

From: Deutsch, Madeline

Sent: Sunday, October 02, 2022 10:34 PM PDT

To: [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu;
<[REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu;
[REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu;
[REDACTED]@ucsf.edu>

CC: [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu

Subject: WPATH SOC8 changes, social work flow, discharge planning

Hello all,

WPATH SOC8 is out and no longer requires a mental health "letter". So we can now focus on patient-centered assessments. A single "letter" is provided by any qualified provider to attest to the patient's need for and appropriateness for surgery. In general, this letter should be able to come from the treating surgeon. Our new social worker, [REDACTED]'s focus will be on perioperative assessment and support, rather than formal gender dysphoria assessments and letter writing.

Please change your workflows accordingly. It remains to be seen how insurance companies will respond to these changes, but we should begin following SOC8 and then sort out insurance issues as they arise.

Please begin referring all of your surgical patients (once they have decided to pursue surgery here) to REF452 Transgender Care Social Work, so that [REDACTED] can outreach and assess for needs.

Also, [REDACTED] and I have been working on 2 initiatives:

1. We would like [REDACTED] to work directly with discharge planning, when appropriate, to assist with postop needs, for example, finding a trans-affirming SNF, making sure IHSS workers are trans-inclusive, making sure social supports actually show up etc.... Can you please each provide the contact for your discharge planning teams? Ideally, [REDACTED] will be able to shadow these teams to better understand their flow.
2. [REDACTED] would like to observe surgical cases, to become more familiar with the procedures and after-care needs. Are any of you able to host her for OR cases? Ideally, she will follow the patient from pre-op to PACU, and to the floor if an in-patient case.
3. Once up and running, [REDACTED] will round on inpatients with high psychosocial needs. We will work out a mechanism for this.

Thank you for all you do.

Maddie

Maddie Deutsch, MD, MPH
Professor of Clinical Family & Community Medicine
Medical Director, UCSF Gender Affirming Health Program
UCSF Health Physician Co-Lead for Diversity, Equity, Inclusion, and Belonging
University of California - San Francisco

President, US Professional Association for Transgender Health

1725 Montgomery St, Suite 250
San Francisco, CA 94111
415-797-7136 phone
415-353-3399 fax
Madeline.Deutsch@ucsf.edu
transcare.ucsf.edu
profiles.ucsf.edu/madeline.deutsch

From: Deutsch, Madeline
Sent: Sunday, October 02, 2022 10:39 PM PDT
To: [REDACTED]@ucsf.edu>
Subject: Surgery observing, assessments, other things

Hi there. I know we'd discussed your interest in shadowing surgeons. For some reason they have been a little dodgy about shadowing lately. I'm not sure what is going on. Right now I am working on trying to get [REDACTED] into the OR as much as possible as a priority. Once that is sorted, let's revisit our efforts to get you in too.

Also, when we met last week, we ran out of time - which is a good thing, having so many good topics to discuss - but when I had asked you about knowing about surgery referrals, I meant more the actual mechanics now that [REDACTED] is here, and also how we are going to deal with the updates in SOC8, which is evolving. Perhaps we can put this on our agenda for this week.

Lastly, I'd like to take you to lunch or dinner. This could be lunch during work hours or dinner on a Monday evening if that works for you. With some advance planning, I could come meet you at Lakeshore for lunch if that works better. Please let me know.

Cheers,

Maddie

Maddie Deutsch, MD, MPH
Professor of Clinical Family & Community Medicine
Medical Director, UCSF Gender Affirming Health Program
UCSF Health Physician Co-Lead for Diversity, Equity, Inclusion, and Belonging
University of California - San Francisco

President, US Professional Association for Transgender Health

1725 Montgomery St, Suite 250
San Francisco, CA 94111
415-797-7136 phone
415-353-3399 fax
Madeline.Deutsch@ucsf.edu
transcare.ucsf.edu
profiles.ucsf.edu/madeline.deutsch

From: [REDACTED]@hrc.org>
Sent: Monday, October 03, 2022 4:53 AM PDT
To: [REDACTED]@glaad.org>; [REDACTED] <[REDACTED]@ucsf.edu>
CC: [REDACTED]@hrc.org>; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED]@hrc.org>; Rosenthal, Stephen <Stephen.Rosenthal@ucsf.edu>; [REDACTED] <[REDACTED]@ucsf.edu>
Subject: Re: FYI

This Message Is From an External Sender

This message came from outside your organization.

Hi [REDACTED] — happy to connect! From what [REDACTED] shared, my best time block is Wednesday 12:30-2:30pm ET.

I also have more availability Thursday or Friday if that doesn't work on your end.

Thank you!

From: [REDACTED]@glaad.org>
Sent: Friday, September 30, 2022 7:39:55 PM
To: [REDACTED] <[REDACTED]@ucsf.edu>
Cc: [REDACTED]@hrc.org>; [REDACTED]@hrc.org>; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED]@hrc.org>; Rosenthal, Stephen <Stephen.Rosenthal@ucsf.edu>; [REDACTED] <[REDACTED]@ucsf.edu>
Subject: Re: FYI

Hi [REDACTED] very nice to meet you and [REDACTED]. Thank you Steve for the intro and for the call last night.

Here are my available windows next week:
Tuesday 1:30-3:30 ET /10:30-12:30 PT
Wednesday 12:30p-2:30p ET/9:30-11:30a PT

I have smaller pockets of time on Thursday late morning or later afternoon. Just let me know what works for you all.

Thank you and I look forward to catching up next week.

On Fri, Sep 30, 2022 at 5:08 PM [REDACTED] <[REDACTED]@ucsf.edu> wrote:

Thanks, Steve. Nice to meet you [REDACTED] and [REDACTED]! We really appreciate the work you are doing on this front. I'm looping in our Strategic Comms lead [REDACTED] would be great if [REDACTED] and I could briefly touch base w/ you two next week. Please let us know a couple windows of time (20 min should do it) that might work.

Thanks, [REDACTED]

Senior Public Information Representative
UCSF Office of Communications

University of California, San Francisco
Cell/Text: [REDACTED]

From: Rosenthal, Stephen <Stephen.Rosenthal@ucsf.edu>
Sent: Friday, September 30, 2022 9:26 AM
To: [REDACTED]@hrc.org>; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED]@hrc.org>; [REDACTED]@glaad.org>; [REDACTED]@hrc.org>; [REDACTED] <[REDACTED]@ucsf.edu>
Subject: Re: FYI

Hi [REDACTED]

I have cc'd [REDACTED] is Senior Public Information Representative for the UCSF Office of Communications.

I happened to mention to [REDACTED] a couple of days ago about concerns with particular NYT reporters related to bone studies from our 4—site NIH grant. He suggested I speak with representatives from HRC and GLAAD, and that zoom call took place yesterday with [REDACTED] from GLAAD and [REDACTED] from HRC. I found it to be a helpful and informative discussion.

Thanks,

Steve

Stephen M. Rosenthal, M.D.
Professor of Pediatrics
Division of Pediatric Endocrinology
Medical Director, Child and Adolescent Gender Center
University of California, San Francisco
Mission Hall: Global Health and Clinical Sciences
[550 16th St.](#), 4th Floor, #4635
San Francisco CA 94143-0434
Pronouns: he/him/his

Director, World Professional Association for Transgender Health
Past Vice President and Director, Endocrine Society
Past President, Pediatric Endocrine Society

Tel.: (415) 476-2266
Fax: (415) 476-5356
email: Stephen.Rosenthal@ucsf.edu

From: [REDACTED]@hrc.org>
Sent: Friday, September 30, 2022 6:06 AM
To: [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED]@hrc.org>; Rosenthal, Stephen <Stephen.Rosenthal@ucsf.edu>; [REDACTED]@glaad.org>; [REDACTED]@hrc.org>
Subject: Re: FYI

This Message Is From an External Sender
This message came from outside your organization.

Hi Dr. Rosenthal -- thank you for the call yesterday! I appreciate that you were able to take the time to explain everything to [REDACTED] and I.

[REDACTED] and I connected afterwards and had heard that your hospital comms team was also working on a plan. Would it be possible to connect us with them? Just so we can make sure we're all aligned!

Thank you,
[REDACTED]

From: [REDACTED] <[REDACTED]@ucsf.edu>
Sent: Thursday, September 29, 2022 8:09:57 PM
To: [REDACTED]@hrc.org>; Rosenthal, Stephen <Stephen.Rosenthal@ucsf.edu>; [REDACTED]@glaad.org>; [REDACTED]@hrc.org>; [REDACTED]@hrc.org>
Cc: [REDACTED]@hrc.org>
Subject: Re: FYI

Sorry I missed this! I had it down as PST by accident. I'll catch up with Dr. Rosenthal to hear what I missed!

[REDACTED]

[REDACTED] (he/him/his)

Assistant Professor, Division of Child & Adolescent Psychiatry
Affiliate Faculty, Philip R. Lee Institute for Health Policy Studies
University of California, San Francisco

From: [REDACTED]@hrc.org>
Date: Thursday, September 29, 2022 at 8:31 AM
To: Rosenthal, Stephen <Stephen.Rosenthal@ucsf.edu>; [REDACTED]@glaad.org>; [REDACTED]@hrc.org>; [REDACTED]@hrc.org>
Cc: [REDACTED]@hrc.org>; [REDACTED] <[REDACTED]@ucsf.edu>
Subject: Re: FYI

This Message Is From an External Sender

This message came from outside your organization.

Thanks for looping me in here, [REDACTED] -- and Dr. Rosenthal, it's great to be connected again, although I wish it were in better circumstances!

We'd love to be included on the call to learn more about what contact you've had with the Times reporters -- I'm not able to join at 5, but [REDACTED] or [REDACTED] should be able to hop on with you!

From: Rosenthal, Stephen <Stephen.Rosenthal@ucsf.edu>
Sent: Thursday, September 29, 2022 10:33 AM
To: [REDACTED] <[\[REDACTED\]@glaad.org](mailto:[REDACTED]@glaad.org)>; [REDACTED] <[\[REDACTED\]@hrc.org](mailto:[REDACTED]@hrc.org)>
Cc: [REDACTED] <[\[REDACTED\]@hrc.org](mailto:[REDACTED]@hrc.org)>; [REDACTED] <[\[REDACTED\]@ucsf.edu](mailto:[REDACTED]@ucsf.edu)>
Subject: Re: FYI

You don't often get email from stephen.rosenthal@ucsf.edu. [Learn why this is important](#)

Thank you, [REDACTED] 5 PM ET today sounds great. If it's more than two of us, would you want to speak by zoom? If so, we can use my zoom link: [https://ucsf.zoom.us/\[REDACTED\]](https://ucsf.zoom.us/[REDACTED])

Otherwise, here's my cell: [REDACTED]

Thanks again,

Steve

Stephen M. Rosenthal, M.D.
Professor of Pediatrics
Division of Pediatric Endocrinology

Medical Director, Child and Adolescent Gender Center
University of California, San Francisco
Mission Hall: Global Health and Clinical Sciences

[550 16th St.](#), 4th Floor, #4635

San Francisco CA 94143-0434
Pronouns: he/him/his

Director, World Professional Association for Transgender Health
Past Vice President and Director, Endocrine Society
Past President, Pediatric Endocrine Society

Tel.: (415) 476-2266
Fax: (415) 476-5356
email: Stephen.Rosenthal@ucsf.edu

From: [REDACTED] <[\[REDACTED\]@glaad.org](mailto:[REDACTED]@glaad.org)>
Sent: Thursday, September 29, 2022 7:19 AM
To: Rosenthal, Stephen <Stephen.Rosenthal@ucsf.edu>; [REDACTED] <[\[REDACTED\]@hrc.org](mailto:[REDACTED]@hrc.org)>
Cc: [REDACTED] <[\[REDACTED\]@hrc.org](mailto:[REDACTED]@hrc.org)>; [REDACTED] <[\[REDACTED\]@ucsf.edu](mailto:[REDACTED]@ucsf.edu)>
Subject: Re: FYI

This Message Is From an External Sender

This message came from outside your organization.

Thank you Steve, I could do 5p ET today - adding [REDACTED] if she or another HRC comms teammate might be able to join then.

On Thu, Sep 29, 2022 at 10:16 AM Rosenthal, Stephen <Stephen.Rosenthal@ucsf.edu> wrote:

Hi [REDACTED], and nice to meet you, [REDACTED], and thanks, [REDACTED] for your email!

[REDACTED], I'm currently on the east coast through the end of this week. Are you, by any chance, free today at 1 PM or 5 PM Eastern? Tomorrow could also work at 3 PM or later. This actually isn't an urgent issue (i.e. with these NYT investigative reporters), as it's been ongoing for several months.

Thanks and best wishes,

Steve Rosenthal

Stephen M. Rosenthal, M.D.
Professor of Pediatrics
Division of Pediatric Endocrinology

Medical Director, Child and Adolescent Gender Center
University of California, San Francisco
Mission Hall: Global Health and Clinical Sciences

[550 16th St.](#), 4th Floor, #4635

San Francisco CA 94143-0434
Pronouns: he/him/his

Director, World Professional Association for Transgender Health
Past Vice President and Director, Endocrine Society
Past President, Pediatric Endocrine Society

Tel.: (415) 476-2266
Fax: (415) 476-5356
email: Stephen.Rosenthal@ucsf.edu

From: [REDACTED] <[\[REDACTED\]@glaad.org](mailto:[REDACTED]@glaad.org)>
Sent: Wednesday, September 28, 2022 1:53 PM
To: [REDACTED] <[\[REDACTED\]@hrc.org](mailto:[REDACTED]@hrc.org)>
Cc: [REDACTED] <[\[REDACTED\]@ucsf.edu](mailto:[REDACTED]@ucsf.edu)>; Rosenthal, Stephen <Stephen.Rosenthal@ucsf.edu>
Subject: Re: FYI

This Message Is From an External Sender

This message came from outside your organization. Hi [REDACTED] (and [REDACTED]), thanks for the flag and nice to meet you Dr. Rosenthal - are you free for a call? If so I'm at [REDACTED] or let me know best time and number at which to reach you.

Thank you,

[REDACTED]

On Wed, Sep 28, 2022 at 4:34 PM [REDACTED]@hrc.org> wrote:

Hi there [REDACTED]

I will check with our Comms team---they are in touch with a number of journalists and media outlets on this topic, and I am not sure if this specific one is on their radar. Thank you for flagging!

[REDACTED]

From: [REDACTED] <[REDACTED]@ucsf.edu>
Sent: Wednesday, September 28, 2022 4:30 PM
To: [REDACTED]@glaad.org; [REDACTED]@hrc.org>
Cc: Rosenthal, Stephen <Stephen.Rosenthal@ucsf.edu>
Subject: FYI

You don't often get email from jack.turban@ucsf.edu. [Learn why this is important](#)

Hey [REDACTED] & [REDACTED]:

You may both already know Dr. Rosenthal (cc'd) who directs the UCSF Child & Adolescent Gender Center (which I recently joined)! He just mentioned to me that Megan Twohey and Christina Jewett are working on an investigative piece for the NYT about trans youth care (focus unclear – maybe about the four-site NIH-funded research study that looks at gender-affirming medical care for minors). They've been submitting FOIA requests for it and have at times seemed confrontational. Was this on your radar?

[REDACTED]

[REDACTED] MD MHS

Assistant Professor, Division of Child & Adolescent Psychiatry
Affiliate Faculty, Philip R. Lee Institute for Health Policy Studies
University of California, San Francisco

From: Rosenthal, Stephen on behalf of Rosenthal, Stephen <Stephen.Rosenthal@ucsf.edu>
Sent: Monday, October 03, 2022 8:05 AM PDT
To: [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@ucsf.edu>
CC: [REDACTED] <[REDACTED]@ucsf.edu>
Subject: Re: CAGC Psychologist

Hi [REDACTED] and [REDACTED],

My apologies--I didn't mean to cc [REDACTED] on the last email. I initially pulled up his name on the "cc" line so I could check the spelling, and intended to then delete it before sending the email. Sorry about that! Hopefully, that's not a significant problem and hopefully you can update us soon on the status of his hiring.

Thanks,

Steve

Stephen M. Rosenthal, M.D.
Professor of Pediatrics
Division of Pediatric Endocrinology
Medical Director, Child and Adolescent Gender Center
University of California, San Francisco
Mission Hall: Global Health and Clinical Sciences
550 16th St., 4th Floor, #4635
San Francisco CA 94143-0434
Pronouns: he/him/his

Director, World Professional Association for Transgender Health
Past Vice President and Director, Endocrine Society
Past President, Pediatric Endocrine Society

Tel.: (415) 476-2266
Fax: (415) 476-5356
email: Stephen.Rosenthal@ucsf.edu

From: Rosenthal, Stephen
Sent: Sunday, October 2, 2022 6:35 PM
To: [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@ucsf.edu>
Cc: [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED]@questfamilies.com>
Subject: CAGC Psychologist

Dear [REDACTED] and [REDACTED],

[REDACTED] cc'd here, let me know that she has tried multiple times to contact you for an update on the status of [REDACTED] PhD, as the leading candidate for the CAGC Psychologist position. Dr. [REDACTED] checked in with [REDACTED] today and he noted that after many interviews quite a while ago he hasn't heard anything about next steps from UCSF. Quite some time ago, we were told that he would be onboarded by the beginning of November. As that's now less than a month away, we would be grateful if you could please reply to this email and let us know where things stand with [REDACTED]. As you know, we are in urgent need of onboarding a psychologist for the CAGC.

Thanks and best wishes,

Steve

Stephen M. Rosenthal, M.D.
Professor of Pediatrics
Division of Pediatric Endocrinology
Medical Director, Child and Adolescent Gender Center
University of California, San Francisco
Mission Hall: Global Health and Clinical Sciences
550 16th St., 4th Floor, #4635
San Francisco CA 94143-0434
Pronouns: he/him/his

Director, World Professional Association for Transgender Health
Past Vice President and Director, Endocrine Society
Past President, Pediatric Endocrine Society

Tel.: (415) 476-2266
Fax: (415) 476-5356
email: Stephen.Rosenthal@ucsf.edu

From: [REDACTED]@ucsf.edu>
Sent: Monday, October 03, 2022 8:16 AM PDT
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Subject: RE: WPATH SOC8 changes, social work flow, discharge planning

Thanks for sending this out and clarifying my role for the other providers. I appreciate it.

From: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>

Sent: Sunday, October 2, 2022 10:34 PM

To: [REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu>; [REDACTED]
<[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu>; [REDACTED]
[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu>; [REDACTED]
[REDACTED]@ucsf.edu>

Cc: [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@ucsf.edu>

Subject: WPATH SOC8 changes, social work flow, discharge planning

Hello all,

WPATH SOC8 is out and no longer requires a mental health "letter". So we can now focus on patient-centered assessments. A single "letter" is provided by any qualified provider to attest to the patient's need for and appropriateness for surgery. In general, this letter should be able to come from the treating surgeon. Our new social worker, [REDACTED]'s focus will be on perioperative assessment and support, rather than formal gender dysphoria assessments and letter writing.

Please change your workflows accordingly. It remains to be seen how insurance companies will respond to these changes, but we should begin following SOC8 and then sort out insurance issues as they arise.

Please begin referring all of your surgical patients (once they have decided to pursue surgery here) to REF452 Transgender Care Social Work, so that [REDACTED] can outreach and assess for needs.

Also, [REDACTED] and I have been working on 2 initiatives:

1. We would like [REDACTED] to work directly with discharge planning, when appropriate, to assist with postop needs, for example, finding a trans-affirming SNF, making sure IHSS workers are trans-inclusive, making sure social supports actually show up etc.... Can you please each provide the contact for your discharge planning teams? Ideally, [REDACTED] will be able to shadow these teams to better understand their flow.
- 2.
3. [REDACTED] would like to observe surgical cases, to become more familiar with the procedures and after-care needs. Are any of you able to host her for OR cases? Ideally, she will follow the patient from pre-op to PACU, and to the floor if an in-patient case.
- 4.
5. Once up and running, [REDACTED] will round on inpatients with high psychosocial needs. We will work out a mechanism for this.

Thank you for all you do.

Maddie

Maddie Deutsch, MD, MPH
Professor of Clinical Family & Community Medicine
Medical Director, UCSF Gender Affirming Health Program
UCSF Health Physician Co-Lead for Diversity, Equity, Inclusion, and Belonging
University of California - San Francisco

President, US Professional Association for Transgender Health

1725 Montgomery St, Suite 250
San Francisco, CA 94111
415-797-7136 phone
415-353-3399 fax
Madeline.Deutsch@ucsf.edu
transcare.ucsf.edu
profiles.ucsf.edu/maddie.deutsch

From: [REDACTED] <[REDACTED]@ucsf.edu>
Sent: Monday, October 03, 2022 1:44 PM PDT
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
CC: [REDACTED] <[REDACTED]@ucsf.edu>
Subject: Re: WPATH SOC8 changes, social work flow, discharge planning

Thanks, Maddie.

[REDACTED], welcome! I look forward to working with you. You're always welcome to observe in my OR. [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Best,
[REDACTED]

From: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Sent: Sunday, October 2, 2022 10:34 PM
To: [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]; [REDACTED]
<[REDACTED]@ucsf.edu>; [REDACTED]; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu; [REDACTED]
[REDACTED]@ucsf.edu; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu; [REDACTED]
[REDACTED]@ucsf.edu>
Cc: [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@ucsf.edu>
Subject: WPATH SOC8 changes, social work flow, discharge planning

Hello all,

WPATH SOC8 is out and no longer requires a mental health "letter". So we can now focus on patient-centered assessments. A single "letter" is provided by any qualified provider to attest to the patient's need for and appropriateness for surgery. In general, this letter should be able to come from the treating surgeon. Our new social worker, [REDACTED]'s focus will be on perioperative assessment and support, rather than formal gender dysphoria assessments and letter writing.

Please change your workflows accordingly. It remains to be seen how insurance companies will respond to these changes, but we should begin following SOC8 and then sort out insurance issues as they arise.

Please begin referring all of your surgical patients (once they have decided to pursue surgery here) to REF452 Transgender Care Social Work, so that [REDACTED] can outreach and assess for needs.

Also, [REDACTED] and I have been working on 2 initiatives:

1. We would like [REDACTED] to work directly with discharge planning, when appropriate, to assist with postop needs, for example, finding a trans-affirming SNF, making sure IHSS workers are trans-inclusive, making sure social supports actually show up etc.... Can you please each provide the contact for your discharge planning teams? Ideally, [REDACTED] will be able to shadow these teams to better understand their flow.
2. [REDACTED] would like to observe surgical cases, to become more familiar with the procedures and after-care needs. Are any of you able to host her for OR cases? Ideally, she will follow the patient from pre-op to PACU, and to the floor if an in-patient case.
3. Once up and running, [REDACTED] will round on inpatients with high psychosocial needs. We will work out a mechanism for this.

Thank you for all you do.

Maddie

Maddie Deutsch, MD, MPH
Professor of Clinical Family & Community Medicine
Medical Director, UCSF Gender Affirming Health Program
UCSF Health Physician Co-Lead for Diversity, Equity, Inclusion, and Belonging
University of California - San Francisco

President, US Professional Association for Transgender Health

1725 Montgomery St, Suite 250
San Francisco, CA 94111

415-797-7136 phone
415-353-3399 fax
Madeline.Deutsch@ucsf.edu
transcare.ucsf.edu
profiles.ucsf.edu/madeline.deutsch

From: [REDACTED]@ucsf.edu>
Sent: Monday, October 03, 2022 2:20 PM PDT
To: [REDACTED]@ucsf.edu>; Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Subject: Re: WPATH SOC8 changes, social work flow, discharge planning

Hi [REDACTED]

I look forward to meeting you! I'm happy to be on the team. [REDACTED]
[REDACTED]

Just let me know if there is anything I need to do or know beforehand.

See you then!

Get [Outlook for iOS](#)

From: [REDACTED]@ucsf.edu>
Sent: Monday, October 3, 2022 1:44:07 PM
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Cc: [REDACTED]@ucsf.edu>
Subject: Re: WPATH SOC8 changes, social work flow, discharge planning

Thanks, Maddie.

[REDACTED], welcome! I look forward to working with you. You're always welcome to observe in my OR. [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Best,
[REDACTED]

From: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Sent: Sunday, October 2, 2022 10:34 PM
To: [REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu>
Cc: [REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu>
Subject: WPATH SOC8 changes, social work flow, discharge planning

Hello all,

WPATH SOC8 is out and no longer requires a mental health "letter". So we can now focus on patient-centered assessments. A single "letter" is provided by any qualified provider to attest to the patient's need for and appropriateness for surgery. In general, this letter should be able to come from the treating surgeon. Our new social worker, [REDACTED]'s focus will be on perioperative assessment and support, rather than formal gender dysphoria assessments and letter writing.

Please change your workflows accordingly. It remains to be seen how insurance companies will respond to these changes, but we should begin following SOC8 and then sort out insurance issues as they arise.

Please begin referring all of your surgical patients (once they have decided to pursue surgery here) to REF452 Transgender Care Social Work, so that [REDACTED] can outreach and assess for needs.

Also, [REDACTED] and I have been working on 2 initiatives:

1. We would like [REDACTED] to work directly with discharge planning, when appropriate, to assist with postop needs, for example, finding a trans-affirming SNF, making sure IHSS workers are trans-inclusive, making sure social supports actually show up etc.... Can you please each provide the contact for your discharge planning teams? Ideally, [REDACTED] will be able to shadow these teams to better understand their flow.
2. [REDACTED] would like to observe surgical cases, to become more familiar with the procedures and after-care needs. Are any of you able to host her for OR cases? Ideally, she will follow the patient from pre-op to PACU, and to the floor if an in-patient case.
3. Once up and running, [REDACTED] will round on inpatients with high psychosocial needs. We will work out a mechanism for this.

Thank you for all you do.

Maddie

Maddie Deutsch, MD, MPH
Professor of Clinical Family & Community Medicine
Medical Director, UCSF Gender Affirming Health Program
UCSF Health Physician Co-Lead for Diversity, Equity, Inclusion, and Belonging
University of California - San Francisco

President, US Professional Association for Transgender Health

1725 Montgomery St, Suite 250
San Francisco, CA 94111
415-797-7136 phone
415-353-3399 fax
Madeline.Deutsch@ucsf.edu
transcare.ucsf.edu
profiles.ucsf.edu/madeline.deutsch

From: BCH Office of the President <[REDACTED]@ucsf.edu> on behalf of [REDACTED]@ucsf.edu>

Sent: Monday, October 03, 2022 3:30 PM PDT

Subject: Announcement: New CMO for UCSF Benioff Children's Hospitals

Dear Colleagues,

I am pleased to announce that following a nationwide search, [REDACTED], MD, MBA, FAAP, has been selected to serve as chief medical officer (CMO) for UCSF Benioff Children's Hospitals, a newly created role that will be central to our growth and vision as a cross-bay children's health system. [REDACTED] will begin this new role October 17, 2022.

A dedicated and experienced physician leader, [REDACTED] shares BCH's commitment to delivering high-value, patient-centric care with equity and empathy. She has a proven track record strengthening quality of care through patient and clinician engagement and implementing clinical and operational best practices that lead to sustained, measurable results.

In this critical new cross-bay role, [REDACTED] will oversee clinical activities for BCH Oakland and San Francisco, building upon our institutional commitment to quality and safety, and unifying medical practice standards across our organization. While this new role consolidates our campus specific CMO positions to further align the clinical culture across BCH, plans for site-specific physician leadership will be shared following [REDACTED]'s arrival.

Reporting directly to me with a dotted line to UCSF Health physician leadership, [REDACTED] will be responsible for aligning inpatient and outpatient services with the overall mission and vision of UCSF Health, the BCH strategic plan, and the pediatric academic priorities of UCSF. She will work closely with Chief Nursing Officer [REDACTED], to monitor, manage, and improve clinical operations, and will partner with Chief Clinical Strategy Officer [REDACTED], MD, PhD, to optimize faculty engagement and patient satisfaction, while supporting our medical directors and other physician leaders.

[REDACTED] is currently the chief health officer for University Hospitals Health System (UHHS) in Cleveland, OH, the Case Western Reserve University affiliated hospital system, where she leads strategy and operations to improve value and outcomes for 45,000 employee health plan members. In prior roles, [REDACTED] served as the chief experience officer and the system physician advisor for UHHS, leading provider alignment efforts and chairing system quality review and peer learning programs, to ensure consistent medical standards of care.

A practicing pediatric intensive care physician, [REDACTED] also works in the Division of Pediatric Critical Care Medicine at Rainbow Babies & Children's Hospital, serves as medical director for the UH Physician Credentialing Verification, and is an assistant professor at Case Western Reserve University School of Medicine. Her expertise in high-value care, clinical transformation, safety, and medical quality has made her a trusted spokesperson for community and national public health issues.

[REDACTED] holds a Master of Business Administration from Weatherhead School of Management, Case Western Reserve University, and a doctorate in medicine from Case Western Reserve University School of Medicine.

I'd like to thank the members of our search committee, led by [REDACTED] for their excellent work and dedication, as well as [REDACTED], MD, and [REDACTED] for serving as interim CMO for BCH Oakland and CMO for BCH San Francisco, respectively.

With this key appointment, we are building a bright future together and fostering a more unified organizational culture as we continue our journey toward becoming one of the nation's preeminent children's health care providers.

Please join me in extending a warm BCH welcome to [REDACTED]

Sincerely,

[REDACTED]

[REDACTED] (he, him, his)

President

UCSF Benioff Children's Hospitals

Senior Vice President

Children's Services

UCSF Health

Email: [REDACTED]@ucsf.edu

Executive Assistant: [REDACTED] @ 415.309.4663 or [REDACTED]@ucsf.edu



UCSF Benioff Children's Hospitals

1. We would like [REDACTED] to work directly with discharge planning, when appropriate, to assist with postop needs, for example, finding a trans-affirming SNF, making sure IHSS workers are trans-inclusive, making sure social supports actually show up etc.... Can you please each provide the contact for your discharge planning teams? Ideally, [REDACTED] will be able to shadow these teams to better understand their flow.
2. [REDACTED] would like to observe surgical cases, to become more familiar with the procedures and after-care needs. Are any of you able to host her for OR cases? Ideally, she will follow the patient from pre-op to PACU, and to the floor if an in-patient case.
3. Once up and running, [REDACTED] will round on inpatients with high psychosocial needs. We will work out a mechanism for this.

Thank you for all you do.

Maddie

Maddie Deutsch, MD, MPH
Professor of Clinical Family & Community Medicine
Medical Director, UCSF Gender Affirming Health Program
UCSF Health Physician Co-Lead for Diversity, Equity, Inclusion, and Belonging
University of California - San Francisco

President, US Professional Association for Transgender Health

1725 Montgomery St, Suite 250
San Francisco, CA 94111
415-797-7136 phone
415-353-3399 fax
Madeline.Deutsch@ucsf.edu
transcare.ucsf.edu
profiles.ucsf.edu/madeline.deutsch

From: [REDACTED]
Sent: Tuesday, October 04, 2022 5:56 AM PDT
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>; [REDACTED]
<[REDACTED]@ucsf.edu>; [REDACTED]

[REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED]

CC: [REDACTED]
Subject: RE: Epic immersion at UCSF / SFDPH

This Message Is From an External Sender

This message came from outside your organization.

I'll need to talk to a couple of my managers to verify whether I am cleared for travel during that period of time – I have a client who is beginning their Hyperdrive rollout in late January. They won't roll out to a larger group of users until mid February, so earlier in that window is probably better for me (personally), but I'll need to get confirmation that I'm able to get backup coverage for my other responsibilities.

I'll try to get more clarity on whether or not I'll be able to travel in that window and update the thread. I'll defer to [REDACTED] on the availability of other Epic folks.

[REDACTED]
Epic | Technical Services | EpicCare Ambulatory | He/Him/His

[REDACTED]@epic.com [REDACTED]
Upcoming outages: 9/15-9/21 (WPATH), 9/30-10/3, 12/5-12/9, 12/19-12/30

From: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>

Sent: Sunday, October 2, 2022 5:42 PM

To: [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED]

[REDACTED]
<[REDACTED]@ucsf.edu>; [REDACTED]

Cc: [REDACTED]
Subject: Re: [REDACTED]mmersion at UCSF / SFDPH

External Mail

Great. EpIC team, how does this work for you?

Maddie

From: [REDACTED]
Sent: Tuesday, September 27, 2022 9:07 AM

To: [REDACTED] <[REDACTED]@ucsf.edu>; Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>; [REDACTED]

[REDACTED]
<[REDACTED]@ucsf.edu>; [REDACTED]

[REDACTED]@sfdph.org>

Cc: [REDACTED]@epic.com>
Subject: Re: Epic immersion at UCSF / SFDPH

This Message Is From an External Sender

This message came from outside your organization.

Yes, this should work.

Primary Care Director of Equity and Care Experience

@sfdph.org

333 Valencia Street, San Francisco, CA 94103

sfhealthnetwork.org

pronouns: she/they



San Francisco
Health Network

SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the PHI contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: [REDACTED] <[REDACTED]@ucsf.edu>

Sent: Monday, September 26, 2022 9:08 AM

To: K [REDACTED] Deutsch, Madeline (UCSF) <Madeline.Deutsch@ucsf.edu>; V [REDACTED]

[REDACTED]@ucsf.edu>; T [REDACTED]

Subject: Re: Epic immersion at UCSF / SFDPH

Ok - it sounds like after Jan 20 and before mid-Feb works for [REDACTED]. Does that time frame work for everyone else?

[REDACTED], MD | she/her/hers

Assistant Professor of Neurology
Neurohospitalist Division, UCSF | SFGH
Director, SFGH Neurology Inpatient Services
Co-Director, UCSF Global Neurology, Neuro-Infectious Diseases, Health Equity (BALANCE)
Faculty Affiliate, Center for the Study of Adversity and Cardiovascular Disease (NURTURE)

San Francisco General

Hospital and Trauma Center

1001 Polk Ave, Building 1

Room 101, Box 0870

San Francisco, CA 94110

Phone: 828-206-3762

Email [REDACTED]@ucsf.edu

Please note: This email/fax message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, please contact the sender by reply e-mail/fax and destroy all copies of the original message.



Please consider the environment before printing this e-mail

From: [REDACTED] <[REDACTED]@ucsf.edu>

Sent: Friday, September 23, 2022 5:31 PM

To: [REDACTED]@sfdph.org>; Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>; [REDACTED]
<[REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]
<[REDACTED]@epic.com>; [REDACTED]2@sfdph.org>; [REDACTED]@sfdph.org>;
<[REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]
<[REDACTED]@ucsf.edu>; [REDACTED]

Subject: Re: Epic immersion at UCSF / SFDPH

Hi all,
What if we targeted late January / early February?
That way [REDACTED] would (hopefully) be able to attend, and that would give us all time to ensure folks are available.
[REDACTED] - do you have any restrictions during that time? I was hoping to secure a time when you would be
available to talk through some of the build issues we've encountered.
Thanks,
[REDACTED]

[REDACTED] MD | she/her/hers
Assistant Professor of Neurology
Neurohospitalist Division, UCSF | SFGH
Director, SFGH Neurology Inpatient Services
Co-Director, UCSF Global Neurology, Neuro-Infectious Diseases, Health Equity (BALANCE)
Faculty Affiliate, Center for the Study of Adversity and Cardiovascular Disease (NURTURE)

San Francisco General

Hospital and Trauma Center

1001 Potrero Ave, Building 1

Room 101, Box 0870

San Francisco, CA 94110

Phone: 629-206-3762

Email: [REDACTED]@ucsf.edu

Please note: This email/fax message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, please contact the sender by reply e-mail/fax and destroy all copies of the original message.

 Please consider the environment before printing this e-mail

From: [REDACTED]@sfdph.org>
Sent: Friday, September 23, 2022 11:22 AM
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>; [REDACTED]@epic.com>; [REDACTED]
<[REDACTED]@ucsf.edu>; [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]
<[REDACTED]@epic.com>; [REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]
<[REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]
<[REDACTED]@ucsf.edu>; [REDACTED]@sfdph.org>; [REDACTED]
<[REDACTED]@sfdph.org>

Cc: [REDACTED]@epic.com>
Subject: Re: Epic immersion at UCSF / SFDPH

This Message Is From an External Sender
This message came from outside your organization.

Good Morning,

Thanks for the updates.

From SFDPH/SFHN primary care, we would recommend spending some time with Castro Mission Health Center, which is a community primary care location. We are relatively flexible. Would also not recommend a holiday week, but otherwise, no significant date restrictions. We can be flexible on the day/time of week so can see depending on the week what may work best with other schedule restrictions.

We can consider additional clinics as well if there is interest in a campus-based clinic at ZSFG or other locations.

Best,

1. *Journal of the American Medical Association*, 1997; 277: 1001-1005.

sfhealthnetwork.org

pronouns: she/they



SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the PHI contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>

Sent: Thursday, September 22, 2022 12:12 PM

To: [REDACTED]@epic.com> [REDACTED]@sfdph.org> [REDACTED] [REDACTED] (UCSF)

<[REDACTED]@ucsf.edu>; [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]

org>

_____@sfdph.org>; _____@sfdph.org>; _____

[@ucsf.edu](#)> [REDACTED] [sfdph.org](#)> [REDACTED]

[\[REDACTED\]@sfdph.org](mailto:[REDACTED]@sfdph.org)

Cc: [REDACTED]@epic.com>

Subject: Re: Epic immersion at UCSF / SFDPH

Great, thanks [REDACTED] for describing the landscape, and others for replies. Let's please agree that 9/27 is the deadline for interested entities to provide time blocks. Anyone not providing a time block by then will have to wait and see what the finalized block is and then fit in accordingly.

Other than holiday weeks, and regarding the Gender Affirming Health Program at Montgomery St, I do not have any full weeks where I will not have at least one day of availability looking ahead into the Spring.

Best,

Maddie

Maddie Deutsch, MD, MPH
Professor of Clinical Family & Community Medicine
Medical Director, UCSF Gender Affirming Health Program
UCSF Health Physician Co-Lead for Diversity, Equity, Inclusion, and Belonging
University of California - San Francisco

President, US Professional Association for Transgender Health

1725 Montgomery St, Suite 250
San Francisco, CA 94111

415-797-7136 phone
415-353-3399 fax
Madeline.Deutsch@ucsf.edu
transcare.ucsf.edu
profiles.ucsf.edu/madeline.deutsch

From: [REDACTED]@epic.com>
Sent: Thursday, September 22, 2022 10:27 AM
To: [REDACTED]@sfdph.org; [REDACTED] <[REDACTED]@ucsf.edu>; Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>; [REDACTED]@epic.com; [REDACTED]@epic.com; [REDACTED]@epic.com> [REDACTED]@epic.com> [REDACTED]@sfdph.org; [REDACTED]@sfdph.org; [REDACTED]@sfdph.org; [REDACTED]@ucsf.edu; [REDACTED]@sfdph.org; [REDACTED]@sfdph.org> [REDACTED]@sfdph.org>
Cc: [REDACTED]@epic.com>
Subject: RE: Epic immersion at UCSF / SFDPH

This Message Is From an External Sender

This message came from outside your organization.

Just adding some additional information from the Epic side:

We have a number of immersion trips planned for some other organizations before the end of the year. If we would like to get this scheduled before the end of the year, we could probably make that happen but [REDACTED] and I may not be included in the group of folks Epic is able to send due to other conflicts (other Epic development responsibilities, additional immersion trips). So we COULD still do before the end of the year, but other folks

If we started looking towards the beginning of next year, there might be some more flexibility in who is able to attend ([REDACTED] and myself might be able to attend), but ultimately, we can adjust based on what works best for UCSF and SFDPH.

Epic | Technical Services | EpicCare Ambulatory | He/Him/His
[REDACTED]@epic.com | [REDACTED]
Upcoming outages: 9/15-9/21 (WPATH), 9/30-10/3, 12/5-12/9, 12/19-12/30

From: [REDACTED]@sfdph.org>
Sent: Thursday, September 22, 2022 11:52 AM
To: [REDACTED] (UCSF) <[REDACTED]@ucsf.edu>; Deutsch, Madeline (UCSF) <Madeline.Deutsch@ucsf.edu>; [REDACTED]@epic.com>; [REDACTED]@epic.com> [REDACTED]@epic.com> [REDACTED]@epic.com> [REDACTED]@epic.com> [REDACTED]@sfdph.org> [REDACTED]@sfdph.org> [REDACTED]@sfdph.org> [REDACTED]@sfdph.org> [REDACTED]@sfdph.org> [REDACTED] (UCSF) <[REDACTED]@ucsf.edu>; [REDACTED]@sfdph.org> [REDACTED]@sfdph.org>
Cc: [REDACTED]@epic.com>
Subject: Re: Epic immersion at UCSF / SFDPH

External Mail

Good Morning,

I'm in process of identifying some potential locations from Primary Care. There may be a preference to consider a smaller off-campus/community clinic rather than on-campus.

If there is a strong preference for an on-campus clinic at the General, we can certainly include that as well.

Just to confirm, we are looking for one primary care site?

Regardless, we have multiple clinics that would be great for this type of visit so regardless of the week, I am certain we can have a primary care site participate.

Best,

[REDACTED]@sfdph.org

sfhealthnetwork.org

San Francisco Health Network

SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

Subject: Re: Epic immersion at UCSF / SFDPH

I am adding in [REDACTED]

MD | she/her/hers
Assistant Professor of Neurology
Neurohospitalist Division, UCSF | SFGH
Director, SFGH Neurology Inpatient Services
Co-Director, UCSF Global Neurology, Neuro-Infectious Diseases, Health Equity (BALANCE)
Faculty Affiliate, Center for the Study of Adversity and Cardiovascular Disease (NURTURE)

1001 Potrero Ave. Building 1

Email: [REDACTED]@ucsf.edu

Please note: This email/fax message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, please contact the sender by reply e-mail/fax and destroy all copies of the original message.



Please consider the environment before printing this e-mail

From: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>

Sent: Tuesday, September 20, 2022 8:14 PM

To: [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]; [REDACTED]
<[REDACTED]@ucsf.edu>; [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]
<[REDACTED]@epic.com>; [REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]
[REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]
[REDACTED]@sfdph.org>; [REDACTED]@ucsf.edu>

Cc: [REDACTED]@epic.com>

Subject: Re: Epic immersion at UCSF / SFDPH

Hello all,

I met with [REDACTED] this week at the WPATH conference. We need to get on this right away. In the months that have passed since we began discussing this with EpIC, they have used their "slot" for a trip out west with a scheduled visit at Stanford, where they will be spending a week. We may have missed the boat for this year and need to act right away to get something on the schedule. EpIC folks, I will host you any time on a Tues (telemed only), Wed, or Fri in my clinic. Others, please weigh in. Let's set a deadline of 9/27 for UCSF/SFDPH people to respond to availability so we can get this crucial visit on the calendar.

Thanks,

Maddie

Maddie Deutsch, MD, MPH
Professor of Clinical Family & Community Medicine
Medical Director, UCSF Gender Affirming Health Program
UCSF Health Physician Co-Lead for Diversity, Equity, Inclusion, and Belonging
University of California - San Francisco

President, US Professional Association for Transgender Health

1725 Montgomery St, Suite 250
San Francisco, CA 94111
415-797-7136 phone
415-353-3399 fax
Madeline.Deutsch@ucsf.edu
transcare.ucsf.edu
profiles.ucsf.edu/madeline.deutsch

From: [REDACTED]@epic.com>

Sent: Friday, August 26, 2022 10:51 AM

To: [REDACTED]@epic.com>; [REDACTED] <[REDACTED]@ucsf.edu>; Deutsch, Madeline
<Madeline.Deutsch@ucsf.edu>; [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]
<[REDACTED]@epic.com>; [REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]
[REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]@ucsf.edu>

Cc: [REDACTED]
Subject: RE: Epic immersion at UCSF / SFDPH

This Message Is From an External Sender

This message came from outside your organization.

Adding in [REDACTED] from UCSF, we'll want to make sure someone from his team is included in the preparation for this visit.

@ [REDACTED] - I did discuss this with [REDACTED] a few months back and they said after the [REDACTED] go live would be fine.

From: [REDACTED] <[REDACTED]@epic.com>
Sent: Friday, August 26, 2022 12:10 PM
To: [REDACTED], [REDACTED] <[REDACTED]@ucsf.edu>; Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>; [REDACTED]
 <[REDACTED]@epic.com>; [REDACTED] <[REDACTED]@epic.com>; [REDACTED] <[REDACTED]@epic.com>; [REDACTED]
 <[REDACTED]@sfdph.org>; [REDACTED] <[REDACTED]@sfdph.org>; [REDACTED] <[REDACTED]@sfdph.org>; [REDACTED] <[REDACTED]@sfdph.org>
Cc: [REDACTED] <[REDACTED]@epic.com>; [REDACTED] <[REDACTED]@epic.com>
Subject: RE: Epic immersion at UCSF / SFDPH

UCSF-DCNF-00513

██████████, MD | she/her/hers

Assistant Professor of Neurology
Neurohospitalist Division, UCSF | SFGH
Director, SFGH Neurology Inpatient Services
Co-Director, UCSF Global Neurology, Neuro-Infectious Diseases, Health Equity (BALANCE)
Faculty Affiliate, Center for the Study of Adversity and Cardiovascular Disease (NURTURE)

San Francisco General

Hospital and Trauma Center

1001 Potrero Ave. Building 1

Room 101 Box 0870

San Francisco, CA 94110

Phone: 628-206-3762

Email: ██████████@ucsf.edu



Please note: This email/fax message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, please contact the sender by reply e-mail/fax and destroy all copies of the original message.



Please consider the environment before printing this e-mail

From: [REDACTED]@fenwayhealth.org>
Sent: Tuesday, October 04, 2022 7:36 AM PDT
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Subject: Re: Invitation to present at Fenway HMS 2022 Transgender Health Course

This Message Is From an External Sender

This message came from outside your organization.

Hey Maddie,

Hope all is well and that you had a great WPATH conference! I wanted to touch base about slides for the conference next week. Let me know if you have those and if there's anything I can help with. Thanks!

[REDACTED]

[REDACTED] | Deputy Director - Division of Education and Training | Pronouns: He or They
The Fenway Institute | Ansin Building | 1340 Boylston St. | Boston, MA 02215
Office: [REDACTED] | www.lgbtqihealtheducation.org

 THE FENWAY INSTITUTE

IMPORTANT NOTICE: Email is not a secure means of communication; therefore, confidentiality cannot be assured. Please do not use e-mail to communicate regarding any protected mental health or medical concerns. This message is intended for use solely by the person or entity to whom it is addressed and may contain privileged and confidential information that is protected under state and federal law, and any unauthorized disclosure may result in legal penalties. If you are not the intended recipient, or the employee or agent responsible for delivering it to the intended recipient, you are hereby notified that any disclosure, copying or dissemination of this information is strictly prohibited. If you have received this message in error, please notify the sender immediately to arrange for return or destruction of these documents.

From: [REDACTED]@fenwayhealth.org>
Sent: Wednesday, September 14, 2022 1:27 PM
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Subject: Re: Invitation to present at Fenway HMS 2022 Transgender Health Course

Hello Maddie,

Thanks so much again for all your work and collaboration with us.

I wanted to check in on slides for your upcoming conference presentation. If possible, could you send those to us by this Friday (9/16)? Please let me know.

Thanks so much!

[REDACTED]

From: [REDACTED]@fenwayhealth.org>
Sent: Friday, August 12, 2022 8:44 AM
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Subject: Re: Invitation to present at Fenway HMS 2022 Transgender Health Course

Hello again Maddie,

I hope you're having a wonderful summer so far! Thanks again for confirming the information below.

As I mentioned last month, we'd like to collect your **slides for your presentation** at our Advancing Excellence in Transgender Health conference by **September 9, 2022**.

You can send your slides directly to me via email, dropbox link, google drive link, or any other method that might be easiest. If you have questions, or if there's any way I can be helpful, please let me know.

Thank you again for your participation in the conference, and I look forward to reviewing your slides in one month!

[REDACTED]

From: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Sent: Friday, August 5, 2022 9:06 PM
To: [REDACTED]@fenwayhealth.org>
Subject: Re: Invitation to present at Fenway HMS 2022 Transgender Health Course

Hello! Sorry for the delay. Please see below and attached.

Best,

Maddie

Bio: Maddie Deutsch, MD, MPH is a Professor of Clinical Family & Community Medicine at the University of California - San Francisco, where she is the Medical Director of the UCSF Gender Affirming Health Program. She is the President of the US Professional Association for Transgender Health (USPATH) and the Chapter Lead for Primary Care in the World Professional Association for Transgender Health (WPATH) Standards of Care, 8th Version. Dr. Deutsch has served as PI or Co-I on numerous studies in the field of transgender health. She has authored or co-authored more than 40 peer reviewed publications and numerous textbook chapters.

Headshot attached

Objectives:

1. Recognize key considerations in cancer screening for trans and gender expansive individuals
2. Describe approaches to perioperative hormone management
3. Interpret available data on cardiovascular risk in the context of gender affirming hormone therapy

From: [REDACTED]@fenwayhealth.org>
Sent: Monday, August 1, 2022 4:49 AM
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Subject: Re: Invitation to present at Fenway HMS 2022 Transgender Health Course

This Message Is From an External Sender

This message came from outside your organization.

First, I'm so sorry to hear you were sick, but I hope the time off was restorative.

For bio and objectives you can send those directly to me, and we'll upload those on our end.

Thanks!

[REDACTED]

[REDACTED] | Deputy Director - Division of Education and Training | Pronouns: He or They
The Fenway Institute | Ansin Building | 1340 Boylston St. | Boston, MA 02215
Office: [REDACTED] | www.lgbtqihealtheducation.org


 THE FENWAY INSTITUTE

IMPORTANT NOTICE: Email is not a secure means of communication; therefore, confidentiality cannot be assured. Please do not use e-mail to communicate regarding any protected mental health or medical concerns. This message is intended for use solely by the person or entity to whom it is addressed and may contain privileged and confidential information that is protected under state and federal law, and any unauthorized disclosure may result in legal penalties. If you are not the intended recipient, or the employee or agent responsible for delivering it to the intended recipient, you are hereby notified that any disclosure, copying or dissemination of this information is strictly prohibited. If you have received this message in error, please notify the sender immediately to arrange for return or destruction of these documents.


From: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Sent: Saturday, July 30, 2022 1:26 AM
To: [REDACTED]@fenwayhealth.org>
Subject: Re: Invitation to present at Fenway HMS 2022 Transgender Health Course


Hi [REDACTED],


I'm sorry for the delay. I'm just working through a backlog after being out with covid followed by pre-planned time off. I've logged into the portal and updated my disclosures, but there does not seem to be any other option for me to do things like update bio or objectives. Any thoughts?


**HARVARD**
MEDICAL SCHOOL



HMS MyCE Portal

 Course Manager

 Learner


 madeline deutsch

**madeline deutsch**
Emergency Medicine


contact

madeline.Deutsch@mcsl.edu


Active

History

 **Requires Action**

No courses require your action

 **Courses**


Advancing Excellence in Transgender Health: A Course for the Whole Care Team

734725-2301

Due: January 24th, 2022

Start: October 13th, 2022

Status: Open

 1 Learners

Showing 1 - 1 of 1

From: [REDACTED]@fenwayhealth.org>
Sent: Thursday, July 7, 2022 8:19 AM
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Subject: Re: Invitation to present at Fenway HMS 2022 Transgender Health Course

This Message Is From an External Sender
This message came from outside your organization.

Hello again,

I've received some clarity around the MyCE login. Since you presented last year, you can visit the website here (<https://myce.hms.harvard.edu/portal>). You can either login with last year's information (if you recall it), or reset the password and login that way. Everything should be on the portal from there.

Thank you so much!

██████████ | Deputy Director - Division of Education and Training | Pronouns: He or They
The Fenway Institute | Ansir Building | 1340 Boylston St. | Boston, MA 02215
Office: ██████████ | www.lgbtqihealtheducation.org

FI THE FENWAY INSTITUTE

IMPORTANT NOTICE: Email is not a secure means of communication; therefore, confidentiality cannot be assured. Please do not use e-mail to communicate regarding any protected mental health or medical concerns. This message is intended for use solely by the person or entity to whom it is addressed and may contain privileged and confidential information that is protected under state and federal law, and any unauthorized disclosure may result in legal penalties. If you are not the intended recipient, or the employee or agent responsible for delivering it to the intended recipient, you are hereby notified that any disclosure, copying or dissemination of this information is strictly prohibited. If you have received this message in error, please notify the sender immediately to arrange for return or destruction of these documents.

From: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Sent: Monday, June 13, 2022 8:55 PM
To: [REDACTED]@fenwayhealth.org>
Cc: [REDACTED]@fenwayhealth.org>; [REDACTED]@fenwayhealth.org>
Subject: Re: Invitation to present at Fenway HMS 2022 Transgender Health Course

Hello, thanks for reaching out. I'd be honored to present. I've recently updated my slides on this topic so it will be very current.

Best.

Maddie

From: [REDACTED]@fenwayhealth.org>
Sent: Friday, June 10, 2022 11:59 AM
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Cc: [REDACTED]@fenwayhealth.org>; [REDACTED]@fenwayhealth.org>
Subject: Invitation to present at Fenway HMS 2022 Transgender Health Course

This Message Is From an External Sender

This message came from outside your organization.

Dear Dr. Deutsch,

On behalf of myself and the course directors, [REDACTED], I am writing to invite you to present at the 8th annual "Advancing Excellence in Transgender Health" conference organized by The Fenway Institute as a Harvard Medical School accredited course, to be held October 13, 2022, through October 16, 2022. In order to ensure the health and wellbeing of our participants and speakers, this year we will once again host our conference virtually.

The course will begin with a pre-conference training, from 1pm-6:30pm on Thursday, October 13th, for attendees who would like to access a few basic training sessions before the full three-day conference.

We are hoping you could present on "Primary and Preventative Health Needs for Transgender People" on Friday, October 14th, 2022, from 12:30 PM to 1:30 PM (EST). We are happy to help think through how to organize, re-title, and/or structure the session if needed.

Please let us know if you are available and interested in presenting at this year's conference by June 22nd.

Learning objectives and citations for your session will be due in July. Also, as a part of our commitment to equity and economic justice, we are offering a \$1,000 honorarium for all presenters. An invoice and W9 will need to be submitted for payment.

I look forward to hearing back from you.

Many thanks in advance and best wishes,

[REDACTED]

[REDACTED] | Deputy Director - Division of Education and Training | Pronouns: He or They
The Fenway Institute | Ansin Building | 1340 Boylston St. | Boston, MA 02215
Office: [REDACTED] | www.lgbtqihealtheducation.org

 THE FENWAY INSTITUTE

IMPORTANT NOTICE: Email is not a secure means of communication; therefore, confidentiality cannot be assured. Please do not use e-mail to communicate regarding any protected mental health or medical concerns. This message is intended for use solely by the person or entity to whom it is addressed and may contain privileged and confidential information that is protected under state and federal law, and any unauthorized disclosure may result in legal penalties. If you are not the intended recipient, or the employee or agent responsible for delivering it to the intended recipient, you are hereby notified that any disclosure, copying or dissemination of this information is strictly prohibited. If you have received this message in error, please notify the sender immediately to arrange for return or destruction of these documents.

From: [REDACTED]@epic.com>
Sent: Tuesday, October 04, 2022 8:19 AM PDT
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>; [REDACTED]@sfdph.org; [REDACTED]
[REDACTED]@ucsf.edu; [REDACTED]@epic.com; [REDACTED]@epic.com;
[REDACTED]@epic.com; [REDACTED]@sfdph.org;
<[REDACTED]@sfdph.org>; [REDACTED]@sfdph.org;
<[REDACTED]@sfdph.org>; [REDACTED]@ucsf.edu; T [REDACTED]
[REDACTED]@sfdph.org; [REDACTED]@sfdph.org>
CC: [REDACTED]
Subject: RE: Epic immersion at UCSF / SFDPH

This Message Is From an External Sender

This message came from outside your organization.

This should work for most of us here at Epic as well. [REDACTED] may not be able to attend, but we'll do our best to get him on the trip, if possible.

[REDACTED]

From: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Sent: October 2, 2022 5:42 PM
To: [REDACTED]@sfdph.org; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED]
[REDACTED]@epic.com; [REDACTED]@epic.com; [REDACTED]@epic.com; [REDACTED]
[REDACTED]@epic.com; [REDACTED]@sfdph.org; [REDACTED]@sfdph.org;
<[REDACTED]@ucsf.edu>; [REDACTED]@sfdph.org; [REDACTED]@sfdph.org; [REDACTED]
[REDACTED]@sfdph.org>
Cc: [REDACTED]@epic.com>
Subject: Re: Epic immersion at UCSF / SFDPH

External Mail

Great. Epic team, how does this work for you?

Maddie

From: [REDACTED]@sfdph.org>
Sent: Tuesday, September 27, 2022 9:07 AM
To: [REDACTED] <[REDACTED]@ucsf.edu>; Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>; [REDACTED]
<[REDACTED]@epic.com>; [REDACTED]@epic.com; [REDACTED]@epic.com; [REDACTED]
<[REDACTED]@epic.com>; [REDACTED]@sfdph.org; [REDACTED]@sfdph.org;
[REDACTED] (DPH) <[REDACTED]@sfdph.org>; [REDACTED] (DPH) <[REDACTED]@sfdph.org>; [REDACTED]
<[REDACTED]@ucsf.edu>; [REDACTED]@sfdph.org; [REDACTED]
[REDACTED]@sfdph.org>
Cc: [REDACTED]@epic.com>
Subject: Re: Epic immersion at UCSF / SFDPH

This Message Is From an External Sender

This message came from outside your organization.

Yes, this should work.

[REDACTED]
Primary Care Director of Equity and Care Experience
[REDACTED]
[REDACTED]

333 Valencia Street, San Francisco, CA 94103

sfhealthnetwork.org

pronouns: she/they



San Francisco
Health Network

SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the PHI contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: [REDACTED] <[REDACTED]@ucsf.edu>

Sent: Monday, September 26, 2022 9:08 AM

To: [REDACTED] <[REDACTED]@sfdph.org>; Deutsch, Madeline (UCSF) <Madeline.Deutsch@ucsf.edu> [REDACTED]
<[REDACTED]@epic.com>; [REDACTED] <[REDACTED]@epic.com>; [REDACTED] <[REDACTED]@epic.com>; [REDACTED] <[REDACTED]@epic.com>;
<[REDACTED]@epic.com>; [REDACTED] <[REDACTED]@sfdph.org>; T [REDACTED] <[REDACTED]@sfdph.org>;
[REDACTED] <[REDACTED]@sfdph.org>; [REDACTED] (UCS - Contractor) <[REDACTED]@sfdph.org>; [REDACTED],
[REDACTED] (UCSF) <[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@sfdph.org>; [REDACTED]
[REDACTED] <[REDACTED]@sfdph.org>

Cc: [REDACTED] <[REDACTED]@epic.com>

Subject: Re: Epic immersion at UCSF / SFDPH

Ok - it sounds like after Jan 20 and before mid-Feb works for [REDACTED]. Does that time frame work for everyone else?

[REDACTED] MD | she/her/hers
Assistant Professor of Neurology
Neurohospitalist Division, UCSF | SFGH
Director, SFGH Neurology Inpatient Services
Co-Director, UCSF Global Neurology, Neuro-Infectious Diseases, Health Equity (BALANCE)
Faculty Affiliate, Center for the Study of Adversity and Cardiovascular Disease (NURTURE)

San Francisco General

Hospital and Trauma Center

1001 Potrero Ave, Building 1

Room 101, Box 0870

San Francisco, CA 94110

Phone: 628-206-3762

Email [REDACTED] <[REDACTED]@ucsf.edu>

Please note: This email/fax message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, please contact the sender by reply e-mail/fax and destroy all copies of the original message.



Please consider the environment before printing this e-mail

From: [REDACTED] <[REDACTED]@ucsf.edu>

Sent: Friday, September 23, 2022 5:31 PM

To: [REDACTED] <[REDACTED]@sfdph.org>; Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>; [REDACTED] <[REDACTED]@epic.com>; Corey Mason <[REDACTED]@epic.com>; [REDACTED] <[REDACTED]@epic.com>; [REDACTED] <[REDACTED]@epic.com>; L [REDACTED] <[REDACTED]@sfdph.org>; [REDACTED] <[REDACTED]@sfdph.org>; [REDACTED] (DPH) <[REDACTED]@sfdph.org>; [REDACTED] (DPH) <[REDACTED]@sfdph.org>; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@sfdph.org>; [REDACTED] <[REDACTED]@sfdph.org>

Cc: [REDACTED] <[REDACTED]@epic.com>

Subject: Re: Epic immersion at UCSF / SFDPH

Hi all,
What if we targeted late January / early February?
That way [REDACTED] would (hopefully) be able to attend, and that would give us all time to ensure folks are available.
[REDACTED] - do you have any restrictions during that time? I was hoping to secure a time when you would be available to talk through some of the build issues we've encountered.
Thanks,
[REDACTED]

MD | she/her/hers
Assistant Professor of Neurology
Neurohospitalist Division, UCSF | SFGH
Director, SFGH Neurology Inpatient Services
Co-Director, UCSF Global Neurology, Neuro-Infectious Diseases, Health Equity (BALANCE)
Faculty Affiliate, Center for the Study of Adversity and Cardiovascular Disease (NURTURE)

San Francisco General
Hospital and Trauma Center
1001 Potrero Ave, Building 1
Room 101, Box 0870
San Francisco, CA 94110
Phone: 629-206-3762
Email: [redacted]@ucsf.edu

Please note: This email/fax message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, please contact the sender by reply e-mail/fax and destroy all copies of the original message.



From: [REDACTED] <kenison@sfdph.org>
Sent: Friday, September 23, 2022 11:22 AM
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>; [REDACTED] <[\[REDACTED\]@epic.com](mailto:[REDACTED]@epic.com)>; [REDACTED]
<[\[REDACTED\]@ucsf.edu](mailto:[REDACTED]@ucsf.edu)>; [REDACTED] <[\[REDACTED\]@epic.com](mailto:[REDACTED]@epic.com)>; [REDACTED]
<[\[REDACTED\]@epic.com](mailto:[REDACTED]@epic.com)>; [REDACTED] <[\[REDACTED\]@sfdph.org](mailto:[REDACTED]@sfdph.org)>; T [REDACTED] <[\[REDACTED\]@sfdph.org](mailto:[REDACTED]@sfdph.org)>;
[REDACTED] <[\[REDACTED\]@sfdph.org](mailto:[REDACTED]@sfdph.org)>; [REDACTED] <[\[REDACTED\]@sfdph.org](mailto:[REDACTED]@sfdph.org)>; [REDACTED]
<[\[REDACTED\]@ucsf.edu](mailto:[REDACTED]@ucsf.edu)>; [REDACTED] <[\[REDACTED\]@sfdph.org](mailto:[REDACTED]@sfdph.org)>; [REDACTED]
<[\[REDACTED\]@sfdph.org](mailto:[REDACTED]@sfdph.org)>
Cc: [REDACTED] <[\[REDACTED\]@epic.com](mailto:[REDACTED]@epic.com)>
Subject: Re: Epic immersion at UCSF / SFDPH

This Message Is From an External Sender
This message came from outside your organization.

Good Morning,

Thanks for the updates.

From SFDPH/SFHN primary care, we would recommend spending some time with Castro Mission Health Center, which is a community primary care location. We are relatively flexible. Would also not recommend a holiday week, but otherwise, no significant date restrictions. We can be flexible on the day/time of week so can see depending on the week what may work best with other schedule restrictions.

We can consider additional clinics as well if there is interest in a campus-based clinic at ZSFG or other locations.

Best,

[REDACTED]
Primary Care Director of Equity and Care Experience
[REDACTED]
[REDACTED]

333 Valencia Street, San Francisco, CA 94103

sfhealthnetwork.org

pronouns: she/they



SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the PHI contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>

Sent: Thursday, September 22, 2022 12:12 PM

To: [REDACTED]@epic.com; [REDACTED]@sfdph.org; [REDACTED] (UCSF)
<[REDACTED]@ucsf.edu>; [REDACTED]@epic.com; [REDACTED]@epic.com; [REDACTED]
<[REDACTED]@epic.com>; [REDACTED]@sfdph.org; [REDACTED]@sfdph.org;
[REDACTED]@sfdph.org; [REDACTED]@sfdph.org; [REDACTED]
(UCSF) <[REDACTED]@ucsf.edu>; [REDACTED]@sfdph.org; [REDACTED]
[REDACTED]@sfdph.org>

Cc: [REDACTED]@epic.com>

Subject: Re: Epic immersion at UCSF / SFDPH

Great, thanks [REDACTED] for describing the landscape, and others for replies. Let's please agree that 9/27 is the deadline for interested entities to provide time blocks. Anyone not providing a time block by then will have to wait and see what the finalized block is and then fit in accordingly.

Other than holiday weeks, and regarding the Gender Affirming Health Program at Montgomery St, I do not have any full weeks where I will not have at least one day of availability looking ahead into the Spring.

Best,

Maddie

Maddie Deutsch, MD, MPH
Professor of Clinical Family & Community Medicine
Medical Director, UCSF Gender Affirming Health Program
UCSF Health Physician Co-Lead for Diversity, Equity, Inclusion, and Belonging
University of California - San Francisco

President, US Professional Association for Transgender Health

1725 Montgomery St, Suite 250
San Francisco, CA 94111

415-797-7136 phone
415-353-3399 fax
Madeline.Deutsch@ucsf.edu
transcare.ucsf.edu
profiles.ucsf.edu/madeline.deutsch

From: [REDACTED] <[REDACTED]@epic.com>
Sent: Thursday, September 22, 2022 10:27 AM
To: [REDACTED] <[REDACTED]@sfdph.org>; [REDACTED] <[REDACTED]@ucsf.edu>; Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>; [REDACTED] <[REDACTED]@epic.com>; [REDACTED] <[REDACTED]@epic.com>; [REDACTED] <[REDACTED]@epic.com>; [REDACTED] <[REDACTED]@sfdph.org>; [REDACTED] <[REDACTED]@sfdph.org>; [REDACTED] <[REDACTED]@sfdph.org>; [REDACTED] <[REDACTED]@sfdph.org>; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@sfdph.org>; [REDACTED] <[REDACTED]@sfdph.org>
Cc: [REDACTED] <[REDACTED]@epic.com>
Subject: RE: Epic immersion at UCSF / SFDPH

This Message Is From an External Sender

This message came from outside your organization.

Just adding some additional information from the Epic side:

We have a number of immersion trips planned for some other organizations before the end of the year. If we would like to get this scheduled before the end of the year, we could probably make that happen but [REDACTED] and I may not be included in the group of folks Epic is able to send due to other conflicts (other Epic development responsibilities, additional immersion trips). So we COULD still do before the end of the year, but other folks

If we started looking towards the beginning of next year, there might be some more flexibility in who is able to attend ([REDACTED] and myself might be able to attend), but ultimately, we can adjust based on what works best for UCSF and SFDPH.

Epic | Technical Services | EpicCare Ambulatory | He/Him/His
[REDACTED] <[REDACTED]@epic.com> | [REDACTED]
Upcoming outages: 9/15-9/21 (WPATH), 9/30-10/3, 12/5-12/9, 12/19-12/30

From: [REDACTED] <liffany.kenison@sfdph.org>
Sent: Thursday, September 22, 2022 11:52 AM
To: [REDACTED] (UCSF) <[REDACTED]@ucsf.edu>; Deutsch, Madeline (UCSF) <Madeline.Deutsch@ucsf.edu>; [REDACTED] <[REDACTED]@epic.com>; [REDACTED] <[REDACTED]@epic.com>; [REDACTED] <[REDACTED]@epic.com>; [REDACTED] <[REDACTED]@epic.com>; [REDACTED] <[REDACTED]@sfdph.org>; [REDACTED] <[REDACTED]@sfdph.org>; [REDACTED] <[REDACTED]@sfdph.org>; [REDACTED] <[REDACTED]@sfdph.org>; [REDACTED] (UCSF) <[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@sfdph.org>; [REDACTED] <[REDACTED]@sfdph.org>
Cc: [REDACTED] <[REDACTED]@epic.com>
Subject: Re: Epic immersion at UCSF / SFDPH

External Mail

Good Morning,

I'm in process of identifying some potential locations from Primary Care. There may be a preference to consider a smaller off-campus/community clinic rather than on-campus.

If there is a strong preference for an on-campus clinic at the General, we can certainly include that as well.

Just to confirm, we are looking for one primary care site?

Regardless, we have multiple clinics that would be great for this type of visit so regardless of the week, I am certain we can have a primary care site participate.

Best
[REDACTED]

[\[REDACTED\]@sfdph.org](mailto:[REDACTED]@sfdph.org)

sfhealthnetwork.org



San Francisco
Health Network

This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the PHI contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

██████████ & the SF DPH crew- please respond by 9/27 with blocks of dates during which Epic can come shadow either at The General or other locations in the network to understand how we collect SO/GI and pain-points in that process. I know this is an active effort on our parts right now to optimize collection, so this is a great opportunity.

Epic folks - I'm assuming we are targeting before the end of the calendar year, but please let us know if there are more specific windows of time you'd be available, and we can hone availability based on that.

Assistant Professor of Neurology
 Neurohospitalist Division, UCSF | SFGH
 Director, SFGH Neurology Inpatient Services
 Co-Director, UCSF Global Neurology, Neuro-Infectious Diseases, Health Equity (BALANCE)
 Faculty Affiliate, Center for the Study of Adversity and Cardiovascular Disease (NURTURE)

1001 Potrero Ave. Building 1

Email: [REDACTED]@ucsf.edu

Please note: This email/fax message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, please contact the sender by reply e-mail/fax and destroy all copies of the original message.



Please consider the environment before printing this e-mail

From: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>

Sent: Tuesday, September 20, 2022 8:14 PM

To: [REDACTED]@epic.com> [REDACTED]@epic.com>; [REDACTED], [REDACTED]
<[REDACTED]@ucsf.edu>; [REDACTED]
<[REDACTED]@epic.com>; [REDACTED] <[REDACTED].lai2@sfdph.org>; [REDACTED]@sfdph.org>;
[REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]
[REDACTED] <[REDACTED]@ucsf.edu>

Cc: [REDACTED]@epic.com>

Subject: Re: [REDACTED] immersion at UCSF / SFDPH

Hello all,

I met with Will this week at the WPATH conference. We need to get on this right away. In the months that have passed since we began discussing this with EpIC, they have used their "slot" for a trip out west with a scheduled visit at Stanford, where they will be spending a week. We may have missed the boat for this year and need to act right away to get something on the schedule. EpIC folks, I will host you any time on a Tues (telemed only), Wed, or Fri in my clinic. Others, please weigh in. Let's set a deadline of 9/27 for UCSF/SFDPH people to respond to availability so we can get this crucial visit on the calendar.

Thanks,

Maddie

Maddie Deutsch, MD, MPH
Professor of Clinical Family & Community Medicine
Medical Director, UCSF Gender Affirming Health Program
UCSF Health Physician Co-Lead for Diversity, Equity, Inclusion, and Belonging
University of California - San Francisco

President, US Professional Association for Transgender Health

1725 Montgomery St, Suite 250
San Francisco, CA 94111
415-797-7136 phone
415-353-3399 fax
Madeline.Deutsch@ucsf.edu
transcare.ucsf.edu
profiles.ucsf.edu/madeline.deutsch

From: [REDACTED]@epic.com>

Sent: Friday, August 26, 2022 10:51 AM

To: [REDACTED]@epic.com>; [REDACTED] [REDACTED] <[REDACTED]@ucsf.edu>; Deutsch, Madeline
<Madeline.Deutsch@ucsf.edu>; [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]
<[REDACTED]@epic.com>; [REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>;
[REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]@ucsf.edu>

Cc: [REDACTED]@epic.com>

Subject: RE: Epic immersion at UCSF / SFDPH

This Message Is From an External Sender

This message came from outside your organization.

Adding in [REDACTED] from UCSF, we'll want to make sure someone from his team is included in the preparation for this visit.

@ [REDACTED] – I did discuss this with [REDACTED] a few months back and they said after the Marin go live would be fine.

I think the next steps would be to schedule some time with IT and Operational leads to further refine the agenda and then present over.

[Epic](#) | [Willow Inpatient & Inventory](#) | [Technical Services](#) | [\[REDACTED\]](#)
[UserWeb](#) • [Galaxy](#) • [Sherlock](#) • [Nova](#) • [Analyst Toolkits](#) • [Report Repository](#) • [Print Group Encyclopedia](#)

From: [REDACTED] <[REDACTED]@epic.com>
Sent: Friday, August 26, 2022 12:10 PM
To: [REDACTED]; [REDACTED] <[REDACTED]@ucsf.edu>; Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>; [REDACTED]
 [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]
 [REDACTED]2@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>;
 [REDACTED]@sfdph.org>
Cc: [REDACTED]
Subject: RE: Epic immersion at UCSF / SFDPH

Circling back to this, post UGM. 😊

As [REDACTED] mentioned, we're planning an immersion trip at UCSF that will include shadowing at Maddie's clinic on a **Wednesday afternoon** and then to potentially a provider at the Child & Adolescent Gender Center on **either Tuesday or Thursday**.

It's our hope to be able to combine this visit with an immersion at **SFDPH** as well. '

What we need to know:

- which clinics/areas/providers are available for shadowing?
- are SOGI stakeholders we could meet with outside of shadowing, and what days work best?

I'm attaching a real tentative customer itinerary for an idea of what we're looking for and the SGN Immersion agenda template that I'll finalize once we've nailed down specifics.

At Epic, it's our goal to have this trip completed before the end of 2022, ideally between the months of Oct-Dec, so that the trip isn't short notice.

We appreciate your cooperation and support to make this trip happen and hope to hear for you soon.

Thanks,

EpicQuality Mangement | EpicCare Inpatient - Orders
GLG Coordinator - Orders | Immersion Coordinator - SGN Workgroup
[REDACTED]
[REDACTED]@epic.com

Upcoming Outages: N/A



Please consider the environment before printing e-mails.

From: [REDACTED] <[REDACTED]@ucsf.edu>
Sent: August 22, 2022 11:05 AM
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>; [REDACTED]@epic.com>; [REDACTED]@epic.com>;
[REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]
[REDACTED]@sfdph.org>; T [REDACTED]@sfdph.org>; [REDACTED]
<[REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]
[REDACTED]@sfdph.org>
Subject: Epic immersion at UCSF / SFDPH

External Mail

Hi everyone,

This is in follow-up to my prior emails about an immersive experience where members of Epic can shadow at UCSF & SFDPH and understand how we collect SO/GI as well as discuss what is going well and ongoing pain points.

I wanted to connect us all together on a single email chain to finalize dates since it will be over multiple sites and multiple dates.

There are plans for Epic to visit Maddie's clinic at UCSF on a Wednesday afternoon, and then potentially shadow a provider at the Child & Adolescent Gender Center on either Tuesday or Thursday.

On the SFDPH side, I know we had talked about a visit to a primary care location and not sure if we also want to include an experience shadowing inpatient registration since that its own unique workflows we are currently trying to optimize.

For those interested in hosting, please respond to this email with potential blocks of dates that would work well so we can coordinate timing, and please feel free to add anyone I inadvertently missed on this email.

Thanks!

██████████, MD | she/her/hers

Assistant Professor of Neurology
Neurohospitalist Division, UCSF | SFGH
Director, SFGH Neurology Inpatient Services
Co-Director, UCSF Global Neurology, Neuro-Infectious Diseases, Health Equity (BALANCE)
Faculty Affiliate, Center for the Study of Adversity and Cardiovascular Disease (NURTURE)

San Francisco General

Hospital and Trauma Center

1001 Potrero Ave. Building 1

Room 101 Box 0870

San Francisco, CA 94110

Phone: 628-206-3762

Email: ██████████@ucsf.edu



Please note: This email/fax message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, please contact the sender by reply e-mail/fax and destroy all copies of the original message.



Please consider the environment before printing this e-mail

From: [REDACTED] <[REDACTED]@ucsf.edu>
Sent: Tuesday, October 04, 2022 9:30 AM PDT
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Subject: Re: WPATH SOC8 changes, social work flow, discharge planning

Hi Maddie,

Thank you for this important update! And, thank you for including me in the email. I will start to do this letter writing in my practice to advocate for the desired/needed surgery.

This is really exciting to have [REDACTED] join - congratulations! [REDACTED]

Thanks,
[REDACTED]

From: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>

Sent: Sunday, October 2, 2022 10:34 PM

To: [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED], [REDACTED]
<[REDACTED]@ucsf.edu>; [REDACTED], [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu; [REDACTED]
[REDACTED]@ucsf.edu; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu; [REDACTED]
[REDACTED]@ucsf.edu

Cc: [REDACTED], [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED], [REDACTED] <[REDACTED]@ucsf.edu>

Subject: WPATH SOC8 changes, social work flow, discharge planning

Hello all,

WPATH SOC8 is out and no longer requires a mental health "letter". So we can now focus on patient-centered assessments. A single "letter" is provided by any qualified provider to attest to the patient's need for and appropriateness for surgery. In general, this letter should be able to come from the treating surgeon. Our new social worker, [REDACTED]'s focus will be on perioperative assessment and support, rather than formal gender dysphoria assessments and letter writing.

Please change your workflows accordingly. It remains to be seen how insurance companies will respond to these changes, but we should begin following SOC8 and then sort out insurance issues as they arise.

Please begin referring all of your surgical patients (once they have decided to pursue surgery here) to REF452 Transgender Care Social Work, so that [REDACTED] can outreach and assess for needs.

Also, [REDACTED] and I have been working on 2 initiatives:

1. We would like [REDACTED] to work directly with discharge planning, when appropriate, to assist with postop needs, for example, finding a trans-affirming SNF, making sure IHSS workers are trans-inclusive, making sure social supports actually show up etc.... Can you please each provide the contact for your discharge planning teams? Ideally, [REDACTED] will be able to shadow these teams to better understand their flow.
2. [REDACTED] would like to observe surgical cases, to become more familiar with the procedures and after-care needs. Are any of you able to host her for OR cases? Ideally, she will follow the patient from pre-op to PACU, and to the floor if an in-patient case.
3. Once up and running, [REDACTED] will round on inpatients with high psychosocial needs. We will work out a mechanism for this.

Thank you for all you do.

Maddie

Maddie Deutsch, MD, MPH
Professor of Clinical Family & Community Medicine
Medical Director, UCSF Gender Affirming Health Program
UCSF Health Physician Co-Lead for Diversity, Equity, Inclusion, and Belonging
University of California - San Francisco

President, US Professional Association for Transgender Health

1725 Montgomery St, Suite 250
San Francisco, CA 94111
415-797-7136 phone
415-353-3399 fax
Madeline.Deutsch@ucsf.edu
transcare.ucsf.edu
profiles.ucsf.edu/madeline.deutsch

From: [REDACTED]@epic.com>
Sent: Tuesday, October 04, 2022 9:55 AM PDT
To: [REDACTED]@epic.com>; Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>; [REDACTED]@ucsf.edu>; [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]@ucsf.edu>; T [REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>
CC: [REDACTED]
Subject: RE: Epic immersion at UCSF / SFDPH

This Message Is From an External Sender

This message came from outside your organization.

It sounds like my customer is pushing their Hyperdrive migration back until later in the year, so I THINK late January should work out for me.

Epic | Technical Services | EpicCare Ambulatory | He/Him/His

[REDACTED]@epic.com | [REDACTED]

Upcoming outages: 9/15-9/21 (WPATH), 9/30-10/3, 12/5-12/9, 12/19-12/30

From: [REDACTED]@epic.com>
Sent: Tuesday, October 4, 2022 10:20 AM
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>; [REDACTED]@sfdph.org>; [REDACTED]@ucsf.edu>; [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]@ucsf.edu>; [REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>
Cc: [REDACTED]@epic.com>
Subject: RE: Epic immersion at UCSF / SFDPH

This should work for most of us here at Epic as well. [REDACTED] may not be able to attend, but we'll do our best to get him on the trip, if possible.

From: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Sent: October 2, 2022 5:42 PM
To: [REDACTED]@sfdph.org>; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]@ucsf.edu>; [REDACTED]
Cc: [REDACTED]@epic.com>
Subject: Re: Epic immersion at UCSF / SFDPH

External Mail

Great. EpIC team, how does this work for you?

Maddie

From: [REDACTED]@sfdph.org>
Sent: Tuesday, September 27, 2022 9:07 AM
To: [REDACTED] <[REDACTED]@ucsf.edu>; Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>; [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED] (Manager) (DPH) <[REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]@ucsf.edu>; [REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>
Cc: [REDACTED]@epic.com>
Subject: Re: Epic immersion at UCSF / SFDPH

This Message Is From an External Sender

This message came from outside your organization.

Yes, this should work.

Primary Care Director of Equity and Care Experience

[@sfdph.org](#)

333 Valencia Street, San Francisco, CA 94103

[sfhealthnetwork.org](#)

pronouns: she/they



San Francisco
Health Network

SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the PHI contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: [REDACTED] <[REDACTED]@ucsf.edu>

Sent: Monday, September 26, 2022 9:08 AM

To: [REDACTED]@sfdph.org; Deutsch, Madeline (UCSF) <Madeline.Deutsch@ucsf.edu>; [REDACTED]
<[REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]
[REDACTED]@epic.com>; [REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>;
[REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]
[REDACTED]@ucsf.edu>; [REDACTED]@sfdph.org>; [REDACTED]
[REDACTED]@sfdph.org>

Cc: [REDACTED]@epic.com>

Subject: Re: Epic immersion at UCSF / SFDPH

Ok - it sounds like after Jan 20 and before mid-Feb works for [REDACTED]. Does that time frame work for everyone else?

[REDACTED], MD | she/her/hers
Assistant Professor of Neurology
Neurohospitalist Division, UCSF | SFGH
Director, SFGH Neurology Inpatient Services
Co-Director, UCSF Global Neurology, Neuro-Infectious Diseases, Health Equity (BALANCE)
Faculty Affiliate, Center for the Study of Adversity and Cardiovascular Disease (NURTURE)

San Francisco General

Hospital and Trauma Center

1001 Potrero Ave, Building 1

Room 101, Box 0870

San Francisco, CA 94110

Phone: 628-206-3762

Email [REDACTED]@ucsf.edu

Please note: This email/fax message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any



Please consider the environment before printing this e-mail

From: [REDACTED] <[REDACTED]@ucsf.edu>
Sent: Friday, September 23, 2022 5:31 PM
To: [REDACTED] <[REDACTED]@sfdph.org>; Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>; [REDACTED] <[REDACTED]@epic.com>; [REDACTED] <[REDACTED]@epic.com>; [REDACTED] <[REDACTED]@epic.com>; [REDACTED] <[REDACTED]@epic.com>; [REDACTED] <[REDACTED]@sfdph.org>; [REDACTED] <[REDACTED]@sfdph.org>; [REDACTED] <[REDACTED]@sfdph.org>; [REDACTED] <[REDACTED]@sfdph.org>; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@sfdph.org>; [REDACTED] <[REDACTED]@sfdph.org>
Cc: [REDACTED] <[REDACTED]@epic.com>
Subject: Re: Epic immersion at UCSF / SFDPH

Hi all,
What if we targeted late January / early February?
That way [REDACTED] would (hopefully) be able to attend, and that would give us all time to ensure folks are available.
[REDACTED] (DPH) - do you have any restrictions during that time? I was hoping to secure a time when you would be available to talk through some of the build issues we've encountered.
Thanks,
[REDACTED]

[REDACTED] MD | she/her/hers
Assistant Professor of Neurology
Neurohospitalist Division, UCSF | SFGH
Director, SFGH Neurology Inpatient Services
Co-Director, UCSF Global Neurology, Neuro-Infectious Diseases, Health Equity (BALANCE)
Faculty Affiliate, Center for the Study of Adversity and Cardiovascular Disease (NURTURE)

San Francisco General

Hospital and Trauma Center

1001 Potrero Ave, Building 1

Room 101, Box 0870

San Francisco, CA 94110

Phone: 628-206-3762

Email: [REDACTED]@ucsf.edu

Please note: This email/fax message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, please contact the sender by reply e-mail/fax and destroy all copies of the original message.



Please consider the environment before printing this e-mail

From: [REDACTED] <[REDACTED]@sfdph.org>
Sent: Friday, September 23, 2022 11:22 AM
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>; [REDACTED] <[REDACTED]@epic.com>; [REDACTED] <[REDACTED]@epic.com>; [REDACTED] <[REDACTED]@epic.com>; [REDACTED] <[REDACTED]@epic.com>; [REDACTED] <[REDACTED]@epic.com>; [REDACTED] <[REDACTED]@sfdph.org>; [REDACTED] <[REDACTED]@sfdph.org>; [REDACTED] <[REDACTED]@sfdph.org>; [REDACTED] <[REDACTED]@sfdph.org>; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@sfdph.org>; [REDACTED] <[REDACTED]@sfdph.org>
Cc: [REDACTED] <[REDACTED]@epic.com>
Subject: Re: Epic immersion at UCSF / SFDPH

This Message Is From an External Sender

This message came from outside your organization.

Good Morning,

Thanks for the updates.

From SFDPH/SFHN primary care, we would recommend spending some time with Castro Mission Health Center, which is a community primary care location. We are relatively flexible. Would also not recommend a holiday week, but otherwise, no

significant date restrictions. We can be flexible on the day/time of week so can see depending on the week what may work best with other schedule restrictions.

We can consider additional clinics as well if there is interest in a campus-based clinic at ZSFG or other locations.

Best,

Primary Care Director of Equity and Care Experience

@sfdph.org

333 Valencia Street, San Francisco, CA 94103

sfhealthnetwork.org

pronouns: she/they



San Francisco
Health Network

SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the PHI contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>

Sent: Thursday, September 22, 2022 12:12 PM

To: @epic.com>; @sfdph.org>; (UCSF)
<@ucsf.edu>; @epic.com>; @epic.com>;
<@epic.com>; @sfdph.org>; @sfdph.org>;
@sfdph.org>; @sfdph.org>;
@ucsf.edu>; @sfdph.org>;
@sfdph.org>

Cc:

Subject: Re: Immersion at UCSF /

Great, thanks for describing the landscape, and others for replies. Let's please agree that 9/27 is the deadline for interested entities to provide time blocks. Anyone not providing a time block by then will have to wait and see what the finalized block is and then fit in accordingly.

Other than holiday weeks, and regarding the Gender Affirming Health Program at Montgomery St, I do not have any full weeks where I will not have at least one day of availability looking ahead into the Spring.

Best,

Maddie

Maddie Deutsch, MD, MPH
Professor of Clinical Family & Community Medicine

pronouns: she/they



Subject: Re: Epic immersion at UCSF / SFDPH

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

[REDACTED] please respond by 9/27 with blocks of dates during which Epic can come shadow either at The General or other locations in the network to understand how we collect SO/GI and pain-points in that process. I know this is an active effort on our parts right now to optimize collection, so this is a great opportunity.

San Francisco General

Hospital and Trauma Center

1001 Potrero Ave, Building 1

Room 101, Box 0870

San Francisco, CA 94110

Phone: 828-206-3762

Email: [REDACTED]@ucsf.edu

Please note: This email/fax message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, please contact the sender by reply e-mail/fax and destroy all copies of the original message.



Please consider the environment before printing this e-mail

From: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>

Sent: Tuesday, September 20, 2022 8:14 PM

To: [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]
<[REDACTED]@ucsf.edu>; [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]
<[REDACTED]@epic.com>; [REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]
[REDACTED]@sfdph.org>; [REDACTED]@ucsf.edu>

Cc: [REDACTED]
Subject: Re: Epic immersion at UCSF / SFDPH

Hello all,

I met with Will this week at the WPATH conference. We need to get on this right away. In the months that have passed since we began discussing this with Epic, they have used their "slot" for a trip out west with a scheduled visit at Stanford, where they will be spending a week. We may have missed the boat for this year and need to act right away to get something on the schedule. Epic folks, I will host you any time on a Tues (telemed only), Wed, or Fri in my clinic. Others, please weigh in. Let's set a deadline of 9/27 for UCSF/SFDPH people to respond to availability so we can get this crucial visit on the calendar.

Thanks,

Maddie

Maddie Deutsch, MD, MPH
Professor of Clinical Family & Community Medicine
Medical Director, UCSF Gender Affirming Health Program
UCSF Health Physician Co-Lead for Diversity, Equity, Inclusion, and Belonging
University of California - San Francisco

President, US Professional Association for Transgender Health

1725 Montgomery St, Suite 250
San Francisco, CA 94111
415-797-7136 phone
415-353-3399 fax
Madeline.Deutsch@ucsf.edu
transcare.ucsf.edu
profiles.ucsf.edu/maddie.deutsch

From: [REDACTED]@epic.com>

Sent: Friday, August 26, 2022 10:51 AM

To: [REDACTED]@epic.com>; [REDACTED] <[REDACTED]@ucsf.edu>; Deutsch, Madeline
<Madeline.Deutsch@ucsf.edu>; [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]
<[REDACTED]@epic.com>; [REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]
[REDACTED]@sfdph.org>; [REDACTED]@ucsf.edu>

Cc: [REDACTED]
Subject: RE: Epic immersion at UCSF / SFDPH

This Message Is From an External Sender

This message came from outside your organization.

Adding in [REDACTED] from UCSF, we'll want to make sure someone from his team is included in the preparation for this visit.

I think the next steps would be to schedule some time with IT and Operational leads to further refine the agendas [REDACTED] sent over.

[Epic](#) | [Willow Inpatient & Inventory](#) | [Technical Services](#) | [\[REDACTED\]](#)
[UserWeb](#) • [Galaxy](#) • [Sherlock](#) • [Nova](#) • [Analyst Toolkits](#) • [Report Repository](#) • [Print Group Encyclopedia](#)

From [REDACTED]@epic.com>

Sent: Friday, August 26, 2022 12:10 PM

To: [REDACTED] <[REDACTED]@ucsf.edu>; Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>; [REDACTED] <[REDACTED]@epic.com>; [REDACTED] <[REDACTED]@epic.com>; [REDACTED] <[REDACTED]@epic.com>; [REDACTED] <[REDACTED]@sfdph.org>; [REDACTED] <[REDACTED]@sfdph.org>; [REDACTED] <[REDACTED]@sfdph.org>; [REDACTED] <[REDACTED]@sfdph.org>; [REDACTED] <[REDACTED]@sfdph.org>; [REDACTED] <[REDACTED]@sfdph.org>
Cc: [REDACTED] <[REDACTED]@epic.com>; [REDACTED] <[REDACTED]@epic.com>
Subject: RE: Epic immersion at UCSF / SFDPH

Circling back to this, post UGM. 😊

As [REDACTED] mentioned, we're planning an immersion trip at UCSF that will include shadowing at Maddie's clinic on a **Wednesday afternoon** and then to potentially a provider at the Child & Adolescent Gender Center on **either Tuesday or Thursday**.

It's our hope to be able to combine this visit with an immersion at SFDPH as well. '

What we need to know:

- which clinics/areas/providers are available for shadowing?
- are SOGI stakeholders we could meet with outside of shadowing, and what days work best?

I'm attaching a real tentative customer itinerary for an idea of what we're looking for and the SGN Immersion agenda template that I'll finalize once we've nailed down specifics.

At Epic, it's our goal to have this trip completed before the end of 2022, ideally between the months of Oct-Dec, so that the trip isn't short notice.

We appreciate your cooperation and support to make this trip happen and hope to hear for you soon.

Thanks,

EpicQuality Mangement | EpicCare Inpatient - Orders
GLG Coordinator - Orders | Immersion Coordinator - SGN Workgroup
([REDACTED]
[REDACTED]@epic.com

Upcoming Outages: N/A



Please consider the environment before printing e-mails.

From: [REDACTED] <[REDACTED]@ucsf.edu>

Sent: August 22, 2022 11:05 AM

To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>; [REDACTED]@epic.com>; [REDACTED]@epic.com>;
[REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]
[REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]
[REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]
<[REDACTED]@sfdph.org>

Subject: Epic immersion at UCSF / SFDPH

External Mail

Hi everyone,

This is in follow-up to my prior emails about an immersive experience where members of Epic can shadow at UCSF & SFDPH and understand how we collect SO/GI as well as discuss what is going well and ongoing pain points.

I wanted to connect us all together on a single email chain to finalize dates since it will be over multiple sites and multiple dates.

There are plans for Epic to visit Maddie's clinic at UCSF on a Wednesday afternoon, and then potentially shadow a provider at the Child & Adolescent Gender Center on either Tuesday or Thursday.

On the SFDPH side, I know we had talked about a visit to a primary care location and not sure if we also want to include an experience shadowing inpatient registration since that its own unique workflows we are currently trying to optimize.

For those interested in hosting, please respond to this email with potential blocks of dates that would work well so we can coordinate timing, and please feel free to add anyone I inadvertently missed on this email.

Thanks!



██████████, MD | she/her/hers

Assistant Professor of Neurology
Neurohospitalist Division, UCSF | SFGH
Director, SFGH Neurology Inpatient Services
Co-Director, UCSF Global Neurology, Neuro-Infectious Diseases, Health Equity (BALANCE)
Faculty Affiliate, Center for the Study of Adversity and Cardiovascular Disease (NURTURE)

San Francisco General

Hospital and Trauma Center

1001 Potrero Ave, Building 1

Room 101, Box 0870

San Francisco, CA 94110

Phone: 628-206-3762

Email: ██████████@ucsf.edu



Please note: This email/fax message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, please contact the sender by reply e-mail/fax and destroy all copies of the original message.



Please consider the environment before printing this e-mail

From: Deutsch, Madeline on behalf of Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>

Sent: Tuesday, October 04, 2022 12:22 PM PDT

To: [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]@ucsf.edu>; [REDACTED]@epic.com>; [REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]@ucsf.edu>; [REDACTED]@sfdph.org>

CC: [REDACTED]@epic.com>

Subject: Re: Epic immersion at UCSF / SFDPH

Great, thanks, please let us know when the dates are finalized.

Maddie

From: [REDACTED]@epic.com>

Sent: Tuesday, October 4, 2022 9:55 AM

To: [REDACTED]@epic.com>; Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>; [REDACTED]@sfdph.org>; [REDACTED]@ucsf.edu>; [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]@ucsf.edu>; [REDACTED]@sfdph.org>

Cc: [REDACTED]@epic.com>

Subject: RE: Epic immersion at UCSF / SFDPH

This Message Is From an External Sender

This message came from outside your organization.

It sounds like my customer is pushing their Hyperdrive migration back until later in the year, so I THINK late January should work out for me.

[REDACTED]
Epic | Technical Services | EpicCare Ambulatory | He/Him/His

[REDACTED]@epic.com | (608) 271-9000

Upcoming outages: 9/15-9/21 (WPATH), 9/30-10/3, 12/5-12/9, 12/19-12/30

From: [REDACTED]@epic.com>

Sent: Tuesday, October 4, 2022 10:20 AM

To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>; [REDACTED]@sfdph.org>; [REDACTED]@ucsf.edu>; [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]@ucsf.edu>; [REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>

Cc: [REDACTED]@epic.com>

Subject: RE: Epic immersion at UCSF / SFDPH

This should work for most of us here at Epic as well. [REDACTED] may not be able to attend, but we'll do our best to get him on the trip, if possible.

From: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>

Sent: October 2, 2022 5:42 PM

To: [REDACTED]@sfdph.org>; [REDACTED]@ucsf.edu>; [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]@ucsf.edu>; [REDACTED]@sfdph.org>

Cc: [REDACTED]@epic.com>

Subject: Re: Epic immersion at UCSF / SFDPH

External Mail

Great. EpIC team, how does this work for you?

the original message.



From: [REDACTED] <[REDACTED]@ucsf.edu>
Sent: Friday, September 23, 2022 5:31 PM
To: [REDACTED]@sfdph.org>; Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>; [REDACTED]
 <[REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]
 [REDACTED]@epic.com>; [REDACTED]@sfdph.org>; [REDACTED] <[REDACTED]@sfdph.org>;
 [REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]
 [REDACTED]@ucsf.edu>; [REDACTED]@sfdph.org>; [REDACTED]
Cc: [REDACTED]
Subject: Re: Epic immersion at UCSF / SFDPH

Hi all,
 What if we targeted late January / early February?
 That way [REDACTED] would (hopefully) be able to attend, and that would give us all time to ensure folks are available.
 [REDACTED] - do you have any restrictions during that time? I was hoping to secure a time when you would be
 available to talk through some of the build issues we've encountered.
 Thanks,
 [REDACTED]

[REDACTED] MD | she/her/hers
 Assistant Professor of Neurology
 Neurohospitalist Division, UCSF | SFGH
 Director, SFGH Neurology Inpatient Services
 Co-Director, UCSF Global Neurology, Neuro-Infectious Diseases, Health Equity (BALANCE)
 Faculty Affiliate, Center for the Study of Adversity and Cardiovascular Disease (NURTURE)

San Francisco General
 Hospital and Trauma Center
 1001 Potrero Ave, Building 1
 Room 101, Box 0870
 San Francisco, CA 94110
 Phone: 628-206-3762
 Email: [REDACTED]@ucsf.edu

Please note: This email/fax message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, please contact the sender by reply e-mail/fax and destroy all copies of the original message.



From: [REDACTED]@sfdph.org>
Sent: Friday, September 23, 2022 11:22 AM
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>; [REDACTED]@epic.com>; [REDACTED]
 <[REDACTED]@ucsf.edu>; [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]
 [REDACTED]@epic.com>; [REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]
 [REDACTED]@ucsf.edu>; [REDACTED]@sfdph.org>; [REDACTED]
 [REDACTED]@sfdph.org>
Cc: [REDACTED]@epic.com>
Subject: Re: Epic immersion at UCSF / SFDPH

This Message Is From an External Sender
 This message came from outside your organization.

Good Morning,

Thanks for the updates.

From SFDPH/SFHN primary care, we would recommend spending some time with Castro Mission Health Center, which is a community primary care location. We are relatively flexible. Would also not recommend a holiday week, but otherwise, no significant date restrictions. We can be flexible on the day/time of week so can see depending on the week what may work best with other schedule restrictions.

We can consider additional clinics as well if there is interest in a campus-based clinic at ZSFG or other locations.

Best,
 [REDACTED]

[REDACTED]
Primary Care Director of Equity and Care Experience

[REDACTED]@sfdph.org

333 Valencia Street, San Francisco, CA 94103

sfhealthnetwork.org

pronouns: she/they



San Francisco
Health Network

SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the PHI contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>

Sent: Thursday, September 22, 2022 12:12 PM

To: [REDACTED] (UCSF)

<[REDACTED]@ucsf.edu>; [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]
<[REDACTED]@epic.com>; [REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]
[REDACTED]@sfdph.org>; [REDACTED]@ucsf.edu>; [REDACTED]@sfdph.org>; [REDACTED]
[REDACTED]@sfdph.org>

Cc: [REDACTED]@epic.com>

Subject: Re: Epic immersion at UCSF / SFDPH

Great, thanks [REDACTED] for describing the landscape, and others for replies. Let's please agree that 9/27 is the deadline for interested entities to provide time blocks. Anyone not providing a time block by then will have to wait and see what the finalized block is and then fit in accordingly.

Other than holiday weeks, and regarding the Gender Affirming Health Program at Montgomery St, I do not have any full weeks where I will not have at least one day of availability looking ahead into the Spring.

Best,

Maddie

Maddie Deutsch, MD, MPH
Professor of Clinical Family & Community Medicine
Medical Director, UCSF Gender Affirming Health Program
UCSF Health Physician Co-Lead for Diversity, Equity, Inclusion, and Belonging
University of California - San Francisco

President, US Professional Association for Transgender Health

1725 Montgomery St, Suite 250
San Francisco, CA 94111
415-797-7136 phone
415-353-3399 fax
Madeline.Deutsch@ucsf.edu
transcare.ucsf.edu
profiles.ucsf.edu/madeline.deutsch

From: [REDACTED]@epic.com>

Sent: Thursday, September 22, 2022 10:27 AM

To: [REDACTED]@sfdph.org>; [REDACTED] <[REDACTED]@ucsf.edu>; Deutsch, Madeline

<Madeline.Deutsch@ucsf.edu>; [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]@epic.com>; L [REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]@ucsf.edu>; [REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>
Cc: [REDACTED]@epic.com>
Subject: RE: Epic immersion at UCSF / SFDPH

This Message Is From an External Sender

This message came from outside your organization.

Just adding some additional information from the Epic side:

We have a number of immersion trips planned for some other organizations before the end of the year. If we would like to get this scheduled before the end of the year, we could probably make that happen but [REDACTED] and I may not be included in the group of folks Epic is able to send due to other conflicts (other Epic development responsibilities, additional immersion trips). So we COULD still do before the end of the year, but other folks

If we started looking towards the beginning of next year, there might be some more flexibility in who is able to attend ([REDACTED] and myself might be able to attend), but ultimately, we can adjust based on what works best for UCSF and [REDACTED]

Epic | Technical Services | EpicCare Ambulatory | He/Him/His

[REDACTED]@epic.com | [REDACTED]

Upcoming outages: 9/15-9/21 (WPATH), 9/30-10/3, 12/5-12/9, 12/19-12/30

From [REDACTED]@sfdph.org>

Sent: Thursday, September 22, 2022 11:52 AM

To: [REDACTED], [REDACTED] (UCSF) <[REDACTED]@ucsf.edu>; Deutsch, Madeline (UCSF) <Madeline.Deutsch@ucsf.edu>; [REDACTED]

[REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]

[REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED] (Manager) (DPH) <[REDACTED]@sfdph.org>; [REDACTED]

[REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]

[REDACTED]@sfdph.org>; [REDACTED]@ucsf.edu>; [REDACTED]

[REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>

Cc: [REDACTED]@epic.com>

Subject: Re: Epic immersion at UCSF / SFDPH

External Mail

Good Morning,

I'm in process of identifying some potential locations from Primary Care. There may be a preference to consider a smaller off-campus/community clinic rather than on-campus.

If there is a strong preference for an on-campus clinic at the General, we can certainly include that as well.

Just to confirm, we are looking for one primary care site?

Regardless, we have multiple clinics that would be great for this type of visit so regardless of the week, I am certain we can have a primary care site participate.

Best,

Primary Care Director of Equity and Care Experience

[REDACTED]@sfdph.org

333 Valencia Street, San Francisco, CA 94103

sfhealthnetwork.org

pronouns: she/they



San Francisco
Health Network

SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the PHI contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: [REDACTED] <[REDACTED]@ucsf.edu>

Sent: Thursday, September 22, 2022 9:25 AM

To: Deutsch, Madeline (UCSF) <Madeline.Deutsch@ucsf.edu>; [REDACTED]@epic.com>; [REDACTED]
<[REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]
<[REDACTED]@epic.com>; [REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>;
[REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>; [REDACTED]
[REDACTED]@sfdph.org>; [REDACTED]@ucsf.edu>; [REDACTED]
[REDACTED]@sfdph.org>; [REDACTED]@sfdph.org>

Cc: [REDACTED]@epic.com>

Subject: Re: Epic immersion at UCSF / SFDPH

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

I am adding in [REDACTED] and [REDACTED] from SF DPH Primary Care.

[REDACTED] & the SF DPH crew - please respond by 9/27 with blocks of dates during which Epic can come shadow either at The General or other locations in the network to understand how we collect SO/GI and pain-points in that process. I know this is an active effort on our parts right now to optimize collection, so this is a great opportunity.

Epic folks - I'm assuming we are targeting before the end of the calendar year, but please let us know if there are more specific windows of time you'd be available, and we can hone availability based on that.

Thanks,

[REDACTED]

[REDACTED] MD | she/her/hers

Assistant Professor of Neurology

Neurohospitalist Division, UCSF | SFGH

Director, SFGH Neurology Inpatient Services

Co-Director, UCSF Global Neurology, Neuro-Infectious Diseases, Health Equity (BALANCE)

Faculty Affiliate, Center for the Study of Adversity and Cardiovascular Disease (NURTURE)

San Francisco General
Hospital and Trauma Center

1001 Potrero Ave. Building 1

Room 101, Box 0870

San Francisco, CA 94110

Phone: 628-206-3762

Email: [REDACTED]@ucsf.edu

Please note: This email/fax message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, please contact the sender by reply e-mail/fax and destroy all copies of the original message.



Please consider the environment before printing this e-mail

From: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>

Sent: Tuesday, September 20, 2022 8:14 PM

To: [REDACTED]@epic.com>; [REDACTED]@epic.com>; [REDACTED]

As [REDACTED] mentioned, we're planning an immersion trip at UCSF that will include shadowing at Maddie's clinic on a Wednesday afternoon and then to potentially a provider at the Child & Adolescent Gender Center on either Tuesday or Thursday.

It's our hope to be able to combine this visit with an immersion at SFDPH as well. '.

What we need to know:

- which clinics/areas/providers are available for shadowing?
- are SOGI stakeholders we could meet with outside of shadowing, and what days work best?

I'm attaching a real tentative customer itinerary for an idea of what we're looking for and the SGN Immersion agenda template that I'll finalize once we've nailed down specifics.

At Epic, it's our goal to have this trip completed before the end of 2022, ideally between the months of Oct-Dec, so that the trip isn't short notice.

We appreciate your cooperation and support to make this trip happen and hope to hear for you soon.

Thanks,

[REDACTED] he/her (s)

EpicQuality Mangement | EpicCare Inpatient - Orders

GLG Coordinator - Orders | Immersion Coordinator - SGN Workgroup

([REDACTED])

[REDACTED]@epic.com

Upcoming Outages: N/A

 Please consider the environment before printing e-mails.

From: [REDACTED] <[REDACTED]@ucsf.edu>

Sent: August 22, 2022 11:05 AM

To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu> [REDACTED]@epic.com; [REDACTED]@epic.com;

[REDACTED]@epic.com; [REDACTED]@epic.com; [REDACTED]@epic.com;

[REDACTED]@sfdph.org; [REDACTED]@sfdph.org; [REDACTED]

[REDACTED]@sfdph.org; [REDACTED]@sfdph.org; [REDACTED]

<[REDACTED]@sfdph.org>

Subject: Epic immersion at UCSF / SFDPH

External Mail

Hi everyone,

This is in follow-up to my prior emails about an immersive experience where members of Epic can shadow at UCSF & SFDPH and understand how we collect SO/GI as well as discuss what is going well and ongoing pain points.

I wanted to connect us all together on a single email chain to finalize dates since it will be over multiple sites and multiple dates.

There are plans for Epic to visit Maddie's clinic at UCSF on a Wednesday afternoon, and then potentially shadow a provider at the Child & Adolescent Gender Center on either Tuesday or Thursday.

On the SFDPH side, I know we had talked about a visit to a primary care location and not sure if we also want to include an experience shadowing inpatient registration since that its own unique workflows we are currently trying to optimize.

For those interested in hosting, please respond to this email with potential blocks of dates that would work well so we can coordinate timing, and please feel free to add anyone I inadvertently missed on this email.

Thanks!

[REDACTED] MD | she/her/hers

Assistant Professor of Neurology

Neurohospitalist Division, UCSF | SFGH

Director, SFGH Neurology Inpatient Services

Co-Director, UCSF Global Neurology, Neuro-Infectious Diseases, Health Equity (BALANCE)

Faculty Affiliate, Center for the Study of Adversity and Cardiovascular Disease (NURTURE)

San Francisco General
Hospital and Trauma Center

1001 Potrero Ave, Building T

Room 101, Box 0870

San Francisco, CA 94110

Phone: 628-206-3762

Email: [REDACTED]@ucsf.edu



Please note: This email/fax message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, please contact the sender by reply e-mail/fax and destroy all copies of the original message.



Please consider the environment before printing this e-mail

From: Deutsch, Madeline
Sent: Tuesday, October 04, 2022 12:25 PM PDT
To: [REDACTED], [REDACTED] <[REDACTED]@ucsf.edu>
Subject: EpIC immersion

Hi there - quick note. I met with [REDACTED] from Epic when I was WPATH. He was very eager to find a time to meet with me. I was really busy with many roles at the conference and I carved out some time for him. It was SO awkward! He did not ask me a single question! He spent the whole time rambling about what he does and all kinds of tangents, non-sequiturs, and dense tech talk. I repeatedly asked him if he had any questions for me and he just would say "no" and then ramble on! After about 15 minutes, I basically told him I needed to go do something else. He followed me to the elevator still talking about who knows what, and kept talking while the elevator door closed.

TL;DR, I wonder if this EpIC visit will be useful or if it will be more of a "check the box" for them.

Maddie Deutsch, MD, MPH
Professor of Clinical Family & Community Medicine
Medical Director, UCSF Gender Affirming Health Program
UCSF Health Physician Co-Lead for Diversity, Equity, Inclusion, and Belonging
University of California - San Francisco

President, US Professional Association for Transgender Health

1725 Montgomery St, Suite 250
San Francisco, CA 94111
415-797-7136 phone
415-353-3399 fax
Madeline.Deutsch@ucsf.edu
transcare.ucsf.edu
profiles.ucsf.edu/madeline.deutsch

From: [REDACTED] <[REDACTED]@ucsf.edu>
Sent: Tuesday, October 04, 2022 1:01 PM PDT
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Subject: Re: Epic immersion

I'm looking at it more from what we might gain (I don't really care if they get anything out of it). I figure this is an opportunity to highlight the pain points we've experienced and see if they either have a suggestion for how to fix it based on other institutions or if they can go back to Epic and make a fix for it. Hopefully it won't be a total waste of time!

[REDACTED] MD | she/her/hers
Assistant Professor of Neurology
Neurohospitalist Division, UCSF | SFGH
Director, SFGH Neurology Inpatient Services
Co-Director, UCSF Global Neurology, Neuro-Infectious Diseases, Health Equity (BALANCE)
Faculty Affiliate, Center for the Study of Adversity and Cardiovascular Disease (NURTURE)

San Francisco General
Hospital and Trauma Center
1001 Potrero Ave. Building 1
Room 101, Box 0870
San Francisco, CA 94110
Phone: 628-206-3762
Email: [REDACTED]@ucsf.edu

Please note: This email/fax message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, please contact the sender by reply e-mail/fax and destroy all copies of the original message.



From: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Sent: Tuesday, October 4, 2022 12:25 PM
To: [REDACTED] <[REDACTED]@ucsf.edu>
Subject: Epic immersion

Hi there - quick note. I met with [REDACTED] from Epic when I was WPATH. He was very eager to find a time to meet with me. I was really busy with many roles at the conference and I carved out some time for him. It was SO awkward! He did not ask me a single question! He spent the whole time rambling about what he does and all kinds of tangents, non-sequiturs, and dense tech talk. I repeatedly asked him if he had any questions for me and he just would say "no" and then ramble on! After about 15 minutes, I basically told him I needed to go do something else. He followed me to the elevator still talking about who knows what, and kept talking while the elevator door closed.

TL;DR, I wonder if this Epic visit will be useful or if it will be more of a "check the box" for them.

Maddie Deutsch, MD, MPH
Professor of Clinical Family & Community Medicine
Medical Director, UCSF Gender Affirming Health Program
UCSF Health Physician Co-Lead for Diversity, Equity, Inclusion, and Belonging
University of California - San Francisco

President, US Professional Association for Transgender Health

1725 Montgomery St, Suite 250
San Francisco, CA 94111
415-797-7136 phone
415-353-3399 fax
Madeline.Deutsch@ucsf.edu
transcare.ucsf.edu
profiles.ucsf.edu/madeline.deutsch

From: Deutsch, Madeline on behalf of Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Sent: Tuesday, October 04, 2022 1:40 PM PDT
To: [REDACTED] <[REDACTED]@ucsf.edu>
Subject: Re: EpIC immersion

Yes agreed. Mostly I'm remarking because [REDACTED] had mentioned he may not be able to make it, and maybe we can steer it in that direction. My meeting with him was a 100% total waste of time.

From: [REDACTED] <[REDACTED]@ucsf.edu>
Sent: Tuesday, October 4, 2022 1:01 PM
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Subject: Re: EpIC immersion

I'm looking at it more from what we might gain (I don't really care if they get anything out of it). I figure this is an opportunity to highlight the pain points we've experienced and see if they either have a suggestion for how to fix it based on other institutions or if they can go back to Epic and make a fix for it. Hopefully it won't be a total waste of time!

[REDACTED], MD | she/her/hers
Assistant Professor of Neurology
Neurohospitalist Division, UCSF | SFGH
Director, SFGH Neurology Inpatient Services
Co-Director, UCSF Global Neurology, Neuro-Infectious Diseases, Health Equity (BALANCE)
Faculty Affiliate, Center for the Study of Adversity and Cardiovascular Disease (NURTURE)

San Francisco General
Hospital and Trauma Center
1001 Potrero Ave, Building 1
Room 101, Box 0870
San Francisco, CA 94110
Phone: 828-206-3762
Email: [REDACTED]@ucsf.edu

Please note: This email/fax message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, please contact the sender by reply e-mail/fax and destroy all copies of the original message.



Please consider the environment before printing this e-mail

From: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Sent: Tuesday, October 4, 2022 12:25 PM
To: [REDACTED] <[REDACTED]@ucsf.edu>
Subject: EpIC immersion

Hi there - quick note. I met with [REDACTED] from Epic when I was WPATH. He was very eager to find a time to meet with me. I was really busy with many roles at the conference and I carved out some time for him. It was SO awkward! He did not ask me a single question! He spent the whole time rambling about what he does and all kinds of tangents, non-sequiturs, and dense tech talk. I repeatedly asked him if he had any questions for me and he just would say "no" and then ramble on! After about 15 minutes, I basically told him I needed to go do something else. He followed me to the elevator still talking about who knows what, and kept talking while the elevator door closed.

TL;DR, I wonder if this EpIC visit will be useful or if it will be more of a "check the box" for them.

Maddie Deutsch, MD, MPH
Professor of Clinical Family & Community Medicine
Medical Director, UCSF Gender Affirming Health Program
UCSF Health Physician Co-Lead for Diversity, Equity, Inclusion, and Belonging
University of California - San Francisco

President, US Professional Association for Transgender Health

1725 Montgomery St, Suite 250
San Francisco, CA 94111
415-797-7136 phone
415-353-3399 fax
Madeline.Deutsch@ucsf.edu
transcare.ucsf.edu
profiles.ucsf.edu/madeline.deutsch

From: Rosenthal, Stephen on behalf of Rosenthal, Stephen <Stephen.Rosenthal@ucsf.edu>

Sent: Tuesday, October 04, 2022 4:11 PM PDT

To: [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]2@ucsf.edu>; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@ucsf.edu>

Subject: Re: happy hour/dinner

That could be fun! --A precursor to our 10th Anniversary celebration the next day!

Thanks,

Steve

Stephen M. Rosenthal, M.D.
Professor of Pediatrics
Division of Pediatric Endocrinology
Medical Director, Child and Adolescent Gender Center
University of California, San Francisco
Mission Hall: Global Health and Clinical Sciences
550 16th St., 4th Floor, #4635
San Francisco CA 94143-0434
Pronouns: he/him/his

Director, World Professional Association for Transgender Health
Past Vice President and Director, Endocrine Society
Past President, Pediatric Endocrine Society

Tel.: (415) 476-2266
Fax: (415) 476-5356
email: Stephen.Rosenthal@ucsf.edu

From: [REDACTED] <[REDACTED]@ucsf.edu>

Sent: Tuesday, October 4, 2022 3:59 PM

To: [REDACTED] <[REDACTED]2@ucsf.edu>; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@ucsf.edu>; Rosenthal, Stephen <Stephen.Rosenthal@ucsf.edu>

Subject: happy hour/dinner

Hi,

Are you up for happy hour/dinner, Friday October 28?

Dr. [REDACTED] DNP, AC-PNP-BC
Nurse Practitioner
UCSF Pediatric Endocrinology

From: Rosenthal, Stephen

Sent: Tuesday, October 04, 2022 5:31 PM PDT

To: [REDACTED]@chla.usc.edu>; [REDACTED]@luriechildrens.org>; [REDACTED]
[REDACTED]@childrens.harvard.edu>; [REDACTED]@luriechildrens.org) [REDACTED]@luriechildrens.org>

Subject: A new low in politics

See if you can open this link-- a new low:

<https://wapo.st/3rvSjF1>

Okla. GOP ties hospital's covid funds to end of gender-affirming care

Republican lawmakers threatened to withhold \$108 million in federal funds from OU Health unless a hospital stopped providing gender-affirming care.

wapo.st

Stephen M. Rosenthal, M.D.
Professor of Pediatrics
Division of Pediatric Endocrinology
Medical Director, Child and Adolescent Gender Center
University of California, San Francisco
Mission Hall: Global Health and Clinical Sciences
550 16th St., 4th Floor, #4635
San Francisco CA 94143-0434
Pronouns: he/him/his

Director, World Professional Association for Transgender Health
Past Vice President and Director, Endocrine Society
Past President, Pediatric Endocrine Society

Tel.: (415) 476-2266
Fax: (415) 476-5356
email: Stephen.Rosenthal@ucsf.edu

From: [REDACTED]@ucsf.edu>
Sent: Tuesday, October 04, 2022 5:32 PM PDT
To: [REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu>
Subject: Reminder: Register for Oct 6 - IHPS 50th Anniversary Symposium

Hello all!

In case anyone has not yet heard about the IHPS symposium on Thursday, I am forwarding along to encourage you to attend. Free lunch and no cost to register and lots of great content! Full timeline agenda is in EventBrite. Some cool panels with policy makers and journalists as well as a poster session.

Take care, [REDACTED]

From: Institute for Health Policy Studies - UCSF <[REDACTED]@ucsf.edu>
Sent: Wednesday, September 28, 2022 1:13 PM
To: [REDACTED]@ucsf.edu>
Subject: Reminder: Register for Oct 6 - IHPS 50th Anniversary Symposium

This Message Is From an External Sender

This message came from outside your organization.

Celebrate 50 years of IHPS with us!

Philip R. Lee Institute for Health Policy Studies 50th Anniversary Symposium

Thursday, October 6, 2022

9:30 am - 2:30 pm

Robertson Auditorium

UCSF, Mission Bay Campus

The Philip R. Lee Institute for Health Policy Studies invites you to celebrate a half-century of pushing the traditional boundaries of academia and health studies.

Please RSVP below at your earliest convenience as space is limited.

(Lunch provided)

Agenda:

Opening Remarks: Talmadge King, MD, Dean, UCSF School of Medicine

Video Remarks: Admiral Rachel Levine, MD, Assistant Secretary for Health, US Department of Health and Human Services

"How Government Uses Research to Craft Policy": Panel discussion with state and local government officials discussing the importance of evidence-based research in policy-making for health and healthcare.

Moderator: Peter V. Lee, former CEO Covered California

Panelists:

Scott Wiener, California State Senator, District 11
Alice Hm Chen, Chief Medical Officer, Covered California

Celebration of the Harold S. Luft Mentoring Award Winners:

- 2020, Mary Whooley, MD
- 2021, Pamela Ling, MD
- 2022, Urmimala Sarkar, MD

"Health Journalists and Using Research to Communicate Health Policy": Panel discussion with national and local health journalists discussing the importance of communicating policy-focused research to advance equity in health and health care.

Moderator: David Rousseau (Kaiser Health News publisher)

- Ana Ibarra, CalMatters
- Dan Diamond, The Washington Post
- Joanne Kenan, formerly Politico, currently Johns Hopkins School Public Health Commonwealth Fund Journalist in Residence

Poster Session: Exploring current work in the IHPS 12 core focus areas below

- Access to Care & Insurance
- Aging & Long-term Care
- Adolescent & Children's Health
- Gender & Reproductive Health
- Healthcare Value & Economics
- Healthcare Workforce & Education
- Health Equity
- Industry Influences on Health
- Informatics & Digital Health
- Patient Experience & Quality of Care
- Social & Environmental Determinants of Health
- Substance Use & Mental Health

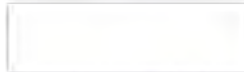
RSVP

Institute for Health Policy Studies - UCSF | 490 Illinois, 7th Floor, San Francisco, CA 94143

[Unsubscribe](#) [REDACTED]@ucsf.edu

[Update Profile](#) | [Constant Contact Data Notice](#)

Sent by [REDACTED]@ucsf.edu in collaboration
with



[Try email marketing for free today!](#)

(he/him/his)
Assistant Professor, Child & Adolescent Psychiatry
Affiliate Faculty, Philip R. Lee Institute for Health Policy Studies
University of California, San Francisco

<https://wapo.st/3rvSjF1>



Subject: Re: A new low in politics

This message came from outside your organization.

When will this fucknutterry end?

@chla.usc.edu

"The level of our success is limited only by our imagination and no act of kindness, however small, is ever wasted." -Aesop

CONFIDENTIALITY NOTICE: DO NOT FORWARD THIS MESSAGE TO OTHERS WITHOUT PERMISSION OF THE SENDER.

This e-mail, including any attachments, may contain confidential or privileged material that is exempt from disclosure under applicable law. Any unauthorized review, use, disclosure, dissemination, copying, or taking any action in reliance on its contents is prohibited. If you have any reason to believe this e-mail was not intended for you, please delete the e-mail and any attachments, and notify the sender immediately.

Subject: A new low in politics (EXTERNAL EMAIL)

This email came from outside CHLA. Do not open attachments, click on links, or respond unless you expected this message and recognize the email address: Stephen.Rosenthal@ucsf.edu.

See if you can open this link-- a new low:

https://secure-web.cisco.com/1PTSnGxAl1VxARad3Y4sBlzCj3pGquRxnLs0LKMl9aJ2lQRc1YMW-v6u8NTUqH-9KM5wKul7Zm93lJE-xbWYlvt2mSF-5TndgteEPvckyYcmI_75v33CJawZFqsBpEiClhQeXGy60C3XscsJQJyzvLc9yF5OGh3lFoPfrlkyhDwhFNeJgnJyYpNfITg326LbKcwuKcgSWvCBNeBv9tWfU2Wu5V3L9YB-lrcnTa_16fGcIoeEHkPr0B_25qddD4o8lQd4lKj7uR7yVfncRXHGdgavD5vabHm0b90BaW4J7nMv5mgZlTF8hmv9YtEsKQ-QaXn89Zv6bad28-rkA-lsdJsdWgtvEMkn5XONF2EdwDyarlPfgo5d2cewhG18SWVaAr33lCbtyNG4S4pYMGH3AXaYm19bNwHmGZLXlJnG5mSpxq3X8Vf/https%3A%2F%2Fwapo.st%2F3rsvf1

Republican lawmakers threatened to withhold \$108 million in federal funds from OU Health unless a hospital stopped providing gender-affirming care.

wapo st

Stephen M. Rosenthal, M.D.
Professor of Pediatrics
Division of Pediatric Endocrinology
Medical Director, Child and Adolescent Gender Center
University of California, San Francisco
Mission Hall: Global Health and Clinical Sciences
550 16th St., 4th Floor, #4635
San Francisco CA 94143-0434
Pronouns: he/him/his

Director, World Professional Association for Transgender Health
Past Vice President and Director, Endocrine Society
Past President, Pediatric Endocrine Society

Tel.: (415) 476-2266
Fax: (415) 476-5356
email: Stephen.Rosenthal@ucsf.edu

CONFIDENTIALITY NOTICE: This e-mail message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential or legally privileged information. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, please contact the sender by reply e-mail and destroy all copies of this original message.

From: [REDACTED]@ucsf.edu
Sent: Tuesday, October 04, 2022 10:54 PM PDT
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu
CC: [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu
Subject: Re: WPATH SOC8 changes, social work flow, discharge planning

Thanks for the update Maddie. Sounds good. I will let the facial plastics team know about the change in workflow.

From: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Sent: Sunday, October 2, 2022 10:34 PM
To: [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu
Cc: [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu
Subject: WPATH SOC8 changes, social work flow, discharge planning

Hello all,

WPATH SOC8 is out and no longer requires a mental health "letter". So we can now focus on patient-centered assessments. A single "letter" is provided by any qualified provider to attest to the patient's need for and appropriateness for surgery. In general, this letter should be able to come from the treating surgeon. Our new social worker, [REDACTED]'s focus will be on perioperative assessment and support, rather than formal gender dysphoria assessments and letter writing.

Please change your workflows accordingly. It remains to be seen how insurance companies will respond to these changes, but we should begin following SOC8 and then sort out insurance issues as they arise.

Please begin referring all of your surgical patients (once they have decided to pursue surgery here) to REF452 Transgender Care Social Work, so that [REDACTED] can outreach and assess for needs.

Also, [REDACTED] and I have been working on 2 initiatives:

1. We would like [REDACTED] to work directly with discharge planning, when appropriate, to assist with postop needs, for example, finding a trans-affirming SNF, making sure IHSS workers are trans-inclusive, making sure social supports actually show up etc.... Can you please each provide the contact for your discharge planning teams? Ideally, [REDACTED] will be able to shadow these teams to better understand their flow.
2. [REDACTED] would like to observe surgical cases, to become more familiar with the procedures and after-care needs. Are any of you able to host her for OR cases? Ideally, she will follow the patient from pre-op to PACU, and to the floor if an in-patient case.
3. Once up and running, [REDACTED] will round on inpatients with high psychosocial needs. We will work out a mechanism for this.

Thank you for all you do.

Maddie

Maddie Deutsch, MD, MPH
Professor of Clinical Family & Community Medicine
Medical Director, UCSF Gender Affirming Health Program
UCSF Health Physician Co-Lead for Diversity, Equity, Inclusion, and Belonging
University of California - San Francisco

President, US Professional Association for Transgender Health

1725 Montgomery St, Suite 250
San Francisco, CA 94111
415-797-7136 phone
415-353-3399 fax
Madeline.Deutsch@ucsf.edu
transcare.ucsf.edu

From: Deutsch, Madeline on behalf of Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Sent: Tuesday, October 04, 2022 11:11 PM PDT
To: [REDACTED]@fenwayhealth.org>
Subject: Re: Invitation to present at Fenway HMS 2022 Transgender Health Course
Attachment(s): "Fenway Primary Care Oct 2022.pptx"

Hello. So sorry. Living in a "just-in-time" world. Please see attached.

Best,

Maddie

From: [REDACTED]@fenwayhealth.org>
Sent: Tuesday, October 4, 2022 7:36 AM
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Subject: Re: Invitation to present at Fenway HMS 2022 Transgender Health Course

This Message Is From an External Sender

This message came from outside your organization.

Hey Maddie,

Hope all is well and that you had a great WPATH conference! I wanted to touch base about slides for the conference next week. Let me know if you have those and if there's anything I can help with. Thanks!

[REDACTED]
[REDACTED] | Deputy Director - Division of Education and Training | Pronouns: He or They
The Fenway Institute | Ansin Building | 1340 Boylston St. | Boston, MA 02215
Office: [REDACTED] | www.lgbtqihealtheducation.org

 THE FENWAY INSTITUTE

IMPORTANT NOTICE: Email is not a secure means of communication; therefore, confidentiality cannot be assured. Please do not use e-mail to communicate regarding any protected mental health or medical concerns. This message is intended for use solely by the person or entity to whom it is addressed and may contain privileged and confidential information that is protected under state and federal law, and any unauthorized disclosure may result in legal penalties. If you are not the intended recipient, or the employee or agent responsible for delivering it to the intended recipient, you are hereby notified that any disclosure, copying or dissemination of this information is strictly prohibited. If you have received this message in error, please notify the sender immediately to arrange for return or destruction of these documents.

From: [REDACTED]@fenwayhealth.org>
Sent: Wednesday, September 14, 2022 1:27 PM
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Subject: Re: Invitation to present at Fenway HMS 2022 Transgender Health Course

Hello Maddie,

Thanks so much again for all your work and collaboration with us.

I wanted to check in on slides for your upcoming conference presentation. If possible, could you send those to us by this Friday (9/16)? Please let me know.

Thanks so much!

From: [REDACTED]@fenwayhealth.org>
Sent: Friday, August 12, 2022 8:44 AM
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Subject: Re: Invitation to present at Fenway HMS 2022 Transgender Health Course

Hello again Maddie,

I hope you're having a wonderful summer so far! Thanks again for confirming the information below.

As I mentioned last month, we'd like to collect your **slides for your presentation** at our Advancing Excellence in Transgender Health conference by **September 9, 2022**.

You can send your slides directly to me via email, dropbox link, google drive link, or any other method that might be easiest.

If you have questions, or if there's any way I can be helpful, please let me know.

Thank you again for your participation in the conference, and I look forward to reviewing your slides in one month!

From: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Sent: Friday, August 5, 2022 9:06 PM
To: [REDACTED]@fenwayhealth.org>
Subject: Re: Invitation to present at Fenway HMS 2022 Transgender Health Course

Hello! Sorry for the delay. Please see below and attached.

Best,

Maddie

Bio: Maddie Deutsch, MD, MPH is a Professor of Clinical Family & Community Medicine at the University of California - San Francisco, where she is the Medical Director of the UCSF Gender Affirming Health Program. She is the President of the US Professional Association for Transgender Health (USPATH) and the Chapter Lead for Primary Care in the World Professional Association for Transgender Health (WPATH) Standards of Care, 8th Version. Dr. Deutsch has served as PI or Co-I on numerous studies in the field of transgender health. She has authored or co-authored more than 40 peer reviewed publications and numerous textbook chapters.

Headshot attached

Objectives:

1. Recognize key considerations in cancer screening for trans and gender expansive individuals
2. Describe approaches to perioperative hormone management
3. Interpret available data on cardiovascular risk in the context of gender affirming hormone therapy

From: [REDACTED]@fenwayhealth.org>
Sent: Monday, August 1, 2022 4:49 AM
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Subject: Re: Invitation to present at Fenway HMS 2022 Transgender Health Course

This Message Is From an External Sender

This message came from outside your organization.

First, I'm so sorry to hear you were sick, but I hope the time off was restorative.

For bio and objectives you can send those directly to me, and we'll upload those on our end.

Thanks!

[REDACTED]
[REDACTED] | Deputy Director - Division of Education and Training | Pronouns: He or They
The Fenway Institute | Ansin Building | 1340 Boylston St. | Boston, MA 02215
Office: [REDACTED] | www.lgbtqihealtheducation.org

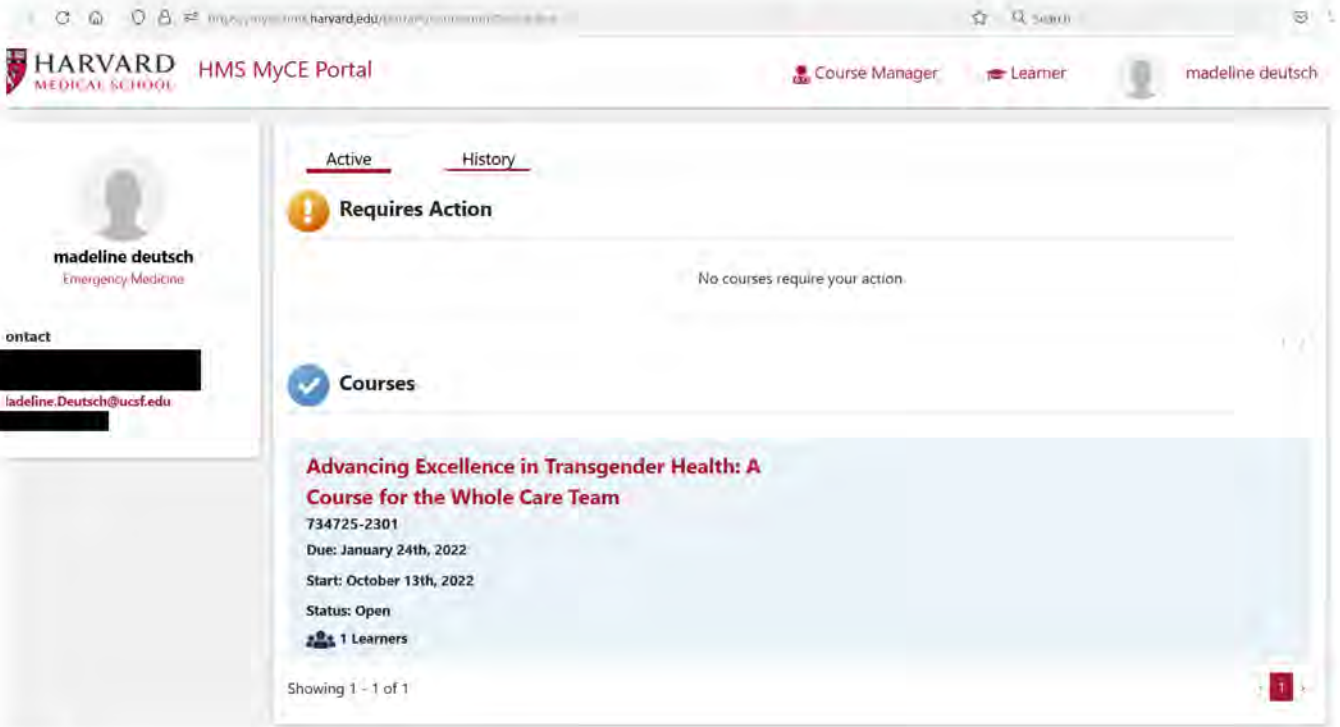
THE FENWAY INSTITUTE

IMPORTANT NOTICE: Email is not a secure means of communication; therefore, confidentiality cannot be assured. Please do not use e-mail to communicate regarding any protected mental health or medical concerns. This message is intended for use solely by the person or entity to whom it is addressed and may contain privileged and confidential information that is protected under state and federal law, and any unauthorized disclosure may result in legal penalties. If you are not the intended recipient, or the employee or agent responsible for delivering it to the intended recipient, you are hereby notified that any disclosure, copying or dissemination of this information is strictly prohibited. If you have received this message in error, please notify the sender immediately to arrange for return or destruction of these documents.

From: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Sent: Saturday, July 30, 2022 1:26 AM
To: [REDACTED]@fenwayhealth.org>
Subject: Re: Invitation to present at Fenway HMS 2022 Transgender Health Course

Hi [REDACTED],

I'm sorry for the delay. I'm just working through a backlog after being out with covid followed by pre-planned time off. I've logged into the portal and updated my disclosures, but there does not seem to be any other option for me to do things like update bio or objectives. Any thoughts?



From: [REDACTED]@fenwayhealth.org>
Sent: Thursday, July 7, 2022 8:19 AM
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Subject: Re: Invitation to present at Fenway HMS 2022 Transgender Health Course

This Message Is From an External Sender

This message came from outside your organization.

Hello again,

I've received some clarity around the MyCE login. Since you presented last year, you can visit the website here (<https://myce.hms.harvard.edu/portal>). You can either login with last year's information (if you recall it), or reset the password and login that way. Everything should be on the portal from there.

Thank you so much!

[REDACTED]
[REDACTED] | Deputy Director - Division of Education and Training | Pronouns: He or They
The Fenway Institute | Ansin Building | 1340 Boylston St. | Boston, MA 02215
Office: [REDACTED] | www.lgbtqihealtheducation.org

THE FENWAY INSTITUTE

IMPORTANT NOTICE: Email is not a secure means of communication; therefore, confidentiality cannot be assured. Please do not use e-mail to communicate regarding any protected mental health or medical concerns. This message is intended for use solely by the person or entity to whom it is addressed and may contain privileged and confidential information that is protected under state and federal law, and any unauthorized disclosure may result in legal penalties. If you are not the intended recipient, or the employee or agent responsible for delivering it to the intended recipient, you are hereby notified that any disclosure, copying or dissemination of this information is strictly prohibited. If you have received this message in error, please notify the sender immediately to arrange for return or destruction of these documents.

From: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Sent: Monday, June 13, 2022 8:55 PM
To: [REDACTED]@fenwayhealth.org>
Cc: [REDACTED]@fenwayhealth.org>; [REDACTED]@fenwayhealth.org>
Subject: Re: Invitation to present at Fenway HMS 2022 Transgender Health Course

Hello, thanks for reaching out. I'd be honored to present. I've recently updated my slides on this topic so it will be very

current.

Best,

Maddie

From: [REDACTED]@fenwayhealth.org>
Sent: Friday, June 10, 2022 11:59 AM
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Cc: [REDACTED]@fenwayhealth.org>; [REDACTED]@fenwayhealth.org>
Subject: Invitation to present at Fenway HMS 2022 Transgender Health Course

This Message Is From an External Sender

This message came from outside your organization.

Dear Dr. Deutsch,

On behalf of myself and the course directors, [REDACTED], [REDACTED], and [REDACTED] PA-C, I am writing to invite you to present at the 8th annual "Advancing Excellence in Transgender Health" conference organized by The Fenway Institute as a Harvard Medical School accredited course, to be held October 13, 2022, through October 16, 2022. In order to ensure the health and wellbeing of our participants and speakers, this year we will once again host our conference virtually.

The course will begin with a pre-conference training, from 1pm-6:30pm on Thursday, October 13th, for attendees who would like to access a few basic training sessions before the full three-day conference.

We are hoping you could present on "Primary and Preventative Health Needs for Transgender People" on Friday, October 14th, 2022, from 12:30 PM to 1:30 PM (EST). We are happy to help think through how to organize, re-title, and/or structure the session if needed.

Please let us know if you are available and interested in presenting at this year's conference by June 22nd.


Learning objectives and citations for your session will be due in July. Also, as a part of our commitment to equity and economic justice, we are offering a \$1,000 honorarium for all presenters. An invoice and W9 will need to be submitted for payment.

I look forward to hearing back from you.

Many thanks in advance and best wishes,

[REDACTED]

[REDACTED] | Deputy Director - Division of Education and Training | Pronouns: He or They
The Fenway Institute | Ansin Building | 1340 Boylston St. | Boston, MA 02215
Office: [REDACTED] | www.lgbtqihealtheducation.org

 THE FENWAY INSTITUTE

IMPORTANT NOTICE: Email is not a secure means of communication; therefore, confidentiality cannot be assured. Please do not use e-mail to communicate regarding any protected mental health or medical concerns. This message is intended for use solely by the person or entity to whom it is addressed and may contain privileged and confidential information that is protected under state and federal law, and any unauthorized disclosure may result in legal penalties. If you are not the intended recipient, or the employee or agent responsible for delivering it to the intended recipient, you are hereby notified that any disclosure, copying or dissemination of this information is strictly prohibited. If you have received this message in error, please notify the sender immediately to arrange for return or destruction of these documents.

From: [REDACTED]@ucsf.edu>
Sent: Wednesday, October 05, 2022 5:19 AM PDT
To: [REDACTED]@ucsf.edu>
CC: [REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu>
Subject: Re: Reminder: Register for Oct 6 - IHPS 50th Anniversary Symposium

Thanks, [REDACTED]. And feel free to attend all or parts of it as it might fit your day!

Sent from my iPhone

On Oct 4, 2022, at 5:32 PM, [REDACTED]@ucsf.edu> wrote:

Hello all!

In case anyone has not yet heard about the IHPS symposium on Thursday, I am forwarding along to encourage you to attend. Free lunch and no cost to register and lots of great content! Full timeline agenda is in EventBrite. Some cool panels with policy makers and journalists as well as a poster session.

Take care, [REDACTED]

From: Institute for Health Policy Studies - UCSF <[REDACTED]@ucsf.edu>
Sent: Wednesday, September 28, 2022 1:13 PM
To: [REDACTED]@ucsf.edu>
Subject: Reminder: Register for Oct 6 - IHPS 50th Anniversary Symposium

This Message Is From an External Sender

This message came from outside your organization.

Celebrate 50 years of IHPS with us!

Philip R. Lee Institute for Health Policy Studies
50th Anniversary Symposium

Thursday, October 6, 2022

9:30 am - 2:30 pm

Robertson Auditorium

UCSF, Mission Bay Campus

The Philip R. Lee Institute for Health Policy Studies invites you to celebrate a half-century of pushing the traditional boundaries of academia and health studies.

Please RSVP below at your earliest convenience as space is limited.

(Lunch provided)

Agenda:

Opening Remarks: Talmadge King, MD, Dean, UCSF School of Medicine

Video Remarks: Admiral Rachel Levine, MD, Assistant Secretary for Health, US Department of Health and Human Services

"How Government Uses Research to Craft Policy": Panel discussion with state and local government officials discussing the importance of evidence-based research in policy-making for health and healthcare.

Moderator: Peter V. Lee, former CEO Covered California

Panelists:

- Scott Wiener, California State Senator, District 11
- Alice Hm Chen, Chief Medical Officer, Covered California

Celebration of the Harold S. Luft Mentoring Award Winners:

- 2020, Mary Whooley, MD
- 2021, Pamela Ling, MD
- 2022, Urmimala Sarkar, MD

"Health Journalists and Using Research to Communicate Health Policy": Panel discussion with national and local health journalists discussing the importance of

communicating policy-focused research to advance equity in health and health care.

Moderator: David Rousseau (Kaiser Health News publisher)

- Ana Ibarra, CalMatters
- Dan Diamond, The Washington Post
- Joanne Kenan, formerly Politico, currently Johns Hopkins School Public Health Commonwealth Fund Journalist in Residence

Poster Session: Exploring current work in the IHPS 12 core focus areas below

- Access to Care & Insurance
- Aging & Long-term Care
- Adolescent & Children's Health
- Gender & Reproductive Health
- Healthcare Value & Economics
- Healthcare Workforce & Education
- Health Equity
- Industry Influences on Health
- Informatics & Digital Health
- Patient Experience & Quality of Care
- Social & Environmental Determinants of Health
- Substance Use & Mental Health

RSVP

Institute for Health Policy Studies - UCSF | 490 Illinois, 7th Floor, San Francisco, CA 94143

[Unsubscribe](#) [REDACTED]@ucsf.edu

[Update Profile](#) | [Constant Contact Data Notice](#)

Sent by [REDACTED]@ucsf.edu in collaboration
with

[This email marketed for free trial](#)

From: [REDACTED]@ucsf.edu>
Sent: Wednesday, October 05, 2022 6:09 AM PDT
To: [REDACTED]@ucsf.edu>
CC: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>; [REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu>
Subject: Re: WPATH SOC8 changes, social work flow, discharge planning

Only question is SF health patients who have a navigator and pretty good support system. We can still make social work referral. Will [REDACTED] have the bandwidth to see patients at both campuses?

[REDACTED]
Professor and Chief
UCSF Plastic Surgery
415-353-4285

On Oct 4, 2022, at 10:54 PM, [REDACTED]@ucsf.edu> wrote:

Thanks for the update Maddie. Sounds good. I will let the facial plastics team know about the change in workflow.

[REDACTED]

From: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Sent: Sunday, October 2, 2022 10:34 PM
To: [REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu>
Cc: [REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu>
Subject: WPATH SOC8 changes, social work flow, discharge planning

Hello all,

WPATH SOC8 is out and no longer requires a mental health "letter". So we can now focus on patient-centered assessments. A single "letter" is provided by any qualified provider to attest to the patient's need for and appropriateness for surgery. In general, this letter should be able to come from the treating surgeon. Our new social worker, [REDACTED]'s focus will be on perioperative assessment and support, rather than formal gender dysphoria assessments and letter writing.

Please change your workflows accordingly. It remains to be seen how insurance companies will respond to these changes, but we should begin following SOC8 and then sort out insurance issues as they arise.

Please begin referring all of your surgical patients (once they have decided to pursue surgery here) to REF452 Transgender Care Social Work, so that [REDACTED] can outreach and assess for needs.

Also, [REDACTED] and I have been working on 2 initiatives:

1. We would like [REDACTED] to work directly with discharge planning, when appropriate, to assist with postop needs, for example, finding a trans-affirming SNF, making sure IHSS workers are trans-inclusive, making sure social supports actually show up etc.... Can you please each provide the contact for your discharge planning teams? Ideally, [REDACTED] will be able to shadow these teams to better understand their flow.
2. [REDACTED] would like to observe surgical cases, to become more familiar with the procedures and after-care needs. Are any of you able to host her for OR cases? Ideally, she will follow the patient from pre-op to PACU, and to the floor if an in-patient case.
3. Once up and running, [REDACTED] will round on inpatients with high psychosocial needs. We will work out a mechanism for this.

Thank you for all you do.

Maddie

Maddie Deutsch, MD, MPH
Professor of Clinical Family & Community Medicine
Medical Director, UCSF Gender Affirming Health Program
UCSF Health Physician Co-Lead for Diversity, Equity, Inclusion, and Belonging
University of California - San Francisco

President, US Professional Association for Transgender Health

1725 Montgomery St, Suite 250
San Francisco, CA 94111
415-797-7136 phone
415-353-3399 fax
Madeline.Deutsch@ucsf.edu
transcare.ucsf.edu
profiles.ucsf.edu/madeline.deutsch

From: [REDACTED]@fenwayhealth.org
Sent: Wednesday, October 05, 2022 6:59 AM PDT
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Subject: Re: Invitation to present at Fenway HMS 2022 Transgender Health Course

This Message Is From an External Sender

This message came from outside your organization.

Thanks so much! See you next week!

[REDACTED]
[REDACTED] | Deputy Director - Division of Education and Training | Pronouns: He or They
The Fenway Institute | Ansin Building | 1340 Boylston St. | Boston, MA 02215
Office: [REDACTED] | www.lgbtqihealtheducation.org

 THE FENWAY INSTITUTE

IMPORTANT NOTICE: Email is not a secure means of communication; therefore, confidentiality cannot be assured. Please do not use e-mail to communicate regarding any protected mental health or medical concerns. This message is intended for use solely by the person or entity to whom it is addressed and may contain privileged and confidential information that is protected under state and federal law, and any unauthorized disclosure may result in legal penalties. If you are not the intended recipient, or the employee or agent responsible for delivering it to the intended recipient, you are hereby notified that any disclosure, copying or dissemination of this information is strictly prohibited. If you have received this message in error, please notify the sender immediately to arrange for return or destruction of these documents.

From: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Sent: Wednesday, October 5, 2022 2:11 AM
To: [REDACTED]@fenwayhealth.org
Subject: Re: Invitation to present at Fenway HMS 2022 Transgender Health Course

Hello. So sorry. Living in a "just-in-time" world. Please see attached.

Best,

Maddie

From: [REDACTED]@fenwayhealth.org
Sent: Tuesday, October 4, 2022 7:36 AM
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Subject: Re: Invitation to present at Fenway HMS 2022 Transgender Health Course

This Message Is From an External Sender

This message came from outside your organization.

Hey Maddie,

Hope all is well and that you had a great WPATH conference! I wanted to touch base about slides for the conference next week. Let me know if you have those and if there's anything I can help with. Thanks!

[REDACTED]
[REDACTED] | Deputy Director - Division of Education and Training | Pronouns: He or They
The Fenway Institute | Ansin Building | 1340 Boylston St. | Boston, MA 02215
Office: [REDACTED] | www.lgbtqihealtheducation.org

 THE FENWAY INSTITUTE

IMPORTANT NOTICE: Email is not a secure means of communication; therefore, confidentiality cannot be assured. Please do not use e-mail to communicate regarding any protected mental health or medical concerns. This message is intended for use solely by the person or entity to whom it is addressed and may contain privileged and confidential information that is protected under state and federal law, and any unauthorized disclosure may result in legal penalties. If you are not the intended recipient, or the employee or agent responsible for delivering it to the intended recipient, you are hereby notified that any disclosure, copying or dissemination of this information is strictly prohibited. If you have received this message in error, please notify the sender immediately to arrange for return or destruction of these documents.

From: [REDACTED]@fenwayhealth.org
Sent: Wednesday, September 14, 2022 1:27 PM
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Subject: Re: Invitation to present at Fenway HMS 2022 Transgender Health Course

Hello Maddie,

Thanks so much again for all your work and collaboration with us.

I wanted to check in on slides for your upcoming conference presentation. If possible, could you send those to us by this Friday (9/16)? Please let me know.

Thanks so much!

From: [REDACTED]@fenwayhealth.org>
Sent: Friday, August 12, 2022 8:44 AM
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Subject: Re: Invitation to present at Fenway HMS 2022 Transgender Health Course

Hello again Maddie,

I hope you're having a wonderful summer so far! Thanks again for confirming the information below.

As I mentioned last month, we'd like to collect your slides for your presentation at our Advancing Excellence in Transgender Health conference by **September 9, 2022**.

You can send your slides directly to me via email, dropbox link, google drive link, or any other method that might be easiest. If you have questions, or if there's any way I can be helpful, please let me know.

Thank you again for your participation in the conference, and I look forward to reviewing your slides in one month!

From: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Sent: Friday, August 5, 2022 9:06 PM
To: [REDACTED]@fenwayhealth.org>
Subject: Re: Invitation to present at Fenway HMS 2022 Transgender Health Course

Hello! Sorry for the delay. Please see below and attached.

Best,

Maddie

Bio: Maddie Deutsch, MD, MPH is a Professor of Clinical Family & Community Medicine at the University of California - San Francisco, where she is the Medical Director of the UCSF Gender Affirming Health Program. She is the President of the US Professional Association for Transgender Health (USPATH) and the Chapter Lead for Primary Care in the World Professional Association for Transgender Health (WPATH) Standards of Care, 8th Version. Dr. Deutsch has served as PI or Co-I on numerous studies in the field of transgender health. She has authored or co-authored more than 40 peer reviewed publications and numerous textbook chapters.

Headshot attached

Objectives:

1. Recognize key considerations in cancer screening for trans and gender expansive individuals
2. Describe approaches to perioperative hormone management
3. Interpret available data on cardiovascular risk in the context of gender affirming hormone therapy

From: [REDACTED]@fenwayhealth.org>
Sent: Monday, August 1, 2022 4:49 AM
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Subject: Re: Invitation to present at Fenway HMS 2022 Transgender Health Course

This Message Is From an External Sender
This message came from outside your organization.

First, I'm so sorry to hear you were sick, but I hope the time off was restorative.

For bio and objectives you can send those directly to me, and we'll upload those on our end.

Thanks!

██████████ | Deputy Director - Division of Education and Training | Pronouns: He or They
The Fenway Institute | Ansin Building | 1340 Boylston St. | Boston, MA 02215
Office: ██████████ | www.lgbtqihealtheducation.org

THE FENWAY INSTITUTE

IMPORTANT NOTICE: Email is not a secure means of communication; therefore, confidentiality cannot be assured. Please do not use e-mail to communicate regarding any protected mental health or medical concerns. This message is intended for use solely by the person or entity to whom it is addressed and may contain privileged and confidential information that is protected under state and federal law, and any unauthorized disclosure may result in legal penalties. If you are not the intended recipient, or the employee or agent responsible for delivering it to the intended recipient, you are hereby notified that any disclosure, copying or dissemination of this information is strictly prohibited. If you have received this message in error, please notify the sender immediately to arrange for return or destruction of these documents.

From: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Sent: Saturday, July 30, 2022 1:26 AM
To: ██████████@fenwayhealth.org
Subject: Re: Invitation to present at Fenway HMS 2022 Transgender Health Course

Hi ██████████,

I'm sorry for the delay. I'm just working through a backlog after being out with covid followed by pre-planned time off. I've logged into the portal and updated my disclosures, but there does not seem to be any other option for me to do things like update bio or objectives. Any thoughts?

The screenshot shows the HMS MyCE Portal interface. On the left is a sidebar with the user's profile: Madeline Deutsch, Emergency Medicine, and contact information. The main content area has tabs for 'Active' and 'History'. Under 'Active', there is a 'Requires Action' section with a message: 'No courses require your action'. Below that is a 'Courses' section with a blue checkmark icon. A course titled 'Advancing Excellence in Transgender Health: A Course for the Whole Care Team' is listed with ID 734725-2301, due January 24th, 2022, starting October 13th, 2022, and has 1 learner.

From: ██████████@fenwayhealth.org
Sent: Thursday, July 7, 2022 8:19 AM
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Subject: Re: Invitation to present at Fenway HMS 2022 Transgender Health Course

This Message Is From an External Sender
This message came from outside your organization.

Hello again,

I've received some clarity around the MyCE login. Since you presented last year, you can visit the website here (<https://myce.hms.harvard.edu/portal>). You can either login with last year's information (if you recall it), or reset the password and login that way. Everything should be on the portal from there.

Thank you so much!

██████████ | Deputy Director - Division of Education and Training | Pronouns: He or They
The Fenway Institute | Ansin Building | 1340 Boylston St. | Boston, MA 02215
Office: ██████████ | www.lgbtqihealtheducation.org

 THE FENWAY INSTITUTE

IMPORTANT NOTICE: Email is not a secure means of communication; therefore, confidentiality cannot be assured. Please do not use e-mail to communicate regarding any protected mental health or medical concerns. This message is intended for use solely by the person or entity to whom it is addressed and may contain privileged and confidential information that is protected under state and federal law, and any unauthorized disclosure may result in legal penalties. If you are not the intended recipient, or the employee or agent responsible for delivering it to the intended recipient, you are hereby notified that any disclosure, copying or dissemination of this information is strictly prohibited. If you have received this message in error, please notify the sender immediately to arrange for return or destruction of these documents.

From: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Sent: Monday, June 13, 2022 8:55 PM
To: ██████████@fenwayhealth.org
Cc: ██████████@fenwayhealth.org; ██████████@fenwayhealth.org
Subject: Re: Invitation to present at Fenway HMS 2022 Transgender Health Course

Hello, thanks for reaching out. I'd be honored to present. I've recently updated my slides on this topic so it will be very current.

Best,

Maddie

From: ██████████@fenwayhealth.org
Sent: Friday, June 10, 2022 11:59 AM
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Cc: ██████████@fenwayhealth.org; ██████████@fenwayhealth.org
Subject: Invitation to present at Fenway HMS 2022 Transgender Health Course

This Message Is From an External Sender
This message came from outside your organization.

Dear Dr. Deutsch,

On behalf of myself and the course directors, ██████████, I am writing to invite you to present at the 8th annual "Advancing Excellence in Transgender Health" conference organized by The Fenway Institute as a Harvard Medical School accredited course, to be held October 13, 2022, through October 16, 2022. In order to ensure the health and wellbeing of our participants and speakers, this year we will once again host our conference virtually.

The course will begin with a pre-conference training, from 1pm-6:30pm on Thursday, October 13th, for attendees who would like to access a few basic training sessions before the full three-day conference.

We are hoping you could present on "Primary and Preventative Health Needs for Transgender People" on Friday, October 14th, 2022, from 12:30 PM to 1:30 PM (EST). We are happy to help think through how to organize, re-title, and/or structure the session if needed.

Please let us know if you are available and interested in presenting at this year's conference by June 22nd.

Learning objectives and citations for your session will be due in July. Also, as a part of our commitment to equity and economic justice, we are offering a \$1,000 honorarium for all presenters. An invoice and W9 will need to be submitted for payment.

I look forward to hearing back from you.

Many thanks in advance and best wishes,

██████████

██████████ | Deputy Director - Division of Education and Training | Pronouns: He or They
The Fenway Institute | Ansin Building | 1340 Boylston St. | Boston, MA 02215
Office: ██████████ | www.lgbtqihealtheducation.org

 THE FENWAY INSTITUTE

IMPORTANT NOTICE: Email is not a secure means of communication; therefore, confidentiality cannot be assured. Please do not use e-mail to communicate regarding any protected mental health or medical concerns. This message is intended for use solely by the person or entity to whom it is addressed and may contain privileged and confidential information that is protected under state and federal law, and any unauthorized disclosure may result in legal penalties. If you are not the intended recipient, or the employee or agent responsible for delivering it to the intended recipient, you are hereby notified that any disclosure, copying or dissemination of this information is strictly prohibited. If you have received this message in error, please notify the sender immediately to arrange for return or destruction of these documents.

From: [REDACTED] <[REDACTED]@ucsf.edu>
Sent: Wednesday, October 05, 2022 10:37 AM PDT
To: [REDACTED] <[REDACTED]@ucsf.edu>; Rosenthal, Stephen <Stephen.Rosenthal@ucsf.edu>
CC: [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@ucsf.edu>
Subject: Re: A new low in politics

Some of you may have already gotten this, but I wanted to send it to all of you, and [REDACTED] wanted to get your weigh in.

Here's the invite:

Dear [REDACTED]

We invite you and your colleagues to join us as we continue our critical conversations about the current wave of online hate and harassment targeting pediatric and adolescent gender-affirming care providers and clinics.

This next conversation will focus on messaging guidance on pediatric and adolescent gender-affirming care. We know that the far right's disinformation campaigns are at the heart of the harassment and threats that you all have faced. To meet this moment of anti-transgender political extremism, last year HRC commissioned [REDACTED] of Grove Insight to work with us to develop messaging guidance and tools to help move hearts and minds around protecting and advancing transgender rights. [REDACTED] conducted extensive qualitative and quantitative research and survey and focus group testing to develop the messaging guidance that we are going to share with you during this conversation. She will share with you the types of messages that worked to move hearts and minds as well as examples that did not work as well.

[REDACTED] from our communications team will also speak about working with the media using this messaging. We will also have time for your questions and conversation.

When: Oct 12, 2022 04:00 PM Eastern Time (US and Canada)

Topic: Critical Conversations - Messaging on Gender Affirming Care

You must register in advance for this webinar:

[https://hrc-org.zoom.us/j/\[REDACTED\]](https://hrc-org.zoom.us/j/[REDACTED])

For security purposes, please register using your work email. We will NOT accept registrations that come from personal emails and that are not connected to a gender clinic/children's hospital. We also ask that you use your work email rather than a generic email for your gender program. *Please register by no later than 2 pm ET on October 12.* After your registration is approved, you will receive a confirmation email containing information about how to join the meeting.

Please feel free to share this invitation with other providers in your pediatric and adolescent gender care clinic as well as other hospital staff that are supportive of your clinic and are helping to address this issue, such as representatives from your communications and government affairs departments. We ask that all staff that are interested in attending register separately and that you not share the log-in link once it is provided to you.

Sincerely,

[REDACTED]
Director, Health & Aging Program
Human Rights Campaign Foundation

[REDACTED]@hrc.org

Pronouns: She, Her, Hers

[REDACTED] Ph.D.
Director of Mental Health, Child and Adolescent Gender Center
Department of Pediatrics
UCSF Benioff Children's Hospital
1825 Fourth St., Sixth Floor
San Francisco, CA 94158
e-mail: [REDACTED]@ucsf.edu

From: [REDACTED] <[REDACTED]@ucsf.edu>
Sent: Tuesday, October 4, 2022 5:44 PM
To: Rosenthal, Stephen <Stephen.Rosenthal@ucsf.edu>
Cc: [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@ucsf.edu>
Subject: Re: A new low in politics

They get more creative every day, ☹

[REDACTED] (he/him/his)
Assistant Professor, Child & Adolescent Psychiatry
Affiliate Faculty, Philip R. Lee Institute for Health Policy Studies
University of California, San Francisco

Sent from my iPhone

On Oct 4, 2022, at 5:29 PM, Rosenthal, Stephen <stephen.rosenthal@ucsf.edu> wrote:

See if you can open this link... A new low...

<https://wapo.st/3rvSjF1>

Okla. GOP ties hospital's covid funds to end of gender-affirming care

Republican lawmakers threatened to withhold \$108 million in federal funds from OU Health unless a hospital stopped providing gender-affirming care.

wapo.sl

Stephen M. Rosenthal, M.D.
Professor of Pediatrics
Division of Pediatric Endocrinology
Medical Director, Child and Adolescent Gender Center
University of California, San Francisco
Mission Hall: Global Health and Clinical Sciences
550 16th St., 4th Floor, #4635
San Francisco CA 94143-0434
Pronouns: he/him/his

Director, World Professional Association for Transgender Health
Past Vice President and Director, Endocrine Society
Past President, Pediatric Endocrine Society

Tel.: (415) 476-2266
Fax: (415) 476-5356
email: Stephen.Rosenthal@ucsf.edu

From: [REDACTED] <[REDACTED]@ucsf.edu>
Sent: Wednesday, October 05, 2022 2:22 PM PDT
To: Rosenthal, Stephen <Stephen.Rosenthal@ucsf.edu>; [REDACTED]@ucsf.edu>
Subject: RE: Please close my CAGC Clinic for February 14, 2023.

Hello Dr. Rosenthal,

[REDACTED] has closed your 2/14/23 clinic. I will reschedule the 3 patients.

Thank you,
[REDACTED]

From: Rosenthal, Stephen <Stephen.Rosenthal@ucsf.edu>
Sent: Tuesday, October 4, 2022 4:45 PM
To: [REDACTED]@ucsf.edu>
Cc: [REDACTED] <[REDACTED]@ucsf.edu>
Subject: Please close my CAGC Clinic for February 14, 2023.

Hi [REDACTED] and [REDACTED],

Please close my clinic schedule for February 14, 2023. I currently have 3 patients scheduled on that day. Please see if they can be moved to the following Tuesday, February 21, 2023.

Thanks very much,

Steve

Stephen M. Rosenthal, M.D.
Professor of Pediatrics
Division of Pediatric Endocrinology
Medical Director, Child and Adolescent Gender Center
University of California, San Francisco
Mission Hall: Global Health and Clinical Sciences
550 16th St., 4th Floor, #4635
San Francisco CA 94143-0434
Pronouns: he/him/his

Director, World Professional Association for Transgender Health
Past Vice President and Director, Endocrine Society
Past President, Pediatric Endocrine Society

Tel.: (415) 476-2266
Fax: (415) 476-5356
email: Stephen.Rosenthal@ucsf.edu

From: Deutsch, Madeline on behalf of Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Sent: Thursday, October 06, 2022 10:37 AM PDT
To: [REDACTED]@fenwayhealth.org>
Subject: Re: Invitation to present at Fenway HMS 2022 Transgender Health Course

Thank you!

From: [REDACTED]@fenwayhealth.org>
Sent: Wednesday, October 5, 2022 6:59 AM
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Subject: Re: Invitation to present at Fenway HMS 2022 Transgender Health Course

This Message Is From an External Sender

This message came from outside your organization.

Thanks so much! See you next week!

[REDACTED]
[REDACTED] | Deputy Director - Division of Education and Training | Pronouns: He or They
The Fenway Institute | Ansin Building | 1340 Boylston St. | Boston, MA 02215
Office: [REDACTED] | www.lgbtqihealtheducation.org

 THE FENWAY INSTITUTE

IMPORTANT NOTICE: Email is not a secure means of communication; therefore, confidentiality cannot be assured. Please do not use e-mail to communicate regarding any protected mental health or medical concerns. This message is intended for use solely by the person or entity to whom it is addressed and may contain privileged and confidential information that is protected under state and federal law, and any unauthorized disclosure may result in legal penalties. If you are not the intended recipient, or the employee or agent responsible for delivering it to the intended recipient, you are hereby notified that any disclosure, copying or dissemination of this information is strictly prohibited. If you have received this message in error, please notify the sender immediately to arrange for return or destruction of these documents.

From: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Sent: Wednesday, October 5, 2022 2:11 AM
To: [REDACTED]@fenwayhealth.org>
Subject: Re: Invitation to present at Fenway HMS 2022 Transgender Health Course

Hello. So sorry. Living in a "just-in-time" world. Please see attached.

Best,

Maddie

From: [REDACTED]@fenwayhealth.org>
Sent: Tuesday, October 4, 2022 7:36 AM
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Subject: Re: Invitation to present at Fenway HMS 2022 Transgender Health Course

This Message Is From an External Sender

This message came from outside your organization.

Hey Maddie,

Hope all is well and that you had a great WPATH conference! I wanted to touch base about slides for the conference next week. Let me know if you have those and if there's anything I can help with. Thanks!

[REDACTED]
[REDACTED] | Deputy Director - Division of Education and Training | Pronouns: He or They
The Fenway Institute | Ansin Building | 1340 Boylston St. | Boston, MA 02215
Office: [REDACTED] | www.lgbtqihealtheducation.org

 THE FENWAY INSTITUTE

IMPORTANT NOTICE: Email is not a secure means of communication; therefore, confidentiality cannot be assured. Please do not use e-mail to communicate regarding any protected mental health or medical concerns. This message is intended for use solely by the person or entity to whom it is addressed and may contain privileged and confidential information that is protected under state and federal law, and any unauthorized disclosure may result in legal penalties. If you are not the intended recipient, or the employee or agent responsible for delivering it to the intended recipient, you are hereby notified that any disclosure, copying or dissemination of this information is strictly prohibited. If you have received this message in error, please notify the sender immediately to arrange for return or destruction of these documents.

From: [REDACTED]@fenwayhealth.org>
Sent: Wednesday, September 14, 2022 1:27 PM
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Subject: Re: Invitation to present at Fenway HMS 2022 Transgender Health Course

Hello Maddie,

Thanks so much again for all your work and collaboration with us.

I wanted to check in on slides for your upcoming conference presentation. If possible, could you send those to us by this Friday (9/16)? Please let me know.

Thanks so much!

From: [REDACTED]@fenwayhealth.org>
Sent: Friday, August 12, 2022 8:44 AM
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Subject: Re: Invitation to present at Fenway HMS 2022 Transgender Health Course

Hello again Maddie,

I hope you're having a wonderful summer so far! Thanks again for confirming the information below.

As I mentioned last month, we'd like to collect your slides for your presentation at our Advancing Excellence in Transgender Health conference by September 9, 2022.

You can send your slides directly to me via email, dropbox link, google drive link, or any other method that might be easiest. If you have questions, or if there's any way I can be helpful, please let me know.

Thank you again for your participation in the conference, and I look forward to reviewing your slides in one month!

From: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Sent: Friday, August 5, 2022 9:06 PM
To: [REDACTED]@fenwayhealth.org>
Subject: Re: Invitation to present at Fenway HMS 2022 Transgender Health Course

Hello! Sorry for the delay. Please see below and attached.

Best,

Maddie

Bio: Maddie Deutsch, MD, MPH is a Professor of Clinical Family & Community Medicine at the University of California - San Francisco, where she is the Medical Director of the UCSF Gender Affirming Health Program. She is the President of the US Professional Association for Transgender Health (USPATH) and the Chapter Lead for Primary Care in the World Professional Association for Transgender Health (WPATH) Standards of Care, 8th Version. Dr. Deutsch has served as PI or Co-I on numerous studies in the field of transgender health. She has authored or co-authored more than 40 peer reviewed publications and numerous textbook chapters.

Headshot attached

Objectives:

1. Recognize key considerations in cancer screening for trans and gender expansive individuals
2. Describe approaches to perioperative hormone management
3. Interpret available data on cardiovascular risk in the context of gender affirming hormone therapy

From: [REDACTED]@fenwayhealth.org>
Sent: Monday, August 1, 2022 4:49 AM
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Subject: Re: Invitation to present at Fenway HMS 2022 Transgender Health Course

This Message Is From an External Sender

This message came from outside your organization.

First, I'm so sorry to hear you were sick, but I hope the time off was restorative.

For bio and objectives you can send those directly to me, and we'll upload those on our end.

Thanks!

██████████ Deputy Director - Division of Education and Training | Pronouns: He or They
The Fenway Institute | Ansin Building | 1340 Boylston St. | Boston, MA 02215
Office: ██████████ | www.lgbtqihealtheducation.org

THE FENWAY INSTITUTE

IMPORTANT NOTICE: Email is not a secure means of communication; therefore, confidentiality cannot be assured. Please do not use e-mail to communicate regarding any protected mental health or medical concerns. This message is intended for use solely by the person or entity to whom it is addressed and may contain privileged and confidential information that is protected under state and federal law, and any unauthorized disclosure may result in legal penalties. If you are not the intended recipient, or the employee or agent responsible for delivering it to the intended recipient, you are hereby notified that any disclosure, copying or dissemination of this information is strictly prohibited. If you have received this message in error, please notify the sender immediately to arrange for return or destruction of these documents.

From: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Sent: Saturday, July 30, 2022 1:26 AM
To: ██████████@fenwayhealth.org>
Subject: Re: Invitation to present at Fenway HMS 2022 Transgender Health Course

Hi ██████████,

I'm sorry for the delay. I'm just working through a backlog after being out with covid followed by pre-planned time off. I've logged into the portal and updated my disclosures, but there does not seem to be any other option for me to do things like update bio or objectives. Any thoughts?

The screenshot shows the Harvard Medical School HMS MyCE Portal. The top navigation bar includes the Harvard Medical School logo, the text 'HMS MyCE Portal', and user information for 'madeline deutsch'. The main content area is divided into two sections: 'Active' and 'History'. Under 'Active', there is a 'Requires Action' section with a yellow exclamation mark icon and the text 'No courses require your action'. Below this is a 'Courses' section with a blue checkmark icon. The first course listed is 'Advancing Excellence in Transgender Health: A Course for the Whole Care Team' with ID 734725-2301. It has a due date of January 24th, 2022, a start date of October 13th, 2022, a status of 'Open', and 1 learner. The bottom of the course list shows 'Showing 1 - 1 of 1'.

From: ██████████@fenwayhealth.org>
Sent: Thursday, July 7, 2022 8:19 AM
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Subject: Re: Invitation to present at Fenway HMS 2022 Transgender Health Course

This Message Is From an External Sender

This message came from outside your organization.

Hello again,

I've received some clarity around the MyCE login. Since you presented last year, you can visit the website here (<https://myce.hms.harvard.edu/portal>). You can either login with last year's information (if you recall it), or reset the password and login that way. Everything should be on the portal from there.

Thank you so much!

██████████ | Deputy Director - Division of Education and Training | Pronouns: He or They
The Fenway Institute | Ansin Building | 1340 Boylston St. | Boston, MA 02215
Office: ██████████ | www.lgbtqihealtheducation.org

 THE FENWAY INSTITUTE

IMPORTANT NOTICE: Email is not a secure means of communication; therefore, confidentiality cannot be assured. Please do not use e-mail to communicate regarding any protected mental health or medical concerns. This message is intended for use solely by the person or entity to whom it is addressed and may contain privileged and confidential information that is protected under state and federal law, and any unauthorized disclosure may result in legal penalties. If you are not the intended recipient, or the employee or agent responsible for delivering it to the intended recipient, you are hereby notified that any disclosure, copying or dissemination of this information is strictly prohibited. If you have received this message in error, please notify the sender immediately to arrange for return or destruction of these documents.

From: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Sent: Monday, June 13, 2022 8:55 PM
To: ██████████@fenwayhealth.org>
Cc: ██████████@fenwayhealth.org>; ██████████@fenwayhealth.org>
Subject: Re: Invitation to present at Fenway HMS 2022 Transgender Health Course

Hello, thanks for reaching out. I'd be honored to present. I've recently updated my slides on this topic so it will be very current.

Best,

Maddie

From: ██████████@fenwayhealth.org>
Sent: Friday, June 10, 2022 11:59 AM
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Cc: ██████████@fenwayhealth.org>; ██████████@fenwayhealth.org>
Subject: Invitation to present at Fenway HMS 2022 Transgender Health Course

This Message Is From an External Sender
This message came from outside your organization.

Dear Dr. Deutsch,

On behalf of myself and the course directors, ██████████ I am writing to invite you to present at the 8th annual "Advancing Excellence in Transgender Health" conference organized by The Fenway Institute as a Harvard Medical School accredited course, to be held October 13, 2022, through October 16, 2022. In order to ensure the health and wellbeing of our participants and speakers, this year we will once again host our conference virtually.

The course will begin with a pre-conference training, from 1pm-6:30pm on Thursday, October 13th, for attendees who would like to access a few basic training sessions before the full three-day conference.

We are hoping you could present on "Primary and Preventative Health Needs for Transgender People" on Friday, October 14th, 2022, from 12:30 PM to 1:30 PM (EST). We are happy to help think through how to organize, re-title, and/or structure the session if needed.

Please let us know if you are available and interested in presenting at this year's conference by June 22nd.

Learning objectives and citations for your session will be due in July. Also, as a part of our commitment to equity and economic justice, we are offering a \$1,000 honorarium for all presenters. An invoice and W9 will need to be submitted for payment.

I look forward to hearing back from you.

Many thanks in advance and best wishes,

██████████

██████████ | Deputy Director - Division of Education and Training | Pronouns: He or They
The Fenway Institute | Ansin Building | 1340 Boylston St. | Boston, MA 02215
Office: ██████████ | www.lgbtqihealtheducation.org

THE FENWAY INSTITUTE

IMPORTANT NOTICE: Email is not a secure means of communication; therefore, confidentiality cannot be assured. Please do not use e-mail to communicate regarding any protected mental health or medical concerns. This message is intended for use solely by the person or entity to whom it is addressed and may contain privileged and confidential information that is protected under state and federal law, and any unauthorized disclosure may result in legal penalties. If you are not the intended recipient, or the employee or agent responsible for delivering it to the intended recipient, you are hereby notified that any disclosure, copying or dissemination of this information is strictly prohibited. If you have received this message in error, please notify the sender immediately to arrange for return or destruction of these documents.

From: Deutsch, Madeline on behalf of Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>

Sent: Thursday, October 06, 2022 10:42 AM PDT

To: [REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu>

CC: [REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu>; [REDACTED]
 <[REDACTED]@ucsf.edu>; [REDACTED], [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu>; [REDACTED]
 [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu>; [REDACTED], [REDACTED] <[REDACTED]@ucsf.edu>;
 [REDACTED], [REDACTED] <[REDACTED]@ucsf.edu>

Subject: Re: WPATH SOC8 changes, social work flow, discharge planning

Hi

We will see how [REDACTED]'s bandwidth works out as we get her up to speed. I think the Medi-Cal patients are the highest need and would ask they do get routed to [REDACTED]. If we bump into a volume bottle neck we could go from there.

Best,

Maddie

From: [REDACTED]@ucsf.edu>

Sent: Wednesday, October 5, 2022 6:09 AM

To: [REDACTED]@ucsf.edu>

Cc: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>; [REDACTED]@ucsf.edu>; [REDACTED]
[REDACTED]@ucsf.edu>; [REDACTED], [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED], [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED]
[REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu>; [REDACTED]
[REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED], [REDACTED] <[REDACTED]@ucsf.edu>

Subject: Re: WPATH SOC8 changes, social work flow, discharge planning

Only question is SF health patients who have a navigator and pretty good support system. We can still make social work referral. Will [REDACTED] have the bandwidth to see patients at both campuses?

Professor and Chief
UCSF Plastic Surgery
415-353-4285

On Oct 4, 2022, at 10:54 PM, [REDACTED]@ucsf.edu> wrote:

Thanks for the update Maddie. Sounds good. I will let the facial plastics team know about the change in workflow.

From: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>

Sent: Sunday, October 2, 2022 10:34 PM

To: [REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu>; [REDACTED], [REDACTED]
<[REDACTED]@ucsf.edu>; [REDACTED], [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED]
[REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu>; [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED]
[REDACTED]@ucsf.edu>; [REDACTED]@ucsf.edu>

Cc: [REDACTED], [REDACTED] <[REDACTED]@ucsf.edu>; [REDACTED], [REDACTED] <[REDACTED]@ucsf.edu>

Subject: WPATH SOC8 changes, social work flow, discharge planning

Hello all,

WPATH SOC8 is out and no longer requires a mental health "letter". So we can now focus on patient-centered assessments. A single "letter" is provided by any qualified provider to attest to the patient's need for and appropriateness for surgery. In general, this letter should be able to come from the treating surgeon. Our new social worker, [REDACTED]'s focus will be on perioperative assessment and support, rather than formal gender dysphoria assessments and letter writing.

Please change your workflows accordingly. It remains to be seen how insurance companies will respond to these changes, but we should begin following SOC8 and then sort out insurance issues as they arise.

Please begin referring all of your surgical patients (once they have decided to pursue surgery here) to REF452 Transgender Care Social Work, so that [REDACTED] can outreach and assess for needs.

Also, [REDACTED] and I have been working on 2 initiatives:

1. We would like [REDACTED] to work directly with discharge planning, when appropriate, to assist with postop needs, for example, finding a trans-affirming SNF, making sure IHSS workers are trans-inclusive, making sure social supports actually show up etc.... Can you please each provide the contact for your discharge planning teams? Ideally, [REDACTED] will be able to shadow these teams to better understand their flow.
2. [REDACTED] would like to observe surgical cases, to become more familiar with the procedures and after-care needs. Are any of you able to host her for OR cases? Ideally, she will follow the patient from pre-op to PACU, and to the floor if an in-patient case.
3. Once up and running, [REDACTED] will round on inpatients with high psychosocial needs. We will work out a mechanism for this.

Thank you for all you do.

Maddie

Maddie Deutsch, MD, MPH
Professor of Clinical Family & Community Medicine
Medical Director, UCSF Gender Affirming Health Program
UCSF Health Physician Co-Lead for Diversity, Equity, Inclusion, and Belonging
University of California - San Francisco

President, US Professional Association for Transgender Health

1725 Montgomery St, Suite 250
San Francisco, CA 94111
415-797-7136 phone
415-353-3399 fax
Madeline.Deutsch@ucsf.edu
transcare.ucsf.edu
profiles.ucsf.edu/madeline.deutsch

From: [REDACTED] <[REDACTED]@ucsf.edu>
Sent: Thursday, October 06, 2022 10:44 AM PDT
To: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Subject: RE: WPATH SOC8 changes, social work flow, discharge planning

Hi Maddie,

Thanks for getting back to him about his email. I was going to chat with you in supervision today about that.

From: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Sent: Thursday, October 6, 2022 10:43 AM
To: [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu
Cc: [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu
Subject: Re: WPATH SOC8 changes, social work flow, discharge planning

Hi [REDACTED]

We will see how [REDACTED]'s bandwidth works out as we get her up to speed. I think the Medi-Cal patients are the highest need and would ask they do get routed to [REDACTED]. If we bump into a volume bottle neck we could go from there.

Best,

Maddie

From: [REDACTED]@ucsf.edu
Sent: Wednesday, October 5, 2022 6:09 AM
To: [REDACTED]@ucsf.edu
Cc: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu
Subject: Re: WPATH SOC8 changes, social work flow, discharge planning

Only question is SF health patients who have a navigator and pretty good support system. We can still make social work referral. Will [REDACTED] have the bandwidth to see patients at both campuses?

[REDACTED]
Professor and Chief
UCSF Plastic Surgery
415-353-4285

On Oct 4, 2022, at 10:54 PM, [REDACTED]@ucsf.edu wrote:

Thanks for the update Maddie. Sounds good. I will let the facial plastics team know about the change in workflow.

From: Deutsch, Madeline <Madeline.Deutsch@ucsf.edu>
Sent: Sunday, October 2, 2022 10:34 PM
To: [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu
Cc: [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu; [REDACTED]@ucsf.edu
Subject: WPATH SOC8 changes, social work flow, discharge planning

Hello all,

WPATH SOC8 is out and no longer requires a mental health "letter". So we can now focus on patient-centered assessments. A single "letter" is provided by any qualified provider to attest to the patient's need for and appropriateness for surgery. In general, this letter should be able to come from the treating surgeon. Our new social worker, [REDACTED]'s focus will be on perioperative assessment and support, rather than formal gender dysphoria assessments and letter writing.

Please change your workflows accordingly. It remains to be seen how insurance companies will respond to

these changes, but we should begin following SOC8 and then sort out insurance issues as they arise.

Please begin referring all of your surgical patients (once they have decided to pursue surgery here) to REF452 Transgender Care Social Work, so that [REDACTED] can outreach and assess for needs.

Also, [REDACTED] and I have been working on 2 initiatives:

1. We would like [REDACTED] to work directly with discharge planning, when appropriate, to assist with postop needs, for example, finding a trans-affirming SNF, making sure LHSS workers are trans-inclusive, making sure social supports actually show up etc.... Can you please each provide the contact for your discharge planning teams? Ideally, [REDACTED] will be able to shadow these teams to better understand their flow.
- 2.
3. [REDACTED] would like to observe surgical cases, to become more familiar with the procedures and after-care needs. Are any of you able to host her for OR cases? Ideally, she will follow the patient from pre-op to PACU, and to the floor if an in-patient case.
- 4.
5. Once up and running, [REDACTED] will round on inpatients with high psychosocial needs. We will work out a mechanism for this.

Thank you for all you do.

Maddie

Maddie Deutsch, MD, MPH
Professor of Clinical Family & Community Medicine
Medical Director, UCSF Gender Affirming Health Program
UCSF Health Physician Co-Lead for Diversity, Equity, Inclusion, and Belonging
University of California - San Francisco

President, US Professional Association for Transgender Health

1725 Montgomery St, Suite 250
San Francisco, CA 94111
415-797-7136 phone
415-353-3399 fax
Madeline.Deutsch@ucsf.edu
transcare.ucsf.edu
profiles.ucsf.edu/madeline.deutsch