

**From:** (b)(6) [jira@2020partnership.atlassian.net]  
**Sent:** 10/6/2020 12:03:21 AM  
**To:** (b)(6)  
**Subject:** EIP-315 Case #CIS-MIS000031: Citizen app providing misinformation for Pima County, AZ

**CAUTION:** This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Contact your component SOC with questions or concerns.

Reply above this line

(b)(6) commented:

I reported this issue to the head of engineering at Citizen with the email, which included (b)(6) email as well as the incorrect screen shots. I will update the ticket when I hear back.

Hi, (b)(6)

Our team at the Election Integrity Partnership received a report from the Pima County Recorder that a variety of datapoints about voting in Arizona are wrong. I've included the ticket contents from the official below as well as the screenshots with the incorrect information.

I'm not sure what your data source was for you election center, but you might want to do a more aggressive sweep for incorrect data or perhaps disable the feature until you can verify that what you are showing is correct. The number of errors on this one screen is not a good sign.

Our Partnership is working directly with Google, Twitter, Facebook, TikTok, Pinterest, Reddit and other platforms to route reports of election disinformation their way. If you think that there might be more issues, perhaps we can onboard your folks to get alerts when we receive reports from the 8,000 local election officials we are plugged into.

Let me know if you need any more information to fix this. Please let me know when it is handled so I can update the Arizona authorities.

Thank you,

(b)(6)

---

(b)(6) changed the status to Awaiting Response.

[View request](#) - [Turn off this request's notifications](#)

This is shared with EI-ISAC and CIS Misinformation Reporting.

Powered by Jira Service Desk