and consistently. Many organizations, including the Office of Election Cybersecurity - provided



proactive  
messaging and  
trainings over  
the past year to  
equip Counties  
protocols to  
respond to  
misinformation.  
For example, we  
at the Office of  
Election  
Cybersecurity led  
County PIOs in a  
presentation on  
crisis  
communications,  
equipped them  
with a toolkit on  
possible  
scenarios, and a  
presentation on  
best practices  
the week prior to  
the election.

Thank you for  
your help,  
Freddy Brewster  
513.379.7522

<DVS-Statement-Voting-System-Facts-  
110720.pdf>



**To:** Dresner, Jenna[jdresner@sos.ca.gov]; Jones, Akilah[ajones@sos.ca.gov]; cristinaflores@fb.com[cristinaflores@fb.com]  
**From:** Records[reports@content.facebook.com]  
**Sent:** Mon 9/21/2020 12:50:42 PM (UTC-07:00)  
**Subject:** Re: elections issue

Hi,

Thank you for your report.

We have reviewed the following content and can confirm that the content has been removed for violating our Community Standards:

<https://gcc02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.instagram.com%2Fp%2FCFQqnFMDSbR%2F&data=02%7C01%7Cajones%40sos.ca.gov%7C4ac7919f148c441262e608d85e67a6db%7C03580c5db6cf44cab63b4361acc7c739%7C1%7C0%7C637363146574401747&sdata=y0b5ub6soAuDHBARgrAE%2FV4DQktEO%2F4N8deZkRYvnTQ%3D&reserved=0>

Kind regards,

Facebook Community Operations

On Mon, Sep 21, 2020 at 11:43 AM, Dresner, Jenna <jdresner@sos.ca.gov> wrote:

> Hi Cristina and team,

>

>

>We wanted to flag this Instagram post:

<https://gcc02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.instagram.com%2Fp%2FCFQqnFMDSbR%2F&data=02%7C01%7Cajones%40sos.ca.gov%7C4ac7919f148c441262e608d85e67a6db%7C03580c5db6cf44cab63b4361acc7c739%7C1%7C0%7C637363146574401747&sdata=y0b5ub6soAuDHBARgrAE%2FV4DQktEO%2F4N8deZkRYvnTQ%3D&reserved=0> from user @Samaire.xoxo. In the video - the participants claim that Gavin Newsom changed everyone's voting status to automatic, permanent mail in votes. We are concerned for the spread of this misinformation as it already has upwards of 40K views.

>

>

>The truth is that because of COVID-19, California passed a law to send every active, registered voter a vote-by-mail ballot for the November 3rd election, and only the November 3rd election. This does not change individuals voter preferences permanently and this misrepresentation of the method to vote/register this year has the potential for voter suppression and confusion.

>

>

>Thanks,

>Jenna



**To:** Jones, Akilah [ajones@sos.ca.gov]  
**From:** Dresner, Jenna [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=F4A4F8E820504621B354866221CFFA1E-JDRESNER]  
**Sent:** Sun 9/27/2020 9:28:37 PM (UTC-07:00)  
**Subject:** Re: Case# 0174581693: partner\_election [ref:00DA0000000K0A8.5004A000020NZZr:ref]

THANK YOU!!

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---

**From:** Jones, Akilah <ajones@sos.ca.gov>  
**Sent:** Sunday, September 27, 2020 8:12:18 PM  
**To:** Dresner, Jenna <jdresner@sos.ca.gov>  
**Subject:** Re: Case# 0174581693: partner\_election [ref:00DA0000000K0A8.5004A000020NZZr:ref]

Hi Jenna,

I'll add it to the tracker right now.

Hope you're having a great weekend.

-Akilah

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---

**From:** Dresner, Jenna <jdresner@sos.ca.gov>  
**Sent:** Sunday, September 27, 2020 8:08:22 PM  
**To:** Jones, Akilah <ajones@sos.ca.gov>  
**Subject:** Fw: Case# 0174581693: partner\_election [ref:00DA0000000K0A8.5004A000020NZZr:ref]

Hi Akilah - I reported this tweet today. All details are here - the text here is what I submitted. Could you add to tracker? And we should discuss this story and do a dive for it specifically.

Hello, I'd like to report this tweet: <https://twitter.com/darhar981/status/1309533853967671297>  
from user @darhar981

This is a story being circulated on social media about ballots being thrown out in Sonoma County. This is a dangerous lie - Sonoma County has explained that they were empty envelopes and other election materials from the 2018 election, that were disposed of per their retention schedule. They were not in any way related to the current election. They were sent to processing immediately and are no longer accessible. This misinformation perpetuates a narrative about fraud in our elections that leads to voter suppression of voters who are misled to believe their vote doesn't count or the election is 'rigged'. The article the user shared was flagged as dangerous by Twitter.

Tweet from Sonoma County explaining misinformation : <https://twitter.com/countyofsonoma/status/1309588979545645056?s=21>

---

**From:** Twitter Support <support@twitter.com>  
**Sent:** Sunday, September 27, 2020 8:05 PM  
**To:** Dresner, Jenna <jdresner@sos.ca.gov>  
**Subject:** Case# 0174581693: partner\_election [ref:00DA0000000K0A8.5004A000020NZZr:ref]



Hello,



Thank you for reporting this issue to us. Our goal is to create a safe environment for everyone on Twitter to express themselves freely.

Obtained via FOIA by Judicial Watch, Inc.

We're investigating the reported material(s) for violations of the [Twitter Rules](#). We'll follow up with you if we need additional information.

Thank you again for reporting this issue to us. Reports like this help us identify issues, making your communities and Twitter better.

Twitter

ref:00DA0000000K0A8.5004A000020NZZr:ref

[Help](#) | [Privacy](#)

Twitter, Inc. 1355 Market Street, Suite 900 San Francisco, CA 94103



**Cc:** Dresner, Jenna[jdresner@sos.ca.gov]  
**To:** Records[reports@content.facebook.com], cristinaflores@fb.com[cristinaflores@fb.com]  
**From:** Jones, Akilah[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=A8B395B2C4124F98851C85B7DE79AA38-JONES, AKIL]  
**Sent:** Wed 10/28/2020 12:20:38 PM (UTC-07:00)  
**Subject:** Election Issue

Good afternoon,

We want to flag this Instagram post from: @Screenplaywale. In the post voters are being asked to gerrymander and voter suppress their "trump supporting father's ballots". This is a clear example of voter suppression and we are concerned about the spread of misinformation this may cause as well as the distrust in the voting process and security of ballots this may present as well. Purposefully losing or destroying and keeping someone from exercising their right to vote is a crime.

I am unable to find a link, but I have attached a screenshot for your review. Please let me know if you need any more information.

Thank you,  
Akilah



10:45  
7:31



nessb0o 8h



Wale  
@Screenplaywale

Y'all well-meaning millennial w







**Organizer:** Jimenez, Jerry[JJimenez@sos.ca.gov] Obtained via FOIA by Judicial Watch, Inc.  
**From:** Jimenez, Jerry[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=CB7019405DCE45DF93F3D5E5CD8969FD-JIMENEZ, JE]  
**Attendees:** Grambusch, Claire; Lapsley, Susan; Valle, Paula; Reyes, Steve; Mahood, Sam  
**Location:** Phone  
**Importance:** Normal  
**Subject:** Intro with new Facebook contact  
**Start Time:** Thur 4/25/2019 11:00:01 AM (UTC-07:00)  
**End Time:** Thur 4/25/2019 11:15:01 AM (UTC-07:00)  
**Required Attendees:** Grambusch, Claire  
**Optional Attendees:** Lapsley, Susan; Valle, Paula; Reyes, Steve; Mahood, Sam

- Introductions with new Facebook contact for social media reporting: Javier Hernandez, Politics & Government Outreach
- Review reporting format/procedures

**TOLL FREE:** [REDACTED]

**ACCESS CODE:** [REDACTED]

Here is Facebook's social media monitoring guidelines for reporting misinformation in 2018:

"Facebook is opening up a reporting channel to the electoral authorities in every state, that will allow you to report instances of voter suppression on Facebook directly to our team, so we can look at them quickly and remove them from the site.

Through this channel we will take down any content with:

- Statements of intent, calls for action, or advocating for violence due to voting, voter registration, or the outcome of an election
- Offers to buy or sell votes with cash or gifts.
- Misrepresentation of the dates, locations, and times, and methods for voting or voter registration.
- Misrepresentation of who can vote, qualifications for voting, whether a vote will be counted, and what information and/or materials must be provided in order to vote

In order to report this content to us for takedown, please:

1. Send email to [reports@content.facebook.com](mailto:reports@content.facebook.com); copy Eva Guidarini ([eguidarini@fb.com](mailto:eguidarini@fb.com)); include "voter suppression" in subject line
2. Identify specific pieces of content that potentially violate our voter suppression policy using links to content on FB; if you believe pages or profiles are inauthentic, send links to pages or profiles
3. If there is a statute or regulation on point (e.g., if misrepresentation concerns voting requirements), please include that information in email"



 Traci Wolff**Traci Wolff**19m • 

Who went to a polling place and was given a sharpie? If so your vote did not count!



Like



Comment



Send

Be the first to like this

**Debbie Diane Webb**

We all got a sharpie! Right here in Shasta County! what do you mean our vote didn't count?

22m Like Reply

**Traci Wolff** Debbie Diane Webb your...**Charity Ann Bray** Debbie Diane Web...**Susan Thomas Horton**

No sharpie at Shasta county election office by dam burger

20m Like Reply

1 

Write a comment...





## ← Replies

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22m Like Reply

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[Debbie Diane Webb](#) your vote did not count

18m Like Reply

**Charity Ann Bray**

[Debbie Diane Webb](#)  
<https://www.facebook.com/100000456822729/posts/4938910852800760/?sfnsn=mo>

16m Like Reply



Write a reply...





**To:** ElectionCyberSecurity[electioncybersecurity@sos.ca.gov]; Dresner, Jenna[jdresner@sos.ca.gov]; Jones, Akilah[ajones@sos.ca.gov] *Obtained via FOIA by Judicial Watch, Inc.*  
**From:** Valle, Paula[O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5786676DDED74297B09E52E84E46D3EA-VALLE, PAUL]  
**Sent:** Wed 11/4/2020 11:56:49 AM (UTC-08:00)  
**Subject:** RE: Election Conspiracy FB Post

Weird I saw someone post something about a sharpie a minute ago – Jenna can you flag for GroupSense?

Thanks Mike.

---

**From:** ElectionCyberSecurity <electioncybersecurity@sos.ca.gov>  
**Sent:** Wednesday, November 4, 2020 11:54 AM  
**To:** Dresner, Jenna <jdresner@sos.ca.gov>; Jones, Akilah <ajones@sos.ca.gov>; Valle, Paula <pvalle@sos.ca.gov>  
**Subject:** FW: Election Conspiracy FB Post

FYI.

**Mike Somers**  
Election Cybersecurity Manager  
(916) 695-1563

---

**From:** Cristina Flores <[cristinaflores@fb.com](mailto:cristinaflores@fb.com)>  
**Sent:** Wednesday, November 4, 2020 10:21 AM  
**To:** Cathy Darling Allen <[cdarling@co.shasta.ca.us](mailto:cdarling@co.shasta.ca.us)>; Misinformation Reports <[misinformation@cisecurity.org](mailto:misinformation@cisecurity.org)>; ElectionCyberSecurity <[electioncybersecurity@sos.ca.gov](mailto:electioncybersecurity@sos.ca.gov)>  
**Cc:** Joanna Francescut <[jfrancescut@co.shasta.ca.us](mailto:jfrancescut@co.shasta.ca.us)>; Sarah Murrietta <[smurrietta@co.shasta.ca.us](mailto:smurrietta@co.shasta.ca.us)>; Anna Rodriguez <[arodriguez@co.shasta.ca.us](mailto:arodriguez@co.shasta.ca.us)>  
**Subject:** Re: Election Conspiracy FB Post

Hi Cathy,

Thanks for sharing this with us. Our team will take a look and I will follow up if there's any additional information we need and once I have an update.

Thanks,

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U.S. Politics & Government Outreach  
E: [cristinaflores@fb.com](mailto:cristinaflores@fb.com)

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**To:** Misinformation Reports <[misinformation@cisecurity.org](mailto:misinformation@cisecurity.org)>, [reports@content.facebook.com](mailto:reports@content.facebook.com) <[reports@content.facebook.com](mailto:reports@content.facebook.com)>, ElectionCyberSecurity <[electioncybersecurity@sos.ca.gov](mailto:electioncybersecurity@sos.ca.gov)>, Cristina Flores <[cristinaflores@fb.com](mailto:cristinaflores@fb.com)>  
**Cc:** Joanna Francescut <[jfrancescut@co.shasta.ca.us](mailto:jfrancescut@co.shasta.ca.us)>, Sarah Murrietta <[smurrietta@co.shasta.ca.us](mailto:smurrietta@co.shasta.ca.us)>, Anna Rodriguez <[arodriguez@co.shasta.ca.us](mailto:arodriguez@co.shasta.ca.us)>  
**Subject:** FW: Election Conspiracy FB Post

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Cathy Darling Allen



Shasta County Clerk

530.225.5166

Website: [www.shastavotes.org](http://www.shastavotes.org)

Facebook: [www.facebook.com/ShastaCountyClerkElections](https://www.facebook.com/ShastaCountyClerkElections)

Twitter: <https://twitter.com/IClerkUVote>

Obtained via FOIA by Judicial Watch, Inc.

---

**From:** Melissa Mallory <[mmmallory@co.shasta.ca.us](mailto:mmmallory@co.shasta.ca.us)>

**Sent:** Wednesday, November 4, 2020 9:39 AM

**To:** Cathy Darling Allen <[cdarling@co.shasta.ca.us](mailto:cdarling@co.shasta.ca.us)>

**Subject:** FW: Election Conspiracy FB Post

Here you go...

Melissa M. Mallory

Accountant Auditor II

Shasta County Clerk/Elections

1643 Market Street

Redding, CA. 96001

(530) 225-5165

[mmmallory@co.shasta.ca.us](mailto:mmmallory@co.shasta.ca.us)

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---


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Like



Comment



Send

Be the first to like this

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20m Like Reply

1 

Write a comment...





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[Debbie Diane Webb](#)  
<https://www.facebook.com/100000456822729/posts/4938910852800760/?sfnsn=mo>


16m Like Reply



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16m Like Reply

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Write a comment...





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14m Like Reply

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Write a reply...





 Replies

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4m Like Reply



Write a reply...





**To:** Dresner, Jenna[jdresner@sos.ca.gov]; Jones, Akilah[ajones@sos.ca.gov]; Valle, Paula[pvalle@sos.ca.gov]  
**From:** ElectionCyberSecurity[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=E94630720C22414F902CCC9F62FE9F20-ELECTIONCYB]  
**Sent:** Wed 11/4/2020 11:53:49 AM (UTC-08:00)  
**Subject:** FW: Election Conspiracy FB Post

FYI.

**Mike Somers**  
**Election Cybersecurity Manager**  
**(916) 695-1563**

---

**From:** Cristina Flores <cristinaflores@fb.com>  
**Sent:** Wednesday, November 4, 2020 10:21 AM  
**To:** Cathy Darling Allen <cdarling@co.shasta.ca.us>; Misinformation Reports <misinformation@cisecurity.org>; ElectionCyberSecurity <electioncybersecurity@sos.ca.gov>  
**Cc:** Joanna Francescut <jfrancescut@co.shasta.ca.us>; Sarah Murrietta <smurrietta@co.shasta.ca.us>; Anna Rodriguez <arodriguez@co.shasta.ca.us>  
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E: [cristinaflores@fb.com](mailto:cristinaflores@fb.com)

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**To:** Cathy Darling Allen <cdarling@co.shasta.ca.us>



**Subject:** FW: Election Conspiracy FB Post

Obtained via FOIA by Judicial Watch, Inc.

Here you go...


Melissa M. Mallory  
Accountant Auditor II  
Shasta County Clerk/Elections  
1643 Market Street  
Redding, CA. 96001  
(530) 225-5165  
[mmmallory@co.shasta.ca.us](mailto:mmmallory@co.shasta.ca.us)

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Like



Comment



Send

Be the first to like this

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**Traci Wolff** Debbie Diane Webb your...**Charity Ann Bray** Debbie Diane Web...**Susan Thomas Horton**

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20m Like Reply

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Write a comment...





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**Charity Ann Bray**

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Write a reply...





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4m Like Reply



Write a reply...





**To:** Dresner, Jenna[jdresner@sos.ca.gov]  
**From:** Jones, Akilah[o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=a8b395b2c4124f98851c85b7de79aa38-Jones, Akil]  
**Sent:** Thur 10/29/2020 11:35:34 AM (UTC-07:00)  
**Subject:** Re: Election Issue

I'm on it.

Get [Outlook for iOS](#)

---

**From:** Dresner, Jenna <jdresner@sos.ca.gov>  
**Sent:** Thursday, October 29, 2020 11:27:03 AM  
**To:** Jones, Akilah <ajones@sos.ca.gov>  
**Subject:** Fw: Election Issue

Did you update in tracker to note it's been removed?

---

**From:** Cristina Flores <cristinaflores@fb.com>  
**Sent:** Wednesday, October 28, 2020 3:27 PM  
**To:** Dresner, Jenna <jdresner@sos.ca.gov>; Jones, Akilah <ajones@sos.ca.gov>  
**Cc:** Records <reports@content.facebook.com>  
**Subject:** Re: Election Issue

Jenna and Akilah,

Following up to share that the post has been removed for violating our community standards.

Please don't hesitate to reach out if you have any questions.

Thanks,

**Cristina Flores**  
U.S. Politics & Government Outreach  
E: [cristinaflores@fb.com](mailto:cristinaflores@fb.com)  



---

**From:** Cristina Flores <cristinaflores@fb.com>  
**Date:** Wednesday, October 28, 2020 at 3:40 PM  
**To:** Dresner, Jenna <jdresner@sos.ca.gov>, Jones, Akilah <ajones@sos.ca.gov>, Records <reports@content.facebook.com>  
**Subject:** Re: Election Issue

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**From:** Dresner, Jenna <jdresner@sos.ca.gov>

Obtained via FOIA by Judicial Watch, Inc.

**Date:** Wednesday, October 28, 2020 at 3:23 PM

**To:** Jones, Akilah <ajones@sos.ca.gov>, Records <reports@content.facebook.com>, Cristina Flores <cristinaflores@fb.com>

**Subject:** Re: Election Issue

Here's the link: <https://www.instagram.com/p/CG0ax-YA0Ms/>

---

**From:** Jones, Akilah <ajones@sos.ca.gov>

**Sent:** Wednesday, October 28, 2020 12:20 PM

**To:** Records <reports@content.facebook.com>; cristinaflores@fb.com <cristinaflores@fb.com>

**Cc:** Dresner, Jenna <jdresner@sos.ca.gov>

**Subject:** Election Issue

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10:45  
7:31



nessb0o 8h



Wale  
@Screenplaywale

Y'all well-meaning millennial v







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**Date:** Wednesday, October 28, 2020 at 3:23 PM  
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10:45  
7:31



nessb0o 8h




Wale  
@Screenplaywale

Y'all well-meaning millennial v







 Traci Wolff**Debbie Diane Webb**

We all got a sharpie! Right here in Shasta County! what do you mean our vote didn't count?

23m Like Reply

**Traci Wolff** Debbie Diane Webb your...**Charity Ann Bray** Debbie Diane Web...**Susan Thomas Horton**

No sharpie at Shasta county election office by dam burger

20m Like Reply

**Melissa Weese Mallory**

[Traci](#), this is NOT true. I have no idea why you would think this, but there is zero truth to this statement.

16m Like Reply

**Traci Wolff** Melissa Weese Mallory...**Traci Wolff** Melissa Weese Mallory c...**Melissa Weese Mallory** Traci, yes....

Write a comment...





 Replies**Melissa Weese Mallory**

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16m Like Reply

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[Melissa Weese Mallory](#) well my mother in law said they were all given sharpies at their polling station in Shasta county. Sharpies cannot be read by machines

15m Like Reply

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[Melissa Weese Mallory](#) can voting machines read sharpies?

14m Like Reply

**Melissa Weese Mallory**

[Traci](#), yes. The voting machines do read Sharpies.



Write a reply...





Replies



county. Sharpies cannot be read by machines

15m Like Reply



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[Melissa Weese Mallory](#) can voting machines read sharpies?

14m Like Reply



**Melissa Weese Mallory**

[Traci](#), yes. The voting machines do read Sharpie's. The company who makes these voting machines suggest the use of Sharpie's (name brand, only), which is why we bought Sharpie's to provide at the polling sites. We bought enough Sharpies for every polling site voter in Shasta County to use, once (and not reuse, per COVID-19 prevention, guidelines).

4m Like Reply



Write a reply...





**To:** Valle, Paula[pvalle@sos.ca.gov]  
**From:** Mahood, Sam[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5ADE179F920245A594801E1F9BC7464F-MAHOOD, SAM]  
**Sent:** Thur 8/22/2019 11:04:16 AM (UTC-07:00)  
**Subject:** RE: NASS Communications: State Reporting to Twitter & NASS 10/21/19 Communications Training Seminar Reminder

Yes. And Jerry should be up to date on how to report misinformation. We were not previously working through Maria to report Tweets, so this is interesting.

---

**From:** Valle, Paula <pvalle@sos.ca.gov>  
**Sent:** Thursday, August 22, 2019 10:26 AM  
**To:** Mahood, Sam <SMahood@sos.ca.gov>  
**Subject:** Fwd: NASS Communications: State Reporting to Twitter & NASS 10/21/19 Communications Training Seminar Reminder

I know you get these, but should we discuss

Get [Outlook for Android](#)

---

**From:** Maria Benson <[mbenson@sso.org](mailto:mbenson@sso.org)>  
**Sent:** Thursday, August 22, 2019 10:15:57 AM  
**To:** Maria Benson <[mbenson@sso.org](mailto:mbenson@sso.org)>  
**Cc:** Reynolds, Leslie <[reynolds@sso.org](mailto:reynolds@sso.org)>; Milhofer, John <[jmilhofer@sso.org](mailto:jmilhofer@sso.org)>; Lindsey Forson <[lforsen@sso.org](mailto:lforsen@sso.org)>; Dodd, Stacy <[sdodd@sso.org](mailto:sdodd@sso.org)>  
**Subject:** NASS Communications: State Reporting to Twitter & NASS 10/21/19 Communications Training Seminar Reminder

Good Afternoon Communications Directors,

Great news—**Twitter is now on-boarding states into their mis/disinformation partner support portal!** Once on-boarded, you will be able to directly report mis/disinformation instead of having to submit it to me first. **A slide deck on the portal is attached.**

**To get enrolled please email me ([mbenson@sso.org](mailto:mbenson@sso.org)) with (1)** The Twitter handle(s) to be enrolled and **(2)** the email address affiliated with the Twitter handle. As a reminder, please have an email domain affiliated with your state email domain. (No gmail or other commercially available domains will be accepted). Once I receive those, I can pass them along to Kevin Kane at Twitter. If you need more than 2 handles enrolled in the partner portal, please include the reason why and we can go from there.

As a reminder, here are the other processes for reporting to Facebook and Google:

### **Facebook**

Send email to [reports@content.facebook.com](mailto:reports@content.facebook.com); copy Eva Guidarini ([eguidarini@fb.com](mailto:eguidarini@fb.com)) and your state Facebook representative (listed below); include “election mis/disinformation” or something similar in subject line. Identify specific pieces of content that potentially violate their [voter fraud and suppression policy](#) using **links** to content on FB; if you believe pages or profiles are inauthentic, send **links** to pages or profiles.

Facebook Representatives:

- Jannelle ([jannelle@fb.com](mailto:jannelle@fb.com)): Covering the Southwest
  - AZ, CO, KS, NE, NM, NV, OK, TX, UT
- Khalid ([kpagan@fb.com](mailto:kpagan@fb.com)): Covering New England
  - CT, DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VT,
- Javier ([jdj@fb.com](mailto:jdj@fb.com)): Covering CA
- Rachel ([rachelholland@fb.com](mailto:rachelholland@fb.com)): Covering the Midwest and Southeast



o AL, AR, FL, GA, IA, IL, IN, IKY, LA, MI, MN, MO, MS, NC, OH, SC, TN, VA, WI, WV

Obtained via FOIA by Judicial Watch, Inc.

- Eva ([eguidarini@fb.com](mailto:eguidarini@fb.com)): Covering the Pacific NW

o AK, HI, ID, MT, ND, OR, WA, SD, WY

### **Google**

When there is a question about the legality of an election advertisement or how it falls under a Google policy, please email [civic-outreach@google.com](mailto:civic-outreach@google.com) and copy Erica Arbetter ([arbetter@google.com](mailto:arbetter@google.com)) and John Ruxton ([johnruxton@google.com](mailto:johnruxton@google.com)).

If any of the items you reported do not get prompt attention, please let me know and I can also reach out to the companies. Also, if a post needs to be escalated to DHS's Countering Foreign Influence Taskforce I can reach out to them as well.

### **10/21 Communications Training**

Also, I wanted to send a reminder about our October 21 Communications Training Seminar in Washington, D.C. **We are half full!** This seminar will focus on media interview tips, improving preparation and presentation skills, as well as other important communications best practices. We encourage Secretaries of State and Communications Directors to attend (initial limit of 2 attendees per state). [Register here](#). **Attached is the original email invitation with more information.**

Best,

***Maria (Dill) Benson***

Director of Communications

National Association of Secretaries of State (NASS)

444 N. Capitol Street NW, Suite 401 | Washington, DC 20001

Desk: 202-624-3528 | Cell: 423-504-1351

[www.nass.org](http://www.nass.org)



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**To:** Dresner, Jenna[jdresner@sos.ca.gov]; Mahood, Sam[SMahood@sos.ca.gov]; Miller, Chris[cmiller@sos.ca.gov]  
**From:** Records[reports@content.facebook.com]  
**Sent:** Mon 9/14/2020 4:16:00 PM (UTC-07:00)  
**Subject:** Re: Election Issue

Hi,

Thanks for your report. It looks like the content you reported has already been removed.

If you're still seeing the content on Facebook, please reply with the link (URL) to the specific content you're reporting.

Regards,  
Facebook Community Operations

On Mon, Aug 31, 2020 at 02:33 PM, Miller, Chris <cmiller@sos.ca.gov> wrote:

> Hello,  
>  
> We have been alerted to a post from the Instagram account handle @freedom\_angels\_foundation that purports misinformation regarding the administration of California's elections. A screenshot of the post has been attached and this is a link to the profile:  
> [https://gcc02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.instagram.com%2Ffreedom\\_angels\\_foundation%2F%3Futm\\_source%3Dig\\_embed&data=02%7C01%7Csmahood%40sos.ca.gov%7C9ae67ba0cc8d4ec0b53108d859042a60%7C03580c5db6cf44cab63b4361acc7c739%7C1%7C0%7C637357221713731918&sdata=PX%2BGCqwgG%2BNKk11Z%2F1bGVXoCFZWLY%2F87kTMJRKJ2KE%3D&reserved=0](https://gcc02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.instagram.com%2Ffreedom_angels_foundation%2F%3Futm_source%3Dig_embed&data=02%7C01%7Csmahood%40sos.ca.gov%7C9ae67ba0cc8d4ec0b53108d859042a60%7C03580c5db6cf44cab63b4361acc7c739%7C1%7C0%7C637357221713731918&sdata=PX%2BGCqwgG%2BNKk11Z%2F1bGVXoCFZWLY%2F87kTMJRKJ2KE%3D&reserved=0)  
>  
> The post claims that the voting preference of California voters has been changed by Governor Newsom. This is incorrect.  
>  
> Earlier this year, Governor Newsom issued an executive order that directed California's counties to send every active, registered voter a vote-by-mail ballot ahead of the November 3, 2020 General Election. This Executive Order was followed up by AB860, which was signed into law by Governor Newsom.  
>  
> This order only pertains to the November 3, 2020 General Election. The permanent voting preference of voters has not been changed.  
>  
> There will also be in-person voting options available to any Californian voter that would like to vote in-person.  
>  
> Best,  
> --  
> Chris Miller  
> Pronouns: He/Him/His  
> Communications Coordinator  
> Office of Secretary of State Alex Padilla  
> 916-695-1652 | cmiller@sos.ca.gov<mailto:cmiller@sos.ca.gov>



**To:** Mahood, Sam[SMahood@sos.ca.gov]; Schwab, James[JSchwab@sos.ca.gov]  
**Cc:** Somers, Mike[MSomers@sos.ca.gov]; Dresner, Jenna[jdresner@sos.ca.gov]; Jones, Akilah[ajones@sos.ca.gov]  
**From:** Valle, Paula[O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5786676DDED74297B09E52E84E46D3EA-VALLE, PAUL]  
**Sent:** Wed 11/4/2020 12:15:31 PM (UTC-08:00)  
**Subject:** FW: Fw: Election Conspiracy FB Post

Just an FYI on the sharpie pen narrative that is out there

---

**From:** Cosimo Mortola <cosimo.mortola@groupsense.io>  
**Sent:** Wednesday, November 4, 2020 12:12 PM  
**To:** Dresner, Jenna <jdresner@sos.ca.gov>  
**Cc:** Bryeanne Ravettine <brye.ravettine@groupsense.io>; Bryce Webster-Jacobsen <b.websterjacobsen@groupsense.io>; Valle, Paula <pvalle@sos.ca.gov>; Jones, Akilah <ajones@sos.ca.gov>  
**Subject:** Re: Fw: Election Conspiracy FB Post

Hi Jenna,

This narrative appears to originate with radio host and conspiracy theorist Michael Savage, who [tweeted](#) today at 8:18 AM PST "ARE MAIL IN BALLOTS BEING MODIFIED AS WE SPEAK IN CORRUPT DEM DISTRICTS? have you heard about Dems distributing sharpie pens to Trump voters and then invalidating their ballots?"

The narrative this morning centered on Arizona. However, it is increasingly impacting other states, including California. Snopes and BuzzFeed have reported on this:

<https://www.snopes.com/fact-check/sharpie-trump-ballots-arizona/>  
[https://www.thedailybeast.com/2020-election-live-results-for-the-presidential-race-between-joe-biden-and-donald-trump?via=twitter\\_page](https://www.thedailybeast.com/2020-election-live-results-for-the-presidential-race-between-joe-biden-and-donald-trump?via=twitter_page)

The hashtag #sharpiegate is prominently being used to promote this conspiracy theory. We are seeing growing mentions of this by residents of California. For example:

<https://twitter.com/trumpisyuurprez/status/1324076602590859264>  
<https://twitter.com/Wisegirl1978/status/1324075440659603458>  
<https://twitter.com/jennaro64950591/status/1324074379555172352>

We are continuing to monitor, including for any indications that bots are amplifying this narrative. Please let me know if you have any follow up questions.

Cosimo

On Wed, Nov 4, 2020 at 2:58 PM Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)> wrote:

Hi team,

Happy post-election day! There's a conspiracy going around about voting with Sharpie and we're trying to understand where it's coming from and how widespread it is.

Let us know if you're able to look into it!

Jenna

---

**From:** ElectionCyberSecurity <[electioncybersecurity@sos.ca.gov](mailto:electioncybersecurity@sos.ca.gov)>  
**Sent:** Wednesday, November 4, 2020 11:53 AM  
**To:** Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>; Jones, Akilah <[ajones@sos.ca.gov](mailto:ajones@sos.ca.gov)>; Valle, Paula <[pvalle@sos.ca.gov](mailto:pvalle@sos.ca.gov)>  
**Subject:** FW: Election Conspiracy FB Post



FYI.

**Mike Somers**  
**Election Cybersecurity Manager**  
**(916) 695-1563**

---

**From:** Cristina Flores <[cristinaflores@fb.com](mailto:cristinaflores@fb.com)>  
**Sent:** Wednesday, November 4, 2020 10:21 AM  
**To:** Cathy Darling Allen <[cdarling@co.shasta.ca.us](mailto:cdarling@co.shasta.ca.us)>; Misinformation Reports <[misinformation@cisecurity.org](mailto:misinformation@cisecurity.org)>; ElectionCyberSecurity <[electioncybersecurity@sos.ca.gov](mailto:electioncybersecurity@sos.ca.gov)>  
**Cc:** Joanna Francescut <[jfrancescut@co.shasta.ca.us](mailto:jfrancescut@co.shasta.ca.us)>; Sarah Murrietta <[smurrietta@co.shasta.ca.us](mailto:smurrietta@co.shasta.ca.us)>; Anna Rodriguez <[arodriguez@co.shasta.ca.us](mailto:arodriguez@co.shasta.ca.us)>  
**Subject:** Re: Election Conspiracy FB Post

Hi Cathy,

Thanks for sharing this with us. Our team will take a look and I will follow up if there's any additional information we need and once I have an update.

Thanks,

**Cristina Flores**  
U.S. Politics & Government Outreach  
E: [cristinaflores@fb.com](mailto:cristinaflores@fb.com)

---

**From:** Cathy Darling Allen <[cdarling@co.shasta.ca.us](mailto:cdarling@co.shasta.ca.us)>  
**Date:** Wednesday, November 4, 2020 at 1:14 PM  
**To:** Misinformation Reports <[misinformation@cisecurity.org](mailto:misinformation@cisecurity.org)>, [reports@content.facebook.com](mailto:reports@content.facebook.com) <[reports@content.facebook.com](mailto:reports@content.facebook.com)>, ElectionCyberSecurity <[electioncybersecurity@sos.ca.gov](mailto:electioncybersecurity@sos.ca.gov)>, Cristina Flores <[cristinaflores@fb.com](mailto:cristinaflores@fb.com)>  
**Cc:** Joanna Francescut <[jfrancescut@co.shasta.ca.us](mailto:jfrancescut@co.shasta.ca.us)>, Sarah Murrietta <[smurrietta@co.shasta.ca.us](mailto:smurrietta@co.shasta.ca.us)>, Anna Rodriguez <[arodriguez@co.shasta.ca.us](mailto:arodriguez@co.shasta.ca.us)>  
**Subject:** FW: Election Conspiracy FB Post

Good morning, please see the attached screenshots (and scroll down). We are seeing quite a few posts like this, alleging that voters who voted with a sharpie will not have their votes counted. I have a city council candidate coming in to inquire about these rumors today. Please let me know if I can provide any other information – this is very damaging. Thank you very much.

Cathy Darling Allen  
Shasta County Clerk  
530.225.5166  
Website: [www.shastavotes.org](http://www.shastavotes.org)  
Facebook: [www.facebook.com/ShastaCountyClerkElections](https://www.facebook.com/ShastaCountyClerkElections)  
Twitter: <https://twitter.com/IClerkUVote>

---

**From:** Melissa Mallory <[mmmallory@co.shasta.ca.us](mailto:mmmallory@co.shasta.ca.us)>  
**Sent:** Wednesday, November 4, 2020 9:39 AM  
**To:** Cathy Darling Allen <[cdarling@co.shasta.ca.us](mailto:cdarling@co.shasta.ca.us)>  
**Subject:** FW: Election Conspiracy FB Post



Here you go...


Melissa M. Mallory  
Accountant Auditor II  
Shasta County Clerk/Elections  
1643 Market Street  
Redding, CA. 96001  
(530) 225-5165  
[mmmallory@co.shasta.ca.us](mailto:mmmallory@co.shasta.ca.us)

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---

**From:** Melissa Mallory <[mkmallory@hotmail.com](mailto:mkmallory@hotmail.com)>  
**Sent:** Wednesday, November 4, 2020 9:37 AM  
**To:** Melissa Mallory <[mmmallory@co.shasta.ca.us](mailto:mmmallory@co.shasta.ca.us)>  
**Subject:** Election Conspiracy FB Post



 Traci Wolff**Traci Wolff**

19m •

Who went to a polling place and was given a sharpie? If so your vote did not count!



Like



Comment



Send

Be the first to like this

**Debbie Diane Webb**

We all got a sharpie! Right here in Shasta County! what do you mean our vote didn't count?

22m Like Reply

**Traci Wolff** Debbie Diane Webb your...**Charity Ann Bray** Debbie Diane Web...**Susan Thomas Horton**

No sharpie at Shasta county election office by dam burger

20m Like Reply


1



Write a comment...





 Replies**Debbie Diane Webb**

We all got a sharpie! Right here in Shasta County! what do you mean our vote didn't count?

22m Like Reply

**Traci Wolff**

[Debbie Diane Webb](#) your vote did not count

18m Like Reply

**Charity Ann Bray**

[Debbie Diane Webb](#)  
<https://www.facebook.com/100000456822729/posts/4938910852800760/?sfnsn=mo>


16m Like Reply



Write a reply...





 Traci Wolff**Debbie Diane Webb**

We all got a sharpie! Right here in Shasta County! what do you mean our vote didn't count?

23m Like Reply

**Traci Wolff** Debbie Diane Webb your...**Charity Ann Bray** Debbie Diane Web...**Susan Thomas Horton**

No sharpie at Shasta county election office by dam burger

20m Like Reply

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[Traci](#), this is NOT true. I have no idea why you would think this, but there is zero truth to this statement.


16m Like Reply

**Traci Wolff** Melissa Weese Mallory...**Traci Wolff** Melissa Weese Mallory c...**Melissa Weese Mallory** Traci, yes....

Write a comment...





 Replies**Melissa Weese Mallory**

[Traci](#), this is NOT true. I have no idea why you would think this, but there is zero truth to this statement.

16m Like Reply

**Traci Wolff**

[Melissa Weese Mallory](#) well my mother in law said they were all given sharpies at their polling station in Shasta county. Sharpies cannot be read by machines

15m Like Reply

**Traci Wolff**

[Melissa Weese Mallory](#) can voting machines read sharpies?

14m Like Reply

**Melissa Weese Mallory**


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Write a reply...





 Replies

county. Sharpies cannot be read by machines

15m Like Reply



**Traci Wolff**

[Melissa Weese Mallory](#) can voting machines read sharpies?

14m Like Reply



**Melissa Weese Mallory**

[Traci](#), yes. The voting machines do read Sharpie's. The company who makes these voting machines suggest the use of Sharpie's (name brand, only), which is why we bought Sharpie's to provide at the polling sites. We bought enough Sharpies for every polling site voter in Shasta County to use, once (and not reuse, per COVID-19 prevention, guidelines).

4m Like Reply



Write a reply...



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--  
The content of this email is confidential and intended for the recipient specified in message only. It is strictly forbidden to share any part of this message with any third party without a written consent of the sender. If you received this message by mistake, please reply to this message and follow with its deletion so that we can ensure such a mistake does not occur in the future.



**To:** Mahood, Sam[SMahood@sos.ca.gov]; Valle, Paula[pvalle@sos.ca.gov]; Lapsley, Susan[SLapsley@sos.ca.gov]  
**From:** Jimenez, Jerry[O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=CB7019405DCE45DF93F3D5E5CD8969FD-JIMENEZ, JE]  
**Sent:** Tue 9/24/2019 10:47:11 AM (UTC-07:00)  
**Subject:** RE: NASS Communications: NVRD, NASS Comms Training, Twitter Portal & Facebook Training

Hi, Sam,  
OK I'll log in for the training.  
Thanks,  
Jerry

---

**From:** Mahood, Sam  
**Sent:** Tuesday, September 24, 2019 10:00 AM  
**To:** Valle, Paula <pvalle@sos.ca.gov>; Jimenez, Jerry <JJimenez@sos.ca.gov>; Lapsley, Susan <SLapsley@sos.ca.gov>  
**Subject:** FW: NASS Communications: NVRD, NASS Comms Training, Twitter Portal & Facebook Training

Hi Jerry,

Please plan on logging onto Facebook's misinformation training on 9/26. Details are below.

Thank you,

-Sam

---

**From:** Maria Benson <[mbenson@sso.org](mailto:mbenson@sso.org)>  
**Sent:** Tuesday, September 24, 2019 8:37 AM  
**To:** Maria Benson <[mbenson@sso.org](mailto:mbenson@sso.org)>  
**Cc:** Reynolds, Leslie <[reynolds@sso.org](mailto:reynolds@sso.org)>; Dodd, Stacy <[sdodd@sso.org](mailto:sdodd@sso.org)>; Milhofer, John <[jmilhofer@sso.org](mailto:jmilhofer@sso.org)>; Lindsey Forson <[lforson@sso.org](mailto:lforson@sso.org)>  
**Subject:** NASS Communications: NVRD, NASS Comms Training, Twitter Portal & Facebook Training

Good Morning Communications Directors,

A few items:

**HAPPY NATIONAL VOTER REGISTRATION DAY!**

NASS sent a [release](#) regarding our support this morning. I have also been trying to retweet and favorite Secretaries talking about NVRD on Twitter. If I missed you please shoot me a note.

**NASS 10/21 Communications Training Seminar**

The deadline for early registration and booking your room for the upcoming Communications Training Seminar in Washington, D.C. is **MONDAY (9/30)**. [Register here](#) and [book your room here](#). An email with more details on the training is attached.

Also, please **send me media interview clips, links, news articles and/or short videos of your Secretary in action! This would be shown to the group during the training and we'd walk through the good, the ways to improve and other helpful tidbits together.** These can be about anything pertaining to your offices, from elections, business services to archiving! I've only gotten a couple so far!

**Twitter**

Twitter is still on-boarding states into their mis/disinformation partner support portal! Once on-boarded, you will be able to directly report mis/disinformation instead of having to submit it to me first. It takes about a week to get enrolled, so email me so we can get you started. **I'd love to have everyone with jurisdiction over elections on-boarded by November!**

To get enrolled please email me ([mbenson@sso.org](mailto:mbenson@sso.org)) with (1) The Twitter handle(s) to be enrolled and (2) the email address



affiliated with the Twitter handle. As a reminder, please have an email domain affiliated with your state email domain. (No gmail or other commercially available domains will be accepted). Once I receive those, I can pass them along to Kevin Kane at Twitter. If you need more than 2 handles enrolled in the partner portal, please include the reason why and we can go from there.

### **Facebook**

Information on a 9/26 LIVE web training regarding elections is below. Please contact Eva ([eguidarini@fb.com](mailto:eguidarini@fb.com)) and your regional Facebook representative with questions on this training.

Thanks!

### ***Maria (Dill) Benson***

Director of Communications

National Association of Secretaries of State (NASS)

444 N. Capitol Street NW, Suite 401 | Washington, DC 20001

Desk: 202-624-3528 | Cell: 423-504-1351

[www.nass.org](http://www.nass.org)



---

**From:** Facebook Politics & Government Outreach [<mailto:govpolitics@fb.com>]

**Sent:** Monday, September 23, 2019 1:29 PM

**Subject:** Live Training on Election Integrity





Over the past two years, we have made substantial investments to help protect the integrity of elections — not only addressing threats we've seen on our platform in the past, but also anticipating new challenges and responding to new risks.

Join the Politics and Government Outreach Team for a live broadcast on **Thursday, September 26th from 12:00-1:00PM (ED)** to learn about our work to reduce the spread of misinformation, protect election integrity, support civic engagement and additional steps we're taking to prepare for the US 2020 election.

**THE POLITICS AND GOVERNMENT OUTREACH TEAM IS GOING LIVE!**

**Here's how to join the Group:**

1. Go to [Facebook.com/GovtPolitics](https://www.facebook.com/GovtPolitics)
2. Click "Groups" in the left menu
3. Under Groups by this Page, click +Join Group
4. Answer the three membership questions and click submit

**Don't forget to tune in on Thursday, September 26th, 2019 from 12:00-1:00PM (ED)!**

Best,

Facebook's Politics and Government Outreach Team



Facebook

1 Hacker Way

Menlo Park, California 94025

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**To:** Maria Benson[mbenson@sso.org]  
**Cc:** Reynolds, Leslie[reynolds@sso.org], Dodd, Stacy[sdodd@sso.org], Milhofer, John[jmilhofer@sso.org]; Lindsey Forson[lforson@sso.org]  
**From:** Maria Benson[mbenson@sso.org]  
**Sent:** Thur 9/5/2019 9:05:48 AM (UTC-07:00)  
**Subject:** REMINDER NASS Communications Invite: NASS 10/21/19 Communications Training Seminar in Washington, D.C.



Good Afternoon Secretaries, Executive Assistants and Communications Directors:

I wanted to remind you about [registering](#) for the Monday, Oct. 21 **NASS Communications Training Seminar** in **Washington, D.C** at the [Washington Court Hotel](#). We've designed this media training day to allow you and your team to learn best practices from experts and workshop different methods for effectively sharing the message of your offices.

We will begin our day with a **three-hour morning session offering concrete examples of what to do and what to avoid when speaking in public**. It offers techniques on how to prepare content and how to avoid common pitfalls so as to stay in control of media interviews. Speaking to the media is simplified by knowing what tactics the professionals use to prepare content. **The afternoon sessions are hands-on, and include workshoping exercises that have participants practicing on camera**. They are intended to help build more confidence in your communication abilities and benefit from immediate feedback from professional media coaches. The goal is to allow you to bring your communication skills to the next level, and actually enjoy public speaking.

NASS has contracted with the [15 Minutes Group](#) for this event. As this is a professional training seminar, the event will be closed to the press.

**We encourage Secretaries of State and Communications Directors to attend. Below are planned parameters for the meeting:**

- Maximum of **50** participants. **We are just over half full as of today, 9/5/19.**
- Meet on Monday, 10/21 from 8:00 AM - 5:00 PM
- Breakfast, lunch and breaks provided in registration fee **(\$200 per attendee before 9/30/19)**

#### **Agenda:**

8:00am- Breakfast

8:45am- Group Training:

- Communicating the mission of Secretary of State
- Presentation—how you look and sound for meetings and panels
- Preparing content for panels, presentations, teleconferences and media

11:45am- Lunch

1:00pm- Choose 1 of the 2 Concurrent Role-Playing Breakout Sessions (1.5 hours each):

- Breakout I—Targeted training for women in the workplace
  - We share research and examples of how women communicate differently and provide tips to effectively share your message.
- Breakout II—Communicating intra-agency: crafting headlines and bottom lines
  - What makes for a clear, concise take-away on what is being achieved by your team? We workshop the



2:30pm- Break

3:00pm- Choose 1 of the 2 Concurrent Role-Playing Breakout Sessions (1.5 hours each):

- Breakout I—Communicating intra-agency: crafting headlines and bottom lines (presented a second time for those who participate in the women in the workplace session)
  - What makes for a clear, concise take-away on what is being achieved by your team? We workshop the best language to illustrate your office's mission and work.
- Breakout II—Communicating to Media
  - We workshop best practices and tips for talking to the media.

4:30pm- Closing remarks

**You can register for the training [HERE](#).**

We've confirmed the Washington Court Hotel will be able to offer a group rate of \$251 per night, plus taxes. **You can book your room [HERE](#).** Or call 1-800-321-3010 and mention the National Association of Secretaries of State to receive the group rate. The group rate ends soon, **September 30, 2019.**

For questions, please email me, NASS Director of Communications Maria Benson ([mbenson@sso.org](mailto:mbenson@sso.org)).

Thanks!

***Maria (Dill) Benson***

Director of Communications

National Association of Secretaries of State (NASS)

444 N. Capitol Street NW, Suite 401 | Washington, DC 20001

Desk: 202-624-3528 | Cell: 423-504-1351

[www.nass.org](http://www.nass.org)





**To:** Valle, Paula[pvalle@sos.ca.gov]; Jimenez, Jerry[JJimenez@sos.ca.gov]; Lapsley, Susan[SLapsley@sos.ca.gov]  
**From:** Mahood, Sam[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5ADE179F920245A594801E1F9BC7464F-MAHOOD, SAM]  
**Sent:** Tue 9/24/2019 10:00:13 AM (UTC-07:00)  
**Subject:** FW: NASS Communications: NVRD, NASS Comms Training, Twitter Portal & Facebook Training  
[REMINDER NASS Communications Invite: NASS 10/21/19 Communications Training Seminar in Washington, D.C.](#)

Hi Jerry,

Please plan on logging onto Facebook's misinformation training on 9/26. Details are below.

Thank you,

-Sam

---

**From:** Maria Benson <mbenson@sso.org>  
**Sent:** Tuesday, September 24, 2019 8:37 AM  
**To:** Maria Benson <mbenson@sso.org>  
**Cc:** Reynolds, Leslie <reynolds@sso.org>; Dodd, Stacy <sdodd@sso.org>; Milhofer, John <jmilhofer@sso.org>; Lindsey Forson <lforson@sso.org>  
**Subject:** NASS Communications: NVRD, NASS Comms Training, Twitter Portal & Facebook Training

Good Morning Communications Directors,

A few items:

**HAPPY NATIONAL VOTER REGISTRATION DAY!**

NASS sent a [release](#) regarding our support this morning. I have also been trying to retweet and favorite Secretaries talking about NVRD on Twitter. If I missed you please shoot me a note.

**NASS 10/21 Communications Training Seminar**

The deadline for early registration and booking your room for the upcoming Communications Training Seminar in Washington, D.C. is **MONDAY (9/30)**. [Register here](#) and [book your room here](#). An email with more details on the training is attached.

Also, please **send me media interview clips, links, news articles and/or short videos of your Secretary in action! This would be shown to the group during the training and we'd walk through the good, the ways to improve and other helpful tidbits together.** These can be about anything pertaining to your offices, from elections, business services to archiving! I've only gotten a couple so far!

**Twitter**

Twitter is still on-boarding states into their mis/disinformation partner support portal! Once on-boarded, you will be able to directly report mis/disinformation instead of having to submit it to me first. It takes about a week to get enrolled, so email me so we can get you started. **I'd love to have everyone with jurisdiction over elections on-boarded by November!**

To get enrolled please email me ([mbenson@sso.org](mailto:mbenson@sso.org)) with (1) The Twitter handle(s) to be enrolled and (2) the email address affiliated with the Twitter handle. As a reminder, please have an email domain affiliated with your state email domain. (No gmail or other commercially available domains will be accepted). Once I receive those, I can pass them along to Kevin Kane at Twitter. If you need more than 2 handles enrolled in the partner portal, please include the reason why and we can go from there.

**Facebook**

Information on a 9/26 LIVE web training regarding elections is below. Please contact Eva ([eguidarini@fb.com](mailto:eguidarini@fb.com)) and your regional Facebook representative with questions on this training.

Thanks!



**Maria (Dill) Benson**

Director of Communications

National Association of Secretaries of State (NASS)

444 N. Capitol Street NW, Suite 401 | Washington, DC 20001

Desk: 202-624-3528 | Cell: 423-504-1351

[www.nass.org](http://www.nass.org)



---

**From:** Facebook Politics & Government Outreach [<mailto:govpolitics@fb.com>]

**Sent:** Monday, September 23, 2019 1:29 PM

**Subject:** Live Training on Election Integrity



Over the past two years, we have made substantial investments to help protect the integrity of elections — not only addressing threats we've seen on our platform in the past, but also anticipating new challenges and responding to new risks.

Join the Politics and Government Outreach Team for a live broadcast on



Obtained via FOIA by Judicial Watch, Inc.

**Thursday, September 26th from 12:00-1:00PM (ED)** to learn about our work to reduce the spread of misinformation, protect election integrity, support civic engagement and additional steps we're taking to prepare for the US 2020 election.

**THE POLITICS AND GOVERNMENT OUTREACH TEAM IS GOING LIVE!**

**Here's how to join the Group:**

1. Go to [Facebook.com/GovtPolitics](https://www.facebook.com/GovtPolitics)
2. Click "Groups" in the left menu
3. Under Groups by this Page, click +Join Group
4. Answer the three membership questions and click submit

**Don't forget to tune in on Thursday, September 26th, 2019 from 12:00-1:00PM (ED)!**

Best,

Facebook's Politics and Government Outreach Team



Facebook

1 Hacker Way

Menlo Park, California 94025

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**Organizer:** Jimenez, Jerry[JJimenez@sos.ca.gov] Obtained via FOIA by Judicial Watch, Inc.  
**From:** Jimenez, Jerry[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=CB7019405DCE45DF93F3D5E5CD8969FD-JIMENEZ, JE]  
**Attendees:** Grambusch, Claire; Lapsley, Susan; Valle, Paula; Reyes, Steve; Mahood, Sam  
**Location:** Phone  
**Importance:** Normal  
**Subject:** Intro with new Facebook contact  
**Start Time:** Thur 4/25/2019 11:00:01 AM (UTC-07:00)  
**End Time:** Thur 4/25/2019 11:15:01 AM (UTC-07:00)  
**Required Attendees:** Grambusch, Claire  
**Optional Attendees:** Lapsley, Susan; Valle, Paula; Reyes, Steve; Mahood, Sam

- Introductions with new Facebook contact for social media reporting: Javier Hernandez, Politics & Government Outreach
- Review reporting format/procedures

**TOLL FREE:** [REDACTED]

**ACCESS CODE:** [REDACTED]

Here is Facebook's social media monitoring guidelines for reporting misinformation in 2018:

"Facebook is opening up a reporting channel to the electoral authorities in every state, that will allow you to report instances of voter suppression on Facebook directly to our team, so we can look at them quickly and remove them from the site.

Through this channel we will take down any content with:

- Statements of intent, calls for action, or advocating for violence due to voting, voter registration, or the outcome of an election
- Offers to buy or sell votes with cash or gifts.
- Misrepresentation of the dates, locations, and times, and methods for voting or voter registration.
- Misrepresentation of who can vote, qualifications for voting, whether a vote will be counted, and what information and/or materials must be provided in order to vote

In order to report this content to us for takedown, please:

1. Send email to [reports@content.facebook.com](mailto:reports@content.facebook.com); copy Eva Guidarini ([eguidarini@fb.com](mailto:eguidarini@fb.com)); include "voter suppression" in subject line
2. Identify specific pieces of content that potentially violate our voter suppression policy using links to content on FB; if you believe pages or profiles are inauthentic, send links to pages or profiles
3. If there is a statute or regulation on point (e.g., if misrepresentation concerns voting requirements), please include that information in email"



**Organizer:** Jimenez, Jerry[JJimenez@sos.ca.gov] Obtained via FOIA by Judicial Watch, Inc.  
**From:** Jimenez, Jerry[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=CB7019405DCE45DF93F3D5E5CD8969FD-JIMENEZ, JE]  
**Attendees:** Grambusch, Claire; Lapsley, Susan; Valle, Paula; Reyes, Steve; Mahood, Sam  
**Location:** Phone  
**Importance:** Normal  
**Subject:** HOLD: Intro with new Facebook contact  
**Start Time:** Thur 4/25/2019 9:00:01 AM (UTC-07:00)  
**End Time:** Thur 4/25/2019 9:30:01 AM (UTC-07:00)  
**Required Attendees:** Grambusch, Claire  
**Optional Attendees:** Lapsley, Susan; Valle, Paula; Reyes, Steve; Mahood, Sam

- Introductions with new Facebook contact for social media reporting: Javier Hernandez, Politics & Government Outreach
- Review reporting format/procedures

**TOLL FREE:** [REDACTED]

**ACCESS CODE:** [REDACTED]

Here is Facebook's social media monitoring guidelines for reporting misinformation in 2018:

"Facebook is opening up a reporting channel to the electoral authorities in every state, that will allow you to report instances of voter suppression on Facebook directly to our team, so we can look at them quickly and remove them from the site.

Through this channel we will take down any content with:

- Statements of intent, calls for action, or advocating for violence due to voting, voter registration, or the outcome of an election
- Offers to buy or sell votes with cash or gifts.
- Misrepresentation of the dates, locations, and times, and methods for voting or voter registration.
- Misrepresentation of who can vote, qualifications for voting, whether a vote will be counted, and what information and/or materials must be provided in order to vote

In order to report this content to us for takedown, please:

1. Send email to [reports@content.facebook.com](mailto:reports@content.facebook.com); copy Eva Guidarini ([eguidarini@fb.com](mailto:eguidarini@fb.com)); include "voter suppression" in subject line
2. Identify specific pieces of content that potentially violate our voter suppression policy using links to content on FB; if you believe pages or profiles are inauthentic, send links to pages or profiles
3. If there is a statute or regulation on point (e.g., if misrepresentation concerns voting requirements), please include that information in email"



**To:** Mahood, Sam [SMahood@sos.ca.gov]  
**From:** Valle, Paula [O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5786676DDED74297B09E52E84E46D3EA-VALLE, PAUL]  
**Sent:** Thur 8/22/2019 11:05:17 AM (UTC-07:00)  
**Subject:** RE: NASS Communications: State Reporting to Twitter & NASS 10/21/19 Communications Training Seminar Reminder

Yes, that's what I wanted to chat with you about. It seems interesting. And yes re Jerry.

---

**From:** Mahood, Sam <SMahood@sos.ca.gov>  
**Sent:** Thursday, August 22, 2019 11:04 AM  
**To:** Valle, Paula <pvalle@sos.ca.gov>  
**Subject:** RE: NASS Communications: State Reporting to Twitter & NASS 10/21/19 Communications Training Seminar Reminder

Yes. And Jerry should be up to date on how to report misinformation. We were not previously working through Maria to report Tweets, so this is interesting.

---

**From:** Valle, Paula <pvalle@sos.ca.gov>  
**Sent:** Thursday, August 22, 2019 10:26 AM  
**To:** Mahood, Sam <SMahood@sos.ca.gov>  
**Subject:** Fwd: NASS Communications: State Reporting to Twitter & NASS 10/21/19 Communications Training Seminar Reminder

I know you get these, but should we discuss

Get [Outlook for Android](#)

---

**From:** Maria Benson <mbenson@sso.org>  
**Sent:** Thursday, August 22, 2019 10:15:57 AM  
**To:** Maria Benson <mbenson@sso.org>  
**Cc:** Reynolds, Leslie <reynolds@sso.org>; Milhofer, John <jmilhofer@sso.org>; Lindsey Forson <lforson@sso.org>; Dodd, Stacy <sdodd@sso.org>  
**Subject:** NASS Communications: State Reporting to Twitter & NASS 10/21/19 Communications Training Seminar Reminder

Good Afternoon Communications Directors,

Great news—**Twitter is now on-boarding states into their mis/disinformation partner support portal!** Once on-boarded, you will be able to directly report mis/disinformation instead of having to submit it to me first. **A slide deck on the portal is attached.**

**To get enrolled please email me ([mbenson@sso.org](mailto:mbenson@sso.org)) with (1)** The Twitter handle(s) to be enrolled and **(2)** the email address affiliated with the Twitter handle. As a reminder, please have an email domain affiliated with your state email domain. (No gmail or other commercially available domains will be accepted). Once I receive those, I can pass them along to Kevin Kane at Twitter. If you need more than 2 handles enrolled in the partner portal, please include the reason why and we can go from there.

As a reminder, here are the other processes for reporting to Facebook and Google:

#### **Facebook**

Send email to [reports@content.facebook.com](mailto:reports@content.facebook.com); copy Eva Guidarini ([eguidarini@fb.com](mailto:eguidarini@fb.com)) and your state Facebook representative (listed below); include "election mis/disinformation" or something similar in subject line. Identify specific pieces of content that potentially violate their [voter fraud and suppression policy](#) using **links** to content on FB; if you believe pages or profiles are inauthentic, send **links** to pages or profiles.

Facebook Representatives:

- Jannelle ([jannelle@fb.com](mailto:jannelle@fb.com)): Covering the Southwest

- AZ, CO, KS, NE, NM, NV, OK, TX, UT



- Khalid ([kpagan@fb.com](mailto:kpagan@fb.com)): Covering New England
  - CT, DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VT,
- Javier ([jdj@fb.com](mailto:jdj@fb.com)): Covering CA
- Rachel ([rachelholland@fb.com](mailto:rachelholland@fb.com)): Covering the Midwest and Southeast
  - AL, AR, FL, GA, IA, IL, IN, IKY, LA, MI, MN, MO, MS, NC, OH, SC, TN, VA, WI, WV
- Eva ([eguidarini@fb.com](mailto:eguidarini@fb.com)): Covering the Pacific NW
  - AK, HI, ID, MT, ND, OR, WA, SD, WY

### Google

When there is a question about the legality of an election advertisement or how it falls under a Google policy, please email [civic-outreach@google.com](mailto:civic-outreach@google.com) and copy Erica Arbetter ([arbetter@google.com](mailto:arbetter@google.com)) and John Ruxton ([johnruxton@google.com](mailto:johnruxton@google.com)).

If any of the items you reported do not get prompt attention, please let me know and I can also reach out to the companies. Also, if a post needs to be escalated to DHS's Countering Foreign Influence Taskforce I can reach out to them as well.

### 10/21 Communications Training

Also, I wanted to send a reminder about our October 21 Communications Training Seminar in Washington, D.C. **We are half full!** This seminar will focus on media interview tips, improving preparation and presentation skills, as well as other important communications best practices. We encourage Secretaries of State and Communications Directors to attend (initial limit of 2 attendees per state). [Register here](#). **Attached is the original email invitation with more information.**

Best,

***Maria (Dill) Benson***

Director of Communications

National Association of Secretaries of State (NASS)

444 N. Capitol Street NW, Suite 401 | Washington, DC 20001

Desk: 202-624-3528 | Cell: 423-504-1351

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**To:** Mahood, Sam[SMahood@sos.ca.gov]  
**From:** Twitter Support[support@twitter.com]  
**Sent:** Mon 3/2/2020 2:15:30 PM (UTC-08:00)  
**Subject:** Case# 0144688537: partner\_election [ref:00DA0000000K0A8.5004A00001tzPB8:ref]



Hello,

This is a confirmation that we've received your request. Someone from our team will review it and reply to you shortly.

Thanks,

Twitter Support

ref:00DA0000000K0A8.5004A00001tzPB8:ref

[Help](#) | [Privacy](#)

Twitter, Inc. 1355 Market Street, Suite 900 San Francisco, CA 94103



**To:** Schwab, James[JSchwab@sos.ca.gov]; Reyes, Steve[SReyes@sos.ca.gov]; Valle, Paula[pvalle@sos.ca.gov]  
**Cc:** Miller, Chris[cmiller@sos.ca.gov]; Thogmartin, Max[mthogmartin@sos.ca.gov]; Rodriguez, Danielle[DRodriguez@sos.ca.gov]  
**Sent:** Mon 3/2/2020 2:16:36 PM (UTC-08:00)  
**Subject:** RE: Misinformation  
**Case# 0144688537:** [partner\\_election \[ref:00DA0000000K0A8.5004A00001tzPB8:ref\]](#)

This tweet has been reported.

Hi,  
After speaking with the San Diego Registrar of Voters we have determined that the incident alleged in this tweet did not occur:  
[https://twitter.com/Marie\\_from\\_CA/status/1234585411005009920?s=20](https://twitter.com/Marie_from_CA/status/1234585411005009920?s=20)

This tweet is claiming that votes may never be counted--which is false. It may dissuade voters from turning out.



**Michael Marie**  
@Marie\_from\_CA



EMERGENCY!!  
100% of early walk-in voters @ Registrar of Voters in  
SanDiego & probablyCalifornia, R being given regular  
ballots in PROVISIONAL envelopes, 2B counted up2  
30days POST-election, ifEver. CrookedDNC  
Please retweet!  
[@thehill](#) [@latimes](#) [@joesegal](#) [@cenkuygur](#)  
[@realDonaldTrump](#)

1:04 PM · Mar 2, 2020 · [Twitter for iPad](#)

1 Like

**From:** Mahood, Sam  
**Sent:** Monday, March 2, 2020 1:21 PM  
**To:** Schwab, James <JSchwab@sos.ca.gov>; Reyes, Steve <SReyes@sos.ca.gov>; Valle, Paula <pvalle@sos.ca.gov>  
**Subject:** Misinformation

This is a post that is hard for me to directly correct as it is conspiracy theory allegations about San Diego:  
[https://twitter.com/Marie\\_from\\_CA/status/1234585411005009920?s=20](https://twitter.com/Marie_from_CA/status/1234585411005009920?s=20)

Sam Mahood  
Press Secretary - California Secretary of State Alex Padilla  
916-653-6575



**To:** Thogmartin, Max[mthogmartin@sos.ca.gov]  
**From:** Mahood, Sam[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5ADE179F920245A594801E1F9BC7464F-MAHOOD, SAM]  
**Sent:** Tue 2/25/2020 3:35:35 PM (UTC-08:00)  
**Subject:** FW: NASS Communications: Twitter News & Mis/Disinformation Reporting Process Reminder

---

**From:** Maria Benson <mbenson@sso.org>

**Sent:** Friday, February 21, 2020 6:46 AM

**To:** Maria Benson <mbenson@sso.org>

**Cc:** Reynolds, Leslie <reynolds@sso.org>; Milhofer, John <jmilhofer@sso.org>; Dodd, Stacy <sdodd@sso.org>; Lindsey Forson <lforson@sso.org>

**Subject:** NASS Communications: Twitter News & Mis/Disinformation Reporting Process Reminder

Good Morning Communications Directors,

Yesterday, a few news outlets broke that Twitter is experimenting with directly labeling mis/disinformation. You can read an article about it [here](#). I pinged Twitter Government about it yesterday, but they didn't have more information beyond the statement in the article. I asked when they have more information to relay it to me so I can pass it along to y'all.

I've put the election mis/disinformation reporting process for the platforms out to you several times, but I don't think it ever hurts repeating (especially with Super Tuesday around the corner)...so here it is again:

○ **Facebook/Instagram-**

- Send an email to your Facebook point of contact and copy Eva Guidarini ([eguidarini@fb.com](mailto:eguidarini@fb.com)) and [reports@content.facebook.com](mailto:reports@content.facebook.com); include "election issue" in subject line. If you aren't sure who your point of contact is, just email Eva and copy the reports email. Please include as much information as possible: screenshots, profile names, links, descriptions of what is incorrect, etc. The more information you include, the more likely Facebook will be able to act on it.
- Content that should be reported is:
  - Any content containing statements of intent, calls for action, or advocating for violence due to voting, voter registration, or the outcome of an election.
  - Any offers to buy or sell votes with cash or gifts.
  - Misrepresentation of the dates, locations, and times, and methods for voting or voter registration.
  - Misrepresentation of who can vote, qualifications for voting, whether a vote will be counted, and what information and/or materials must be provided in order to vote.

○ **Twitter-**

- If your state is onboarded into the partner reporting portal, it provides a mechanism to report election issues and get them bumped to the head of the queue. Fill in the report with as much information as possible, including links if you have them.
- If your state is not onboarded, send me a screenshot of the content as well as what is incorrect about it. I will report it to Twitter and flag it as an election issue which moves it to the front of the queue.
  - **Note:** Want to skip this step and be part of the partner reporting portal? You can join by emailing me ([mbenson@sso.org](mailto:mbenson@sso.org)) with **(1)** The Twitter handle(s) to be enrolled and **(2)** the email address affiliated with the Twitter handle. As a reminder, please have an email domain affiliated with your state email domain. (No gmail or other commercially available domains will be accepted). Once I receive those, I can pass them along to Kevin Kane at Twitter. If you need more than 2 handles enrolled in the partner portal, please include the reason why and we can go from there.
- In addition to reporting through the portal, you should report it to Twitter by clicking on the arrow in the top-right corner and clicking "Report Tweet."



o **Google/YouTube-**

Obtained via FOIA by Judicial Watch, Inc.

- If you see dis/misinformation on Google or YouTube, please get a screenshot and then send it, a link to the issue, and a description of what is inaccurate to all of the following people: Erica Arbetter ([arbetter@google.com](mailto:arbetter@google.com)); Joe Dooley ([jdooley@google.com](mailto:jdooley@google.com)); John Ruxton ([johnruxton@google.com](mailto:johnruxton@google.com)); and Andrea Holtermann ([holtermann@google.com](mailto:holtermann@google.com)).

Happy Friday!

***Maria (Dill) Benson***

Director of Communications

National Association of Secretaries of State (NASS)

444 N. Capitol Street NW, Suite 401 | Washington, DC 20001

Desk: 202-624-3528 | Cell: 423-504-1351

[www.nass.org](http://www.nass.org)



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**To:** Mahood, Sam[SMahood@sos.ca.gov]; Javier Hernandez (Policy)[jdh@fb.com]; reports@content.facebook.com[reports@content.facebook.com]  
**Cc:** Valle, Paula[pvalle@sos.ca.gov]; Reyes, Steve[SReyes@sos.ca.gov]  
**From:** Eva Guidarini[eguidarini@fb.com]  
**Sent:** Fri 2/21/2020 6:21:43 AM (UTC-08:00)  
**Subject:** Re: Reporting Profile Posing as Secretary of State

Thanks Sam – the profile has been removed!

Best,  
Eva

---

**From:** "Mahood, Sam" <SMahood@sos.ca.gov>

**Date:** Thursday, February 20, 2020 at 4:57 PM

**To:** "Javier Hernandez (Policy)" <jdh@fb.com>, "reports@content.facebook.com" <reports@content.facebook.com>

**Cc:** "Valle, Paula" <pvalle@sos.ca.gov>, "Reyes, Steve" <SReyes@sos.ca.gov>, Eva Guidarini <eguidarini@fb.com>

**Subject:** Re: Reporting Profile Posing as Secretary of State

Certainly

Sent from my Verizon, Samsung Galaxy smartphone

Get [Outlook for Android](#)

---

**From:** Javier Hernandez (Policy) <jdh@fb.com>

**Sent:** Thursday, February 20, 2020 1:27:56 PM

**To:** Mahood, Sam <SMahood@sos.ca.gov>; reports@content.facebook.com <reports@content.facebook.com>

**Cc:** Valle, Paula <pvalle@sos.ca.gov>; Reyes, Steve <SReyes@sos.ca.gov>; Eva Guidarini <eguidarini@fb.com>

**Subject:** Re: Reporting Profile Posing as Secretary of State

Hi Sam,

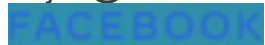
Do you mind looping Eva in on all these request going forward?

Thank you!

**Javier D. Hernandez**

U.S. Politics & Government Outreach

E: jdh@fb.com



---

**From:** "Mahood, Sam" <SMahood@sos.ca.gov>

**Date:** Thursday, February 20, 2020 at 3:29 PM

**To:** "reports@content.facebook.com" <reports@content.facebook.com>

**Cc:** "Javier Hernandez (Policy)" <jdh@fb.com>, "Valle, Paula" <pvalle@sos.ca.gov>, "Reyes, Steve" <SReyes@sos.ca.gov>

**Subject:** Reporting Profile Posing as Secretary of State

Hi,

Our agency asks that this unauthorized, fake profile claiming to be California Secretary of State Alex Padilla be taken down, as it is likely to lead to voter confusion and could spread misinformation.



Link to profile: <https://www.facebook.com/Alex-Padilla-California-Secretary-Of-State-106347670729317/>  
Obtained via FOIA by Judicial Watch, Inc.

Please let us know if you need further information.

Thank you,

-Sam

**Sam Mahood**

Press Secretary - California Secretary of State Alex Padilla

916-653-6575



**To:** Valle, Paula[pvalle@sos.ca.gov]; Reyes, Steve[SReyes@sos.ca.gov]; jd@fb.com[jd@fb.com]; Mahood, Sam[SMahood@sos.ca.gov] [Obtained via FOIA by Judicial Watch, Inc.](#)  
**From:** Records[reports@content.facebook.com]  
**Sent:** Thur 2/20/2020 5:22:00 PM (UTC-08:00)  
**Subject:** Re: Reporting Profile Posing as Secretary of State

Hi,

Thank you for your report. Please note that we have now reviewed the related content and taken appropriate action. Do not hesitate to let us know if you require further assistance.

Regards,  
Facebook Community Operations

On Thu, Feb 20, 2020 at 12:29 PM, Mahood, Sam <smahood@sos.ca.gov> wrote:

> Hi,  
>  
>Our agency asks that this unauthorized, fake profile claiming to be California Secretary of State Alex Padilla be taken down, as it is likely to lead to voter confusion and could spread misinformation.  
>  
>Link to profile: <https://gcc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.facebook.com%2FAlex-Padilla-California-Secretary-Of-State-106347670729317%2F&data=02%7C01%7Csmahood%40sos.ca.gov%7C81e42785eb564706020108d7b66c7b02%7C03580c5db6cf44cab63b4361acc7c739%7C1%7C1%7C637178449340241459&sdata=MixMKmiBYhOP8%2FXnnePU8YDrLZNz%2B2EUeV4V51Uge60%3D&reserved=0>  
>  
>Please let us know if you need further information.  
>  
>Thank you,  
>  
>-Sam  
>  
>Sam Mahood  
>Press Secretary - California Secretary of State Alex Padilla  
>916-653-6575



facebook

# Prepare & Respond

Tips for first responders and government agencies to get the most out of Facebook before, during and after disasters

Help your community with  
**READINESS**

Support  
**RESPONSE  
AND RELIEF**  
initiatives

Engage in  
ongoing  
**RECOVERY**  
efforts

Help build  
community  
**RESILIENCE**



facebook

*“Standard advice about preparing for disasters focuses on building shelters and stockpiling things, such as food, water and batteries. But resilience – the ability to recover from shocks, including natural disasters – comes from our connections to others, and not from physical infrastructure or disaster kits.”*

– **Daniel Aldrich,**

Director, Security and Resilience Studies Programme,  
Northeastern University, USA

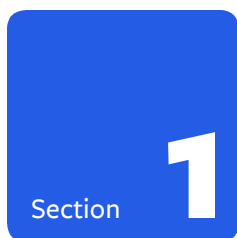
In times of crisis, connecting and building community is more important than ever. Facebook can foster the social connections that help communities prepare for, respond to and recover from disasters. Organisations, governments and individuals turn to Facebook to communicate with their communities, whether to lead and rally friends and neighbours around disaster-related events, gather and disseminate timely and reliable information from diverse sources or share important updates from first responders. This guide aims to share useful tips and examples of best practices to help you most effectively use Facebook to build community resilience before, during and after a disaster.

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For more information, or to share your own tips and success stories, find us on Facebook at **facebook.com/disaster**



# How to use Facebook before, during and after disasters

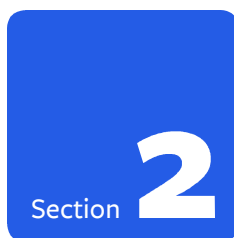


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Tips for response and relief  
organisations

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**Pages 2-11**



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Facebook Crisis  
Response Products

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**Pages 12-14**





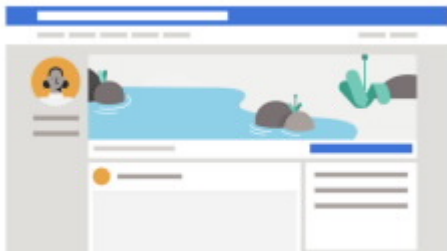
# Tips for first responders and government agencies

Knowing how to best use Facebook can allow first responders and government agencies to engage the public as part of their team, and to quickly connect the community to help people stay safe and informed, fostering community resilience in the wake of a disaster.



## Core features

# Pages



The different features of Facebook Pages, such as call-to-action buttons, photos and videos, Live and Notes, allow your agency to tell robust stories and have engaging and enduring interactions with the people you serve.

## Tips for creating an engaging Page:

- Choose a cover photo that shows how your agency works to serve and protect your community
- Choose a profile picture that easily identifies your agency to those who know you and those who don't
- Use the About section to outline your agency's mission, vision and values
- Post frequently with relevant and timely information, and respond to questions in comments
- Like and follow related and similar Facebook Pages, including community organisations, community leaders and other agencies, and share relevant posts, photos, videos and links with your followers
- Create "evergreen" content, such as disaster preparedness tips or useful contact numbers that can be easily and reliably accessed



## Core features

---

# Page posts



Page Posts are the primary way for your agency to communicate with people who follow your Facebook Page.

### Use posts:

- To increase community engagement
- To promote and support emergency preparedness and awareness activities
- To update people on the status of a particular event, including the actions of first responders on the ground
- To inform people of how to access relief and aid

### Before

Create a Page posting strategy designed to help keep people engaged and informed. For example, post timely preparedness tips related to potential disaster events (such as impending severe weather).

### During

Timing is crucial; post regularly with photos and videos, and when appropriate, target posts to people in specific locations. Stay connected with your followers by going live to share timely information, and by frequently responding to questions and feedback in the comments on your posts. You can also pin a post to the top of your Page to highlight emergency information.

### After

Post clear information about where community members can find official information, receive aid or help in the community's recovery efforts. Invite people to share any information they have about citizen-led relief and recovery efforts.

**Learn more:** [facebook.com/help/sharing](https://facebook.com/help/sharing)



## Core features

# Photos and videos



Photos and videos can help “put a face” on your agency, make your updates more interesting and accessible, and are great for sharing authentic and engaging content.

## Use photos and videos:

- To increase the community’s understanding of first responders and their roles and duties
- To help communicate the severity of emergency situations
- To demonstrate ways people can prepare for, respond to and/or recover from a disaster

## Before

Photos help “put a face” on your agency, which can reinforce and increase your connection with the public. Routinely posting them can help you build and engage your audience, making you a more trusted resource.

## During

As a disaster develops, post photos and videos to help tell the story about what’s happening and where. Share Facebook photos and videos from other sources, such as news outlets, other response agencies and organisations, and citizens to help tell a more robust story of unfolding events.

## After

Use photos to let the public know what first responders are doing to help communities recover and rebuild after a disaster.

**Learn more:** [facebook.com/help/photos/uploading](https://facebook.com/help/photos/uploading)



## Core features

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# Live



In the crucial moments before and during a disaster when accurate and effective communication is needed, broadcast to your followers in real time using Live. Live allows you to interact with people using live streaming video from your Page. Direct people to useful information by letting your audience know when you'll be going live with a written post beforehand. Access this feature from the Facebook Pages Manager app.

### Use Live:

- To introduce new staff or initiatives
- To share official emergency guidance directly with your followers
- To broadcast your next press conference or announcement to reach a larger audience

### Before

Share tips for disaster preparedness, using visuals in your Live broadcast to demonstrate suggested supplies, maps or actions to take to stay safe.

### During

Go Live to document disaster conditions, share important information and amplify recommendations from emergency professionals.

### After

Interview volunteers involved with relief efforts, document rebuilding efforts and raise funds in real time from your viewers.



## Core features

# Groups



Use Facebook Groups to coordinate and organise different groups of people. You can use Groups to share updates with select audiences or to collaborate on projects. Groups can be open, closed or secret, depending on how private you want a particular group to be.

## Use Groups:

- To create a dedicated communication channel for family members of first responders
- For internal coordination among shifts and crews
- To organise volunteers and tasks, such as a team to manage and monitor your agency's different social media channels
- To communicate directly with strategic partners and agencies

## Before

Create a Facebook group around a defined outcome or goal, such as organising or coordinating community activities, and invite people to join it.

## During

Use Groups to quickly relay information to relevant people responsible for specific tasks or activities. You can also share documents and files for collaboration.

## After

Create and maintain Groups focused on particular concerns and needs that may spring up in the aftermath of a disaster event.



## Core features

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# Events



Facebook Events are a great way to bring people together – either on Facebook or in person – before, during or after a disaster. When people accept an invitation, they'll be able to participate in a conversation on the Event page and will receive a reminder notification from Facebook.

### Use Events:

- To bring your community together – on Facebook or in person – for a common goal
- To raise awareness for a particular disaster
- To create and promote donation and volunteer opportunities
- To organise community emergency response teams, first aid and CPR training

### Before

Use Facebook Events to schedule and promote awareness and preparedness activities.

### During

If your agency is outside of an area affected by a disaster, it can immediately offer help by hosting Facebook Events, such as a food or clothing collection, to bring relief to communities affected by the disaster.

### After

Use Facebook Events to organise and coordinate relief and recovery teams.



## Other helpful features

# Hashtags



Hashtags, indicated by a “#” in front of a word or phrase, categorize your posts by keywords that connect similar content. This makes your post easily found when people are searching for a particular topic. When something newsworthy happens, or if you’re posting timely and informative content, use the main hashtag that the community is using to share information about the topic and pair it with a call-to-action button to activate supporters.

## Use hashtags:

- So that updates on an evolving emergency event are searchable
- To potentially expand the audience for your posts
- To lead or join a broader conversation about a particular disaster or topic

**Learn more:** [facebook.com/help/hashtags](https://facebook.com/help/hashtags)

# Notes



Notes offer a way to communicate longer content, similar in length to a news article or blog post, to the public and those who follow your agency. When something newsworthy happens, or if you’re posting timely and informative content, use the main hashtag that the community is using to share information about the topic.

## Use Notes:

- To explain and highlight severe weather warnings
- To provide in-depth details about preparedness activities
- For long-form updates about recent emergency events

**Learn more:** [facebook.com/help/notes](https://facebook.com/help/notes)



## Other helpful features

---

### Follow other Pages



Follow and Like similar Pages to help you build important connections and alliances with other agencies and community leaders. It can also help people connected to those Pages to more easily find yours.

**Learn more:** [facebook.com/help/follow](https://facebook.com/help/follow)

### Tagging



Tagging another Page creates a link to that Page from within your post. Tagging other credible information sources can increase the reach of your content, help add credibility to your posts and allow your organisation's Facebook followers to discover and access new resources on Facebook. To tag a Page, type the "@" symbol, start typing its name; then pick the Page you want from the drop-down menu.

**Learn more:** [facebook.com/help/tagging](https://facebook.com/help/tagging)

### Messenger for Pages



Pages can use Messenger, enabling your agency to send and receive direct communication to and from people on Facebook. Messenger is a great way for people to communicate with you when they don't know how else to reach your agency, or when phone lines are down, but Internet access is uninterrupted. You can create Instant reply messages to provide people with basic information about your organisation or to thank them for contacting you. If you often receive the same questions, you can create a saved reply, which is a message template you can create, save and reuse when you respond to messages as your Page.

#### Use Messages:

- To enable your community another direct communication channel to your agency
- To provide direct support to people in the community looking for help or answers
- To receive and share time-sensitive information

**Learn more:** [developers.facebook.com/docs/messenger-platform](https://developers.facebook.com/docs/messenger-platform)



# Key takeaways

## First responders and government agencies



**1**

Create a Page, managed by agency staff and/or volunteers, to facilitate a dialogue between your agency and the public. Dialogue will help you keep the public informed and quickly address any misinformation.

**2**

Post regular updates so that your Page becomes a trusted resource during a disaster.

**3**

Share photos and videos to help you better communicate important information and to make your posts more engaging. Or go Live to interact with your followers in real time.

**4**

Organise a volunteer social media staff to help manage your agency's Facebook presence, especially during a disaster when people are turning to your Page for information and answers.

**5**

Include hashtags in your posts to join the broader conversation happening on Facebook, and to make your content easily searchable.

**6**

Tag other organisations you are working with in your posts.

**7**

Use Facebook to learn what's going on in your community and re-share any content your agency thinks might be helpful.

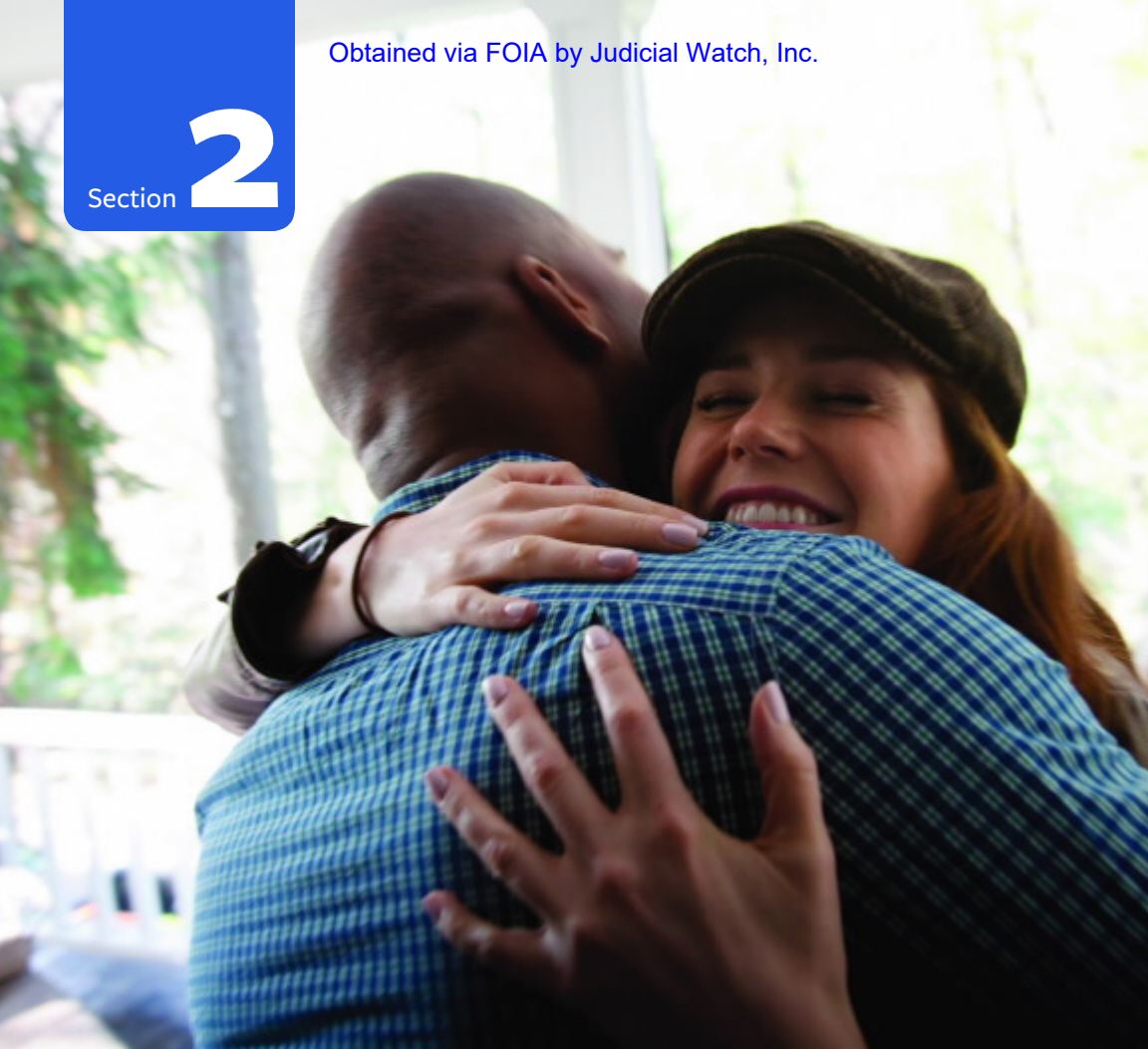
**8**

Allow followers to message your Page for quick assistance and answers to time-sensitive questions.

**9**

Turn to Messenger as a meaningful and efficient communication channel when phone lines are down.





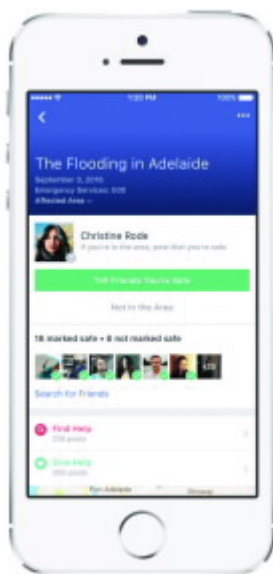
# Facebook crisis response products

In times of crisis, connecting and building communities is more important than ever. A growing body of research shows that the strength of communities affected by disaster is a determining factor in how quickly and effectively they recover.



# Safety Check

At Facebook, we are creating the social infrastructure to help communities connect during and after a disaster. We know people turn to Facebook to check on loved ones and to get updates, and communication is critical in these moments. We built Safety Check to make it easy for people to connect with friends and families when it matters most. Communities help each other recover from a disaster, so we've also designed Community Help as a feature that lets people ask for and offer help from within Safety Check.



## People activate Safety Check

If enough people in an affected area post about an incident, Safety Check is activated.



## Safety Check

People in the affected area are prompted to go to Safety Check to let friends know they're safe.

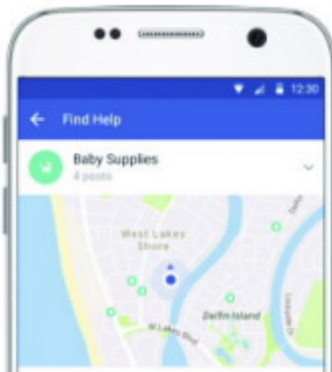
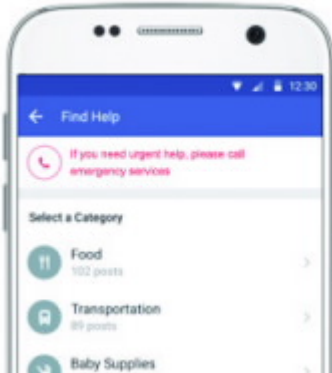


## Ask if friends are safe

People can also see which friends have marked themselves safe, invite more friends to Safety Check, and find and give help.



# How to use Safety Check and Community Help



When Safety Check is activated for a major disaster, you can help spread the word. The best way to alert your community that Safety Check has been activated is to post on your Page or in your group with a link to the Safety Check page. In your post, you can encourage people to mark themselves safe.

With Community Help, you can then ask for or offer help to your community, with items such as food and water, clothing, transport or shelter. Posts can be searched by category and location, and you can message others directly, making it easier for people to find the help they need from neighbours and friends.

We hope that tools like Safety Check and Community Help enable communities to connect and recover from disaster, building resilience.

**Learn more:** [facebook.com/about/safetycheck](https://facebook.com/about/safetycheck)



**facebook**

[facebook.com/disaster](https://facebook.com/disaster)



**facebook**



**To:** Miller, Chris[cmiller@sos.ca.gov] Obtained via FOIA by Judicial Watch, Inc.  
**From:** Mahood, Sam[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5ADE179F920245A594801E1F9BC7464F-MAHOOD, SAM]  
**Sent:** Fri 12/13/2019 1:29:59 PM (UTC-08:00)  
**Subject:** Fwd: RECAP - Webinar: Crisis Response on Facebook  
[Prepare-and-Respond-Guide-for-Govts.pdf](#)

Did you get this?

Sent from my Verizon, Samsung Galaxy smartphone  
Get [Outlook for Android](#)

---

**From:** Javier Hernandez (Policy) <jdh@fb.com>  
**Sent:** Friday, December 13, 2019 1:06:50 PM  
**Subject:** RECAP - Webinar: Crisis Response on Facebook

Hi all,

A couple of things:

First, thanks to all of you who joined us for our crisis response on Facebook webinar. Our hope is that the information we shared will make a difference for you and the people in your communities when it matters most. Second, I am passing along some resources below for those of you who were unable to join (although they also serve as great supplemental materials for those of you who did tune in).

**Crisis Response on Facebook Resources:**

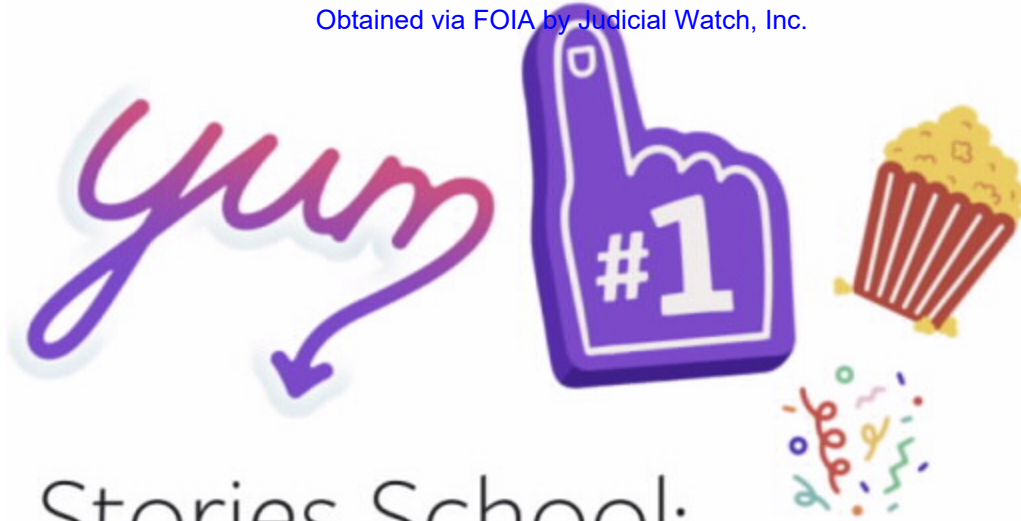
- Facebook's crisis response guide ([attached](#))
- [Facebook Crisis Response - Overview](#)
- [Facebook Crisis Response - Hub](#)
- [Facebook Live discussion on crisis communications](#) (posted on the Government and Politics on Facebook Group)

○ **If you are unable to access the video:**

1. Go to [www.Facebook.com/GovtPolitics](http://www.Facebook.com/GovtPolitics)
2. Click "Groups" in the tab list
3. Under "Groups by This Page", click +Join Group
4. Answer the three membership questions and click submit
5. Once your request is accepted, you will be able to view the video

Lastly: I encourage you to join us on Monday (10:00 AM PST) for the latest Facebook conversation with your very own Politics and Government Outreach team. This time, we'll be sharing tips and tricks for using Facebook and Instagram stories. More details below.





# Stories School: Facebook and Instagram

Stories are now one of the most common ways people share and consume content on mobile. This immersive, fullscreen format has been embraced across the family of apps and has empowered the world to build authentic visual narratives and connect with the people, things and experiences that matter most.

Join the Politics and Government Outreach Team for a live broadcast on **Thursday, December 19th, 2019 from 10:00-11:00AM (PST)** to learn about the creative features you can use to build and share your Stories on Facebook and Instagram.

**THE POLITICS AND GOVERNMENT OUTREACH TEAM IS GOING LIVE!**

## Here's how to join the Group:

1. Go to [Facebook.com/GovtPolitics](https://www.facebook.com/GovtPolitics)
2. Click "Groups" in the left menu
3. Under Groups by this Page, click +Join Group
4. Answer the three membership questions and click submit

**Don't forget to tune in on Thursday, December 19th, 2019 from 10:00-11:00AM (PST)!**



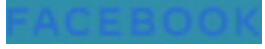
Have a great weekend.

All the best,

**Javier D. Hernandez**

U.S. Politics & Government Outreach

E: [jdh@fb.com](mailto:jdh@fb.com)



---

**From:** Javier Hernandez <[jdh@fb.com](mailto:jdh@fb.com)>

**Date:** Tuesday, December 3, 2019 at 2:04 PM

**To:** "Javier Hernandez (Policy)" <[jdh@fb.com](mailto:jdh@fb.com)>

**Subject:** Webinar: Crisis Response on Facebook



## **Learn Best Practices for Crisis Response on Facebook**

During a crisis, connecting, and building community is more important than ever. Organizations, governments, and individuals turn to Facebook to support response and relief initiatives, engage in ongoing recovery efforts, and to disseminate timely information.

Please join me for a live webinar on **Tuesday, December 10th from 10:00-11:00 AM (PST)** to learn about best practices, products, and tools to help you effectively use Facebook to build community resilience before, during, and after a disaster.

**Add event to calendar**






  


The webinar will consist of a 45 minute presentation followed by a live Q&A session. Hope you can join us!

Thank you,

**Javier D. Hernandez**

U.S. Politics & Government Outreach



Want to change how you receive these emails?

You can [update your preferences](#) or [unsubscribe from this list](#).



**Organizer:** Jimenez, Jerry[JJimenez@sos.ca.gov]  
**From:** Jimenez, Jerry[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=CB7019405DCE45DF93F3D5E5CD8969FD-JIMENEZ, JE]  
**Location:** Phone  
**Importance:** Normal  
**Subject:** Intro with new Facebook contact  
**Start Time:** Thur 4/25/2019 11:00:01 AM (UTC-07:00)  
**End Time:** Thur 4/25/2019 11:15:01 AM (UTC-07:00)  
**Required Attendees:** Grambusch, Claire  
**Optional Attendees:** Lapsley, Susan; Valle, Paula; Reyes, Steve; Mahood, Sam

- Introductions with new Facebook contact for social media reporting: Javier Hernandez, Politics & Government Outreach
- Review reporting format/procedures

**TOLL FREE:** [REDACTED]

**ACCESS CODE:** [REDACTED]

Here is Facebook's social media monitoring guidelines for reporting misinformation in 2018:

"Facebook is opening up a reporting channel to the electoral authorities in every state, that will allow you to report instances of voter suppression on Facebook directly to our team, so we can look at them quickly and remove them from the site.

Through this channel we will take down any content with:

- Statements of intent, calls for action, or advocating for violence due to voting, voter registration, or the outcome of an election
- Offers to buy or sell votes with cash or gifts.
- Misrepresentation of the dates, locations, and times, and methods for voting or voter registration.
- Misrepresentation of who can vote, qualifications for voting, whether a vote will be counted, and what information and/or materials must be provided in order to vote

In order to report this content to us for takedown, please:

1. Send email to [reports@content.facebook.com](mailto:reports@content.facebook.com); copy Eva Guidarini ([eguidarini@fb.com](mailto:eguidarini@fb.com)); include "voter suppression" in subject line
2. Identify specific pieces of content that potentially violate our voter suppression policy using links to content on FB; if you believe pages or profiles are inauthentic, send links to pages or profiles
3. If there is a statute or regulation on point (e.g., if misrepresentation concerns voting requirements), please include that information in email"





**Michael Marie**

@Marie\_from\_CA

Obtained via FOIA by Judicial Watch, Inc.



EMERGENCY!!

100% of early walk-in voters @ Registrar of Voters in San Diego & probably California, R being given regular ballots in PROVISIONAL envelopes, 2B counted up to 30 days POST-election, if Ever. Crooked DNC

Please retweet!

@thehill @latimes @joesegal @cenkuygur  
@realDonaldTrump

1:04 PM · Mar 2, 2020 · [Twitter for iPad](#)

---

1 Like



**To:** Valle, Paula[pvalle@sos.ca.gov]; Dresner, Jenna[jdresner@sos.ca.gov]; Mahood, Sam[SMahood@sos.ca.gov]; Jones, Akilah[ajones@sos.ca.gov] **Obtained via FOIA by Judicial Watch, Inc.**  
**Cc:** Heather Wilson[hwilson@skdknick.com]; Emily Campbell[ecampbell@skdknick.com]; Jason Rosenbaum[jrosenbaum@skdknick.com]; Grace Gill Qayoumi[gqayoumi@skdknick.com]; Tania Mercado[tmercado@skdknick.com]; Julia Schechter[jschechter@skdknick.com]  
**From:** Zeke Sandoval[zsandoval@skdknick.com]  
**Sent:** Thur 9/17/2020 5:29:58 PM (UTC-07:00)  
**Subject:** Misinformation Daily Briefing: 9/17

**National:**

- [Trump tweeted](#), "The big Unsolicited Ballot States should give it up NOW, before it is too late, and ask people to go to the Polling Booths and, like always before, VOTE. Otherwise, MAYHEM!!! Solicited Ballots (absentee) are OK," and Twitter was quick to fact check and shared a link with [info about how voting by mail is safe and secure](#). [Viral reply on Twitter from Tom Fitton](#) asserting, "Mailing 51 million ballots to those who haven't asked for increases risk of voter fraud and voter intimidation!"
- USPS Postmaster General Louis DeJoy ordered "drivers to start leaving post offices and distribution centers exactly on schedule and curtailed extra trips to pick up any mail that missed earlier cutoffs. [The Los Angeles Times reports](#), "Weeks-long delays began to ripple through a system already reeling from COVID-19 absences and a surge in package delivery during the pandemic, shaking Americans' faith in one of the country's most popular services and raising concerns about how the Postal Service will handle mail-in ballots in November."
- Postmaster General and USPS Affirm Readiness for Election In Call with National Association of Secretaries of State [via PR Newswire](#).
- [Trump-appointed U.S. Commission on Civil rights voted to](#) "shelve a report on threats to minority voting rights," and "issues raised in the report, including difficulties with in-person and mail-in balloting faced by voters of color, people with disabilities, and those with medical conditions that make them vulnerable to the virus" will no longer be released.
- [Newswire fact check's William Barr](#) "Is your vote no longer secret with mail-in ballots?"; Newswire clarifies, "Elections experts say Barr is wrongly suggesting that mail-in ballots somehow violate people's privacy and that he is ignoring safeguards that are in place to ensure the security of people's ballots when they vote by mail."
- [In a CNN television interview](#), Al Gore shared, "one of the possible outcomes is that those who vote in-person on the day of the election may tilt one way. When they count this flood of mail-in ballots, it will reverse. At least, that's what some of the analysts are telling us to watch out for."

**California:**

- Jarrett Stepman who claimed in a [viral tweet](#) that CA sent ballots to his parents house even tho he hasn't lived there in a decade, wrote a commentary piece for the [Daily Signal](#), claiming "Although the official mail my parents received isn't the actual ballot, it informed me that I would receive one along with every other California voter. Unless something changes, a ballot will be sent to me in a town where I haven't lived or voted for a decade."
- Hans von Spakovsky of [The Daily Signal](#) claims, "Public Interest Legal Foundation found four individuals who claimed NPR West headquarters in Culver City, California, as their residence and voted in 2018 via mail-in absentee ballots."
- [Public Interest Legal Foundation claims](#), "An independent, nationwide analysis of voter rolls in 42 states has identified thousands of probable deceased and duplicate registrants, as well as cases of individuals credited for voting more than once." PILF claims, "349,773 apparently deceased registrants across 41 states' voter rolls, with New York, Texas, Michigan, Florida and California alone accounting for 51 percent of the total."
- [Cal Matters article](#) claims, "thousands of California voters will be unable to cast an informed vote in the November election. It will not be for lack of interest in this election, or for lack of access to a physical ballot. It will be because government officials failed to provide them with the language services they needed to understand what and whom they are voting for."
- [Continued discussion](#) about the USPS postcard about mail-in ballots, specifically CA counties share "advice from the Postal Service — about requesting a ballot — just doesn't apply to most voters here in California."

*Trump's tweet today about "unsolicited ballots" created an increase in "unsolicited ballot" stories from online news. The phrase appears to be used by Trump with increased frequency. He first tweeted the term Aug 25th, then Sept 2nd, and twice today. Conversations have ebbed and flowed about absentee ballots, however stories about unsolicited ballots were nearly nonexistent before Trump's tweet.*

**Questions:**

"If I vote by mail, can I vote for everyone in my household?"

[Via Twitter.](#)

**Narrative: Social discussions about ballot harvesting.**

[Ben-California is NOT BLUE! We have a VOTER FRAUD problem out here. The media has convinced everyone the state is filled to the brim with Liberals...not so! Take away motor voter, the illegal votes & ballot harvesting and we're RED to the core](#)  
politstrip - Twitter - 09-17-20

[I agree about the fraud and mid-trust. Each State has their own processes. NC's is fairly safe, but I don't completely trust the USPS to transport a ballot. States like California that allow ballot harvesting will be rife with fraud.](#)  
rbutton4nchouse - Twitter - 09-17-20

[More people in California voted for Donald Trump in 2016 than those who voted for Gavin Newsom. Democrats would lose California if they didn't cheat. In the 2018 Election Republicans won house seats until a week later after ballot harvesting, then they went to the Democrats.](#)  
musejania - Twitter - 09-17-20

[Nunes literally said on national tv that he and his crew are ballot harvesting in California. I thought it was the only state left that allows it.](#)  
freestyle\_mom - Twitter - 09-17-20



[I am a native Californian.... I do not trust vote by mail....ballot Harvesting....Motor Voter ALL ways that California politicians like Pelosi, Maxine Waters , Schiff use to maintain their elected offices. If Russia agrees with the....and many many American... Good for them](#)  
econol - Twitter - 09-17-20

[I have had three different solicitations email me for a mail in ballot application ! two out of the three came from California; that's called ballot harvesting... I don't think there's going to be any lack of voting from anyone that's a democrat or scared of voting](#)  
ccstn4 - Twitter - 09-17-20

[Ballot harvesting is literally legal in some states like California. Just because you only heard of one case doesn't mean it's not widespread. The idiot in NC only got caught because he got greedy and the numbers stood out. Smart vote harvesters fly under the radar.](#)  
nyaraditokes - Twitter - 09-17-20

[Ballot harvesting, perfected in California, sweeps the country. Red, white and blue becomes only blue. They probably have a replacement for the stars and stripes already.](#)  
rlonestar1 - Twitter - 09-17-20

[Yet California legalized ballot harvesting. Horrible democrats run the state & have actually legalized criminal activity.](#)  
blumyst - Twitter - 09-17-20

### **Narrative: Democrats cheating and/or rigging the election**

[Voter Fraud is how Democrats cheat to win. The primary victims: Black and Hispanic voters. Now that President Trump is winning over these groups, the Democrats are desperate to make sure their votes won't count. VOTE IN PERSON! pic.twitter.com/ljb4nVvMvG](#)  
bigbertiet - Twitter - 09-17-20

[The only way the democrats can win is by doing what they do best. Lie and Cheat!! Even for those who claim they don't like @realDonaldTrump personally, but what's not to like, need to love what he's doing for America. I will vote in person...Trump 2020!!](#)  
beardnats1 - Twitter - 09-17-20

[Voting by mail is the only way that the Democrats can win! Cause they out the Conservatives votes in the Trash! We want to vote in person! Vote by mail is cheating by the Democrats party 100%](#)  
jo\_kimmer - Twitter - 09-17-20

[Tell Democrats they better Block Putin & Others From Hacking Voter Machines! @RepAdamSchiff @HouseIntel @dscC @TomPerez Mail In Ballots MUST Be Counted & Verified RIGHT AWAY Deliver your Ballot in Person or VOTE In Person All Questions answered at BetterKnowABall...](#)  
mujerpescado - Twitter - 09-17-20

[The only way the Angry Democrats can win is if they rig the election. Put in the effort to request an absentee ballot or vote in person twitter.com/GOP....](#)  
thezigzagman2 - Twitter - 09-17-20

###

Zeke Sandoval | Associate | SKDKnickerbocker  
o: 323.488.2768 | c: 310.754.9702 | [www.SKDKnick.com](http://www.SKDKnick.com)  
Pronouns: he/him/his





**To:** Kevin Kane[kkane@twitter.com]; Valle, Paula[pvalle@sos.ca.gov]; Reyes, Steve[SReyes@sos.ca.gov]  
**From:** Mahood, Sam[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5ADE179F920245A594801E1F9BC7464F-MAHOOD, SAM]  
**Sent:** Mon 12/30/2019 6:05:49 PM (UTC-08:00)  
**Subject:** Fw: Case# 0136918935: partner\_election [ref:00DA0000000K0A8.5004A00001qaD26:ref]

Hi Kevin,

Flagging the following tweet that I reported through the partner portal. This tweet is sharing a doctored image of a California Voter Registration Card (inaccurately claiming that the Republican Party is not an option):

[https://twitter.com/Paul\\_USAPatriot/status/1211709756311621633](https://twitter.com/Paul_USAPatriot/status/1211709756311621633)

We would like this tweet taken down ASAP to avoid the spread of election misinformation.

Please let us know if there is anything else we can do to facilitate this request.

Thank you,

-Sam

Sam Mahood - Press Secretary, California Secretary of State Alex Padilla  
510-459-6290

---

**From:** Twitter Support <support@twitter.com>  
**Sent:** Monday, December 30, 2019 6:02 PM  
**To:** Mahood, Sam <SMahood@sos.ca.gov>  
**Subject:** Case# 0136918935: partner\_election [ref:00DA0000000K0A8.5004A00001qaD26:ref]



Hello,

This is a confirmation that we've received your request. Someone from our team will review it and reply to you shortly.

Thanks,

Twitter Support

ref:00DA0000000K0A8.5004A00001qaD26:ref

[Help](#) | [Privacy](#)

Twitter, Inc. 1355 Market Street, Suite 900 San Francisco, CA 94103



**Organizer:** Jimenez, Jerry [JJimenez@sos.ca.gov] Obtained via FOIA by Judicial Watch, Inc.  
**From:** Jimenez, Jerry [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=CB7019405DCE45DF93F3D5E5CD8969FD-JIMENEZ, JE]  
**Attendees:** Grambusch, Claire; Lapsley, Susan; Valle, Paula; Reyes, Steve; Mahood, Sam  
**Location:** Phone  
**Importance:** Normal  
**Subject:** HOLD: Intro with new Facebook contact  
**Start Time:** Thur 4/25/2019 9:00:01 AM (UTC-07:00)  
**End Time:** Thur 4/25/2019 9:30:01 AM (UTC-07:00)  
**Required Attendees:** Grambusch, Claire  
**Optional Attendees:** Lapsley, Susan; Valle, Paula; Reyes, Steve; Mahood, Sam

- Introductions with new Facebook contact for social media reporting: Javier Hernandez, Politics & Government Outreach
- Review reporting format/procedures

**TOLL FREE:** [REDACTED]

**ACCESS CODE:** [REDACTED]

Here is Facebook's social media monitoring guidelines for reporting misinformation in 2018:

"Facebook is opening up a reporting channel to the electoral authorities in every state, that will allow you to report instances of voter suppression on Facebook directly to our team, so we can look at them quickly and remove them from the site.

Through this channel we will take down any content with:

- Statements of intent, calls for action, or advocating for violence due to voting, voter registration, or the outcome of an election
- Offers to buy or sell votes with cash or gifts.
- Misrepresentation of the dates, locations, and times, and methods for voting or voter registration.
- Misrepresentation of who can vote, qualifications for voting, whether a vote will be counted, and what information and/or materials must be provided in order to vote

In order to report this content to us for takedown, please:

1. Send email to [reports@content.facebook.com](mailto:reports@content.facebook.com); copy Eva Guidarini ([eguidarini@fb.com](mailto:eguidarini@fb.com)); include "voter suppression" in subject line
2. Identify specific pieces of content that potentially violate our voter suppression policy using links to content on FB; if you believe pages or profiles are inauthentic, send links to pages or profiles
3. If there is a statute or regulation on point (e.g., if misrepresentation concerns voting requirements), please include that information in email"



**Organizer:** Jimenez, Jerry [JJimenez@sos.ca.gov] Obtained via FOIA by Judicial Watch, Inc.  
**From:** Jimenez, Jerry [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=CB7019405DCE45DF93F3D5E5CD8969FD-JIMENEZ, JE]  
**Attendees:** Grambusch, Claire; Lapsley, Susan; Valle, Paula; Reyes, Steve; Mahood, Sam  
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**Required Attendees:** Grambusch, Claire  
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**TOLL FREE:** [REDACTED]

**ACCESS CODE:** [REDACTED]

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2. Identify specific pieces of content that potentially violate our voter suppression policy using links to content on FB; if you believe pages or profiles are inauthentic, send links to pages or profiles
3. If there is a statute or regulation on point (e.g., if misrepresentation concerns voting requirements), please include that information in email"



**From:** Javier Hernandez (Policy)[jdh@fb.com]  
**Sent:** Fri 12/13/2019 1:06:51 PM (UTC-08:00)  
**Subject:** RECAP - Webinar: Crisis Response on Facebook  
[Prepare-and-Respond-Guide-for-Govts.pdf](#)

Hi all,

A couple of things:

First, thanks to all of you who joined us for our crisis response on Facebook webinar. Our hope is that the information we shared will make a difference for you and the people in your communities when it matters most. Second, I am passing along some resources below for those of you who were unable to join (although they also serve as great supplemental materials for those of you who did tune in).

**Crisis Response on Facebook Resources:**

- Facebook's crisis response guide ([attached](#))
- [Facebook Crisis Response - Overview](#)
- [Facebook Crisis Response - Hub](#)
- [Facebook Live discussion on crisis communications](#) (posted on the Government and Politics on Facebook Group)

○ **If you are unable to access the video:**

1. Go to [www.Facebook.com/GovtPolitics](http://www.Facebook.com/GovtPolitics)
2. Click "Groups" in the tab list
3. Under "Groups by This Page", click +Join Group
4. Answer the three membership questions and click submit
5. Once your request is accepted, you will be able to view the video

Lastly: I encourage you to join us on Monday (10:00 AM PST) for the latest Facebook conversation with your very own Politics and Government Outreach team. This time, we'll be sharing tips and tricks for using Facebook and Instagram stories. More details below.





Stories are now one of the most common ways people share and consume content on mobile. This immersive, fullscreen format has been embraced across the family of apps and has empowered the world to build authentic visual narratives and connect with the people, things and experiences that matter most.

Join the Politics and Government Outreach Team for a live broadcast on **Thursday, December 19th, 2019 from 10:00-11:00AM (PST)** to learn about the creative features you can use to build and share your Stories on Facebook and Instagram.

**THE POLITICS AND GOVERNMENT OUTREACH TEAM IS GOING LIVE!**

**Here's how to join the Group:**

1. Go to [Facebook.com/GovtPolitics](https://www.facebook.com/GovtPolitics)
2. Click "Groups" in the left menu
3. Under Groups by this Page, click +Join Group
4. Answer the three membership questions and click submit

**Don't forget to tune in on Thursday, December 19th, 2019 from 10:00-11:00AM (PST)!**

Have a great weekend.

All the best,

**Javier D. Hernandez**

U.S. Politics & Government Outreach

E: [jdh@fb.com](mailto:jdh@fb.com)

**FACEBOOK**

---

**From:** Javier Hernandez <[jdh@fb.com](mailto:jdh@fb.com)>

**Date:** Tuesday, December 3, 2019 at 2:04 PM

**To:** "Javier Hernandez (Policy)" <[jdh@fb.com](mailto:jdh@fb.com)>

**Subject:** Webinar: Crisis Response on Facebook





## **Learn Best Practices for Crisis Response on Facebook**

During a crisis, connecting, and building community is more important than ever. Organizations, governments, and individuals turn to Facebook to support response and relief initiatives, engage in ongoing recovery efforts, and to disseminate timely information.

Please join me for a live webinar on **Tuesday, December 10th from 10:00-11:00 AM (PST)** to learn about best practices, products, and tools to help you effectively use Facebook to build community resilience before, during, and after a disaster.

**Add event to calendar**



**Join Webinar**

The webinar will consist of a 45 minute presentation followed by a live Q&A session. Hope you can join us!

Thank you,

**Javier D. Hernandez**

U.S. Politics & Government Outreach



Want to change how you receive these emails?

You can [update your preferences](#) or [unsubscribe from this list](#).



**To:** Kevin Kane[kkane@twitter.com]  
**Cc:** Valle, Paula[pvalle@sos.ca.gov]; Reyes, Steve[SReyes@sos.ca.gov]  
**Sent:** Thur 11/7/2019 1:36:09 PM (UTC-08:00)  
**Subject:** California

Obtained via FOIA by Judicial Watch, Inc.

Kevin,

Thank you very much for the call on Tuesday to discuss Twitter's new decision to no longer accept political advertising, but to still permit other types of election related advertising.

As we discussed during our call, the California Secretary of State's office wanted to highlight some issues as you prepare to release your policy on November 15, 2019.

We believe that Twitter can be a very useful tool to get information out to constituents/voters/registrants/news media very quickly. We want to ensure that Twitter's new political advertising policy does not impact our ability (or 58 county elections offices) to get important information out to voters in a timely fashion. In 2018 we ran Twitter ads that were classified as "issue ads" to educate voters and direct them to elections information from trusted sources. We plan to do the same in 2020.

Ads that we may want to run, include, but are not limited to:

1. **Encouraging Voter Registration** – This includes information about how, where, and when (deadlines) to register to vote; options for checking voter registration status; processes for updating voter registration information; and registration eligibility requirements.
2. **Combatting Election Misinformation** – We have used social media platforms to dispel election related misinformation and false rumors (whether maliciously spread or not). Election misinformation can include incorrect information about on election dates; polling place hours; permissible voting methods; polling place locations, or election processes and protocols (i.e. impact of provisional ballots).
3. **Trusted Election Information** – We continually encourage Californians to get election information from trusted sites: Secretary of State and county election offices.
4. **Outreach** – We send out reminders about where and when to vote to encourage voter turnout.
5. **Education** -- We also provide updated information about new laws to explain changes affecting voting. This includes, for example information related to the options "No Party Preference" voters have when seeking to vote in the upcoming Presidential Primary Election (2020); or options related to provisional ballots or Conditional Voter Registration.
6. **Emergency Information** -- If a natural disaster, fire, cyberattack or other emergency incident occurs, providing timely access to information for Californians -- including voters, election officials, and other stakeholders -- is critical. This may include dissemination of notices for court-ordered extensions of polling place hours.

We thank you for your willingness to consider how your policies can accommodate the important informational and outreach functions of the California Secretary of State, our county elections officials, or emergency response partners for upcoming elections. If you would like to see specific examples of the ads we ran in 2018, please let me know.



If you have any questions, please feel free to contact me.  
Obtained via FOIA by Judicial Watch, Inc.

Thank you,

-Sam

Sam Mahood

Press Secretary - California Secretary of State Alex Padilla

916-653-6575



**To:** Valle, Paula[pvalle@sos.ca.gov]; Kevin Kane[kkane@twitter.com]  
**Cc:** Mahood, Sam[SMahood@sos.ca.gov]; Maria Benson[mbenson@sso.org]  
**From:** Reyes, Steve[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=6CC56E42174C44CB88B5FE32EA9EC837-REYES, STEV]  
**Sent:** Tue 11/5/2019 9:07:39 AM (UTC-08:00)  
**Subject:** Re: New Ad Policy Feedback CA

join now. he's on

---

**From:** Valle, Paula <pvalle@sos.ca.gov>  
**Sent:** Tuesday, November 5, 2019 8:59 AM  
**To:** Kevin Kane <kkane@twitter.com>  
**Cc:** Mahood, Sam <SMahood@sos.ca.gov>; Maria Benson <mbenson@sso.org>; Reyes, Steve <SReyes@sos.ca.gov>  
**Subject:** Re: New Ad Policy Feedback CA

Thank you for heads up

Sent from my Verizon, Samsung Galaxy smartphone  
Get [Outlook for Android](#)

---

**From:** Kevin Kane <kkane@twitter.com>  
**Sent:** Tuesday, November 5, 2019 8:57:14 AM  
**To:** Valle, Paula <pvalle@sos.ca.gov>  
**Cc:** Mahood, Sam <SMahood@sos.ca.gov>; Maria Benson <mbenson@sso.org>; Reyes, Steve <SReyes@sos.ca.gov>  
**Subject:** Re: New Ad Policy Feedback CA

Good morning-  
I apologize but I'm running about 10 minutes late, a previous meeting went longer than expected. Looking forward to catching up soon.

On Fri, Nov 1, 2019 at 5:47 PM Kevin Kane <[kkane@twitter.com](mailto:kkane@twitter.com)> wrote:

Great I'll send a calendar invite shortly.

On Fri, Nov 1, 2019 at 5:38 PM Valle, Paula <[pvalle@sos.ca.gov](mailto:pvalle@sos.ca.gov)> wrote:

It works for me

Sent from my Verizon, Samsung Galaxy smartphone  
Get [Outlook for Android](#)

---

**From:** Reyes, Steve <[SReyes@sos.ca.gov](mailto:SReyes@sos.ca.gov)>  
**Sent:** Friday, November 1, 2019 2:37:29 PM  
**To:** Kevin Kane <[kkane@twitter.com](mailto:kkane@twitter.com)>; Mahood, Sam <[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)>  
  
**Cc:** Maria Benson <[mbenson@sso.org](mailto:mbenson@sso.org)>; Valle, Paula <[pvalle@sos.ca.gov](mailto:pvalle@sos.ca.gov)>  
**Subject:** Re: New Ad Policy Feedback CA

I'll make it work!



**From:** Kevin Kane <[kkane@twitter.com](mailto:kkane@twitter.com)> Obtained via FOIA by Judicial Watch, Inc.  
**Sent:** Friday, November 1, 2019 2:36:25 PM  
**To:** Mahood, Sam <[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)>  
**Cc:** Maria Benson <[mbenson@sso.org](mailto:mbenson@sso.org)>; Reyes, Steve <[SReyes@sos.ca.gov](mailto:SReyes@sos.ca.gov)>; Valle, Paula <[pvalle@sos.ca.gov](mailto:pvalle@sos.ca.gov)>  
**Subject:** Re: New Ad Policy Feedback CA

Of course, how does noon EST work for you?

On Fri, Nov 1, 2019 at 12:13 PM Mahood, Sam <[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)> wrote:

Hi Kevin,  
It's looking like 2:00pm eastern wont work for us today. Do you have any time next Tuesday?

Thank you,

Sam

Sent from my Verizon, Samsung Galaxy smartphone  
Get [Outlook for Android](#)

---

**From:** Kevin Kane <[kkane@twitter.com](mailto:kkane@twitter.com)>  
**Sent:** Thursday, October 31, 2019 7:32:20 AM  
**To:** Mahood, Sam <[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)>  
**Cc:** Maria Benson <[mbenson@sso.org](mailto:mbenson@sso.org)>; Valle, Paula <[pvalle@sos.ca.gov](mailto:pvalle@sos.ca.gov)>; Reyes, Steve <[SReyes@sos.ca.gov](mailto:SReyes@sos.ca.gov)>  
**Subject:** Re: New Ad Policy Feedback CA

Good Morning Sam -  
I'm happy to discuss this with you further. Do you have any time available for a brief call tomorrow at 2 pm EST?

On Wed, Oct 30, 2019 at 6:01 PM Mahood, Sam <[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)> wrote:

Thank you Maria.

Kevin,

I am copying our Communications Director Paula Valle and Chief Counsel Steve Reyes. Please let us know when you can connect regarding the new policy. Our agency ran ads (that were classified as issue ads in 2018) and plan to do so again in 2020 to promote election information from trusted sources, educate voters, and combat misinformation and election myths.

Thank you,

-Sam

Sam Mahood

Press Secretary - California Secretary of State Alex Padilla



---

**From:** Maria Benson <[mbenson@sso.org](mailto:mbenson@sso.org)>  
**Sent:** Wednesday, October 30, 2019 2:58 PM  
**To:** Kevin Kane <[kkane@twitter.com](mailto:kkane@twitter.com)>  
**Cc:** Mahood, Sam <[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)>  
**Subject:** New Ad Policy Feedback CA

Hey Kevin,

CC'd is Sam Mahood, Press Secretary for CA Secretary of State Alex Padilla. California has run Twitter election information ads previously for the 2018 elections and had plans to do so again in 2020.

Could you please touch base with him so CA can give you feedback as Twitter crafts the Nov. 15 written ad policy?

Here is his contact info:

Sam Mahood

Press Secretary - California Secretary of State Alex Padilla

916-653-6575

[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)

Thanks!

***Maria (Dill) Benson***

Director of Communications

National Association of Secretaries of State (NASS)

[444 N. Capitol Street NW, Suite 401](#) | Washington, DC 20001

Desk: 202-624-3528 | Cell: 423-504-1351

[www.nass.org](http://www.nass.org)





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Kevin Kane  
Twitter Public Policy  
703.304.6911

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Kevin Kane  
Twitter Public Policy  
703.304.6911

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Kevin Kane  
Twitter Public Policy  
703.304.6911

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Kevin Kane  
Twitter Public Policy  
703.304.6911



**Organizer:** Jimenez, Jerry[JJimenez@sos.ca.gov] Obtained via FOIA by Judicial Watch, Inc.  
**From:** Jimenez, Jerry[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=CB7019405DCE45DF93F3D5E5CD8969FD-JIMENEZ, JE]  
**Attendees:** Grambusch, Claire; Lapsley, Susan; Valle, Paula; Reyes, Steve; Mahood, Sam  
**Location:** Phone  
**Importance:** Normal  
**Subject:** Intro with new Facebook contact  
**Start Time:** Thur 4/25/2019 11:00:01 AM (UTC-07:00)  
**End Time:** Thur 4/25/2019 11:15:01 AM (UTC-07:00)  
**Required Attendees:** Grambusch, Claire  
**Optional Attendees:** Lapsley, Susan; Valle, Paula; Reyes, Steve; Mahood, Sam

- Introductions with new Facebook contact for social media reporting: Javier Hernandez, Politics & Government Outreach
- Review reporting format/procedures

**TOLL FREE:** [REDACTED]

**ACCESS CODE:** [REDACTED]

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"Facebook is opening up a reporting channel to the electoral authorities in every state, that will allow you to report instances of voter suppression on Facebook directly to our team, so we can look at them quickly and remove them from the site.

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- Misrepresentation of the dates, locations, and times, and methods for voting or voter registration.
- Misrepresentation of who can vote, qualifications for voting, whether a vote will be counted, and what information and/or materials must be provided in order to vote

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1. Send email to [reports@content.facebook.com](mailto:reports@content.facebook.com); copy Eva Guidarini ([eguidarini@fb.com](mailto:eguidarini@fb.com)); include "voter suppression" in subject line
2. Identify specific pieces of content that potentially violate our voter suppression policy using links to content on FB; if you believe pages or profiles are inauthentic, send links to pages or profiles
3. If there is a statute or regulation on point (e.g., if misrepresentation concerns voting requirements), please include that information in email"



**Organizer:** Jimenez, Jerry[JJimenez@sos.ca.gov] Obtained via FOIA by Judicial Watch, Inc.  
**From:** Jimenez, Jerry[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=CB7019405DCE45DF93F3D5E5CD8969FD-JIMENEZ, JE]  
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- Review reporting format/procedures

**TOLL FREE:** [REDACTED]

**ACCESS CODE:** [REDACTED]

Here is Facebook's social media monitoring guidelines for reporting misinformation in 2018:

"Facebook is opening up a reporting channel to the electoral authorities in every state, that will allow you to report instances of voter suppression on Facebook directly to our team, so we can look at them quickly and remove them from the site.

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- Misrepresentation of who can vote, qualifications for voting, whether a vote will be counted, and what information and/or materials must be provided in order to vote

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1. Send email to [reports@content.facebook.com](mailto:reports@content.facebook.com); copy Eva Guidarini ([eguidarini@fb.com](mailto:eguidarini@fb.com)); include "voter suppression" in subject line
2. Identify specific pieces of content that potentially violate our voter suppression policy using links to content on FB; if you believe pages or profiles are inauthentic, send links to pages or profiles
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**From:** Jimenez, Jerry[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=CB7019405DCE45DF93F3D5E5CD8969FD-JIMENEZ, JE]  
**Attendees:** Grambusch, Claire; Lapsley, Susan; Valle, Paula; Reyes, Steve; Mahood, Sam  
**Location:** Phone  
**Importance:** Normal  
**Subject:** Intro with new Facebook contact  
**Start Time:** Thur 4/25/2019 11:00:01 AM (UTC-07:00)  
**End Time:** Thur 4/25/2019 11:15:01 AM (UTC-07:00)  
**Required Attendees:** Grambusch, Claire  
**Optional Attendees:** Lapsley, Susan; Valle, Paula; Reyes, Steve; Mahood, Sam

- Introductions with new Facebook contact for social media reporting: Javier Hernandez, Politics & Government Outreach
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**TOLL FREE:** [REDACTED]

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**Location:** Phone  
**Importance:** Normal  
**Subject:** Intro with new Facebook contact  
**Start Time:** Thur 4/25/2019 11:00:01 AM (UTC-07:00)  
**End Time:** Thur 4/25/2019 11:15:01 AM (UTC-07:00)  
**Required Attendees:** Jimenez, Jerry; Grambusch, Claire  
**Optional Attendees:** Lapsley, Susan; Valle, Paula; Reyes, Steve; Mahood, Sam

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**To:** Reyes, Steve[SReyes@sos.ca.gov]; Kevin Kane[kkane@twitter.com]; Mahood, Sam[SMahood@sos.ca.gov]  
**Cc:** Maria Benson[mbenson@sso.org] [Obtained via FOIA by Judicial Watch, Inc.](#)  
**From:** Valle, Paula[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5786676DDED74297B09E52E84E46D3EA-VALLE, PAUL]  
**Sent:** Fri 11/1/2019 2:38:26 PM (UTC-07:00)  
**Subject:** Re: New Ad Policy Feedback CA

It works for me

Sent from my Verizon, Samsung Galaxy smartphone  
Get [Outlook for Android](#)

---

**From:** Reyes, Steve <SReyes@sos.ca.gov>  
**Sent:** Friday, November 1, 2019 2:37:29 PM  
**To:** Kevin Kane <kkane@twitter.com>; Mahood, Sam <SMahood@sos.ca.gov>  
**Cc:** Maria Benson <mbenson@sso.org>; Valle, Paula <pvalle@sos.ca.gov>  
**Subject:** Re: New Ad Policy Feedback CA

I'll make it work!

---

**From:** Kevin Kane <kkane@twitter.com>  
**Sent:** Friday, November 1, 2019 2:36:25 PM  
**To:** Mahood, Sam <SMahood@sos.ca.gov>  
**Cc:** Maria Benson <mbenson@sso.org>; Reyes, Steve <SReyes@sos.ca.gov>; Valle, Paula <pvalle@sos.ca.gov>  
**Subject:** Re: New Ad Policy Feedback CA

Of course, how does noon EST work for you?

On Fri, Nov 1, 2019 at 12:13 PM Mahood, Sam <[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)> wrote:

Hi Kevin,  
It's looking like 2:00pm eastern wont work for us today. Do you have any time next Tuesday?

Thank you,

Sam

Sent from my Verizon, Samsung Galaxy smartphone  
Get [Outlook for Android](#)

---

**From:** Kevin Kane <[kkane@twitter.com](mailto:kkane@twitter.com)>  
**Sent:** Thursday, October 31, 2019 7:32:20 AM  
**To:** Mahood, Sam <[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)>  
**Cc:** Maria Benson <[mbenson@sso.org](mailto:mbenson@sso.org)>; Valle, Paula <[pvalle@sos.ca.gov](mailto:pvalle@sos.ca.gov)>; Reyes, Steve <[SReyes@sos.ca.gov](mailto:SReyes@sos.ca.gov)>  
**Subject:** Re: New Ad Policy Feedback CA

Good Morning Sam -  
I'm happy to discuss this with you further. Do you have any time available for a brief call tomorrow at 2 pm EST?

On Wed, Oct 30, 2019 at 6:01 PM Mahood, Sam <[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)> wrote:



Thank you Maria.

Obtained via FOIA by Judicial Watch, Inc.

Kevin,

I am copying our Communications Director Paula Valle and Chief Counsel Steve Reyes. Please let us know when you can connect regarding the new policy. Our agency ran ads (that were classified as issue ads in 2018) and plan to do so again in 2020 to promote election information from trusted sources, educate voters, and combat misinformation and election myths.

Thank you,

-Sam

Sam Mahood

Press Secretary - California Secretary of State Alex Padilla

916-653-6575

---

**From:** Maria Benson <[mbenson@sso.org](mailto:mbenson@sso.org)>  
**Sent:** Wednesday, October 30, 2019 2:58 PM  
**To:** Kevin Kane <[kkane@twitter.com](mailto:kkane@twitter.com)>  
**Cc:** Mahood, Sam <[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)>  
**Subject:** New Ad Policy Feedback CA

Hey Kevin,

CC'd is Sam Mahood, Press Secretary for CA Secretary of State Alex Padilla. California has run Twitter election information ads previously for the 2018 elections and had plans to do so again in 2020.

Could you please touch base with him so CA can give you feedback as Twitter crafts the Nov. 15 written ad policy?

Here is his contact info:

Sam Mahood

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[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)



Thanks!

***Maria (Dill) Benson***

Director of Communications

National Association of Secretaries of State (NASS)

[444 N. Capitol Street NW, Suite 401](#) | Washington, DC 20001

Desk: 202-624-3528| Cell: 423-504-1351

[www.nass.org](http://www.nass.org)



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--



Kevin Kane  
Twitter Public Policy  
703.304.6911

--



Kevin Kane  
Twitter Public Policy  
703.304.6911



**To:** Mahood, Sam[SMahood@sos.ca.gov]  
**From:** Reyes, Steve[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=6CC56E42174C44CB88B5FE32EA9EC837-REYES, STEV]  
**Sent:** Fri 11/1/2019 10:53:45 AM (UTC-07:00)  
**Subject:** Re: New Ad Policy Feedback CA

1 might be ok today.

---

**From:** Mahood, Sam <SMahood@sos.ca.gov>  
**Sent:** Friday, November 1, 2019 9:13 AM  
**To:** Kevin Kane <kkane@twitter.com>  
**Cc:** Maria Benson <mbenson@sso.org>; Valle, Paula <pvalle@sos.ca.gov>; Reyes, Steve <SReyes@sos.ca.gov>  
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Twitter Public Policy  
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**Sent:** Thur 10/31/2019 9:57:14 AM (UTC-07:00)  
**Subject:** Re: New Ad Policy Feedback CA

Oops. We are out til at least 12 at a meeting. Is 1 o'clock OK?With everybody?

---

**From:** Mahood, Sam <SMahood@sos.ca.gov>  
**Sent:** Thursday, October 31, 2019 9:55:03 AM  
**To:** Reyes, Steve <SReyes@sos.ca.gov>  
**Cc:** Valle, Paula <pvalle@sos.ca.gov>  
**Subject:** RE: New Ad Policy Feedback CA

Paula,

Does 11:00am tomorrow work for you for a call with Twitter? I am supposed to be on an interview panel for Archives at that time, but I don't want to delay reaching out to Twitter. If you are available with Steve, I think we should just move forward.

-Sam

---

**From:** Reyes, Steve <SReyes@sos.ca.gov>  
**Sent:** Thursday, October 31, 2019 8:34 AM  
**To:** Mahood, Sam <SMahood@sos.ca.gov>  
**Subject:** Fw: New Ad Policy Feedback CA

that time works for me!

---

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Kevin,  
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Thank you,

-Sam



Sam Mahood

Obtained via FOIA by Judicial Watch, Inc.

Press Secretary - California Secretary of State Alex Padilla

916-653-6575

---

**From:** Maria Benson <[mbenson@sso.org](mailto:mbenson@sso.org)>

**Sent:** Wednesday, October 30, 2019 2:58 PM

**To:** Kevin Kane <[kkane@twitter.com](mailto:kkane@twitter.com)>

**Cc:** Mahood, Sam <[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)>

**Subject:** New Ad Policy Feedback CA

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Here is his contact info:

Sam Mahood

Press Secretary - California Secretary of State Alex Padilla

916-653-6575

[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)

Thanks!

***Maria (Dill) Benson***

Director of Communications

National Association of Secretaries of State (NASS)

444 N. Capitol Street NW, Suite 401 | Washington, DC 20001

Desk: 202-624-3528 | Cell: 423-504-1351

[www.nass.org](http://www.nass.org)



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Kevin Kane

Twitter Public Policy

703.304.6911



**To:** Reyes, Steve[SReyes@sos.ca.gov] Obtained via FOIA by Judicial Watch, Inc.  
**Cc:** Valle, Paula[pvalle@sos.ca.gov]  
**From:** Mahood, Sam[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5ADE179F920245A594801E1F9BC7464F-MAHOOD, SAM]  
**Sent:** Thur 10/31/2019 9:55:03 AM (UTC-07:00)  
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**Sent:** Fri 11/1/2019 9:13:37 AM (UTC-07:00)  
**Subject:** Re: New Ad Policy Feedback CA

Hi Kevin,  
It's looking like 2:00pm eastern wont work for us today. Do you have any time next Tuesday?

Thank you,

Sam

Sent from my Verizon, Samsung Galaxy smartphone  
Get [Outlook for Android](#)

---

**From:** Kevin Kane <kkane@twitter.com>  
**Sent:** Thursday, October 31, 2019 7:32:20 AM  
**To:** Mahood, Sam <SMahood@sos.ca.gov>  
**Cc:** Maria Benson <mbenson@sso.org>; Valle, Paula <pvalle@sos.ca.gov>; Reyes, Steve <SReyes@sos.ca.gov>  
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**From:** Valle, Paula[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5786676DDED74297B09E52E84E46D3EA-VALLE, PAUL]  
**Sent:** Thur 10/31/2019 10:16:41 AM (UTC-07:00)  
**Subject:** RE: New Ad Policy Feedback CA

I am staffing the Secretary at Telemundo and NBC tomorrow and I have the Prop 187 items. Below is my calendar

9:15 am – 11:30 am – Prop 187 meetings

12:30pm – 1:30pm – Telemundo

1:30 pm – 2:00 pm - NBC

2:30pm – 3:30pm – Teleconference Prop 187

---

**From:** Reyes, Steve <SReyes@sos.ca.gov>  
**Sent:** Thursday, October 31, 2019 9:57 AM  
**To:** Mahood, Sam <SMahood@sos.ca.gov>  
**Cc:** Valle, Paula <pvalle@sos.ca.gov>  
**Subject:** Re: New Ad Policy Feedback CA

Oops. We are out til at least 12 at a meeting. Is 1 o'clock OK?With everybody?

---

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Kevin Kane

Twitter Public Policy

703.304.6911



**To:** Mahood, Sam[SMahood@sos.ca.gov] [Obtained via FOIA by Judicial Watch, Inc.](#)  
**Cc:** Miller, Chris[cmiller@sos.ca.gov]  
**From:** Valle, Paula[O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5786676DDED74297B09E52E84E46D3EA-VALLE, PAUL]  
**Sent:** Wed 4/29/2020 10:18:49 AM (UTC-07:00)  
**Subject:** RE: NASS Communications: Center for Tech and Civic Life Free Webinars--FW: 2020 Election Resources: Free Trainings and Webinars

Yes, I think these would be good for him to participate in! Great idea.

Chris can you register for these webinars \*\*

---

**From:** Mahood, Sam <SMahood@sos.ca.gov>  
**Sent:** Wednesday, April 29, 2020 9:25 AM  
**To:** Valle, Paula <pvalle@sos.ca.gov>  
**Subject:** FW: NASS Communications: Center for Tech and Civic Life Free Webinars--FW: 2020 Election Resources: Free Trainings and Webinars

Should we have Chris register for these webinars?

---

**From:** Maria Benson <[mbenson@sso.org](mailto:mbenson@sso.org)>  
**Sent:** Tuesday, April 21, 2020 7:29 AM  
**To:** Maria Benson <[mbenson@sso.org](mailto:mbenson@sso.org)>  
**Cc:** Reynolds, Leslie <[reynolds@sso.org](mailto:reynolds@sso.org)>; Milhofer, John <[jmilhofer@sso.org](mailto:jmilhofer@sso.org)>; Dodd, Stacy <[sdodd@sso.org](mailto:sdodd@sso.org)>; Lindsey Forson <[lforson@sso.org](mailto:lforson@sso.org)>  
**Subject:** NASS Communications: Center for Tech and Civic Life Free Webinars--FW: 2020 Election Resources: Free Trainings and Webinars

Good Morning Communications Directors,

I hope you're all staying safe and well during this time. I wanted to pass along the below email with information on free webinars from our [#TrustedInfo2020](#) partner, [Center for Tech and Civic Life](#). These webinars will focus on how to effectively communicate trusted election information to your citizens, which is more important than ever.

**To register for the webinars or to learn more, please refer to the below email.**

Best,

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---

**From:** Keegan Hughes <[keegan@techandciviclife.org](mailto:keegan@techandciviclife.org)>  
**Sent:** Tuesday, April 21, 2020 10:00 AM  
**To:** nass <[nass@sso.org](mailto:nass@sso.org)>  
**Subject:** 2020 Election Resources: Free Trainings and Webinars





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## Free Training Series: Communicating Trusted Election Information

The [#TrustedInfo2020](#) campaign, launched by the National Association of Secretaries of State (NASS), aims to combat the rise of election misinformation. Voters should get their information from you—and this means your election websites, social media pages, and other digital communications need to be clear, accessible, and user-friendly.

That's why we're launching the training series [Communicating Trusted Election Information](#):

- **Orientation: Communicating Trusted Election Information**

May 5th | 2pm - 2:45pm EST

- **Course 1: Improving Your Election Website**

May 7th | 2pm - 3:30pm EST

- **Course 2: Accessible Communication for Election Offices**

May 12th | 2pm - 3:30pm EST

- **Course 3: Social Media for Voter Engagement**

May 14th | 2pm - 3:30pm EST

- **Course 4: Combating Election Misinformation**

July 30th | 2pm - 3:30pm EST



Normally our training courses cost \$50 each. Due to the COVID-19 pandemic and the heightened importance of digital communication skills, we are offering these courses for free through 2020.

[Read More and Register](#)

---

## Free Webinar Series: COVID-19 and Election Administration

The COVID-19 pandemic impacts nearly every aspect of election administration. A surge in mail ballot requests can overwhelm jurisdictions that don't already have comprehensive vote-by-mail processes in place, and election worker shortages and polling place changes can complicate in-person voting.

That's why we're creating [12 free webinars](#) for election administrators that supplement existing [FAQ/consideration documents](#) from the Cybersecurity and Infrastructure Security Agency (CISA).

The webinars are free and all are welcome to join!

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June 23 | 2pm - 3pm EST

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June 25 | 2pm - 3pm EST

- **Implementing public health guidelines for voting locations**

June 30 | 2pm - 3pm EST

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**To:** Valle, Paula[pvalle@sos.ca.gov]  
**From:** Mahood, Sam[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5ADE179F920245A594801E1F9BC7464F-MAHOOD, SAM]  
**Sent:** Wed 4/29/2020 9:24:38 AM (UTC-07:00)  
**Subject:** FW: NASS Communications: Center for Tech and Civic Life Free Webinars--FW: 2020 Election Resources: Free Trainings and Webinars

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**Cc:** Reynolds, Leslie <reynolds@sso.org>; Milhofer, John <jmilhofer@sso.org>; Dodd, Stacy <sdodd@sso.org>; Lindsey Forson <lforson@sso.org>  
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**From:** Keegan Hughes <[keegan@techandciviclife.org](mailto:keegan@techandciviclife.org)>  
**Sent:** Tuesday, April 21, 2020 10:00 AM  
**To:** nass <[nass@sso.org](mailto:nass@sso.org)>  
**Subject:** 2020 Election Resources: Free Trainings and Webinars

Free Training Series and Webinar Series

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Center for Tech and Civic Life

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**To:** Mahood, Sam [SMahood@sos.ca.gov]  
**From:** Reyes, Steve [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=6CC56E42174C44CB88B5FE32EA9EC837-REYES, STEV]  
**Sent:** Thur 10/31/2019 8:33:42 AM (UTC-07:00)  
**Subject:** Fw: New Ad Policy Feedback CA

that time works for me!

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**From:** Kevin Kane <kkane@twitter.com>  
**Sent:** Thursday, October 31, 2019 7:32 AM  
**To:** Mahood, Sam <SMahood@sos.ca.gov>  
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---

**From:** Maria Benson <[mbenson@sso.org](mailto:mbenson@sso.org)>  
**Sent:** Wednesday, October 30, 2019 2:58 PM  
**To:** Kevin Kane <[kkane@twitter.com](mailto:kkane@twitter.com)>  
**Cc:** Mahood, Sam <[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)>  
**Subject:** New Ad Policy Feedback CA



Hey Kevin,

Obtained via FOIA by Judicial Watch, Inc.

CC'd is Sam Mahood, Press Secretary for CA Secretary of State Alex Padilla. California has run Twitter election information ads previously for the 2018 elections and had plans to do so again in 2020.

Could you please touch base with him so CA can give you feedback as Twitter crafts the Nov. 15 written ad policy?

Here is his contact info:

Sam Mahood

Press Secretary - California Secretary of State Alex Padilla

916-653-6575

[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)

Thanks!

***Maria (Dill) Benson***

Director of Communications

National Association of Secretaries of State (NASS)

444 N. Capitol Street NW, Suite 401 | Washington, DC 20001

Desk: 202-624-3528 | Cell: 423-504-1351

[www.nass.org](http://www.nass.org)



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Kevin Kane  
Twitter Public Policy  
703.304.6911



# Reporting Misinformation to the EI-ISAC

*If you spot misinformation or disinformation about your election jurisdiction on social media, you can submit it to the Election Infrastructure Information Sharing and Analysis Center @EI-ISAC. We'll work with the platforms and other partners to get it addressed.*

## WHAT TO REPORT

Anything on social media that's about your jurisdiction, pertains to the administration or security of the 2020 general election, and is false. Examples include, but aren't limited to, dates of the election, mail ballot rules, information on ballots, polling place status, and election reporting procedures.

## HOW TO REPORT IT

Send an email to [misinformation@cisecurity.org](mailto:misinformation@cisecurity.org). Copy others in your organization or state whom should also see the information, such as your chief state election official. Include the following information:

- A screenshot of the social media post and, if possible, the URL
- Your name, role, jurisdiction, and official email address
- A description of why this is misinformation. This doesn't have to be more than a couple sentences, but more detail is better. Citing a law is even better.

## WHAT WILL HAPPEN

After the EI-ISAC receives your email, we will:

### 1 Verify the information

We ensure you are a verified election official or their representative, and that you included all the necessary information. If we don't know you, we may contact you or someone else in your office to verify your identity.

### 2 Forward it to our partners

- a The Cyber and Infrastructure Security Agency (CISA) at the Department of Homeland Security (DHS). They will submit it to the relevant social media platform(s) for review.
- b The Election Integrity Partnership at Stanford University. They will analyze the report to see if it is part of a larger disinformation effort.

### 3 Provide updates

Anytime we receive meaningful information about your case, we'll follow up with you. This can be minutes, hours, or days, depending on the platforms and what they discover.

### 4 Monitor the issue

If we don't hear anything from the platforms, we'll check in with them every 24 hours. In the days before the election, we'll do so every few hours. We'll also check in with you every 24 hours to let you know we're still on it. Close to the election, it will be more frequent.

## WHAT YOU SHOULD DO

If you are from a local jurisdiction, share the report with your chief state election official or their office. While we have shared it with the relevant social media platform(s), this is your report so there is no restriction on whether you share with them directly or anyone else if you want to do so. Some options:

- **FBI:** [cywatch@fbi.gov](mailto:cywatch@fbi.gov) or your local field office
- **Facebook/Instagram:** [reports@content.facebook.com](mailto:reports@content.facebook.com)
- **Twitter:** <https://help.twitter.com/forms> (if already enrolled in the Partner Support Portal) or [gov@twitter.com](mailto:gov@twitter.com)
- **Google:** [civics-outreach@google.com](mailto:civics-outreach@google.com)
- **TikTok:** [tiktok-integrity-escalations@tiktok.com](mailto:tiktok-integrity-escalations@tiktok.com)
- **Nextdoor:** [2020electionreports@nextdoor.com](mailto:2020electionreports@nextdoor.com)
- **Snapchat:** [gina@snap.com](mailto:gina@snap.com)

Reports of Election Infrastructure Misinformation ("Misinformation") submitted to the EI-ISAC via this email address will be shared with the following organizations: (1) the applicable social media platform provider in order to address the Misinformation identified in the report; (2) the Cybersecurity & Infrastructure Security Agency and the Election Integrity Partnership, for analysis of the Misinformation, in conjunction with other relevant information, to identify potential threats to election security; (3) with the National Association for Secretaries of State and National Association of State Election Directors for situational awareness. The Misinformation may also be shared with other federal agencies, as appropriate, for situational awareness or in the context of a law enforcement investigation.



**To:** Valle, Paula[pvalle@sos.ca.gov]; Mahood, Sam[SMahood@sos.ca.gov]; Somers, Mike[MSomers@sos.ca.gov]; Dresner, Jenna[jdresner@sos.ca.gov]; Jones, Akilah[ajones@sos.ca.gov]; Somers, Mike[MSomers@sos.ca.gov]; Lean, Jana[JLean@sos.ca.gov]; Schwab, James[JSchwab@sos.ca.gov]; Reyes, Steve[SReyes@sos.ca.gov]; Alejandro Padilla[apadilla322@yahoo.com]  
**From:** Lapsley, Susan[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=F8A6DB86052646BABC03217B587ADCB3-LAPSLEY, SU]  
**Sent:** Fri 10/23/2020 3:08:14 PM (UTC-07:00)  
**Subject:** Fw: EI-ISAC Misinformation Portal  
[EI-ISAC Reporting Misinformation Sheet 2020-1001.pdf](#)

You have all probably received, but just in case.

---

**From:** Tim Mattice <tmattice@electioncenter.org>  
**Sent:** Friday, October 23, 2020 3:00:57 PM  
**To:** Tim Mattice <tmattice@electioncenter.org>  
**Subject:** EI-ISAC Misinformation Portal

Dear Members:

Working with CISA, EI-ISAC announced a single place for election officials to submit mis and disinformation about election administration/processes found on social media to [misinformation@cisecurity.org](mailto:misinformation@cisecurity.org)

Stay well and strong!

All my best,

Tim Mattice, CERA  
Executive Director



21946 Royal Montreal Drive, Suite 100  
Katy, TX 77450  
(p) 281-396-4309  
(f) 281-396-4315  
[tmattice@electioncenter.org](mailto:tmattice@electioncenter.org)  
[www.electioncenter.org](http://www.electioncenter.org)





# Reporting Misinformation to the EI-ISAC

*If you spot misinformation or disinformation about your election jurisdiction on social media, you can submit it to the Election Infrastructure Information Sharing and Analysis Center @EI-ISAC. We'll work with the platforms and other partners to get it addressed.*

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- **FBI:** [cywatch@fbi.gov](mailto:cywatch@fbi.gov) or your local field office
- **Facebook/Instagram:** [reports@content.facebook.com](mailto:reports@content.facebook.com)
- **Twitter:** <https://help.twitter.com/forms> (if already enrolled in the Partner Support Portal) or [gov@twitter.com](mailto:gov@twitter.com)
- **Google:** [civics-outreach@google.com](mailto:civics-outreach@google.com)
- **TikTok:** [tiktok-integrity-escalations@tiktok.com](mailto:tiktok-integrity-escalations@tiktok.com)
- **Nextdoor:** [2020electionreports@nextdoor.com](mailto:2020electionreports@nextdoor.com)
- **Snapchat:** [gina@snap.com](mailto:gina@snap.com)

Reports of Election Infrastructure Misinformation ("Misinformation") submitted to the EI-ISAC via this email address will be shared with the following organizations: (1) the applicable social media platform provider in order to address the Misinformation identified in the report; (2) the Cybersecurity & Infrastructure Security Agency and the Election Integrity Partnership, for analysis of the Misinformation, in conjunction with other relevant information, to identify potential threats to election security; (3) with the National Association for Secretaries of State and National Association of State Election Directors for situational awareness. The Misinformation may also be shared with other federal agencies, as appropriate, for situational awareness or in the context of a law enforcement investigation.



<b>State</b>	<b>Handle</b>
1 Alaska	@Itgovmeyer
1 Alabama	@alasecofstate
1 Arizona	@SecretaryHobbs
1 California	@casosvote
1 Colorado	@COSecofState
1 Connecticut	@sotsmerrill
1 Delaware	@NCCElectionsDE
1 Florida	@FLSecofState
1 Idaho	@IDSecOfState
1 Illinois	@illinoissbe
1 Indiana	@secretarylawson
1 Iowa	@iowasos
1 Kansas	@kansasSOS
Kansas	@BACaskey
1 Louisiana	@Louisiana_sos
1 Maine	@MESecofState
1 Maryland	@md_sbe
1 Massachusetts	@VotingInMass
Massachusetts	@SecretaryOfMass
1 Michigan	@MichSoS
1 Minnesota	@MNSecofState
1 Mississippi	@MississippiSOS
1 Missouri	@MissouriSOS
1 Nevada	@NVSOS
Nevada	@NVElect
1 New Jersey	@SecretaryWay
1 New York	@NYSBOE
North Carolina	@NCSecState
1 North Carolina	@NCSBE
1 Ohio	@SecLaRoseComms
1 Oklahoma	@OKelections.gov
1 Oregon	@OregonElections
1 Pennsylvania	@PAStateDept
1 Rhode Island	@RISecState
1 South Carolina	@SCVotes
1 Tennessee	@sectrehargett
1 Texas	@TXsecofstate; @VoteTexas
1 Utah	@ElectionsUtah
1 Vermont	@VermontSOS
1 Virginia	@VaElect
1 Washington	@secstatewa
1 West Virginia	@wvsosoffice
1 Wisconsin	@WI_Elections





If you aren't finding what you need in the Help Center, **submit a request** and we'll help you as quickly as we can. ✕



**To:** Maria Benson[mbenson@sso.org]  
**Cc:** Reynolds, Leslie[reynolds@sso.org], Milmore, John[milmore@sso.org], Lindsey Forson[lforson@sso.org]; Dodd, Stacy[sdodd@sso.org]  
**From:** Maria Benson[mbenson@sso.org]  
**Sent:** Thur 10/22/2020 7:08:16 AM (UTC-07:00)  
**Subject:** NASS Communications: Mis/Disinformation Social Media Reporting Process  
[EI-ISAC Reporting Misinformation Sheet Final.pdf](#)  
[8.28.20 Copy of NASS and NASED Twitter Portal List.xlsx](#)  
[Twitter portal.PNG](#)

Good Morning Communications Directors and IT Directors,

I've sent out how to report mis/disinformation before, but since we are less than two weeks out from Election Day I wanted to resend. (Communications Directors are often the lead on social media, but I wanted to include IT Directors for awareness. It is important to coordinate on reporting when possible.)

I know this is a long email, but please take a look at these carefully, save it somewhere you'll remember, also print it out and super glue it to something next to your computer \*\* There are two avenues to report. 1) report to via the CIS single source reporting email. 2) report to the platform(s) directly. **It is up to you how you choose to report. Info on processes below:**

### **Single Source CIS Mis/Disinformation Reporting Email**

To help combat misinformation in elections, the EI-ISAC has teamed up with CISA, NASS, NASED, and Stanford University to establish a single source at which election officials can report misinformation found on social media. **Attached** is a one pager on this process.

Election officials and their representatives (that means you) can report misinformation to [misinformation@cisecurity.org](mailto:misinformation@cisecurity.org). The EI-ISAC will get the report to federal partners, the social media platforms through CISA, and the [Election Integrity Partnership](#) at Stanford University, where it will undergo analysis to determine if it's part of a broader disinformation campaign. The EI-ISAC will also inform officials when its partners identify a campaign. **You'll get an email informing you of what they've seen and what actions are being taken.**

**When submitting, include a screenshot of the post; the URL (whenever possible); your name, role, jurisdiction, and official email address; and a description of why the post is misinformation.** The EI-ISAC will process the report and keep you informed of its progress.

You can choose this streamlined route **or** still report directly to the platforms. Again, it is up to you.

### **Here are the direct to platform reporting mechanisms:**

#### **Facebook/Instagram**

- Send an email to [reports@content.facebook.com](mailto:reports@content.facebook.com) and your Facebook point of contact; include "election issue" in subject line. Please include as much information as possible: screenshots, profile names, links, descriptions of what is incorrect, etc. The more information you include, the more likely Facebook will be able to act on it.
- Content that should be reported is:
  - Any content containing statements of intent, calls for action, or advocating for violence due to voting, voter registration, or the outcome of an election.
  - Any offers to buy or sell votes with cash or gifts.
  - Misrepresentation of the dates, locations, and times, and methods for voting or voter registration.
  - Misrepresentation of who can vote, qualifications for voting, whether a vote will be counted, and what information and/or materials must be provided in order to vote.
- **Facebook Regional Contacts:**
  - Jannelle Watson ([Jannelle@fb.com](mailto:Jannelle@fb.com))
    - AZ, CO, IA, KS, NE, NM, NV, OK, TX, UT
  - Khalid Pagan ([kpagan@fb.com](mailto:kpagan@fb.com))
    - CT, DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VT,
  - Tracy Rohrbach ([trohrbach@fb.com](mailto:trohrbach@fb.com))



- IL, IN, MI, MN, ND, OH, SD, WI
- Cristina Flores ([cristinaflores@fb.com](mailto:cristinaflores@fb.com))
- CA and the US territories
- Rachel Holland ([rachelholland@fb.com](mailto:rachelholland@fb.com))
- AL, AR, FL, GA, KY, LA, MO, MS, NC, SC, TN, VA, WV
- Eva Guidarini ([eguidarini@fb.com](mailto:eguidarini@fb.com))
- AK, HI, ID, MT, OR, WA, WY

## Twitter

- If your state is onboarded into the partner support portal, it provides a mechanism to report election issues and get them bumped to the head of the queue. Fill in the report with as much information as possible, including links if you have them. **Attached** is a list of the 38 on-boarded states.
  - If you're **not** on the list and would like to get on-boarded please email [psponboarding@twitter.com](mailto:psponboarding@twitter.com), cc' [gov@twitter.com](mailto:gov@twitter.com) and me for my awareness. These lists don't keep themselves \*\*
- Here's the link <https://help.twitter.com/forms> to get started to report mis/disinfo.
  - You should have a green box at the top. **Attached** is a screenshot from my screen.
  - Then to report you click submit form. Then regarding and choose "integrity." It used to say election integrity, but with COVID-19 they changed it just to integrity.
    - Let me know if yours doesn't have those features.
- NEW: Local election officials' Twitter accounts can now be onboarded into the partner support portal by emailing [psponboarding@twitter.com](mailto:psponboarding@twitter.com), so please pass along to your locals. Please email [gov@twitter.com](mailto:gov@twitter.com) if you have questions about this since it is so new.

## Google/YouTube

- If you see dis/misinformation on Google or YouTube, please get a screenshot and then send it, a link to the issue, and a description of what is inaccurate to this email [civics-outreach@google.com](mailto:civics-outreach@google.com) **and** cc' these people: Erica Arbetter ([arbetter@google.com](mailto:arbetter@google.com)); Joe Dooley ([jdooley@google.com](mailto:jdooley@google.com)); John Ruxton ([johnruxton@google.com](mailto:johnruxton@google.com)); and Andrea Holtermann ([holtermann@google.com](mailto:holtermann@google.com)).

## Tik Tok

- Email [tiktok-integrity-escalations@tiktok.com](mailto:tiktok-integrity-escalations@tiktok.com) with the video and the specifics of what is incorrect or misleading.
- Here is a link to their [Community Standards](#). They specifically prohibit "Content that misleads community members about elections or other civic processes." Please feel free to share this information and email with your local election officials.
  - **Important note:** Videos from Tik Tok are often shared on other platforms and they are branded with the Tik Tok logo. Videos do not need to be posted on Tik Tok to have the Tik Tok branding. A user can create a video, download it, and post it on other platforms and it will have the Tik Tok brand. So, if you see Tik Tok videos on other platforms and you report it, you may ultimately learn that it was never posted on TikTok. So be sure to report it to the platform you see it on (Ex: Tik Tok branded video viewed on Facebook should be reported to Facebook through the above method)

Last thing to be aware of, as you know individuals may seek to sow confusion by impersonating your office's account or creating parody accounts. If you see any please report these to CIS or the platform(s) directly. For Twitter specifically, my pro-tip is to email [gov@twitter.com](mailto:gov@twitter.com) to "freeze" account names that are similar to yours. For instance, the NASS account is @NASSorg. I reached out and had accounts frozen that resembled NASS (ex: @orgNASS).

Thanks,

**Maria Benson**

Director of Communications

National Association of Secretaries of State (NASS)

444 N. Capitol Street NW, Suite 401 | Washington, DC 20001





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This email has been scanned for viruses and malware, and may have been automatically archived by **Mimecast Ltd**, an innovator in Software as a Service (SaaS) for business. Providing a **safer** and **more useful** place for your human generated data. Specializing in; Security, archiving and compliance. To find out more [Click Here](#).



**To:** Miller, Chris[[cmiller@sos.ca.gov](mailto:cmiller@sos.ca.gov)]; Mahood, Sam[[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)]  
**From:** Valle, Paula[[pvalle@sos.ca.gov](mailto:pvalle@sos.ca.gov)]/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5786676DDED74297B09E52E84E46D3EA-VALLE, PAUL]  
**Sent:** Wed 4/29/2020 10:29:23 AM (UTC-07:00)  
**Subject:** RE: NASS Communications: Center for Tech and Civic Life Free Webinars--FW: 2020 Election Resources: Free Trainings and Webinars

Fabulous! Thanks

---

**From:** Miller, Chris <[cmiller@sos.ca.gov](mailto:cmiller@sos.ca.gov)>  
**Sent:** Wednesday, April 29, 2020 10:27 AM  
**To:** Valle, Paula <[pvalle@sos.ca.gov](mailto:pvalle@sos.ca.gov)>; Mahood, Sam <[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)>  
**Subject:** RE: NASS Communications: Center for Tech and Civic Life Free Webinars--FW: 2020 Election Resources: Free Trainings and Webinars

Thanks! I'm registered.

---

**From:** Valle, Paula <[pvalle@sos.ca.gov](mailto:pvalle@sos.ca.gov)>  
**Sent:** Wednesday, April 29, 2020 10:19 AM  
**To:** Mahood, Sam <[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)>  
**Cc:** Miller, Chris <[cmiller@sos.ca.gov](mailto:cmiller@sos.ca.gov)>  
**Subject:** RE: NASS Communications: Center for Tech and Civic Life Free Webinars--FW: 2020 Election Resources: Free Trainings and Webinars

Yes, I think these would be good for him to participate in! Great idea.

Chris can you register for these webinars \*\*

---

**From:** Mahood, Sam <[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)>  
**Sent:** Wednesday, April 29, 2020 9:25 AM  
**To:** Valle, Paula <[pvalle@sos.ca.gov](mailto:pvalle@sos.ca.gov)>  
**Subject:** FW: NASS Communications: Center for Tech and Civic Life Free Webinars--FW: 2020 Election Resources: Free Trainings and Webinars

Should we have Chris register for these webinars?

---

**From:** Maria Benson <[mbenson@sso.org](mailto:mbenson@sso.org)>  
**Sent:** Tuesday, April 21, 2020 7:29 AM  
**To:** Maria Benson <[mbenson@sso.org](mailto:mbenson@sso.org)>  
**Cc:** Reynolds, Leslie <[reynolds@sso.org](mailto:reynolds@sso.org)>; Milhofer, John <[jmilhofer@sso.org](mailto:jmilhofer@sso.org)>; Dodd, Stacy <[sdodd@sso.org](mailto:sdodd@sso.org)>; Lindsey Forson <[lforson@sso.org](mailto:lforson@sso.org)>  
**Subject:** NASS Communications: Center for Tech and Civic Life Free Webinars--FW: 2020 Election Resources: Free Trainings and Webinars

Good Morning Communications Directors,

I hope you're all staying safe and well during this time. I wanted to pass along the below email with information on free webinars from our [#TrustedInfo2020](#) partner, [Center for Tech and Civic Life](#). These webinars will focus on how to effectively communicate trusted election information to your citizens, which is more important than ever.

To register for the webinars or to learn more, please refer to the below email.

Best,



**Maria Benson**

Director of Communications

Obtained via FOIA by Judicial Watch, Inc.

National Association of Secretaries of State (NASS)

444 N. Capitol Street NW, Suite 401 | Washington, DC 20001

Desk: 202-624-3528 | Cell: 423-504-1351

[www.nass.org](http://www.nass.org)



**From:** Keegan Hughes <[keegan@techandciviclife.org](mailto:keegan@techandciviclife.org)>

**Sent:** Tuesday, April 21, 2020 10:00 AM

**To:** nass <[nass@sso.org](mailto:nass@sso.org)>

**Subject:** 2020 Election Resources: Free Trainings and Webinars

Free Training Series and Webinar Series

[View this email in your browser](#)



Share



Tweet



Forward

## Free Training Series: Communicating Trusted Election Information

The [#TrustedInfo2020](#) campaign, launched by the National Association of Secretaries of State (NASS), aims to combat the rise of election misinformation. Voters should get their information from you—and this means your election websites, social media pages, and other digital communications need to be clear, accessible, and user-friendly.

That's why we're launching the training series [Communicating Trusted Election](#)



- **Orientation: Communicating Trusted Election Information**

May 5th | 2pm - 2:45pm EST

- **Course 1: Improving Your Election Website**

May 7th | 2pm - 3:30pm EST

- **Course 2: Accessible Communication for Election Offices**

May 12th | 2pm - 3:30pm EST

- **Course 3: Social Media for Voter Engagement**

May 14th | 2pm - 3:30pm EST

- **Course 4: Combating Election Misinformation**

July 30th | 2pm - 3:30pm EST

Normally our training courses cost \$50 each. Due to the COVID-19 pandemic and the heightened importance of digital communication skills, we are offering these courses for free through 2020.

[Read More and Register](#)

---

## Free Webinar Series: COVID-19 and Election Administration

The COVID-19 pandemic impacts nearly every aspect of election administration. A surge in mail ballot requests can overwhelm jurisdictions that don't already have comprehensive vote-by-mail processes in place, and election worker shortages and polling place changes can complicate in-person voting.

That's why we're creating [12 free webinars](#) for election administrators that supplement existing [FAQ/consideration documents](#) from the Cybersecurity and Infrastructure Security Agency (CISA).

The webinars are free and all are welcome to join!

- **Orientation: COVID-19 and Election Administration**

May 19 | 2pm - 3pm EST



- **Supporting election officials**

Obtained via FOIA by Judicial Watch, Inc.

May 21 | 2pm - 3pm EST

- **Planning 2020 workload & resource allocation**

May 26 | 2pm - 3pm EST

- **Ensuring access, equity, and inclusion**

May 28 | 2pm - 3pm EST

- **Educating voters about their options**

June 4 | 2pm - 3pm EST

- **Maintaining voter lists**

June 9 | 2pm - 3pm EST

- **Managing mail ballot request forms**

June 11 | 2pm - 3pm EST

- **Organizing ballot dropoff locations**

June 16 | 2pm - 3pm EST

- **Streamlining the inbound ballot process**

June 18 | 2pm - 3pm EST

- **Verifying and curing signatures**

June 23 | 2pm - 3pm EST

- **Recruiting and training election workers**

June 25 | 2pm - 3pm EST

- **Implementing public health guidelines for voting locations**

June 30 | 2pm - 3pm EST

[Read More and Register](#)

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Website

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Center for Tech and Civic Life

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Ste. 1800

Chicago, IL 60601

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**To:** Valle, Paula[pvalle@sos.ca.gov]; Mahood, Sam[SMahood@sos.ca.gov]  
**From:** Miller, Chris[O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=E6D1BA5F3A7F47348FFBF20BA10773C7-MILLER, CHR]  
**Sent:** Wed 4/29/2020 10:27:20 AM (UTC-07:00)  
**Subject:** RE: NASS Communications: Center for Tech and Civic Life Free Webinars--FW: 2020 Election Resources: Free Trainings and Webinars

Thanks! I'm registered.

---

**From:** Valle, Paula <pvalle@sos.ca.gov>  
**Sent:** Wednesday, April 29, 2020 10:19 AM  
**To:** Mahood, Sam <SMahood@sos.ca.gov>  
**Cc:** Miller, Chris <cmiller@sos.ca.gov>  
**Subject:** RE: NASS Communications: Center for Tech and Civic Life Free Webinars--FW: 2020 Election Resources: Free Trainings and Webinars

Yes, I think these would be good for him to participate in! Great idea.

Chris can you register for these webinars \*\*

---

**From:** Mahood, Sam <SMahood@sos.ca.gov>  
**Sent:** Wednesday, April 29, 2020 9:25 AM  
**To:** Valle, Paula <pvalle@sos.ca.gov>  
**Subject:** FW: NASS Communications: Center for Tech and Civic Life Free Webinars--FW: 2020 Election Resources: Free Trainings and Webinars

Should we have Chris register for these webinars?

---

**From:** Maria Benson <mbenson@sso.org>  
**Sent:** Tuesday, April 21, 2020 7:29 AM  
**To:** Maria Benson <mbenson@sso.org>  
**Cc:** Reynolds, Leslie <reynolds@sso.org>; Milhofer, John <jmilhofer@sso.org>; Dodd, Stacy <sdodd@sso.org>; Lindsey Forson <lforson@sso.org>  
**Subject:** NASS Communications: Center for Tech and Civic Life Free Webinars--FW: 2020 Election Resources: Free Trainings and Webinars

Good Morning Communications Directors,

I hope you're all staying safe and well during this time. I wanted to pass along the below email with information on free webinars from our [#TrustedInfo2020](#) partner, [Center for Tech and Civic Life](#). These webinars will focus on how to effectively communicate trusted election information to your citizens, which is more important than ever.

**To register for the webinars or to learn more, please refer to the below email.**

Best,

***Maria Benson***

Director of Communications  
National Association of Secretaries of State (NASS)  
444 N. Capitol Street NW, Suite 401 | Washington, DC 20001  
Desk: 202-624-3528 | Cell: 423-504-1351

[www.nass.org](http://www.nass.org)





**From:** Keegan Hughes <[keegan@techandcivicle.org](mailto:keegan@techandcivicle.org)>  
**Sent:** Tuesday, April 21, 2020 10:00 AM  
**To:** nass <[nass@sso.org](mailto:nass@sso.org)>  
**Subject:** 2020 Election Resources: Free Trainings and Webinars

Free Training Series and Webinar Series

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## Free Training Series: Communicating Trusted Election Information

The [#TrustedInfo2020](#) campaign, launched by the National Association of Secretaries of State (NASS), aims to combat the rise of election misinformation. Voters should get their information from you—and this means your election websites, social media pages, and other digital communications need to be clear, accessible, and user-friendly.

That's why we're launching the training series [Communicating Trusted Election Information](#):

- **Orientation: Communicating Trusted Election Information**

May 5th | 2pm - 2:45pm EST

- **Course 1: Improving Your Election Website**

May 7th | 2pm - 3:30pm EST



- **Course 2: Accessible Communication for Election Offices**

Obtained via FOIA by Judicial Watch, Inc.

May 12th | 2pm - 3:30pm EST

- **Course 3: Social Media for Voter Engagement**

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July 30th | 2pm - 3:30pm EST

Normally our training courses cost \$50 each. Due to the COVID-19 pandemic and the heightened importance of digital communication skills, we are offering these courses for free through 2020.

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---

## Free Webinar Series: COVID-19 and Election Administration

The COVID-19 pandemic impacts nearly every aspect of election administration. A surge in mail ballot requests can overwhelm jurisdictions that don't already have comprehensive vote-by-mail processes in place, and election worker shortages and polling place changes can complicate in-person voting.

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The webinars are free and all are welcome to join!

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May 28 | 2pm - 3pm EST

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- **Educating voters about their options**

June 4 | 2pm - 3pm EST

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- **Implementing public health guidelines for voting locations**

June 30 | 2pm - 3pm EST

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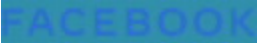


**To:** Mahood, Sam[SMahood@sos.ca.gov]; reports@content.facebook.com[reports@content.facebook.com]  
**Cc:** Valle, Paula[pvalle@sos.ca.gov]; Reyes, Steve[SReyes@sos.ca.gov]; Eva Guidarini[eguidarini@fb.com]  
**From:** Javier Hernandez (Policy)[jdh@fb.com]  
**Sent:** Thur 2/20/2020 1:27:57 PM (UTC-08:00)  
**Subject:** Re: Reporting Profile Posing as Secretary of State

Hi Sam,

Do you mind looping Eva in on all these request going forward?

Thank you!

**Javier D. Hernandez**  
U.S. Politics & Government Outreach  
E: jdh@fb.com  


---

**From:** "Mahood, Sam" <SMahood@sos.ca.gov>  
**Date:** Thursday, February 20, 2020 at 3:29 PM  
**To:** "reports@content.facebook.com" <reports@content.facebook.com>  
**Cc:** "Javier Hernandez (Policy)" <jdh@fb.com>, "Valle, Paula" <pvalle@sos.ca.gov>, "Reyes, Steve" <SReyes@sos.ca.gov>  
**Subject:** Reporting Profile Posing as Secretary of State

Hi,

Our agency asks that this unauthorized, fake profile claiming to be California Secretary of State Alex Padilla be taken down, as it is likely to lead to voter confusion and could spread misinformation.

Link to profile: <https://www.facebook.com/Alex-Padilla-California-Secretary-Of-State-106347670729317/>

Please let us know if you need further information.

Thank you,

-Sam

**Sam Mahood**  
Press Secretary - California Secretary of State Alex Padilla  
916-653-6575



**To:** reports@content.facebook.com[reports@content.facebook.com]  
**Cc:** Javier Hernandez (Policy)[jdh@fb.com], Vale, Paula[pvale@sos.ca.gov], Reyes, Steve[SReyes@sos.ca.gov]  
**Bcc:** Thogmartin, Max[mthogmartin@sos.ca.gov]  
**From:** Mahood, Sam[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5ADE179F920245A594801E1F9BC7464F-MAHOOD, SAM]  
**Sent:** Thur 2/20/2020 12:29:04 PM (UTC-08:00)  
**Subject:** Reporting Profile Posing as Secretary of State

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Sam Mahood  
Press Secretary - California Secretary of State Alex Padilla  
916-653-6575



**To:** Maria Benson[mbenson@sso.org]  
**Cc:** Reynolds, Leslie[reynolds@sso.org], Milnorer, John[milnorer@sso.org], Dodd, Stacy[sdodd@sso.org]; Lindsey Forson[lforson@sso.org]  
**From:** Maria Benson[mbenson@sso.org]  
**Sent:** Tue 4/21/2020 7:29:16 AM (UTC-07:00)  
**Subject:** NASS Communications: Center for Tech and Civic Life Free Webinars--FW: 2020 Election Resources: Free Trainings and Webinars

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Director of Communications  
National Association of Secretaries of State (NASS)  
444 N. Capitol Street NW, Suite 401 | Washington, DC 20001  
Desk: 202-624-3528 | Cell: 423-504-1351  
[www.nass.org](http://www.nass.org)  
 


**From:** Keegan Hughes <keegan@techandciviclife.org>  
**Sent:** Tuesday, April 21, 2020 10:00 AM  
**To:** nass <nass@sso.org>  
**Subject:** 2020 Election Resources: Free Trainings and Webinars

Free Training Series and Webinar Series [View this email in your browser](#)



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# Free Training Series: Communicating Trusted Election Information

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---

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June 30 | 2pm - 3pm EST



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Center for Tech and Civic Life

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Ste. 1800

Chicago, IL 60601

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**To:** Maria Benson[mbenson@sso.org]  
**Cc:** Reynolds, Leslie[reynolds@sso.org], Milnorer, John[milnorer@sso.org], Dodd, Stacy[sdodd@sso.org]; Lindsey Forson[lforson@sso.org]  
**From:** Maria Benson[mbenson@sso.org]  
**Sent:** Wed 4/29/2020 6:46:57 AM (UTC-07:00)  
**Subject:** NASS Communications: Communications Call 5/20, NSBW Postponed & CTCL Reminder  
[NASS Communications: Center for Tech and Civic Life Free Webinars--FW: 2020 Election Resources: Free Trainings and Webinars](#)

Good Morning Communications Directors,

I hope everyone is staying safe and well. A few things to put on your radar...

#### **COVID-19 Communications Staff 5/20 Call**

I've connected several of you individually to other states on communicating COVID-19 related changes, particularly in elections. However, it's time to compare notes with the group during a **NASS Communications Staff call on Wednesday, 5/20 at 1:45pm ET**. After a quick intro there will be no set call agenda, just the opportunity to share what you're experiencing and ask questions of your communications colleagues.

#### **5/20 1:45pm ET Call Info:**

Dial-in: [REDACTED]  
Passcode: [REDACTED]

Mark your calendars and don't be shy!

#### **SBA's NSBW Postponed**

As I'm sure you can understand, the Small Business Administration (SBA) has decided to postpone their [National Small Business Week](#) (NSBW). It was originally slated to take place May 3 - May 9, 2020. The rescheduled dates are to be announced.

#### **CTCL Webinar Series Reminder**

Just a reminder to register for the free online 4-course training series on [Communicating Trusted Election Information](#) from the [Center for Tech and Civic Life](#). Attached is my 4/20 email with more information. For questions on the series, please email Whitney May at [whitney@techandcivicle.org](mailto:whitney@techandcivicle.org).

Wash those hands,

***Maria Benson***

Director of Communications

National Association of Secretaries of State (NASS)

444 N. Capitol Street NW, Suite 401 | Washington, DC 20001

Desk: 202-624-3528 | Cell: 423-504-1351

[www.nass.org](http://www.nass.org)



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**To:** Rodriguez, Danielle[DRodriguez@sos.ca.gov]  
**From:** Mahood, Sam[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5ADE179F920245A594801E1F9BC7464F-MAHOOD, SAM]  
**Sent:** Tue 2/11/2020 12:44:39 PM (UTC-08:00)  
**Subject:** FW: Case# 0136918935: partner\_election [ref:00DA0000000K0A8.5004A00001qaD26:ref]

Account was locked and tweet taken down. Will find screenshot for you.

---

**From:** Mahood, Sam <SMahood@sos.ca.gov>  
**Sent:** Monday, December 30, 2019 6:06 PM  
**To:** Kevin Kane <kkane@twitter.com>; Valle, Paula <pvalle@sos.ca.gov>; Reyes, Steve <SReyes@sos.ca.gov>  
**Subject:** Fw: Case# 0136918935: partner\_election [ref:00DA0000000K0A8.5004A00001qaD26:ref]  
**Importance:** High

Hi Kevin,

Flagging the following tweet that I reported through the partner portal. This tweet is sharing a doctored image of a California Voter Registration Card (inaccurately claiming that the Republican Party is not an option):  
[https://twitter.com/Paul\\_USAPatriot/status/1211709756311621633](https://twitter.com/Paul_USAPatriot/status/1211709756311621633)

We would like this tweet taken down ASAP to avoid the spread of election misinformation.

Please let us know if there is anything else we can do to facilitate this request.

Thank you,

-Sam

Sam Mahood - Press Secretary, California Secretary of State Alex Padilla  
510-459-6290

---

**From:** Twitter Support <[support@twitter.com](mailto:support@twitter.com)>  
**Sent:** Monday, December 30, 2019 6:02 PM  
**To:** Mahood, Sam <[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)>  
**Subject:** Case# 0136918935: partner\_election [ref:00DA0000000K0A8.5004A00001qaD26:ref]



Hello,

This is a confirmation that we've received your request. Someone from our team will review it and reply to you shortly.

Thanks,

Twitter Support

ref:00DA0000000K0A8.5004A00001qaD26:ref

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Twitter, Inc. 1355 Market Street, Suite 900 San Francisco, CA 94103



**To:** Javier Hernandez (Policy)[jdh@fb.com]; reports@content.facebook.com[reports@content.facebook.com]  
**Cc:** Valle, Paula[pvalle@sos.ca.gov]; Reyes, Steve[SReyes@sos.ca.gov]; Eva Guidarini[eguidarini@fb.com]  
**From:** Mahood, Sam[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5ADE179F920245A594801E1F9BC7464F-MAHOOD, SAM]  
**Sent:** Thur 2/20/2020 1:29:19 PM (UTC-08:00)  
**Subject:** Re: Reporting Profile Posing as Secretary of State

Certainly

Sent from my Verizon, Samsung Galaxy smartphone  
Get [Outlook for Android](#)

---

**From:** Javier Hernandez (Policy) <jdh@fb.com>  
**Sent:** Thursday, February 20, 2020 1:27:56 PM  
**To:** Mahood, Sam <SMahood@sos.ca.gov>; reports@content.facebook.com <reports@content.facebook.com>  
**Cc:** Valle, Paula <pvalle@sos.ca.gov>; Reyes, Steve <SReyes@sos.ca.gov>; Eva Guidarini <eguidarini@fb.com>  
**Subject:** Re: Reporting Profile Posing as Secretary of State

Hi Sam,

Do you mind looping Eva in on all these request going forward?

Thank you!

**Javier D. Hernandez**  
U.S. Politics & Government Outreach  
E: jdh@fb.com



---

**From:** "Mahood, Sam" <SMahood@sos.ca.gov>  
**Date:** Thursday, February 20, 2020 at 3:29 PM  
**To:** "reports@content.facebook.com" <reports@content.facebook.com>  
**Cc:** "Javier Hernandez (Policy)" <jdh@fb.com>, "Valle, Paula" <pvalle@sos.ca.gov>, "Reyes, Steve" <SReyes@sos.ca.gov>  
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Link to profile: <https://www.facebook.com/Alex-Padilla-California-Secretary-Of-State-106347670729317/>

Please let us know if you need further information.

Thank you,

-Sam

Sam Mahood  
Press Secretary - California Secretary of State Alex Padilla







**To:** reports@content.facebook.com,  
**Cc:** Javier Hernandez (Policy)[jdh@fb.com], Vale, Paula[pvale@sos.ca.gov]; Reyes, Steve[SReyes@sos.ca.gov]  
**Bcc:** Thogmartin, Max[mthogmartin@sos.ca.gov]  
**Sent:** Thur 2/20/2020 12:27:57 PM (UTC-08:00)

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Please let us know if you need further information.

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-Sam

Sam Mahood  
Press Secretary - California Secretary of State Alex Padilla  
916-653-6575



**To:** Mahood, Sam[SMahood@sos.ca.gov]  
**Cc:** Dresner, Jenna[jdresner@sos.ca.gov], Eva Guidarini[eguidarini@fb.com]  
**From:** Cristina Flores[cristinaflores@fb.com]  
**Sent:** Mon 8/31/2020 4:16:08 PM (UTC-07:00)  
**Subject:** Re: Election Issue

Sam,

I wanted to circle back and say the post has been deleted.

Thanks,

**Cristina Flores**

U.S. Politics & Government Outreach

E: [cristinaflores@fb.com](mailto:cristinaflores@fb.com)



---

**From:** "Mahood, Sam" <SMahood@sos.ca.gov>  
**Date:** Monday, August 31, 2020 at 5:36 PM  
**To:** Eva Guidarini <eguidarini@fb.com>, Cristina Flores <cristinaflores@fb.com>  
**Cc:** "Dresner, Jenna" <jdresner@sos.ca.gov>  
**Subject:** FW: Election Issue

Hi Eva and Cristina,

We have been alerted to following misinformation on Instagram about California elections. We have reported, but I wanted to flag for you ASAP.

Thank you,

-Sam

**Sam Mahood**

Press Secretary - California Secretary of State Alex Padilla

Cell: 510-459-6290

Office: 916-653-6575

---

**From:** Miller, Chris <cmiller@sos.ca.gov>  
**Sent:** Monday, August 31, 2020 2:33 PM  
**To:** reports@content.facebook.com  
**Cc:** Mahood, Sam <SMahood@sos.ca.gov>; Dresner, Jenna <jdresner@sos.ca.gov>  
**Subject:** Election Issue

Hello,

We have been alerted to a post from the Instagram account handle @freedom\_angels\_foundation that purports misinformation regarding the administration of California's elections. A screenshot of the post has been attached and this is a link to the profile: [https://www.instagram.com/freedom\\_angels\\_foundation/?utm\\_source=ig\\_embed](https://www.instagram.com/freedom_angels_foundation/?utm_source=ig_embed)

The post claims that the voting preference of California voters has been changed by Governor Newsom. This is incorrect.

Earlier this year, Governor Newsom issued an executive order that directed California's counties to send every active, registered voter a vote-by-mail ballot ahead of the November 3, 2020 General Election. This Executive Order was followed up by AB860, which was signed into law by Governor Newsom.



This order only pertains to the November 3, 2020 General Election. The permanent voting preference of voters has not been changed.

There will also be in-person voting options available to any Californian voter that would like to vote in-person.

Best,

--

Chris Miller

Pronouns: He/Him/His

Communications Coordinator

Office of Secretary of State Alex Padilla

916-695-1652 | [cmiller@sos.ca.gov](mailto:cmiller@sos.ca.gov)



**To:** Mahood, Sam[SMahood@sos.ca.gov]; Eva Guidarini[eguidarini@fb.com]  
**Cc:** Dresner, Jenna[jdresner@sos.ca.gov]  
**From:** Cristina Flores[cristinaflores@fb.com]  
**Sent:** Mon 8/31/2020 2:43:37 PM (UTC-07:00)  
**Subject:** Re: Election Issue

Sam,

Thanks for flagging for us and reporting. Our team is reviewing.

Thanks,

**Cristina Flores**

U.S. Politics & Government Outreach

E: [cristinaflores@fb.com](mailto:cristinaflores@fb.com)



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**Cc:** "Dresner, Jenna" <jdresner@sos.ca.gov>  
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**Cc:** Mahood, Sam <SMahood@sos.ca.gov>; Dresner, Jenna <jdresner@sos.ca.gov>  
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If you aren't finding what you need in the Help Center, **submit a request** and we'll help you as quickly as we can. ✕



**To:** Maria Benson[mbenson@sso.org]  
**Cc:** Reynolds, Leslie[reynolds@sso.org], Milnorer, John[milnorer@sso.org], Lindsey Forson[lforson@sso.org]; Dodd, Stacy[sdodd@sso.org]  
**From:** Maria Benson[mbenson@sso.org]  
**Sent:** Fri 8/28/2020 9:33:09 AM (UTC-07:00)  
**Subject:** NASS Communications: Mis/disinformation Social Media Platform Reporting Processes  
[8.28.20 Copy of NASS and NASED Twitter Portal List.xlsx](#)  
[Twitter portal.PNG](#)

Good Afternoon Communications Directors,

I know I've sent out how to report mis/disinformation to social media platforms before, but a few things have changed and TikTok is new to our game. Please, please, please take a look at these carefully, save it somewhere you'll remember, also print it out and duct tape/super glue it to something next to your computer \*\*

### Facebook/Instagram

- Send an email to [reports@content.facebook.com](mailto:reports@content.facebook.com) and your Facebook point of contact; include "election issue" in subject line. Please include as much information as possible: screenshots, profile names, links, descriptions of what is incorrect, etc. The more information you include, the more likely Facebook will be able to act on it.
- Content that should be reported is:
  - Any content containing statements of intent, calls for action, or advocating for violence due to voting, voter registration, or the outcome of an election.
  - Any offers to buy or sell votes with cash or gifts.
  - Misrepresentation of the dates, locations, and times, and methods for voting or voter registration.
  - Misrepresentation of who can vote, qualifications for voting, whether a vote will be counted, and what information and/or materials must be provided in order to vote.
- **Facebook Regional Contacts (which are newly updated):**
  - Jannelle Watson ([Jannelle@fb.com](mailto:Jannelle@fb.com))
    - AZ, CO, IA, KS, NE, NM, NV, OK, TX, UT
  - Khalid Pagan ([kpagan@fb.com](mailto:kpagan@fb.com))
    - CT, DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VT,
  - Tracy Rohrbach ([trohrbach@fb.com](mailto:trohrbach@fb.com))
    - IL, IN, MI, MN, ND, OH, SD, WI
  - Cristina Flores ([cristinaflores@fb.com](mailto:cristinaflores@fb.com))
    - CA and the US territories
  - Rachel Holland ([rachelholland@fb.com](mailto:rachelholland@fb.com))
    - AL, AR, FL, GA, KY, LA, MO, MS, NC, SC, TN, VA, WV
  - Eva Guidarini ([eguidarini@fb.com](mailto:eguidarini@fb.com))
    - AK, HI, ID, MT, OR, WA, WY

### Twitter

- If your state is onboarded into the partner support portal, it provides a mechanism to report election issues and get them bumped to the head of the queue. Fill in the report with as much information as possible, including links if you have them. **Attached** is a list of the 38 on-boarded states.
  - If you're **not** on the list and would like to get on-boarded please email [psponboarding@twitter.com](mailto:psponboarding@twitter.com), cc' [gov@twitter.com](mailto:gov@twitter.com) and me for my awareness. These lists don't keep themselves \*\*
- Here's the link <https://help.twitter.com/forms> to get started to report mis/disinfo.
  - You should have a green box at the top. **Attached** is a screenshot from my screen.
  - Then to report you click submit form. Then regarding and choose "integrity." It used to say election integrity, but with COVID-19 they changed it just to integrity.
    - Let me know if yours doesn't have those features.
- NEW: Local election officials' Twitter accounts can now be onboarded into the partner support portal by emailing [psponboarding@twitter.com](mailto:psponboarding@twitter.com), so please pass along to your locals. Please email [gov@twitter.com](mailto:gov@twitter.com) if you have questions about this since it is so new.



### **Google/YouTube**

- If you see dis/misinformation on Google or YouTube, please get a screenshot and then send it, a link to the issue, and a description of what is inaccurate to this email [civics-outreach@google.com](mailto:civics-outreach@google.com) **and** cc' these people: Erica Arbetter ([arbetter@google.com](mailto:arbetter@google.com)); Joe Dooley ([jdooley@google.com](mailto:jdooley@google.com)); John Ruxton ([johnruxton@google.com](mailto:johnruxton@google.com)); and Andrea Holtermann ([holtermann@google.com](mailto:holtermann@google.com)).

### **Tik Tok**

- Email [tiktok-integrity-escalations@tiktok.com](mailto:tiktok-integrity-escalations@tiktok.com) with the video and the specifics of what is incorrect or misleading.
- Here is a link to their [Community Standards](#). They specifically prohibit "Content that misleads community members about elections or other civic processes." Please feel free to share this information and email with your local election officials.
  - **Important note:** Videos from Tik Tok are often shared on other platforms and they are branded with the Tik Tok logo. Videos do not need to be posted on Tik Tok to have the Tik Tok branding. A user can create a video, download it, and post it on other platforms and it will have the Tik Tok brand. So, if you see Tik Tok videos on other platforms and you report it, you may ultimately learn that it was never posted on TikTok. So be sure to report it to the platform you see it on (Ex: Tik Tok branded video viewed on Facebook should be reported to Facebook through the above method)

Happy Friday,

***Maria Benson***

Director of Communications

National Association of Secretaries of State (NASS)

444 N. Capitol Street NW, Suite 401 | Washington, DC 20001

Desk: 202-624-3528 | Cell: 423-504-1351

[www.nass.org](http://www.nass.org)



### **Disclaimer**

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived by **Mimecast Ltd**, an innovator in Software as a Service (SaaS) for business. Providing a **safer** and **more useful** place for your human generated data. Specializing in; Security, archiving and compliance. To find out more [Click Here](#).



**To:** Cristina Flores[cristinaflores@fb.com]  
**Cc:** Dresner, Jenna[jdresner@sos.ca.gov], Eva Guidarini[eguidarini@fb.com]  
**From:** Mahood, Sam[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5ADE179F920245A594801E1F9BC7464F-MAHOOD, SAM]  
**Sent:** Mon 8/31/2020 4:51:40 PM (UTC-07:00)  
**Subject:** RE: Election Issue

Thank you!

---

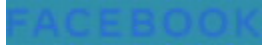
**From:** Cristina Flores <cristinaflores@fb.com>  
**Sent:** Monday, August 31, 2020 4:16 PM  
**To:** Mahood, Sam <SMahood@sos.ca.gov>  
**Cc:** Dresner, Jenna <jdresner@sos.ca.gov>; Eva Guidarini <eguidarini@fb.com>  
**Subject:** Re: Election Issue

Sam,

I wanted to circle back and say the post has been deleted.

Thanks,

**Cristina Flores**  
U.S. Politics & Government Outreach  
E: [cristinaflores@fb.com](mailto:cristinaflores@fb.com)



---

**From:** "Mahood, Sam" <[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)>  
**Date:** Monday, August 31, 2020 at 5:36 PM  
**To:** Eva Guidarini <[eguidarini@fb.com](mailto:eguidarini@fb.com)>, Cristina Flores <[cristinaflores@fb.com](mailto:cristinaflores@fb.com)>  
**Cc:** "Dresner, Jenna" <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>  
**Subject:** FW: Election Issue

Hi Eva and Cristina,

We have been alerted to following misinformation on Instagram about California elections. We have reported, but I wanted to flag for you ASAP.

Thank you,

-Sam

**Sam Mahood**  
Press Secretary - California Secretary of State Alex Padilla  
Cell: 510-459-6290  
Office: 916-653-6575

---

**From:** Miller, Chris <[cmiller@sos.ca.gov](mailto:cmiller@sos.ca.gov)>  
**Sent:** Monday, August 31, 2020 2:33 PM  
**To:** [reports@content.facebook.com](mailto:reports@content.facebook.com)  
**Cc:** Mahood, Sam <[SMahood@sos.ca.gov](mailto:SMahood@sos.ca.gov)>; Dresner, Jenna <[jdresner@sos.ca.gov](mailto:jdresner@sos.ca.gov)>  
**Subject:** Election Issue

Hello,



We have been alerted to a post from the Instagram account handle @freedom\_angels\_foundation that purports misinformation regarding the administration of California's elections. A screenshot of the post has been attached and this is a link to the profile: [https://www.instagram.com/freedom\\_angels\\_foundation/?utm\\_source=ig\\_embed](https://www.instagram.com/freedom_angels_foundation/?utm_source=ig_embed)

The post claims that the voting preference of California voters has been changed by Governor Newsom. This is incorrect.

Earlier this year, Governor Newsom issued an executive order that directed California's counties to send every active, registered voter a vote-by-mail ballot ahead of the November 3, 2020 General Election. This Executive Order was followed up by AB860, which was signed into law by Governor Newsom.

This order only pertains to the November 3, 2020 General Election. The permanent voting preference of voters has not been changed.

There will also be in-person voting options available to any Californian voter that would like to vote in-person.

Best,

--

Chris Miller

Pronouns: He/Him/His

Communications Coordinator

Office of Secretary of State Alex Padilla

916-695-1652 | [cmiller@sos.ca.gov](mailto:cmiller@sos.ca.gov)



**sos.ca.gov**

Obtained via FOIA by Judicial Watch, Inc.

**RECALL**  
**GAVIN NEWSOM**



**ATTENTION CALIFORNIA - NEWSOM**  
CHANGED YOUR VOTING PREFERENCE WITHOUT YOUR  
CONSENT. EVERY single voter in CA has had their voting  
preference changed to "vote by mail". This means if you go  
to the polls to vote in person WITHOUT changing your  
preference ahead of time, you will be TURNED AWAY &  
CANNOT VOTE. This also means you are at the mercy of  
the USPS to receive & then return your ballot. To change  
this status you MUST go to [sos.ca.gov](https://sos.ca.gov) then click the  
Elections icon & scroll down to click Voter Status icon.  
There you can check your status & check NO to mail in  
voting. This is different than requesting an Absentee Ballot



**To:** Mahood, Sam[SMahood@sos.ca.gov]  
**From:** Nichols, Chris[chris.nichols@capradio.org]  
**Sent:** Mon 8/31/2020 1:54:45 PM (UTC-07:00)  
**Subject:** seeking a response on what appears to be some CA voting misinformation  
[Turned Away At Polls.JPG](#)

Hi Sam,  
We noticed what looks like some California voting misinformation pop up on social media this morning -- a screenshot is attached and here's a [link](#).  
I wanted to see if you have a couple moments this afternoon to help clarify what's true and what's not?  
The part that I think would be most helpful to get clarity on is the claim that California voters would be **"turned away"** from the polls and won't be able to vote in-person unless they change their voting preference to "No mail-in voting." I broke down the statements in this post into sections.  
Would you be able to offer brief thoughts (by email initially if that works?) on each section?  
Thanks for your help. It would be great to hear back this afternoon or Tuesday morning.  
Regards,  
Chris Nichols

I highlighted the part in the second section that we are most interested in a response on:

1. *"ATTENTION CALIFORNIA. NEWSOM CHANGED YOUR VOTING PREFERENCE WITHOUT YOUR CONSENT. EVERY single voter in CA has had their voting preference changed to 'vote by mail.'"*
2. *"If you go to the polls to vote in person WITHOUT changing your preference ahead of time, you will be **TURNED AWAY & CANNOT VOTE.**"*
3. *"This also means you are at the mercy of USPS to receive & then return your ballot."*
4. *"To change this status you MUST go to sos.ca.gov then click the Elections icon and scroll down to click Voter Status Icon. There you can check your status & check NO to mail in voting. This is different than requesting an Absentee Ballot."*

**Chris Nichols**

News Reporter

Capital Public Radio

cell 209-663-9062

chris.nichols@capradio.org

[@ChrisTheJourn](#) [@CAPolitiFact](#)

[capradio.org](#) | Sacramento, CA







**To:** Heather Wilson[hwilson@skdknick.com]; Dresner, Jenna[jdresner@sos.ca.gov]  
**Cc:** Valle, Paula[pvalle@sos.ca.gov]; Emily Campbell[ecampbell@skdknick.com]; Jason Rosenbaum[jrosenbaum@skdknick.com]  
**Subject:** RE: Daily Misinformation Monitoring 8 31 20  
[seeking a response on what appears to be some CA voting misinformation](#)

Thank you Heather.

FYI, the attached email has an Instagram post that got a lot of traction with misinformation.

We reported to Facebook, and it has been deleted.

I also did an interview with Capital Public Radio about it that will run tomorrow.

-Sam

---

**From:** Heather Wilson <hwilson@skdknick.com>  
**Sent:** Monday, August 31, 2020 4:23 PM  
**To:** Mahood, Sam <SMahood@sos.ca.gov>; Dresner, Jenna <jdresner@sos.ca.gov>  
**Cc:** Valle, Paula <pvalle@sos.ca.gov>; Emily Campbell <ecampbell@skdknick.com>; Jason Rosenbaum <jrosenbaum@skdknick.com>  
**Subject:** Daily Misinformation Monitoring 8 31 20

Hi Sam and Jenna,  
Below please find today's disinformation monitoring report.

Thanks,  
Heather



## Summary

- One of the top national headlines is the [NY Post story of a Democratic Operative claiming fixing mail-in-ballots](#), which received pickup by Townhall, Breitbart and many others. While it focused more on elections in the Greater New York/New Jersey area, it had implications for national elections. The NY Post story received over 378k engagements on social. [The Daily Caller](#) also highlighted instances of alleged CA voter fraud today.
- We noticed a couple social posts that suggested violence, such as the [2nd amendment as a way to take back CA](#). This seems like an outlier but we'll track to see if this trends.
- There appears to be momentum building around "CA would be red if it weren't for voter fraud". This includes Breitbart examples of voter fraud, the claim that LA had 112% voter turn out in 2016 (and 1.6M ineligible voters on the LA county voter rolls), and Pelosi's long tenure as a San Francisco rep.
- Continued questions around verification of the vote and when mail-in-ballots will be submitted. There was some good coverage of the "Where's my Ballot?" app and continued promotion of the app would help to answer some of these concerns. We expect the volume of questions getting asked online to increase moving into Oct.

**Example coverage posted below**

## News/Blogs

### [Democratic Operative Goes Into Detail About How He Rigged Elections](#)

Townhall - 08-30-20

With the Wuhan coronavirus pandemic still raging on, most states are looking at some sort of *mail-in voting* for the November General Election President Donald Trump has repeatedly called into question just how secure main-in voting really is and the potential for *fraud*. Despite what we know, there's still a debate over whether or not vote *fraud* is an issue... until now.

### [FARRELL: Mail-In Voting Fraud Is Growing But Not New](#)

The Daily Caller - 08-31-20

This will present tremendous opportunities for fraud, through unregulated *ballot harvesting*, forgery, intimidation and threats, as well as collecting We have already seen the extent of problems that can arise through using *mail-in ballots* even absent corruption and ill intent. Mail-in *voter fraud* was a problem in the original Civil War as well. The Washington Post ran an interesting feature article on a plot to rig the *mail-in ballots* of Union servicemen during the 1864 election

## California would be red if it weren't for voter fraud



[Get rid of the voter fraud in California and you will have a nice red state.](#)

Obtained via FOIA by Judicial Watch, Inc.

420olivieri - Twitter - 08-28-20

[That would be awesome, but i doubt California can be red, too much voter fraud. Like LA co. Having 112% voter turnout in 2016](#)

trumpfan1972 - Twitter - 08-28-20

[If it wasn't for voter fraud in California NO democrat would hold office. They found over 200,000 dead people still voting and 1.5 million illegal aliens voting. Click the links below for more examples. www.breitbart.c... ... www.breitbart.c... ... www.lifesitenew... ... twitter.com/pat... ...](#)

hokeypo62242131 - Twitter - 08-29-20

[BREAKING!!! NANCY PELOSI WON HER PRIMARY AND WILL NOT BE CHALLENGED IN THE GENERAL ELECTION BECAUSE CALIFORNIA AND SAN FRANCISCO MADE IT ILLEGAL FOR REPUBLICANS TO BE ON THE BALLOT!!! TALK ABOUT RIGGED!!! THE D.O.J. SHOULD FILE CHARGES FOR VOTER FRAUD!!!](#)

mojomike13 - Twitter - 08-30-20

[I live in California. Don't lecture me that there is no voter fraud and that ballot harvesting does not produce voter fraud. Your TDS makes you incapable of grasping that mass mailings of ballots to the general public will produce a host of problems, including fraud.](#)

leeelle14271909 - Twitter - 08-29-20

[I told you #california was a conservative state robbed by dems voter fraud. We were red for decades until they needed our electoral votes. We have a yuuuge chunk.](#)

thephoe77443971 - Twitter - 08-29-20

[You can't beat Schiff as long as California has vote by mail, Democrats collect and count the ballots, then announce the winners! It's called tyranny, and the 2nd amendment is your only hope to take back your government!](#)

starr1\_harold - Twitter - 08-29-20

## Questions

[I'm just so confused if I vote by mail will it get there? Will a lame ass Republican judge throw my vote out? If I vote early voting in person will the machines and my vote be tampered with? pic.twitter.com/8A0NhULijt](#)

melinda81823376 - Twitter - 08-31-20

[Does anyone know when mail-in ballots are being sent out?](#)

annabel420 - Reddit - 08-29-20

###



**To:** Kevin Kane[kkane@twitter.com]; Valle, Paula[pvalle@sos.ca.gov]; Reyes, Steve[SReyes@sos.ca.gov]  
**From:** Mahood, Sam[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5ADE179F920245A594801E1F9BC7464F-MAHOOD, SAM]  
**Sent:** Mon 12/30/2019 6:05:49 PM (UTC-08:00)  
**Subject:** Fw: Case# 0136918935: partner\_election [ref:00DA0000000K0A8.5004A00001qaD26:ref]

Hi Kevin,

Flagging the following tweet that I reported through the partner portal. This tweet is sharing a doctored image of a California Voter Registration Card (inaccurately claiming that the Republican Party is not an option):  
[https://twitter.com/Paul\\_USAPatriot/status/1211709756311621633](https://twitter.com/Paul_USAPatriot/status/1211709756311621633)

We would like this tweet taken down ASAP to avoid the spread of election misinformation.

Please let us know if there is anything else we can do to facilitate this request.


Thank you,

-Sam

Sam Mahood - Press Secretary, California Secretary of State Alex Padilla  
510-459-6290

---

**From:** Twitter Support <support@twitter.com>  
**Sent:** Monday, December 30, 2019 6:02 PM  
**To:** Mahood, Sam <SMahood@sos.ca.gov>  
**Subject:** Case# 0136918935: partner\_election [ref:00DA0000000K0A8.5004A00001qaD26:ref]



Hello,

This is a confirmation that we've received your request. Someone from our team will review it and reply to you shortly.

Thanks,

Twitter Support

ref:00DA0000000K0A8.5004A00001qaD26:ref

[Help](#) | [Privacy](#)

Twitter, Inc. 1355 Market Street, Suite 900 San Francisco, CA 94103



**sos.ca.gov**

Obtained via FOIA by Judicial Watch, Inc.

**RECALL**  
**GAVIN NEWSOM**

**ATTENTION CALIFORNIA - NEWSOM**  
CHANGED YOUR VOTING PREFERENCE WITHOUT YOUR  
CONSENT. EVERY single voter in CA has had their voting  
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to the polls to vote in person WITHOUT changing your  
preference ahead of time, you will be TURNED AWAY &  
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the USPS to receive & then return your ballot. To change  
this status you MUST go to [sos.ca.gov](https://sos.ca.gov) then click the  
Elections icon & scroll down to click Voter Status icon.  
There you can check your status & check NO to mail in  
voting. This is different than requesting an Absentee Ballot



**To:** Eva Guidarini[eguidarini@fb.com]; Cristina Flores[cristinaflores@fb.com]  
**Cc:** Dresner, Jenna[jdresner@sos.ca.gov] <sup>Obtained via FOIA by Judicial Watch, Inc.</sup>  
**From:** Mahood, Sam[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5ADE179F920245A594801E1F9BC7464F-MAHOOD, SAM]  
**Sent:** Mon 8/31/2020 2:35:46 PM (UTC-07:00)  
**Subject:** FW: Election Issue  
[Turned Away At Polls.JPG](#)

Hi Eva and Cristina,

We have been alerted to following misinformation on Instagram about California elections. We have reported, but I wanted to flag for you ASAP.

Thank you,

-Sam

Sam Mahood

Press Secretary - California Secretary of State Alex Padilla  
Cell: 510-459-6290  
Office: 916-653-6575

---

**From:** Miller, Chris <cmiller@sos.ca.gov>  
**Sent:** Monday, August 31, 2020 2:33 PM  
**To:** reports@content.facebook.com  
**Cc:** Mahood, Sam <SMahood@sos.ca.gov>; Dresner, Jenna <jdresner@sos.ca.gov>  
**Subject:** Election Issue

Hello,

We have been alerted to a post from the Instagram account handle @freedom\_angels\_foundation that purports misinformation regarding the administration of California's elections. A screenshot of the post has been attached and this is a link to the profile: [https://www.instagram.com/freedom\\_angels\\_foundation/?utm\\_source=ig\\_embed](https://www.instagram.com/freedom_angels_foundation/?utm_source=ig_embed)

The post claims that the voting preference of California voters has been changed by Governor Newsom. This is incorrect.

Earlier this year, Governor Newsom issued an executive order that directed California's counties to send every active, registered voter a vote-by-mail ballot ahead of the November 3, 2020 General Election. This Executive Order was followed up by AB860, which was signed into law by Governor Newsom.

This order only pertains to the November 3, 2020 General Election. The permanent voting preference of voters has not been changed.

There will also be in-person voting options available to any Californian voter that would like to vote in-person.

Best,

--

Chris Miller  
Pronouns: He/Him/His  
Communications Coordinator  
Office of Secretary of State Alex Padilla  
916-695-1652 | [cmiller@sos.ca.gov](mailto:cmiller@sos.ca.gov)



[sos.ca.gov](https://sos.ca.gov)

Obtained via FOIA by Judicial Watch, Inc.

**RECALL**  
**GAVIN NEWSOM**

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**Sent:** Mon 8/31/2020 2:34:08 PM (UTC-07:00)  
**Subject:** FW: Election Issue  
[Turned Away At Polls.JPG](#)

Obtained via FOIA by Judicial Watch, Inc.

---

**From:** Miller, Chris <cmiller@sos.ca.gov>  
**Sent:** Monday, August 31, 2020 2:33 PM  
**To:** reports@content.facebook.com  
**Cc:** Mahood, Sam <SMahood@sos.ca.gov>; Dresner, Jenna <jdresner@sos.ca.gov>  
**Subject:** Election Issue

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Best,  
--  
Chris Miller  
Pronouns: He/Him/His  
Communications Coordinator  
Office of Secretary of State Alex Padilla  
916-695-1652 | [cmiller@sos.ca.gov](mailto:cmiller@sos.ca.gov)



**To:** Heather Wilson[hwilson@skdknick.com]  
**Cc:** Emily Campbell[ecampbell@skdknick.com]; Jason Rosenbaum[jrosenbaum@skdknick.com]; Dresner, Jenna[jdresner@sos.ca.gov]; Mahood, Sam[SMahood@sos.ca.gov]  
**From:** Valle, Paula[O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5786676DDED74297B09E52E84E46D3EA-VALLE, PAUL]  
**Sent:** Sat 8/29/2020 12:36:57 PM (UTC-07:00)  
**Subject:** RE: Vote Safe Disinformation monitoring: 8/28

Thanks Heather! Please cc Jenna and Sam on these as I will have limited access to email this week.

---

**From:** Heather Wilson <hwilson@skdknick.com>  
**Sent:** Saturday, August 29, 2020 12:05 PM  
**To:** Valle, Paula <pvalle@sos.ca.gov>  
**Cc:** Emily Campbell <ecampbell@skdknick.com>; Jason Rosenbaum <jrosenbaum@skdknick.com>  
**Subject:** Vote Safe Disinformation monitoring: 8/28

Below is this week's recap on disinformation tracking.

## Summary

- Across CA news outlets, LA Times covered the national story of [US officials not seeing foreign targeting of mail-in-votes](#) while local publications, such as [LAist](#) and [KESQ](#) covered what the public should know about vote-by-mail.
- Nationally, the [NBA will transform arenas into voting locations](#), a [judge ordered an Iowa county Thursday to invalidate 50,000 requests for absentee ballots](#) (agreeing with Trump's campaign that its elections commissioner overstepped his authority by pre-filling them with voters' personal information), [Michigan authorities are investigating a robocall targeting Detroiters](#) that falsely claims mail-in voting could lead to arrest, debt collection, or mandatory vaccines, and [Google is under fire for showing misleading ads](#) related to mail-in-voting.
- Across social, we heard concerns about ballots getting rejected, "aggressive" vote by mail reminders, and questions about being able to mail in a ballot and also vote in-person.
- Narratives we're tracking include "Democrats Stealing the Election", with the sub-narrative of ballot harvesting, "The USPS", which dominates about half of the conversations we're seeing, and the fight between "absentee ballots" vs "mail-in ballots"

**Detailed breakdowns below.**

## Top California Stories

### [U.S. officials see no signs of foreign targeting of mail-in vote, despite Trump's claims](#)

Los Angeles Times - 08-27-20

U.S. officials say there has been no intelligence to suggest that foreign countries are working to undermine *mail-in voting* and no signs of any coordinated effort to commit widespread *fraud* through the *vote-by-mail* process, despite numerous claims made by President Trump in recent months. The *voting* was proving to be a "catastrophic disaster" and added: "The Dems talk of foreign influence in voting, but they know that *Mail-In Voting* A senior FBI official said the agency had not to date seen a coordinated, nationwide effort to corrupt *mail-in voting*. The officials who spoke did not mention Trump in answering questions about threats to the *vote-by-mail* process, but their answers to reporters

### [Q&A: What To Know About Voting By Mail In Southern California](#)

LAist - 08-27-20

WHAT'S THE DEAL WITH VOTER *FRAUD*? President Trump and conservative watchdog groups have attacked universal *vote-by-mail*. And despite the expansion of *mail-in voting* in recent years, there is zero evidence of systematic voter *fraud* in California — the kind that could It's also important to point out that President Trump has claimed *mail-in voting* helps Democrats at the polls. Postal Service funding bill supported by Democrats because it would allow expanded *mail-in voting*. But the expansion of *vote-by-mail* will help.



kesq - 08-28-20

All registered voters in California will be getting a *vote-by-mail* ballot for this November's election. "Riverside County is already at 75 percent *vote-by-mail* before the pandemic," says Registrar of Voters Rebecca Spencer. She also points out that in her twenty plus years in the registrar's office, she's never seen any *vote-by-mail* voter *fraud* convictions. *Vote-by-mail* was already expanding in California. There will also be 80 ballot drop-off centers for anyone who would prefer to turn-in their *vote-by-mail* ballot that way.

## Top National Stories

### [NBA Commits To Transforming Every Arena Into A 2020 Voting Location](#)

[zerohedge.com](#) - 08-28-20

Somebody should probably tell them that the last thing Democrats want is a workaround that deflates their argument for *mail-in voting*.

### [Judge voids 50,000 absentee ballot requests in Iowa county](#)

NBC News - 08-28-20

the order, pledging to void the returned requests and send out new blank forms to voters next [month](#). At issue was Miller's decision to send *absentee ballot* request forms to 140,000 voters in July that were already filled with their personal information, including names, dates of birth and *ballot* request forms mailed to voters must be blank in order to ensure uniformity. Absentee voting, in which voters send their ballots by mail Another hearing is set for Friday in Woodbury County, where 14,000 of the *absentee ballot* requests have been returned. He found that they demonstrated a likelihood of being harmed, noting that not all Iowa counties have the money to send out pre-filled *absentee*

### [Ignoring FBI And Fellow Republicans, Trump Continues Assault On Mail-In Voting](#)

NPR - 08-28-20

Initial data shows Democratic voters far outpacing Republicans when it comes to requesting an *absentee ballot*, including in battleground states Republicans in a bind, considering in-person voting could be a dangerous proposition in some areas depending on the state of the pandemic, and *mail-in voting* has traditionally been a reliable turnout booster for Republicans in many states. Bishop called questions about ballot security when it comes to *mail-in voting* "conspiratorial hype."

### ['Racist' robocall dissuades Detroiters from mail-in voting ahead of presidential election](#)

Detroit Metro Times - 08-28-20

click to enlarge Shutterstock Michigan authorities are investigating a robocall targeting Detroiters that falsely claims *mail-in voting* could In a news release, Nessel and Benson assured residents that *mail-in voting* is a "safe, secure, and time-tested method" that "does not expose Since May, President Donald Trump has pushed the false narrative that *mail-in voting* will produce "tremendous fraud," and he threatened to withhold

### [US Postal Service: Officials report no evidence of foreign mail-in vote meddling](#)

BBC - 08-27-20

Image copyright Reuters Image caption The US president has cast doubt on the security of *mail-in voting* US intelligence officials say there is no evidence of foreign efforts to meddle with *mail-in voting*, refuting President Donald Trump's claims. The report comes amid an ongoing row "We have no information or intelligence that any nation-state threat actor is engaging in any kind of activity to undermine any part of the *mail-in vote* or ballots." voting or to change votes". He noted that Russia, China and Iran were still attempting to interfere. But the president has claimed that expanded *mail-in*

### [Google reportedly allowed ads that spread mail-in voting misinformation](#)

Yahoo News - 08-28-20

## Common Questions Asked

[How do I qualify to vote by mail in Texas? What could cause my mail-in ballot to be rejected? Who can I call to make sure my ballot is received? Answers to your questions here: \[bit.ly/2QyGHml...\]\(https://bit.ly/2QyGHml...\)](#)

texastribune - Twitter - 08-27-20

[HOW DID I GET SIGNED UP FOR ALL THESE VOTE BY MAIL TEXTS AND MORE IMPORTANTLY, HOW DO I STOP THEM???????](#)

histephhh - Twitter - 08-27-20



[@JesseBWatters Republican: I need someone to explain something to me. If I go to a voting poll place to vote and then I get a mail in ballot to vote by mail. What keeps me from voting twice. Since all liberals are liars, I promise the left is thinking about it.](#)

markber15937906 - Twitter - 08-26-20

## Common Narratives

### Voter Fraud (specific to CA)

[The corrupt democrats in #California have perfected voter fraudu0021 #recallgavin2020](#)  [pic.twitter.com/e8MrOVO7jc](#)

bk\_morrow - Twitter - 08-27-20

[Let the voter fraud commence u0021 @GavinNewsom Come on California wake upu0021 When will you have enough?](#)

<https://twitter.com/realjameswoods/status/1299243020282331136> ...

appltre - Twitter - 08-28-20

[If she gets mail in ballots, she will be voted back in. California has the largest voter FRAUD. The dead, illegals and Double voting. It's the only way they got the house in 2018. George Soros is their open bank.](#)

jackie13911256 - Twitter - 08-27-20

### Absentee Ballots vs Mail-in Ballots

[Received a vote by mail application that I didn't ask for from a state I don't live in by the GOP. "I think mail-in voting is going to rig the election, I really do," - Trump #usps #votebymail](#)

votebymail - Instagram - 08-28-20

Received a *vote by mail* application that I didn't ask for from a state I don't live in by the GOP. "I think *mail-in voting* is going to rig the election, I really do," - Trump #usps #votebymail

[Nice try the only ones pushing voting issues are the Democrats, either vote in Person or ask for Absentee ballot. Mass mailing out ballots is fraudulent and leads to major issues. Already having a issue causing one state to already request for a redo of theirs.](#)

indiashotts - Twitter - 08-28-20

[So the dirtydems are trying to fool the AMERICAN PEOPLE by a simple name change, AGAIN FOR ALL you dumb dems in denial, ABSENTEE Is not the same as mass mailout and mass mail in ballots, dems new ad is, REGISTER FOR MAIL IN BALLOT, try try try, pic.twitter.com/Eh2HYcn6Qg](#)

igotcha16 - Twitter - 08-27-20

So the dirtydems are trying to fool the AMERICAN PEOPLE by a simple name change, AGAIN FOR ALL you dumb dems *in* denial, *ABSENTEE Is not the same as* mass mailout and mass *mail in* ballots, dems new ad is, REGISTER FOR MAIL IN BALLOT, try try try, [pic.twitter.com/Eh2HYcn6Qg](#)

[After weeks of this being a top trending topic how can anyone still not understand the difference b/w the absentee ballot process in states vs universal mail out. Some states vote by mail as standard process, yes & that's not the same as universal ballot process being proposed.](#)

bsloc2020 - Twitter - 08-26-20

After weeks of this being a top trending topic how can anyone still not understand the difference b/w the *absentee ballot* process in states vs universal *mail* out.

[You're kidding right?? Pay attention, an absentee ballot is NOT the same as a mail in . Mail ins are sent to anyone, absentee require that you request and fill out forms to receive a ballot insuring you actually exist.](#)

marathonernyc - Twitter - 08-26-20

Pay attention, an *absentee* ballot is *NOT the same as a mail in* . Mail ins are sent to anyone, *absentee* require that you request and fill out forms to receive a ballot insuring you actually exist.

[This moron doesn't know difference between absentee ballot voting vs mass mail-in votingu0021 #RNCConvention #RNC twitter.com/ani... ..](#)

therealmagatr0n - Twitter - 08-26-20

This moron doesn't know difference between *absentee ballot* voting vs mass *mail-in* votingu0021



## Macro Trends

Obtained via FOIA by Judicial Watch, Inc.

### Week of Aug 21st - 28th

*These represent baseline trends and we expect volume to increase over the coming weeks now that PeakMetrics is actively tracking these topics.*



Looking at four major narratives that we're tracking over the past week (sampling across online news, Twitter, Reddit, YouTube and blogs), references to USPS dominate the conversation but momentum appears to be slowing. Ballot harvesting had a notable mid week spike.

###



State	Handle
1 Alaska	@Itgovmeyer
1 Alabama	@alasecofstate
1 Arizona	@SecretaryHobbs
1 California	@casosvote
1 Colorado	@COSecofState
1 Connecticut	@sotsmerrill
1 Delaware	@NCCElectionsDE
1 Florida	@FLSecofState
1 Idaho	@IDSecOfState
1 Illinois	@illinoissbe
1 Indiana	@secretarylawson
1 Iowa	@iowasos
1 Kansas	@kansasSOS
Kansas	@BACaskey
1 Louisiana	@Louisiana_sos
1 Maine	@MESecofState
1 Maryland	@md_sbe
1 Massachusetts	@VotingInMass
Massachusetts	@SecretaryOfMass
1 Michigan	@MichSoS
1 Minnesota	@MNSecofState
1 Mississippi	@MississippiSOS
1 Missouri	@MissouriSOS
1 Nevada	@NVSOS
Nevada	@NVElect
1 New Jersey	@SecretaryWay
1 New York	@NYSBOE
North Carolina	@NCSecState
1 North Carolina	@NCSBE
1 Ohio	@SecLaRoseComms
1 Oklahoma	@OKelections.gov
1 Oregon	@OregonElections
1 Pennsylvania	@PAStateDept
1 Rhode Island	@RISecState
1 South Carolina	@SCVotes
1 Tennessee	@sectrehargett
1 Texas	@TXsecofstate; @VoteTexas
1 Utah	@ElectionsUtah
1 Vermont	@VermontSOS
1 Virginia	@VaElect
1 Washington	@secstatewa
1 West Virginia	@wvsosoffice
1 Wisconsin	@WI_Elections