



12/11/2024

Mohamud Isse, Authorized Agent  
Nuna Childcare Center Inc  
6300 Gleason Rd  
Edina, MN 55439

License Number: 1065874 (Child Care Ctr)  
Program Location: 312 W Lake St Ste 2933, Minneapolis, MN 55408-4898

## CORRECTION ORDER

Dear Mohamud Isse:

On 12/02/2024, the Department of Human Services (DHS) conducted a licensing review at Nuna Childcare Center Inc. DHS requires you to take the corrective action described below. Details of our findings, next steps, and your options are explained below.

### Standards reviewed

The licensing review determined compliance with state and federal laws and rules governing the provision of child care under Minnesota Rules, parts 9503.0005 through 9503.0170 (Rule 3).

### Licensing violations

DHS determined that your program failed to follow the standard(s) described below.

#### Program Practices

- Violation: Staff did not supervise the children at all times (School Age).
  - At approximately 4:41 p.m., a child ran from the preschool classroom to the school age classroom alone. (School Age: School Age classroom)
  - At approximately 5:05 p.m., a child ran from the preschool classroom to the school age classroom alone. (School Age: School Age classroom)
  - At approximately 5:17 p.m., a teacher left three children alone in the classroom to grab something out of the lobby. (School Age: School Age classroom)

Supervision occurs when a program staff person is accountable for the child's care and is within sight and hearing of a child at all times, so that the program staff person can intervene to protect the health and safety of the child.

Citation: Minnesota Statutes, section 245A.02, subdivision 18 and Minnesota Rules, part 9503.0045, subpart 1, item A

**Corrective Action Required** Correct immediately and submit your response through the Provider Hub within 30 days from the date of this letter detailing how compliance has been achieved. You must maintain compliance going forward.

## Health Practices

2. **Violation:** A child's hands were not washed with soap and water before eating (School Age).

At approximately 4:31 p.m., children did not wash their hands before being served a snack. (School Age: School Age classroom)

**Citation:** Minnesota Rules, part 9503.0140, subpart 13

**Corrective Action Required** Correct immediately and submit your response through the Provider Hub within 30 days from the date of this letter detailing how compliance has been achieved. You must maintain compliance going forward.

## Facility

3. **Violation:** The DHS licensor observed that hazardous objects were accessible to children.
- A bottle of hand sanitizer was accessible to children on the check in desk in the lobby. (Facility: Facility)
  - A bottle of hand sanitizer was accessible to children on a low shelf. (Preschool: Preschool classroom)
  - A box of vinyl gloves was accessible to children on a low shelf. (Preschool: Preschool classroom)

**Citation:** Minnesota Statutes, section 245A.66, subdivision 2, paragraph (e) and Minnesota Rules, part 9503.0140, subpart 17

**Corrective Action Required** Correct immediately and submit your response through the Provider Hub within 30 days from the date of this letter detailing how compliance has been achieved. You must maintain compliance going forward.

4. **Violation:** Areas used by the children were not in good repair.
- The top of the check in desk in the lobby was cracked and broken. (Facility : Facility)
  - The handle to the front door was broken off. (Facility: Facility)
  - The paint on the green wall was chipping and peeling. (Infant : Infant classroom)
  - There was peeling paint on the wall by the science area. (Toddler : Toddler classroom)
  - Three dividers in wooden cubbies were cracked and splintering. (Preschool: Preschool classroom)
  - There was chipping paint near the entrance of the boy's bathroom. (School Age: School Age classroom)

**Citation:** Minnesota Rules, part 9503.0140, subpart 20

**Corrective Action Required** Correct immediately and submit your response through the Provider Hub within 30 days from the date of this letter detailing how compliance has been achieved. You must maintain compliance going forward.

forward.

## Infant and Toddler Care

5. Violation: The required crib safety inspections were not completed on a monthly basis. Crib safety inspections were not completed in November, 2024. (Infant : Infant classroom)

Citation: Minnesota Statutes, section 245A.146, subdivision 4

Corrective Action Required Correct immediately and submit your response through the Provider Hub within 30 days from the date of this letter detailing how compliance has been achieved. You must maintain compliance going forward.

## Staff Training

6. Violation: Documentation was not available on site to verify that before starting assigned duties 2 of 5 (SP6 and SP7) individuals (director, staff persons, substitutes, or unsupervised volunteers) received orientation training on:
- allergy prevention and response as required by Minnesota Statutes, 245A.41, subdivision 1 (SP6 and SP7);
  - behavior guidance policy standards in Minnesota Rules, part 9503.0055 (SP6 and SP7);
  - the child care program plan and center's philosophy (SP6 and SP7);
  - emergency preparedness as required by Minnesota Statutes, 245A.41, subdivision 3. (SP6 and SP7);
  - handling and disposal of bodily fluids as required by Minnesota Statutes, 245A.41, subdivision 2 (SP6 and SP7);
  - handling emergencies and accidents according to Minnesota rules, part 9503.0110 (SP6 and SP7);
  - procedures for maintaining health and safety according to Minnesota Rules, part 9503.0140 (SP6 and SP7);
  - specific job responsibilities (SP6 and SP7);
  - program's drug and alcohol policy under section 245A.04, subdivision 1, paragraph (c) (SP6 and SP7);
  - reporting responsibilities in Minnesota Statutes, chapter 260E (MOMA) and 9503.0130 (SP6 and SP7); and
  - program's risk reduction plan as required under section 245A.66, subdivision 2 (SP6 and SP7).

Citation: Minnesota Statutes, section 245A.40, subdivision 1; and section 245A.04, subdivision 14, paragraph (b), clause (1)

Corrective Action Required Correct immediately and submit your response through the Provider Hub within 30 days from the date of this letter detailing how compliance has been achieved. You must maintain compliance going forward.

7. Violation: The program did not comply with child development and learning training requirements. Documentation was not available on site to show that 1 of 6 (SP6) individuals (director, staff persons, substitutes, or unsupervised volunteers) completed training within 90 days of employment (SP6).

Citation: Minnesota Statutes, section 245A.40, subdivision 2

Repeat Licensing Violation: The license holder was cited for a similar violation in the following order(s):

- A Correction Order dated May 22, 2023

Corrective Action Required Correct immediately and submit your response through the Provider Hub within 30 days from the date of this letter detailing how compliance has been achieved. You must maintain compliance going forward.

## Children's Records

8. Violation: 5 of 5 (C1, C2, C3, C4 and C5) children's files reviewed did not contain a current immunization record, a signed notarized statement of parental objection to the immunization, or a medical exemption.

Citation: Minnesota Rules, part 9503.0125, item G; and part 9503.0140, subpart 5

Corrective Action Required Correct immediately and submit your response through the Provider Hub within 30 days from the date of this letter detailing how compliance has been achieved. You must maintain compliance going forward.

## Children with Special Needs

9. Violation: There was not a written individual child care program plan on file for 1 of 1 (C1) children with special needs that specifies methods of implementation.

It was noted by a medical professional on a child's health care summary that a child needed a specific diet. There was no Individual Child Care Program Plan for that child.

Citation: Minnesota Rules, part 9503.0065, subpart 3

Corrective Action Required Correct immediately and submit your response through the Provider Hub within 30 days from the date of this letter detailing how compliance has been achieved. You must maintain compliance going forward.

## How to respond

If you fail to correct the violation(s) within the time limits identified above, DHS may impose a fine or take an action on your license. If required above, submit corrective action(s) and any supporting documentation through the Provider Hub.

## Your right to request reconsideration

You have the right to request reconsideration of this order and the cited violations. Your request must be submitted through the Provider Hub within 20 calendar days from the date this letter was issued in the Provider Hub. If you do not meet this deadline, you will lose your right to request reconsideration. Your request must:

- List each violation you are challenging
- Identify what is inaccurate or incomplete about the information in this order
- Supply information that is accurate or more complete

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## Legal authority

This action is taken under Minnesota Statutes, section 245A.06, subdivision 1. The timeline to request reconsideration of the order is provided in Minnesota Statutes, section 245A.06, subdivision 2.

## Questions

If you have any further questions regarding this matter, you may contact me at (651) 431-6030 ext. 4037 or at [chelsa.dominguez@state.mn.us](mailto:chelsa.dominguez@state.mn.us).

Sincerely,

Chelsa Dominguez, Licensor  
Office of Inspector General  
Licensing Division